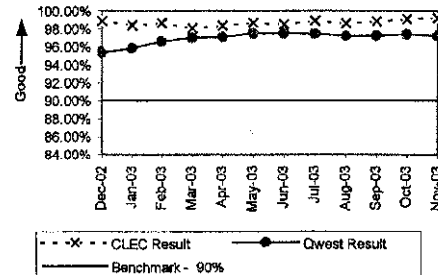


Qwest Perf Results Checklist (14-State 271PID 5.0)

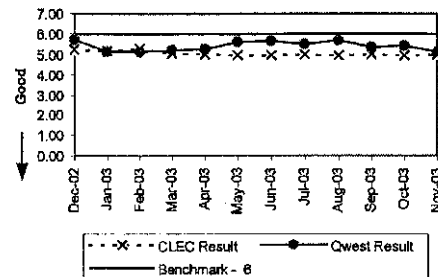
Regional

Checklist #4 - Unbundled Loop - Analog Installation

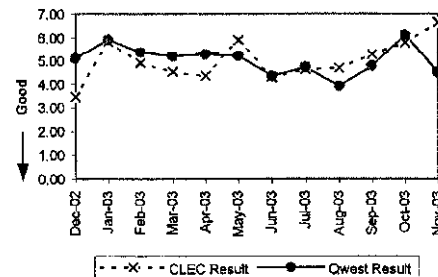
Installation Commitments Met (Percent) (OP-3D) (Benchmark) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Dec-02	19030	19243	98.88%	81712	84742	95.32%	-20.6	-13.53
Jan-03	12748	12952	98.43%	84236	87030	96.83%	-13.52	-9.22
Feb-03	15362	15567	98.68%	57575	59596	96.61%	-12.73	-8.74
Mar-03	12809	12853	98.10%	60811	62893	97.00%	-6.68	-5.06
Apr-03	11310	11495	98.39%	62311	64169	97.10%	-7.57	-5.6
May-03	10516	10652	98.72%	62958	64570	97.51%	-7.47	-5.54
Jun-03	12108	12292	98.50%	65578	67271	97.48%	-8.84	-5.04
Jul-03	14072	14225	98.92%	68079	69862	97.45%	-10.18	-7.19
Aug-03	12090	12258	98.63%	69307	71312	97.18%	-8.92	-6.42
Sep-03	13174	13328	98.84%	65760	67636	97.23%	-10.4	-7.32
Oct-03	12738	12852	99.11%	68507	69278	97.41%	-11.17	-7.79
Nov-03	10260	10337	99.28%	57831	58580	97.23%	-11.57	-8.04



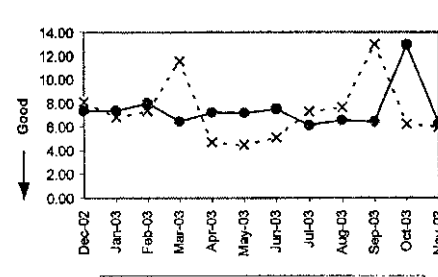
Installation Interval (Average Days) (OP-4D) (Benchmark) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Dec-02	42581	8130	5.24	373372	65151	5.73	-6.96	-5.23
Jan-03	35027	8778	5.17	346550	67501	5.13	0.51	-0.68
Feb-03	39403	7442	5.29	307266	59913	5.13	2.6	0.58
Mar-03	31210	8203	5.03	328386	62936	5.19	-2.23	-2.38
Apr-03	31318	6268	5.00	338003	64386	5.25	-3.53	-3.15
May-03	30178	6087	4.96	363534	64813	5.61	-8.46	-8.14
Jun-03	30507	6133	4.97	381944	67489	5.66	-9.35	-8.68
Jul-03	33738	6761	4.99	385706	70124	5.50	-7.08	-5.29
Aug-03	29887	8044	4.94	406215	71562	5.68	-9.73	-8.91
Sep-03	33319	6644	5.01	363995	67878	5.36	-5.22	-4.17
Oct-03	30128	6091	4.95	371816	68534	5.43	-2.97	-2.81
Nov-03	23011	4816	4.99	305957	59774	5.12	-1.59	-1.98



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Dec-02	641	186	3.45	8706	1715	5.08	-1.52	-1.92
Jan-03	978	168	5.82	10105	1710	5.91	-0.1	-1.06
Feb-03	696	140	4.90	7412	1382	5.36	-0.54	-1.33
Mar-03	911	201	4.53	6792	1315	5.17	-0.82	-1.5
Apr-03	508	116	4.36	6924	1312	5.28	-0.78	-1.47
May-03	667	113	5.90	6054	1165	5.20	0.62	-0.62
Jun-03	548	127	4.30	5057	1164	4.34	-0.06	-1.04
Jul-03	579	125	4.63	6033	1277	4.72	-0.06	-1.05
Aug-03	571	122	4.68	5542	1418	3.91	1.08	-0.34
Sep-03	670	127	5.28	5674	1256	4.76	0.52	-0.69
Oct-03	509	88	5.78	7193	1176	6.12	-0.09	-1.06
Nov-03	412	62	6.65	5077	1129	4.50	1.01	-0.39

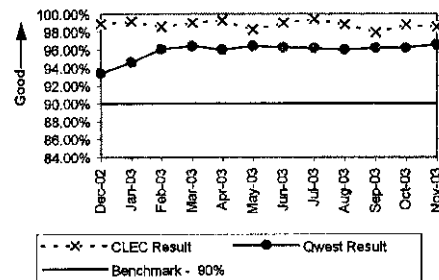


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Dec-02	282	36	8.11	11704	1597	7.33	0.57	-0.65
Jan-03	265	39	6.79	10418	1417	7.35	-0.37	-1.22
Feb-03	353	48	7.35	6781	851	7.97	-0.31	-1.19
Mar-03	577	50	11.54	4884	725	6.48	2.46	0.49
Apr-03	315	67	4.70	4959	890	7.19	-1.57	-1.96
May-03	78	17	4.47	4187	587	7.15	-0.9	-1.55
Jun-03	269	53	5.08	4918	658	7.47	-1.16	-1.71
Jul-03	211	29	7.28	4067	666	6.11	0.89	-0.46
Aug-03	373	49	7.61	4831	739	6.54	0.84	-0.49
Sep-03	363	28	12.96	4787	748	6.40	2.75	0.67
Oct-03	143	23	6.22	9703	750	12.94	-0.33	-1.2
Nov-03	84	14	6.00	3971	638	6.22	-0.06	-1.04

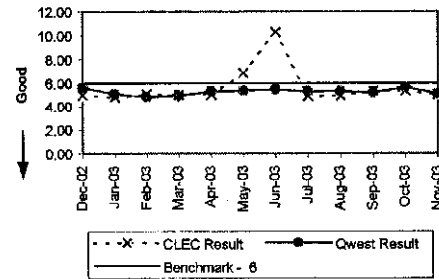


Checklist #4 - Unbundled Loop - Analog Installation

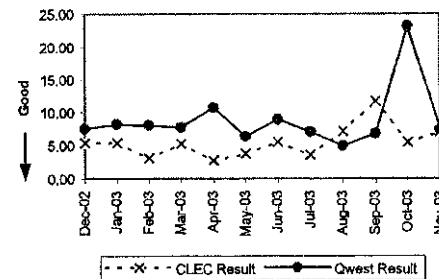
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Dec-02	7068	7145	98.92%	18783	20115	93.38%	-16.19	-10.84
Jan-03	4139	4174	99.18%	19791	20918	94.62%	-11.87	-8.22
Feb-03	4580	4625	98.59%	17501	18213	96.08%	-7.85	-5.77
Mar-03	3951	3990	99.02%	18255	18931	96.43%	-9.02	-5.68
Apr-03	4772	4805	99.31%	18748	20564	96.03%	-10.49	-7.38
May-03	4054	4126	98.26%	21481	22277	96.43%	-5.81	-4.53
Jun-03	5016	5066	99.01%	21706	22550	96.26%	-9.34	-6.68
Jul-03	9476	9528	99.45%	21885	22749	96.20%	-13.94	-8.48
Aug-03	8246	8343	98.84%	22058	22904	96.05%	-11.18	-7.6
Sep-03	9481	9680	97.94%	21738	22587	96.24%	-7.37	-5.48
Oct-03	8252	8350	98.83%	21906	22762	96.24%	-10.83	-7.40
Nov-03	4843	4912	98.60%	18840	19502	96.61%	-6.88	-5.18



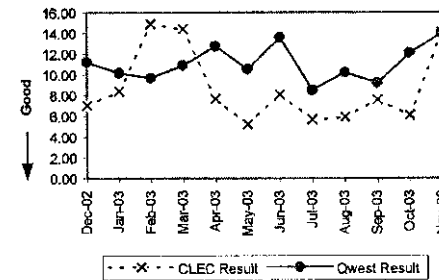
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Dec-02	12097	2434	4.97	114128	20267	5.62	-3.21	-2.95
Jan-03	9498	1980	4.80	106203	21076	5.04	-1.27	-1.77
Feb-03	8916	1743	5.06	88443	18323	4.83	1.57	-0.04
Mar-03	8956	1790	5.00	93900	19043	4.93	0.49	-0.7
Apr-03	10702	2145	4.99	109293	20687	5.29	-1.27	-1.77
May-03	15348	2250	6.82	119431	22364	5.34	10.88	6.61
Jun-03	30614	2985	10.26	123220	22683	5.44	19.2	10.67
Jul-03	14806	3017	4.91	120506	22838	5.28	-2.16	-2.32
Aug-03	13414	2724	4.92	122222	23051	5.30	-2.98	-2.8
Sep-03	21833	4104	5.32	117720	22691	5.19	1.27	-0.23
Oct-03	16754	3151	5.32	128483	22862	5.62	-0.87	-1.53
Nov-03	8582	1710	5.02	99909	19583	5.10	-0.25	-1.15



Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-5) (Parity)-- Interval Zone Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Dec-02	254	47	5.40	643	7.63	5.43	-0.43	-1.26
Jan-03	81	15	5.40	4754	581	8.18	-0.3	-1.18
Feb-03	125	40	3.12	3215	398	8.08	-1.38	-1.84
Mar-03	132	25	5.28	3150	407	7.74	-0.74	-1.45
Apr-03	38	13	2.77	5139	480	10.71	-0.54	-1.33
May-03	113	30	3.77	2787	441	6.32	-1.15	-1.7
Jun-03	139	25	5.56	4488	498	8.97	-0.44	-1.27
Jul-03	122	34	3.59	3281	466	7.04	-0.4	-1.25
Aug-03	500	70	7.14	2711	550	4.93	1.06	-0.38
Sep-03	1827	157	11.64	3299	488	6.76	2.46	0.49
Oct-03	368	67	5.49	11131	481	23.14	-1.25	-1.78
Nov-03	99	14	7.07	2825	353	7.44	-0.04	-1.03

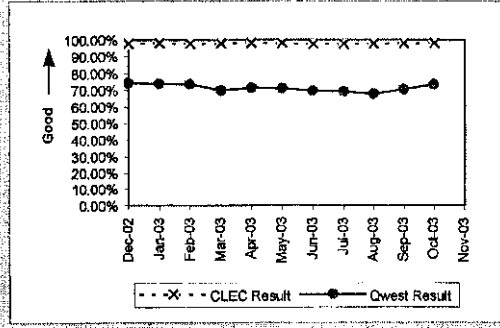


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Dec-02	225	32	7.03	9203	824	11.17	-1.01	-1.81
Jan-03	188	20	8.40	8629	852	10.17	-0.5	-1.3
Feb-03	372	25	14.88	3779	391	9.66	1.72	0.04
Mar-03	230	16	14.38	3759	346	10.86	0.83	-0.49
Apr-03	153	20	7.65	5153	405	12.72	-0.84	-1.51
May-03	203	39	5.21	4330	412	10.51	-1.97	-2.2
Jun-03	202	25	8.08	5633	415	13.57	-0.35	-1.21
Jul-03	102	18	5.67	3893	458	8.50	-0.97	-1.59
Aug-03	159	27	5.89	4238	416	10.19	-1.09	-1.66
Sep-03	334	44	7.59	3803	414	9.19	-0.59	-1.38
Oct-03	194	32	6.06	5351	444	12.05	-0.64	-1.39
Nov-03	774	55	14.07	4919	353	13.93	1.06	-0.36

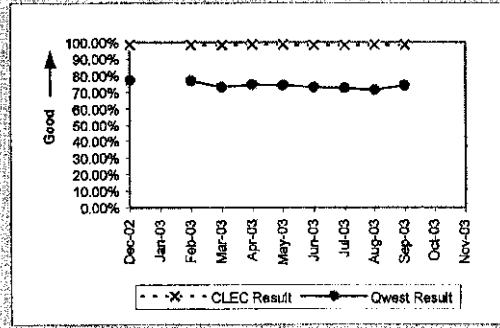


Checklist #4 - Unbundled Loop - Analog Installation

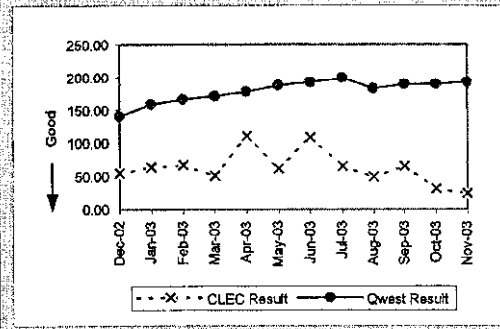
New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Dec-02	24219	24735	97.91%	85015	87399	74.39%	-74.83	-46.5
Jan-03	21380	21772	98.20%	84120	87014	73.69%	-73.46	-45.66
Feb-03	18248	18671	97.73%	81440	83409	73.66%	-67.51	-42.04
Mar-03	18172	18556	97.93%	55941	80114	69.83%	-75.15	-46.69
Apr-03	16304	16604	98.19%	59553	83521	71.32%	-69.94	-43.52
May-03	15236	15544	98.02%	61110	86117	70.96%	-88.4	-42.58
Jun-03	15675	16078	97.49%	81586	89667	69.46%	-71.01	-44.17
Jul-03	20051	20569	97.48%	83245	91561	69.07%	-79.66	-49.43
Aug-03	21697	22191	97.77%	83342	93791	67.54%	-88.51	-53.59
Sep-03	21366	21821	97.91%	65229	92595	70.45%	-80	-49.84
Oct-03	21889	22123	98.04%	66755	80888	73.37%	-74.46	-49.27
Nov-03								



New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Dec-02	24394	24735	98.62%	87482	87399	77.21%	-70.87	-44.09
Jan-03								
Feb-03	18359	18671	98.33%	83980	83409	78.71%	-63.18	-39.41
Mar-03	18238	18556	98.29%	58579	80114	73.12%	-69.68	-43.38
Apr-03	16366	16604	98.57%	82139	83521	74.40%	-85.17	-40.62
May-03	15319	15544	98.55%	63862	86117	74.18%	-83.95	-39.88
Jun-03	15789	16078	98.20%	84884	88667	72.95%	-86.32	-41.32
Jul-03	20212	20569	98.26%	66444	91561	72.57%	-74.64	-46.38
Aug-03	21838	22191	98.41%	88934	83791	71.37%	-80.14	-49.72
Sep-03	21475	21821	98.41%	68395	92595	73.66%	-74.25	-48.14
Oct-03								
Nov-03								

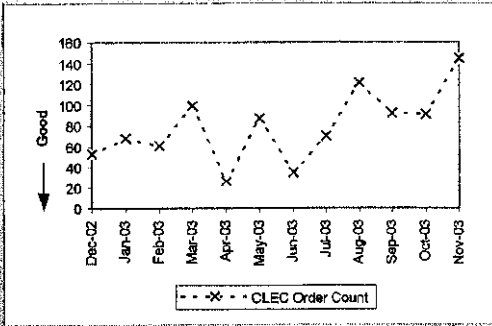


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Dec-02	6159	113	54.50	587258	4197	139.82	-8.23	-4.79
Jan-03	6968	110	63.35	587297	3708	158.39	-6.44	-4.92
Feb-03	7318	109	67.14	518721	3123	168.10	-6.36	-4.87
Mar-03	8073	158	51.09	506842	2965	170.94	-8.72	-6.3
Apr-03	8818	80	110.22	509528	2864	177.91	-3.35	-3.04
May-03	9967	163	61.15	524448	2794	187.70	-8.49	-8.16
Jun-03	8908	82	108.63	541197	2816	192.19	-3.85	-3.34
Jul-03	10114	155	65.25	548510	2769	198.81	-7.92	-5.82
Aug-03	12710	259	49.07	447089	2448	182.63	-9.97	-7.06
Sep-03	12275	189	64.85	450113	2378	189.28	-7.67	-5.86
Oct-03	4200	135	31.11	381814	1905	189.93	-8.29	-6.04
Nov-03	5564	232	23.98	356776	1850	192.85	-10.96	-7.68



Checklist #4 - Unbundled Loop - Analog Installation

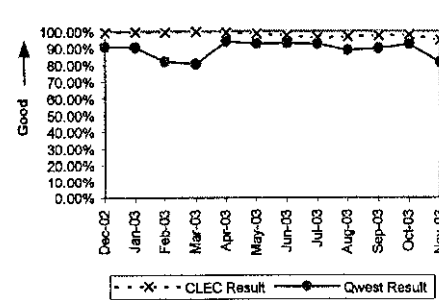
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-02	53
Jan-03	68
Feb-03	61
Mar-03	99
Apr-03	26
May-03	87
Jun-03	35
Jul-03	70
Aug-03	121
Sep-03	92
Oct-03	91
Nov-03	145



Checklist #4 - Unbundled Loop - Analog Repair

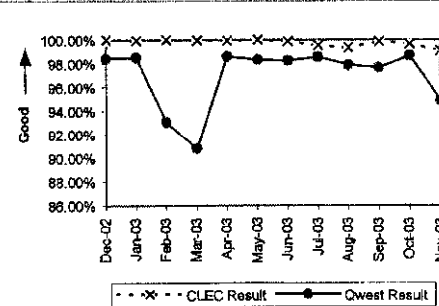
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	1663	1676	99.22%	8.77%	73039	80474	90.76%	-11.84	-8.2
Jan-03	1984	1600	99.63%	6.11%	73015	80756	90.41%	-12.39	-8.53
Feb-03	1667	1705	99.53%	6.83%	69686	85153	81.84%	-18.76	-12.41
Mar-03	1979	1984	99.75%	5.01%	80279	99617	80.59%	-21.37	-13.99
Apr-03	1819	1832	99.29%	8.39%	82062	87303	94.00%	-9.44	-6.74
May-03	1764	1787	98.71%	11.27%	85899	92775	92.59%	-9.79	-6.95
Jun-03	1898	1941	97.68%	15.05%	89279	96196	92.82%	-8.21	-5.99
Jul-03	2439	2532	96.33%	18.81%	98907	106767	92.54%	-7.16	-5.35
Aug-03	2086	2106	96.77%	17.68%	96836	109243	88.64%	-11.8	-8.18
Sep-03	1948	1996	97.60%	15.32%	90756	100892	69.95%	-11.25	-7.84
Oct-03	1848	1883	98.04%	13.88%	81650	88352	92.41%	-9.12	-6.54
Nov-03	1781	1887	94.91%	21.97%	72443	88901	81.49%	-14.86	-10.03



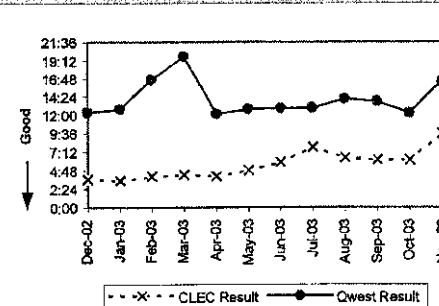
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	1955	1955	100.00%	0.00%	107554	109292	98.41%	-5.57	-4.39
Jan-03	2006	2007	99.95%	2.23%	108761	110435	98.48%	-5.33	-4.24
Feb-03	2128	2128	100.00%	0.00%	104833	112634	93.07%	-12.47	-8.58
Mar-03	2451	2452	99.96%	2.02%	119749	131869	90.81%	-15.54	-10.45
Apr-03	2328	2330	99.91%	2.93%	117810	119289	98.69%	-5.36	-4.26
May-03	2248	2248	100.00%	0.00%	122868	124965	98.32%	-6.14	-4.73
Jun-03	2483	2486	99.88%	3.49%	126472	128737	98.24%	-6.13	-4.73
Jul-03	3225	3240	99.54%	6.79%	139051	141132	98.53%	-4.72	-3.87
Aug-03	2837	2856	98.33%	8.13%	139752	142768	97.88%	-5.39	-4.26
Sep-03	2585	2599	98.65%	3.92%	130126	133258	97.65%	-7.32	-5.45
Oct-03	2355	2363	98.66%	5.81%	118486	120052	96.70%	-4.1	-3.49
Nov-03	2437	2459	99.11%	9.42%	111725	117708	94.92%	-9.36	-6.68



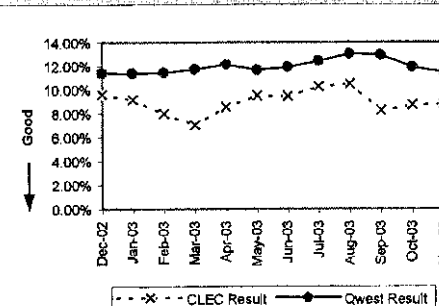
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	7168:16	1955	3:40	4:25	1351842:53	109292	12:22	-28.87	-18.61
Jan-03	7011:48	2007	3:30	4:14	1407370:31	110435	12:45	-26.36	-17.03
Feb-03	8640:15	2128	4:04	4:30	1882795:17	112634	16:43	-30.17	-19.34
Mar-03	10481:17	2452	4:16	4:38	2601356:23	131869	19:44	-28.07	-18.06
Apr-03	9463:32	2330	4:04	4:56	1449161:29	119289	12:09	-28.37	-18.25
May-03	10824:23	2248	4:49	5:33	1585548:03	124965	12:46	-28.54	-18.35
Jun-03	14475:25	2486	5:52	6:34	1655693:46	128737	12:52	-25.13	-18.28
Jul-03	25351:24	3240	7:48	8:57	1823908:17	141132	12:55	-20.22	-13.29
Aug-03	18417:07	2856	6:27	8:06	2012103:35	142768	14:06	-28.87	-18.55
Sep-03	15983:23	2599	6:09	6:50	1832234:57	133258	13:45	-25.81	-16.69
Oct-03	14492:54	2363	6:08	7:21	1473499:51	120052	12:16	-22.43	-14.84
Nov-03	23521:50	2459	9:34	10:28	1939351:15	117708	16:29	-19.15	-12.64



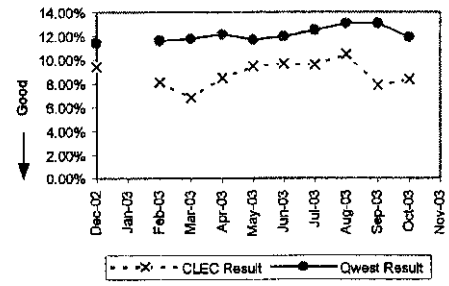
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	188	1955	9.62%	29.48%	12803	112288	11.40%	-2.46	-2.5
Jan-03	184	2007	9.17%	28.86%	12906	113484	11.37%	-3.09	-2.88
Feb-03	170	2128	7.99%	27.11%	13243	115604	11.46%	-4.98	-4.03
Mar-03	173	2452	7.06%	25.61%	15849	135378	11.71%	-7.1	-5.32
Apr-03	189	2330	8.54%	27.95%	14816	122284	12.12%	-5.24	-4.19
May-03	213	2248	9.48%	29.29%	14893	129016	11.63%	-3.16	-2.92
Jun-03	233	2468	9.45%	29.25%	15666	131896	11.88%	-3.7	-3.25
Jul-03	332	3240	10.25%	30.33%	17930	144515	12.41%	-3.69	-3.24
Aug-03	299	2856	10.47%	30.62%	18991	148118	13.00%	-3.98	-3.42
Sep-03	214	2599	8.23%	27.49%	17620	136514	12.91%	-7.04	-5.28
Oct-03	206	2363	8.72%	28.21%	14807	122850	11.89%	-4.72	-3.87
Nov-03	216	2459	8.78%	28.31%	13834	120540	11.48%	-4.15	-3.52

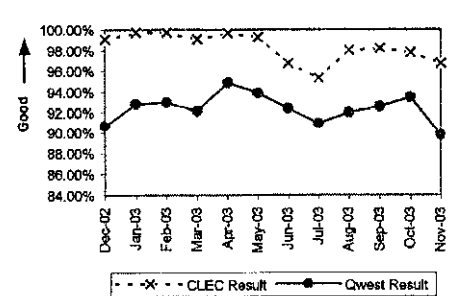


Checklist #4 - Unbundled Loop - Analog Repair

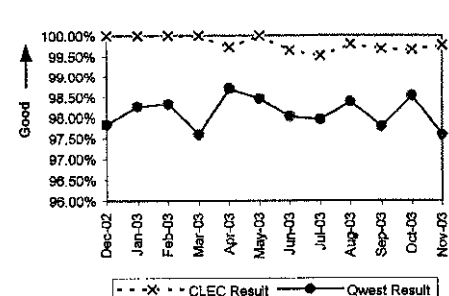
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	138	1468	8.40%	29.18%	10813	94774	11.41%	-2.4	-2.46
Jan-03									
Feb-03	138	1675	8.12%	27.31%	11264	97231	11.58%	-4.39	-3.67
Mar-03	140	2050	6.83%	25.22%	13686	118355	11.76%	-6.87	-5.18
Apr-03	163	1921	8.49%	27.87%	12792	105351	12.14%	-4.86	-3.96
May-03	172	1812	9.49%	29.31%	12937	110651	11.69%	-2.89	-2.78
Jun-03	180	1859	8.68%	29.57%	13557	113402	11.95%	-3	-2.82
Jul-03	225	2348	9.58%	29.44%	15487	124136	12.48%	-4.2	-3.58
Aug-03	229	2193	10.44%	30.58%	16339	125152	13.06%	-3.6	-3.19
Sep-03	159	2020	7.87%	26.83%	15255	118944	13.04%	-6.84	-5.18
Oct-03	154	1840	8.37%	27.69%	12433	104534	11.89%	-4.63	-3.81
Nov-03									



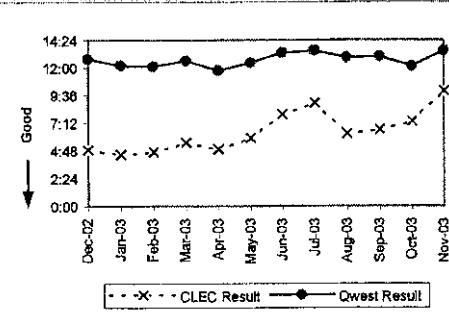
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	428	430	99.07%	9.60%	21248	23438	90.66%	-5.94	-4.61
Jan-03	364	365	99.73%	5.23%	20890	22502	92.84%	-5.06	-4.08
Feb-03	347	348	99.71%	5.35%	19914	21424	92.95%	-4.89	-3.97
Mar-03	418	422	99.05%	9.69%	24396	26477	92.14%	-5.23	-4.18
Apr-03	566	568	99.85%	5.92%	25385	28757	94.87%	-5.11	-4.1
May-03	681	668	99.25%	8.63%	29564	31497	93.86%	-5.73	-4.48
Jun-03	683	708	96.74%	17.75%	32380	35043	92.40%	-4.31	-3.62
Jul-03	1001	1050	95.33%	21.09%	35895	39589	90.92%	-4.91	-3.99
Aug-03	779	795	97.89%	14.04%	34458	37468	91.97%	-6.18	-4.78
Sep-03	752	766	98.17%	13.40%	30097	32485	92.56%	-5.85	-4.58
Oct-03	706	722	97.78%	14.72%	26030	27852	93.46%	-4.64	-3.82
Nov-03	680	703	96.73%	17.79%	22869	25258	89.75%	-6.02	-4.68



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	512	512	100.00%	0.00%	32377	33098	97.82%	-3.35	-3.04
Jan-03	493	493	100.00%	0.00%	31179	31730	98.26%	-2.93	-2.78
Feb-03	448	448	100.00%	0.00%	29051	29548	98.32%	-2.75	-2.67
Mar-03	575	575	100.00%	0.00%	34833	35693	97.56%	-3.74	-3.27
Apr-03	714	716	99.72%	5.28%	36534	37015	98.70%	-2.39	-2.45
May-03	775	775	100.00%	0.00%	41507	42180	98.45%	-3.48	-3.1
Jun-03	848	851	99.85%	5.83%	45870	46592	98.02%	-3.38	-3.05
Jul-03	1234	1240	99.52%	8.94%	51015	52083	97.95%	-3.85	-3.34
Aug-03	963	965	99.79%	4.55%	48114	48910	98.37%	-3.45	-3.1
Sep-03	939	942	99.68%	5.63%	42572	43538	97.78%	-3.82	-3.38
Oct-03	877	880	99.66%	5.83%	37952	38521	98.52%	-2.78	-2.68
Nov-03	861	863	99.77%	4.81%	34008	34851	97.58%	-4.13	-3.51

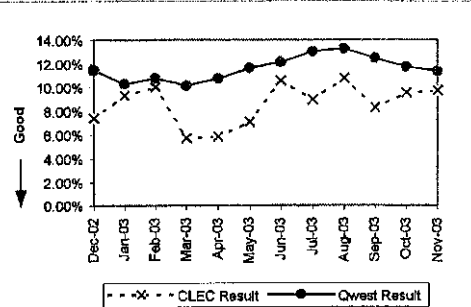


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	2500:08	512	4:53	6:02	421541:32	33098	12:44	-12.56	-8.64
Jan-03	2198:43	493	4:28	5:18	386260:27	31730	12:10	-13.53	-9.23
Feb-03	2093:05	448	4:40	5:27	356584:08	29548	12:04	-12.25	-8.45
Mar-03	3152:10	575	5:28	5:48	449308:05	35693	12:35	-11.91	-8.24
Apr-03	3519:21	716	4:55	6:10	434507:31	37015	11:44	-15.16	-10.22
May-03	4547:59	775	5:52	5:59	523144:08	42160	12:25	-14.32	-9.71
Jun-03	6750:23	851	7:56	7:41	618253:45	46592	13:18	-10.93	-7.64
Jul-03	11059:14	1240	8:55	8:50	700765:58	52083	13:27	-11.79	-8.17
Aug-03	6044:42	965	6:18	7:05	629328:31	48910	12:52	-14.9	-10.08
Sep-03	6229:43	942	6:37	8:18	563815:03	43538	12:57	-13.41	-9.15
Oct-03	6435:30	880	7:19	9:00	486384:16	38521	12:06	-9.98	-7.07
Nov-03	8598:04	863	9:58	9:22	489170:56	34851	13:28	-7.24	-5.4

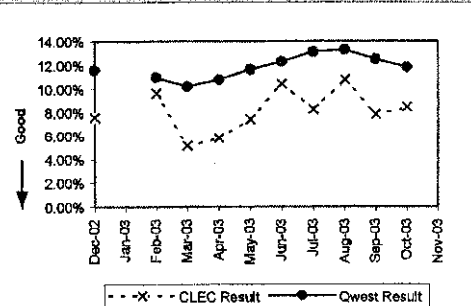


Checklist #4 - Unbundled Loop - Analog Repair

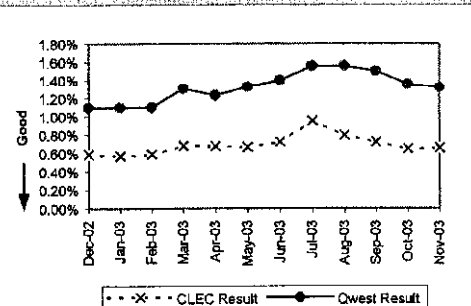
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	38	512	7.42%	26.21%	3857	33640	11.47%	-2.85	-2.73
Jan-03	46	493	9.33%	29.09%	3326	32313	10.29%	-0.7	-1.42
Feb-03	45	448	10.04%	30.06%	3237	30081	10.76%	-0.49	-1.3
Mar-03	33	575	5.74%	23.26%	3688	36294	10.16%	-3.48	-3.11
Apr-03	42	716	5.87%	23.50%	4040	37582	10.75%	-4.18	-3.54
May-03	55	775	7.10%	25.88%	4978	42820	11.63%	-3.9	-3.37
Jun-03	90	851	10.58%	30.75%	5739	47252	12.15%	-1.39	-1.84
Jul-03	111	1240	8.95%	28.55%	6877	52758	13.04%	-4.22	-3.57
Aug-03	104	965	10.78%	31.01%	6578	49619	13.26%	-2.25	-2.37
Sep-03	78	942	8.28%	27.56%	5509	44215	12.46%	-3.84	-3.34
Oct-03	84	880	9.55%	29.38%	4581	36089	11.72%	-1.98	-2.21
Nov-03	84	883	9.73%	29.64%	4027	35427	11.37%	-1.49	-1.91



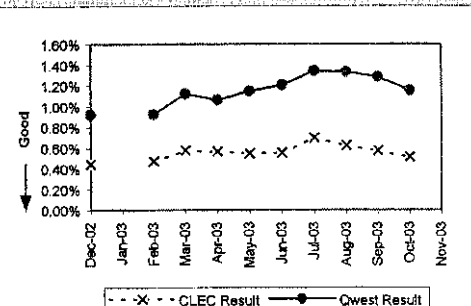
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	31	409	7.58%	26.47%	3258	28229	11.54%	-2.49	-2.51
Jan-03									
Feb-03	38	396	9.80%	29.45%	2734	24949	10.96%	-0.86	-1.52
Mar-03	26	508	5.14%	22.08%	3167	31087	10.19%	-3.73	-3.27
Apr-03	37	634	5.84%	23.44%	3482	32310	10.77%	-3.97	-3.41
May-03	50	675	7.41%	26.19%	4307	37095	11.81%	-3.38	-3.05
Jun-03	71	683	10.40%	30.52%	5028	40894	12.29%	-1.5	-1.91
Jul-03	78	944	8.28%	27.53%	5966	45763	13.10%	-4.36	-3.66
Aug-03	85	790	10.78%	30.99%	5824	42359	13.28%	-2.07	-2.28
Sep-03	62	793	7.82%	26.85%	4681	37550	12.47%	-3.92	-3.38
Oct-03	60	710	8.45%	27.81%	3902	33113	11.78%	-2.73	-2.66
Nov-03									



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	2487	420384	0.59%	7.64%	145926	13323973	1.10%	-31.18	-19.96
Jan-03	2500	437430	0.57%	7.54%	145777	13271254	1.10%	-32.9	-21
Feb-03	2578	437430	0.59%	7.65%	145985	13212897	1.10%	-32.01	-20.46
Mar-03	3027	444495	0.68%	8.22%	171072	13147643	1.31%	-36.09	-22.94
Apr-03	3048	450881	0.68%	8.19%	159868	12970442	1.23%	-33.3	-21.24
May-03	3023	453577	0.67%	8.14%	170836	12883881	1.33%	-35.16	-24.2
Jun-03	3317	459295	0.72%	8.47%	179139	12785908	1.40%	-38.48	-24.38
Jul-03	4480	471045	0.95%	9.71%	197273	12683430	1.56%	-32.91	-21.01
Aug-03	3821	480738	0.78%	8.86%	185737	12597467	1.55%	-41.76	-28.39
Sep-03	3541	491942	0.72%	8.45%	180729	12037397	1.50%	-44.19	-27.86
Oct-03	3243	500450	0.65%	8.02%	161939	11956249	1.35%	-42.38	-28.75
Nov-03	3322	605887	0.68%	8.08%	155967	11868619	1.31%	-40.21	-25.45

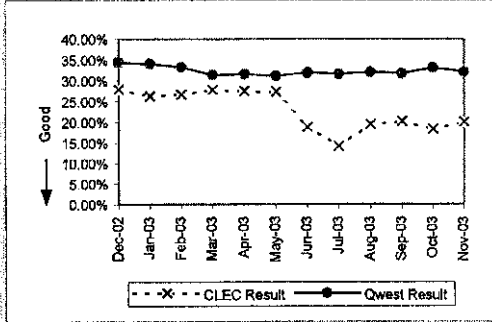


Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Dec-02	1877	420384	0.45%	6.67%	123003	13323973	0.92%	-31.82	-20.34
Jan-03									
Feb-03	2071	437427	0.47%	6.86%	122180	13212897	0.92%	-30.88	-19.85
Mar-03	2556	444492	0.58%	7.58%	147422	13147643	1.12%	-34.02	-21.68
Apr-03	2555	450881	0.57%	7.51%	137687	12970442	1.06%	-31.84	-20.36
May-03	2467	453577	0.55%	7.38%	147746	12883881	1.15%	-37.21	-23.62
Jun-03	2542	459295	0.55%	7.42%	154296	12785908	1.21%	-39.84	-25.22
Jul-03	3292	471045	0.70%	8.33%	169899	12683430	1.34%	-37.56	-23.83
Aug-03	2983	480738	0.62%	7.85%	167511	12597467	1.33%	-42.13	-28.62
Sep-03	2813	491942	0.57%	7.54%	154494	12037397	1.28%	-43.46	-27.42
Oct-03	2550	500450	0.51%	7.12%	137647	11956249	1.15%	-41.69	-26.35
Nov-03									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two									
Date	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Score
Dec-02	952	3419	27.84%	44.82%	78159	222065	34.29%	-7.88	-5.79
Jan-03	894	3394	26.34%	44.05%	75128	220905	34.01%	-9.36	-6.69
Feb-03	937	3513	26.67%	44.22%	72450	218135	33.21%	-8.17	-5.96
Mar-03	1164	4191	27.77%	44.79%	78309	249961	31.33%	-4.92	-3.99
Apr-03	1152	4198	27.44%	44.62%	73598	233464	31.52%	-5.64	-4.43
May-03	1134	4157	27.28%	44.54%	70998	247774	31.05%	-5.21	-4.17
Jun-03	771	4088	18.86%	39.12%	83647	262785	31.83%	-17.67	-11.74
Jul-03	746	5226	14.27%	34.98%	91001	288274	31.57%	-26.66	-17.21
Aug-03	924	4745	19.47%	39.60%	91992	287729	31.97%	-18.31	-12.13
Sep-03	689	4440	20.25%	40.18%	83908	264637	31.71%	-10.27	-10.89
Oct-03	730	3973	18.37%	38.73%	80040	241978	33.08%	-19.54	-12.88
Nov-03	834	4156	20.07%	40.05%	73594	229561	32.06%	-16.42	-10.98



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