

ATTACHMENT B

EMERGENCY OPERATION INFORMATION – WAC 480-120-414 LEVEL 3 ENTITIES

Company Name(s):..... Global Crossing Telecommunications, Inc.
Global Crossing Local Services, Inc.
Level 3 Communications, LLC
Broadwing Communications, LLC
Level 3 Telecom of Washington, LLC
WilTel Communications, LLC

Service Provided:..... Residential and business local and long distance
telecommunications services

Emergency Plan: Yes

Emergency Plan Filed with UTC:..... Yes

Company Network Operations Center: .. Yes

Network Operations Center Location:.... 100 CenturyLink Drive, Monroe, LA

Regulatory Contact:

Robert Thoms
Dir. State & Local Government Affairs
120 Lenora Street, 5th floor
Seattle, Washington 98121
robert.thoms@lumen.com
253-307-8422 – Cell

Primary Emergency Contact:

Frank Mestas, Director Field Operations
1499 S 4800 W
Salt Lake City, UT 84104
Frank.Mestas@lumen.com
(360) 946-2850 – Direct Line
(253) 592-5108 – Cell

Disaster Service Coordinator:

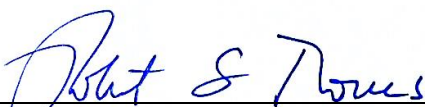
Brent Bitz, Sr. Director NOC
931 14th St.
Denver, CO 80202
brent.bitz@lumen.com
(720) 888-5007 – Direct Line
(720) 289-2017 - Cell

Disaster Service Coordinators

Local Network Operations

Regional or Emergency Network Operations Center:

Primary Emergency Contact: (24 hours)
GNOC (Global Network Operations Center)
(877) 453-8353

Signed: 
Robert Thoms, Director, State & Local Government Affairs

Date: December 6, 2024