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              BEFORE THE WASHINGTON UTILITIES AND
 2
                  TRANSPORTATION COMMISSION
 3
   KIMBERLY-CLARK TISSUE COMPANY, ) Docket No. UG-990619
                    Complainant, ) Volume II
 5
                                   ) Pages 11-221
               v.
 6
   PUGET SOUND ENERGY, INC.,
 7
                    Respondent, )
 8
 9
10
                       A hearing in the above matter was
   held on November 1, 1999, at 10:06 a.m., at 1300
12
   Evergreen Park Drive Southwest, Olympia, Washington,
13
   before Administrative Law Judge KAREN CAILLE.
14
15
                       The parties were present as
16
   follows:
17
                       KIMBERLY-CLARK TISSUE COMPANY, by
    Carol S. Arnold, Attorney at Law, Preston, Gates &
18
   Ellis, 701 Fifth Avenue, Suite 5000, Seattle,
    Washington, 98104, and HOWARD L. SHARFSTEIN, Attorney
    at Law, 1400 Holcomb Bridge Road, Roswell, Georgia,
19
    30076.
20
                       PUGET SOUND ENERGY, by Andree G.
    Gagnon and James M. Van Nostrand, Attorneys at Law,
21
    Perkins Coie, One Bellevue Center, 411 108th Avenue
   N.E., Suite 1800, Bellevue, Washington 98004.
23
24 BARBARA SPURBECK, CSR
25 COURT REPORTER
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24						
25						

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JUDGE CAILLE: Let's go on the record.
   This is the evidentiary hearing in Docket Number
   UG-990619, a complaint proceeding brought by
   Kimberly-Clark Tissue Company against Puget Sound
 5
   Energy Company -- Energy, Incorporated. Today is
   November the 1st, and we are meeting in the
 7
   Commission's offices in Olympia. May I have the
   appearances for the record, please?
9
             MS. ARNOLD: Carol S. Arnold, for Preston,
10
   Gates & Ellis, for Kimberly-Clark.
11
             MR. SHARFSTEIN: Howard Sharfstein, I'll
12
   give the court reporter a card, with Kimberly-Clark
13
   Corporation.
14
             MS. GAGNON: Andree G. Gagnon, representing
15
   Puget Sound Energy, Inc., with Perkins Coie.
16
             MR. VAN NOSTRAND: James M. Van Nostrand,
17
   with Perkins Coie, also representing Puget Sound
18
   Energy.
19
             JUDGE CAILLE: Let the record reflect there
20
   are no other appearances. Ms. Arnold, at this time,
21
   would you like to call your first witness?
22
             MS. ARNOLD: Thank you, Your Honor. Mr.
23
   David Faddis.
24
              JUDGE CAILLE: And Mr. Faddis, generally we
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sit over here. And before you sit, I'm going to

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00017
   swear you in.
             MR. FADDIS: Sure.
 3
   Whereupon,
 4
                      DAVID J. FADDIS,
 5
   having been first duly sworn, was called as a witness
   herein and was examined and testified as follows:
              JUDGE CAILLE: Thank you.
             MS. ARNOLD: Your Honor, am I correct that
8
9
   we just need one copy for the court reporter and the
10
   bench?
11
              JUDGE CAILLE: And Ms. Arnold, I think what
12
   I will do is I'm going to read in the exhibits, since
13
   I'm familiar with them and how I've described them,
14
   and then I'll let you proceed.
15
             Mr. Faddis is sponsoring the following
   exhibits, and they are identified as follows:
16
17
   Exhibit T-1 is the direct testimony of Mr. Faddis.
   Exhibit 2 is his DJF-1 exhibit. Exhibit 3 is his
18
19
   DJF-2 exhibit. Exhibit 4 is his DJF-3 exhibit.
20
   Exhibit 5 is his DJF-4 exhibit. And Exhibit 6 is the
21
   DJF-5 exhibit. You may proceed, Ms. Arnold.
22
             MS. ARNOLD: Your Honor, at this time, we
23
   would like to state that Exhibit 5, which is DJF-4,
   will be withdrawn. Prior to the hearing, Counsel for
24
25 Puget and Kimberly-Clark stipulated that the
```

14

15

- discrepancy in the dates of the penalty between the complaint and the testimony is not material. complaint makes an allegation about a penalty assessed for December 29th, and Exhibit 4 was put in 5 the record to show that that was information that was provided by Puget, and the parties have stipulated now that there was no penalty for the gas day of 7 December 29th, and so Exhibit DJF-4, which is Exhibit 9 5, is no longer material. 10 And I think that we also stipulated off the record that we would not physically remove it from 11 12 the record or change the exhibit numbers, just to 13 avoid administrative confusion.

16 BY MS. ARNOLD:

- 17 Q. Mr. Faddis, will you state your full name 18 and business address, please?
- 19 A. David J. Faddis, 2400 Federal Avenue, 20 Everett, Washington.
- Q. And what is the area in which you will testify?
- 23 A. I'm the facility manager for
- 24 Kimberly-Clark's operation in Everett, Washington,
- 25 and I will be responding along those lines.

23 24

25

relevant testimony.

Do you have in front of you a copy of the Q. prefiled direct testimony of David J. Faddis, along with Exhibits 2, 3, 4, and 6? Yes, I do. Α. 5 Ο. Was the testimony and exhibits prepared by 6 you or at your direction and under your supervision? 7 Yes. Α. If you were to testify today, would your 8 Ο. 9 testimony be the same as what has been designated 10 prefiled direct testimony of David J. Faddis? 11 Yes, it would. Α. 12 MS. ARNOLD: Your Honor, at this time, we 13 would move into evidence Exhibits T-1, 2, 3, 4 and 6. 14 JUDGE CAILLE: Are there any objections? MS. GAGNON: Yes, there are, Your Honor. First, for the record, has the record yet indicated 15 16 17 that Mr. Faddis is deleting the testimony or not 18 sponsoring the testimony regarding the withdrawn 19 exhibit? That would be at page five, lines 17 20 through 20. That would be our first. 21 MS. ARNOLD: Oh, Your Honor, we would 22 stipulate that lines -- it's actually not 17; the

answer begins at 18 through 20 -- pertain to the

exhibit that is withdrawn, and that is not material,

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MS. GAGNON: And further, PSE objects to
   what has been marked as Exhibit 2, Exhibit 3, and
   Exhibit 4. And I'd like to deal with Exhibit 3
   first. This is essentially a completely unreliable
 5
   document. It is a handwritten document. The author
   has not been identified. It appears to be filled
   with statements that cannot be connected with
   specific individuals. In fact, it relies on
9
   statements that are clearly not individuals connected
10
   with Puget Sound Energy. There's been no
11 demonstration that the people who made these
12
   statements were authorized to do so by the company,
13
   and there is absolutely no foundation that's been
14
   laid for this document or it has not been
15
   authenticated. So this document would not be
16
   appropriate to be admitted for the truth of the
17
   statements asserted therein. As to exhibit --
18
             JUDGE CAILLE: Counsel, maybe -- let's take
19
   these one at a time.
20
             MS. GAGNON: Sure.
21
             JUDGE CAILLE: Ms. Arnold, do you have a
22
   response to --
23
            MS. ARNOLD: Yes, Your Honor. This
24
   exhibit, as the numbers in the lower right-hand
25 corner indicate, was provided by Puget Sound Energy
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from their business records. It is marked with a Puget Sound Energy logo, it is dated and signed. So we have no reason to believe that this document is not authentic, that it is not an authentic business 5 record kept in the ordinary course of business by 6 Puget Sound Energy. 7 MS. GAGNON: Your Honor, if I may be heard 8 briefly? 9 JUDGE CAILLE: Yes. 10 MS. GAGNON: The fact that Puget Sound 11 Energy produced something does not mean that Puget 12 Sound Energy has stipulated that it is an authentic 13 business record. The data request requested certain 14 pieces of information. If documents have that information, they were provided whether they were 15 16 handwritten notes, personal notes, logs. Puget Sound 17 Energy provided all information. 18 And as to the signature, I fail to find 19 that on this statement, and despite Ms. Arnold's 20 characterization of this document, even if it were a 21 business record, the fact that there are statements in here that are made by third parties who 22

23 potentially are unconnected with Puget Sound Energy 24 makes it completely unreliable. 25

MS. ARNOLD: Well, if the bench feels that

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   it's necessary to do so, we would request the
   opportunity to subpoena, I quess, Diana Otto to
   testify as to its authenticity.
 4
             MS. GAGNON: We have no objection to that.
 5
             MS. ARNOLD: But I would not think that
 6
   would be necessary, Your Honor.
 7
             JUDGE CAILLE: All right. Let me --
8
             MS. ARNOLD: It will -- excuse me. I
9
   didn't mean to interrupt.
10
              JUDGE CAILLE: Yes.
             MS. ARNOLD: Some of the information in it
11
12
   will be reflected -- I think is reflected in the
13
   testimony of another one of the Kimberly-Clark
14
   witnesses.
15
              JUDGE CAILLE: All right.
16
             MS. GAGNON: That doesn't -- I'm sorry.
17
   That doesn't establish its reliability, Your Honor.
             JUDGE CAILLE: I understand. I think I'll
18
19
   go ahead and hear argument on the other two, because
20
   I feel I need to re-read this exhibit. Why don't you
21
   go ahead with your next objection.
22
             MS. GAGNON: Yes, Your Honor. With Exhibit
23
   2, this clearly is not a business record of Puget
   Sound Energy. This appears to be a record from the
24
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Commission. Again, it contains numerous statements

that were made by third parties. And at the very end of the -- at the third page of the exhibit, it says, Note, PSE's e-mail response is deemed confidential at this time, since it was not cleared by management. 5 Again, this document has not been adopted by PSE's management, and as such, would not fall 7 under any of the hearsay exemptions that exist, and it's not a business record of PSE. So PSE would 9 again object to admission of this document into the 10 record as proof of the -- or as truth of the matters 11 stated therein. 12 JUDGE CAILLE: Ms. Arnold. 13 MS. ARNOLD: Yes, Your Honor. document was faxed from the Commission to 14 Kimberly-Clark. If it's necessary to authenticate 15 16 this, I suppose the person from the Commission who 17 faxed it can authenticate it, but I think Mr. 18 Faddis's testimony is sufficient that this document 19 is part of Kimberly-Clark's business record related 20 to this. It was received by Mr. Cameron, Bryan Campanaro, who's in Georgia, and I don't want to bring Mr. Campanaro out to authenticate it, but I

21

22

23 think that Mr. Faddis's testimony that this is part

24 of Kimberly-Clark's business record and was received

from the Commission by Kimberly-Clark is sufficient.

00024 1 JUDGE CAILLE: All right. Any --2 MS. GAGNON: No further response. 3 last objection. 4 JUDGE CAILLE: That would be to Number 4? 5 MS. GAGNON: Yes. Again, Your Honor, PSE 6 would object to this document because it appears to 7 contain statements made by third parties, some of whom are completely unconnected to Puget Sound 9 Energy, and some of whom are simply unidentified. 10 Again, there's no way to know whether this document 11 has been approved by PSE management. I don't believe 12 that Kimberly-Clark has sponsored the testimony of 13 Ms. Bork, and I, again, I would object to them --14 this document being admitted to prove the truth of 15 the matter within the statements themselves. 16 JUDGE CAILLE: Ms. Arnold. 17 MS. ARNOLD: Your Honor, I must say, I've 18 never quite experienced this, where the utility is 19 denouncing its own documents. This document was 20 produced by Puget Sound Energy. It is an e-mail from 21 a Puget Sound Energy employee to the Commission, and 22 there's no reason to think that it is not an 23 authentic and genuine document. 24 MS. GAGNON: Your Honor.

JUDGE CAILLE: Yes.

MS. GAGNON: I did not object to authenticity on this document. The main issue are the statements within the documents. Typically, if you have statements, you test those statements with 5 the person who made them under oath. You don't just assume that they are true and accurate, and the rules 7 of evidence have been constructed around that theory. In particular, these documents, and this is all of them, have hearsay within hearsay within 9 10 hearsay. So there has been no attempt to establish 11 who made these statements and whether they're true or 12 not, and I don't believe that they are admissible. 13 MS. ARNOLD: Well, Your Honor, in the first 14 place, the Commission is not bound by the rules of evidence, and the rules for admissibility of 15 16 documents are considerably looser. And when the 17 utility produces a document, I think that we can 18 assume that it has the requisite guarantee of 19 trustworthiness. The issue that appears in this 20 e-mail is a thread that appears throughout Puget's 21 documents --22 MS. GAGNON: Objection, Your Honor. 23 MS. ARNOLD: -- and that appears and will 24 be and was included in the testimony of one of the 25 Kimberly-Clark witnesses. And that is a specific

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   issue that keeps reappearing.
             MS. GAGNON: Objection, Your Honor.
             MS. ARNOLD: And I don't want to --
 3
 4
             MS. GAGNON: Ms. Arnold is arguing her
 5
   case.
 6
             JUDGE CAILLE: Excuse me.
 7
             MS. ARNOLD: -- influence the bench
   improperly or do anything improper here, but these
9
   documents came from Puget. They're printouts from
10
   Puget's e-mail. And for Puget to stand here today
11
   and say, We don't know anything about this document
12
   is -- I've never seen anything like that at the
13
   Commission.
14
              JUDGE CAILLE: All right. Did you have
15
   something you wanted to say?
16
             MS. GAGNON: Just for the record, I believe
17
   Ms. Arnold is completely mischaracterizing my
18
   argument.
19
             JUDGE CAILLE: All right. This is what
20
   we're going to do. I'm going to hold my ruling in
21
   abeyance. We'll go ahead with Mr. Faddis's
   testimony, and I will -- after a break, I will make
22
   the ruling, all right. You may proceed. So go ahead
23
24
   and -- well, I'll tell you what. I'll just make the
25
   ruling right now. I'm going to allow the documents
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19

in, but pending my review, I believe Ms. Gagnon's arguments about hearsay within hearsay within hearsay are valid. And although the Commission does treat hearsay a little more leniently than the civil courts do, I will take these exhibits and give them the weight I feel appropriate.

So if I find that there are statements in there that I find that are not reliable or that I cannot rely upon because they are triple hearsay, I will give them their weight in accordance with that. All right. So the ruling is that your objection is overruled, Ms. Gagnon, and those exhibits will be allowed in, subject to my previous comments. All right.

MS. ARNOLD: Mr. Faddis is available for cross-examination.

16 cross-examination. 17 CROSS-EXAMINATION 18 BY MS. GAGNON:

- BY MS. GAGNON:
  Q. Good morning, Mr. Faddis.
- 20 A. Good morning.
- Q. You are currently the mill manager of the Kimberly-Clark Everett facility is that correct?
- 23 A. That's correct.
- Q. And you were not the mill manager of the Everett facility during December 1998; is that

5

14

- 1 correct?
- 2 A. That's correct.
- Q. And that would have been a Mr. Michael Holcomb?
  - A. Correct.
- Q. And you did not actually become mill manager of the facility until Mr. Holcomb retired in May of 1999; is that correct?
- 9 A. I became the facility manager April 19th, 10 but on or about May of '99, that's correct.
- Q. And so you were not at the Everett facility during the period from December 24th through December 28th, 1998, were you?
  - A. No, I was not.
- Q. And your testimony about the weather during December 19th through the Christmas holiday is not based on your personal knowledge of the weather conditions; is that correct?
  - A. That is correct.
- Q. Now, according to Kimberly-Clark, during this same time period, partial or complete freezing conditions were experienced with the bark feed at the Everett facility and at numerous suppliers; is that correct?
- 25 A. My understanding is that the early part to

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middle of December did have some severe cold weather,
   but that the weather tended to warm up towards the
   24th of December, to the point where freezing
   temperatures had abated and it had begun to rain.
 5
         Ο.
             And your understanding, again, is not based
   on your personal knowledge; is that correct?
 7
             That is correct.
        Α.
8
             MS. GAGNON: Okay. At this time, I'd like
9
   to hand the witness -- we haven't pre-marked these,
   but PSE's Data Request Number 14 and Kimberly-Clark's
10
11
   response. It's Kimberly-Clark's response to PSE's
12
   Data Request Number 14 of the --
13
             JUDGE CAILLE: Ms. Gagnon, is this one of
   the cross exhibits?
14
15
             MS. GAGNON: Yes.
16
             MR. VAN NOSTRAND:
                                Number 143, Your Honor.
17
             JUDGE CAILLE: Thank you, 142?
18
             MR. VAN NOSTRAND: 143.
19
             MS. ARNOLD: Your Honor, I'm sorry, I don't
20
   have these numbered. If we could just have -- here
21
   we go.
22
              JUDGE CAILLE: Okay. Maybe during the
23
   break, we could do some numbering.
24
             MS. GAGNON: Yes, Your Honor.
25
             JUDGE CAILLE: All right.
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Q.

Now, I've handed you what is Q. Kimberly-Clark's response to a PSE data request, and isn't it correct that the response states that partial or complete freezing conditions were experienced for all days during the period from December 19th to the 28th at the Everett facility and 7 at numerous suppliers? I'd like to have a moment to review this. Α. 9 Sure. Q. 10 MS. ARNOLD: There seems to be two 11 responses to PSE Data Request Number 14. 12 MS. GAGNON: I'm looking at the bottom. 13 There were several sets of data requests, and this 14 set is identified at the bottom. 15 JUDGE CAILLE: How about if we go off the 16 record a minute. 17 (Discussion off the record.) 18 JUDGE CAILLE: Let's go back on the record. 19 And Ms. Gagnon, you may proceed. 20 Q. Okay. Now, before you you have Exhibit 21 143; is that correct? 22 That's correct. Α. 23 You had a chance to review that exhibit? Q. 24 Α. Yes, I have.

And isn't it correct that this exhibit,

which Kimberly-Clark provided, states that partial or complete freezing conditions were experienced for all days during the period from December 19th to the 28th, 1998, at the Everett facility and at numerous suppliers?

- 6 I think you have to take it in context with 7 the matter that is under consideration. Freezing conditions typically are around 32 degrees Fahrenheit. Bark fuel or hogged fuel is a solid, and 9 10 so it is going to freeze slower and thaw slower than 11 the ambient air. So even though the ambient air 12 temperature may have increased to a level where it 13 was not freezing, the fuel piles and the fuel that 14 was stored in those trucks would be much slower to 15 respond.
- Q. But all I'm saying is didn't Kimberly -17 all I'm asking you to answer is whether the bark feed
  18 was still frozen, and this is, according to
  19 Kimberly-Clark, from December 19th, to December 28th,
  20 1998.
- MS. ARNOLD: There's no objection, but that's what he was answering.
- 23 THE WITNESS: I'll restate it. I believe 24 that there were conditions, as you pointed out 25 earlier in my testimony, that I was not present.

16 17

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From what I've heard from my deputies on site, their recollection of the system was that there were various degrees of freezing throughout the fuel source piles. The primary concern dealt with the 5 transport of that fuel to our conveyor system, that the trucks that actually carried that hog fuel had 7 frozen chips in it and it couldn't get the chips --MS. GAGNON: I'm going to object. This is 9 non-responsive to the question. 10 JUDGE CAILLE: Ms. Gagnon, could you state 11 the question again. And Mr. Faddis, if you can, 12 would you precede your explanation with a yes or a 13 no? 14

THE WITNESS: Yes, ma'am.

JUDGE CAILLE: Answer the question with a yes or a no, and if you feel there's further explanation, then you can provide that.

THE WITNESS: Certainly.

- According to Kimberly's response to PSE's Q. data request, there were partial or complete freezing conditions experienced for each day between December 19th to the 28th during the 1998 year at the Everett facility and at numerous bark feed suppliers; is that correct?
- 25 Α. Yes, there were varying degrees of material

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11

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13 14

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23

that was frozen throughout the time, primarily preceding the 24th. A general thaw began to occur on the 24th and thereafter to the point where systems began to be able to come back on line.

5 MS. GAGNON: Your Honor, at this time I would offer Exhibit 143 into evidence.

> JUDGE CAILLE: Is there any objection? MS. ARNOLD: No objection.

JUDGE CAILLE: Then 143 is admitted.

- Now I'm handing you an exhibit marked as C-146. If I could -- once you have a chance to look through it, if you could go to -- I'm sorry, I've handed you the wrong exhibit. I should have handed you Exhibit 165. There we go. Now, after you've had 15 a second to look at that, if you could go to the 16 second page of the exhibit.
  - Α. Okay.
- 18 And this is a memo from Mr. Hunter to a Mr. Ο. 19 Ronish; is that correct?
  - Α. It appears so, yes.
- 21 And Mr. Hunter works for Kimberly-Clark; is Q. 22 that correct?
  - That's correct. Α.
- 24 And in 1995, Mr. Hunter worked for Ο.
- 25 Kimberly-Clark's predecessor, Scott Paper; is that

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00034
 1 correct?
             That's correct.
 3
         Q.
             Okay. Could you read paragraph four of the
 4
   memo? It appears on the first page of the memo.
 5
        Α.
             Yes.
 6
              MS. ARNOLD: Your Honor, I would object to
 7
   any further questions on this memorandum unless Puget
   lays a foundation that Mr. Faddis has any knowledge
9
   or information about these events that took place
10
   four years before he arrived at the plant. His name
11
   is not on the memo anyplace.
12
             MS. GAGNON: Well, Your Honor, I think that
   the lawsuit has been brought by Kimberly-Clark, who
13
14
   is a company. They've put Mr. Faddis on the stand,
   and I believe that he can testify to documents that
15
16
   are produced by or have been produced by
17
   Kimberly-Clark, to the extent that the document
18
   exists. I'm not asking Mr. Faddis to determine
19
   whether or not Mr. Hunter actually believes any of
20
   these items.
21
             MS. ARNOLD: Well, Your Honor, I would
22
   point out that the Bates number at the bottom
23
   indicates this was actually produced by Puget, so my
24
   objection stands.
25
             MS. GAGNON: The document was created by a
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Kimberly-Clark employee, and the response to Data Request Number 25 establishes that.

JUDGE CAILLE: All right. I am going to allow the witness to testify with respect to this exhibit as much as he can, to his knowledge. And I will, again, give this the appropriate weight. So I'm sorry, Ms. Arnold, your objection is overruled.

Q. Could you go ahead?

A. Yes, you asked if I would read paragraph four. Can I get clarification on this document? I believe, as this is titled, it deals with the pulp mill separation. Prior to the merger between the Scott Paper Company and Kimberly-Clark, there was an analysis done to actually separate the pulp mill from the rest of the facilities, and these were meetings conducted with many local suppliers to determine what would be required in order to isolate the pulp mill from the ongoing operation.

Paragraph four reads, The existing gas supply system is capable of supplying approximately 1,000 (sic) cubic feet per hour to the Scott Paper mill down to temperatures of 45 degrees Fahrenheit only. At lower temperatures, gas curtailment may be required. Upgrades to that capability are planned by WNG in the future, but are not yet scheduled.

- Q. Now, Mr. Faddis, would you characterize 45 degrees Fahrenheit as extreme cold?
  - I would not characterize 45 degrees Fahrenheit as extreme cold.
- 5 And if we could go up to the cc: list, are Ο. there a number of individuals on the cc: list who are 7 currently at Kimberly-Clark?
- Approximately eight of them are, to my 9 knowledge. 10
  - Q. And could you list them, please?
- 11 Gary Allen, Alex Hood, Jon Jacobs, Mary Α. 12 Johanson, Jerry Miller, Dave Pranghofer, Kirk Johnson, Brian Martin. 13
- 14 MS. GAGNON: Thank you. Your Honor, at 15 this time, PSE would offer Exhibit 165 into the 16 record.
- 17 JUDGE CAILLE: All right. I don't know 18 about you folks out there, but when Mr. Faddis read 19 this, he read this number four at 1,000, I believe, 20 and it's one million.
- 21 THE WITNESS: One million, excuse me.
- JUDGE CAILLE: I just want to make sure I 22
- 23 had the same. Is there any objection to admission?
- 24 MS. ARNOLD: Yes, we do object that there's 25 been inadequate foundation, that it is not relevant

1 because it pertains to conditions at the plant in 2 June 1995, and because this witness has no knowledge 3 about the contents or the circumstances under which 4 the memo was written.

JUDGE CAILLE: Any response?

MS. GAGNON: Well, I don't want to repeat myself. I think I provided a response to part of that objection, but I think that there's no reason for this document not to go in, at least for notice purposes, that Kimberly-Clark was on notice -- or excuse me, Scott Paper was on notice from 1995, that there were certain limitations with serving them, and to the extent conditions have changed, PSE witnesses have testimony about what changes have occurred from 1995 until now.

JUDGE CAILLE: All right. The objection is still overruled, and as I stated before, I will give this its due weight.

- Q. Now, Mr. Faddis, you testified that in December 1998, Kimberly-Clark was taking service from PSE under Rate Schedule 57; is that correct?
- A. I have not testified to that today. In the deposition, I believe that we did make a comment towards it.
- Q. If I could -- do you have your testimony

```
00038
   before you?
 2
         Α.
 3
         Q.
              If you could look at page four, lines one
 4
   through four?
 5
         Α.
              Yes. Yes, in my deposition, I did
    acknowledge that.
 7
              Okay. Well, would that be true today?
         Ο.
8
         Α.
              Yes.
9
         O.
              And are you familiar with Rate Schedule 57?
10
         Α.
              Yes, I'm fairly familiar with Rate Schedule
11
    57.
        My understanding of that contract is it's a
12
    contract of service agreement, where the whole intent
    of the contract is to provide service to an end user.
13
14
   And part of the whole complaint that Kimberly-Clark
15
   has is that we have, in good faith, entered into an
16
    agreement, and yet service was disrupted.
17
              I'm sorry, I hate to do this to you, to cut
18
   you off, but I'm just going to have to object and say
19
   this is completely non-responsive. Really, all I
20
   wanted to know was whether you were familiar with
21
   Rate Schedule 57, and if you could -- I mean, I'm
```

assuming from your answer that you are. Would that

attest to your assumption, but I am fairly familiar

I believe it would be correct. I can't

22

23

24

25

be correct?

Α.

00039 with Rate Schedule 57. Okay. And is there anywhere in Rate Schedule 57 that states that curtailment of interruptible customers can only occur during periods 5 of extreme cold? MS. ARNOLD: Your Honor, I think this is an 7 objection, but I think there's a confusion here, and I'd like Counsel to place in front of Mr. Faddis the 9 document she's talking about. I think Mr. Faddis is 10 referring to the service agreement and I think she's 11 referring to Rate Schedule 57. I think it would be 12 helpful if she placed the document in front of Mr. 13 Faddis. 14 MS. GAGNON: Your Honor, I can get a copy 15 of Rate Schedule 57, but I have to object. This is Mr. Faddis's testimony. If he's not familiar with 16 Rate Schedule 57, then that's fine, but I'm happy to 17 put the tariff in front of him. 18 JUDGE CAILLE: Is Rate 57 one of the 19 20 exhibits? 21 MS. GAGNON: I believe it's actually an 22 exhibit to Mr. Owens' testimony.

MS. ARNOLD: Yes, it is.

would be Exhibit 29, Your Honor.

MS. GAGNON: So we could get a copy. This

23

24

- Q. Mr. Faddis, are you familiar with the document that you're looking at?
  - A. I have not seen this document. I'm familiar with the context of the document through discussions and briefing with members of my staff.
  - Q. But you understand that Kimberly-Clark is a customer of PSE's taking service under Rate Schedule 57?
    - A. That is correct.
  - Q. Okay. But so you wouldn't have any idea of whether Rate Schedule 57 limits curtailment of interruptible customers to periods of extreme cold, would you?
    - A. Could you repeat that question?
  - Q. Sure. You wouldn't have any idea of whether Rate Schedule 57 limits curtailment of interruptible customers to periods of extreme cold; is that correct?
  - A. My understanding is that curtailment -- I'm trying to answer yes, but I'm trying to define that. My understanding is that the curtailment can be on grounds other than simply extreme cold due to system inoperability or inavailability of supply.
- Q. But you don't know what that document says about the terms and conditions under which

12

13

14

15 16

17

- curtailment could occur; is that correct? You stated you weren't familiar with it.
  - Α. Not in detail.
- Now, you testify that Puget's contract with 5 Kimberly-Clark permits curtailment, as necessary, in order to manage its distribution system; is that 7 correct?
  - Α. Yes.
- And that contract doesn't say that 9 Ο. 10 curtailment of Kimberly-Clark can only occur during periods of extreme cold, does it? 11
  - No, it does not. Α.
  - Now, in response to the question why didn't Kimberly-Clark shut down the plant from December 24th to December 28th, you testified that the only time the plant is shut down is for annual scheduled maintenance or for emergencies, and that the plant cannot be safely shut down in less than 20 to 24
- 19 hours notice; is that correct?
- 20 MS. ARNOLD: Could we have a page and line
- 21 reference?
- 22 MS. GAGNON: Sure. Page five, lines nine
- 23 through 13.
- 24 THE WITNESS: Yes, that is correct.
- 25 are, at times, though, forced into shutting down

- l beyond our control, but typically we try not to shut down due to safety concerns.
  - Q. Now, isn't it correct that Mr. Walton was notified the morning of December 24th, 1998, that there would be no more fuel oil deliveries through the weekend?
  - A. Again, I was not present on the site. My understanding is that Kimberly-Clark was notified that fuel was going to be in shortage.
  - Q. Is it your testimony that there wasn't sufficient notice for Kimberly-Clark to begin shutting down the morning of December 24th, so that by the morning of December 25th, Kimberly-Clark would be safely shut down?
  - A. To answer your question, I would say yes, that is our position. However, again, we are a business that serves customers, and for us to shut down infers that we will not be able to provide a service to the customers that we treat. And we obviously had commitments to our customers to run throughout the holiday season in order to provide them a product that they had requested.
- Q. Well, I understand that, but you testify that one of the reasons you didn't shut down was because the plant cannot be safely shut down in less

9

10

14

15

- than 12 to 24 hours notice. But isn't it correct
  that if Mr. Walton knew on December 24th that the
  plant could shut down 24 hours later, that would have
  been possible? I mean, you had enough notice; is
  that correct?
  - A. Physically possible. Practically, no.
  - Q. Now, Mr. Faddis, it is Kimberly-Clark's decision to operate its Everett facility 24 hours a day, 365 days a year; is that correct?
    - A. That's correct.
- 11 Q. And wouldn't it be fair to say that it was 12 Kimberly-Clark's decision to contract 14,000 therms 13 of firm transportation under Rate Schedule 57?
  - A. Yes, that would be very fair. That's the base amount that's required in order to keep our tissue mill functional, not our pulp mill.
- Q. Now, you testified that you were told that 18 Puget failed to lift the curtailment on December 19 24th, 1998, because of small distribution problems, 20 uncertain weather forecasts, and the logistics 21 involved in reading Rate Schedule 86 meters over 22 Christmas weekend; is that correct?
- 23 A. That is correct.
- Q. And would the basis for that testimony be your exhibit -- I believe it's 2. Yes.

19

20

21

22

23

1 MS. ARNOLD: Could you give us the

? reference to that testimony?

MS. GAGNON: Sure. It is page two, lines 4 16 through 20.

5 THE WITNESS: The answer to the question is 6 yes, Exhibits DJF-1 through 3 reflect the basis for 7 that statement.

- Q. Well, if I could just direct your attention 9 to DJF-1, which has been marked Exhibit 2, and if we 10 could just go to the last page of that exhibit, it's 11 page five, and if you could just read the comment 12 after "Note."
- 13 A. PSE's e-mail response is deemed 14 confidential at this time, since it was not cleared 15 by management.
- 16 Q. Now, you did not call Puget management to verify the information in this response, did you?
  - A. No, I did not.
  - Q. Okay. And your testimony also states that the absence of personnel to do the meter reading was an elective decision on Puget's part; is that correct?
    - A. That is correct.
- Q. And the basis for your belief that PSE management made a decision not to send out meter

10

11

12

13

14

15

16

- readers over the Christmas weekend would be these exhibits we've discussed? That would be Exhibits 2, 3 and 4.
- A. Correct, primarily -- I have to read the exhibit, but it was primarily the response that was given to Mr. Walton when he called the Gas Control Center and --
  - Q. I'm sorry --
  - A. He was given --
  - Q. -- to cut you off again, but I'm really just asking you about these exhibits. If you could just refer to Exhibit 3, which yours is marked DJF-2, your handwritten notes.
    - A. Okay.
    - Q. Do you know who wrote these notes?
  - A. Firsthand, no. I assume, from the examiner's name at the top, that that was Diana Otto.
- 18 Q. Do you know if Ms. Otto works for Puget 19 Sound Energy, Inc.?
- 20 A. I would assume she does, based on the fact 21 that this is PSE's letterhead.
- Q. And did you speak with anyone from PSE management to confirm whether the management decided not to send out meter readers over Christmas weekend because the company was being sensitive to employees'

```
00046
   holiday plans?
              I personally did not. Mr. Walton, as I
   understand, did contact representatives from PSE and
   was told that they did not have meter readers
 5
   available to read the lines.
             MS. GAGNON: I'm going to object and do a
 7
   motion to strike, since that is actually not
   contained in Mr. Walton's testimony.
9
             JUDGE CAILLE: I'm sorry, could the court
10
   reporter please read back the question and the
11
   response of the witness?
12
             (Record read back.)
13
             MS. GAGNON: Your Honor, I think if you
14
   review Mr. Walton's testimony, that statement is
   nowhere in that testimony. In fact, that statement
15
16
   is nowhere made by any witness in this matter, except
17
   in reliance upon a document.
18
              JUDGE CAILLE: Any response, Ms. Arnold?
19
             MS. ARNOLD: Yes. If I could just have a
20
   minute, Your Honor.
21
              JUDGE CAILLE: All right.
22
             MS. ARNOLD: Your Honor, I cannot put my
23
   finger on it right now, but I believe that we will
24
   find it in the record. If we could give you a
```

supplemental response after I've had a chance to look

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00047
   at it?
             MS. GAGNON: I'm sorry, Your Honor. All
   this witness said was that Mr. Walton testified to
   that. Mr. Walton's testimony is only four pages
   long, and it is not in there.
 5
 6
             JUDGE CAILLE: My review of Mr. Walton's
 7
   testimony just now, too, didn't --
             MS. ARNOLD: Well, I can't find it in Mr.
   Walton's testimony. I don't think it is in Mr.
9
   Walton's testimony, but I believe it is in the record
10
11
   someplace else.
12
             JUDGE CAILLE: Well, if it's in the record
13
   someplace else, I will -- if you could point that out
14
   to me later.
15
             MS. ARNOLD: I will do that.
16
             JUDGE CAILLE: But the objection is to Mr.
   Walton's testimony. If it isn't there, it isn't
17
18
   there.
19
             MS. ARNOLD: I think it's not in Mr.
20
   Walton's. I think that's correct.
21
             JUDGE CAILLE: Okay. The objection is
22
   sustained.
23
            Now, in looking again at the handwritten
        Ο.
   notes, which are in Exhibit 3 to your testimony,
24
25
   that's, again, DJF-2.
```

- A. Yes.
- Q. Now, you don't know if the person who took these notes was part of PSE management; is that correct?
  - A. That's correct.
- Q. And you don't know whether the person who took these notes confirmed any of this information with the individuals from PSE management who participated in the curtailment decisions in 1998; is that correct?
- 11 A. That is correct. I trust the PSE 12 management team had folks answer their phones that 13 were capable of recording information and processing 14 that through their management team.
- MS. GAGNON: I'm just going to object to the extent that this has not been -- that the witness has characterized this as a document that he can't testify to.
- 19 Q. Now, you also testify about 20 Kimberly-Clark's conduct during the December 1998 21 curtailment, but your testimony is not based on any 22 personal knowledge of those events; is that correct?
  - A. That is correct.
- Q. Now, you testified that Kimberly-Clark purchased natural gas under a contract with Duke

Energy in December of 1998; is that correct? That is correct. 3 MS. GAGNON: Now, Your Honor, I'm going to 4 show the witness a confidential exhibit. There are 5 members here from PSE, but I'm not going to discuss any of the provisions in this agreement that have been marked confidential, so there shouldn't be any testimony. But I can ask -- I'm putting this in to 9 identify it, and I can ask our witnesses to go, if 10 Ms. Arnold would prefer that. 11 MS. ARNOLD: What's the exhibit number? 12 MS. GAGNON: C-146. 13 MS. ARNOLD: I think the reason this is 14 marked confidential is because it contains pricing information. And if the cross-examination can be 15 16 done in such a way that the pricing information isn't 17 made part of the record, I don't think it's necessary 18 for --19 JUDGE CAILLE: All right. 20 MS. ARNOLD: -- people to leave. 21 MS. GAGNON: Yes. 22 JUDGE CAILLE: You may proceed, Ms. 23 Gagnon. 24 Mr. Faddis, I'm handing you what's been 25 marked for identification as C-146.

7

9

13

14

15 16

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18

19

20

23

- Q. Now, this is Exhibit A to the gas sales agreement between Duke Energy and Kimberly-Clark; is that correct?
  - A. I believe it is, yes.
  - Q. Okay. And this agreement would include the pricing provisions for gas that Kimberly-Clark purchased from Duke Energy in December of 1998; correct?
    - A. That is correct.

10 MS. GAGNON: At this time, I'd like to 11 offer C-146 into the record.
12 JUDGE CAILLE: Is there any objection?

JUDGE CAILLE: Is there any objection? MS. ARNOLD: No objection.

JUDGE CAILLE: Then C-146 is admitted.

- Q. Now, you testify that Kimberly-Clark paid PSE \$58,194 -- and I'll go to your testimony to get the decimal right --.3952 for unauthorized usage of gas at a sales tariff rate. And that would be on page five at the bottom of the page.
  - A. Yes, that is correct.
- Q. Now, is it your understanding that this is the gas sales tariff rate under Rate Schedule 41?
  - A. Yes, I believe that is correct.
- Q. And are you aware that Rate Schedule 57 requires PSE to charge this amount to you for penalty

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00051
 1 overrun volumes?
              Yes.
         Α.
              And are you aware that this charge includes
   commodity gas cost, demand gas cost, refunds of prior
 5
    gas cost, in addition to a distribution charge?
 6
             Yes, I'm aware that there are various
 7
   charges that are affixed to that rate.
              And do you know that you were not charged
9
    for distribution cost for penalty volumes under the
10
    regular Schedule 57 rate?
11
        Α.
              Yes.
12
              MS. GAGNON: I have no further questions.
13
              JUDGE CAILLE: I might have a question.
14
              THE WITNESS: Yes, ma'am.
              JUDGE CAILLE: But let me ask Counsel
15
16
   first. When we began this morning, there was an
17
    exhibit withdrawn because there was some discrepancy
18
   about the penalty amount, and I'm about to ask this
19
   witness what the penalty amount is, because I think
20
   it's important for the record that we have that
21
             Is he going to be able to answer that?
    amount.
22
              MS. ARNOLD: I don't know that he can.
23
              JUDGE CAILLE: He's not the appropriate
24
   witness?
```

MS. ARNOLD: His Exhibit Number 5 is a copy

25

of the Puget Sound Energy bill. And from that bill, at page eight of 11 of the bill, you can see the total amount of the penalty at \$2 per therm. JUDGE CAILLE: All right. This is the 5 amount that you folks have stipulated to? MS. ARNOLD: We have. In order to get the 7 whole picture, you have to look at page 10 of 11. Kimberly-Clark is not objecting to the \$2 per therm 9 penalty that was charged for December 21st. 10 JUDGE CAILLE: Oh, I see. 11 MS. ARNOLD: Or for Gas Day December 24th. 12 And I don't think we have performed an exact 13 calculation of what those amounts are at \$2 per 14 therm, but I think that we agree that that is the 15 amount of the penalty that's at issue. 16 MS. GAGNON: Yes, it would be the -- it 17 would be Gas Days 25, 26, 27 and 28. And just so 18 that we're clear, these are the therms that were 19 consumed, but in addition to that, whatever penalty 20 therms there are, there's also municipal tax and 21 other costs that are added to that. But I think 22 we're in agreement that it is these therms that are 23 in question. 24 JUDGE CAILLE: All right. And can someone

point me to the number, direct me to that number.

```
00053
             MS. GAGNON: Oh, the numbers? Yes, Your
           If you look under the penalty column --
             JUDGE CAILLE: Are we on page 10?
 4
             MS. GAGNON: Yes, we are. And if you go to
 5
   the penalty column, you'll see the third non-zero
   entry in there is 41067.1.
 7
             JUDGE CAILLE: Yes.
             MS. GAGNON: Okay. That correlates to Gas
            So if we added that number and then the
9
10
   number below it, 47, and it's not a great copy, and
11
   then the 57 and then the 12, and that would be the
12
   total penalty volumes that are at issue.
13
             JUDGE CAILLE: All right. Thank you very
14
   much.
15
             MS. ARNOLD: We agree.
16
             JUDGE CAILLE: Thank you. Is there any
17
   redirect?
          REDIRECT EXAMINATION
18
   BY MS. ARNOLD:
19
20
        Q. Just a couple of questions regarding
21
   Exhibit 165, which is a memorandum dated June 1995.
22
             Yes.
        Α.
23
             Mr. Faddis, are you aware of whether there
        Ο.
24
   have been changes in the equipment at the Everett
25
   mill since June 1995?
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```
00054
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```
I would imagine there have been changes to
        Α.
   the equipment. I can't specifically state what they
   would be.
 4
             Has there been a new boiler installed since
        Ο.
 5
   that time?
             We did start up the Number 14 Boiler, but I
 7
   think this was post that startup, I believe. I
   believe that boiler started up in '92. I'd have to
9
   have some of my staff report on that. I can't recall
10
   the exact date, but we are routinely substituting new
11
   forms of equipment for equipment that becomes
12
   obsolete or is no longer serviceable, and oftentimes
13
   we would try to strive for process efficiency at the
14
   same time, so it would not be too much out of bounds
15
   to say that it probably has changed substantially
16
   since that time.
17
             MS. ARNOLD: Thank you. That's all.
18
             JUDGE CAILLE: All right.
19
             MS. GAGNON: No.
             JUDGE CAILLE: Mr. Faddis, you're excused.
20
21
   Thank you very much. It looks like we'll have enough
22
   time for Mr. Owens before we break for lunch.
23
             MS. ARNOLD: We would call Mr. Tom Owens.
24
   May Mr. Faddis be excused?
```

JUDGE CAILLE: Yes.

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00055
   Whereupon,
                      JAMES T. OWENS,
   having been first duly sworn, was called as a witness
   herein and was examined and testified as follows:
 5
             JUDGE CAILLE: I am now going to identify
   the exhibits that Mr. Owens is sponsoring. Exhibit
   T-11 is the direct testimony of Mr. Owens; T-12, the
   rebuttal testimony; T-13, supplemental testimony.
   Exhibit 14 is Mr. Owens' curriculum vitae.
9
10
             Exhibit 15 is his Exhibit JTO-2; Exhibit 16
11
   is his Exhibit JTO-3; Exhibit 17 is his Exhibit
   JTO-4; Exhibit 18 is his Exhibit JTO-5; Exhibit 19 is
12
13
   his Exhibit JTO-6; C-20 is his Confidential Exhibit
14
   JTO-7; C-21 is his Confidential Exhibit JTO-8-A; C-22
15
   is his Confidential Exhibit JTO-8-B; Exhibit 23 is
16
   his JTO-9.
17
             Exhibit 24 is his JTO-10-A Exhibit; Exhibit
18
   25, JTO-10-B; Exhibit 26, JTO-10-C. And that C is
19
   not confidential, a confidential designation.
20
   Exhibit 27, JTO-11; C-28 is his confidential exhibit
21
   JTO-12. Exhibit 29 is his JTO-13. And those are the
22
   designations of his exhibits.
23
            DIRECT EXAMINATION
24
   BY MS. ARNOLD:
25
        Q. Will you state your full name and business
```

- 1 address, please?
- A. My name's James T. Owens, Post Office Box 308, Orcas, Washington.
- Q. And what is the subject matter of your testimony this morning?
- A. I'm going to testify about Puget's curtailment in December of 1998.
- 8 Q. Mr. Owens, do you have in front of you a 9 copy of what has been marked Exhibit T-11, which is 10 your direct testimony, and also Exhibits T-12, T-13, 11 T-14, T-15?
- JUDGE CAILLE: Excuse me. The only ones that are designated T are the ones that are testimony.
- MS. ARNOLD: Sorry. I've got too many Ts.
- 16 Q. Let's start that question all over again. 17 Do you also have in front of you Exhibits 14, 15, 16, 18 17, 18, and 19?
- 19 A. I haven't been keeping track of how you've 20 renumbered these things. I have T-11, 12 and 13.
- 21 Q. Okay.
- 22 A. And I have various JTO exhibits.
- Q. All right. Let's just go through them to make sure that you have everything. Do you have in front of you JTO-1, which is Exhibit 14?

```
00057
 1
              Is that with the direct testimony?
         Α.
 2
         Ο.
              Yes.
 3
         Α.
              Yes.
 4
               JTO-2, which is Exhibit 15?
         Q.
 5
         Α.
              Yes.
 6
               JTO-3, which is Exhibit 16?
         Q.
 7
              JTO-3, yes.
         Α.
 8
              JTO-4, which is Exhibit 17?
         Q.
9
              Yes.
         Α.
               JTO-5, which is Exhibit 18?
10
         Q.
11
              Yes.
         Α.
              JTO-6, which is Exhibit 19?
12
         Q.
13
              Yes.
         Α.
14
         Q.
               JTO-7, which is C-20?
15
         Α.
              Yes.
16
         Q.
               JTO-8-A, which is C-21?
17
              Yes.
         Α.
              JTO-8-B, which is C-22?
18
         Q.
19
         Α.
              Yes.
20
         Q.
              JTO-9, which is Exhibit 23?
21
         Α.
              Yes.
22
              JTO-10-A, which is Exhibit 24?
         Ο.
23
         Α.
              Yes.
               JTO-10-B, which is Exhibit 25?
24
         Ο.
25
         Α.
              Yes.
```

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00058
 1
              JTO-10-C, which is Exhibit 26?
         Q.
 2
              Yes.
         Α.
 3
         Q.
               JTO-11, which is Exhibit 27?
 4
         Α.
              Yes.
 5
              JTO-12, which is Exhibit C-28?
         Q.
 6
         Α.
 7
              And JTO-13, which is Exhibit 29?
         Q.
 8
              Yes.
         Α.
9
         Ο.
              Was this testimony and exhibits prepared by
    you or under your direction and supervision?
10
11
              Yes, it was.
         Α.
12
               If you were to testify today, would your
         Q.
13
    testimony be the same as what you have identified as
14
    Exhibits T-11, T-12, and T-13?
15
         Α.
              Yes.
16
              MS. ARNOLD: Your Honor, we would move the
    admission of Exhibits T-11 through Exhibit Number 29
17
18
    into evidence.
              JUDGE CAILLE: Is there any objection?
19
20
              MS. GAGNON: Yes, Your Honor. I do have an
21
    objection to what has been marked as Exhibit 17 and
    Exhibit 18. I'll deal with Exhibit 17 first, because 18 will just be a renewal of a past objection.
22
23
24
              JUDGE CAILLE: All right.
25
              MS. GAGNON: If you look at Exhibit 17,
```

this is -- if you look at what's contained within this e-mail, this is not a Puget Sound Energy, Inc. business record, and then there's some handwriting on the side of it, which, of course, we have no idea 5 whose handwriting that is. I would say that this document is 7 completely unreliable. There is no -- it contains statements by individuals totally unconnected with 9 PSE, and then the handwritten notes, of course, could 10 have been made by anybody. I think that, you know, 11 Counsel does have an obligation to establish who made 12 these statements before they are relied on to -- for 13 the truth of the matter asserted in them. 14 I think, in particular, if you go to the 15 first paragraph, I mean, this appears to be a 16 complaint by another company, who then makes 17 statements about what he has heard from PSE 18 employees. And that individual is not here today. 19 think that this is -- that there are really almost no 20 circumstances under which this particular document 21 should be admitted into evidence. 22 JUDGE CAILLE: Ms. Arnold. 23 MS. ARNOLD: Yes, Your Honor. 24 document, as the number at the bottom right 25 indicates, was produced by Puget Sound Energy. This

25

document, we presume, comes from the company's business records that were kept in the ordinary course of business. Mr. Owens, as an expert, is entitled to rely on documents that appear in the 5 utility's files. Whatever weight the bench decides to afford to these documents should be accorded to 7 them, but these documents, that say the same thing over and over again, appeared in the company's files 9 and cannot be disregarded. 10 MS. GAGNON: I'm going to just object, Your 11 Honor, to the characterization that these appeared 12 over and over again. Many of these documents appear 13 to be copies of documents which are being attached 14 over and over again, so there is also the way in 15 which these documents are being characterized by 16 having them attached to more than one witness' 17 testimony. And I would, again, object for the record 18 to that characterization. 19 JUDGE CAILLE: Your objection is noted. 20 MS. ARNOLD: Well, Your Honor, in addition, 21 I would add that the particular one that we're 22 looking at appears to be an e-mail from the WUTC, and 23 to that extent, it is also a document of the 24 Commission.

JUDGE CAILLE: All right. I am going to

00061 allow this, again, with the understanding, though, that it will be given due weight. MS. GAGNON: Your Honor, I'll just briefly, for the record, renew the same objection I made for 5 Exhibit 4 to Exhibit 5. I'm sorry, to Exhibit 18. It's the same document, but I -- but the objection's 7 already been made on the record, so --MS. ARNOLD: This one, again, I would point 9 out, is from the company's records. It appears on 10 its face to be an e-mail from Puget Sound Energy to 11 the Commission, and we would argue that it contains 12 the guarantees of reliability and trustworthiness 13 that warrant its admission into evidence. 14 MS. GAGNON: Your Honor. 15 JUDGE CAILLE: Ms. Gagnon, you said this 16 was previously -- this is the same --17 MS. GAGNON: I believe, unless I'm 18 incorrect, I thought it was the same -- it's the same 19 exhibit that was attached to Mr. Faddis's testimony

as Exhibit 4.

JUDGE CAILLE: Yes, it does seem to be the same exhibit. The ruling -- I'm ruling consistent with my previous one, with the caveat that I will accord it due weight.

MS. ARNOLD: Thank you.

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- MR. VAN NOSTRAND: Your Honor, with respect to Mr. Owens's testimony, I would like your permission to perform a preliminary voir dire of this witness with respect to his qualifications as an 5 expert. 6
  - JUDGE CAILLE: You may.
    - MR. VAN NOSTRAND: Thank you, Your Honor.
- VOIR DIRE EXAMINATION BY MR. VAN NOSTRAND: 9
  - Ο. Good morning, Mr. Owens.
- 11 Good morning. Α.
- 12 JUDGE CAILLE: Excuse me just a moment. 13 don't think I've ruled on the admissibility of the 14 exhibits, so let me do that. Exhibits T-11 through 15 29 are admitted into evidence.
  - MR. VAN NOSTRAND: Thank you, Your Honor. JUDGE CAILLE: And you may go ahead, Mr.
- 18 Van Nostrand.
- Mr. Owens, if you'll recall, we spent some 19 Ο. 20 time in your deposition reviewing your background and 21 qualifications, which you provided in this proceeding. Do you recall that? 22
- 23 Yes, I do. Α.
- 24 In particular, Exhibit 147, which was your Ο. 25 response indicating your qualifications.

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1 If I may approach the witness, Your Honor? 2 JUDGE CAILLE: Yes.

- Q. Do you recall that document, Mr. Owens?
- 4 Yes, I do. Α.
- And in the course of your deposition, we Ο. established, did we not, that you have never worked 7 for a gas distribution utility?
- Α. No, I have not worked for a gas distribution utility. 9
  - And none of your professional experiences involved managing a local gas distribution system?
  - No, I have not managed a gas distribution system.
  - And in fact, your background is in nuclear Q. engineering; is that fair to say?
- 16 No, it's not. My background is in natural 17 gas transportation, gas purchasing, gas strategy, and many other things. 18
- 19 Are you a licensed professional engineer in Q. 20 the state of Washington?
  - No, I'm not. Α.
- 22 You were originally licensed as an engineer 23 in the state of California?
  - That's correct. Α.
- 25 Q. That was as a nuclear engineer?

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- A. That's correct.
- Q. And you don't have any particular experience with respect to PSE's gas distribution system; is that correct?
- A. No, I don't know -- I don't have any experience with PSE's gas distribution system.
- Q. And the only familiarity which you would have obtained is by reviewing the PSE responses to the data requests in this proceeding?
- 10 A. For the specifics of PSE's system and what 11 was going on, what I relied on was PSE's data that 12 they provided.
- Q. And in your professional experience, have you ever participated in the process and management of a curtailment of interruptible gas customers?
  - A. No.
  - Q. If we could turn to your supplemental testimony, which has been marked as Exhibit T-13, you indicate that in your service in the U.S. Navy, you worked with compressible gas and fluid systems. Do you see that in the testimony?
  - A. Where is it?
    - Q. Page two, lines one to two.
- A. I see it.
- Q. And that your service in the Navy included

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- operation of high, medium and low-pressure steam, pressure reduction, steam turbines, high-pressure water and other systems; is that right?
  - A. That's correct.
  - Q. You go on to state that these systems operate on principles similar to those of the Puget gas distribution system; is that right?
    - A. That's right.
- 9 Q. How many miles of distribution main are 10 involved in these various systems, which you refer to 11 in your testimony?
  - A. Much less.
- Q. And do these systems involve distribution 14 of gas?
  - A. Natural gas?
    - Q. Yes.
- 17 A. No.
- 18 Q. We're talking about steam and water; is 19 that right?
- A. We're talking about air, steam, and water, some compressible fluids, for instance, steam, and air, and some non-compressible fluids, like water.
- Q. And how many customers were served from these systems?
- 25 A. The people of the United States of America.

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- Q. How many customers is that?
- 2 A. I have no idea. This is the United States 3 Navy.
- Q. Well, let's take one particular system.

  Just what particular system are you talking about when you refer to these various high, medium and low-pressure systems?
- 8 A. Those systems provided propulsion for Navy 9 ships. That's what they were doing.
- 10 Q. We're talking about a system which is 11 contained within one Navy vessel?
  - A. That's right.
- Q. So there is, like, one output. There's one entity which was entitled to withdraw the output from that system; is that right?
  - A. The entity that benefited was the ship, and the ship was the ship. It was the ship.
- Q. And in terms of the inputs into the system, you knew, when the ship left port, how much of the product you had to work with; right?
  - A. We created the product along the way.
- Q. You had complete control over the quantity of the product?
  - A. Which product?
- Q. Whatever's within your system that you're

1 talking about in your testimony?

- A. The point -- my point that I'm trying to make is that the basic principles of dealing with compressible fluids and fluid flow are the same. It's the principles I'm talking about. I'm not talking about the miles of pipe.
- Q. And did those systems involve a lack of control over the amount of input that you had on those systems? For example, in a local gas distribution company, you understand that Puget has some limited control over the inputs to that system?
- A. I understand that Puget is supplied by Northwest Pipeline, and certainly you don't have control over that, other than your contractual rights. I could technically argue that we had similar problems, but it's not -- I mean, we're running a nuclear ship that -- I could get into a lot of nuclear stuff on whether or not we had enough fuel.
- Q. And this portion of your testimony is based on your experience from 1966 through 1970, with the U.S. Navy?
  - A. That's correct.
- Q. And did those particular systems involve an analysis of weather forecasts to anticipate demands

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- 1 upon the system?
- A. No, it did not.
- Q. Did the weather have any impact whatsoever on how those systems operated?
  - A. Yes, it did.
- 6 O. How?
- 7 A. The temperature of the water surface was 8 very important to us.
- 9 Q. And did the weather have any impact on the 10 demands which would be placed upon that system?
- 11 A. Yes, it did. I mean, if we needed more 12 cooling, we would have to create more energy to cool 13 with it. But it's --
- Q. Were you able to forecast accurately the demands that were made upon those systems?
  - A. No.
- 17 Q. And again, we're talking about one 18 customer, one --
  - A. One ship.
- Q. One ship?
- A. Mm-hmm.
- Q. And were there different demands placed
- 23 upon those systems in terms of the qualities such as
- 24 what we have here, such as interruptible service
- 25 versus firm service? Was there one type of service

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provided? There was -- the service we had to provide was what the ship required, and we had orders of priority of service, depending on the battle 5 conditions of the ship. So there were more loads -some loads that were certainly much more important than others. For instance, fire control systems. MR. VAN NOSTRAND: Your Honor, thank you for allowing me to perform that preliminary voir 9 10 dire. Based on those answers, based on the 11 deposition testimony, which is marked as Exhibit 168, 12 of Mr. Owens, Puget Sound Energy objects to those 13 portions of Mr. Owens's testimony where he purports 14 to offer expert opinion. 15 We'll make it clear, I think Mr. Owens has 16 a lot of extensive experience in the electric utility 17 industry and no doubt could be a qualified expert 18 witness on many matters involving the operation of an 19 electric utility, but he's demonstrated no expertise 20 whatsoever to comment on the matters on which he is 21 addressing in his testimony and to draw expert 22 conclusions on those matters in this testimony. 23 As he stated, he's never worked for a gas 24 distribution company, never been involved in the

management of a local gas distribution system. He

has no particular experience with PSE's gas
distribution system, and in his professional
experience, he has never participated in the process
and management of a curtailment of interruptible gas
customers.

When this issue was raised in Puget's responsive testimony, questioning Mr. Owens's qualifications, we now get a recitation of his experience in the nuclear Navy from over 30 years ago, which did not involve the movement of natural gas or service of hundreds or thousands of customers or managing of thousands of miles of a distribution system or accommodating the lack of control over inputs and outputs in managing that system.

And in particular, when we questioned in his deposition certain portions of his testimony where he offers expert opinions on a utility providing service at a safe, adequate, efficient, just and reasonable, he indicated in response that the initial draft of his testimony was prepared by Ms. Arnold, and he couldn't recall which of those words were included in that original draft and which weren't.

And there are several conclusory statements in his testimony where he is offering expert opinion.

I think the vast majority of his testimony we don't object to on those grounds. He is certainly qualified to sponsor exhibits and make certain comments about those exhibits, but where he crosses 5 over the line and offers opinions of an expert, there's been no basis established for his 7 qualifications. He's clearly being offered as an expert 9 witness. It's been established at the time of his 10 deposition he hadn't talked to anybody at 11 Kimberly-Clark or not even visited the Kimberly-Clark 12 facility, so his testimony must stand alone as that 13 of an expert, and there has not been the 14 qualifications established to substantiate that. 15 And I can identify those portions of the 16 testimony which we seek to have excluded, but it's 17 wherever Mr. Owens's testimony goes beyond fact and 18 states conclusory statements based on that of an expert, and it's not proper, given the lack of 19 20 foundation for this expert's qualifications. Thank 21 you, Your Honor. 22 JUDGE CAILLE: Ms. Arnold. 23 MS. ARNOLD: Yes, may I redirect the 24 witness first? 25 JUDGE CAILLE: Sure.

MS. ARNOLD: Well, first of all, let me make a comment and then do the redirect, just to give it some focus. I'm not sure which parts of Mr. Owens' testimony that Mr. Van Nostrand is referring to, but he's being offered as an expert generally in two areas. One is on adequacy of utility service, and two, is a review of certain technical data, which Puget produced. So I will redirect him on those two 9 areas. 10 MR. VAN NOSTRAND: Want me to clarify, Your 11 Honor, what areas we're talking about? I don't 12 believe we have any problem with his commenting on 13 particular technical matters, to the extent he's just 14 reviewing and sponsoring exhibits and stating facts 15 as to those exhibits. 16 It's more the former point raised by Ms. 17 Arnold, where he comments on the adequacy of a 18 utility service and whether or not Puget performed up 19 to its obligations to serve. 20 MS. ARNOLD: Okay. 21 MR. VAN NOSTRAND: I can identify the 22 specific portions that we're seeking to strike, if 23 that would be helpful. 24 JUDGE CAILLE: Why don't you go ahead and 25 identify those, and maybe we could take a short break

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00073
   and you can review those. Would you need to?
             MS. ARNOLD: I don't think that would be
 3
   necessary, no.
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             JUDGE CAILLE: So you don't need us to
 5
   identify them right now?
 6
             MS. ARNOLD: Well, no, he can identify
 7
   them, but I don't think I need to take a break to
8
   review them.
9
              JUDGE CAILLE: Okay. You may proceed, Mr.
10
   Van Nostrand.
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             MR. VAN NOSTRAND: Thank you, Your Honor.
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   Page one, line 21, where it begins, In my opinion.
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             MS. ARNOLD: Are you on the direct?
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             MR. VAN NOSTRAND: I'm on the direct,
   sorry. This is the direct.
15
             JUDGE CAILLE:
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                            This is Exhibit T-11?
17
             MR. VAN NOSTRAND: T-11, yes, Your Honor.
18
             JUDGE CAILLE: Page one -- I'm sorry.
                                Line 21, sentence
19
             MR. VAN NOSTRAND:
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   beginning, In my opinion, through page two, line two.
21
   Then page two, line 17, through page two, line 21.
22
             MS. ARNOLD: What was that again?
23
             MR. VAN NOSTRAND: Page two, line 17,
24
   beginning, In my experience as a utility employee,
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through line 21, which would end with the word

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BY MS. ARNOLD:

curtailments. I believe the sentence after that is simply a fact. So we're just talking about the opinions. Page three, lines one and two. Page three, 5 lines eight through ten, beginning with the sentence, However. Page three, line 20, beginning with, Yes, 7 in my opinion, through page four, line two. Then it's all the way to page eight, lines 12 through 17. 9 Page nine, lines one through 10. Page 10, lines 11 10 through 14. 11 If we could turn to the rebuttal testimony, 12 which is Exhibit T-12, page 10, line seven, through 13 page 11, line five. 14 Then, the supplemental testimony, which is 15 Exhibit T-13, page one, lines 15 through 18, 16 beginning with the sentence, As I testified earlier. 17 And page four, lines 15 to 23. Page five, lines five 18 and six, beginning with the sentence, Puget had an obligation, that sentence. And page five, lines 16 19 20 through 18, the sentence beginning, In my opinion. 21 Those would be the portions where we 22 believe Mr. Owens is providing expert testimony and 23 opinion without adequate foundation. 24 REDIRECT EXAMINATION

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- Mr. Owens, you stated that you have Q. represented customers, natural gas transportation customers. How recently have you performed that kind of representation?
- 5 I'm currently doing that for several Α. 6 utilities.
  - How long have you been representing natural Ο. gas transportation customers?
    - Α. Since 1991.
- 10 Will you describe the type of work that you Ο. 11 do for natural gas transportation customers?
  - These are mostly power generation plants, and so they have a perhaps variable demand in looking for gas supplies and portfolios of gas and gas transportation and need a varying load.
- Do your clients use interruptible 16 Ο. 17 transportation more than firm transportation? 18
  - Yes, they do. Α.
- Do they use interruptible transportation on 19 Ο. 20 an almost exclusive basis?
- 21 I'd say the majority of it is 22 interruptible.
- 23 Q. In the course of representing these 24 clients, have you had the opportunity to observe what you consider to be adequate interruptible service?

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- A. Well, I'm experienced with what interruptibility is in the industry, and I think any customer would really like to have it less interruptible, but in the industry, if you're buying interruptible service, that's what you get.
  - Q. Have you had occasion to reach an opinion as to what is acceptable level of interruptibility?
- 8 A. I've discussed with clients what I thought 9 interruptibility -- what risks they're taking with 10 interruptible service, but in a formal proceeding, 11 I'm not given an opinion of what that is.
  - Q. Do you feel that you're qualified to make an opinion as to what's adequate utility service in the area of natural gas transportation?
    - A. Yes.
    - Q. And why?
  - A. I've been doing this a long time, and that's a very important factor for my clients and for the utility that I work for, when it was burning gas, as to what kind of service it was getting.
    - Q. Is that important to your clients today?
- 22 A. Yes, it is.
- Q. Now, in arriving at your opinion, you reviewed certain technical information. You reviewed the output of pen gauges; is that correct?

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00077
              That's correct.
        Α.
            And you reviewed the output of remote
 2
        Ο.
   telemetry units; is that correct?
             Yes, I did.
 4
        Α.
 5
         O.
              Now, you have a master's degree in
   engineering; is that correct?
 7
              That's correct.
8
              Was there anything unique about the
         Ο.
9
   readings from the pen gauge outputs and the readings
   from the remote telemetry units that you felt you
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11
   weren't able to handle?
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             No, that's kind of the main reason I put in
        Α.
13
   the stuff about the Navy. It's the same principles.
   We had gauges, we dealt with pressures, we dealt with
14
   temperatures. It's the same principle science.
15
              Are these difficult principles of
16
17
    engineering, dealing with pressures and temperatures?
18
        Α.
             No.
19
              You also have a degree in mathematics?
         Ο.
20
        Α.
              Yes, I do.
21
         O.
              Does analysis of this type of data require
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Pretty basic mathematics.

Is it pretty basic engineering, also?

understanding of mathematics?

Yes.

Α.

Ο.

Α.

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- Q. Without going into the reasons for your statement, one of the sentences that Counsel pointed out is you stated, In my opinion, Puget provided less than acceptable quality of service for a public utility between December 24 and December 28. Can you tell us what in your background you believe qualifies you to make a statement as to what is or isn't acceptable quality of service?
- 9 Yes. I worked for Portland General 10 Electric for 17 years in various capacities, and I 11 worked -- I've worked for the last -- since 1991 for a number of different utilities. And if you work for 12 13 a utility, it's -- you begin to understand the 14 requirements and the concepts of service. It's a 15 public service company. So I had a lot of experience 16 with that concept.
  - Q. You also made the statement, that Counsel pointed out, When the distribution system capacity exceeds the capacity needed to meet firm loads, service to curtailed customers should be restored. What in your background qualifies you to make a statement as to when interruptible service should be restored?
- A. I believe that -- well, what in my background. Experience in an electric utility, you

- know. We, at Portland General Electric, we would lose customers due to ice storms, due to all kinds of stuff, and it was a mandatory thing that we restore those customers just as soon as we could.
  - Q. Do you feel, based on your experience, that you're qualified to make this same sort of statement about restoration of service to interruptible customers?
- 9 A. Yes, interruptible or firm customers. We 10 were getting customers back on line as rapidly as 11 possible.
- Another statement that you made that 12 Ο. 13 Counsel pointed out was you said, in your opinion, 14 Puget's decision to continue the curtailment was not 15 in line with a utility's obligation to provide 16 service to its customers. What in your background, 17 if anything, qualifies you to opine on the extent of 18 the utility's obligation to provide service, 19 particularly to interruptible customers?
- A. Work at Portland General Electric. We had interruptible customers and we did everything we could to not interrupt those customers. And when they were interrupted, as soon as we could bring them back on line, we did. It's 17 years of working for a utility.

- Q. Do you have any occasion to advise your current interruptible gas customers on what quality and level of service can be expected?
- A. Yes, I can. I do -- when a customer elects an interruptible contract, they're very interested in how much risk they're taking, and that risk has to be looked at and they need to understand what that risk is.
- 9 MS. ARNOLD: That's all. Thank you, Your 10 Honor.
- JUDGE CAILLE: Did you want to respond to Mr. Van Nostrand's comments, as well, or did you just want this redirect to stand as --
- 14 MS. ARNOLD: Frankly, I'm at a loss, Your 15 I mean, this witness has almost 30 years 16 experience in the utility business, both on the gas 17 side and the electric side, for firm customers and 18 interruptible customers. He's got a master's degree 19 in engineering. I have a hard time thinking there's 20 any merit to Puget's concerns here. But I suppose, 21 again, the bench can weigh the witness's testimony as 22 she sees fit.
- JUDGE CAILLE: Mr. Van Nostrand, my understanding is that you are objecting to Mr. Owens's testimony as an expert with respect to

adequacy of utility service. Is that --MR. VAN NOSTRAND: Adequacy of -- ability to comment as an expert on the management of a curtailment of interruptible customers by a natural gas distribution company. The whole definition of an 5 obligation of utility to serve is defined in this case by the tariffs. This is an interruptible customer, they've made a conscious economic decision 9 to get second-rate service at lower prices, and the 10 issue is management of a curtailment of interruptible 11 customers by a natural gas distribution utility. 12 And in Mr. Owens's deposition, we had the 13 issue come up, Were you ever in a position to advise 14 on whether or not a curtailment was proper? No. 15 He's never been in the position where he's commented 16 on the adequacy of a utility's service with respect 17 to curtailment by a natural gas utility to an 18 interruptible customer. I'm not talking about 19 experience in the utility industry generally. 20 God, I could be an expert, if that was the standard. 21 We're talking about operations of a gas utility 22 company in managing a curtailment. 23 And Mr. Owens has never worked for a gas 24 distribution company, has never been involved in the 25 process, management, or implementation of a

customers.

curtailment plan, and has had very limited experience even opining on that on behalf of customers who take service from natural gas distribution companies. JUDGE CAILLE: Yes, Ms. Arnold. 5 MS. ARNOLD: Can I just respond to that? Really, the heart of the issue before the Commission is what is the utility's obligation to its 7 interruptible customers. And I think everyone would 9 agree that there is an obligation. If the company 10 just cut off transportation service in the middle of 11 July for no reason at all, I think everybody would 12 agree that's not adequate service. There's some 13 spectrum here. 14 And Mr. Owens is certainly qualified to 15 testify on this. As a matter of fact, if most of the 16 individuals involved in this curtailment were brought 17 before the Commission, we would find that every one 18 of them, with about three exceptions, their entire 19 experience has been with an electric utility, 20 including, I think, Counsel's. I mean, this 21 distinction between electric utility and gas utility is irrelevant when we're talking about what is a 22 23 public utility's obligation to serve. Particularly, 24 what is its obligation to serve its interruptible

And to an extent, it's a legal issue. But to the extent that it's an industry standard type of issue, Mr. Owens is certainly qualified to testify on 4 it. 5 MR. VAN NOSTRAND: It is largely a legal issue, Your Honor, and that's why the statements in Mr. Owens's testimony are so objectionable. He's basically testifying as the ultimate fact, and that's 9 only permissible if you have qualifications as an 10 expert. 11 All these other witnesses are not being 12 offered to the Commission as experts. They were 13 there at the time. They know the facts and 14 circumstances. Mr. Owens has not even been to the Kimberly-Clark facility and, prior to this morning, 15 16 probably didn't even talk to any of the 17 Kimberly-Clark folks. Those witnesses are being 18 offered on facts; this witness is being proffered as 19 an expert. That requires a standard of 20 qualifications and experience which qualifies him to 21 provide expert testimony to this Commission. 22 JUDGE CAILLE: Did you have anything more 23 you wanted to say, Ms. Arnold? 24 MS. ARNOLD: No. 25 JUDGE CAILLE: I think, at this point,

we'll take a lunch break. I'm going to think about this over lunch. And why don't we return at 1:15. All right. Thank you. We're off the record now. 4 (Lunch recess taken.) 5 JUDGE CAILLE: Let's go back on the record. 6 We are reconvened after a luncheon recess, and I now 7 am going to make a ruling on the motion to strike portions of Mr. Owens's testimony, the portions where 9 he is giving his expert opinion. 10 I have decided that I will not strike those 11 portions of his testimony. And while I appreciate 12 the arguments made by Puget with respect to his 13 expertise with respect to curtailment of gas --14 interruptible gas transportation experience, I feel 15 that he has the background generally to offer some 16 insights. And I will give his testimony, with 17 respect to his opinions, the weight I think it should be afforded, considering his expertise. So with 18 19 that, the motion to strike is denied. 20 MR. VAN NOSTRAND: Thank you, Your Honor. 21 CROSS-EXAMINATION 22 BY MR. VAN NOSTRAND: 23 Mr. Owens, I think before the break I Ο. 24 handed you Exhibit 147. Do you recognize that as 25 your response to Data Request One of the second set?

00085 1 Yes, I do. Α. 2 And that's your background and Ο. 3 qualifications? 4 Yes, it is. Α. 5 MR. VAN NOSTRAND: Your Honor, I'd move the 6 admission of 147. 7 MS. ARNOLD: No objection. 8 JUDGE CAILLE: Then Exhibit Number 147 is 9 admitted into evidence. 10 And Mr. Owens, I'm handing you a transcript Ο. 11 of your deposition, which has been marked for identification as Exhibit 168. Do you recognize that 12 13 as the transcript from our deposition? 14 Α. Yes, I do. And I believe Ms. Arnold has previously 15 Ο. 16 filed with the Commission corrections to that 17 deposition. And that document, with those corrections, is that true and correct, to the best of 18 19 your knowledge? 20 Α. I don't know whether this one has the 21 corrections in it or not. 22 That does not. I was taking that document Ο. 23 together with what Ms. Arnold filed and treating that 24 as one exhibit.

JUDGE CAILLE: That would be fine. That's

- 1 what I've done with my exhibit. I've appended it to 2 the transcript.
- 3 MS. ARNOLD: Thank you, Your Honor. I 4 think the witness's copy may not have it appended, so 5 it's confusing.
- THE WITNESS: No, this isn't the correct -- this doesn't have the corrections. There weren't a lot of corrections.
- 9 Q. You are aware of those corrections that 10 were made?
- 11 A. Pretty much, yeah. I sent Carol the 12 corrections.
- Q. Okay. So with those corrections included as part of that exhibit, would that be a corrected transcript of your deposition?
  - A. Yes, it would.
- 17 MR. VAN NOSTRAND: Your Honor, I would move 18 the admission of 168, together with the errata sheet. 19 MS. ARNOLD: No objection.
- JUDGE CAILLE: Exhibit 168 is admitted into 21 evidence.
- MR. VAN NOSTRAND: Thank you.
- Q. Mr. Owens, I just had some questions. If you could turn to your supplemental testimony, which is T-13, the very last paragraph on page five, and

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   I'm also going to be referring you to Exhibits 17 and
    18, as well, which were pre-marked as JTO-4.
              Okay.
         Α.
 4
              They would have accompanied your direct
         Q.
 5
   testimony.
              I've got JTO-4.
 7
              And JTO-5, which is Exhibit 18?
         Ο.
              I've got that.
         Α.
9
              Now, you state in your supplemental
10
   testimony that a management decision had been made
   not to call in the meter readers over the Christmas
11
   weekend and take them away from their families. Do
12
13
   you see that in your supplemental testimony?
14
         Α.
              Yes, I do.
15
              In support of that statement, you refer to
         Q.
16
    JTO-4, which is Exhibit 17; is that correct?
17
              Yeah.
18
              Okay. Do you have that document in front
         Ο.
19
   of you?
20
         Α.
              That would be JTO-4?
21
         Q.
              Yes.
```

Could you please describe your

It's an e-mail from Molly Bork -- or to

Yeah, I have that.

understanding of what this document is?

22

23

24

25

Α.

Ο.

Α.

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00088
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- Molly Bork from d-o-t-t-o.
  - And the e-mail address for d-o-t-t-o? Ο.
- 3 Α. WUTC Washington gov.
- 4 Now, Mr. Faddis testified this morning Ο. that, to his understanding, Ms. Otto was a PSE 5 employee. Is that your understanding, as well?
- No, I don't know who -- I don't know whether she is or not, but it would look like she is from the address. 9
  - Ο. A PSE employee or a WUTC?
- 11 Α. WUTC.
- WUTC employee. And do you know what the --Ο. the handwriting on the right-hand side of Exhibit 17, 14 do you know whose handwriting that is?
  - No, I don't. Α.
- 16 Ο. And the statement in there, which you quote in your testimony, They had been given holiday 17 18 status, in the first paragraph, do you see that?
  - Yes, I do. Α.
    - Q. And what's the source of that statement?
- 21 This e-mail. Α.
- 22 Have you done any investigation to Ο.
- 23 determine whether or not that statement arises from a 24 decision of PSE management?
- 25 Α. No, this is just another document, one of a

7

- number of documents that I read that have statements about what was going on at the time and the status of the meter readers, basically.
- And this e-mail was written by this Diane Q. 5 Otto, Diana Otto, with the WUTC?
  - It's from her. Α.
- Did you make any effort to determine whose handwriting and whose notes are on the right-hand side of this document before you offered it as an 10 exhibit?
- 11 No, I was relying on the typed words when I Α. 12 was looking at it.
- So as far as you know, this could be Diana 13 14 Otto's handwriting, as well?
- 15 A. I'm not a handwriting expert. I don't know 16 whose it is. It could be anybody's.
- 17 If you could turn to Exhibit 18, which is 18 JTO-5, could you please identify your understanding 19 of what this document is?
- It's another e-mail -- the is the e-mail 20 Α. 21 from Molly Bork to d-o-t-t-o at the WUTC.
- 22 And the excerpt which you are citing in Ο. 23 your testimony, I guess, is the reference on page two 24 of that exhibit, not calling the meter readers over the weekend and take them away from their families;

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- 1 is that right?
  - That's right. Α.
- 3 Q. Do you know whether Molly Bork is part of the PSE management? 5
  - Α. No, I don't know whether she is or not.
- When you make these statements in your 7 testimony about meter readers not being called over the weekend, do you have anything to indicate it was a management decision, other than Exhibits 17 and 18? 9
- 10 Those are the main things I relied on, so 11 that's it.
  - There's no other document, other than Ο. Exhibits 17 and 18, to support your testimony that it was a Puget management decision not to call the meter readers out?
- 16 Α. Those are the main ones. There could have 17 been others, but these were the main ones.
  - What others? Ο.
- I don't recall. 19 I looked at a whole pile Α. 20 of documents and depositions and those sort of 21 things.
- 22 If you had evidence, wouldn't you be citing Ο. 23 evidence as part of this portion of your testimony?
- I was trying to cite the main ones. 24
- 25 There's all kind of documents that talk about what

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- was going on at Puget as the curtailment began and as the curtailment proceeded. This is just some of those documents.
- Do you know whether Molly Bork -- did you Q. 5 ever talk to Molly Bork?
  - No.
- Do you know whether she participated in any Q. of the decisions associated with managing the 9 curtailment?
  - Α.
- 11 Did you do any independent investigation as 12 to Exhibit 18 to determine whether or not it was a 13 management decision or not?
  - Α. No, I just looked at these documents.
  - So you don't know whether it was a misunderstanding by Molly Bork as to what the decision was with respect to the meter readers?
- 18 Well, given the number of these statements 19 coming from several sources, you know, it's just that 20 several -- several different independent things.
- 21 They're talking about this decision or what was going 22 on.
- 23 But you understand that all those separate 24 documents which you are citing all have the same 25 source and that there are just many other people

00092 commenting on the same documents? MS. ARNOLD: Objection. There's no foundation for that question. 4 MR. VAN NOSTRAND: Nor is there a 5 foundation for his statement which I'm probing. MS. ARNOLD: We don't know that they're all 7 commenting on the same document. JUDGE CAILLE: Mr. Van Nostrand, is there 8 9 10 MR. VAN NOSTRAND: I could ask another 11 question. 12 JUDGE CAILLE: Yes, please. 13 Is that your understanding, Mr. Owens, that 14 the various references are from other sources, a 15 variety of sources? 16 Α. There's two e-mails here, and one is from 17 Molly Bork and the other is from WUTC, d-o-t-t-o. 18 There's two e-mails there discussing what was going 19 20 Q. You're talking about Exhibits 17 and 18? 21 Α. Right. 22 Any other sources other than these two? Ο. 23 Well, there might have been something in Α.

some of the depositions by K-C employees, discussions

25 of conversations with gas dispatchers, but I don't

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00093
 1 recall specifically what they were.
             This would have been the deposition
   testimony of K-C employees --
 4
        A. Kimberly-Clark.
 5
        Q.
             -- of Puget management decisions?
 6
             No, on what was said with regard to meter
        Α.
 7
   readers.
             MR. VAN NOSTRAND: I don't have any further
9
   questions, Your Honor.
10
             JUDGE CAILLE: Pardon me?
11
             MR. VAN NOSTRAND: No further questions.
12
             JUDGE CAILLE: Thank you. Redirect.
13
             MS. ARNOLD: No, I have no redirect.
14
             JUDGE CAILLE: All right. Mr. Owens,
15
   you're excused. Thank you.
16
             THE WITNESS: Thank you.
17
             JUDGE CAILLE: And Mr. Walton will be next?
18
             MS. ARNOLD: Yes. Your Honor,
19
   Kimberly-Clark calls Mark Armstrong.
20
             MS. GAGNON: Mr. Walton.
21
             MS. ARNOLD: Oh, I'm sorry, Mr. Walton.
22
   Sorry, Mr. Walton.
23
   Whereupon,
24
                    EARL "SKIP" WALTON,
25
   having been first duly sworn, was called as a witness
```

## 00094 1 herein and was examined and testified as follows: DIRECT EXAMINATION BY MS. ARNOLD: Didn't mean to forget you. Would you state Q. 5 your you full name and address, business address for the record, please? Earl "Skip" Walton, 2600 Federal Avenue, 7 Α. Everett, Washington. 9 Q. Mr. Walton, do you have a copy of the prefiled direct testimony of Earl "Skip" Walton 10 11 before you? A. 12 Yes, ma'am. 13 That is the document that's been marked Exhibit T-31. Was that testimony prepared by you or 14 15 at your direction and under your supervision? 16 Yes, ma'am. 17 If you were to testify today, would your Ο. 18 testimony be the same?

19 A. Yes, ma'am.
20 MS. ARNOLD: Your Honor, we move the
21 admission of Exhibit T-31 into the record.
22 JUDGE CAILLE: Any objection?
23 MS. GAGNON: No, Your Honor.
24 JUDGE CAILLE: Exhibit T-31 is admitted

into evidence. And Ms. Gagnon?

00095 MS. ARNOLD: Mr. Walton's available for cross-examination. MS. GAGNON: Thank you. 4  $\texttt{C} \ \texttt{R} \ \texttt{O} \ \texttt{S} \ \texttt{S} \ \texttt{-} \ \texttt{E} \ \texttt{X} \ \texttt{A} \ \texttt{M} \ \texttt{I} \ \texttt{N} \ \texttt{A} \ \texttt{T} \ \texttt{I} \ \texttt{O} \ \texttt{N}$ 5 BY MS. GAGNON: 6 Q. Good afternoon, Mr. Walton. 7 Α. Good afternoon. 8 Do you recall having your deposition taken Ο. 9 in connection with this proceeding? 10 Α. Yes, I do, ma'am. 11 MS. GAGNON: Your Honor, may I approach? 12 JUDGE CAILLE: Yes. I am handing you Exhibit 167. Do you 13 14 recognize these as excerpts from that deposition 15 transcript? 16 Α. Yes, ma'am, I do. Okay. And if you could just flip to the

- Q. Okay. And if you could just flip to the back, I believe your set of corrections are also attached to the exhibit, is that correct -- prior to the exhibits. I think one page further back.

  Attached to the main -- nope, attached to the main transcript.
- 23 A. This document?
- Q. No, there should be a correction sheet at the back.

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00096
 1
         Α.
             Yes.
 2
             Okay. And you provided these corrections
         Ο.
   to the transcript?
 4
              Yes, ma'am.
        Α.
 5
              MS. GAGNON:
                           Okay. Your Honor, at this
 6
    time, I would move these excerpts into evidence.
 7
              JUDGE CAILLE: Is there any objection?
8
              MS. ARNOLD: No objection.
9
              JUDGE CAILLE: Then Exhibit 167 is admitted
10
   into evidence.
11
             Now, Mr. Walton, you've testified that
        Q.
12
   you're the power asset operations leader at the
   Kimberly-Clark Tissue Company's Everett pulp and
13
14
   paper mill; is that correct?
              Yes, it is.
15
         Α.
16
         O.
              And that was the position you held in
17
   December 1998?
             That's correct.
18
         Α.
19
             And in this position, you make daily
         Ο.
20
   forecasts of natural gas for that facility?
21
              That's also correct.
22
              MS. GAGNON: Now, at this time, Your Honor,
23
   I want to introduce or show to the witness a
24
   confidential document, and I'm actually going to ask
   for the amount given in that, so I think that, at
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00097
   this time, Puget employees need to leave. It's going
   to be very brief.
             MS. ARNOLD: Which number is this?
              MS. GAGNON: This would be C-151.
 4
 5
              (The following testimony is contained in a
              separate and confidential record.)
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- Now, but during this time, the time period Ο. between December 24th and January 4th, 1999, you only had firm transportation for PSE for 1,400 MMBtus; is that correct?
  - Α. That's correct. That's per our contract.
- 6 And that would be approximately 14,000 Ο. 7 therms?
  - Yes, ma'am. Α.
- 9 Now, I'm going to hand you what's been 10 marked as Exhibit 139. And attached to the PSE data 11 request is a memorandum. If you could just take a 12 look at that?
  - Yes, ma'am. Α.
  - Q. Do you recognize this document?
  - Yes, I'm the author of this document. Α.
- 15 Okay. And you prepared this document to 16 17 essentially document the events that took place during the December 1998 curtailment; would that be 18 19 correct?
- 20 Α. That's correct.
- 21 Ο. Now, on the second page of the memo, the 22 sixth paragraph down, you have written, Under the guidelines we have, if natural gas supply pressure 23 24 was jeopardized due to Number 14 boiler being on 25 natural gas, a request would have been made to shut

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- 1 down one or several tissue machines; is that correct?
  2 A. Yes, it is.
  - Q. Now, are these guidelines the operating priorities that Mr. Armstrong refers to in his direct testimony?
    - A. That I do not know.
  - Q. Well, would these operating priorities be to burn penalty gas, if necessary, unless doing so would cause problems on the natural gas system?
- 10 A. Our guidelines would be to ensure mill 11 stability, yes, we would burn penalty gas.
  - Q. Okay. And were these guidelines established before Mr. Armstrong left for his vacation on December 24th, 1998?
- 15 A. These are guidelines that we work under 16 throughout business days.
- 17 Q. And they were in effect over that holiday 18 weekend?
  - A. Yes, ma'am, as on any workday.
- Q. And now, you note that, in the memo, that there was a low supply of hog fuel going into the holidays, and that's on the first page. And I believe you can find that in the fourth paragraph down.
- 25 A. Yes, ma'am. With the conditions of that

6

- week, our primary goal was to have sufficient hog
  fuel to get us through the holiday season, but due to
  various circumstances, it did not take place.
- Q. Now, hog fuel is also referred to as wood waste?
  - A. Yes, ma'am.
- 7 Q. And wood waste is the primary fuel for the 8 Number 14 boiler; is that correct?
  - A. That's correct.
- 10 Q. Now, the maximum capacity for that boiler 11 is about 2,000 tons for a 24-hour period?
- 12 A. Yes, ma'am. That is if we're able to
  13 attain optimum firing conditions, yes, 2,000 tons.
  14 MS. GAGNON: At this time, I'd move 139
  15 into evidence.
- MS. ARNOLD: No objection.
- JUDGE CAILLE: 139 is admitted into
- 18 evidence.
- 19 Q. Now, at the beginning of the curtailment on 20 December 19th, the wood waste fuel pile was about 21 half full; is that correct?
- 22 A. Yes, ma'am, but the goal was to have piled 23 that at a much higher level.
- Q. And a full fuel pile is approximately 6,000 wet tons; is that correct?

- 1 A. No, it's more like nine or 11,000.
- Q. So it would be nine or 11,000 wet tons?
  - A. Yeah. And we do not have a precise measurement. That is open to judgment.
- 5 Q. Okay. Well, let me provide to you Exhibit 6 153. And this is a data response that was provided 7 by Kimberly-Clark to --
- 8 MS. ARNOLD: What exhibit number? Excuse 9 me.
- 10 MS. GAGNON: 153.
- 11 Q. -- to Puget Sound Energy. And the data 12 request asks, Please provide the amount of wood waste 13 in tons contained in the fuel pile when it is at full 14 load. If the exact amount of wood waste is not 15 known, provide an approximate amount. If you could 16 just look at the response?
  - A. Yes, ma'am.
- 18 Q. So now, this response states that -19 Kimberly-Clark responds that the on-site wood waste
  20 fuel pile contains approximately 6,000 wet tons when
  21 full. Do you agree with that?
- A. As I stated before, we do not have a calculate way of determining how much fuel is on the pile, as far as tonnage, and it's open to interpretation.

- Q. And so is it your testimony that it's possible that, in fact, there could be 9,000 wet tons when full?
- A. Yes, ma'am. It also depends on the season.

  MS. GAGNON: Okay. At this time, I'd ask
  to move 153 into evidence.

MS. ARNOLD: No objection.

8 JUDGE CAILLE: Exhibit 153 is admitted into 9 evidence.

- Q. Okay. Now, at the beginning -- I'm sorry. Let me just find my place. Now, your memo -- if you go back to look at 139, which is your memo, now, your memo states that you purposefully cut back on the wood-firing rate of the Number 14 boiler to reduce the risk of running out completely; is that correct?
- A. We were curtailed on wood-firing one, yes, so it minimized the amount of natural gas that we had to use to co-fire. And also, due to the time of the year, the moisture content of the wood fuel caused us to curtail the wood-firing rate, also.
- Q. Okay. Handing you what's been marked as Exhibit 154, now, this exhibit -- well, according to this data request, the amount of wood waste available during the period -- this provides the amount of wood waste during the period from December 24th to

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- December 28th, 1998. And according to this, on December 24th, Kimberly stated that it had 18,375 wet tons available for use. Now, is that correct?
- A. I have no way of determining if these numbers are correct or not. Our hog fuel is paid by volume and not by weight.
- 7 Q. Well, I understand that, but at least 8 according to the company's response, you had 9 approximately -- well, depending on how you judge it, 10 three to four times as much wood waste as what a full 11 pile would be; isn't that correct?
  - A. I was not involved with the inventory calculations of these numbers, so I can't swear to that.
- Q. But aren't you the person at Kimberly-Clark who is responsible for the Number 14 boiler?
  - A. Yes, I am.
- Q. And although your responsibilities may not be to purchase fuel, wouldn't it be your responsibility to know how much fuel would be available for that boiler?
- A. We're told, on a weekly basis, on what the forecast is for fuel deliveries, and that's by our wood supplier, Mr. Jim Short. So I have an idea of the forecast coming in, but -- and if there are any

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- 1 fluctuations to that, it's governed by the level on 2 the fuel pile itself.
- Q. So on December 24th, did you confirm how much wood waste there was available to fuel the Number 14 boiler?
- A. I determined our wood inventory by going out and physically taking a look at the pile.
  - Q. And did you do that on December 24th, 1998?
  - A. On December 24th, 1998, I did not do that.
  - Q. And were you not at the site that day?
- 11 A. That's correct.
  - Q. Okay. Were you on vacation on that day?
- 13 A. No, but I was on Christmas holidays.
- Q. But you weren't at the site?
- 15 A. That's correct, but we do have an on-call 16 person who works for the utility department, and that 17 person's -- one of their accountabilities is to 18 monitor fuel inventory. Any inefficiencies are 19 relayed to myself.
- MS. GAGNON: Okay. Now, at this time, I'd move Exhibit 154 into evidence.
- MS. ARNOLD: No objection.
- JUDGE CAILLE: Exhibit 154 is admitted into
- 24 evidence.
- Q. Now, I'm going to hand you what's been

24

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operators --

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marked as Exhibit 155. If you could just take a look
   at that. And this data request provides the number
   of tons of wood waste which were consumed by the
   Number 14 boiler on each of the days, December 24th,
 5
    1998, to December 28th, 1998; is that correct?
              Yes, that's what this document indicates.
         Α.
 7
              Okay. And over that Christmas weekend,
         Ο.
   were you monitoring the amounts of wood wastes that
9
    were consumed by the Number 14 boiler?
10
        Α.
              Personally, I was not.
11
              So someone else was doing it at that time?
         Ο.
12
              That's correct, ma'am.
         Α.
13
              So you did not make the determination,
         Ο.
14
   based on the availability of say 18,000 tons of fuel,
15
    available fuel, whether you needed to limit your
16
    consumption to these amounts, did you?
17
         Α.
             What I do, ma'am, was --
18
              Well, sir, I don't want to cut you off.
19
    just want to find out whether you actually did that?
20
              What I do, ma'am, is I post written
21
    guidelines for the operators to obtain product.
22
              JUDGE CAILLE: Excuse me.
23
              THE WITNESS: These are guidelines that the
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JUDGE CAILLE: Mr. Walton, I'm sorry.

00110 1 THE WITNESS: Yes, ma'am. JUDGE CAILLE: I'm going to ask that you 2 try to answer the question with a yes or no, and then follow it with an explanation, if you feel there's an 5 explanation. So listen carefully to the questions and respond, and then provide an explanation. THE WITNESS: Yes, Your Honor. MS. GAGNON: Would it be possible to have 8 9 the question re-read? 10 JUDGE CAILLE: Would the court reporter 11 please read back the question? 12 (Record read back.) 13 THE WITNESS: And that would be for beginning the 24th? 14 15 Ο. Yes. 16 Α. No, I did not. But I need to add that our 17 usage was forecasted in my written guidelines for the 18 operators. 19 MS. GAGNON: Okay. I'd now move Exhibit 20 155 into evidence. 21 MS. ARNOLD: No objection. 22 JUDGE CAILLE: Exhibit 155 is admitted into 23 evidence. 24 Now, on the morning of December 24th, 1998, 25 you learned that the last fuel delivery for your fuel

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- 1 oil supplier was going to be at 6:30 p.m. that night; 2 is that correct?
  - A. That is correct. And that was the day after our fuel supplier verbally agreed and said they could meet our fuel needs for the holiday weekend.
  - Q. Yes. And your fuel supplier was PN Industrial Fuels?
    - A. Yes, Pacific Northern.
- 9 Q. And they told you that the earliest they 10 could guarantee another load was December 28th at 11 noon?
  - A. Yes, ma'am. That is correct.
  - Q. Okay. Now, when you learned this information, you did not attempt to get another fuel supplier; is that correct?
- 16 A. That's correct, ma'am. My experience over 17 the years of trying to attain equipment or 18 commodities after business hours or during weekends 19 told me that it would be very unlikely I'd be able to 20 acquire 43,000 gallons of diesel for four straight 21 days, trying to arrange this on Christmas Eve day.
- Q. But wasn't it the case that Mr. Buffum, who's, I'm assuming, the owner of PN Industrial Fuels, the reason he couldn't provide you with oil was not because he didn't have fuel oil; is that

- 1 correct?
  - A. That is correct. The reasoning he told me is his truckers were running out of hours that they could be on the road.
- Q. So it wouldn't be that you had an understanding that there was a shortage of fuel oil over the weekend; is that correct?
  - A. As far as Pacific Northern?
- 9 Q. No, as far as any oil supplier. You didn't 10 have any knowledge that there was a shortage of fuel 11 oil?
- 12 A. No, ma'am.
- Q. Okay. Now, to your knowledge, did anyone else at Kimberly-Clark contact any fuel oil suppliers for the December 24th to December 28th, 1998 time frame?
  - A. To my knowledge, no.
- Q. Okay. And I'll hand you Exhibit 158. If you could just take a look at that. Now, doesn't that data request indicate that no one else from Kimberly-Clark contacted any fuel suppliers over that weekend?
- 23 A. To the best of my knowledge, yes. 24 MS. GAGNON: Okay. And I'd move 158 into 25 evidence.

00113 1 MS. ARNOLD: No objection. 2 JUDGE CAILLE: Exhibit 158 is admitted into evidence. 4 Now, your fuel supplier had told you that Ο. 5 he could guarantee another delivery on December 28th at noon; is that correct? That's correct, ma'am. Α. And you did not arrange for delivery of Ο. 9 that fuel oil; is that correct? 10 That's correct, ma'am. With the delivery 11 -- with delivery supposedly arriving at noon and the 12 curtailment ending at five p.m. that night, the 13 transition from natural gas fuel to diesel fuel on 14 Number 14 boiler takes quite some time. It's not an 15 easy task. So my thinking behind not having that 16 delivery arrive is we would only gain maybe one or 17 two hours. 18

Okay. Now, I'd like to, if I could find my Ο. copy of the exhibit -- excuse me, Your Honor. 19 20 I've got it, okay. Now, if I could just direct your 21 attention to page three of this exhibit, it's the 22 third page. 23

MS. ARNOLD: What one?

24 149. MS. GAGNON:

25 MS. ARNOLD: 149 doesn't have one.

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00114
             JUDGE CAILLE: Ms. Gagnon, this actually is
   PSE Data Request Number Two and PSE Data Request
   Number Three in this exhibit.
             MS. GAGNON: Yes, and there's --
 5
             JUDGE CAILLE: An attachment?
 6
             MS. GAGNON: Yes, of two memos. But it
 7
   should all be one exhibit.
             JUDGE CAILLE: Yes.
9
             MS. GAGNON: Do you have that as one?
10
            Now, if you'd take a look at the third
11
   page, do you recognize this?
12
             Yes, ma'am.
                          I'm the author of this
        Α.
13
   document.
14
        Q.
             Okay. And this is a memorandum that you
15
   wrote to the utilities personnel on December 26th,
16
   1996; is that correct?
17
             That's correct.
        Α.
18
            And would the utilities personnel have
19
   included Mark Armstrong?
20
        Α.
            Yes, this document's posted in the control
21
   rooms.
22
        O. Okay. And now, this memorandum is the
23
   utility's operating plan for that day?
24
            That's correct, ma'am.
25
        Q.
            And according to this memo, you are
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- restricting gas usage to 8,000 MMBtus?
- A. Yes, ma'am. And in the document here, it says that there is an impending possibility of an entitlement.
  - Q. And if you could just go down to the fifth paragraph, and if you could just read that, please?
- 7 A. There's currently 24,000 gallons of diesel 8 fuel on site. We do have the capacity to store 9 100,000. I tried unsuccessfully to order more diesel 10 fuel this afternoon. We'll order more first thing 11 tomorrow morning.
- Q. And if I direct you to turn, then, to the next memo, which is dated December 27th, 1996, do you recognize this?
  - A. Yes, I do.
    - Q. And what is it?
  - A. This is a copy of the operator guidelines for the following day, December 27th.
  - Q. And if I can direct your attention to the fifth paragraph down, on this day, you ordered 50,000 gallons more of diesel fuel; is that correct?
    - A. By this document, yes.
- Q. Okay. But due to the bad weather, not many fuel trucks were available at the time; was that your understanding?

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- 1 A. The term fuel trucks refers to wood waste 2 fuel trucks, not diesel trucks.
- Q. Ah, okay, all right. So at this time, 4 prior to the -- well, prior to the December 1998 5 curtailment, at least on one occasion, you did have 6 difficulty getting fuel when you requested it from 7 your supplier; is that correct? Based on these 8 documents?
  - A. Wood fuel, yes.
  - Q. No, I'm talking about oil -- I'm talking about diesel. If you go back on the 26th, it says, I tried unsuccessfully to order more diesel fuel this afternoon.
    - A. All right.
  - Q. So at least according to this, on one occasion, you had difficulty getting fuel when you requested it from your supplier; is that correct?
- 18 A. Yes, ma'am.
  - MS. GAGNON: I'd move Exhibit 149 into
- 20 evidence.
- MS. ARNOLD: No objection.
- JUDGE CAILLE: Exhibit 149 is admitted into
- 23 evidence.
- Q. Now, you testified that, on December 24th,
- 25 at about two p.m., you spoke with a gas dispatcher at

21

22

1 Puget?

- A. Yes, ma'am, but I believe I spoke to him for the first time in the morning of December 24th.
- Q. But at least in your testimony, I believe you refer to just this conversation. It says -- in your testimony, you testified to just this

7 conversation; is that correct?

- A. Yes, ma'am.
- 9 Q. Okay. And you testified that the 10 dispatcher did not object to Kimberly-Clark using 11 penalty gas; is that correct?
- 12 A. That's correct. I had several 13 conversations with PSE personnel.
- Q. But the dispatcher -- now, just directing your attention to this one phone call, which is what's in your testimony, the dispatcher did not tell you that you could go ahead and burn penalty gas; is that correct?
- 19 A. That's correct. He understood our having 20 to burn, and there were no objections on his part.
  - Q. But he didn't tell you that you could go ahead and burn penalty gas; is that correct?
- 23 A. He did not deny us the use of the natural 24 gas.
- Q. I'm just asking you if he -- if he told you

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- that you could go ahead and do that. I understand the other information you're giving me. I'm just trying to get an answer to that question.
- 4 A. He did not say we could not use the natural 5 gas.
- Q. Well, sir, all I want you to do is answer the question, and that is, did he tell you you could go ahead and use penalty gas?
  - A. No, ma'am.
  - Q. Okay. And if you could just go back to Exhibit 139, which is your memo from December 28th. And if you could go to the second paragraph and just read that. It's on the first page of the memo. If you could just read that?
    - A. Out loud?
    - Q. Out loud, thank you.
  - A. Yes. This curtailment means the user must stop using any natural gas, except what is called firm gas, which is negotiated and under contract with PSE. The Everett site's firm gas allotment is 1,400 MMBtus, or 14,000 therms, per day, which is just enough for the five tissue machines.
- Q. So at the time that you spoke to the dispatcher, you understood that these were the requirements of the curtailment; is that correct?

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- Yes, ma'am, and under normal circumstances, Α. we would have honored that curtailment.
  - Now, shortly after you spoke to the dispatcher, you received a call from the person you identify as Randy in your testimony?
    - That's correct, ma'am.
- Okay. And isn't it correct that Randy told Ο. you that you were still under curtailment and that if 9 you elected to burn gas above the restricted levels, 10 Kimberly-Clark would be in violation of the 11 curtailment clause within Rate Schedule 57?
- 12 Yes, ma'am. After that conversation with Α. Randy, I did understand that, yes, one, the 13 14 curtailment was not being lifted; two, there was --15 it was still forecasted to last until December 28th; 16 and three, there was no objection to us continuing 17 burning gas.
- 18 Now, did the person that you referred to as Ο. 19 Randy tell you that you could go ahead and burn 20 penalty gas?
- 21 In those words, no. Α.
- 22 Now, you testified that if you had not used Ο. 23 non-firm gas to fire the boilers beginning on
- 24 December 24th, there would have been safety risks at 25 the facility; is that correct?

- A. There would be increased risk, yes.
- Q. Okay. And if you had shut down the tissue machines, would there still have been safety risks at the facility?
  - A. Shutting down the -- yes, ma'am. Shutting down the tissue machines would have been our next step if natural gas pressure was to become an issue.
- 8 Q. Now, it's true that the 1,400 MMBtus that 9 can be used for the tissue machines can also be used 10 for the Number 14 boiler; is that correct?
- 11 A. That's correct. That 14,000 therms, it's 12 for the site usage.
  - Q. Okay. So let's take a minute. If you can go back and look at your data request, which provides the total amount of wood waste that's available -- was available to the facility over the period of December 24th to December 28th. That's Exhibit 154.
    - A. Yes, ma'am.
    - Q. So would the 1,400 MMBtus available -- assuming that you had shut down the tissue machines, would the 1,400 MMBtus available and the amount of wood waste that has been identified in Exhibit 154, would you have been able to do a controlled shutdown of the boilers on December 24th, 1998?
- 25 A. Yes, ma'am, but I need to add that, in a

controlled shutdown, it takes approximately 12 to 18 hours to shut the site down. And in fact, we would exceed more than the firm amount for a controlled shutdown.

- Q. So you would need actually more than the 1,400 MMBtus and the wood waste that you had on site in order to accomplish a controlled shutdown?
- A. That's correct, ma'am. We have, when the pulp mill is at full production, we have eight digesters, which are cooking wood chips. Each digester is four stories tall. Each digester holds 100 tons of wood chips. Each digester holds 26,000 gallons of sulfur dioxide acid. And it's extremely important, when we have a shutdown, that we do it in a controlled manner, to relieve pressure, to reduce risk of safety, environmental.

Four days ago, we had the unfortunate opportunity to experience an emergency shutdown, which we had a control problem with our computers and we lost both of our big boilers. The entire mill was down within 10 minutes. We had sulfur dioxide, very high concentrations, in the Number 14 boiler. Our operators were wearing half-face respirators, trying to protect themselves and to stabilize the equipment.

Q. Okay. Now, if we could just go back now to

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00122
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- 1 the December 24th time period in 1998, you did not 2 mention any safety risk to the PSE gas dispatcher you 3 spoke with on December 24th, did you?
  - A. I do not believe I did, ma'am.
- Q. And when you spoke to Randy, you did not mention any safety risk to him; is that correct?
  - A. No, ma'am, because they were not impending.
    MS. GAGNON: Okay. I have no further

9 questions.

10 JUDGE CAILLE: All right. Ms. Arnold,

11 redirect.

- MS. ARNOLD: Just a few.
- 13 REDIRECT EXAMINATION 14 BY MS. ARNOLD:
- Q. Mr. Walton, you were asked about Exhibit 16 154. Do you still have that in front of you?
  - A. Yes, ma'am.
- 18 Q. Do you know whether the inventories listed 19 on here include the Riverside site?
  - A. I do not know that, ma'am.
- 21 Q. If they included the Riverside pile, it
- 22 would be higher than what's just at the
- 23 Kimberly-Clark Mill; is that right?
- A. That's correct.
- 25 Q. Exhibit 155 shows the amount of wood waste

1 that was consumed by the boiler on certain days. Do 2 you have that in front of you?

- A. Yes, I do, ma'am.
- Q. Is there any reason why that boiler is limited in how much moisture-laden wood waste it can use?
- 7 The boiler was designed to be able to reach full wood-firing load with 60 percent moisture of wood fuel by weight, but one of the flaws of the 9 10 boiler, for air flow control, prevented this from 11 happening. During the winter months, when we 12 received very wet fuel, and if we exceed 55 percent, the boiler becomes very unstable. And to stabilize 13 14 it, we have to back down on the wood-firing and we 15 have to co-fire with auxiliary fuel.

Now, these weights that are indicated on here, A through E, these weights are calculated by a weightometer, which weighs the amount of fuel that's going to the boiler. In the summer months, you could get more fuel per these numbers, so these numbers here indicate very wet fuel.

- Q. Look at Exhibit 149. Do you still have that there?
- A. Yes, ma'am.
- Q. I'd like you to look at the memos that were

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- written in December 1996, those two memos that are attached. Do you see that?
  - Yes, ma'am. Α.
- The memo dated December 26th, you said, I 5 tried unsuccessfully to order more diesel fuel this afternoon. Will order more first thing tomorrow morning. On December 27th, can you tell from your memo if you were able to successfully order more 9 diesel fuel?
- 10 Α. Yes, the second statement states, I have 11 ordered 50,000 gallons more diesel fuel.
  - Now, I think you said that the sentence, Not many fuel trucks are available at this time, refers to wood waste trucks; is that correct?
    - I believe it does, ma'am. Α.
- 16 Does Kimberly-Clark, on an ordinary basis, O. when it goes to diesel, have the diesel trucked in 17 18 and put in the day tank?
- Α. No, ma'am. Our energy source strategy, 20 which has been very successful to date, we -- our 21 primary fuels are spent sulfite liquor for Number 10 boiler and wood waste for Number 14 boiler. Our 22 fallback auxiliary fuel is natural gas, and then our 23 24 third choice for fallback would be diesel fuel.
  - Q. How is the diesel normally stored if it's

25

not brought in by truck to the day tank? We currently have a temporary storage area, which consists of five storage tanks. Each are rated at 20,000 gallons, but in reality, they may hold 5 18,000 gallons. In October, those five storage tanks were contaminated by caustic, which was inadvertently 7 unloaded into our fuel oil storage area. MS. GAGNON: Your Honor, I'm just going to 9 I think it's going well beyond the scope of 10 direct and well beyond this witness's testimony. 11 This is well beyond whether those particular diesel 12 trucks could get there or not. Now he's testifying, 13 I believe, as to an event that occurred sometime in 14 September or October of 1998, which another witness 15 has covered in this case. 16 MS. ARNOLD: Your Honor, Counsel asked him 17 several questions about the diesel trucks not getting 18 through, and I think he's entitled to explain the 19 role of the diesel trucks in Kimberly-Clark's backup 20 fuel strategy. 21 JUDGE CAILLE: I think he can testify to 22 that, but I do want to caution the witness and 23 Counsel to try to keep close to the scope of cross

and the direct testimony -- the witness's direct

testimony. I'll overrule the objection at this time.

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1 MS. GAGNON: Yes, Your Honor.

- Q. Just briefly explain.
- Due to the fact that our primary hold Α. storage tanks were inoperable, we were forced to run 5 off our D storage tank, which is a 14,000-gallon tank. We had arranged for Pacific Northern to offload directly into that tank, and the boiler fires directly off that tank. So we had scheduled 9,000-gallon deliveries -- I can't recall the time, 9 10 every six, eight hours, something like that. And 11 that was a plan that was set up and felt very 12 confident that we had in place when I left the site 13 on December 23rd.
  - Q. Counsel asked you, Mr. Walton, if you had tried to find a substitute for Pacific Northern when they told you on the 24th that they couldn't deliver, and you said no. Approximately how many gallons of diesel was Pacific Northern supposed to be delivering?
- A. The total would have been 43,000 gallons per 24-hour period, four days. Excuse me. It was for during the entire time of the curtailment that this plan was in place.
- Q. If you had tried to call another fuel supplier, would you have had any means of providing

24 25 diesel; is that correct?

payment or security for payment on Christmas Eve? I myself, I would have had to written an 3 emergency purchase order. 4 MS. GAGNON: I'm going to object. This is 5 so beyond the scope of cross-examination, Your Honor. 6 JUDGE CAILLE: Ms. Arnold. 7 MS. ARNOLD: Counsel asked him if he had arranged for -- if he tried to find another trucking 9 company to truck in the fuel, and I'm just asking him 10 one of the reasons why he didn't. 11 JUDGE CAILLE: All right. The objection is 12 overruled. The witness may respond. 13 THE WITNESS: Could you please repeat the 14 question? 15 MS. ARNOLD: I'll just withdraw the 16 question, let it go. 17 JUDGE CAILLE: All right. 18 Now, you talked about controlled shutdown. 19 Is it possible to do a controlled shutdown at the 20 mill on diesel? 21 Only on Number 14 boiler. Α. 22 It is possible to shut the 14 down on

down the Number 10 boiler on diesel. Does not have

Yes, ma'am, but it is not possible to shut

16

1 the capability.

- Q. Now, you said that you talked to somebody at Puget Sound Energy named Randy?
- A. Yes, ma'am. I don't recall if that was the person's first name or last name.
- Q. And did you discuss with him shutting down the tissue machine if there were pressure problems?
- 8 A. I did not tell him that in those words, but 9 I did convey to him, and he did understand that if we 10 were jeopardizing the pressure in the system, that 11 Kimberly-Clark would take further steps.
- Q. Did anyone tell you that you would be notified if Kimberly-Clark's usage was causing pressure problems?
  - A. Yes, ma'am.
  - Q. What exactly were you told?
- 17 A. I can't remember word-for-word, but the 18 intent was that if the system experienced 19 low-pressure problems, that the major users would be 20 notified, of which Kimberly-Clark is one of those 21 major users.
- MS. ARNOLD: That's all I have. Thank you.

  JUDGE CAILLE: Any re-cross?
- MS. GAGNON: Your Honor, if you could just indulge me for one moment, I'll check and see.

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00129
           RECROSS-EXAMINATION
   BY MS. GAGNON:
        Q. Mr. Walton, you recall being deposed in
   this matter. We've just discussed that; correct?
 5
             Please repeat the question.
        Α.
             Do you recall being deposed in this matter?
 7
   We had a deposition?
             Oh, yes, ma'am. Yes, ma'am.
        Α.
             Okay. And at the time you were asked, On
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10
   December 24th, 1998, did you contact someone at PSE
11
   dispatch to tell them that Kimberly-Clark was going
   to consume gas? And your response was, Yes, ma'am.
12
13
   And in response to the question, And what do you
14
   recall about what you said, if anything, to that
   dispatch, your answer was, The only thing I could say
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16
   that would be exact was that our operational needs
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   were going to require us to go above firm gas. Isn't
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   that correct?
19
        Α.
             That is correct, ma'am.
20
             MS. GAGNON: No other questions.
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             JUDGE CAILLE: Anything further, Ms.
22
   Arnold?
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             MS. ARNOLD: No, Your Honor.
                                           I would like
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to place into the record Exhibit Number 1 to Mr.

Walton's deposition. I noticed that Puget put in

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00130
   some of the exhibits, but not all of them.
             MS. GAGNON: In fact, we only put in
   certain designated portions, so if you have other
   things that you are interested in adding, you should.
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             MS. ARNOLD: I just want to add that one
 6
   exhibit.
             We can do it now or later.
 7
             JUDGE CAILLE: Is there any objection to
8
   that?
9
             MS. GAGNON: No, no objection.
10
             JUDGE CAILLE: All right. Let me see what
11
   we'll call that. We'll mark that as 32.
12
             MS. ARNOLD: Okay, thank you.
13
             JUDGE CAILLE: And Exhibit 32 is admitted
14
   into evidence. And if you could provide me with
15
   three copies and one for the court reporter. And it
16
   was Exhibit 1 to Mr. Walton's deposition?
17
             MS. ARNOLD: Yes.
18
             JUDGE CAILLE: All right. Would you folks
19
   like to take a break before the next witness, or we
20
   can continue.
21
             MS. ARNOLD: A break would be fine.
22
             MS. GAGNON: Break would be fine.
23
             JUDGE CAILLE: Let's take a ten-minute
24
   break.
25
             (Recess taken.)
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00131
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- JUDGE CAILLE: Back on the record. After a brief break, we are now ready to call the next witness.
- MS. ARNOLD: Kimberly-Clark calls Mark 5 Ericson. Excuse me, Mark Armstrong. Mark Ericson is somebody else in Olympia.
- 7 Whereupon,
- MARK ARMSTRONG,
- having been first duly sworn, was called as a witness 9 10 herein and was examined and testified as follows:
- 11 MS. ARNOLD: Excuse me just a minute, Your
- 12 I'm trying to find this. Honor. 13
  - JUDGE CAILLE: Quite all right.
    - DIRECT EXAMINATION
- 15 BY MS. ARNOLD:
- 16 Mr. Armstrong, would you state your full Ο. 17 name and business address, please, for the record?
- A. My name is Mark E. Armstrong, 2600 Federal 18 19 Avenue, Everett, Washington.
- 20 Mr. Armstrong, you have before you the 21 direct testimony of Mark E. Armstrong, which has been 22 marked Exhibit Number T-41. You have the rebuttal
- testimony of Mark E. Armstrong, which has been marked 23
- 24 Exhibit T-42, and you should have before you Exhibit
- 25 MEA-1, which has been marked Exhibit Number 43, and

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00132
   Exhibit Number MEA-2, which has been marked Exhibit
   Number 44. Were those testimonies and exhibits
   prepared by you or at your direction and under your
   supervision?
 5
         Α.
              Yes, they were.
              If you were to testify today, would your
 7
   testimony be the same?
         Α.
              Yes, it would.
9
              And what is the subject matter of your
         Q.
10
   testimony?
11
             The subject matter of my testimony is the
        Α.
12
   complaint we have filed against Puget Sound Energy
13
    regarding the December 1998 natural gas curtailment.
14
              MS. ARNOLD: Thank you. Your Honor, we
15
   move for the admission of Exhibits T-41, T-42, 43 and
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JUDGE CAILLE: Any objection?

MS. GAGNON: No objections, Your Honor.

JUDGE CAILLE: Then Exhibits T-41, T-42, 43

20 and 44 are admitted into evidence.

MS. ARNOLD: Mr. Armstrong is available for cross-examination.

23 CROSS-EXAMINATION

24 BY MS. GAGNON:

44 into evidence.

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Q. Mr. Armstrong, you testified that you're

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- 1 currently the utilities team leader at
- 2 Kimberly-Clark; is that correct?
  - A. Yes.
- Q. And you've been in that position for approximately three years?
  - A. Approximately, yes.
- 7 Q. And so you were in that position during the 8 December 1998 curtailment?
  - A. Yes, I was.
- Q. And in December of 1998, Kimberly-Clark had arranged for firm transportation of 14,000 therms of 12 gas per day with PSE; is that right?
  - A. Yes.
- Q. And you testified that approximately 1,400 MMBtus of natural gas per day is needed to operate the drying hoods in three of the tissue machines; is that correct?
  - A. That's correct.
- 19 Q. And again, 1,400 MMBtus would be 14,000 20 therms?
- 21 A. Correct, approximately.
- Q. Now, in December of 1998, you understood
- that if Puget Sound Energy curtailed Kimberly-Clark, Kimberly-Clark could only continue to consume 1,400
- 25 MMBtus of gas; is that correct?

- A. I understood that if Puget Sound Energy curtailed us to the 1,400 MMBtus firm, that we could not burn gas without payment of penalty.
- Q. Well, you were deposed in relation to this matter, weren't you?
  - A. Yes, I was.
- Q. And at the time of your deposition, let me just go to it, on page 49, lines one through five, I asked you, Now, if Kimberly-Clark is curtailed, do you know what amount of gas they can continue to consume? You answered, Yes. I asked, What is that? And you said 1,400 MMBtus per day. Is that correct?
- 13 A. That's correct. When I answered that, I 14 took you to mean at what amount could we continue to 15 consume without penalty.
- Q. I see. You were given the opportunity to make changes to this deposition, were you not, Mr. 18 Armstrong?
  - A. Yes, I was.
- Q. And you did not elect to make a change to that portion of your testimony, did you?
- 22 A. No, I didn't.
- Q. Now, according to --
- JUDGE CAILLE: Excuse me. Just for the
- 25 record, that exhibit number is 166.

00135

1 MS. GAGNON: I'm sorry.
2 JUDGE CAILLE: I don't think you mentioned
3 it.
4 Q. Yes, okay. Now, according to your
5 testimony, you have secondary and backup fuel sources

- Q. Yes, okay. Now, according to your testimony, you have secondary and backup fuel sources for two reasons. The first reason you provided was that, as a continuously operating system, the facility requires substantial lead time to shut down, is that correct, for the first reason?
  - A. Yes.

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- Q. And the second reason you give is that fuel sources are subject to potential interruption or curtailment; correct? I can give you a cite to your testimony, if that's what you'd like. It's page three, lines 11 through 12.
- 16 A. That's correct. That's what I testified 17 to.
- Q. And you testified that, in your view,
  Simberly-Clark was adequately prepared for this
  curtailment with the knowledge that the diesel fuel
  bulk tank system was adequately cleaned up and
  prepared for use; is that right?
- A. Yes, I testified to that. As I think Mr. Walton mentioned, our energy sourcing strategy is to fuel the mill entirely on wood and spent sulfite

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- liquor. Natural gas is a backup fuel in the event of loss of one of those primary fuels. And diesel, number two diesel oil is a backup for that natural gas on Number 14 and two of our other boilers. And 5 given that, and given the size of the storage facility, approximately, it's a 100,000-gallon 7 storage facility tankage-wise, but it will hold about 80,000 gallons. Given that amount of fuel, we felt 9 -- and the knowledge or the belief that that system 10 was operable going into the curtailment, we felt well 11 prepared to handle any options that -- or any 12 contingencies that came at us.
  - Q. And it's true, that Boiler Number 10 -- well, strike that. It's true, though, that around December 18th or December 19th, you learned that that fuel system was not available to you, is that correct, the bulk storage system?
- 18 A. Yes, I learned that the bulk storage 19 system, we were unable to pump from it into our day 20 tank or our running tank.
- Q. And you knew that approximately on the 18th 22 of December; is that correct?
- 23 A. Let's see. The 18th was Friday. Yeah, on 24 or about there.
- Q. Now, isn't it true that the Number 10

- 1 boiler uses spent sulfite liquor as a fuel, with 2 natural gas as a backup fuel?
  - A. That's correct.
- Q. And isn't it correct that shutting down Boiler Number 10 requires the use of natural gas?
- A. Yes, it is, to safely shut it down, as Mr. Walton indicated earlier, to be able to gas down the digesters and handle the SO2 gas that comes off of the digesters, we need to be able to transition that boiler to a fossil fuel and then bring the boiler down with fossil fuel.
- 12 Q. And for the Number 10 boiler, though, that 13 fossil fuel is natural gas; correct?
  - A. Yes, it is.
- Q. I'm handing you what's been marked as Exhibit 161. In response to a data request, Kimberly-Clark stated that it requires approximately 2,000 MMBtus to shut down the Number 10 boiler, and that takes approximately 18 hours. Would you agree with that?
- A. Yes, I would. It is an approximate number. I'm the one who generated this number. We do not have exact measurement of how long this takes, so it could be less than that, easily.
- Q. But you cannot use a fuel oil in place of

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00138
   these 2,000 -- approximate 2,000 MMBtus, can you?
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              MS. GAGNON: At this time, I'd move 161
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    into evidence.
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              MS. ARNOLD: No objection.
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              JUDGE CAILLE: Exhibit 161 is admitted into
 7
    evidence.
             Now, isn't it correct, then, that in
         Ο.
9
   December 1998, Kimberly-Clark had firm transportation
    for only 1,400 MMBtus for gas per day, that
10
11
   Kimberly-Clark did not have enough firm
12
   transportation for all the gas that the Number 10
13
   boiler requires to shut down; isn't that correct?
14
              I wouldn't say that's exactly correct. As
15
    I mentioned, the number 2,000 MMBtus to shut the
16
   boiler down is very much an estimate. In the data
   request, it asked, If exact number is unknown,
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18
   provide an approximate number. As Mr. Walton
19
   testified earlier, our first move would be to shut
20
   the tissue machines down and capture the --
21
              I'm sorry, I don't want to cut you off, but
         Ο.
22
    all I asked was if you had sufficient natural gas
23
    through firm transportation to shut down the Number
24
    10 boiler. So is it your testimony that you can do
25
   that on 1,400 MMBtus of gas per day?
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- A. I was attempting to get to that answer.
- 2 Q. Okay. Sorry.
  - A. I'm sorry. As Mr. Walton had previously testified, our first move would be to place the tissue machines on a curtailment and, in effect, capture the 1,400 MMBtus that we had firm for them and use that in the boiler itself. It's a matter of speculation as to whether we could get the Number 10 boiler fully off-line within that 1,400 MMBtus.
- 10 Q. Okay.
- 11 A. And again, that would be on a controlled 12 situation.
  - Q. Yes.
  - A. In the event that an emergency situation warranted itself, we could, in fact, go down faster.
  - Q. Now, in your direct testimony, you provide the following example of a fuel interruption. You say spent -- you say, for example, spent sulfite liquor supply can run short in the winter because the pulping operation is susceptible to freeze-up due to the amount of water used; is that correct?
  - A. That's what I testified to, yeah.
- Q. If there's a spent liquor fuel interruption, isn't it true that the Number 10 boiler would require natural gas to continue operation?

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A. That's correct.

Q. Okay. And during the December 1998 curtailment, a situation developed where generation of spent sulfite liquor was impacted and the Number 10 boiler began co-firing with natural gas; is that correct?

- 7 I can't recall. I think, as I mentioned in Α. my -- yes, that's correct. What I wanted to say is 9 that the boiler -- as I mentioned in my deposition, 10 the boiler is constrained due to two factors. The 11 first is the availability of spent sulfite liquor. 12 The second is the available -- or the capacity of our 13 acid absorption system that the boiler gases feed 14 into. And I would guess 90 percent of the time that 15 the boiler is constrained, it is due to lack of acid 16 storage capability on the exhaust side of the boiler; 17 not liquor supply.
- 18 I'm handing you what's been marked as Ο. 19 Exhibit 160. In response to a data request, 20 Kimberly-Clark estimated the amount of natural gas 21 consumed by the Number 10 boiler on the 25th of 1998 22 through the 28th of 1998. If you could just go to 23 the second page of this exhibit and read, starting 24 with the 25th, how many MMBtus were consumed by the 25 Number 10 boiler for each day?

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A. On the 25th, we consumed 360 MMBtus; the 26th, 707; the 27th, 1,395; and the 28th, 349.

MS. GAGNON: Okay. Your Honor, I'd move

4 Exhibit 160 into evidence.

MS. ARNOLD: No objection.

6 JUDGE CAILLE: Exhibit 160 is admitted into 7 evidence.

- Q. Now, regarding the Number 14 boiler, you testified that the primary fuel is wood waste, the secondary fuel is natural gas, and the backup fuel source is the number two diesel oil; is that correct?

  A. Yes.
- Q. And in your deposition, you testified that Kimberly-Clark doesn't typically meet all of the fuel needs of its Number 14 boiler because of possible fuel interruptions; is that correct?
- 17 Yes, I did. You have to understand a bit about Number 14 boiler. Number 14 boiler is a brand 18 new boiler, and it was built in 1995. And as Mr. 19 20 Walton indicated in his testimony earlier, the boiler 21 has certain operating difficulties that we are in the process of fixing and correcting, and one of those 22 23 operating difficulties is its ability to stay on wood 24 reliably. We have invested a significant amount of 25 money in the last two years, three years, actually,

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1 and are quite a bit higher up on that reliability 2 curve.

But my testimony reflected the fact that we had what we refer to as learning curve on startup of the boiler, where we had interruptions of either the fuel handling systems or the ash handling systems from the boiler that could cause us to go off wood.

- Q. I'm handing you Exhibit 165. And you were asked in a data request what you meant by those possible fuel interruptions that you've described, and you provided a list that identified 12 possible interruptions; is that correct?
  - A. Yes.
  - Q. And could you just read through that list?
    MS. ARNOLD: Is this 165?
    MS. GAGNON: Yes.

16 17 THE WITNESS: Possible fuel interruptions 18 include, but are not limited to breakdown of the hog 19 fuel pile bulldozer; pluggage of the under pile 20 stoker reclaimer system; pluggage of the fuel scalper 21 screens; pluggage of various transition chutes from conveyor to conveyor; mechanical breakdown of any of 22 23 the fuel conveyors or fuel system components; 24 electrical breakdown of any of the fuel conveyor

25 drive systems; mechanical breakdown of the fuel feed

25

system to the boiler; electrical malfunction of the fuel feed system to the boiler; mechanical breakdown of the Kablitz, that's K-a-b-l-i-t-z, grate system; slag development on the drying grate; failure of any 5 component of the ash handling system from the boiler; and failure of any component of the bag house system. MS. GAGNON: Thank you. I believe I misstated the number of that exhibit. It would be Exhibit 164. 9 10 JUDGE CAILLE: Okay. 11 MS. GAGNON: At this time, we move Exhibit 12 164 into evidence. 13 MS. ARNOLD: No objection. 14 JUDGE CAILLE: Exhibit 164 is admitted into 15 evidence. 16 Now, in your experience, the Number 14 Ο. 17 boiler requires more natural gas in the winter than 18 in the summer; is that correct? 19 Yes, over the operating life of the boiler. 20 As I mentioned, it's a brand new boiler in '95, and 21 as Mr. Walton indicated earlier, we are still dealing with its inability to sustain a stable combustion at 22 23 the 60 percent moisture fuel, and therefore we are 24 sometimes forced into co-firing fossil fuel to

maintain combustion stability.

Q. And would it be fair to say that, at some point in early December, you knew that Kimberly-Clark might not be able to get the supply of wood waste that it had gotten before December 1998?

5 Α. Yes, it would be fair to say that. to December of 1998, or actually, prior to about mid-year -- excuse me, prior to December of 1998, our fuel sourcing strategy for the boiler to get through 9 the winter months included purchases of hog fuel that 10 we brought in from British Columbia by way of 11 ocean-going barge, and that, in fact, was our fuel 12 sourcing strategy through the winter. The land-based 13 fuel that we get for the boiler, obviously, for 14 obvious reasons of our weather, the fuel sources are significantly reduced, the land-based fuel. That's 15 16 specifically land-clearing debris and various 17 sawmill.

18 Sometime in the fall of '98, the company, 19 for environmental reasons, specifically having to do 20 with wood fuel coming from the coastal rainforest and 21 old growth in British Columbia, opted to cease 22 bringing material from British Columbia that we could 23 not certify as being from -- not being from old 24 growth or rainforest. That strategy -- that 25 environmental strategy caused us to have to not be

11

12

- able to source the boiler fuel for the winter of '98 from these Canadian barges, and so therefore put us into somewhat of a deficit in -- with not a lot of other options.
- Q. So at the beginning of the curtailment, you were aware that wood waste supplies were low; isn't that correct?
- 8 A. They were lower than I would have liked to 9 have seen them.
  - Q. Now, you testified that Kimberly-Clark received a continuous, but reduced supply of wood waste throughout the curtailment; is that correct?

    A. Yes.
- 14 Q. Okay. I'm handing you what's been marked 15 as Exhibit 156. In a response to this data request in Exhibit 156, Kimberly-Clark has actually stated 16 17 that zero wet tons of wood waste were delivered to 18 the Everett facility from the 24th through the 26th, 19 so I guess my question is the delivery was not 20 continuous through the curtailment, as you've 21 testified; isn't that correct?
- A. Continuous every day, no. As Mr. Walton testified earlier, or as you questioned Mr. Walton earlier, we have two hog fuel piles, one pile inside the mill and another pile at a satellite facility we

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evidence.

own and refer to as Riverside. We accept deliveries at that facility ahead of holidays. And in a sense, we stockpile. And the purpose of that stockpile is to be able to get -- to be able to run through the holidays when the suppliers that we receive from are simply shut down.

And we do not track that internal transfer as a delivery. We simply shuttle it from one pile to the other. It's our own people and our own trucks. So these numbers reflect the actual purchased receipts that we received on those dates.

- Q. But you weren't at the facility on the 24th through the -- you weren't at the facility from the 24th through the 26th; isn't that correct?
- 15 A. I was not, no.
  16 MS. GAGNON: I'd move 156 at this time.
  17 MS. ARNOLD: No objection.
  18 JUDGE CAILLE: Exhibit 156 is admitted into
- Q. Now, you testified that on approximately
  December 18th, 1998, you contacted Mr. Buffum, of
  Pacific Northern Fuel Corporation, to change the
  delivery arrangement for the fuel oil deliveries; is
  that correct?

MS. ARNOLD: Could you give us a page

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00147
   reference?
 2
              MS. GAGNON: Sure. It's page seven, 14
 3
   through 15.
 4
              THE WITNESS: Yes, I testified to that.
 5
         Ο.
              And this was in response to the fact that
 6
    the caustic had solidified in the piping system of
 7
    the backup diesel fuel system; is that correct?
8
         Α.
              That is correct.
9
         O.
              Okay. And you testified that PN's
10
    suspension of fuel oil deliveries after December 24th
11
    surprised you; is that correct?
12
              Again, could you give me a line reference?
         Α.
13
         Ο.
              Sure. Page eight, line ten.
14
         Α.
              Yes, I testified to that.
              And you further testified that it was
15
         Ο.
16
   reasonable to rely on PN; is that correct?
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- A. Yes, I did. PN had -- they were the supplier for diesel fuel oil as long as I've been in my position and, in fact, somewhat prior to that, and they'd always been a reliable supplier.
- they'd always been a reliable supplier.

  Q. Now I'm going to hand you Exhibit 149. And
  if you could go to the December 26th, 1996 memo,
  that's the third page, I believe. If you look at
  paragraph five, isn't it correct that, in December
  1996, PN was not available to provide the fuel when

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00148
   requested?
 2
              MS. ARNOLD:
                           Excuse me.
                                       Where are you?
 3
              MS. GAGNON:
                           I'm sorry. One, two, three,
 4
   four, five.
 5
                           Is this the December 27th
              MS. ARNOLD:
 6
   memo?
 7
              MS. GAGNON:
                          Nope, it's the December 26th
8
   memo.
9
              THE WITNESS: That's what Mr. Walton's memo
10
           I think something that I'd like to interject
11
   is that just prior to this, Scott Paper Company had
12
   been purchased by Kimberly-Clark Corporation, and we
13
   were in the process of putting in place
14
   Kimberly-Clark's purchasing systems, and under Scott
15
   Paper's purchasing systems, we had a little bit more
16
    liberal ability to call vendors and write purchase
17
    orders later.
18
              And as I recall this incident, Mr. Walton
19
   was having difficulty. Again, it's December 26th,
20
   remember. He was having difficulty with the purchase
21
   orders -- you know, getting the purchase order system
   so that he could get a delivery into the mill, and
22
23
   that's exactly the reason why, in subsequent years,
24
    especially in '98, we sat down with the vendor ahead
25
   of time, established a specific delivery contract.
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- 1 MS. GAGNON: Your Honor, I'm just going to 2 try to end this, since we've gone well beyond the 3 question itself.
- Q. I think you've answered the question.
  Thank you. Isn't it true that there's always some risk that a supplier will not be able to deliver?
  - A. I don't know how to answer that question.
  - O. Well --
  - A. That's a rather global question.
- 10 Q. Well, you work with -- I mean, we could use 11 this example here or we could use PN's example. I 12 mean, isn't there always a risk that a supplier won't 13 deliver?
- 14 A. Yeah, there's risks in everything we do in 15 life.
  - Q. Yep.
    - A. We try to manage those risks.
- 18 Q. That's exactly right. And isn't it correct 19 that if you don't have fuel oil, approximately 3,500 20 MMBtus of natural gas would be required to shut down 21 the Number 14 boiler?
  - A. If we had no fuel oil on site, correct.
- Q. And that takes approximately 18 hours; is that correct?
- 25 A. Yes.

- Q. Now, at some point before December 24th, 1998, you had a discussion with Mr. Walton about burning penalty gas versus shutting down the production of the facilities in Everett; is that correct?
- A. As I recall, yes, there was -- it's a little confusing, because there was transition between Mr. Walton coming back from vacation, I believe, and myself getting ready to go out on vacation. There was a number of other staff members involved in those discussions. I'm relatively confident that -- I'm quite confident that I had that discussion with Mr. Walton, yes.
  - Q. And this discussion was in response to concerns about liquor supplied to the Number 10 boiler and diesel on the Number 14 boiler?
- 17 A. Again, give me the content of the 18 discussion.
  - Q. Well, I'm referring to the discussion that you just described, and this is not a question based on your testimony. I'm just asking you, this discussion that you had with Mr. Walton was in response to concerns about liquor supplied to the Number 10 boiler and diesel on the Number 14 boiler?
    - A. Again, you're asking me to cite some

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- specifics of a conversation I'm not exactly -- I don't have it written down anywhere. I'm getting a little mixed up here.
- Okay. Well, I could actually -- I haven't provided you with -- let's see if this is in the designated portion of your deposition. This is 166, 7 Exhibit 166. It is in here. I can give you this and then you can go right to the page.
- 9 That would help. Okay. At the time of Α. 10 your deposition, I'll direct you to the page. It's 11 58, lines 12 through 15, and I asked you if -- did 12 you -- and did Mr. Walton discuss this determination 13 with you? And you stated, We had discussed prior to 14 the fact the operating priorities that we would run 15 to if, in fact, we had a condition of either loss of 16 liquor on the Number 10 boiler or loss of diesel or 17 wood on the Number 14 boiler.
  - Yes, that's what's in my deposition. Α.
  - Right. So was the discussion that you had Ο. with Mr. Walton in response to concerns about liquor supplied to the Number 10 boiler and diesel on the Number 14 boiler?
- 23 It was in response to -- yes, it was in Α. 24 response to concerns of the stability of that liquor 25 supply and the plans that we had put in place to

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- ensure that it would, in fact, stay on liquor. And also, in the event if we were to have any difficulty, other difficulty with our diesel supply system, any technical difficulties.
- 5 During your discussion with Mr. Walton, you established the operational priorities for the 7 facility?
- I either established them or reviewed them. Α. As he mentioned before, they're not different than 9 10 we run 365 days a year.
- 11 These operational priorities were based on Ο. 12 your analysis of the cost of lost production if 13 Kimberly-Clark shut down the tissue machines in the 14 mill compared to the cost of penalty gas; is that 15 correct?
  - Yes. Α.
- And when you refer to penalty gas, you're 18 referring to the gas that Kimberly-Clark would 19 consume during the curtailment in excess of 1,400 20 MMBtus?
- 21 Yes. Α.
- And at the time, you knew that the penalty 22 Ο. 23 gas was \$2 a therm; is that correct?
  - Α. Yes, I knew that.
- 25 Q. Okay. Now, I'm going to try to find my

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- exhibit. It's Exhibit 131, so everybody can take that exhibit. Now, those operating priorities were to keep the facility operating and to burn penalty gas, if necessary, when doing so -- if doing so would not interfere or cause problems on the natural gas system; is that correct?
  - A. Yes, the first priority is to keep the facility running, and the second -- if the gas company would allow us, we would burn penalty gas. If they wouldn't, because of the system problems, we would curtail or shut the mill down.
  - Q. Now, I've handed you Exhibit 131. If you could just take a look at that. And do you recognize this?
    - A. Yes, I do.
      - Q. And what is it?
- 17 A. It's a document that I am asked to fill out 18 once a year to PSE regarding gas usage information, 19 curtailment and entitlement personnel and 20 certification of our backup systems.
- Q. Okay. And this is your signature at the bottom?
- 23 A. Yes, it is.
- Q. And this was the date, 11/3/98, that you 25 signed the document?

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A. Yes, it was.

Q. And if you could just read the -- under the certification section, there are three paragraphs. If you could just read the second paragraph?

5 A. I understand that, during periods of 6 curtailment, there will be no natural gas available 7 for use, except that amount previously contracted for 8 on a firm use basis.

9 MS. GAGNON: Okay. I'd move that 131 be 10 entered into the record.

MS. ARNOLD: No objection.

12 JUDGE CAILLE: Exhibit 131 is admitted into 13 evidence.

- Q. Now, when you signed this certification, wasn't it clear that, during the curtailment, Kimberly-Clark was limited to consuming 1,400 MMBtus of firm gas per day?
- 18 A. I understood, when I signed this, that we 19 -- if penalty gas was not available, that we could be 20 limited to the 1,400 MMBtus; correct.
- Q. That wasn't -- well, that wasn't the question I asked you, but -- I asked you, wasn't it clear, during the curtailment, that Kimberly-Clark was limited to consuming 1,400 MMBtus, and I guess the answer to that question is no. But there's

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- nothing in here that states that Kimberly-Clark can consume penalty gas to maintain its operation; is that correct? In this document, in Exhibit --
  - No, it does not say that. Α.
  - Okay. And at the time you established Ο. these operational priorities, you did not review the service agreement between Kimberly-Clark and Puget Sound Energy to determine whether Kimberly-Clark was entitled to take penalty gas; is that correct?
    - Α. No, I did not.
- Now, during the curtailment, you did not speak with Mr. Walton about the potential for safety risks in the event of a mill shutdown, did you?
- Α. I don't recall that specific conversation, no.
  - Ο. Okay.
- Your Honor, if I could go on to say, Mr. 18 Walton and myself have both worked in and shut this mill down probably 20, 30 times, and he and I work 19 20 closely and we're both implicitly aware of the 21 hazards that are involved in shutting this facility 22 down. That's our job, to manage those hazards, and 23 so a direct conversation is not necessary.
- 24 I'm just -- I mean, you actually answered 25 the question. You didn't actually have a

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00156
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- 1 conversation with him, did you?
  - No.
- 3 Q. Now, I'm handing you Exhibit 159. If you 4 could just take a look at it. Do you recognize this? 5
  - Yes, I do. Α.
- 6 And this is a letter that Mr. Brian 7 Campanaro drafted; is that correct?
  - Yes, that's what the response states.
- 9 And you reviewed and commented on this 10 letter; is that correct?
- 11 I reviewed and commented on certain Α. 12 portions of it, yes.
- And this letter is a complaint against 13 14 Puget Sound Energy, correct, by Kimberly-Clark?
- 15 Α. Yes.
- 16 And would it be fair to say that you were 17 trying to get the Commission Staff to agree to the 18 fact that the assessment penalties were not 19 justified?
- 20 Α. I'm not sure I'm qualified to state the 21 intent of the letter. I was not the primary author, 22 nor am I the signature individual at the end of the 23 letter.
- 24 Q. Well, according to your deposition at page 25 98, and you probably don't have that in front of you,

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correct?

because I wasn't interested in relying on that, but I will -- I can get you a copy of your whole deposition, so you can see it. Here you go. If you'd take a minute to get to page 98. And if you'll look at lines 22 to 25, at 5 the time I asked you this same question in your 7 deposition, you did feel that it was a fair assessment; is that correct? 9 Yes, that's what I said in my deposition. Α. 10 Now, if you'll look at this letter, take a 11 minute to look through it, there's nothing in this letter about safety risks if Kimberly-Clark was not 12 13 able to burn penalty gas, is there? No, there isn't. 14 Α. MS. GAGNON: Okay. Your Honor, at this 15 16 time, I would move that 159 be entered into the 17 record. 18 MS. ARNOLD: No objection. 19 JUDGE CAILLE: Exhibit 159 is admitted into 20 evidence. 21 Okay. Now, you did not attempt to Q. 22 communicate with anyone at Puget Sound Energy, Inc. at any time from the evening of December 23rd, 1998, 23 24 until five o'clock on December 28th, 1998; is that

00158 1 Myself? Α. 2 Yourself, yes? Ο. 3 Α. No, I was not in the mill. 4 You were on vacation from the 24th to the Q. 5 28th? 6 That's correct. 7 Okay. Now, paragraph seven of the Ο. complaint that Kimberly-Clark filed in this case 9 alleges that at approximately two p.m. on December 10 24th, Kimberly-Clark attempted to communicate to PSE 11 management to request relief from the curtailment due to problems with its alternate fuel supply, and that 12 13 PSE management did not respond to Kimberly-Clark's 14 telephone call. You did not attempt to call 15 management at that time; isn't that correct? No, I did not. 16 Α. 17 And isn't it true that Skip Walton was the 18 only person from Kimberly-Clark who attempted to call 19 PSE management on December 24th? 20 Α. That is my understanding, yes. 21 Ο. And according to Mr. Walton's direct 22 testimony, he received a call from Puget management 23 on December 24th; isn't that correct? 24 Yes, as I've read his testimony, yes. 25 Q. Now, you testified that on Friday morning,

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- December 18th, 1998, you were notified by a phone call from Duke Energy that there was a strong potential for a gas entitlement based on a weather forecast; is that right?
  - A. Yes.
- Q. And after that call from Duke, you testified that you attempted to contact Kimberly-Clark's Puget account representative; is that correct?
  - A. Yes.
- 11 Q. And according to your testimony, you left 12 messages requesting information as to the status of 13 that entitlement; is that right?
  - A. Yes, that's what I testified to.
- 15 Q. Now, you testified that later that same 16 morning you called requesting the same information 17 from Gas Control; is that correct? I can give you 18 the --
  - A. Yes, I believe I said that.
- Q. Okay. And according to your testimony, the gas controller told you that he had been instructed by Puget management not to talk to you regarding the status of the entitlement; is that correct?
- A. Yes, I can't remember his exact words, but they were not free to give out the status of the

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- impending entitlement.
  - Isn't it possible that at the time you were making these calls, Puget management had not yet made the decision to call the entitlement?
- 5 Α. That may be possible. I have no knowledge of what Puget management was doing.
- 7 But it is possible. Now, isn't it possible that -- I'm sorry, and in your experience, doesn't 9 official notice of an entitlement come by red fax 10 alert and direct call to one of the people on that interruptible personnel list, which was Exhibit 131? 11 12
  - Yes, it does. Α.
  - Isn't it true that at about five or 5:30 p.m. on December 18th, Kimberly-Clark received a red fax alert from PSE notifying Kimberly-Clark that they were going to be entitled the next day?
- 16 17 Yes, about -- I think the exact time was, 18 like, 5:18, and what we had been looking for was --19 as Mr. Walton testified, there's certain preparations 20 we have to put in place, and we were attempting to 21 determine the likelihood of a entitlement so that we 22 could go ahead and schedule the extra people to stay 23 over. It was a Friday evening going into a, you know, a holiday-type season, and I needed to know, as 24 25 a manager, whether that was -- the likelihood of that

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- occurring, so I could schedule appropriate personnel.
- Q. Well, is it your understanding that, under Rate Schedule 57, PSE is required to make management available prior to providing official notice of an entitlement or a curtailment?
  - A. Again, I'm not an expert on Rate Schedule 57, but past practice with Washington Natural Gas and then PSE was that we had that sort of dynamic conversation, and they were more than comfortable in sharing their potential plans with us.
  - Q. Well, is it your understanding that, under the service agreement between PSE and Kimberly-Clark, that PSE is required to make management available prior to giving official notice of an entitlement or a curtailment?
- 16 A. I don't believe that, in the service 17 agreement, it stipulates anything of that nature. I 18 was going on past practice.
- 19 Q. Well, now, prior to this curtailment, was 20 Kimberly-Clark a Schedule 57 customer, to your 21 knowledge?
- MS. ARNOLD: Your Honor, we'll stipulate that Kimberly-Clark's a Schedule 57 customer.
- Q. Well, I'm just asking to -- Mr. Armstrong has testified about PSE's past practice, and I'm

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23

- 1 trying to ascertain whether Kimberly-Clark was a 2 Schedule 57 customer at the time that Mr. Armstrong's testifying about past practice.
  - A. In all the time frame I'm referring to, to my knowledge, we have not changed our rate schedule around interruptible gas.
  - Q. So prior to 1995, is it your testimony that Kimberly-Clark was a Rate Schedule 57 customer?
- 9 A. I would have to look prior to '95. I don't 10 know.
- 11 Q. So you do not know whether Kimberly-Clark 12 was taking service under Rate Schedule 57 at that 13 time?
- 14 A. I'm not sure exactly when that schedule was 15 implemented, no.
- Q. Now, the complaint alleges that PSE did not advise Kimberly-Clark of any distribution problems during the period in the vicinity of the Kimberly-Clark Everett mill, and there is no evidence of any such problem. And Kimberly-Clark was asked to explain what it meant by the vicinity of the mill; is
  - A. Yes, I recall that question.

that -- do you recall that?

Q. Okay. And that's Exhibit 142. If you could just read the response on Exhibit 142?

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- A. The main gas line that supplies gas to the Kimberly-Clark meter's directly east of the Everett facility.
  - Q. So can you tell us geographically where the endpoint is on that -- you testified that the meter, it goes from the meter directly east of the Everett facility, so where is the endpoint, in geographical terms, of the vicinity you're describing in your complaint?
  - A. Are you talking about the terminal where the gas comes into the mill?
  - Q. No, I'm talking about what you mean when you say with regard to the -- I'm sorry, I'm talking about what do you mean when there were no problems in the vicinity of the Kimberly-Clark Everett mill?
- A. I do not have specific knowledge of the piping systems outside of our meter. I only know them from reference, talking with gas dispatchers. Numerous times over the years I've been involved with PSE dispatch, as far as discussions of setting both the supply pressure to the mill and the mill's internal pressures.
- Q. I guess the question is can you identify geographically what that vicinity is?
  - A. I believe I just said, in the response,

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00164
   it's directly east of the Everett facility, so
   somewhere out east of our property line. And I don't
   exactly know where the pipe is.
             And you don't know where the endpoint is;
         Ο.
 5
   is that correct?
              I know it heads north towards the Marina.
 7
    That's about the end of my knowledge of the pipe.
              MS. GAGNON: Okay. I would move Exhibit
 9
    142 into evidence.
10
              MS. ARNOLD: No objection.
11
              JUDGE CAILLE: Exhibit 142 is admitted into
12
   evidence.
13
              MS. GAGNON: Your Honor, this is a
14
   confidential exhibit, and so I would have the Puget
15
   Sound Energy people leave at this time.
              JUDGE CAILLE: All right.
16
17
              MS. ARNOLD: What number is this?
18
              MS. GAGNON: I'm sorry, it's C-152.
19
             (The following testimony is contained in a
20
              separate and confidential record.)
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- Q. We're almost done. Now, you testified that Mr. Donahue does not accurately characterize Kimberly-Clark's motive for not purchasing more than 1,400 therms of firm transportation; is that correct? MS. ARNOLD: Could you give us a number?
- Q. Yes, that would be in your rebuttal testimony, page two, lines one through four.
  - A. Which line was that?
  - Q. Lines one through four, rebuttal testimony.
- 10 A. Sorry, my lines are lined differently. One 11 through four is the top of the page.
- MS. ARNOLD: I think she's on the rebuttal testimony.

  THE WITNESS: That's what I have. My

THE WITNESS: That's what I have. My answer to that question is in lines 10 through 22 on my paper.

- 17 It is? Okay. I'm going to read you the Ο. 18 testimony as it appears on mine, so we can be clear 19 that we're talking about the same thing. The 20 question is, Does Mr. Donahue accurately characterize 21 Kimberly-Clark's motive for not purchasing more than 22 14,000 therms of firm transportation service from 23 Puget? And you answered, No. Are we talking about 24 the same testimony?
- 25 A. I'm sorry, I was on page one and you're on

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00173
 1 page two.
              Yes, okay.
         Q.
 3
              Yes, it does.
         Α.
 4
              Okay. And Mr. Donahue testifies that one
         Ο.
 5
    factor in Kimberly-Clark's motive for choosing to
    rely on such a small percentage of firm gas might be
 7
    cost. Is it your testimony that cost is not a factor
    in Kimberly-Clark's operating strategy?
9
              Cost is a factor. We are a competitive
10
   business, and our job is to produce energy for as low
11
   a cost as we can produce it for our tissue and pulp
12
13
14
15
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manufacturing operations. As I mentioned earlier, our fuel sourcing strategy for the mill is to burn all wood on Number 14 boiler, burn all liquor on Number 10 boiler, and purchase 1,400 MMBtus of firm 16 gas for the loads in the mill that we view as firm. 17 And those are the three tissue machine drying hoods 18 that we previously mentioned. We do not view the natural gas on the boiler as an everyday event or as 19 20 firm energy. We, in fact, view that as interrupt --21 our strategy is to not burn natural gas at all. 22

- Q. I understand that. Mr. Armstrong, are you typically able to run the Number 14 boiler without any natural gas at all?
- A. As I mentioned earlier, it's on a learning

13

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1 curve.

- Q. I'm sorry, sir. Just please answer the question.
- 4 A. Typically, I would say yes. I was in the 5 mill yesterday and Number 14 boiler was running --
- Q. On a daily basis over a year, how much of the time can you operate the Number 14 boiler without natural gas?
- 9 A. I can't exactly characterize that, but -10 it's somewhat of a guess right now what that number
  11 is. It might be as high as 75 to 80, 75 percent of
  12 the time.
  - Q. Without natural gas?
- 14 A. Correct.
- 15 Q. Let me just -- never mind. You graduated 16 from the University of Washington in 1978; isn't that 17 correct?
  - A. Yes, it is.
- Q. And since your graduation until now, you've worked for Kimberly-Clark or its predecessor, Scott Paper Company; is that correct?
- 22 A. Yes, I have.
- Q. And would it be fair to say, then, your entire professional career has been working with Scott Paper or Kimberly-Clark?

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- A. Postgraduate professional. I held various engineering intern positions prior to graduation.
  - Q. But from 1978 until today?
- A. From 1978 to today, my whole career is with Scott Paper and Kimberly-Clark; correct.
- Q. Now, you testified the expected peak on Monday, December 28th, 1998, is not a valid reason for Puget's decision to continue the curtailment; is that correct?
  - A. That's what I testified to, yes.
- 11 Q. That testimony is not based on any 12 experience you have in managing a gas distribution 13 system, is it?
  - A. No, it's not. It's based on experience I have with managing gas curtailments inside our mill with Puget Sound Energy and Washington Natural Gas, its predecessor.
- 18 Q. But you have no experience in managing a 19 gas distribution system; is that right?
  - A. Not from the gas supply side, no.
- Q. And you have no experience managing Puget's gas distribution system, in particular; is that correct?
- A. No, I do not.
- 25 Q. That testimony is not based on your

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00176
 1 interpretation of Rate Schedule 57; is that correct?
             I -- that testimony, it's not based on my
   interpretation of Rate Schedule 57; it's based on my
 4
   experience --
 5
        Ο.
             You've already --
 6
             -- in managing curtailments.
 7
             MS. GAGNON: Thank you. You've already
   testified to that. At this time, I would actually
9
   offer 166, because I believe I failed to do that
10
   earlier. And those would be the excerpts from Mr.
11
   Armstrong's deposition testimony.
12
             MS. ARNOLD: No objection.
13
             MS. GAGNON: And then there was one other
14
   exhibit that I had failed to enter, and that's
15
   Exhibit 157, and so at this time I would move that
16
   exhibit into evidence, also.
17
             JUDGE CAILLE: 157. Is there any objection
   to 157?
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19
             MS. ARNOLD: No objection.
20
             JUDGE CAILLE: Okay. Just for my own
21
   housekeeping here, am I correct there are several
   exhibits that haven't been admitted, or have I just
22
23
   neglected to put an A for admitted in my column? I'm
24
   looking at Exhibit 132. Let's see. Are these -- are
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25 these the cross for --

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00177
             MS. GAGNON: There were some that weren't
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             MR. VAN NOSTRAND: 132 through 138 were not
   offered, Your Honor.
 4
 5
             JUDGE CAILLE: Okay, thank you.
 6
   helps. And 140 and 141?
 7
             MR. VAN NOSTRAND: I don't believe those
8
   were offered, either, Your Honor.
9
             MS. GAGNON: I don't believe I -- I'll
10
   quickly look through and make sure. No, I think --
11
             JUDGE CAILLE: You know what, why don't we
12
   take a break and I'll work with you on this. We
13
   should have time for one more witness today, I would
14
   think.
15
             MS. ARNOLD: Your Honor, I'd be glad to
16
   start with Mr. Hogan, but I do have a little redirect
   for Mr. Armstrong.
18
             JUDGE CAILLE: I'm sorry, forgive me.
19
             MS. ARNOLD: He's our last witness.
20
             JUDGE CAILLE: Why don't you do your
21
   redirect now and we'll take a break and then figure
22
   out the exhibits.
23
             MS. ARNOLD: I was going to say, it might
24 expedite things if I got the copies made for the
25 bench for the cross-examination witnesses with the
```

00178 exhibit numbers on them, so we can handle the cross-examination a little more smoothly if I do that, because I know the bench needed another copy. 4 JUDGE CAILLE: Yeah, I have a copy myself 5 that I already have marked, but I do need another copy for the official file. 7 MS. ARNOLD: Okay. Also, I realized I don't have a set for the court reporter. 9 JUDGE CAILLE: All right. Are you 10 suggesting that we wait until tomorrow to begin Mr. 11 12 MS. ARNOLD: Hogan? I think Mr. Hogan's 13 your first witness. Mr. Armstrong's our last 14 witness. I want to redirect Mr. Armstrong. 15 JUDGE CAILLE: Yes, okay. Let's do the 16 redirect of Mr. Armstrong and see where we end up 17 time-wise, and then I need to go over these exhibits 18 with you, Counsel, to make sure we've covered 19 everything that's been admitted. 20 REDIRECT EXAMINATION 21 BY MS. ARNOLD: 22 Mr. Armstrong, Counsel asked you a question 23 about the fuel for the Number 14 boiler, and I

believe that you said its primary fuel is wood; is

24

25

that correct?

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16

- 1 A. Yes.
- Q. And its backup fuel is fossil fuel; is that what you said?
- A. Fossil fuel backs up the wood. Like we indicated, we have two choices, natural gas or number two diesel oil.
- Q. So am I correct, then, that the Number 14 8 can operate on diesel fuel?
- 9 A. It can operate on full load at diesel fuel; 10 correct.
- 11 Q. Can you shut the boiler down on diesel 12 fuel?
  - A. Yes, we can.
  - Q. So would it be correct that the Number 14 can operate with no natural gas at all as long as there's diesel available?
    - A. That's correct.
- 18 Q. Now, I think, in answer to Counsel's 19 question, you said that Kimberly-Clark realized, on 20 December 18th, that the bulk fuel was not available; 21 is that correct?
- 22 A. Yeah, I think we said on or about that time 23 frame.
- Q. On or about the 18th. And at what point did you make the arrangements for the deliveries by

5

truck?

- Immediately upon discovery of that fact.
- 3 Was Kimberly-Clark able to stay within the curtailment limit from that point until the truck deliveries failed?
- For boiler gas, yes. There was an exception on, I believe it was the 21st, and that was 7 our -- actually, the paper machine drying hoods 9 consumed somewhat more than the 14,000 therms, but 10 for boiler gas, either on Number 14 or Number 10, 11 from the onset of the curtailment through the failure 12 of the diesel fuel supply, we burned no gas.
- 13 And was that other amount 229 therms that Ο. 14 exceeded --
- 15 Α. I think that's the number that sticks in my 16 head.
- 17 Otherwise, you stayed within the 14,000 Ο. 18 limit?
- 19 Α. Yeah, that was due to -- I'm not sure 20 exactly what the tissue machines were doing, but they 21 must have, for some reason, used more gas. I haven't 22 investigated that.
- 23 Now, do you still have 149, Exhibit 149 up Q. 24 there?
- 25 Α. Yes.

5

- Q. This is the one that says, Response to PSE Data Request Number Three, and it's got two memos attached to it.
  - A. Yes.
  - Q. I think you were being asked about the December 26th memo. She asked you about the fifth paragraph down. Do you see that?
    - A. Yes.
- 9 Q. And she asked you about where it says, I 10 tried unsuccessfully to order more diesel fuel this 11 afternoon. Will order more first thing in the 12 morning.
- You started to say that Kimberly-Clark, as a result of this, changed its purchase strategy for diesel?
- 16 Well, as I mentioned, we were adapting from Α. 17 Scott Paper purchasing methods to Kimberly-Clark 18 purchasing methods. And without speculating, 19 Kimberly-Clark's purchasing systems are run out of 20 Neenah, Wisconsin, and there's a time delay that we 21 have to deal with for purchasing agents, and my sense 22 is that Mr. Walton was struggling with the difficulty 23 of getting the purchase order written on the spot.
- To counter-act that, we later decided that we would, rather than write a purchase order on the

13

14

- spot because of Kimberly-Clark's procedures, that we would have all of that negotiated up front with a supplier. So we negotiated all the terms and conditions and the pricing and the delivery 5 schedules, et cetera, and actually cut a purchase order to a supplier, so all we had to do was pick a 7 telephone up.
- This supplier you're talking about is Ο. 9 Pacific Northern?
  - Α. Correct.
- 11 Q. So you actually had a contract with Pacific 12 Northern in December of 1998; is that right?
  - That's correct.
  - Q. Do you know if they'd ever failed you before?
- 16 To my knowledge, they had not. And we Α. 17 purchased significant quantities of fuel from them.
- 18 Your deposition is Exhibit Number 166, and Ο. 19 Ms. Gagnon asked you about page 58, I believe. Page 20 58. Do you have that? It's --
  - Yes, I have it. Α.
- 21 22 Okay. At line 23, in your deposition, you Ο. 23 said, We were very clear in our priorities that if 24 Puget Sound Energy informed that they were unable to 25 sustain gas volumes due to pressure or supply

1 constraints on their systems, then we would curtail 2 the mill. What did you mean by that?

A. Kimberly-Clark's not in the business of causing difficulty to the outside world. We're a long-term player in the Everett waterfront, and we're not -- so we're quite concerned about our position in the community. And we would -- and it was very clear in our operating priority that both myself and Mr. Walton had the authority to begin shutting the mill down immediately, if, in fact, any disturbances were brought or were on the gas system that were reported to us.

And I think he's testified the specifics of that, we would immediately begin shutting tissue machine operations down to reduce -- instantly reduce the gas load, and then, as conditions warranted, we would continue curtailing most likely the pulp mill, we would shut that down, to shut the recovery boiler down, and then eventually bring the power boiler down.

Q. Was Kimberly-Clark ever notified that there were pressure problems due to your use of gas?

MS. GAGNON: I'm going to object. This witness has no personal knowledge of this at all.

25 Mr. Armstrong was not at the facility.

00184 1 JUDGE CAILLE: Response? 2 MS. ARNOLD: Oh, sorry. I was waiting for him to answer. I guess it's late in the day. Well, Mr. Armstrong and Mr. Walton both testified that 5 they're on the same team, and Counsel has asked Mr. Armstrong quite a few questions about that whole 7 subject, and he seems to be quite well-informed on that, so I think he's entitled to explain what his understanding is. 9 10 JUDGE CAILLE: I'm afraid it's gotten quite 11 late in the day, too, and I've now lost the question 12 in my mind. Could the court reporter read back the 13 question for me? 14 (Record read back.) 15 JUDGE CAILLE: I'm going to let the witness 16 answer this question, if it's within your knowledge. 17 THE WITNESS: What's within my knowledge is 18 the discussions I've had with Mr. Walton and the rest of my operating staff, including my operators, who 19 20 would have been most likely the people who received 21 the first phone call, and at no time during any of 22 those discussions has anyone indicated to me they 23 received any notification whatsoever.

JUDGE CAILLE: Okay.

24

25

Q. Counsel asked you several questions about

during those time frames.

your testimony, I guess in your deposition, where you said the fact that the peak on December 28th was not a reason for curtailment during the long holiday weekend. And you said your answer was based on 5 experience. Can you explain what you meant by based on experience? 7 I'm going to object. MS. GAGNON: This was 8 asked and answered. MS. ARNOLD: I don't think it was. 9 I think 10 Counsel cut him off. I don't think he got a chance 11 to finish his answer. 12 JUDGE CAILLE: Well, rather than belabor 13 this, I'll let the witness answer the question. 14 THE WITNESS: Yes, over the course of my tenure in the boiler -- in the utilities operation, 15 16 I've had numerous situations where we've been in need 17 of gas entitlement or gas curtailment. More 18 frequently gas entitlement. And I've personally been 19 party to discussions with gas control around managing 20 that morning peak load. We're very aware of that. 21 We're very aware that that can be a concern, 22 depending on weather, depending on different factors, 23 and we have, in fact, demonstrated, over our history, 24 our ability to react to their needs on load reduction

13

14

15

To make that a little bit more clear, we have been, over the course of my career, been asked to either do entitlement or, like I say, entitlement or curtailment, to curtail for those morning hours to prepare ourselves and cut gas or reduce -- either cut gas off or reduce gas loads, say anywhere from four to six a.m., in the morning, and then with relief from that curtailment sometime around ten, ten to noon, depending on what their gas telemetry indicates.

And to my knowledge, in all cases we've

And to my knowledge, in all cases we've responded to those requests and been able to go and help them out in that end.

- Q. Is it possible for the mill to organize its fuel supply in such a way as to do that safely?
- A. Yes, as I indicated a little bit earlier, 16 17 Number 10 boiler is a spent sulfite liquor recovery 18 boiler, and it's really a chemical processing unit. 19 And we have to deal with both fuel supply, the liquor 20 supply coming to us, and we have to deal with the 21 acid absorption system on the exhaust of the boiler. 22 The acid absorption system is what makes the acid for 23 the pulp mill and recovers it out of the flue gas, 24 rather than letting it up into the atmosphere.
- 25 And what we can do is, if we have those

12

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- short-term releases, or short-term relief from gas curtailment, such as maybe the 25th through the 27th or 28th, we can take that time to reposition our liquor and our acid inventories using the fossil fuel that we're -- using the gas on the recovery boiler as a substitute for the liquor for a short period of time. We can reposition those inventories and get them into a position where we can easily get through their requested curtailment. 9 10
  - Q. For a short period?
  - For -- it gives us -- in layman's terms, we Α. can catch our breath and get the liquor tanks higher and the acid tanks lower, so that if -- when we go back to full liquor firing, then we're consuming liquor and building acid.
  - My question is is this something that can Ο. be done for a few hours at a time?
- 18 Α. Yes.
- 19 MS. ARNOLD: Okay. If I could just have a 20 minute, I think I might be through. Okay, thank you. 21 That's all my questions.
- 22 MS. GAGNON: Very briefly, Your Honor.
- 23 JUDGE CAILLE: Yes.
- 24 RECROSS-EXAMINATION
- 25 BY MS. GAGNON:

24

25

he said a policy or --

To your knowledge, was Puget Sound Energy Ο. aware of your company policy of using penalty gas until told to stop due to pressure problems? MS. ARNOLD: I'm going to object to the 4 5 question. I don't think it's phrased clearly. 6 JUDGE CAILLE: Does the witness understand 7 the question? 8 THE WITNESS: I think so. 9 JUDGE CAILLE: Okay. 10 THE WITNESS: The only knowledge I have of that is Mr. Walton's direct testimony on his 11 12 discussions with both gas control and Randy Lewis, I 13 think his name was, in which he informed them of our 14 intent to burn penalty gas if their systems would 15 allow. Does that answer the question? 16 I believe it -- you yourself never called Ο. 17 -- I believe you testified that this policy has been 18 -- was in place prior to that curtailment? The answer is no, I did not communicate 19 20 that to PSE. Mr. Walton did. 21 Well, are you saying that Mr. Walton 22 communicated that there was a policy in effect at 23 Kimberly-Clark?

I can't say what he said. I don't know if

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00189
             MS. GAGNON: Your Honor, I have one exhibit
   that was not produced earlier. It would be a
   cross-examination exhibit. I actually don't need to
   ask the witness any questions about it, but I don't
 5
   have copies of it, because it came up during Mr.
   Armstrong's redirect. So I would be happy to show it
 7
   to Counsel and then show it to the witness and --
             JUDGE CAILLE: That would be fine.
8
             MS. GAGNON: I'll just rely on it in
9
10
   briefing.
11
             MS. ARNOLD: You don't intend to ask any
12
   questions?
13
             MS. GAGNON: No questions. Well, just that
14
   it be moved into evidence.
15
             MS. ARNOLD: I have no objection.
16
              JUDGE CAILLE: Let's mark this as 169,
17
   because it is a cross exhibit.
18
             MS. GAGNON: Yes, it's -- I'm sorry, just
19
   so you know, it's a confidential exhibit.
20
             JUDGE CAILLE: So it would be C-169?
21
             MS. GAGNON:
                         Yes.
22
             MS. ARNOLD:
                          What data request is it?
23
             MS. GAGNON: It's Puget's Sixth Data
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Request, and it's Response Number One to that.

24

25

it's --

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00190
             JUDGE CAILLE: All right. Counsel, you'll
   provide me with copies tomorrow?
             MS. GAGNON: Yes, I will. And --
 4
             JUDGE CAILLE: Do you have anything?
 5
             MS. GAGNON: I have no further questions,
 6
   Your Honor.
 7
             JUDGE CAILLE: All right. The witness is
8
   excused.
9
             THE WITNESS: Thank you, Your Honor.
10
             JUDGE CAILLE: And oh, wait a minute.
11
   Maybe I'd better not excuse you. I have a question.
   Exhibit Number 5, remember the one that was
12
   withdrawn? Is that an exhibit that you did? I don't
13
14
   have it down as offered or admitted.
15
             MS. GAGNON: That was the one to Mr.
16
   Faddis's testimony originally?
17
             JUDGE CAILLE: Yes.
18
             MS. GAGNON: It wasn't necessary to use it.
19
   Mr. Armstrong provided the information, so we didn't
20
   rely on that.
21
             JUDGE CAILLE: So I'm just going to mark
22
   that off my list of exhibits. Okay. Now, and it's
   probably good for counsel for Kimberly to be here,
23
24
   too, because I need -- then we'll all know what the
   exhibits are that are in evidence with respect to
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00191
   Puget's cross. I show that 132 through 138 have not
   been offered.
              MS. GAGNON: That is correct.
 4
              JUDGE CAILLE: 140, 141.
 5
              MR. VAN NOSTRAND: Correct.
 6
              JUDGE CAILLE: How about 144?
 7
              MS. GAGNON: That has not been offered,
 8
   Your Honor.
9
              JUDGE CAILLE: Okay.
                                    145.
10
              MS. GAGNON: We're just going through them.
   No, that's not been offered, Your Honor.

JUDGE CAILLE: 148. 148 has been offered?
11
12
13
              MS. GAGNON: No, I'm checking to see if it
14
   has been. No, that has not been offered.
15
              JUDGE CAILLE: 150.
16
              MS. GAGNON: No, that has not been offered.
17
              MR. SHARFSTEIN: Excuse me, Judge, do your
   records show 149 has been offered?
18
              JUDGE CAILLE: Yes, mine does. C-151.
19
20
              MS. GAGNON: It has been offered.
21
              JUDGE CAILLE: It has been offered.
22
              MS. GAGNON: Yes.
              MS. ARNOLD: Your Honor, would it help to
23
24
   identify that as 149-A and B? There seems to be two
25 149s.
```

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00192
 1
              JUDGE CAILLE: That's Data Request Two and
 2
    Three, plus a memo. I listed it as just one.
              MS. ARNOLD: Oh, okay.
 3
              JUDGE CAILLE: Okay. So 151 has been
 4
 5
              162, that's PSE's Data Request Number 14.
   offered.
 6
              MR. SHARFSTEIN: Your Honor, was 153
 7
    offered and entered?
 8
              JUDGE CAILLE: Yes, offered and admitted.
9
              MS. GAGNON: Now, I'm sorry, you were
10
   asking about which exhibit, Your Honor?
11
              JUDGE CAILLE: 162.
12
              MS. GAGNON: No, that has not been offered.
13
              JUDGE CAILLE: And 163.
14
              MS. GAGNON: No, that has not been offered.
15
              JUDGE CAILLE: Okay.
16
              MS. GAGNON: Oh, although -- no, I'm sorry,
17
   Your Honor. Well, actually, we should probably take
18
   the opportunity to put it in.
              JUDGE CAILLE: Okay.
19
20
              MS. GAGNON: Since the witness is still
21
   here.
22
                             That's 163 --
              JUDGE CAILLE:
23
              MS. GAGNON: Yes.
24
              JUDGE CAILLE: -- that we're talking about?
25 Okay.
```

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00193
 1
             MS. GAGNON: Yes, this is 163.
 2
             MS. ARNOLD: We have no objection to that.
             JUDGE CAILLE: All right. Exhibit 163 is
 4
   admitted. Okay, thank you. You're excused, Mr.
 5
   Armstrong. Thank you for coming. Let's go off the
   record.
 7
              (Recess taken.)
   Whereupon,
9
                     TIMOTHY J. HOGAN,
10
   having been first duly sworn, was called as a witness
11
   herein and was examined and testified as follows:
12
             JUDGE CAILLE: Before you introduce Mr.
   Hogan, I'll just go ahead and read the exhibits into
13
14
   the record as they've been marked. Exhibit T-81 is
   the direct testimony of Mr. Hogan; Exhibit T-82 is
15
16
   the supplemental testimony of Mr. Hogan; and Exhibit
17
   83 is his exhibit TJH-1.
18
             MR. VAN NOSTRAND: May I proceed, Your
19
   Honor?
20
             JUDGE CAILLE: Yes, go ahead.
21
            DIRECT
                          EXAMINATION
22
   BY MR. VAN NOSTRAND:
23
            Mr. Hogan, could you state your name and
        Q.
24
   spell it for the record, please?
25
        Α.
            Timothy J. Hogan. Last name is spelled
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00194
 1 \quad \text{H-o-q-a-n}.
              And you're employed by Puget Sound Energy?
         Ο.
 3
         Α.
              Yes, I am.
 4
              And what is your current position with
         Q.
 5
   Puget Sound Energy?
 6
              Vice President of System Operations.
 7
              And prior to the merger, you were with
         Ο.
   Washington Natural Gas Company?
9
         Α.
             Yes, I was.
10
         Q.
              Do you have before you what's been marked
11
   for identification as Exhibit T-81?
12
             Yes, I do.
         Α.
13
             Do you recognize that as your direct
14
   testimony offered in this proceeding?
15
         Α.
              Yes.
16
              Do you have any additions or corrections to
         Ο.
17
   make to that exhibit?
18
              I have one correction. On page one, line
19
   18, it indicates I became chief operating officer and
20
   executive vice president of Washington Natural Gas in
21
   1996. In fact, I became chief operating officer and
22
   executive vice president of Washington Natural Gas in
   August of 1985.
23
```

Ninety-five?

Ninety-five, excuse me.

24

25

Ο.

Α.

7

14

- Q. Thank you. Do you also have before you what's been marked for identification as Exhibit T-82?
- 4 A. Yes, I do.
- 5 Q. Do you recognize that as your prefiled 6 supplemental testimony filed in this case?
  - A. Yes.
- 8 Q. If I asked you the questions set forth in 9 T-81 and T-82 today, would your answers be the same 10 as set forth therein?
- 11 A. Yes.
- Q. Do you also have before you what's been marked for identification as Exhibit 83?
  - A. Yes, I do.
- Q. And do you recognize that as your exhibit accompanying your prefiled testimony?
  - A. Yes.
- 18 Q. Was that prepared under your direction or 19 supervision?
- 20 A. Yes.
- Q. It's true and correct, to the best of your knowledge?
- 23 A. Yes.
- MR. VAN NOSTRAND: Your Honor, I'd move the admission of Exhibits T-81, T-82 and 83.

00196 1 JUDGE CAILLE: Is there any objection? 2 MS. ARNOLD: No objection. 3 JUDGE CAILLE: Exhibits T-81, T-82 and 83 4 are admitted into evidence. 5 MR. VAN NOSTRAND: Mr. Hogan is available 6 for cross-examination. 7 JUDGE CAILLE: Ms. Arnold. CROSS-EXAMINATION 8 9 BY MS. ARNOLD: 10 Ο. Good afternoon, Mr. Hogan. 11 Α. Good afternoon. 12 Mr. Hogan, when your deposition was taken, Ο. you appeared on behalf of Puget Sound Energy as the 13 14 person most knowledgeable about Puget's decision to 15 extend the curtailment beyond December 25th, 1998. 16 Are you, in fact, that person? 17 Yes, I am the person who approved the Α. 18 parameters under which the continuation of the 19 curtailment would occur, and so yes, I'd characterize 20 myself as fitting that criteria. 21 Just to get calendar framework here, I 22 frankly tried to find a December '98 calendar to blow 23 up so we could use it for reference, and couldn't. 24 Will you accept, subject to check, that December 24th

was Thursday?

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00197
 1
             Yes.
        Α.
 2
              Christmas was Friday?
        Ο.
 3
        Α.
              Yes.
 4
              Saturday was the 26th?
         Q.
 5
        Α.
              Yes.
 6
              Sunday, the 27th?
         Ο.
 7
        Α.
              Yes.
         Ο.
              Okay. And you were the person who decided
   to extend the curtailment from December 25th forward;
9
10
   is that right?
11
              I am the officer who approved the
12
   parameters under which the curtailment would
13
   continue, yes.
14
             Now, the curtailment, I believe, began on
         Q.
   December 19th; is that correct?
15
16
              Yes.
         Α.
17
              It was called for five p.m. on December
         Q.
   19th?
18
19
         Α.
              That's my recollection, that it was called
20
   for at five p.m. on the 19th.
21
             And am I correct that the decision to call
         Q.
22
   a curtailment was made on Friday, December 18th?
              The scope of the curtailment called for on
23
24
    Saturday was broader in scope than what was
25
   anticipated on the preceding day.
```

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17

- 1 Q. On the 18th, were you talking about an 2 entitlement?
  - A. No.
    - Q. Talking curtailment?
- 5 A. We were talking about a curtailment on the 6 preceding day, Friday.
- 7 Q. But you weren't going to curtail Schedule 8 86; is that right?
- 9 A. The scope of the curtailment was not as 10 great, from a customer standpoint and geographically.
- 11 Q. You were going to curtail customers just 12 south of the ship canal; is that right?
- 13 A. Customers south of the ship canal were 14 covered in the anticipated curtailment, as we talked 15 about it on Friday.
  - Q. On Friday, the 18th?
  - A. Correct.
- 18 Q. And then, on the 19th, you decided to 19 curtail all interruptibles, right, except 86?
- A. On Saturday, the 19th, we decided that it would be necessary to curtail all customers, all interruptible customers that day.
  - Q. Including Schedule 86?
- A. Including Schedule 86.
- Q. Now, isn't it true that the meters of

13

14

- 1 Schedule 86 customers have to be read prior to a 2 curtailment?
- A. It's not a requirement that the meters be read. It's a practice so that we understand issues around consumption through the curtailment period.
- Q. And it's the company's practice to read the Schedule 86 meters before the curtailment ends; 8 right?
  - A. Yes, it is.
- 10 Q. Now, isn't this so that you can find out 11 whether the Schedule 86 customers used gas during the 12 curtailment period or not?
  - A. That's the principal reason, yes.
  - Q. They don't have to have telemetry at their facility, do they?
- 16 A. Rate Schedule 86 customers are not required 17 to have telemetry.
- 18 Q. Schedule 87 customers are required to have 19 telemetry, are they not?
- 20 A. Yes.
- Q. And Schedule 57 customers are required to 22 have telemetry?
- 23 A. Yes.
- Q. So the only customers whose meters need to be read at the beginning and end of their curtailment

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17

18

- 1 are Schedule 86; is that right?
  - A. Well, telemetry allows you also to read meters, so all those interruptible customers have their meters read in advance and at the end of the curtailment period.
- Q. Is the difference, then, with the Schedule 86, that you actually have to send a meter reader out to their premises to read the meter, whereas you don't for the other interruptibles?
- 10 A. If we have telemetry available, then we are 11 not required to send a meter reader to physically 12 look at the meter.
- Q. Right. Now, on the 18th and 19th, you participated in several meetings to discuss whether or not to call a curtailment; is that correct?
  - A. That's correct.
  - Q. And you attended those meetings, Gary Swofford (phonetic) attended at least one of those meetings, didn't he?
- 20 A. I believe he was present for both meetings, 21 either in person or by telephone.
- Q. What's Mr. Swofford's title, or what was it in December of '98?
- A. I'm not sure I can get you the precise title, but it was vice president of customer

## 00201 operations, or something to that effect. Is he an officer of the company? Ο. Yes, he is. 3 Α. 4 What was your title in December '98? Ο. 5 Vice president of system operations. Α. And are you an officer of the company? Ο. 7 Α. Yes, I am. And you were in December '98? Ο. 9 Yes, I was. Α. 10 Q. Was Sue McLean at those meetings in 11 December 18th and 19th? 12 Yes, she was. Α. 13 What's her title? Ο. 14 Α. Are you asking today or at that point in 15 time? 16 At that point? Ο. 17 Again, I don't know that. I know -- I don't recall her exact title. It had to do with vice 18 19 president of planning. 20 Q. Is she a vice -- was she a vice president 21 at that time? 22 Yes. Α. 23 Was she an officer of the company? Ο. 24 Yes.

Mr. Verge Hoffkamp (phonetic) was at those

Α.

Q.

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16 17

- meetings the 18th or 19th, was he not?
  - I don't believe he was.
  - Okay. There were quite a few other people involved in the meetings on December 18th and 19th, weren't there?
- 6 There were a number of people involved, 7 yes.
- And what factors did you consider in deciding to go call the curtailment on the 18th or 9 10 19th?
  - In evaluating the situation to determine whether a curtailment is appropriate, a large number of different variables enter into the decision-making process, and we've identified, in our data response to Request Number Four, those criteria that we evaluate in order to determine the appropriateness of a curtailment, and I can read those to you, if you'd like.
    - Ο. Sure.
- 19 20 Α. The criteria include the estimated loads of 21 all customers, including adjustments for particular day and time of day; supply and transportation 22 requirements of customers; actual and estimated 23 24 temperatures, both locally and regionally; weather 25 forecast, both local and regionally; recent and

- current weather conditions, including but not limited to snow cover, cloud cover, wind and precipitation; conditions of the distribution system; distribution system limitations; requirements of all applicable statutes, rules, regulations and tariffs; maintaining service to firm sales customers; past experience with the distribution system and customer use; communications with customers; the ability to communicate with customers; distribution system models and safety requirements.
  - Q. Now, you're a lawyer; is that correct?
  - A. I am a lawyer by training, yes.
- 13 Q. And your training is in business and 14 finance; is that correct?
- 15 A. I have training by the job in both business 16 and financial matters, yes.
- 17 Q. You don't have training in engineering, do 18 you?
- 19 A. I'm not an engineer.
- 20 Q. And you're not a distribution system 21 technical person, are you?
- 22 A. What do you mean by technical?
- Q. Well, I withdraw that. Take that question back. You're not an engineer. I'd like you to tell us what specific details you remember about the

- decision on December 18th to call the curtailment with respect to the loads that the company was expecting?
- 4 A. I'm sorry, I don't understand your 5 question.
- Q. You said one of the criteria was the estimated loads that you expected. That was one of the criteria that you used to decide whether to call a curtailment. What do you recall about the loads, expected loads?
  - A. The weather, at that point in time, was forecasted to be quite severe. And with that, I don't recall the specific detail with respect to the forecast of load, but that the loads we anticipated would not allow us to maintain service to our firm customers without a curtailment.
  - Q. Do you recall what the actual weather was at the time that you made the decision to call the curtailment?
    - A. What do you mean, the actual weather?
  - Q. Do you remember what the weather was? Was it freezing or what?
    - A. What date are you talking about?
- Q. On December 18th, when the decision to call a curtailment was made?

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- 1 A. I don't recall what the specific 2 temperature was on that day.
- Q. I'd like to refer you to Exhibit PAR-2. Do you have exhibits for witnesses other than yourself?
  - A. I don't believe so.
- Q. This is one of Mr. Riley's exhibits, and it has been marked Exhibit 103. Do you see the top column of numbers that says gas day forecasts?
- 9 A. I don't see any line that says gas day 10 forecast.
- 11 Q. Sorry. It says gas day low temperatures. 12 Do you see that chart?
- 13 A. Yes.
- Q. Can you tell from that chart what the 15 24-hour forecast was on December 19th?
  - A. Would you please repeat the time?
  - Q. December 19th.
- 18 A. And the --
  - Q. Twenty-four hour forecast?
- 20 A. Twenty-four hours. This indicates a
- 21 forecast of 18 degrees.
- Q. Can you tell us what the 48-hour forecast was on December 19th?
- A. Again, I have no independent knowledge of this, but the document indicates 22 degrees.

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- 1 Q. And what was the 72-hour forecast on 2 December 19th?
  - A. Twenty-four degrees.
- Q. And does it show you the actual temperature on December 19th?
  - A. Yes, it does.
  - Q. What was the actual?
- 8 A. This reports it to be 18 degrees at 9 Sea-Tac.
  - Q. Would you agree that these forecasts and actual temperatures confirm your recollection that temperature and forecast was one of the factors you considered in approving the curtailment on December 19th?
- 15 A. Insofar as the forecast was for very cold 16 weather, yes.
- Q. Now, you said another factor in deciding whether to call a curtailment was conditions on the distribution system. Do you recall any specifics of the information that was presented to you on December 19th of -- about the conditions on the distribution system?
- A. The information we had on December 19th was that the weather conditions were more severe than anticipated and were happening more quickly than had

- been anticipated. And our modeling information
  indicated that the weather would create significant
  -- would create significant problems for us if we did
  not initiate a curtailment.
- Q. Now, at page five of your direct testimony, at lines 13 to 16, you say --
  - A. I'm sorry, would you repeat where you're --
- Q. Uh-huh. Direct testimony, page five, lines 9 -- well, it's actually 14 through 16. You say, in a 10 situation where curtailment is part of a planned 11 response to a forecasted weather event, senior 12 management would be involved in reviewing any 13 operational plans and authorizing any curtailment 14 action. Do you see that?
  - A. Yes, I do.
- 16 Q. Now, do you consider yourself as part of 17 that senior management?
  - A. Yes, I do.
- 19 Q. And you were, in fact, involved in 20 authorizing the curtailment on December 19th, weren't 21 you?
- 22 A. Yes, I was.
- Q. Now, in your direct testimony at page six, line 19, you discuss the decision to continue the curtailment after December 24th. Do you see that?

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00208
 1
              Where are you referring to?
         Α.
 2
              Line 19?
         Ο.
         Α.
              Yes.
 4
              You say, On December 24th, I was the
         Ο.
 5
    individual from senior management who was involved in
    conference call meetings with Paul Riley and others
    to determine whether the curtailment should be
 7
    continued after December 24th. Do you see that?
9
              Yes, I do.
         Α.
10
         Q.
              That was a conference call meeting with Mr.
   Riley on the 24th, wasn't it? It wasn't a
11
12
   person-to-person meeting?
13
              Correct.
         Α.
14
         Q.
              And that meeting took place in the morning,
15
    didn't it?
16
              I can't remember what time of day it took
         Α.
17
   place.
18
              Around noon?
         Ο.
19
              Again, I can't remember what time it took
         Α.
20
   place.
21
              If you testified in your deposition it was
22
   around noon, would that be correct?
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If you'd point me to my deposition.

Well, let's just leave that. I'll see if I can find

I was afraid you were going to ask that.

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Α.

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- it later. Do you remember who else was on that conference call besides yourself and Paul Riley?
- There were two conference calls that took place on that day. 5
  - Ο. Yes.
  - Which one are you referring to? Α.
- 7 The first one, Paul Riley, Linda Strand, Ο. Elaine Caspar. Verge Hoffkamp was involved in at 9 least one of the phone calls, and I can't recall 10 whether it was the first one or the second one. And 11 there may have been other people involved in that 12 first phone call, but those are the people I remember 13 sitting here today.
  - And was the decision reached in that first Q. phone call to continue the curtailment after December 24th?
  - The first phone call identified the situation we were experiencing, and Mr. Riley gave me his recommendation that the curtailment be continued. I believe we had a number of other items we needed to discuss, and that was the reason for the second call. And so we were still addressing the issue during the second conference call.
- 24 And now, at page eight of your direct 25 testimony, from lines nine through 11, you said, We

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1 reviewed the forecast, the state of the distribution 2 system, estimated peak on Monday, and the parameters 3 under which curtailment would continue. Do you see 4 that?

- A. Yes, I do.
- Q. What do you mean by the parameters under which the curtailment would continue?
- A. The -- strike that, excuse me. What I meant -- what I indicate there is that we identified certain parameters under which, if actual conditions fell within those parameters, then the curtailment would continue.
- Q. What parameters were you -- are you talking about?
- A. The need to maintain service to our firm customers, and also conditions of the system.
- Q. Well, in particular, what conditions of the system did you consider to be parameters under which the curtailment would continue?
- A. Well, there were a number involved. Icing conditions that we were experiencing on some of our facilities, the weather forecast we were receiving, the number of complaints registered by our customers.
- Q. And those were the parameters that you 25 would --

- A. There may have been others. Those are some of the parameters.
  - Q. And who did you say Linda Strand is?
- 4 A. Linda Strand works in our customer service 5 area.
  - Q. Now, on page nine, at line 19 or 20, you mention her. And the question is, Did you discuss the availability of meter readers to work on the weekend of December 26th and 27th, during either of your conference calls. And you say, The issue may have been raised by Mrs. -- Ms. Strand.

Now, my question is was Ms. Strand raising the question of whether there would be meter readers available to read the Schedule 86 meters over the holiday weekend?

- A. I'm sorry, would you repeat the question?
- Q. Was the issue that she raised whether there would be meter readers to read the meters of the 86 customers, Schedule 86 customers?
- A. I wouldn't characterize it that way. I'd characterize it as being there to address the ability to have meter readers working over the weekend.
- Q. Now, this meeting took place on the 24th, which was Thursday; right?
- 25 A. That's correct.

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- So the 25th would have been Christmas? Ο.
- 2 That's correct.
  - Q. Was that what Ms. Strand was asking about, whether there'd be meter readers on Christmas?
- Ms. Strand was not asking questions. had management responsibility for meter readers and was there to address the ability to have meter readers available. Since we concluded that the curtailment needed to continue so long as the 10 parameters we experienced were actually met, there 11 was no need to call for a resumption of service to those customers.
- 13 Do you consider Linda Strand to be Ο. 14 management?
- 15 I believe her title is manager, so yes, she Α. 16 is a level of management. 17
  - O. Did Ms. Strand mention that it would be nice for the meter readers to have the holiday with their family?
- 20 Α. I don't recall her phrasing it in that way, 21 nor do I recall that that was a substantive issue 22 with respect to the decision-making process we were 23 going through on the 24th. What we were trying to 24 decide on the 24th was the duration of curtailment 25 that would be appropriate.

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- Well, I understand that, but when she raised this meter reader issue, did she mention that the meter readers should be off for the holiday, to be with their families?
- The work involved in a utility requires the Α. employees perform services when the services are needed. And in my experience of over 20 years with the utility, if services are required of employees, they're made available to perform those services, so our customers can continue to be served.
- In any event, on the 24th, it was decided to continue the curtailment; is that right?
- We, on the 24th, established parameters under which curtailment would continue, yes.
- And then, on the 24th, Christmas Eve, you went home from work early; is that correct?
- 17 I don't recall what time I left the office 18 on the 24th.
  - Ο. Were you in the office on the 25th?
- 20 Α. No, I was not.
- 21 And on the 25th, you had no conversations Q. 22 with anyone about the curtailment; is that correct? 23
  - Not with any company personnel. Α.
- 24 And on the 26th, now, this would have been 25 a Saturday, you were at home and not at the office;

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00214
   is that correct?
             I believe that's correct.
        Α.
 3
             And you had no conversations with anybody
 4
   on December 26th about the curtailment; is that
 5
   correct?
 6
             I believe that's correct.
        Α.
 7
        Ο.
             And on the 27th, this is Sunday, you were
   at home and not at the office; is that correct?
9
        Α.
             Yes.
10
        Ο.
             And you had no conversations with anyone on
11
   the 27th about the curtailment; is that correct?
12
             That's correct.
        Α.
13
             At page ten of your testimony, lines 21
   through 25, you say that Mr. Riley, who was the day
14
15
   system manager, gas, continued to monitor the
16
   curtailment situation over December 24 to December
17
   28. Do you consider Mr. Riley to be senior
   management?
18
19
        Α.
             No, I do not.
20
             MS. ARNOLD: Thank you. That's all my
21
   questions.
22
              JUDGE CAILLE: I'd like to ask just a
23
   couple of questions, Mr. Hogan.
24
                   EXAMINATION
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BY JUDGE CAILLE:

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- Just to follow-up on Counsel's questions Q. about the meter readers, do you know, were those individuals working a normal schedule that weekend, and by that, I mean, as opposed to people were not 5 on, for, like a holiday schedule? Were the same number of people available for meter reading that weekend and that -- I mean the 25th, 26th?
  - Let me try and answer that in a couple of ways. There were meter readers who worked on the 26th, and I believe also on the 25th. What their normal schedule is for working over weekends, I do not know. Had there been a need to deploy meter readers, we could have contacted the necessary meter readers to perform the work that was necessary. And that's, again, part of the job. When called upon, one is expected to perform.
  - Do you know when Puget did start reading Ο. Schedule 86 customers?
- 19 I believe that occurred on Monday, December Α. 20 28th.
  - There are statements in some e-mails in exhibits that we have -- were referred to earlier today about the decision not to send out meter readers over the Christmas weekend, since they had worked overtime the weekend before. What can you

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1 tell me about these statements? They appear to be 2 made by PSE's staff.

- I think the statements are clearly incorrect and wrong and do not -- and are not 5 supported by our work experience, nor the expectations of management concerning any of our 7 operational staff. Winter conditions often require unusual and long hours of service to continue the maintenance of service to our customers, and that is 9 10 priority number one. And in my experience, there's 11 never been any question about what is priority number 12 one with respect to sacrificing time over the 13 holidays or imposing on an individual's after-hour 14 time, that when the job requires it, you're there and 15 are performing.
  - Q. It appears that these communications were with Staff here at the UTC. Then, is the Staff at UTC being given incorrect information?
- 19 A. I'm not clear on the status of the
  20 communication that contained that reference to the
  21 Utilities and Transportation Commission. I'm
  22 concerned that the information wasn't thoroughly
  23 checked out prior to having an initial discussion
  24 with Staff. And I don't know what the nature of that
  25 discussion was intended to be, whether it was

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00217
   intended to be a final position or was some
   preliminary information.
            All right. Was it Mr. Riley's
        Q.
   responsibility to contact you if he thought there
 5
   should be an end to -- or if the conditions had
   changed and he thought that there should be an end to
 7
   the curtailment?
        Α.
             Absolutely. As in my position with
   Washington Natural Gas Company, it was not uncommon
9
10
   at all to contact me at any hour of the day to
11
   address an operational situation. Mr. Riley was
12
   involved in the operations under Washington Natural
13
   Gas Company, and there's no question in my mind that
14
   if Mr. Riley felt it was appropriate to contact me
15
   over that holiday weekend, he would not have
16
   hesitated to contact me.
17
             JUDGE CAILLE: Okay. That concludes my
   cross. Do you have any follow-up that you wanted to
18
19
   ask from mine? Otherwise, I'll --
20
             MS. ARNOLD: No.
21
             JUDGE CAILLE: Any redirect?
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MR. VAN NOSTRAND: Just a few questions,

REDIRECT EXAMINATION

22

23

24

Your Honor. Thank you.

25 BY MR. VAN NOSTRAND:

- Q. Mr. Hogan, you mentioned your availability to Mr. Riley over this holiday period, and Ms. Arnold focused on the lack of conversations on the 25th, 26th and 27th. Is it your testimony that you were available for communication with Mr. Riley over this period within those parameters that you described earlier?
  - A. Yes.
- 9 Q. And that would explain why there were no 10 communications on the 25th, 26th, and 27th between 11 you and Mr. Riley?
  - A. Yes, the conditions we were actually experiencing were consistent with the range of conditions we anticipated experiencing, and therefore, the decision with respect to the resumption of service did not need to be revisited.
  - Q. Back to the meter readers for just a second. Was the decision by PSE management to extend the curtailment beyond the 24th related to the availability of meter readers?
    - A. No.
- Q. Do you have any explanation at all for how the statements described by Judge Caille in the e-mails, how those statements would come to be in those e-mails?

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00219
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- A. Again, the only thing I can come up with on that front is that it was an effort to provide some preliminary information that had not been fully checked out, and possibly by someone who wasn't experienced in the issues surrounding curtailment situations.
  - Q. Was Molly Bork a party to any of your meetings on 18th, 19th, or your conference calls on the 24th?
- 10 A. No, she was not. 11 MR. VAN NOSTRAND: If I may approach the 12 witness, Your Honor? 13 JUDGE CAILLE: You may.
- Q. I've handed the witness a copy of exhibit 15 -- what's been marked for identification as Exhibit 133. Mr. Hogan, do you recognize that as the response to Data Request Number Four, to which you referred earlier?
- 19 A. Yes, I do. 20 MR. VAN NOSTRAND: Your Honor, I'd move the 21 admission of Exhibit 133. 22 JUDGE CAILLE: Is there any objection? 23 MS. ARNOLD: I'm sorry, I don't -- what's
- 24 133? 25 MR. VAN NOSTRAND: It was pre-marked this

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00220
   morning.
 2
             MS. ARNOLD: Oh, no, I have no objection.
 3
   Sorry.
 4
             JUDGE CAILLE: All right.
                                        Then Exhibit 133
 5
   is admitted.
 6
             MR. VAN NOSTRAND: I have no further
 7
   questions, Your Honor.
             JUDGE CAILLE: All right. Anything
9
   further, Ms. Arnold?
10
             MS. ARNOLD: Just one question.
11
           RECROSS-EXAMINATION
12
   BY MS. ARNOLD:
             When you said the conditions we were
13
14
   actually experiencing were consistent with the
15
   parameters, you were relying on Mr. Riley or somebody
16
   else to tell you that, were you not? You don't have
   the engineering expertise to know if the parameters
17
18
   were consistent or not, do you?
19
             Mr. Riley was the person who was monitoring
20
   the condition of the system, the pressures, the
21
   temperature forecast, those details, yes.
22
             MS. ARNOLD: Thank you.
23
             JUDGE CAILLE: Anything further? All
24
   right. Then the witness is excused. Thank you.
25
             THE WITNESS: Thank you.
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00221
                 JUDGE CAILLE: Okay. We will begin
    tomorrow morning at nine o'clock. Thank you all for doing such a good job today, and we'll see you
    tomorrow. We're off the record.
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                 (Proceedings adjourned at 4:57 p.m.)
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