

**EXHIBIT NO. (CEP-5)
DOCKET NO. UE-04 /UG-04
2004 PSE GENERAL RATE CASE
WITNESS: COLLEEN E. PAULSON**

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

**Docket No. UE-04
Docket No. UG-04**

**FOURTH EXHIBIT TO PREFILED DIRECT TESTIMONY
OF COLLEEN E. PAULSON (NONCONFIDENTIAL)
ON BEHALF OF PUGET SOUND ENERGY, INC.**

APRIL 5, 2004

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**Puget Sound Energy
 Gas Load Characteristics
 12 Months ended September 30, 2003**

Line No.	Customer Class	Average Customers	Annual Throughput	Percent of Total	Seasonal Throughput	Percent of Total	Annual Use per Customer	Seasonal Use per Customer	38 HDD Peak Day Demand	Annual Load Factor	Seasonal Load Factor
			(therms)	(%)	(therms)	(%)	(therms)	(therms)	(therms)	(%)	(%)
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)
1	Residential Heating <i>Rates 23, 16</i>	578,799	498,279,328	48.82%	326,795,639	64.68%	861	565	4,390,127	31.10%	20.39%
2	C&I Heating <i>Rates 31, 16, 61</i>	47,778	193,529,237	18.96%	118,447,406	23.44%	4,051	2,479	1,689,357	31.39%	19.21%
3	C&I High Load Factor <i>Rate 41</i>	1,342	49,128,843	4.81%	23,088,329	4.57%	36,609	17,204	305,839	44.01%	20.68%
4	Firm and Interruptible <i>Rate 85</i>	38	14,391,565	1.41%	7,775,077	1.54%	378,725	204,607	40,956	96.27%	NA
5	Firm and Interruptible <i>Rate 86</i>	568	22,163,694	2.17%	13,817,395	2.73%	39,021	24,326	84,207	72.11%	NA
6	Firm and Interruptible <i>Rate 87</i>	13	30,720,280	3.01%	15,318,344	3.03%	2,363,098	1,178,334	63,384	132.79%	NA
7	Transportation Service <i>Rate 57</i>	120	173,948,492	17.04%	-	NA	1,449,571	-	267,897	177.89%	NA
8	Transportation Service <i>Rates 99, 199, 299</i>	15	38,431,301	3.77%	-	NA	2,562,087	-	120,145	87.64%	NA
9	CNG Service <i>Rate 50</i>	7	54,593	0.01%	27,176	0.01%	7,799	3,882	162	92.10%	45.85%
10	System Total	628,680	1,020,647,331	100.00%	505,269,365	100.00%	1,623	804	6,962,075	40.16%	20.10%