

**Stephanie D. Marsh**  
Senior Analyst – Regulatory Compliance  
4001 N Rodney Parham Road  
Little Rock, AR 72212  
t: 501-748-7897 f:501-748-6583  
e-mail: [stephanie.d.marsh@windstream.com](mailto:stephanie.d.marsh@windstream.com)

UT-220749



December 1, 2022

Washington Utilities and Transportation Commission  
Amanda Maxwell  
Executive Director and Secretary  
621 Woodland Square Loop SE  
Lacey, WA 98503

Received  
Records Management  
12/01/22 15:16  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

RE: Docket UT-220749 - Action Required by December 31, 2022  
Annual Compliance with Washington Administrative Code 480-120-414

Dear Ms. Maxwell:

Please find attached the current emergency and non-emergency contact information for the following companies.

Broadview Networks, Inc.  
CTC Communications Corp.  
Deltacom, LLC  
McLeodUSA Telecommunications Services, LLC  
PaeTec Communications, LLC  
Talk America, LLC  
Windstream Communications, LLC  
Windstream New Edge, LLC

If you have any questions regarding this submission, please contact me at 501-748-7897 or via email at [stephanie.d.marsh@windstream.com](mailto:stephanie.d.marsh@windstream.com).

Sincerely,

*Stephanie D. Marsh*

Stephanie D. Marsh

Attachments

|   |                    |                             |                                    |  |  |                         |                    |
|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| <b>Company Name</b>   |                    |                             |                                    |  | Broadview Networks, Inc                  |                         |                    |
| <b>Services Provided</b>  |                    |                             |                                    |  | CLEC, IXC                                |                         |                    |
| <b>Emergency Plan (Y/N)</b>   |                    |                             |                                    |  | Y  |                         |                    |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                    |                             |                                    |  | N  |                         |                    |
| <b>Network Operations Center (Y/N)</b>                                    |                    |                             |                                    |  | Y  |                         |                    |
| <b>Network Operations Center Location</b>                                 |                    |                             |                                    |  | Greenville SC                            |                         |                    |
|   | <b><u>Name</u></b> | <b><u>24 Hour (Y/N)</u></b> | <b><u>Title</u></b>                | <b><u>Address</u></b>                            | <b><u>Email</u></b>                      | <b><u>Telephone</u></b> | <b><u>Cell</u></b> |
| <b>Regulatory Contact</b>   | Nicole Winters     |                             | Senior Counsel                     | 4001 N Rodney Parham Rd, Little Rock, AR 72212   | wci.washington.govaffairs@windstream.com | 501-748-6313            |                    |
| <b>Primary Emergency Contact</b>  | Jeff Dupuie        | Y                           | Senior Director – Nettxio VNOC     | 245 North Main St., Hudson, OH 44236             | jeff.dupuie@windstream.com               | 330-650-7006            | 330-888-8147       |
|   |                    |                             |                                    |  |  |                         |                    |
| <b>Alternate Emergency Contact</b>  | Frank Kokosza      |                             | Senior Consultant - Network        | 301 N. Main St. Suite 5000 Greenville, SC 29601  | frank.kokosza@windstream.com             | 864-672-5237            | 724-762-0048       |
| <b>Network Operations Center Contact</b>                                  | Donald Blanchard   |                             | Staff Manager – Network Operations | 301 N. Main St. Suite 5000 Greenville, SC 29601  | donald.blanchard@windstream.com          | 864-672-5408            | 864-505-3149       |
| <b>24 Hour Emergency Contact</b>  | Rick Farler        | Y                           | Manager – Local Operations         | 1011 San Jacinto Blvd. Ste. 100 Austin, TX 78701 | ricky.farler@windstream.com              | 512-687-9699            | 281-386-7605       |
| <b>Signed: Stephanie D. Marsh, Senior Analyst – Regulatory Compliance</b> |                    |                             |                                    |  | <i>Stephanie D. Marsh</i>                |                         |                    |
| <b>Date: December 1, 2022</b>   |                    |                             |                                    |  |  |                         |                    |

|   |                    |                             |                                    |  |  |                         |                    |
|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| <b>Company Name</b>   |                    |                             |                                    | CTC Communications Corp.                         |  |                         |                    |
| <b>Services Provided</b>  |                    |                             |                                    | IXC  |  |                         |                    |
| <b>Emergency Plan (Y/N)</b>   |                    |                             |                                    |  |  |                         |                    |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                    |                             |                                    |  |  |                         |                    |
| <b>Network Operations Center (Y/N)</b>                                    |                    |                             |                                    |  |  |                         |                    |
| <b>Network Operations Center Location</b>                                 |                    |                             |                                    |  |  |                         |                    |
|   | <b><u>Name</u></b> | <b><u>24 Hour (Y/N)</u></b> | <b><u>Title</u></b>                | <b><u>Address</u></b>                            | <b><u>Email</u></b>                      | <b><u>Telephone</u></b> | <b><u>Cell</u></b> |
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|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| <b>Company Name</b>   |                    |                             |                                    |  | DeltaCom, LLC                            |                         |                    |
| <b>Services Provided</b>  |                    |                             |                                    |  | CLEC                                     |                         |                    |
| <b>Emergency Plan (Y/N)</b>   |                    |                             |                                    |  | Y  |                         |                    |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                    |                             |                                    |  | N  |                         |                    |
| <b>Network Operations Center (Y/N)</b>                                    |                    |                             |                                    |  | Y  |                         |                    |
| <b>Network Operations Center Location</b>                                 |                    |                             |                                    |  | Greenville SC                            |                         |                    |
|   | <b><u>Name</u></b> | <b><u>24 Hour (Y/N)</u></b> | <b><u>Title</u></b>                | <b><u>Address</u></b>                            | <b><u>Email</u></b>                      | <b><u>Telephone</u></b> | <b><u>Cell</u></b> |
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|   |                  |                      |                                    |  |  |                  |              |
|---|------------------|----------------------|------------------------------------|--|--|------------------|--------------|
| <b>Company Name</b>   |                  |                      |                                    |  | McLeodUSA Telecommunications Services, LLC |                  |              |
| <b>Services Provided</b>  |                  |                      |                                    |  | CLEC, IXC                                  |                  |              |
| <b>Emergency Plan (Y/N)</b>   |                  |                      |                                    |  | Y  |                  |              |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                  |                      |                                    |  | N  |                  |              |
| <b>Network Operations Center (Y/N)</b>                                    |                  |                      |                                    |  | Y  |                  |              |
| <b>Network Operations Center Location</b>                                 |                  |                      |                                    |  | Greenville SC                              |                  |              |
|   | <b>Name</b>      | <b>24 Hour (Y/N)</b> | <b>Title</b>                       | <b>Address</b>                                   | <b>Email</b>                               | <b>Telephone</b> | <b>Cell</b>  |
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|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| <b>Company Name</b>   |                    |                             |                                    | PAETEC Communications, LLC.                      |  |                         |                    |
| <b>Services Provided</b>  |                    |                             |                                    | IXC  |  |                         |                    |
| <b>Emergency Plan (Y/N)</b>   |                    |                             |                                    |  |  |                         |                    |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                    |                             |                                    |  |  |                         |                    |
| <b>Network Operations Center (Y/N)</b>                                    |                    |                             |                                    |  |  |                         |                    |
| <b>Network Operations Center Location</b>                                 |                    |                             |                                    |  |  |                         |                    |
|   | <b><u>Name</u></b> | <b><u>24 Hour (Y/N)</u></b> | <b><u>Title</u></b>                | <b><u>Address</u></b>                            | <b><u>Email</u></b>                      | <b><u>Telephone</u></b> | <b><u>Cell</u></b> |
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|   |                    |                             |                                    |  |  |                         |                    |
|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| <b>Company Name</b>   |                    |                             |                                    |  | Talk America, LLC                        |                         |                    |
| <b>Services Provided</b>  |                    |                             |                                    |  | CLEC, IXC                                |                         |                    |
| <b>Emergency Plan (Y/N)</b>   |                    |                             |                                    |  | Y  |                         |                    |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                    |                             |                                    |  | N  |                         |                    |
| <b>Network Operations Center (Y/N)</b>                                    |                    |                             |                                    |  | Y  |                         |                    |
| <b>Network Operations Center Location</b>                                 |                    |                             |                                    |  | Greenville SC                            |                         |                    |
|   | <b><u>Name</u></b> | <b><u>24 Hour (Y/N)</u></b> | <b><u>Title</u></b>                | <b><u>Address</u></b>                            | <b><u>Email</u></b>                      | <b><u>Telephone</u></b> | <b><u>Cell</u></b> |
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|   |                    |                             |                                    |  |  |                         |                    |
|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| <b>Company Name</b>   |                    |                             |                                    | Windstream Communications, LLC.                  |  |                         |                    |
| <b>Services Provided</b>  |                    |                             |                                    | IXC  |  |                         |                    |
| <b>Emergency Plan (Y/N)</b>   |                    |                             |                                    |  |  |                         |                    |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                    |                             |                                    |  |  |                         |                    |
| <b>Network Operations Center (Y/N)</b>                                    |                    |                             |                                    |  |  |                         |                    |
| <b>Network Operations Center Location</b>                                 |                    |                             |                                    |  |  |                         |                    |
|   | <b><u>Name</u></b> | <b><u>24 Hour (Y/N)</u></b> | <b><u>Title</u></b>                | <b><u>Address</u></b>                            | <b><u>Email</u></b>                      | <b><u>Telephone</u></b> | <b><u>Cell</u></b> |
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|   |                    |                             |                                    |  |  |                         |                    |
|---|--------------------|-----------------------------|------------------------------------|--|--|-------------------------|--------------------|
| <b>Company Name</b>   |                    |                             |                                    |  | Windstream New Edge, LLC                 |                         |                    |
| <b>Services Provided</b>  |                    |                             |                                    |  | CLEC                                     |                         |                    |
| <b>Emergency Plan (Y/N)</b>   |                    |                             |                                    |  | Y  |                         |                    |
| <b>Emergency Plan Filed with the UTC (Y/N)</b>                            |                    |                             |                                    |  | N  |                         |                    |
| <b>Network Operations Center (Y/N)</b>                                    |                    |                             |                                    |  | Y  |                         |                    |
| <b>Network Operations Center Location</b>                                 |                    |                             |                                    |  | Greenville SC                            |                         |                    |
|   | <b><u>Name</u></b> | <b><u>24 Hour (Y/N)</u></b> | <b><u>Title</u></b>                | <b><u>Address</u></b>                            | <b><u>Email</u></b>                      | <b><u>Telephone</u></b> | <b><u>Cell</u></b> |
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