

# Inteserra

A JSI Company

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**UT-250011**

Received

Records Management

Jan 31, 2025 January 31, 2025

**Via Web Filing**

<https://efiling.utc.wa.gov/Form>

WA UTC Electronic Filing  
Washington Utilities & Transportation Comm.  
Mr. Jeff Killip  
<https://efiling.utc.wa.gov/Form>

,

RE: Sage Telecom Communications, LLC dba TruConnect  
WA Copy of FCC Form 555 - Annual Lifeline ETC Certification  
Docket No. UT-250011

Dear Mr. Killip:

Enclosed please find the WA Copy of FCC Form 555 - Annual Lifeline ETC Certification, filed on behalf of Sage Telecom Communications, LLC dba TruConnect. No check is enclosed as there are no remittance fees due.

This report has been web-filed at <https://efiling.utc.wa.gov/Form>

Questions regarding this filing should be directed to Susan Cockerham's attention at 678-672-2837.  
Thank you for your assistance in this matter.

Sincerely,

Inteserra Compliance

cc: Alex Rasor - Sage Telecom Communications, LLC dba TruConnect  
file: Sage Telecom Communications, LLC dba TruConnect - Reporting - Washington

SC/dt

**Annual Lifeline Eligible Telecommunications Carrier Certification Form** All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

## IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

**Deadline: January 31st (Annually)**

529029	143037286	
Study Area Code (SAC)	Service Provider Identification Number (SPIN)	
(An Eligible Telecommunications Carrier (ETC) must provide a certification form for <b>each SAC</b> that provides Lifeline service).		
2024	WA	Sage Telecom Communications, LLC
Recertification Year	State	ETC Name
TruConnect		TSC Acquisition Corporation
DBA, Marketing, or Other Branding Name	Holding Company Name	
(If same as ETC name, list "N/A" Do <u>not</u> leave blank)	(If same as ETC name, list "N/A" Do <u>not</u> leave blank)	

**Does the reporting company have affiliated ETCs? Yes ☒ No ☐**

Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.

Affiliated ETC's SAC	Affiliated ETC's Name
549013	TruConnect Communications, Inc.
549011	TruConnect Communications, Inc.
649009	TruConnect Communications, Inc.
589019	TruConnect Communications, Inc.
169007	TruConnect Communications, Inc.
149015	TruConnect Communications, Inc.
119012	TruConnect Communications, Inc.
299047	TruConnect Communications, Inc.
199037	TruConnect Communications, Inc.
259065	TruConnect Communications, Inc.
519031	TruConnect Communications, Inc.
189043	TruConnect Communications, Inc.
369059	TruConnect Communications, Inc.
159057	TruConnect Communications, Inc.
429062	TruConnect Communications, Inc.
209046	TruConnect Communications, Inc.
269067	TruConnect Communications, Inc.
460001	TruConnect Communications, Inc.
210001	TruConnect Communications, Inc.
480001	TruConnect Communications, Inc.
350001	TruConnect Communications, Inc.

330001	TruConnect Communications, Inc.
240002	TruConnect Communications, Inc.
550001	TruConnect Communications, Inc.
430001	TruConnect Communications, Inc.
310001	TruConnect Communications, Inc.
280002	TruConnect Communications, Inc.
500001	TruConnect Communications, Inc.
620001	TruConnect Communications, Inc.
370002	TruConnect Communications, Inc.
380003	TruConnect Communications, Inc.
270001	TruConnect Communications, Inc.
400001	TruConnect Communications, Inc.
390001	TruConnect Communications, Inc.
630001	TruConnect Communications, Inc.
520003	TruConnect Communications, Inc.
610001	TruConnect Communications, Inc.
220002	TruConnect Communications, Inc.
320002	TruConnect Communications, Inc.

**Initial Certification** *All ETCs must complete this section.*

I certify that the company listed above:

- Has policies and procedures in place to ensure that its Lifeline subscribers are eligible to receive Lifeline services; and
- Is in compliance with all federal Lifeline certification procedures; and
- Is in compliance with the minimum service levels set forth in 47 C.F.R. § 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial DP

**Annual Recertification Results**

Report the results of recertification efforts for the current calendar year.

*Do not leave blocks empty. If the National Verifier is responsible for conducting recertification, enter zero for blocks A - F. If the state Lifeline Administrator is responsible for conducting recertification, report the results for each block.*

A. Subscribers eligible for recertification within current calendar year	
B. Subscribers de-enrolled prior to recertification attempts	
C. Total number of subscribers required to be recertified (A-B)	
D. Subscribers successfully recertified	
E. Subscribers de-enrolled for failed recertification	
F. Percentage de-enrolled for failed recertification (E/C)	

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying upon notice of eligibility from:    state Lifeline administrator X National Verifier

I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial DP

**No Subscribers Certification** *Complete this section if ETC claimed no Lifeline subscribers.*

I certify that my company did not claim federal low income support for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed on this form

Initial

## ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements? Yes ☒ No ☐

If yes, record the number of subscribers de-enrolled for non-usage by month in Block H below.

G	H
Month	Subscribers De-Enrolled for Non-Usage
January	651
February	112
March	216
April	80
May	176
June	371
July	272
August	395
September	150
October	1099
November	887
December	548
Total Subscribers	4957

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

## Signature Block

By signing below, I certify that the information provided is true and accurate. I am an officer of the company named above. I am authorized to make this certification for this SAC.

Signed,

Danielle Perry

Signature of Officer

regulatoryaffairs@truconnect.com

Email Address of Officer

Alex Rasor

Person Completing This Certification Form

Danielle Perry - Chief Compliance Officer

Printed Name and Title of Officer

01-29-2025

Date

972-523-1729

Contact Phone Number