

April 5, 2002

**NOTICE OF OPPORTUNITY TO COMMENT ON  
PROPOSED RULES  
(May 22, 2002)**

**NOTICE OF OPPORTUNITY TO FILE RESPONSIVE COMMENTS  
ON  
PROPOSED RULES  
(June 7, 2002)**

RE: Telecommunications - Operations, Chapter 480-120 WAC  
Proposed Rules WAC 480-120-201 to 209 & 211 to 216 –Customer Information  
Docket No. UT-990146

TO ALL INTERESTED PERSONS:

The Commission filed a CR-102 (Notice of proposed Rule Making) concerning customer information with the Code Reviser on April 3, 2002. The proposed rules will be published in the State Register on May 15, 2002. The proposed rules are currently posted on the Commission's website for review, to provide an opportunity for written comment, and to provide an opportunity to file responsive comments. They are also on file and available for public inspection in the Commission's Records Center. If you would like a paper copy of the rules packet, please contact the Commission's Records Center at 360-664-1234.

Proposed Rules Available for Review

The Commission has posted to its website proposed rules concerning customer information issues for review by interested persons. The rules are posted at [www.wutc.wa.gov/990146](http://www.wutc.wa.gov/990146).

Written Comments on Proposed Rules - - Alternative Rule Language Requested

Alternative rule language is requested from those who provide written comments. Alternative rule language received not later than Wednesday, May 22, 2002, will be used in the process of preparing final rules for adoption. Written comments and alternative rule language should be filed with the Commission **no later than Wednesday, May 22, 2002.**

Written Responsive Comments Requested

Responsive comments are requested so the Commission will have a record that explores thoroughly the issues of concern to interested persons. Responsive comments, including comments on proposed alternative rule language, should be filed with the Commission **no later than Friday, June 7, 2002.**

The Commission also requests, but does not require, that comments be provided in electronic format to facilitate quotations from the comments, to enhance public access, and to reduce the need for additional paper copies. Please help us by sending an electronic copy with your paper filing on a 3-1/2 inch, IBM-formatted, high-density disk, in .pdf Adobe Acrobat format, reflecting the pagination of your original. Please also send us the text in your choice of .doc (Word 97 or later) or .wpd (Wordperfect 6.0 or later). Please include all of the following information on the label of the diskette:

- \* The docket number of this proceeding (UT-990146)
- \* The commenting party's name
- \* The title and date of the comment or comments; and
- \* The type of software used

Please use the three-letter extension noted above for all electronic files. You may also send your comments by electronic mail to the Commission's Records Center at <records@wutc.wa.gov>; if you choose this means of submitting comments, please include all of the information requested above for the diskette label. The Commission will post on the Commission's web site all comments that are provided in electronic format. The web site is located at <http://www.wutc.wa.gov>.

Additional Information Available

If you need additional information please call Bob Shirley at (360) 664-1292 or e-mail him at [bshirley@wutc.wa.gov](mailto:bshirley@wutc.wa.gov). Thank you in advance for your participation in this rulemaking project.

Sincerely,

CAROLE J. WASHBURN  
Secretary