

**Virgin Mobile USA,
L.P.
Lifeline Report
2012**

| | Quarter 1 | | | Quarter 2 | | | Quarter 3 | | | Quarter 4 | | |
|--|-----------|----------|----------|-----------|----------|----------|-----------|----------|----------|-----------|----------|----------|
| | Jan 2012 | Feb 2012 | Mar 2012 | Apr 2012 | May 2012 | Jun 2012 | Jul-2012 | Aug-2012 | Sep-2012 | Oct-2012 | Nov-2012 | Dec-2012 |
| Ending Customers Enrolled | 67,904 | 70,289 | 71,891 | 76,962 | 82,680 | 84,027 | | | | | | |
| Customers De-activated | | | | | | | | | | | | |
| No usage for 60 days | 40 | 157 | 66 | 345 | 228 | 1262 | | | | | | |
| Fail to respond to annual verification | 0 | 15 | 611 | 305 | 7 | 26 | | | | | | |
| Voluntary | 137 | 119 | 125 | 151 | 172 | 97 | | | | | | |
| Fail in DSHS annual verification | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | |
| Total De-activated | 177 | 291 | 802 | 801 | 407 | 1385 | | | | | | |
| New Customers Added | 2,976 | 2,676 | 2,404 | 5,872 | 6,125 | 2,732 | | | | | | |
| Beginning Customers Enrolled | 65,105 | 67,904 | 70,289 | 71,891 | 76,962 | 82,680 | | | | | | |