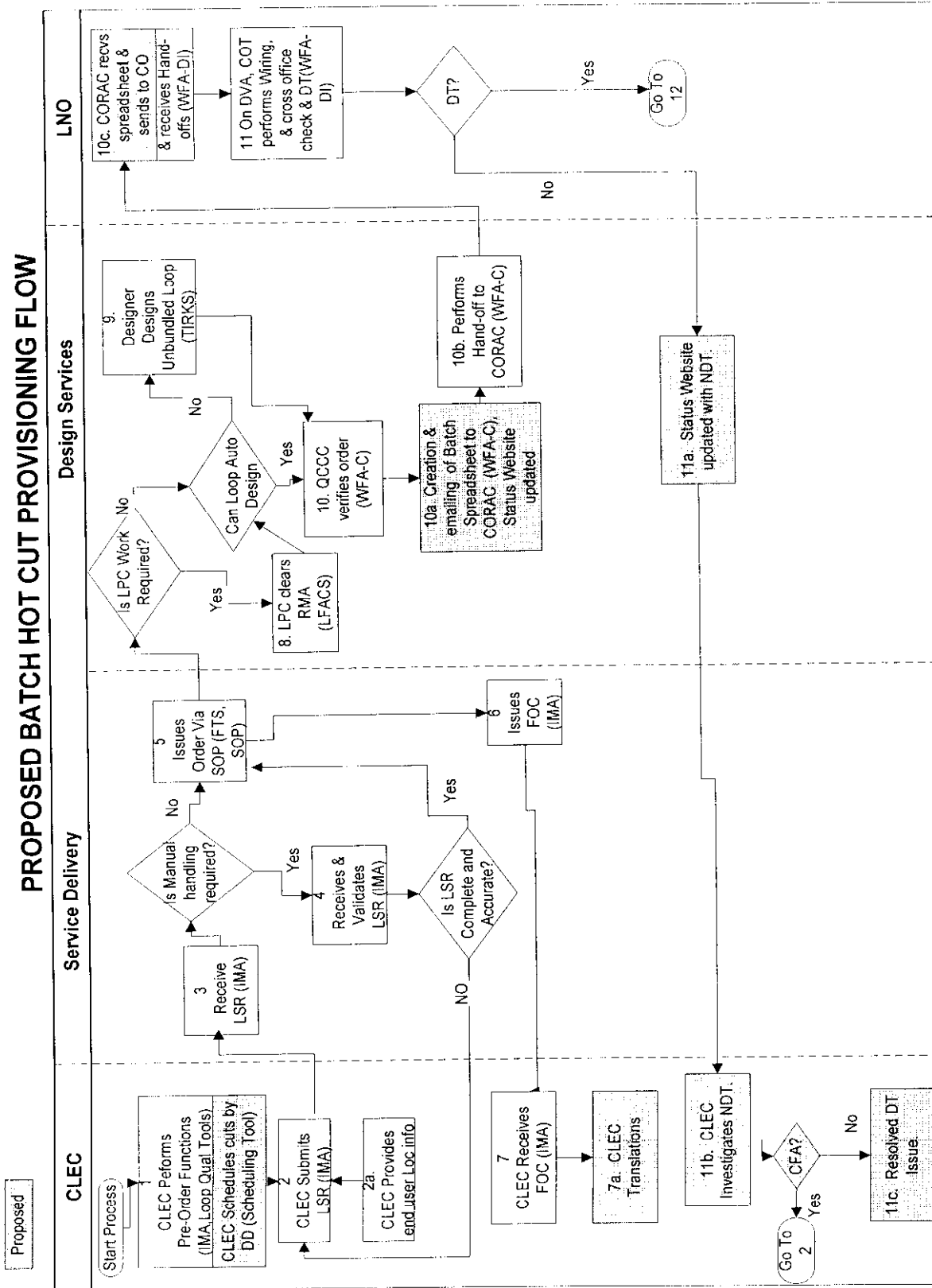
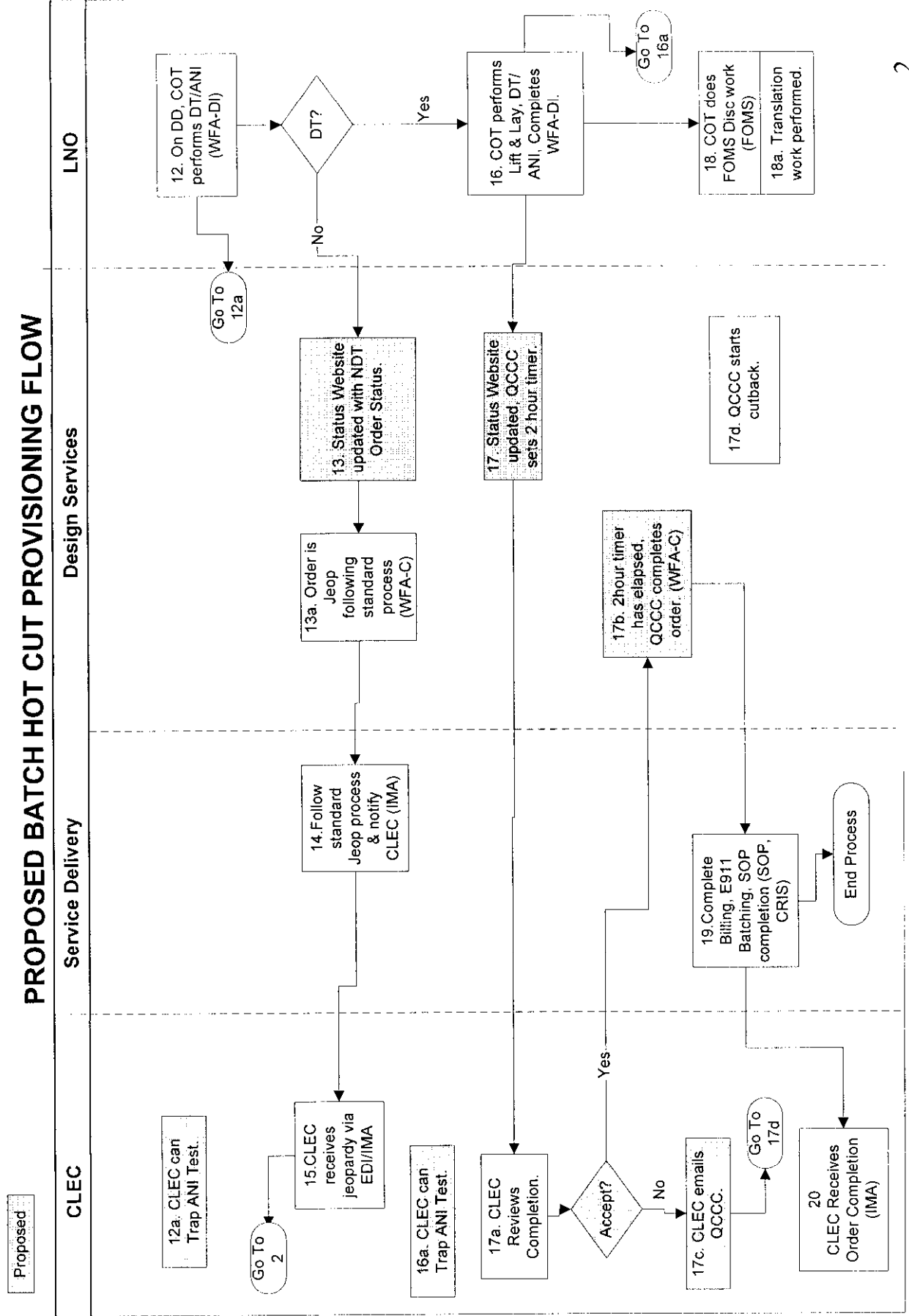


PROPOSED BATCH HOT CUT PROVISIONING FLOW



PROPOSED BATCH HOT CUT PROVISIONING FLOW



Proposed Batch Hot Cut Process Task List

Note: Transition Planning is expected to take place between Qwest and the CLECs prior to implementation of the Batch Hot Cut Process. Following a Commission ruling of non-impairment in those markets where Qwest brings a case and succeeds, Qwest along with the CLECs will establish a schedule to transition the embedded base in accordance with the TRO requirements and agreements from the State Commissions. The transition schedule will establish a central office time line to convert the embedded base within 21 month transition schedule put forth by the FCC in the TRO.

Proposed Batch Hot Cut Process Task List

1. Batch Hot Cut requires automation efficiencies through IMA. CLEC performs pre-order loop functions, such as check for IDLC, Line Splitting, address validation. CLEC uses the electronic scheduling tool to designate the DD of the cut. Scheduling tool is accessed via IMA.
2. CLEC submits LSR to Qwest for an analog Unbundled Loop. The only acceptable activity codes for BHC are "V"(conversion as specified with relationship to listing activities) and "Z" (conversion as specified, no directory listing changes). In the "CHC" field on the LSR a "B" identifies a request for BHC. Additionally, the appointment confirmation number (from the scheduling tool) must be included on the LSR.
- 2a. CLEC provides accurate end user service address information to Qwest via LSR.
3. Qwest electronically receives LSR from CLEC.
4. If LSR does not flow through, Qwest manually validates LSR for completeness and accuracy.
5. If LSR is flow through the Qwest service orders are electronically created by the Qwest SOP. A separate service order will be created for each line on the LSR. If a disconnect order is required, then all lines will be combined on one disconnect order. If LSR does not flow through, the SDC issues the service order into the SOP upon completion of Step 4. If the LSR is not accurate and complete the SDC issues a reject or jeopardy notice to the CLEC via IMA.
6. Qwest issues the FOC via IMA to the CLEC.
7. CLEC receives FOC.
- 7a. CLEC does translations on day 1 (see Exhibit 10 for Batch Hot Cut Timeline).
8. If necessary, the LPC must clear the RMA and manually assist with the facility assignments.
9. Circuit design is created based on the service request. A Word Document is generated and is electronically sent to the QCCC, central office (CO) and LNO. This document contains information necessary to wire the circuit.

Proposed Batch Hot Cut Process Task List

10. QCCC verifies the order for completeness and accuracy.
- 10a. QCCC will create and email the Batch Hot Cut spreadsheet to the CORAC. The Status Website is updated with the orders.
- 10b. QCCC performs hand-offs to the CORAC for due date activities.
- 10c. CORAC receives work DD hand-offs and the spreadsheet via email. CORAC electronically sends spreadsheet to the Central Office. CORAC loads appropriate LNO personnel.
11. On DVA, COT performs pre-wiring and cross office continuity and DT test.
- 11a. The Status Website is updated with the NDT status.
- 11b. CLEC investigates the NDT status. If the NDT is due to a CFA issue, CLEC supplements the LSR with new CFA information (Go to Step 2).
- 11c. CLEC resolves NDT by performing translations activity or applicable activity. CLEC does need to notify Qwest of resolution action taken.
12. On DD, the COT performs DT/ANI at the CFA. If DT, Go to Step 16. If NDT, the COT will notify the QCCC.
- 12a. CLEC has the option to trap the ANI test to get immediate notification that the 'lift and lay' is beginning.
13. Status Website is updated with the NDT notification to the CLEC to advise of NDT.
- 13a. The Order is put in a jeopardy status and follows the standard jeopardy process and is removed from the Batch.

Proposed Batch Hot Cut Process Task List

14. Service Delivery follows standard jeopardy process and issues a jeopardy notice back to CLEC.
15. CLEC receives and reviews jeopardy notice, go to Step 2 to reissue the LSR with new DD.
16. COT performs 'lift and lay', DT/ANI and completes WFA-DI.
- 16a. At the CLEC's option, CLEC can trap the ANI test to get immediate notification that the 'lift and lay' is complete and the CLEC can port the number.
17. QCCC receives notification from the COT that Batch has begun. Status Website is updated. Upon COT completion of the Batch, Status Website is updated with a 2 hour time frame stated for the CLEC to accept the order.
- 17a. CLEC reviews the order for completeness.
- 17b. A non-response from the CLEC is an acceptance of the order. After the 2 hour time frame has elapsed, QCCC completes the order in WFA-C.
- 17c. CLEC detects an issue on the order and emails the QCCC with the information.
- 17d. At CLEC's request, QCCC starts the cutback process.
18. COT does FOMS disconnect work.
- 18a. LNP and switched translation work is performed.
19. The service order is completed in the SOP and distributed to other downstream systems such as billing, E911.
20. CLEC receives the order completion status via IMA, and Loss/Completions report data via the avenue provided in the information from the CLEC questionnaire.