

Information requested may be found in the tables below.

1	Company name	Onvoy, LLC
2	Services provided	Local, Long Distance
3	Emergency plan (Y/N)	Y
4	Emergency plan filed with the UTC (Y/N)	Y
5	Company network operations center (Y/N)	Y
6	Network operation center location	One North Wacker Drive, Suite 2500, Chicago, IL 60606

		Name	Title	24-hour (Y/N)	Address	Email	Tel	Cell	Change from 2022 submission (Y/N)
7	Regulatory contact	Andrew M. Lancaster	Senior Manager	N	One North Wacker Drive, Suite 2500, Chicago, IL 60606	IQ-taxdepartment@sinch.com	312-384-8000		N
8	Primary emergency contact	Tech on duty	Operations Center	Y	Same as above	IQ-noc@sinch.com	866-388-7258		N
9	Alternate emergency contact	Tech on duty	Operations Center	Y	Same as above	IQ-noc@sinch.com	866-388-7258		N
10	Network Operations center	Tech on duty	Operations Center	Y	Same as above	IQ-noc@sinch.com	866-388-7258		N
11	24-hour emergency contact	Tech on duty	Operations Center	Y	Same as above	IQ-noc@sinch.com	866-388-7258		N

Approved by: *Andrew M Lancaster*
Approval date: 12/09/24