



Senior Director – Legal & Regulatory Affairs, Safety & Security Technologies
 2401 Elliott Avenue Suite 100
 Seattle, WA 98121

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susan.ornstein@comtech.com

On behalf of TeleCommunication Systems, Inc. (subsidiary)

**Received
 Records Management
 Dec 12, 2024**

December 12, 2024

VIA Electronic Mail

Jeff Killip
 Executive Director and Secretary
 Utilities and Transportation Commission
 State of Washington
 621 Woodland Square Loop SE
 Lacey, WA 98503
 Records@utc.wa.gov

**RE: TeleCommunication Systems, Inc.
 Docket UT- 220749
 Annual Compliance with Washington Administrative Code 480-120-414**

Dear Ms. Maxwell,

TeleCommunication Systems, Inc.’s updated emergency and non-emergency contact information, in compliance with the requirements set forth in Docket UT- 220749, is provided below.

1	Company Name	TeleCommunication Systems, Inc.
2	Services Provided	VPC; 911-Location and Routing; Database
3	Emergency Plan (Y/N)	Y
4	Emergency Plan filed with the UTC (Y/N)	N
5	Company network operations center (Y/N)	Y
6	Network operations center location	2401 Elliott Ave STE 100, Seattle, WA 98121
7	Regulatory contact	Susan C. Goldhar Ornstein (not 24 hour) Sr. Director – Legal & Regulatory Affairs Safety & Security Technologies Comtech Telecommunications Corp. 2401 Elliott Ave STE 100 Seattle, WA 98121 susan.ornstein@comtech.com 202-794-4102
8	Primary emergency contact	Network Operations Center 800-959-3749 (24 hour)



9	Alternate emergency contact	Eric Guerrero (not 24 hour) T&W Senior Vice President, Customer Experience Comtech Telecommunications Corp. 2401 Elliott Ave STE 100 Seattle, WA 98121 Eric.Guerrero@comtech.com (720) 318-1128
10	Network operations center contact	Network Operations Center 800-959-3749
11	24 hours emergency contact	Network Operations Center 800-959-3749

Please contact the undersigned should you have any questions.

Respectfully submitted,

Signed by:
Susan Ornstein
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Susan C. Goldhar Ornstein