



TELUS Regulatory Affairs

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UT-220749

Received

Records Management

Dec 12, 2024

VIA E-File

December 10, 2024

Jeff Killip, Executive Director and Secretary Washington
Utilities and Transportation Commission
ATTN: Records Center (Docket UT-220749)
PO Box 47250
Olympia, WA 98504-7250
USA

RE: Docket UT-220749: Annual Compliance Washington Administrative Code 480-120-414


Executive Director and Secretary Killip,

Please find the current emergency and non-emergency contact information for TELUS Communications (U.S.) Inc. (UBI 603-248-429), as requested by the Washington Utilities and Transportation Commissions ("UTC") in the above referenced docket.

Should you have any questions or require further clarification, please do not hesitate to contact me at the information above.

Respectfully submitted,

TELUS Communications (U.S.) Inc.

Signed by:

7581F5B59CBF474...

Tatiana Folefak Nkuipou

President

Cc: Rebecca Beaton (rebecca.beaton@utc.wa.gov)

Emergency and Non Emergency Contact Information

1. Company Name: TELUS Communications (U.S.) Inc.
2. Services Provided: Interstate and International data and related communications services
3. Emergency Plan: YES
4. Emergency Plan on File with the UTC? NO
5. Company network operations center? YES
6. Network operations center location: CANADA
7. Regulatory Contact
 - a. Name: Tatiana Folefak Nkuipou
 - b. 24 Hour (Y/N): N
 - c. Title: President
 - d. Address: c/o Legal Services
510 West Georgia Street
Vancouver BC Canada V6B 0M3
 - e. Email: regulatory.affairs@telus.com
 - f. Telephone: (240)565-5998
 - g. Mobile: (240) 565-5998
 - h. Change from 2022: Y
8. Primary Emergency Contact
 - a. Name: Brian Lakey
 - b. 24 Hour (Y/N) N
 - c. Title: VP – Service Reliability & AI
 - d. Address: 10035 102nd Avenue, NW, Floor
12 Edmonton, AB T5J 0E5, CANADA
 - e. Email: Brian.Lakey@telus.com
 - f. Telephone: (780) 508-2300
 - g. Mobile (780) 718-2413
 - h. Change from 2022: N
9. Alternative Emergency Contact
 - a. Name: Fatima Kassamali
 - b. 24 Hour (Y/N) N
 - c. Title: Director, Network Assurance
 - d. Address: 10035 102nd Avenue, NW, Floor 10
Edmonton, AB T5J 0E5, CANADA
 - e. Email: Fatima.Kassamali@telus.com
 - f. Telephone: (780) 218-8282
 - g. Mobile: (780) 218-8282
 - h. Change from 2022: N
10. Network Operations (7x24x365): (877) 419-7227 (will engage the appropriate team members)
11. 24-hour Emergency contact: (877) 419-7227 (will engage the appropriate team members)