Exhibit No. ___ (RP-5)
Docket U-111465

Witness: Rayne Pearson

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

DOCKET U-111465

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

EXHIBIT TO TESTIMONY OF

Rayne Pearson

STAFF OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

UTC Letter to Tom DeBoer, PSE, dated June 7, 2011

June 22, 2012



STATE OF WASHINGTON

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

June 7, 2011

Tom DeBoer Director, Rates and Regulatory Affairs Puget Sound Energy P.O. Box 97034 MS: PSE-08N Bellevue, WA 98009-9734

Dear Mr. DeBoer:

The Utilities and Transportation Commission requests additional data related to an investigation into the business practices of Puget Sound Energy (PSE) related to disconnection fees charged for field visits for reasons other than disconnection of service, such as delivering a 24-hour notice.

Under Washington state law, RCW 80.04.090, the commission has the right to inspect the accounts, books, papers and documents of any investor-owned electric or natural gas company doing business in this state.

In order to complete this investigation, commission staff requires the following additional documents and information:

- 1. A list of all customers (electric and natural gas) in Washington state who received field visits for a purpose other than disconnection (e.g., 24-hour payment notice) that were charged a \$13.00 disconnection fee in the months of March and May 2011.
- 2. The name, title, telephone number, and e-mail address of the PSE contact person that our staff can work with directly for questions that may arise concerning any details of the data.

Tom DeBoer June7, 2011 Page 2

Please provide all requested documents and information by June 14, 2011. The response should be directed to Rayne Pearson, Compliance Investigator, Consumer Protection. Ms. Pearson can be reached at (360) 664-1111, or at repearson@utc.wa.gov. You may also contact Ms. Pearson if you have any questions regarding this data request.

Sincerely,

David W. Danner

Executive Director and Secretary

cc: Michael Hobbs, Director, Operations