

WUTC DOCKET: TC-181008
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Exh No.

John Fricke <johnf@capair.com>

Airport Transportation - Holiday Inn Express and Suites Lakewood -Tacoma South Contact

John Fricke <johnf@capair.com> To: teresa@hiex.com, contact@hiex.com Bcc: Jim Fricke <jimf@capair.com>

Wed, Feb 20, 2019 at 11:26 AM

Good Morning Teresa and Amanda,

I hope you are doing well after the Winter Storm. We received some great feedback about the Holiday Inn Express & Suites Tacoma South - Lakewood during the hazardous weather and traffic conditions last week. Please let us know if there are any service issues or ideas to better serve your guests and the surrounding Lakewood community.

Have a great day,

John Fricke | Vice President—Operations | Capital Aeroporter Airport Shuttle E: johnf@capair.com | P: 360-754-7113 x105 | www.capair.com

On Mon, Jan 14, 2019 at 7:31 AM John Fricke <johnf@capair.com> wrote: Good Morning Teresa and Amanda,

I hope your New Year is off to a great start. I am just reaching out to see how many inquiries you have received regarding transportation to or from SeaTac Airport over the past month or so. Please let me know if you have any questions or if I can be of any assistance.

Regards,

John Fricke | Vice President—Operations | Capital Aeroporter Airport Shuttle E: johnf@capair.com | P: 360-754-7113 x105 | www.capair.com

On Wed, Dec 12, 2018 at 11:40 AM John Fricke <johnf@capair.com> wrote: Teresa.

Forwarded below from previous message sent on Tuesday, December 11, 2018, to Amanda at contact@hiex.com

I am available via phone today on my cell phone at 360-507-0476.

Regards,

John Fricke Vice President--Operations Capital Aeroporter Airport Shuttle

Cell 360.507.0476

Office 360,754,7113

Sent from my iPhone

Begin forwarded message:

From: John Fricke <johnf@capair.com>

Date: December 11, 2018 at 5:01:29 PM PST

To: contact@hiex.com

Subject: Airport Transportation - Holiday Inn Express and Suites Lakewood -Tacoma South

Contact

Amanda/Teresa,

Just following up with you from our visit at the end of October 2018. Teresa, sorry you were unavailable at the time of our visit.

Amanda, your Assistant Manager, stated that there "really isn't very much interest or need for airport transportation, but that it is nice to know about our service". Along with Scheduled Shared Van Service, we also offer Direct Van or Private Van Service options.

FYI - The only other airport shuttle service nearby is from Fort Lewis McChord Airporter (operated by Bremerton Kitsap Airporter) out of JBLM with wait times of 2 1/2 hours between pickup times. They have operated this limited schedule for at least a decade now.

In summary of our conversation with Amanda, we offer up to 23 Scheduled Airport Shuttle trips per day, 7 days a week, to Seatac Airport from the Holiday Inn Express and Suites Tacoma South -Lakewood. Reservations are required for us to stop at the hotel for pickup. We have operated service to and from your location for many years.

Sorry for such a long schedule list to follow, but we operate a very frequent schedule. Our Scheduled Shared Van Departure Times and Arrivals to Seatac Airport (Effective Date 02/01/13) are as follows:

```
2:35am -> 3:45am
3:15am -> 4:25am
4:00am -> 5:10am
4:55am -> 6:05am
5:45am -> 6:55am
7:00am -> 8:10am
8:05am -> 9:15am
10:00am -> 11:10am
11:10am -> 12:20pm
12:15pm -> 1:25pm
1:15pm -> 2:00pm
2:05pm -> 3:15pm
2:55pm -> 4:05pm
3:40pm -> 4:50pm
4:40pm -> 5:50pm
5:35pm -> 6:45pm
6:40pm -> 7:50pm
7:30pm -> 8:40pm
8:20pm -> 9:30pm
9:05pm -> 10:10pm
10:05pm -> 11:15pm
```

Our One Way fares we usually offer are:

```
1 Passenger = $43
```

10:45pm -> 11:55pm

2 Passengers = \$54

3 Passengers = \$65

4 Passengers = \$76

We are also offering flexible promotional fares from the Holiday Inn Express and Suites Tacoma South - Lakewood at a \$20 Discount...Therefore, the promotional fares are:

```
1 Passenger = $23
```

2 Passengers = \$34

3 Passengers = \$45

4 Passengers = \$56

We also have a special Web Portal link for your hotel at:

https://capair.hudsonltd.net/rwd?USERIDENTRY=HIESL&LOGON=GO

or at www.capair.com with the Special Group Code: HIESL

I will reach out to you via phone on Wednesday, December 12, 2018, regarding this information.

Kind Regards,

John Fricke Vice President--Operations Capital Aeroporter Airport Shuttle

Cell 360.507.0476

Office 360.754.7113