



Best Free VoIP Phone Service Providers (2024)

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Updated: Jan 29, 2024, 10:26pm

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There are several [voice-over-internet-protocol \(VoIP\) services](#) available, but many of them come at a high cost per user, per month. For small businesses with a larger staff, the cost may be too high to consider. Enable your team to connect with clients and leads with free VoIP phone services.

The apps work on most smartphones, and some include desktop or browser versions. The free plans won't set you back a cent if you keep calls and texts to domestic lines only (United States and Canada). Many VoIP services for phones use ads to keep the apps free to use but usually offer a way for you to pay to remove ads or add-ons to make the app more useful (such as for international calls or voicemail).

There aren't many free VoIP phone service providers out there catering to smartphone users, so we included a couple of video call options that also have free plans. These services are ideal for freelancers, startups and small businesses on tight budgets. As your company grows, you can upgrade to more robust plans with the best VoIP phone features.

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Pricing from **\$20 per user, per month (paid annually)**Toll-free numbers **Yes**Voicemail transcription **Yes**

2 Zoom Phone

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Pricing from **Starts at \$10 per user, per month**Toll-free numbers **Yes**Voicemail Transcription **Yes**

3 Nextiva

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Pricing From **\$18.95 per user, per month**Toll-free numbers **Yes**Voicemail transcription **Yes**

The Best 4 Free VoIP Phone Service Providers of 2024

- **2ndLine:** Best overall
- **TextNow:** Best free VoIP phone service to use on any device
- **Zoom:** Best for sales teams conducting demo calls for leads
- **Google Meet:** Best for free video calls for small teams



BEST OVERALL FREE VOIP PHONE SERVICE PROVIDER

2ndLine



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Paid plan pricing	Upgrades available, but pricing not published
Unlimited calls	Yes
SMS texts	Yes

Why We Picked It

Pros & Cons

BEST FREE VOIP PHONE SERVICE TO USE ON ANY DEVICE

TextNow



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Paid plan pricing	\$8.99 to \$27.99 per month
Unlimited calls	Yes
SMS texts	Yes

Why We Picked It

Pros & Cons



BEST FOR SALES TEAMS CONDUCTING DEMO CALLS FOR LEADS

Zoom

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On Zoom's Website

Paid plan pricing	\$120 to \$240 per year
Unlimited meetings	Yes
SMS texts	No

[Why We Picked It](#)[Pros & Cons](#)

BEST FOR FREE VIDEO CALLS FOR SMALL TEAMS









Google Meet

4.3 Forbes ADVISOR ⓘ

Paid plan pricing	Starts at \$6 per month, billed annually (included as part of the Google Workspace pricing plan)
Unlimited meetings	Yes
SMS texts	No

[Why We Picked It](#)[Pros & Cons](#)



COMPANY	FORBES ADVISOR RATING	PAID PLAN PRICING	UNLIMITED CALLS	SMS TEXTS	LEARN MORE
 2ndLine	4.6  4.5-removebg-preview Forbes ADVISOR	Upgrades available, but pricing not published	Yes	Yes	View More
 TextNow	4.5  4.5-removebg-preview Forbes ADVISOR	\$8.99 to \$27.99 per month	Yes	Yes	View More
 Zoom	4.3  4.5-removebg-preview Forbes ADVISOR	\$120 to \$240 per year	Yes	No	Learn More On Zoom's Website
 Google Meet	4.3  4.5-removebg-preview Forbes ADVISOR	Starts at \$6 per month, billed annually (included as part of the Google Workspace pricing plan)	Yes	No	View More

Methodology

The most important factor for choosing the best free VoIP phone service provider is finding one that's truly free. We found very few options available that fit all the criteria, so we bent a little on the factors we used to rank these free VoIP phone services. We focused on free plans, plus the affordability of paid plans, unlimited calls or meetings, device compatibility and overall value:

- **Free plan:** The key factor for all VoIP services we considered is that they offer a truly free way to call others using a smartphone or desktop app.
- **Affordable paid plans:** Using a free plan usually means having to deal with still or video ads in between calls or banner ads on text message screens. So, we also looked at the cost of paid plans, add-ons or how much a company charges to remove ads.
- **Unlimited calls and texts:** We considered how each free VoIP phone service limits you and found most allow unlimited calls, texts or video meetings for domestic outbound communication. Most services also offer low international rates for calling or texting outside the U.S. and Canada.
- **Device compatibility:** Although we consider it best to offer a mobile app for iOS and Android, we didn't knock off too much from the score for having one, but not the other. And we gave credit to those that offer a desktop or browser option because it's helpful to businesses that don't invest in smartphones for employees.
- **Overall value:** When comparing features, limits, add-ons, paid plans, customer reviews, ease of use and functionality, you get the overall value of a VoIP phone service provider.