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Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington
May 2013 - May 2014

Statistical parameters used to calculate whether PAP standards have been met or missed,

and any applicable PAP payments, are sometimes required to be different than those used to

calculate performance in this report. See the Reading Reports link on

CenturyLink's Wholesale Website for details.

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
May 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
May 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
May 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
May 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
May 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
May 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
May 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
May 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
May 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
May 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
May 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
May 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
May 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00

May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
May 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
May 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
May 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
May 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
May 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
May 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5C-(b)	FOCs on Time for manual LSRs via Facsimile	Unbundled Loop AGG-EELs	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
May 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
May 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
April 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
April 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
April 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
April 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
April 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
April 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
April 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
April 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
April 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A

April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
April 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
April 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
April 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
April 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
April 2014	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
April 2014	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
April 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
April 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
April 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
April 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
April 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%

April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
April 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
April 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
April 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
April 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
April 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
April 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
April 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
March 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
March 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
March 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
March 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
March 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
March 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
March 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
March 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
March 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
March 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A

March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
March 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
March 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
March 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
March 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
March 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
March 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
March 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A

Month	Category	Code	Description	Detail	Standard	Value
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
March 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
March 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
March 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
March 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
March 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
March 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
March 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
February 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
February 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
February 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
February 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
February 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
February 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
February 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
February 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
February 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A

February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
February 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
February 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
February 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
February 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
February 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
February 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
February 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
February 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A

February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
February 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
February 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
February 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
February 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5C-(b)	FOCs on Time for manual LSRs via Facsimile	Unbundled Loop AGG-EELs	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
February 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
February 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
January 2014	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
January 2014	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
January 2014	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
January 2014	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
January 2014	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
January 2014	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Benchmark	90.00%
January 2014	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
January 2014	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
January 2014	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
January 2014	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A

January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
January 2014	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
January 2014	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2014	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2014	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2014	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
January 2014	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
January 2014	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
January 2014	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
January 2014	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
January 2014	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
January 2014	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
January 2014	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A

Month	Category	Metric	Description	Product	Standard	Benchmark
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2014	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
January 2014	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
January 2014	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
January 2014	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
January 2014	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
January 2014	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
January 2014	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
December 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
December 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
December 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
December 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
December 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
December 2013	Collocation	CP-1B	Scheduled Interval 91 to 120 Calendar Days	All	Benchmark	120.00
December 2013	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Benchmark	90.00%
December 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
December 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance	ALL	Parity by Design	N/A
December 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
December 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
December 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Basic Rate ISDN	Parity	N/A
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
December 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-3C	No dispatches	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-4C	No dispatches	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-4C	No dispatches	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS1	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A

December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/l MSA	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/l MSA	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	E911	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UDIT Above DS1 Level	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
December 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
December 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA	Centrex 21	Parity	N/A
December 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Business	Parity	N/A
December 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Centrex 21	Parity	N/A
December 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2013	Network Performance	NP-1A	NXX Code Activation	All	Parity	N/A
December 2013	Network Performance	NP-1B	NXX Code Activation - Facility Delays	All	Diagnostic	N/A
December 2013	Operator Services	OS-1	Speed of Answer - Operator Services	ALL	Parity by Design	N/A
December 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
December 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Business	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
December 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC	ALL	Parity	N/A
December 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%

December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
December 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-6A-1	Dispatches within MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Dark Fiber - IOF	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-1	Dispatches within MSAs	Business	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
December 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
December 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
December 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A

December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
December 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Benchmark	12.50
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Benchmark	20.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Benchmark	30.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Benchmark	25.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Benchmark	10.00
December 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Benchmark	25.00
December 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order	All	Parity	N/A
December 2013	Pre-Ordering	PO-16	Timely Release Notifications	ALL	Benchmark	92.50%
December 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
December 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs	LNP	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2A-1	All Flow-Through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-2B	Electronic Flow-through	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
December 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
December 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
December 2013	Pre-Ordering	PO-3X	LSRs received via XML	Product Aggregate	Benchmark	12:00
December 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
December 2013	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
December 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
December 2013	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
December 2013	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
December 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
December 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
December 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
December 2013	Pre-Ordering	PO-8A	Non-Designed Services	Non-Designed Services	Parity	N/A
December 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
December 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
December 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
November 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
November 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
November 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
November 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
November 2013	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
November 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
November 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
November 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
November 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
November 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Benchmark	90.00%
November 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
November 2013	Database Updates	DB-1B	All	LIDB	Parity by Design	N/A
November 2013	Database Updates	DB-1C-1	All	Directory Listing	Parity by Design	N/A
November 2013	Database Updates	DB-2C-1	All	Directory Listing	Parity by Design	N/A
November 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance	ALL	Parity by Design	N/A
November 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
November 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
November 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
November 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
November 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
November 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
November 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
November 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex	Parity	N/A
November 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex 21	Parity	N/A
November 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
November 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Business	Parity	N/A

November 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex 21	Parity	N/A
November 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Sub-Loop Unbundling	Diagnostic	N/A
November 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS1	Parity	N/A
November 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
November 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UDIT DS1	Parity	N/A
November 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	ISDN Primary	Parity	N/A
November 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex 21	Parity	N/A
November 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
November 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
November 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
November 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Dark Fiber - IOF	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	UDIT DS1	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Dark Fiber - IOF	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UDIT DS1	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	ISDN Primary	Parity	N/A
November 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	ISDN Primary	Parity	N/A
November 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Centrex 21	Parity	N/A
November 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Line Sharing	Parity	N/A
November 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
November 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Dark Fiber - IOF	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UDIT DS1	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	ISDN Primary	Parity	N/A
November 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

November 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
November 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
November 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Centrex 21	Parity	N/A
November 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Business	Parity	N/A
November 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Business	Parity	N/A
November 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2013	Operator Services	OS-1	Speed of Answer - Operator Services	ALL	Parity by Design	N/A
November 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
November 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
November 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
November 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC	ALL	Parity	N/A
November 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
November 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
November 2013	Ordering and Provisioning	OP-3C	No dispatches	Business	Parity	N/A
November 2013	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
November 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
November 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3D	Interval Zone One	E911	Parity	N/A
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
November 2013	Ordering and Provisioning	OP-3E	Interval Zone Two	E911	Parity	N/A
November 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
November 2013	Ordering and Provisioning	OP-4C	No dispatches	Business	Parity	N/A
November 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
November 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
November 2013	Ordering and Provisioning	OP-4D	Interval Zone One	E911	Parity	N/A
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
November 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
November 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
November 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
November 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
November 2013	Ordering and Provisioning	OP-5B	New Service Quality	Residence	Benchmark	96.50%
November 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
November 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
November 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
November 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
November 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A

November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Residence	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
November 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
November 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
November 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
November 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
November 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
November 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Benchmark	10.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Benchmark	10.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Benchmark	25.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Benchmark	12.50
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Benchmark	20.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Benchmark	30.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Benchmark	25.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Benchmark	10.00
November 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Benchmark	25.00
November 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order	All	Parity	N/A
November 2013	Pre-Ordering	PO-16	Timely Release Notifications	ALL	Benchmark	92.50%
November 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
November 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
November 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
November 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	LNP	Diagnostic	N/A
November 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Unbundled Loop Aggregate	Diagnostic	N/A
November 2013	Pre-Ordering	PO-2B	Electronic Flow-through	LNP	Benchmark	95.00%
November 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
November 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
November 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	LNP	Benchmark	95.00%
November 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
November 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
November 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
November 2013	Pre-Ordering	PO-3X	LSRs received via XML	Product Aggregate	Benchmark	12:00
November 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
November 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
November 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
November 2013	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
November 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
November 2013	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
November 2013	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
November 2013	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
November 2013	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%

November 2013	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
November 2013	Pre-Ordering	PO-5C-(b)	FOCs on Time for manual LSRs via Facsimile	Unbundled Loop AGG-EELs	Benchmark	90.00%
November 2013	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
November 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
November 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
November 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
November 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
November 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
November 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
October 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
October 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
October 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
October 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
October 2013	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
October 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
October 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
October 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
October 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
October 2013	Collocation	CP-1B	Scheduled Interval 91 to 120 Calendar Days	All	Benchmark	120.00
October 2013	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Benchmark	90.00%
October 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Benchmark	90.00%
October 2013	Collocation	CP-3	Collocations Feasibility Study Interval	All	Benchmark	10.00
October 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met	All	Benchmark	90.00%
October 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
October 2013	Database Updates	DB-1B	All	LIDB	Parity by Design	N/A
October 2013	Database Updates	DB-1C-1	All	Directory Listing	Parity by Design	N/A
October 2013	Database Updates	DB-2C-1	All	Directory Listing	Parity by Design	N/A
October 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance	ALL	Parity by Design	N/A
October 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
October 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
October 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
October 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
October 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
October 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
October 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex 21	Parity	N/A
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	PBX	Parity	N/A
October 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Residence	Parity	N/A
October 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
October 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Line Splitting	Parity	N/A
October 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	PBX	Parity	N/A
October 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex 21	Parity	N/A
October 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Line Splitting	Parity	N/A
October 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	PBX	Parity	N/A
October 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-4C	No dispatches	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-4C	No dispatches	Residence	Parity	N/A
October 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS0	Parity	N/A
October 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS1	Parity	N/A
October 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS3 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
October 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
October 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UDIT Above DS1 Level	Parity	N/A
October 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex 21	Parity	N/A
October 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Splitting	Parity	N/A
October 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	PBX	Parity	N/A
October 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	DS0	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS0	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A

October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	UDIT Above DS1 Level	Parity	N/A
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UDIT Above DS1 Level	Parity	N/A
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Centrex 21	Parity	N/A
October 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Line Splitting	Parity	N/A
October 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	PBX	Parity	N/A
October 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Residence	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS0	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS0 Capable	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UDIT Above DS1 Level	Parity	N/A
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
October 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
October 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Centrex 21	Parity	N/A
October 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Business	Parity	N/A
October 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Residence	Parity	N/A
October 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2013	Operator Services	OS-1	Speed of Answer - Operator Services	ALL	Parity by Design	N/A
October 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
October 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
October 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
October 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC	ALL	Parity	N/A
October 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
October 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
October 2013	Ordering and Provisioning	OP-3C	No dispatches	Business	Parity	N/A

October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Basic Rate ISDN	Parity	N/A
October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
October 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Business	Parity	N/A
October 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
October 2013	Ordering and Provisioning	OP-4C	No dispatches	Business	Parity	N/A
October 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Basic Rate ISDN	Parity	N/A
October 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
October 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
October 2013	Ordering and Provisioning	OP-4D	Interval Zone One	E911	Parity	N/A
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
October 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
October 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Basic Rate ISDN	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	Basic Rate ISDN	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	Residence	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
October 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Basic Rate ISDN	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Residence	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-6A-1	Dispatches within MSAs	Residence	Parity	N/A
October 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
October 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
October 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
October 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
October 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
October 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A

Month	Category	Code	Description	Product/Type	Standard	Value
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
October 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Benchmark	10.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Benchmark	10.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Benchmark	25.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Benchmark	12.50
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Benchmark	20.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Benchmark	30.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Benchmark	25.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Benchmark	10.00
October 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Benchmark	25.00
October 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order	All	Parity	N/A
October 2013	Pre-Ordering	PO-16	Timely Release Notifications	ALL	Benchmark	92.50%
October 2013	Pre-Ordering	PO-19B	All	IMA_SATE_XML	Benchmark	95.00%
October 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
October 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
October 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
October 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
October 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	LNP	Diagnostic	N/A
October 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Unbundled Loop Aggregate	Diagnostic	N/A
October 2013	Pre-Ordering	PO-2B	Electronic Flow-through	LNP	Benchmark	95.00%
October 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
October 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
October 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	LNP	Benchmark	95.00%
October 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
October 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
October 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
October 2013	Pre-Ordering	PO-3X	LSRs received via XML	Product Aggregate	Benchmark	12:00
October 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
October 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
October 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
October 2013	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
October 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
October 2013	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
October 2013	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
October 2013	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
October 2013	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
October 2013	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
October 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
October 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
October 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
October 2013	Pre-Ordering	PO-8A	Non-Designed Services	Non-Designed Services	Parity	N/A
October 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
October 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
October 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
October 2013	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A
September 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
September 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
September 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
September 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
September 2013	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
September 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
September 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
September 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
September 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
September 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Benchmark	90.00%
September 2013	Collocation	CP-3	Collocations Feasibility Study Interval	All	Benchmark	10.00
September 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met	All	Benchmark	90.00%
September 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A

September 2013	Database Updates	DB-1B	All	LIDB	Parity by Design	N/A
September 2013	Database Updates	DB-1C-1	All	Directory Listing	Parity by Design	N/A
September 2013	Database Updates	DB-2C-1	All	Directory Listing	Parity by Design	N/A
September 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance		Parity by Design	N/A
September 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
September 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
September 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
September 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
September 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
September 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
September 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
September 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Basic Rate ISDN	Parity	N/A
September 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Residence	Parity	N/A
September 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
September 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop ISDN Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Residence	Parity	N/A
September 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Sub-Loop Unbundling	Diagnostic	N/A
September 2013	Maintenance and Repair	MR-4C	No dispatches	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop ISDN Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS1	Parity	N/A
September 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
September 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UDIT Above DS1 Level	Parity	N/A
September 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	ISDN Primary	Parity	N/A
September 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
September 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
September 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
September 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
September 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Line Sharing	Parity	N/A
September 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Line Sharing	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	UDIT Above DS1 Level	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UDIT Above DS1 Level	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	ISDN Primary	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	Unbundled Loop ISDN Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	ISDN Primary	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop ISDN Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Line Sharing	Parity	N/A
September 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
September 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
September 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Line Sharing	Parity	N/A
September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UDIT Above DS1 Level	Parity	N/A
September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	ISDN Primary	Parity	N/A
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop ISDN Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
September 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
September 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Business	Parity	N/A
September 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
September 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Business	Parity	N/A
September 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2013	Network Performance	NP-1A	NXX Code Activation	All	Parity	N/A
September 2013	Network Performance	NP-1B	NXX Code Activation - Facility Delays	All	Diagnostic	N/A
September 2013	Operator Services	OS-1	Speed of Answer - Operator Services		Parity by Design	N/A
September 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
September 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
September 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
September 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC		Parity	N/A
September 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
September 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
September 2013	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Business	Parity	N/A
September 2013	Ordering and Provisioning	OP-3C	No dispatches	Business	Parity	N/A
September 2013	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
September 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
September 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
September 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
September 2013	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Business	Parity	N/A
September 2013	Ordering and Provisioning	OP-4C	No dispatches	Business	Parity	N/A
September 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
September 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
September 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
September 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
September 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
September 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
September 2013	Ordering and Provisioning	OP-4D	Interval Zone One	E911	Parity	N/A
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00

September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
September 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
September 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
September 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
September 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
September 2013	Ordering and Provisioning	OP-5B	New Service Quality	Residence	Benchmark	96.50%
September 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
September 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
September 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
September 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
September 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	LIS Trunk	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Residence	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-6A-1	Dispatches within MSAs	Business	Parity	N/A
September 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
September 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
September 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
September 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
September 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
September 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Benchmark	10.00
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Benchmark	10.00
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Benchmark	25.00
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Benchmark	12.50
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Benchmark	20.00
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Benchmark	30.00
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Benchmark	25.00
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Benchmark	10.00

Month	Category	Metric	Description	Sub-description	Type	Value
September 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Benchmark	25.00
September 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order	All	Parity	N/A
September 2013	Pre-Ordering	PO-16	Timely Release Notifications		Benchmark	92.50%
September 2013	Pre-Ordering	PO-19X	ALL	Rel. 33.0	Diagnostic	N/A
September 2013	Pre-Ordering	PO-19X	ALL	Rel. 34.0	Diagnostic	N/A
September 2013	Pre-Ordering	PO-19X	ALL	Rel. 35.0	Diagnostic	N/A
September 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
September 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
September 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
September 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
September 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	LNP	Diagnostic	N/A
September 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Unbundled Loop Aggregate	Diagnostic	N/A
September 2013	Pre-Ordering	PO-2B	Electronic Flow-through	LNP	Benchmark	95.00%
September 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
September 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
September 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	LNP	Benchmark	95.00%
September 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
September 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
September 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
September 2013	Pre-Ordering	PO-3X	LSRs received via XML	Product Aggregate	Benchmark	12:00
September 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
September 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
September 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
September 2013	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
September 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
September 2013	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
September 2013	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
September 2013	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
September 2013	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
September 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
September 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
September 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
September 2013	Pre-Ordering	PO-8A	Non-Designed Services	Non-Designed Services	Parity	N/A
September 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
September 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
September 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
August 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
August 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
August 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
August 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
August 2013	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
August 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
August 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
August 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
August 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
August 2013	Collocation	CP-1B	Scheduled Interval 91 to 120 Calendar Days	All	Benchmark	120.00
August 2013	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Benchmark	90.00%
August 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Benchmark	90.00%
August 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
August 2013	Database Updates	DB-1B	All	LIDB	Parity by Design	N/A
August 2013	Database Updates	DB-1C-1	All	Directory Listing	Parity by Design	N/A
August 2013	Database Updates	DB-2C-1	All	Directory Listing	Parity by Design	N/A
August 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance	ALL	Parity by Design	N/A
August 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
August 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
August 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
August 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
August 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
August 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
August 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
August 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Basic Rate ISDN	Parity	N/A
August 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex	Parity	N/A
August 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex 21	Parity	N/A
August 2013	Maintenance and Repair	MR-11B	LNP Trouble Reports Cleared within 48 Hours	LNP	Parity	N/A
August 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
August 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex	Parity	N/A
August 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex 21	Parity	N/A
August 2013	Maintenance and Repair	MR-4C	No dispatches	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-4C	No dispatches	Line Splitting	Parity	N/A
August 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

August 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS3 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
August 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 4 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	E911	Parity	N/A
August 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
August 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex	Parity	N/A
August 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex 21	Parity	N/A
August 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Line Splitting	Parity	N/A
August 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Line Splitting	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Unbundled Loop - 4 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 4 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	E911	Parity	N/A
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	E911	Parity	N/A
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/l MSA	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/l MSA	Centrex	Parity	N/A
August 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/l MSA	Centrex 21	Parity	N/A
August 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Line Splitting	Parity	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 4 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	E911	Parity	N/A
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
August 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
August 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA	Business	Parity	N/A
August 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA	Centrex	Parity	N/A
August 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/l MSA	Centrex 21	Parity	N/A
August 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Business	Parity	N/A
August 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Offices	LIS Trunk	Parity	N/A
August 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Offices	LIS Trunk	Parity	N/A
August 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Offices	LIS Trunk	Diagnostic	N/A
August 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Offices	LIS Trunk	Diagnostic	N/A
August 2013	Operator Services	OS-1	Speed of Answer - Operator Services	ALL	Parity by Design	N/A
August 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
August 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A

August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - ADSL Qualified	Parity	N/A
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
August 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Sub-Loop Unbundling	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
August 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-2	Calls Answered w/i 20 seconds - IPC		Parity	N/A
August 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
August 2013	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Business	Parity	N/A
August 2013	Ordering and Provisioning	OP-3C	No dispatches	Business	Parity	N/A
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	DS0	Parity	N/A
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	PBX	Parity	N/A
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - ADSL Qualified	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3D	Interval Zone One	E911	Parity	N/A
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - ADSL Qualified	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2013	Ordering and Provisioning	OP-3E	Interval Zone Two	E911	Parity	N/A
August 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Business	Parity	N/A
August 2013	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Business	Parity	N/A
August 2013	Ordering and Provisioning	OP-4C	No dispatches	Business	Parity	N/A
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	DS0	Parity	N/A
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	PBX	Parity	N/A
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - ADSL Qualified	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
August 2013	Ordering and Provisioning	OP-4D	Interval Zone One	E911	Parity	N/A
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - ADSL Qualified	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	DS0	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Line Splitting	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	PBX	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	DS0	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	Line Splitting	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	PBX	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
August 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Business	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	DS0	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A

August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Line Splitting	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	PBX	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
August 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
August 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
August 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
August 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
August 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Benchmark	10.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Benchmark	10.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Benchmark	25.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Benchmark	12.50
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Benchmark	20.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Benchmark	30.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Benchmark	25.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Benchmark	10.00
August 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Benchmark	25.00
August 2013	Pre-Ordering	PO-15	Number of Due Date Changes per Order	All	Parity	N/A
August 2013	Pre-Ordering	PO-16	Timely Release Notifications		Benchmark	92.50%
August 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
August 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
August 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
August 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	LNP	Diagnostic	N/A
August 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Unbundled Loop Aggregate	Diagnostic	N/A
August 2013	Pre-Ordering	PO-2B	Electronic Flow-through	LNP	Benchmark	95.00%
August 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
August 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
August 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	LNP	Benchmark	95.00%
August 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
August 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
August 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
August 2013	Pre-Ordering	PO-3X	LSRs received via XML	Product Aggregate	Benchmark	12:00
August 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
August 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
August 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
August 2013	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
August 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
August 2013	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
August 2013	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
August 2013	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
August 2013	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
August 2013	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
August 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%

August 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
August 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
August 2013	Pre-Ordering	PO-8A	Non-Designed Services	Non-Designed Services	Parity	N/A
August 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
August 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
July 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
July 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
July 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
July 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
July 2013	Billing	BI-2	All	All	Parity by Design	N/A
July 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
July 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
July 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
July 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
July 2013	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Benchmark	90.00%
July 2013	Collocation	CP-3	Collocations Feasibility Study Interval	All	Benchmark	10.00
July 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met	All	Benchmark	90.00%
July 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
July 2013	Database Updates	DB-1B	All	LIDB	Parity by Design	N/A
July 2013	Database Updates	DB-1C-1	All	Directory Listing	Parity by Design	N/A
July 2013	Database Updates	DB-2C-1	All	Directory Listing	Parity by Design	N/A
July 2013	Directory Assistance	DA-1	Speed of Answer - Directory Assistance	ALL	Parity by Design	N/A
July 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
July 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
July 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
July 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
July 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
July 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
July 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
July 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Basic Rate ISDN	Parity	N/A
July 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex 21	Parity	N/A
July 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	PBX	Parity	N/A
July 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Residence	Parity	N/A
July 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
July 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex 21	Parity	N/A
July 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-4C	No dispatches	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - XDSLi	Parity	N/A
July 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS1	Parity	N/A
July 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
July 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex 21	Parity	N/A
July 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
July 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - XDSLi	Parity	N/A
July 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Centrex 21	Parity	N/A
July 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A

July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - XDSLi	Parity	N/A
July 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
July 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
July 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Centrex 21	Parity	N/A
July 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Business	Parity	N/A
July 2013	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Business	Parity	N/A
July 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2013	Network Performance	NP-1A	NXX Code Activation	All	Parity	N/A
July 2013	Network Performance	NP-1B	NXX Code Activation - Facility Delays	All	Diagnostic	N/A
July 2013	Operator Services	OS-1	Speed of Answer - Operator Services	ALL	Parity by Design	N/A
July 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
July 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop Other	Benchmark	95.00%
July 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop Other	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
July 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Sub-Loop Unbundling	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
July 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-2	All		Parity	N/A
July 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
July 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
July 2013	Ordering and Provisioning	OP-3C	No dispatches	Business	Parity	N/A
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Basic Rate ISDN	Parity	N/A
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	PBX	Parity	N/A
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS3 Capable	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
July 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Business	Parity	N/A
July 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
July 2013	Ordering and Provisioning	OP-4C	No dispatches	Business	Parity	N/A
July 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Basic Rate ISDN	Parity	N/A
July 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
July 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00

July 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
July 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
July 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
July 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
July 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
July 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Basic Rate ISDN	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	PBX	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Basic Rate ISDN	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS3 Capable	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	PBX	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Residence	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
July 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Basic Rate ISDN	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	PBX	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Residence	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
July 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
July 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
July 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A

July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
July 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Benchmark	10.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Benchmark	10.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Benchmark	25.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Benchmark	12.50
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Benchmark	20.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Benchmark	30.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Benchmark	25.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Benchmark	10.00
July 2013	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Benchmark	25.00
July 2013	Pre-Ordering	PO-15	All	All	Parity	N/A
July 2013	Pre-Ordering	PO-16	All		Benchmark	92.50%
July 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
July 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
July 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
July 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
July 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	LNP	Diagnostic	N/A
July 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Unbundled Loop Aggregate	Diagnostic	N/A
July 2013	Pre-Ordering	PO-2B	Electronic Flow-through	LNP	Benchmark	95.00%
July 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
July 2013	Pre-Ordering	PO-2B	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
July 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	LNP	Benchmark	95.00%
July 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
July 2013	Pre-Ordering	PO-2B-1	Electronic Flow-through	Unbundled Loop Aggregate	Benchmark	85.00%
July 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
July 2013	Pre-Ordering	PO-3X	LSRs received via XML	Product Aggregate	Benchmark	12:00
July 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
July 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
July 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
July 2013	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
July 2013	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop Aggregate	Benchmark	95.00%
July 2013	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
July 2013	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
July 2013	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
July 2013	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
July 2013	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
July 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
July 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
July 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
July 2013	Pre-Ordering	PO-8A	Non-Designed Services	Non-Designed Services	Parity	N/A
July 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
July 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
July 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
July 2013	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A
June 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
June 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
June 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
June 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
June 2013	Billing	BI-2	All	All	Parity by Design	N/A
June 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
June 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
June 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
June 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
June 2013	Collocation	CP-1B	Scheduled Interval 91 to 120 Calendar Days	All	Benchmark	120.00
June 2013	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Benchmark	90.00%
June 2013	Collocation	CP-3	Collocations Feasibility Study Interval	All	Benchmark	10.00
June 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met	All	Benchmark	90.00%
June 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
June 2013	Database Updates	DB-1B	All	LIDB	Parity by Design	N/A
June 2013	Database Updates	DB-1C-1	All	Directory Listing	Parity by Design	N/A
June 2013	Database Updates	DB-2C-1	All	Directory Listing	Parity by Design	N/A
June 2013	Directory Assistance	DA-1	All		Parity by Design	N/A
June 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
June 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
June 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
June 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
June 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
June 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
June 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
June 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex	Parity	N/A
June 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Residence	Parity	N/A
June 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
June 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Sub-Loop Unbundling	Diagnostic	N/A

June 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex	Parity	N/A
June 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Residence	Parity	N/A
June 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Sub-Loop Unbundling	Diagnostic	N/A
June 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-4C	No dispatches	Line Splitting	Parity	N/A
June 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
June 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	E911	Parity	N/A
June 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex	Parity	N/A
June 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
June 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Sub-Loop Unbundling	Diagnostic	N/A
June 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Line Splitting	Parity	N/A
June 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Line Splitting	Parity	N/A
June 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
June 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	E911	Parity	N/A
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	E911	Parity	N/A
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Centrex	Parity	N/A
June 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
June 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Sub-Loop Unbundling	Diagnostic	N/A
June 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Line Splitting	Parity	N/A
June 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
June 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	E911	Parity	N/A
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
June 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A

June 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Business	Parity	N/A
June 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Centrex	Parity	N/A
June 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
June 2013	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Business	Parity	N/A
June 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2013	Network Performance	NP-1A	NXX Code Activation	All	Parity	N/A
June 2013	Network Performance	NP-1B	NXX Code Activation - Facility Delays	All	Diagnostic	N/A
June 2013	Operator Services	OS-1	All		Parity by Design	N/A
June 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
June 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
June 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Sub-Loop Unbundling	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
June 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-2	All		Parity	N/A
June 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
June 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
June 2013	Ordering and Provisioning	OP-3C	No dispatches	Business	Parity	N/A
June 2013	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Basic Rate ISDN	Parity	N/A
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	DS0	Parity	N/A
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Dark Fiber - IOF	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	PBX	Parity	N/A
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	PBX	Parity	N/A
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
June 2013	Ordering and Provisioning	OP-3E	Interval Zone Two	E911	Parity	N/A
June 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Business	Parity	N/A
June 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
June 2013	Ordering and Provisioning	OP-4C	No dispatches	Business	Parity	N/A
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	DS0	Parity	N/A
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Dark Fiber - IOF	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	PBX	Parity	N/A
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
June 2013	Ordering and Provisioning	OP-4D	Interval Zone One	E911	Parity	N/A
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	PBX	Parity	N/A
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
June 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
June 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Basic Rate ISDN	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	DS0	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Dark Fiber - IOF	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	PBX	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	Basic Rate ISDN	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	DS0	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	PBX	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	Residence	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
June 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Business	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Residence	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Basic Rate ISDN	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	DS0	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	PBX	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Residence	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
June 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
June 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
June 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
June 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
June 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
June 2013	Pre-Ordering	PO-15	All	All	Parity	N/A
June 2013	Pre-Ordering	PO-16	All		Benchmark	92.50%
June 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
June 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
June 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
June 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
June 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	LNP	Diagnostic	N/A
June 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Unbundled Loop Aggregate	Diagnostic	N/A
June 2013	Pre-Ordering	PO-2B	All Eligible LSRs	LNP	Benchmark	95.00%
June 2013	Pre-Ordering	PO-2B	All Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
June 2013	Pre-Ordering	PO-2B	All Eligible LSRs	Unbundled Loop Aggregate	Benchmark	85.00%

June 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI	LNP	Benchmark	95.00%
June 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
June 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI	Unbundled Loop Aggregate	Benchmark	85.00%
June 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
June 2013	Pre-Ordering	PO-3X	ALL	Product Aggregate	Benchmark	12:00
June 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
June 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
June 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
June 2013	Pre-Ordering	PO-5A-(a)	FOCs provided for Resale services and UNE-P	Resale Aggregate	Benchmark	95.00%
June 2013	Pre-Ordering	PO-5A-(b)	FOCs provided for UBLs and specified UNEs	Unbundled Loop Aggregate	Benchmark	95.00%
June 2013	Pre-Ordering	PO-5A-(c)	FOCs provided for LNP	LNP	Benchmark	95.00%
June 2013	Pre-Ordering	PO-5B-(a)	FOCs provided for Resale services and UNE-P	Resale Aggregate	Benchmark	90.00%
June 2013	Pre-Ordering	PO-5B-(b)	FOCs provided for UBLs and specified UNEs	Unbundled Loop AGG-EELs	Benchmark	90.00%
June 2013	Pre-Ordering	PO-5B-(c)	FOCs provided for LNP	LNP	Benchmark	90.00%
June 2013	Pre-Ordering	PO-5C-(c)	FOCs provided for LNP	LNP	Benchmark	90.00%
June 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
June 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
June 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
June 2013	Pre-Ordering	PO-8A	Non-Designed Services	Non-Designed Services	Parity	N/A
June 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
June 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
June 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
May 2013	Billing	BI-1A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
May 2013	Billing	BI-1B	Jointly-provided Switched Access	Jointly-provided Switched Access	Benchmark	95.00%
May 2013	Billing	BI-1C-1	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
May 2013	Billing	BI-1C-2	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
May 2013	Billing	BI-2	All	All	Parity by Design	N/A
May 2013	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark	98.00%
May 2013	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Benchmark	95.00%
May 2013	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
May 2013	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Benchmark	95.00%
May 2013	Collocation	CP-1B	Scheduled Interval 91 to 120 Calendar Days	All	Benchmark	120.00
May 2013	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Benchmark	90.00%
May 2013	Collocation	CP-3	Collocations Feasibility Study Interval	All	Benchmark	10.00
May 2013	Collocation	CP-4	Collocation Feasibility Study Commitments Met	All	Benchmark	90.00%
May 2013	Database Updates	DB-1A	All	E911	Parity by Design	N/A
May 2013	Database Updates	DB-1B	All	LIDB	Parity by Design	N/A
May 2013	Database Updates	DB-1C-1	All	Directory Listing	Parity by Design	N/A
May 2013	Database Updates	DB-2C-1	All	Directory Listing	Parity by Design	N/A
May 2013	Directory Assistance	DA-1	All		Parity by Design	N/A
May 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	All	Benchmark	99.25%
May 2013	Electronic Gateway Availability	GA-1	Gateway Availability - IMA-GUI	SIA	Benchmark	99.25%
May 2013	Electronic Gateway Availability	GA-3	All	ALL	Benchmark	99.25%
May 2013	Electronic Gateway Availability	GA-4	System Availability - EXACT	ALL	Benchmark	99.25%
May 2013	Electronic Gateway Availability	GA-6	Gateway Availability - GUI - Repair	ALL	Benchmark	99.25%
May 2013	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Benchmark	95.00%
May 2013	Electronic Gateway Availability	GA-8	Gateway Availability - IMA-XML	ALL	Benchmark	99.25%
May 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Business	Parity	N/A
May 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Centrex	Parity	N/A
May 2013	Maintenance and Repair	MR-10	Customer and Non-CTLQ Related Trouble Reports	Residence	Parity	N/A
May 2013	Maintenance and Repair	MR-2	Calls Answered w/i 20 seconds - IRC	All	Parity	N/A
May 2013	Maintenance and Repair	MR-3A	Dispatches within MSAs	Business	Parity	N/A
May 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Business	Parity	N/A
May 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Centrex	Parity	N/A
May 2013	Maintenance and Repair	MR-4A	Dispatches within MSAs	Residence	Parity	N/A
May 2013	Maintenance and Repair	MR-4B	Dispatches outside MSAs	Sub-Loop Unbundling	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-4D	Interval Zone 1 Areas	Unbundled Loop ISDN Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	DS1	Parity	N/A
May 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
May 2013	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	DS1	Parity	N/A
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS3 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	ISDN Primary	Parity	N/A
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
May 2013	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Business	Parity	N/A

May 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Centrex	Parity	N/A
May 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
May 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Line Sharing	Parity	N/A
May 2013	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
May 2013	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-6B	Mean Time to Restore-Disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-6C	Mean Time to Restore no dispatch	Line Sharing	Parity	N/A
May 2013	Maintenance and Repair	MR-6C	Mean Time to Restore-No Dispatch	Line Sharing	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore - Zone1	Unbundled Loop ISDN Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	DS1	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop ISDN Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore - Zone 2	ISDN Primary	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	DS1	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	ISDN Primary	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Business	Parity	N/A
May 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Centrex	Parity	N/A
May 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Line Sharing	Parity	N/A
May 2013	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
May 2013	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Sub-Loop Unbundling	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-7C	Repair Repeat Report Rate-no dispatch	Line Sharing	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	DS1	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop ISDN Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	DS1	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS3 Capable	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	ISDN Primary	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Basic Rate ISDN	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Business	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Centrex 21	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Sharing	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Line Splitting	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	PBX	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Sub-Loop Unbundling	Diagnostic	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	UNE - P (POTS)	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
May 2013	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
May 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Business	Parity	N/A
May 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Centrex	Parity	N/A
May 2013	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
May 2013	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2013	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2013	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2013	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2013	Operator Services	OS-1	All		Parity by Design	N/A
May 2013	Ordering and Provisioning	OP-13A	Cuts Completed On Time	Unbundled Loop - Analog	Benchmark	95.00%
May 2013	Ordering and Provisioning	OP-13B	Cuts Started Without CLEC Approval	Unbundled Loop - Analog	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Enhanced Extended Loops (EELs)	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A

May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
May 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Enhanced Extended Loops (EELs)	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Sub-Loop Unbundling	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-15B	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-17A	Timeliness of Disconnects on LNP Orders	LNP	Benchmark	98.25%
May 2013	Ordering and Provisioning	OP-17B	Timeliness of Disconnects on LNP Orders	LNP	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-2	All		Parity	N/A
May 2013	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Business	Parity	N/A
May 2013	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Business	Parity	N/A
May 2013	Ordering and Provisioning	OP-3C	No dispatches	Business	Parity	N/A
May 2013	Ordering and Provisioning	OP-3C	No dispatches	PBX	Parity	N/A
May 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
May 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	DS0	Parity	N/A
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2013	Ordering and Provisioning	OP-3E	Interval Zone Two	E911	Parity	N/A
May 2013	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Business	Parity	N/A
May 2013	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Business	Parity	N/A
May 2013	Ordering and Provisioning	OP-4C	No dispatches	Business	Parity	N/A
May 2013	Ordering and Provisioning	OP-4C	No dispatches	PBX	Parity	N/A
May 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
May 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Conditioned	Benchmark	15.00
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
May 2013	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2013	Ordering and Provisioning	OP-4E	Interval Zone Two	E911	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Business	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	DS0	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	E911	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	PBX	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	Business	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	DS0	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	Enhanced Extended Loops - DS1 Capable	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	PBX	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop - DS1 Capable	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5B	New Service Quality	Unbundled Loop Analog	Benchmark	96.50%
May 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop - DS1 Capable	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5R	New Service Quality Multiple Report Rate	Unbundled Loop Analog	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Business	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	DS0	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	PBX	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop - DS1 Capable	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-5T	New Service Installation Quality Total	Unbundled Loop Analog	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2013	Ordering and Provisioning	OP-6A-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A

May 2013	Ordering and Provisioning	OP-6A-5	Interval Zone 2 Areas	Unbundled Loop Analog	Parity	N/A
May 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
May 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2013	Ordering and Provisioning	OP-6B-4	Interval Zone 1 Areas	Unbundled Loop Analog	Parity	N/A
May 2013	Ordering and Provisioning	OP-6B-5	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-7	Coordinated Unbundled Loops	Unbundled Loop - Analog	Diagnostic	N/A
May 2013	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
May 2013	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Benchmark	10.00
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Benchmark	10.00
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Benchmark	25.00
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Benchmark	25.00
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Benchmark	12.50
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Benchmark	30.00
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Benchmark	25.00
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Benchmark	10.00
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
May 2013	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Benchmark	20.00
May 2013	Pre-Ordering	PO-15	All	All	Parity	N/A
May 2013	Pre-Ordering	PO-16	All		Benchmark	92.50%
May 2013	Pre-Ordering	PO-19B	All	IMA_SATE_XML	Benchmark	95.00%
May 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Resale & UNE-P (POTS)	Benchmark	95.00%
May 2013	Pre-Ordering	PO-20	Manual Service Order Accuracy	Unbundled Loops	Benchmark	95.00%
May 2013	Pre-Ordering	PO-2A	All LSRs	LNP	Diagnostic	N/A
May 2013	Pre-Ordering	PO-2A	All LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2013	Pre-Ordering	PO-2A	All LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	LNP	Diagnostic	N/A
May 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2013	Pre-Ordering	PO-2A-1	LSRs received via IMA-GUI	Unbundled Loop Aggregate	Diagnostic	N/A
May 2013	Pre-Ordering	PO-2B	All Eligible LSRs	LNP	Benchmark	95.00%
May 2013	Pre-Ordering	PO-2B	All Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
May 2013	Pre-Ordering	PO-2B	All Eligible LSRs	Unbundled Loop Aggregate	Benchmark	85.00%
May 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI	LNP	Benchmark	95.00%
May 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI	Resale Aggregate W/O UNE-P-POTS	Benchmark	95.00%
May 2013	Pre-Ordering	PO-2B-1	All Eligible LSRs received via IMA-GUI	Unbundled Loop Aggregate	Benchmark	85.00%
May 2013	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Benchmark	24:00
May 2013	Pre-Ordering	PO-3X	ALL	Product Aggregate	Benchmark	12:00
May 2013	Pre-Ordering	PO-4A-1	LSRs received via IMA-GUI and rejected manually	Product Aggregate	Diagnostic	N/A
May 2013	Pre-Ordering	PO-4A-2	LSRs received via IMA-GUI and auto-rejected	Product Aggregate	Diagnostic	N/A
May 2013	Pre-Ordering	PO-4C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
May 2013	Pre-Ordering	PO-5A-(a)	FOCs provided for Resale services and UNE-P	Resale Aggregate	Benchmark	95.00%
May 2013	Pre-Ordering	PO-5A-(b)	FOCs provided for UBLs and specified UNEs	Unbundled Loop Aggregate	Benchmark	95.00%
May 2013	Pre-Ordering	PO-5A-(c)	FOCs provided for LNP	LNP	Benchmark	95.00%
May 2013	Pre-Ordering	PO-5B-(a)	FOCs provided for Resale services and UNE-P	Resale Aggregate	Benchmark	90.00%
May 2013	Pre-Ordering	PO-5B-(b)	FOCs provided for UBLs and specified UNEs	Unbundled Loop AGG-EELs	Benchmark	90.00%
May 2013	Pre-Ordering	PO-5B-(c)	FOCs provided for LNP	LNP	Benchmark	90.00%
May 2013	Pre-Ordering	PO-5C-(c)	FOCs provided for LNP	LNP	Benchmark	90.00%
May 2013	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
May 2013	Pre-Ordering	PO-6	Work Completion Notification Timeliness	All	Benchmark	6:00
May 2013	Pre-Ordering	PO-7X,C	Billing Completion Notification Timeliness	All	Parity	N/A
May 2013	Pre-Ordering	PO-8B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
May 2013	Pre-Ordering	PO-9A	Non-Designed Services	Non-Designed Services	Parity	N/A
May 2013	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1,672	1,672	100.00%							
1,797,889	1,798,010	99.99%							
21,310	21,310	100.00%							
4,107	4,112	99.88%	3.48%	71,715	72,021	99.58%	6.50%	-2.908091	-2.767994
21,310	21,310	100.00%							
1	1	100.00%							
3,373,468	3,202,610	1.05							
9150.58	66,712	0.14							
29,778	30,420	97.89%							
29,778	30,420	97.89%							
29,773	30,420	97.87%							
86,280	86,280	100.00%							
83,850	83,850	100.00%							
22,500	22,500	100.00%							
0	0								
23	32	71.88%	44.96%	12	20	60.00%	48.99%	-1.700772	-3.033996
1	2	50.00%	50.00%						
7	11	63.64%							
20	36	55.56%							
39	56	69.64%	45.98%	10	18	55.56%	49.69%	-2.092666	-3.27225
6	6	100.00%	0.00%	31	37	83.78%	36.86%	-1.99925	-3.215458
1	1	100.00%							
2	2	100.00%							
15	18	83.33%	37.27%	31	37	83.78%	36.86%	-0.628862	-2.38232
2	5	40.00%	48.99%	507	736	68.89%	46.30%	0.914903	-0.443778
158:23	32	4:57	11:43	75:00	16	4:41	3:45	-0.404289	-1.24579
177:47	2	88:54	124:42						
37:48	11	3:26	2:04	15:42	3	5:14	4:03	-0.681945	-1.414593
215:09	36	5:59	5:41	15:42	3	5:14	4:03	-0.140835	-1.085622
241:30	56	4:19	4:37	74:43	15	4:59	3:42	-0.622421	-1.378405
933:45	86	10:51	16:31	107301:30	3,744	28:40	39:51	-4.096083	-3.490242
7:34	6	1:16	0:59	93:15	31	3:00	2:46	-1.416712	-1.861299
3:52	1	3:52	0:00						
4:39	2	2:19	1:09						
57:26	18	3:11	2:31	93:15	31	3:00	2:46	0.161119	-0.902047
139:26	16	8:43	7:50	33878:38	1,035	32:44	42:50	-2.226138	-2.353396
38	2,556	1.49%	12.10%	57	4,144	1.38%	11.65%	0.379662	-0.769182
2	93,273	0.00%	0.46%	0	78,025	0.00%			
0	93	0.00%		4,381	463,645	0.94%	9.67%	-0.941788	-1.572567
0	159	0.00%		60	4,450	1.35%	11.53%	-1.4485	-1.880626
12	4,684	0.26%	5.06%	4	1,528	0.26%	5.11%	-0.037126	-1.022571
38	14,923	0.25%	5.04%	4	1,528	0.26%	5.11%	-0.05202	-1.031626
74	6,180	1.20%	10.88%	55	4,036	1.36%	11.59%	-0.704596	-1.428364
0	52	0.00%		60	4,450	1.35%	11.53%	-0.838151	-1.50956
102	36,439	0.28%	5.28%	5,236	658,911	0.79%	8.88%	-10.772483	-7.549205
3	41,254	0.01%	0.08%						-2.977364
0	15,751	0.00%	0.01%						-2.995749
3	41,254	0.01%							
0	15,751	0.00%							
38	1	38.00							
58	10	5.80	5.37						
54	8	6.75	4.65	288	4	72.00	101.47	-1.0501	-1.638415
83	9	9.22	7.28	31,820	277	114.87	126.60	-2.463961	-2.497982
1	10	10.00%	30.00%						
7	8	87.50%	33.07%	3	4	75.00%	43.30%	1.04505	-0.364655
0	9	0.00%	0.00%	132	277	47.65%	49.94%	-2.816963	-2.712592
2	2	100.00%	0.00%	2,070	2,075	99.76%	4.90%	-0.069471	-1.042236
20	20	100.00%							
11	11	100.00%	0.00%	16	16	100.00%	0.00%		
63	63	100.00%							
417	458	91.05%							
96	104	92.31%	26.65%	2	2	100.00%	0.00%	-1.054129	-1.640865
140	143	97.90%							
12	15	80.00%							
8	8	100.00%	0.00%	3	3	100.00%	0.00%		
9	9	100.00%							
15	15	100.00%							
18	18	100.00%	0.00%	7	10	70.00%	45.83%	-1.65985	-2.009117
18	23	78.26%							
1	1	1.00	0.00	845	733	1.15	0.54	-0.281818	-1.171333
22	3	7.33							
165	58	2.84							
797	247	3.23							
395	88	4.49							
600	128	4.69							
28	5	5.60							
24	8	3.00							
42	14	3.00							

72	17	4.24							
85	23	3.70							
20	20	100.00%							
4,621	4,623	99.96%							
2760.67	18,884	0.15							
10871.37	17,342	0.63							
13632.04	18,884	0.72							
1513.48	5,345	0.28							
1651.18	5,345	0.31							
378.81	1,302	0.29							
63.21	1,037	0.06							
442.02	1,302	0.34							
2589.88	4,221	0.61							
21251.20	4,155	5.11							
23841.08	4,221	5.65							
5347.93	8,934	0.60							
6486.00	5,640	1.15							
11833.93	8,934	1.32							
1091.63	1,238	0.88							
1180.64	1,218	0.97							
2272.27	1,238	1.84							
1735.23	6,199	0.28							
5576.32	12,352	0.45							
7311.55	6,199	1.18							
53.71	1,258	0.04							
705.85	2,331	0.30							
1497.49	1,259	1.19							
2257.05	2,331	0.97							
1370.24	3,651	0.38							
70936.56	3,649	19.44							
72306.80	3,651	19.80							
20758.25	7,312	2.84							
23766.54	5,061	4.70							
67646.64	6,399	10.57							
39493.49	8,198	4.82							
21004.88	1,063	19.76							
9598.37	1,736	5.53							
29908.41	5,894	5.07							
5133.78	3,779	1.36							
9737.07	1,894	5.14							
3,598	4,357	82.58%							
53	88	60.23%							
889	1,160	76.64%							
3,598	3,639	98.87%							
53	53	100.00%							
889	898	99.00%							
572:57	291	1:58							
47	47	100.00%							
647	647	100.00%							
3,294	3,294	100.00%							
22	22	100.00%							
601	615	97.72%							
673	673	100.00%							
1	1	100.00%							
4	4	100.00%							
27	27	100.00%							
19	77	24.68%	43.11%	7	63	11.11%	31.43%	-2.540644	-2.544602
1,578	1,578	100.00%							
1,851,013	1,851,814	99.96%							
22,558	22,558	100.00%							
4,751	4,752	99.98%	1.45%	75,832	76,188	99.53%	6.82%	-4.376084	-3.66047
22,558	22,558	100.00%							
1	1	100.00%							
3,560,409	3,398,255	1.05							
7191.08	57,209	0.13							
28,080	28,080	100.00%							
28,080	28,080	100.00%							
28,080	28,080	100.00%							
83,520	83,520	100.00%							
81,480	81,480	100.00%							
21,960	21,960	100.00%							
0	0								
25	36	69.44%	46.06%	17	22	77.27%	41.91%	0.666508	-1.594792
3	3	100.00%	0.00%	1	2	50.00%	50.00%	-2.19089	-3.331966
8	15	53.33%							
21	22	95.45%							
59	67	88.06%	32.43%	13	18	72.22%	44.79%	-2.663766	-3.619454
11	12	91.67%	27.64%	27	32	84.38%	36.31%	-1.186532	-2.72136
0	1	0.00%	0.00%						
1	1	100.00%							

2	2	100.00%							
5	7	71.43%	45.18%	27	32	84.38%	36.31%	0.670326	-1.59247
3	5	60.00%	48.99%	527	734	71.80%	45.00%	0.160261	-0.902569
125:59	36	3:30	2:18	69:08	18	3:50	4:20	-0.272807	-1.165855
1:27	3	0:29	0:16	5:06	2	2:33	2:54	-0.780895	-1.474751
80:50	15	5:23	3:52	2:31	1	2:31	0:00		
55:07	22	2:30	1:02	2:31	1	2:31	0:00		
181:15	67	2:42	2:03	67:21	16	4:13	4:28	-1.209359	-1.735238
508:47	78	6:31	6:04	90967:26	3,600	25:16	36:51	-4.444912	-3.702314
29:26	12	2:27	1:17	75:34	27	2:48	1:53	-0.531491	-1.323124
13:37	1	13:37	0:00						
3:03	1	3:03	0:00						
4:33	2	2:16	0:13						
24:17	7	3:28	3:34	75:34	27	2:48	1:53	0.687131	-0.582254
19:41	5	3:56	1:24	30568:24	957	31:57	54:15	-1.151453	-1.700034
9	36	25.00%	43.30%	7	26	26.92%	44.36%	-0.168456	-1.102414
0	3	0.00%	0.00%	0	2	0.00%	0.00%		
0	15	0.00%	0.00%	0	1	0.00%	0.00%		
0	22	0.00%	0.00%	0	1	0.00%	0.00%		
11	67	16.42%	37.04%	7	26	26.92%	44.36%	-1.025022	-1.623169
5	78	6.41%	24.49%	348	4,012	8.67%	28.15%	-0.70353	-1.427716
1	12	8.33%	27.64%	3	32	9.38%	29.15%	-0.105574	-1.064185
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	2	0.00%	0.00%						
2	7	28.57%	45.18%	3	32	9.38%	29.15%	0.795907	-0.516123
1	5	20.00%	40.00%	142	1,035	13.72%	34.41%	-0.058761	-1.035724
48	2,560	1.88%	13.56%	54	4,219	1.28%	11.24%	2.113097	0.284672
4	92,985	0.00%	0.66%	2	79,125	0.00%	0.50%	0.729611	-0.556428
0	102	0.00%		4,183	469,208	0.89%	9.40%	-0.957764	-1.582279
0	157	0.00%		58	4,530	1.28%	11.24%	-1.402861	-1.852879
16	4,743	0.34%	5.80%	1	1,579	0.06%	2.52%	3.748714	1.279056
24	14,793	0.16%	4.02%	1	1,579	0.06%	2.52%	1.485002	-0.097183
74	6,202	1.19%	10.86%	50	4,110	1.22%	10.96%	-0.106043	-1.06447
0	54	0.00%		58	4,530	1.28%	11.24%	-0.83193	-1.505778
83	36,937	0.22%	4.73%	5,047	665,898	0.76%	8.67%	-11.501413	-7.992363
23	41,038	0.06%	0.37%						-2.829097
6	15,751	0.04%	0.21%						-2.876945
26	41,230	0.06%							
6	15,751	0.04%							
17	1	17.00							
71	10	7.10	2.23						
3	1	3.00	0.00	270	6	45.00	77.04	-0.504712	-1.306843
9	3	3.00	0.00	27,343	265	103.18	121.92	-1.415267	-1.860421
10	10	100.00%	0.00%						
1	1	100.00%	0.00%	3	6	50.00%	50.00%	3.719016	1.261001
3	3	100.00%	0.00%	128	265	48.30%	49.97%	3.719016	1.261001
1	1	100.00%	0.00%	2,223	2,282	97.41%	15.87%	-0.162878	-1.099022
1	1	100.00%	0.00%	2,156	2,161	99.77%	4.80%	-0.048146	-1.029271
8	8	100.00%							
9	9	100.00%	0.00%	6	6	100.00%	0.00%		
45	46	97.83%							
438	444	98.65%							
96	98	97.96%	14.14%	4	8	50.00%	50.00%	-2.608596	-2.585914
167	182	91.76%							
21	21	100.00%							
9	9	100.00%							
16	16	100.00%							
7	7	100.00%	0.00%	18	25	72.00%	44.90%	-1.458333	-1.886604
17	18	94.44%							
3	1	3.00	0.00	5,543	1,716	3.23	5.54	-0.041517	-1.025241
1	1	1.00	0.00	940	831	1.13	0.52	-0.250827	-1.152492
16	3	5.33							
97	42	2.31							
655	231	2.84							
397	87	4.56							
645	144	4.48							
79	17	4.65							
23	9	2.56							
33	11	3.00							
29	6	4.83							
76	16	4.75							
9	9	100.00%	0.00%	12	12	100.00%	0.00%		
2	2	100.00%	0.00%	4,358	4,790	90.98%	28.65%	-0.445167	-1.270642
53	55	96.36%	18.72%	14	14	100.00%	0.00%	-0.339789	-1.206577
456	469	97.23%	16.42%	14	14	100.00%	0.00%	-0.464614	-1.282465
102	105	97.14%	16.66%	34	36	94.44%	22.91%	-0.609948	-1.370822
195	200	97.50%	15.61%	3,223	3,443	93.61%	24.46%	-2.186624	-2.329373
24	24	100.00%							
3,139	3,160	99.34%							

4703.47	31,200	0.15							
14688.08	24,958	0.59							
19391.55	31,200	0.62							
2185.83	7,319	0.30							
2478.22	7,319	0.34							
746.10	2,546	0.29							
112.77	1,658	0.07							
858.87	2,546	0.34							
3824.81	5,939	0.64							
25690.09	5,270	4.87							
29514.90	5,939	4.97							
8583.70	13,524	0.63							
45999.58	31,577	1.46							
54583.28	13,524	4.04							
1818.56	2,011	0.90							
1102.02	1,634	0.67							
2920.58	2,011	1.45							
2679.37	9,241	0.29							
5383.03	17,602	0.31							
8062.40	9,241	0.87							
93.25	1,504	0.06							
1093.31	3,419	0.32							
1811.20	1,504	1.20							
2997.76	3,419	0.88							
2321.12	5,882	0.39							
101505.64	5,284	19.21							
103826.76	5,882	17.65							
12683.62	6,827	1.86							
17418.93	4,701	3.71							
56862.65	5,956	9.55							
29038.93	7,636	3.80							
18963.12	968	19.59							
6468.17	1,635	3.96							
22180.23	5,497	4.03							
8091.91	3,527	2.29							
6145.14	1,744	3.52							
3,633	4,382	82.91%							
60	104	57.69%							
753	1,018	73.97%							
3,633	3,653	99.45%							
60	61	98.36%							
753	765	98.43%							
53:56	3	17:59							
752:13	359	2:06							
58	58	100.00%							
554	554	100.00%							
3,354	3,354	100.00%							
28	28	100.00%							
579	599	96.66%							
685	685	100.00%							
4	4	100.00%							
54	54	100.00%							
33	65	50.77%	49.99%	2	63	3.17%	17.53%	-15.354672	-10.334978
1,541	1,541	100.00%							
1,907,982	1,908,763	99.96%							
21,037	21,037	100.00%							
3,863	3,863	100.00%	0.00%	67,626	68,097	99.31%	8.29%	-5.04585	-4.067659
21,037	21,037	100.00%							
3,026,083	2,878,543	1.05							
7168.37	49,705	0.14							
29,820	29,880	99.80%							
29,820	29,880	99.80%							
29,792	29,880	99.71%							
85,680	85,680	100.00%							
83,130	83,130	100.00%							
21,600	21,600	100.00%							
0	0								
42	58	72.41%	44.69%	15	22	68.18%	46.58%	-0.72574	-2.441218
1	3	33.33%	47.14%	1	1	100.00%	0.00%	0	-2
6	15	40.00%							
23	30	76.67%							
36	45	80.00%	40.00%	17	24	70.83%	45.45%	-1.595756	-2.97015
10	14	71.43%	45.18%	28	40	70.00%	45.83%	-0.20078	-2.122066
1	1	100.00%	0.00%						
1	1	100.00%							
3	4	75.00%	43.30%	28	40	70.00%	45.83%	-0.416126	-2.252986
7	11	63.64%	48.10%	445	785	56.69%	49.55%	-0.461864	-1.280793
0	1	0.00%	0.00%	2,727	5,497	49.61%	50.00%	-0.01003	-1.006098
31:51	1	31:51	0:00	34958:25	985	35:29	59:15	-0.061409	-1.037334
224:54	58	3:53	4:04	102:08	19	5:23	6:46	-0.836453	-1.508528

23:45	3	7:55	5:02	1:10	1	1:10	0:00		
117:13	15	7:49	7:27	34:39	11	3:09	4:47	1.405072	-0.145777
101:02	30	3:22	3:16	34:39	11	3:09	4:47	0.047644	-0.971035
168:44	45	3:45	5:30	104:45	21	4:59	6:33	-0.716317	-1.43549
733:13	91	8:03	7:10	160401:49	4,344	36:55	64:31	-4.224772	-3.568479
47:26	14	3:23	2:40	118:49	31	3:50	2:44	-0.503812	-1.306296
2:30	1	2:30	0:00						
0:16	1	0:16	0:00						
30:40	4	7:40	13:08	118:49	31	3:50	2:44	1.145505	-0.303582
87:01	6	14:30	16:34	35140:58	1,012	34:43	58:40	-0.841705	-1.51172
0	1	0.00%	0.00%	7	22	31.82%	46.58%	-0.668114	-1.406185
16	58	27.59%	44.69%	3	24	12.50%	33.07%	1.196603	-0.272517
0	3	0.00%	0.00%	0	1	0.00%	0.00%		
0	15	0.00%	0.00%	0	12	0.00%	0.00%		
1	30	3.33%	17.95%	0	12	0.00%	0.00%	-0.565949	-1.344072
6	45	13.33%	33.99%	3	24	12.50%	33.07%	-0.302383	-1.183836
7	91	7.69%	26.65%	425	4,770	8.91%	28.49%	-0.40386	-1.24553
1	14	7.14%	25.75%	8	40	20.00%	40.00%	-1.035098	-1.629295
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
1	4	25.00%	43.30%	8	40	20.00%	40.00%	-0.290528	-1.176628
0	6	0.00%	0.00%	102	1,076	9.48%	29.29%	-0.790476	-1.480575
72	2,594	2.78%	16.43%	62	4,312	1.44%	11.90%	4.522587	1.749537
4	93,897	0.00%	0.65%	1	80,637	0.00%	0.35%	1.786117	0.085882
0	103	0.00%		4,946	474,520	1.04%	10.16%	-1.041469	-1.633168
1	150	0.67%	8.14%	64	4,629	1.38%	11.68%	-0.739031	-1.449299
16	4,810	0.33%	5.76%	12	1,603	0.75%	8.62%	-1.673262	-2.017271
30	14,717	0.20%	4.51%	12	1,603	0.75%	8.62%	-2.402823	-2.460813
49	6,255	0.78%	8.82%	64	4,205	1.52%	12.24%	-3.025365	-2.839291
0	54	0.00%		64	4,629	1.38%	11.68%	-0.865063	-1.525921
97	37,419	0.26%	5.08%	5,846	672,617	0.87%	9.28%	-12.371143	-8.521121
13	41,806	0.03%	0.28%						-2.907154
1	15,751	0.01%	0.06%						-2.973259
13	41,830	0.03%							
1	15,751	0.01%							
1	1	1.00	0.00						
0	1	0.00%	0.00%						
1	1	100.00%	0.00%	2,250	2,256	99.73%	5.15%	-0.051628	-1.031388
4	4	100.00%							
11	11	100.00%	0.00%	10	10	100.00%	0.00%		
43	43	100.00%							
525	550	95.45%							
59	71	83.10%	37.48%	9	13	69.23%	46.15%	-0.996005	-1.605528
333	338	98.52%							
9	9	100.00%							
5	5	100.00%	0.00%	21	21	100.00%	0.00%		
5	5	100.00%							
26	29	89.66%							
26	29	89.66%	30.45%	13	17	76.47%	42.42%	-1.017556	-1.61863
15	15	100.00%							
18	4	4.50							
109	38	2.87							
758	258	2.94							
421	67	6.28							
983	193	5.09							
38	9	4.22							
15	5	3.00							
75	25	3.00							
176	29	6.07							
40	9	4.44							
16	16	100.00%	0.00%	33	33	100.00%	0.00%		
1	1	100.00%	0.00%	4,399	4,828	91.11%	28.45%	-0.312253	-1.189836
50	51	98.04%	13.86%	3	6	50.00%	50.00%	-2.226123	-2.353387
580	596	97.32%	16.16%	3	6	50.00%	50.00%	-2.306393	-2.402188
92	100	92.00%	27.13%	32	35	91.43%	27.99%	-0.103935	-1.063188
353	355	99.44%	7.48%	3,068	3,282	93.48%	24.69%	-4.318629	-3.62554
136	136	100.00%							
3,005	3,006	99.97%							
3083.73	20,221	0.15							
7611.97	12,737	0.60							
10695.70	20,221	0.53							
1294.12	4,112	0.31							
1490.00	4,112	0.36							
620.18	2,157	0.29							
50.27	806	0.06							
670.45	2,157	0.31							
2287.89	3,544	0.65							
10762.15	2,304	4.67							
13050.04	3,544	3.68							
5158.49	7,976	0.65							

29537.69	15,622	1.89							
34696.18	7,976	4.35							
1421.81	1,546	0.92							
575.17	727	0.79							
1996.98	1,546	1.29							
1567.86	4,964	0.32							
2797.00	8,302	0.34							
4364.86	4,964	0.88							
59.51	608	0.10							
780.39	2,294	0.34							
748.70	608	1.23							
1588.60	2,294	0.69							
1531.68	3,766	0.41							
50567.99	2,563	19.73							
52099.67	3,766	13.83							
13058.09	7,271	1.80							
18840.05	5,003	3.77							
56124.63	6,327	8.87							
30770.08	8,135	3.78							
19497.73	1,073	18.17							
6897.10	1,712	4.03							
23269.36	5,863	3.97							
9539.50	3,756	2.54							
6598.20	1,887	3.50							
3,860	4,499	85.80%							
63	119	52.94%							
877	1,259	69.66%							
3,860	3,878	99.54%							
63	63	100.00%							
877	899	97.55%							
42:46	5	8:33							
705:04	290	2:26							
59	59	100.00%							
707	707	100.00%							
3,514	3,514	100.00%							
35	35	100.00%							
630	648	97.22%							
578	578	100.00%							
4	4	100.00%							
15	15	100.00%							
42	89	47.19%	49.92%	7	68	10.29%	30.39%	-7.538491	-5.583077
1,408	1,408	100.00%							
1,854,198	1,855,391	99.94%							
24,999	24,999	100.00%							
3,944	3,959	99.62%	6.14%	73,786	74,274	99.34%	8.08%	-2.11069	-2.283208
24,999	24,999	100.00%							
3,768,190	3,617,763	1.04							
7115.23	50,998	0.14							
27,360	27,360	100.00%							
27,360	27,360	100.00%							
27,228	27,360	99.52%							
77,580	77,580	100.00%							
75,600	75,600	100.00%							
20,160	20,160	100.00%							
0	0								
20	38	52.63%	49.93%	18	24	75.00%	43.30%	3.005654	-0.172692
8	15	53.33%							
25	32	78.13%							
56	65	86.15%	34.54%	19	25	76.00%	42.71%	-2.020476	-3.228362
4	5	80.00%	40.00%	35	44	79.55%	40.34%	-0.047754	-2.029032
1	1	100.00%	0.00%						
1	1	100.00%							
12	16	75.00%	43.30%	35	44	79.55%	40.34%	0.112376	-1.93168
2	7	28.57%	45.18%	420	770	54.55%	49.79%	0.990521	-0.397806
186:13	38	4:54	3:45	89:04	21	4:14	3:42	0.61584	-0.625596
83:32	15	5:34	4:38						
97:41	32	3:03	2:52						
195:35	63	3:06	2:09	90:07	22	4:06	3:40	-1.092502	-1.664194
1071:02	116	9:14	8:53	131035:45	3,928	33:22	40:36	-6.30837	-4.835216
12:53	5	2:35	1:51	183:03	39	4:42	7:47	-0.573089	-1.348414
1:01	1	1:01	0:00						
2:56	1	2:56	0:00						
42:57	16	2:41	1:54	183:03	39	4:42	7:47	-0.870289	-1.529098
58:01	11	5:16	3:48	27505:45	987	27:52	24:46	-3.008317	-2.828927
8	38	21.05%	40.77%	4	27	14.81%	35.52%	0.301816	-0.816509
1	15	6.67%	24.94%						
0	32	0.00%	0.00%						
5	63	7.94%	27.03%	4	27	14.81%	35.52%	-0.841748	-1.511747
7	116	6.03%	23.81%	450	4,234	10.63%	30.82%	-1.58379	-1.962876
1	5	20.00%	40.00%	10	43	23.26%	42.25%	-0.163106	-1.099161

0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
4	16	25.00%	43.30%	10	43	23.26%	42.25%	-0.175033	-1.106412
0	11	0.00%	0.00%	97	1,045	9.28%	29.02%	-1.055369	-1.641619
43	2,619	1.64%	12.71%	68	4,452	1.53%	12.26%	0.378936	-0.769623
1	94,257	0.00%	0.33%	1	81,237	0.00%	0.35%	-0.101234	-1.061546
0	108	0.00%		4,493	478,971	0.94%	9.64%	-1.011167	-1.614746
0	142	0.00%		71	4,772	1.49%	12.11%	-1.443148	-1.877372
15	4,859	0.31%	5.55%	0	1,612	0.00%			
33	14,397	0.23%	4.78%	0	1,612	0.00%			
81	6,341	1.28%	11.23%	69	4,334	1.59%	12.52%	-1.275523	-1.775463
0	56	0.00%		71	4,772	1.49%	12.11%	-0.914312	-1.555863
127	37,771	0.34%	5.79%	5,407	678,272	0.80%	8.89%	-9.804242	-6.960556
51	41,782	0.12%	0.58%						-2.630574
5	15,751	0.03%	0.25%						-2.896007
53	41,878	0.13%							
5	15,751	0.03%							
19	8	2.38	1.06						
11	3	3.67	2.89	263	6	43.83	70.10	-0.810352	-1.492659
62	2	31.00	0.00	21,692	264	82.17	106.03	-0.679868	-1.413331
8	8	100.00%	0.00%						
3	3	100.00%	0.00%	5	6	83.33%	37.27%	3.719016	1.261001
2	2	100.00%	0.00%	121	264	45.83%	49.83%	3.719016	1.261001
7	7	100.00%							
2	2	100.00%	0.00%	4	4	100.00%	0.00%		
63	66	95.45%							
324	329	98.48%							
66	68	97.06%	16.90%	10	13	76.92%	42.13%	-1.578825	-1.959858
215	222	96.85%							
11	11	100.00%							
3	3	100.00%	0.00%	3	3	100.00%	0.00%		
2	2	100.00%							
7	8	87.50%							
6	6	100.00%	0.00%	5	65	7.69%	26.65%	-8.118836	-5.935902
19	19	100.00%							
25	6	4.17							
170	57	2.98							
454	154	2.95							
291	61	4.77							
790	181	4.36							
30	6	5.00							
5	2	2.50							
15	5	3.00							
23	5	4.60							
92	19	4.84							
5	5	100.00%	0.00%	7	7	100.00%	0.00%		
70	71	98.59%	11.78%	4	4	100.00%	0.00%	-1.613358	-1.980852
352	356	98.88%	10.54%	4	4	100.00%	0.00%	-1.707233	-2.037924
73	74	98.65%	11.55%	68	78	87.18%	33.43%	-2.11404	-2.285245
238	241	98.76%	11.09%	2,865	3,071	93.29%	25.02%	-3.264572	-2.984719
43	43	100.00%							
3,374	3,374	100.00%							
4325.59	29,426	0.15							
12751.11	20,208	0.63							
17076.70	29,426	0.58							
1889.47	6,446	0.29							
2028.64	6,446	0.31							
859.45	2,965	0.29							
92.51	1,259	0.07							
951.96	2,965	0.32							
3372.34	5,429	0.62							
17837.82	3,981	4.48							
21210.16	5,429	3.91							
7536.52	12,136	0.62							
39703.87	25,973	1.53							
47240.39	12,136	3.89							
1931.01	2,152	0.90							
809.80	1,222	0.66							
2740.81	2,152	1.27							
2243.80	7,715	0.29							
4349.12	13,474	0.32							
6592.92	7,715	0.85							
48.34	1,096	0.04							
1101.11	3,435	0.32							
1299.26	1,097	1.18							
2448.71	3,435	0.71							
2003.11	5,498	0.36							
80666.67	4,101	19.67							
82669.78	5,498	15.04							
10828.18	6,523	1.66							

1030.17	4,479	0.23							
74773.92	7,176	10.42							
25880.94	7,311	3.54							
40974.96	4,568	8.97							
3991.25	775	5.15							
19800.00	5,280	3.75							
9368.80	3,346	2.80							
5958.12	1,722	3.46							
3,438	4,060	84.68%							
50	79	63.29%							
852	1,108	76.90%							
3,438	3,457	99.45%							
50	50	100.00%							
852	855	99.65%							
44:07	2	22:03							
353:07	225	1:34							
41	41	100.00%							
622	622	100.00%							
3,160	3,160	100.00%							
20	20	100.00%							
513	533	96.25%							
538	539	99.81%							
5	5	100.00%							
1	1	100.00%							
1	1	100.00%							
33	33	100.00%							
23	45	51.11%	49.99%	9	68	13.24%	33.89%	-5.816278	-4.536046
1,696	1,697	99.94%							
1,900,445	1,901,150	99.96%							
20,890	20,890	100.00%							
3,307	3,309	99.94%	2.46%	67,977	68,442	99.32%	8.21%	-4.233289	-3.573657
20,890	20,890	100.00%							
3	3	100.00%							
4,189,698	4,019,065	1.04							
7733.70	53,295	0.15							
27,660	27,660	100.00%							
30,600	30,600	100.00%							
27,660	27,660	100.00%							
77,280	77,280	100.00%							
75,786	75,786	100.00%							
22,860	22,860	100.00%							
0	0								
27	35	77.14%	41.99%	22	27	81.48%	38.84%	0.18582	-1.88703
2	2	100.00%	0.00%						
13	18	72.22%							
21	26	80.77%							
63	76	82.89%	37.66%	18	23	78.26%	41.25%	-0.944134	-2.573992
10	14	71.43%	45.18%	31	35	88.57%	31.82%	2.077082	-0.737224
0	1	0.00%	0.00%						
11	11	100.00%	0.00%	31	35	88.57%	31.82%	-2.078406	-3.263582
4	6	66.67%	47.14%	468	840	55.71%	49.67%	-0.538175	-1.327187
5:36	3	1:52	1:29	66:11	18	3:41	2:41	-1.084646	-1.659418
108:48	35	3:07	2:33	66:11	18	3:41	2:41	-0.732104	-1.445088
3:44	2	1:52	1:53						
64:47	18	3:36	2:54	12:25	3	4:08	3:09	-0.274323	-1.166776
93:45	26	3:36	2:22	12:25	3	4:08	3:09	-0.277078	-1.168452
244:17	76	3:13	3:02	63:51	17	3:45	2:44	-0.737633	-1.448449
1524:07	137	11:07	11:00	197763:31	5,294	37:21	74:40	-4.059909	-3.468249
51:59	14	3:43	3:08	87:42	25	3:30	3:41	0.248174	-0.849121
11:05	1	11:05	0:00						
22:20	11	2:02	1:12	87:42	25	3:30	3:41	-1.10782	-1.673507
50:43	9	5:38	5:37	49651:07	1,199	41:25	161:26	-0.662331	-1.402669
0	3	0.00%	0.00%	2	27	7.41%	26.19%	-0.464758	-1.282553
3	35	8.57%	27.99%	2	27	7.41%	26.19%	-0.315084	-1.191557
0	2	0.00%	0.00%						
1	18	5.56%	22.91%	0	5	0.00%	0.00%	-0.781034	-1.474835
2	26	7.69%	26.65%	0	5	0.00%	0.00%	-0.52131	-1.316934
20	76	26.32%	44.03%	2	27	7.41%	26.19%	1.86893	0.136229
8	137	5.84%	23.45%	524	5,766	9.09%	28.74%	-1.307324	-1.794796
3	14	21.43%	41.03%	1	35	2.86%	16.66%	1.515255	-0.078791
0	1	0.00%	0.00%						
0	11	0.00%	0.00%	1	35	2.86%	16.66%	-0.496149	-1.301637
0	9	0.00%	0.00%	143	1,293	11.06%	31.36%	-1.054227	-1.640924
49	2,653	1.85%	13.46%	62	4,512	1.37%	11.64%	1.660213	0.009338
3	94,281	0.00%	0.56%	0	82,029	0.00%			
0	113	0.00%		6,080	484,216	1.26%	11.13%	-1.198573	-1.728681
0	141	0.00%		62	4,827	1.28%	11.26%	-1.335125	-1.811698
18	4,927	0.37%	6.03%	6	1,634	0.37%	6.05%	-0.01079	-1.00656
26	14,387	0.18%	4.25%	6	1,634	0.37%	6.05%	-1.180984	-1.717987
87	6,359	1.37%	11.62%	58	4,389	1.32%	11.42%	0.20819	-0.873429

0	57	0.00%		62	4,827	1.28%	11.26%	-0.856155	-1.520506
146	38,343	0.38%	6.16%	7,059	684,627	1.03%	10.10%	-12.266732	-8.457644
34	41,878	0.08%	0.48%						-2.758837
5	15,751	0.03%	0.18%						-2.903138
34	41,878	0.08%							
5	15,751	0.03%							
3	1	3.00	0.00						
578	4	144.50	163.39	2,162	23	94.00	26.50	2.365618	0.438194
22	2	11.00	0.00	19,130	242	79.05	100.14	-0.957037	-1.581837
1	1	100.00%	0.00%	2,269	2,270	99.96%	2.10%	-0.020989	-1.01276
6	6	100.00%							
3	4	75.00%	43.30%	3	3	100.00%	0.00%	-0.180012	-1.10944
58	59	98.31%							
362	370	97.84%							
75	76	98.68%	11.40%	6	6	100.00%	0.00%	-1.452576	-1.883104
202	202	100.00%							
25	26	96.15%							
10	10	100.00%							
1	1	100.00%							
7	7	100.00%	0.00%	7	9	77.78%	41.57%	-1.06066	-1.644836
21	22	95.45%							
1	1	1.00	0.00	929	818	1.14	0.50	-0.272776	-1.165836
29	6	4.83							
157	57	2.75							
583	179	3.26							
298	70	4.26							
672	145	4.63							
122	24	5.08							
30	10	3.00							
3	1	3.00							
29	6	4.83							
87	18	4.83							
4	4	100.00%	0.00%	5	5	100.00%	0.00%		
1	1	100.00%	0.00%	4,448	4,910	90.59%	29.20%	-0.322251	-1.195915
64	69	92.75%	25.93%	6	6	100.00%	0.00%	-0.388437	-1.236153
367	379	96.83%	17.51%	6	6	100.00%	0.00%	-0.938171	-1.570368
80	83	96.39%	18.66%	11	16	68.75%	46.35%	-2.183675	-2.32758
218	224	97.32%	16.15%	3,107	3,331	93.28%	25.04%	-2.340518	-2.422934
74	75	98.67%							
3,613	3,614	99.97%							
1386.80	10,260	0.14							
21677.38	36,031	0.60							
23064.18	10,260	2.25							
595.58	2,094	0.28							
853.12	2,094	0.41							
270.39	984	0.27							
149.84	2,309	0.06							
420.23	984	0.43							
1142.64	1,848	0.62							
30683.68	6,889	4.45							
31826.32	1,848	17.22							
2525.93	4,188	0.60							
67412.56	45,236	1.49							
69938.49	4,188	16.70							
657.80	738	0.89							
1404.54	2,136	0.66							
2062.34	738	2.79							
758.63	2,670	0.28							
6972.21	23,796	0.29							
7730.84	2,670	2.90							
15.77	354	0.04							
366.46	1,188	0.31							
2287.91	1,933	1.18							
2670.14	1,188	2.25							
686.38	1,956	0.35							
138810.84	7,196	19.29							
139497.22	1,956	71.32							
12350.48	7,504	1.65							
19775.40	5,164	3.83							
58213.18	6,546	8.89							
30080.39	8,390	3.59							
20948.76	1,071	19.56							
6781.95	1,771	3.83							
23855.15	6,050	3.94							
8391.99	3,856	2.18							
6055.93	1,940	3.12							
3,987	4,650	85.74%							
58	78	74.36%							
782	1,129	69.26%							
3,987	4,008	99.48%							

58	59	98.31%							
782	797	98.12%							
2:36	2	1:18							
575:40	269	2:08							
54	54	100.00%							
553	553	100.00%							
3,670	3,673	99.92%							
13	13	100.00%							
627	643	97.51%							
570	570	100.00%							
5	5	100.00%							
5	5	100.00%							
10	10	100.00%							
17	28	60.71%	48.84%	5	65	7.69%	26.65%	-8.802436	-6.351501
5,363,099	2,256,987	2.38	0.56	2,472,881	526,407	4.70	5.93	-255.668764	-156.435572
19,890,021	19,890,021	100.00%							
10	5	2.00	0.00	2,472,881	526,407	4.70	5.93	-1.01684	-1.618195
5,363,089	2,256,982	2.38	0.56	2,472,881	526,407	4.70	5.93	-255.668619	-156.435484
1,430	1,431	99.93%							
1,977,238	1,977,412	99.99%							
25,171	25,171	100.00%							
3,524	3,528	99.89%	3.37%	66,216	66,760	99.19%	8.99%	-4.516821	-3.746032
25,171	25,171	100.00%							
209	2	104.50							
2	2	100.00%							
1039:07	38,386	0:02							
				8.69	1	8.69			
30,060	30,060	100.00%							
30,060	30,060	100.00%							
85,668	85,800	99.85%							
21,960	21,960	100.00%							
83,550	83,640	99.89%							
0	0								
30,060	30,060	100.00%							
1	1	100.00%	0.00%	2	5	40.00%	48.99%	0	-1
4	7	57.14%	49.49%	368	1,023	35.97%	47.99%	0.779128	-0.526324
1	11	9.09%	28.75%	7	13	53.85%	49.85%	-2.191417	-2.332287
5,372	6,024	89.18%	31.07%	142,083	158,964	89.38%	30.81%	0.504427	-0.69333
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
4	4	100.00%	0.00%	3	3	100.00%	0.00%		
13	15	86.67%	33.99%	3	3	100.00%	0.00%	-0.485318	-1.295052
34	36	94.44%	22.91%	639	1,154	55.37%	49.71%	-4.644042	-3.823377
1	1	100.00%	0.00%						
3	3	100.00%	0.00%	208	318	65.41%	47.57%	-1.253679	-1.762183
9	9	100.00%	0.00%	4	4	100.00%	0.00%		
2	2	100.00%	0.00%	96	109	88.07%	32.41%	-0.515707	-1.313527
1	1	100.00%	0.00%	51	55	92.73%	25.97%	-0.277544	-1.168735
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
6	6	100.00%	0.00%	3	3	100.00%	0.00%		
23	24	95.83%	19.98%	3	3	100.00%	0.00%	-1.22064	-1.742097
71	72	98.61%	11.70%	3,216	4,027	79.86%	40.10%	-3.932209	-3.390613
1	1	100.00%	0.00%						
4	4	100.00%	0.00%	855	1,011	84.57%	36.12%	-0.852613	-1.518352
3	3	100.00%	0.00%	21	26	80.77%	39.41%	-0.800246	-1.486515
1	1	100.00%	0.00%	3	3	100.00%	0.00%		
1	1	100.00%							
22	25	88.00%	32.50%	20	25	80.00%	40.00%	-1.414214	-2.85978
1	1	100.00%	0.00%	1	3	33.33%	47.14%	-2.44949	-3.489184
37	49	75.51%	43.00%	19	24	79.17%	40.61%	0.067402	-1.959024
4	4	100.00%	0.00%	23	29	79.31%	40.51%	-1.915198	-3.164358
0	2	0.00%	0.00%						
0	1	0.00%	0.00%						
3	6	50.00%	50.00%	23	29	79.31%	40.51%	1.973758	-0.80004
195:42	9	21:45	3:11	48:56	4	12:14	9:50	3.847573	0.339158
96:55	2	48:27	36:23	125248:43	3,763	33:17	30:46	0.990356	-0.397906
96:55	2	48:27	36:23	125249:18	3,764	33:17	30:46	0.97815	-0.405327
25:50	2	12:55	14:11	2416:04	109	22:10	22:31	-0.575662	-1.349978
25:50	2	12:55	14:11	2416:04	109	22:10	22:31	-0.575662	-1.349978
3:00	1	3:00	0:00						
17:00	1	17:00	0:00	2600:23	230	11:18	37:27	0.796055	-0.516033
0:53	1	0:53	0:00	409:19	55	7:27	13:50	-0.47002	-1.285752
3:00	1	3:00	0:00	0:03	1	0:03	0:00		
17:00	1	17:00	0:00	2611:36	341	7:40	31:11	1.140687	-0.306511
0:01	1	0:01	0:00	1:45	3	0:35	0:10	-3.086585	-2.87651
1:51	1	1:51							
6:34	3	2:11	0:43	65:13	19	3:26	2:34	-0.781603	-1.475181
0:01	1	0:01	0:00	1:15	2	0:37	0:12	-2.479138	-2.507209
1:51	1	1:51							
74:04	25	2:58	1:50	63:59	18	3:33	2:35	-0.742925	-1.451666

0:10	1	0:10	0:00	41:43	3	13:54	11:51	-1.004636	-1.610776
18:41	6	3:07	1:56	7:24	2	3:42	1:40	-0.428947	-1.260781
232:11	24	9:40	25:06	7:24	2	3:42	1:40	-0.326561	-1.198535
160:29	49	3:17	2:08	63:59	18	3:33	2:35	-0.393363	-1.239148
801:30	72	11:08	12:35	127149:19	3,944	32:14	31:39	-5.606727	-4.408648
10:34	1	10:34	0:00						
10:20	4	2:35	1:04	95:59	21	4:34	5:50	-0.62486	-1.379888
9:32	2	4:46	0:08						
10:34	1	10:34	0:00						
4:13	1	4:13	0:00						
24:12	6	4:02	2:19	95:59	21	4:34	5:50	-0.199101	-1.121045
47:26	4	11:52	9:42	27677:07	982	28:11	56:42	-0.574755	-1.349426
1	9	11.11%	31.43%	0	4	0.00%	0.00%	-0.502402	-1.305439
1	2	50.00%	50.00%	401	4,023	9.97%	29.96%	0.878638	-0.465826
0	2	0.00%	0.00%	11	122	9.02%	28.64%	-0.44159	-1.268467
0	1	0.00%	0.00%	3	58	5.17%	22.15%	-0.231562	-1.14078
1	1	100.00%	0.00%	0	1	0.00%	0.00%	0	-1
0	1	0.00%	0.00%	37	346	10.69%	30.90%	-0.345537	-1.210072
0	3	0.00%	0.00%	3	26	11.54%	31.95%	-0.592304	-1.360096
0	1	0.00%	0.00%	0	3	0.00%	0.00%		
0	1	0.00%							
3	25	12.00%	32.50%	3	26	11.54%	31.95%	-0.376876	-1.229125
1	1	100.00%	0.00%	0	3	0.00%	0.00%	0.67449	-0.589939
0	6	0.00%	0.00%	0	3	0.00%	0.00%		
3	24	12.50%	33.07%	0	3	0.00%	0.00%	-0.50143	-1.304848
9	49	18.37%	38.72%	3	26	11.54%	31.95%	0.414548	-0.747973
4	74	5.41%	22.61%	427	4,291	9.95%	29.93%	-1.295166	-1.787405
0	4	0.00%	0.00%	4	29	13.79%	34.48%	-0.749949	-1.455937
0	2	0.00%	0.00%						
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	6	0.00%	0.00%	4	29	13.79%	34.48%	-0.891868	-1.542217
0	4	0.00%	0.00%	105	1,052	9.98%	29.97%	-0.6647	-1.404109
0	113	0.00%		3	1,661	0.18%	4.25%	-0.437538	-1.266004
3	1,946	0.15%	3.92%	655	201,911	0.32%	5.69%	-1.314347	-1.799066
0	200	0.00%		12	28,803	0.04%	2.04%	-0.287723	-1.174923
10	384	2.60%	15.93%	6	3,467	0.17%	4.16%	4.934621	2.000037
29	2,684	1.08%	10.34%	54	4,588	1.18%	10.78%	-0.368229	-1.223868
3	94,209	0.00%	0.56%	3	82,149	0.00%	0.60%	-0.162059	-1.098525
3	526	0.57%	7.53%	5,343	691,750	0.77%	8.75%	-0.529109	-1.321675
0	39	0.00%		5,343	691,750	0.77%	8.75%	-0.550962	-1.334961
0	690	0.00%		12	18,970	0.06%	2.51%	-0.649174	-1.394669
0	116	0.00%		4,688	489,839	0.96%	9.74%	-1.058602	-1.643585
0	136	0.00%							
6	4,944	0.12%	3.48%	3	1,656	0.18%	4.25%	-0.495294	-1.301118
0	15	0.00%		5,343	691,750	0.77%	8.75%	-0.341698	-1.207738
25	14,253	0.18%	4.18%	3	1,656	0.18%	4.25%	-0.052153	-1.031707
55	6,372	0.86%	9.25%	53	4,472	1.19%	10.82%	-1.525291	-1.927311
0	58	0.00%		55	4,902	1.12%	10.53%	-0.806501	-1.490317
76	38,869	0.20%	4.42%	5,343	691,756	0.77%	8.75%	-12.640495	-8.684875
9	9	100.00%	0.00%	3	4	75.00%	43.30%	-0.960769	-1.584106
2	2	100.00%	0.00%	108	122	88.52%	31.87%	-0.505052	-1.30705
1	1	100.00%	0.00%	54	58	93.10%	25.34%	-0.269849	-1.164057
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
31	42,286	0.07%	0.44%						-2.778066
1	15,751	0.01%	0.04%						-2.979933
31	42,286	0.07%							
1	15,751	0.01%							
1	1	100.00%	0.00%						
0	1	0.00%							
				7.41	1	7.41			
40	40	100.00%							
0	40	0.00%							
6	1	6.00	0.00	3,847	59	65.20	87.90	-0.667913	-1.406062
6	1	6.00							
15	5	3.00	0.00						
528	2	264.00	0.00	1,719	28	61.39	31.43	3.719016	1.261001
1	1	100.00%							
1	1	100.00%							
5	5	100.00%							
2	2	100.00%							
4,174	4,174	100.00%							
4,174	4,174	100.00%							
3,297	3,558	92.66%	26.07%	669,955	1,001,358	66.90%	47.06%		
0	2	0.00%	0.00%	577	611	94.44%	22.92%	2.710548	0.647896
2	2	100.00%	0.00%	56	65	86.15%	34.54%	-0.558421	-1.339496
10	10	100.00%							
3	3	100.00%	0.00%						
31	31	100.00%							
251	254	98.82%							

86	92	93.48%	24.69%	2	2	100.00%	0.00%	-1.154108	-1.701648
197	203	97.04%							
7	7	100.00%							
1	2	50.00%							
12	13	92.31%							
5	5	100.00%	0.00%	3	3	100.00%	0.00%		
2	2	100.00%							
1	1	100.00%							
7	9	77.78%	41.57%	8	20	40.00%	48.99%	-1.92118	-2.167994
6	6	100.00%							
6	2	3.00	1.41	1,835	415	4.42	5.40	-0.371111	-1.22562
4	2	2.00	0.00	260	45	5.78	9.36	-0.558299	-1.339421
42	9	4.67							
79	29	2.72							
386	153	2.52							
333	83	4.01							
673	155	4.34							
104	7	14.86							
36	2	18.00							
44	10	4.40							
5	2	2.50							
3	1	3.00							
35	7	5.00							
20	4	5.00							
144	12	12.00	0.00						
4	4	100.00%	0.00%	772	800	96.50%	18.38%	-0.379942	-1.230988
2	2	100.00%							
21	21	100.00%	0.00%						
23	23	100.00%	0.00%	24	24	100.00%	0.00%		
8	8	100.00%	0.00%	4	4	100.00%	0.00%		
40	40	100.00%	0.00%	6	6	100.00%	0.00%		
251	255	98.43%	12.43%	6	6	100.00%	0.00%	-1.3449	-1.817641
97	101	96.04%	19.50%	22	22	100.00%	0.00%	0.126346	-0.923187
201	209	96.17%	19.19%	2,840	3,048	93.18%	25.22%	-1.661862	-2.010341
4	4	100.00%							
23	23	100.00%							
40	40	100.00%							
255	255	100.00%							
101	101	100.00%							
209	209	100.00%							
0	4	0.00%							
0	4	0.00%							
1	8	12.50%							
4	4	100.00%							
23	23	100.00%							
40	40	100.00%							
251	255	98.43%							
97	101	96.04%							
201	209	96.17%							
2	1	2.00	0.00	100	21	4.76	4.41	-0.611218	-1.371594
2	1	2.00	0.00						
7	6	1.17	0.41						
2	1	2.00							
3	1	3.00	0.00	258	8	32.25	4.43	-6.222247	-4.782858
1	1	1.00	0.00	133	13	10.23	15.49	-0.574338	-1.349173
6	2	3.00	0.00						
22	6	3.67	1.03	455	41	11.10	11.60	-1.465117	-1.890728
2	2	1.00	0.00	135	4	33.75	4.50	-8.403654	-6.109059
3:06	73	0:03							
70	70	100.00%							
4,098	4,100	99.95%							
5139.37	37,570	0.14							
17793.45	22,323	0.80							
22932.82	37,570	0.61							
1918.73	7,490	0.26							
4859.20	7,490	0.65							
886.41	3,724	0.24							
2068.71	1,673	1.24							
2955.12	3,724	0.79							
3422.15	7,021	0.49							
30680.30	5,126	5.99							
34102.45	7,021	4.86							
7498.36	14,601	0.51							
49879.47	30,616	1.63							
57377.83	14,601	3.93							
2027.76	2,943	0.69							
3278.41	1,719	1.91							
5306.17	2,943	1.80							
2385.84	9,851	0.24							
9478.09	17,280	0.55							

11863.93	9,851	1.20							
926.26	2,749	0.34							
1006.23	4,021	0.25							
3268.34	1,923	1.70							
5200.83	4,021	1.29							
1993.16	6,199	0.32							
72184.97	3,883	18.59							
74178.13	6,199	11.97							
13027.47	7,289	1.79							
18523.92	5,000	3.70							
55548.59	6,371	8.72							
30158.63	8,157	3.70							
19891.75	1,066	18.66							
6539.96	1,702	3.84							
23869.87	5,862	4.07							
8549.37	3,776	2.26							
6190.13	1,873	3.30							
87	1,039	0.08	0.30	297	16,153	0.02	0.14	14.123828	7.586678
1	1	100.00%							
11	11	100.00%							
241	241	100.00%							
3,882	4,460	87.04%							
57	87	65.52%							
601	804	74.75%							
182	345	52.75%							
48	70	68.57%							
205	311	65.92%							
3,882	3,900	99.54%							
57	59	96.61%							
601	608	98.85%							
182	185	98.38%							
48	50	96.00%							
205	205	100.00%							
20:31	4	5:08							
323:16	269	1:12							
505	15,376	3.28%							
7,107	15,376	46.22%							
4	9	44.44%							
54	54	100.00%							
437	437	100.00%							
3,528	3,528	100.00%							
14	15	93.33%							
468	478	97.91%							
522	526	99.24%							
1	1	100.00%							
4	4	100.00%							
4	4	100.00%							
627:01	3,676	0:10							
1,092	1,092	100.00%	0.00%	143,267	143,267	100.00%	0.00%		
6	2	3.00	2.83	25	19	1.32	1.97	-1.147994	-1.697931
129	36	3.58	1.78	25	19	1.32	1.97	-4.051943	-3.463407
1	8	12.50%	33.07%	4	104	3.85%	19.23%	-1.226493	-1.745655
26	44	59.09%	49.17%	4	104	3.85%	19.23%	-15.973738	-10.711343
4,779,642	2,101,484	2.27	0.52	2,063,715	465,337	4.43	5.74	-232.2578	-142.202716
20,276,063	20,276,064	100.00%							
10	5	2.00	0.00	2,063,715	465,337	4.43	5.74	-0.948274	-1.57651
4,779,632	2,101,479	2.27	0.52	2,063,715	465,337	4.43	5.74	-232.25768	-142.202643
1,517	1,517	100.00%							
1,882,953	1,883,215	99.99%							
25,601	25,601	100.00%							
4,494	4,495	99.98%	1.49%	78,551	79,354	98.99%	10.01%	-6.449526	-4.921034
25,601	25,601	100.00%							
1	1	100.00%							
772:41	34,318	0:01							
3,855,404	3,678,349	1.05							
10101.80	70,524	0.14							
69,181	69,783	99.14%							
				8.46	1	8.46			
29,340	29,340	100.00%							
29,340	29,340	100.00%							
83,400	83,400	100.00%							
21,600	21,600	100.00%							
80,970	80,970	100.00%							
0	0								
29,340	29,340	100.00%							
6	27	22.22%	41.57%	415	1,197	34.67%	47.59%	-1.343993	-1.81709
2	2	100.00%	0.00%	7	32	21.88%	41.34%	1.520672	-0.075497
0	1	0.00%	0.00%	1	4	25.00%	43.30%	-0.516398	-1.313948
5,170	6,267	82.50%	38.00%	141,838	175,727	80.71%	39.45%	-3.510826	-3.134431
0	1	0.00%	0.00%	94	160	58.75%	49.23%	0.211755	-0.871262

8	8	100.00%	0.00%	2	2	100.00%	0.00%		
15	15	100.00%	0.00%	2	2	100.00%	0.00%		
49	50	98.00%	14.00%	639	1,297	49.27%	49.99%	-6.763416	-5.111865
5	5	100.00%	0.00%	188	278	67.63%	46.79%	-1.533404	-1.932243
17	18	94.44%	22.91%	401	476	84.24%	36.43%	-1.166037	-1.7089
1	1	100.00%	0.00%	1	2	50.00%	50.00%	-0.816497	-1.496395
2	2	100.00%	0.00%	108	124	87.10%	33.52%	-0.539994	-1.328293
1	1	100.00%							
12	12	100.00%	0.00%	2	2	100.00%	0.00%		
28	28	100.00%	0.00%	2	2	100.00%	0.00%		
72	73	98.63%	11.62%	3,681	4,654	79.09%	40.66%	-4.073091	-3.476264
1	1	100.00%	0.00%						
9	9	100.00%	0.00%	840	1,008	83.33%	37.27%	-1.335691	-1.812043
1	2	50.00%	50.00%	19	26	73.08%	44.36%	0.006631	-0.995968
24	34	70.59%	45.56%	17	24	70.83%	45.45%	-0.557048	-2.33866
2	2	100.00%	0.00%						
1	1	100.00%	0.00%	17	24	70.83%	45.45%	-0.628724	-1.382237
45	52	86.54%	34.13%	16	23	69.57%	46.01%	-2.946108	-3.791106
8	9	88.89%	31.43%	32	43	74.42%	43.63%	-1.809498	-3.100096
1	1	100.00%	0.00%	13	18	72.22%	44.79%	-0.603633	-1.366983
6	6	100.00%	0.00%	32	43	74.42%	43.63%	-2.690686	-3.635822
203:22	18	11:18	15:56	13843:12	476	29:05	25:41	-5.766008	-5.505484
24:45	1	24:45	0:00	103:23	2	51:41	39:28	-1.114704	-2.677692
6:08	1	6:08	0:00	147267:11	4,328	34:02	28:53	-0.965504	-1.586985
6:08	1	6:08	0:00	147268:02	4,329	34:01	28:53	-0.965203	-1.586802
22:45	2	11:22	12:49	3173:59	123	25:48	26:24	-0.766603	-1.466061
23:32	1	23:32							
22:45	2	11:22	12:49	3174:52	124	25:36	26:24	-0.756332	-1.459817
23:32	1	23:32							
3:47	1	3:47	0:00						
0:20	1	0:20	0:00	95:53	24	4:00	5:00	-0.717994	-1.436509
6:35	2	3:17	1:21	94:04	20	4:42	5:12	-0.366076	-1.222558
3:47	1	3:47	0:00						
118:35	34	3:29	2:43	93:12	19	4:54	5:16	-0.940668	-1.571885
1:33	2	0:47	0:46						
0:20	1	0:20	0:00	93:12	19	4:54	5:16	-0.847014	-1.514948
63:47	12	5:19	4:46	3:24	1	3:24	0:00		
95:46	28	3:25	2:03	3:24	1	3:24	0:00		
145:21	52	2:48	2:00	87:44	18	4:52	5:28	-1.390685	-1.845476
793:03	73	10:52	8:55	151418:52	4,524	33:28	39:58	-4.79421	-3.914673
2:22	1	2:22	0:00	55:41	18	3:06	2:09	-0.32888	-1.199945
22:48	9	2:32	2:09	139:54	34	4:07	4:23	-0.961633	-1.584632
2:22	1	2:22	0:00	55:24	16	3:28	1:59	-0.535776	-1.325728
2:13	1	2:13	0:00						
14:48	6	2:28	1:03	139:54	34	4:07	4:23	-0.848401	-1.515791
82:28	9	9:10	10:21	29298:23	986	29:43	32:42	-1.876733	-2.140973
1	18	5.56%	22.91%	53	559	9.48%	29.30%	-0.559584	-1.340203
0	1	0.00%	0.00%	1	2	50.00%	50.00%	-0.816497	-1.496395
0	1	0.00%	0.00%	452	4,608	9.81%	29.74%	-0.32975	-1.200474
1	2	50.00%	50.00%	9	149	6.04%	23.82%	1.133621	-0.310807
0	1	0.00%							
0	1	0.00%	0.00%	5	74	6.76%	25.10%	-0.26739	-1.162562
0	2	0.00%	0.00%	4	26	15.38%	36.08%	-0.581087	-1.353276
0	1	0.00%	0.00%						
9	34	26.47%	44.12%	4	26	15.38%	36.08%	0.710543	-0.568021
0	2	0.00%	0.00%						
0	1	0.00%	0.00%	4	26	15.38%	36.08%	-0.418431	-1.254388
0	12	0.00%	0.00%	0	2	0.00%	0.00%		
2	29	6.90%	25.34%	0	2	0.00%	0.00%	-1.141256	-1.693834
7	52	13.46%	34.13%	4	26	15.38%	36.08%	-0.221906	-1.134909
5	73	6.85%	25.26%	491	4,941	9.94%	29.92%	-0.875468	-1.532247
3	9	33.33%	47.14%	8	43	18.60%	38.91%	0.573939	-0.65107
0	1	0.00%	0.00%	1	18	5.56%	22.91%	-0.236067	-1.143518
0	1	0.00%	0.00%						
0	6	0.00%	0.00%	8	43	18.60%	38.91%	-1.097041	-1.666953
0	9	0.00%	0.00%	104	1,072	9.70%	29.60%	-0.97923	-1.59533
0	114	0.00%		2	1,681	0.12%	3.45%	-0.35661	-1.216804
21	1,967	1.07%	10.28%	782	203,037	0.39%	6.19%	4.863071	1.956537
0	200	0.00%		25	29,688	0.08%	2.90%	-0.409185	-1.248767
1	400	0.25%	4.99%	3	3,489	0.09%	2.93%	0.379124	-0.769509
43	2,732	1.57%	12.45%	67	4,597	1.46%	11.98%	0.402294	-0.755423
2	94,473	0.00%	0.46%	0	82,893	0.00%			
1	539	0.19%	4.30%	6,013	697,939	0.86%	9.24%	-1.697542	-2.032032
0	40	0.00%		6,013	697,939	0.86%	9.24%	-0.589567	-1.358431
0	696	0.00%		9	18,990	0.05%	2.18%	-0.564222	-1.343023
0	126	0.00%		5,231	494,902	1.06%	10.23%	-1.160033	-1.70525
1	126	0.79%							
12	4,978	0.24%	4.90%	2	1,671	0.12%	3.46%	1.24162	-0.245148
0	15	0.00%		6,013	697,939	0.86%	9.24%	-0.361041	-1.219497
29	14,161	0.20%	4.52%	2	1,671	0.12%	3.46%	0.951535	-0.421508

58	6,385	0.91%	9.49%	66	4,482	1.47%	12.05%	-2.403604	-2.461288
0	59	0.00%		69	4,916	1.40%	11.76%	-0.911011	-1.553855
82	39,238	0.21%	4.57%	6,013	697,945	0.86%	9.24%	-13.609207	-9.27381
9	18	50.00%	50.00%	490	559	87.66%	32.89%	3.582359	1.17792
0	1	0.00%	0.00%	2	2	100.00%	0.00%	0.430727	-0.738136
2	2	100.00%	0.00%	128	149	85.91%	34.80%	-0.569016	-1.345937
1	1	100.00%	0.00%	74	74	100.00%	0.00%		
21	42,070	0.05%	0.31%						-2.848299
0	15,775	0.00%	0.01%						-2.998448
24	42,310	0.06%							
0	15,775	0.00%							
				7.07	1	7.07			
29	29	100.00%							
0	29	0.00%							
10	1	10.00							
154	4	38.50	43.30						
486	2	243.00	0.00	1,320	30	44.00	24.05	3.719016	1.261001
0	2	0.00	0.00	16,925	253	66.90	87.03	-1.082836	-1.658318
1	1	100.00%							
2	4	50.00%							
2	2	100.00%							
2	2	100.00%							
5,395	5,395	100.00%							
5,395	5,395	100.00%							
4,510	4,723	95.49%	20.75%	633,829	900,267	70.40%	45.65%		
1	1	100.00%	0.00%	648	670	96.72%	17.82%	-0.18412	-1.111937
1	1	100.00%	0.00%	2,161	2,233	96.78%	17.66%	-0.182491	-1.110947
3	3	100.00%	0.00%	145	145	100.00%	0.00%		
1	1	100.00%	0.00%	2,216	2,223	99.69%	5.60%	-0.056191	-1.034162
9	9	100.00%							
3	3	100.00%	0.00%	4	5	80.00%	40.00%	-0.684653	-1.41624
47	48	97.92%							
338	341	99.12%							
88	89	98.88%	10.54%	5	5	100.00%	0.00%	-1.614666	-1.981647
248	252	98.41%							
0	9	0.00%							
3	3	100.00%	0.00%						
13	14	92.86%							
5	5	100.00%	0.00%	21	21	100.00%	0.00%		
10	10	100.00%							
8	8	100.00%							
4	5	80.00%	40.00%	5	12	41.67%	49.30%	-1.460747	-1.888071
31	31	100.00%							
3	3	100.00%	0.00%						
3	1	3.00	0.00	5,357	1,675	3.20	3.10	-0.063997	-1.038907
1	1	1.00	0.00	123	85	1.45	1.06	-0.417903	-1.254067
20	4	5.00							
123	45	2.73							
623	217	2.87							
388	86	4.51							
870	190	4.58							
300	9	33.33							
316	25	12.64	0.95	60	5	12.00	0.00		
67	12	5.58							
16	6	2.67							
24	8	3.00							
25	5	5.00							
155	31	5.00							
604	49	12.33	0.75	72	6	12.00	0.00		
4	4	100.00%	0.00%	854	906	94.26%	23.26%	-0.492432	-1.299377
92	92	100.00%	0.00%	11	11	100.00%	0.00%		
23	24	95.83%	19.98%	15	15	100.00%	0.00%	-0.293381	-1.178363
8	8	100.00%	0.00%	27	27	100.00%	0.00%		
2	2	100.00%	0.00%	4,358	4,830	90.23%	29.69%	-0.465321	-1.282895
58	62	93.55%	24.57%	5	5	100.00%	0.00%	-0.606176	-1.368529
352	354	99.44%	7.50%	5	5	100.00%	0.00%	-1.915733	-2.164683
91	94	96.81%	17.58%	17	17	100.00%	0.00%	-0.264507	-1.160809
274	283	96.82%	17.55%	3,115	3,367	92.52%	26.31%	-2.64286	-2.606745
4	4	100.00%							
24	24	100.00%							
2	2	100.00%							
62	62	100.00%							
354	354	100.00%							
94	94	100.00%							
283	283	100.00%							
0	1	0.00%							
0	2	0.00%							
0	3	0.00%							
0	9	0.00%							
4	4	100.00%							

23	24	95.83%							
2	2	100.00%							
58	62	93.55%							
352	354	99.44%							
91	94	96.81%							
274	283	96.82%							
1	1	1.00	0.00						
1	1	1.00	0.00						
3	1	3.00	0.00						
2	2	1.00	0.00	135	57	2.37	3.67	-0.518641	-1.315311
6	2	3.00	0.00						
12	2	6.00	0.00	333	39	8.54	12.00	-0.291888	-1.177455
13	1	13.00							
1	1	1.00	0.00						
2:56	81	0:02							
52	52	100.00%							
5,333	5,333	100.00%							
2012.50	15,765	0.13							
10399.40	6,144	1.69							
12411.90	15,765	0.79							
317.51	2,606	0.12							
4145.88	2,606	1.59							
166.69	1,343	0.12							
2616.01	706	3.71							
2782.70	1,343	2.07							
357.80	3,013	0.12							
21316.70	2,307	9.24							
21674.50	3,013	7.19							
573.39	4,936	0.12							
13411.76	10,767	1.25							
13985.15	4,936	2.83							
160.39	1,275	0.13							
4017.09	867	4.63							
4177.48	1,275	3.28							
438.21	3,830	0.11							
10786.73	6,835	1.58							
11224.94	3,830	2.93							
850.40	1,409	0.60							
284.09	2,287	0.12							
2942.69	1,409	2.09							
4077.18	2,287	1.78							
267.69	2,141	0.13							
13650.24	723	18.88							
13917.93	2,141	6.50							
12193.89	7,038	1.73							
11006.29	3,545	3.10							
156917.84	9,235	16.99							
21893.34	8,327	2.63							
63051.12	4,609	13.68							
7022.91	2,909	2.41							
22576.30	8,834	2.56							
5897.84	2,510	2.35							
10574.50	4,792	2.21							
51	1,186	0.04	0.22	303	16,584	0.02	0.14	5.733835	2.485924
1	1	100.00%							
20	20	100.00%							
199	208	95.67%							
4,056	4,760	85.21%							
74	132	56.06%							
805	1,114	72.26%							
180	326	55.21%							
58	104	55.77%							
223	401	55.61%							
4,056	4,132	98.16%							
74	77	96.10%							
805	827	97.34%							
180	181	99.45%							
58	61	95.08%							
223	229	97.38%							
23:03	2	11:32							
285:13	248	1:09							
519	17,250	3.01%							
8,208	17,250	47.58%							
2	8	25.00%							
69	69	100.00%							
625	625	100.00%							
3,706	3,706	100.00%							
42	42	100.00%							
580	592	97.97%							
625	625	100.00%							

1	1	100.00%							
2	2	100.00%							
3	3	100.00%							
23	23	100.00%							
573:00	4,111	0:08							
1,287	1,287	100.00%	0.00%	140,172	140,172	100.00%	0.00%		
231	78	2.96	1.73	24	21	1.14	3.02	-2.448469	-2.488563
0	6	0.00%	0.00%	4	99	4.04%	19.69%	-0.797737	-1.48499
17	36	47.22%	49.92%	4	99	4.04%	19.69%	-11.267986	-7.850449
5,557,100	2,388,789	2.33	0.49	1,834,787	499,460	3.67	4.60	-188.03896	-115.319571
22,447,854	22,447,854	100.00%							
17	8	2.13	0.35	1,834,787	499,460	3.67	4.60	-0.951159	-1.578263
5,557,083	2,388,781	2.33	0.49	1,834,787	499,460	3.67	4.60	-188.038812	-115.31948
1,627	1,628	99.94%							
1,967,309	1,967,309	100.00%							
25,833	25,833	100.00%							
4,586	4,593	99.85%	3.90%	78,411	79,311	98.87%	10.59%	-6.111126	-4.715301
25,833	25,833	100.00%							
119	1	119.00							
1	1	100.00%							
1	1	100.00%							
27	3	9.00							
3	3	100.00%							
774:12	35,165	0:01							
4,701,708	4,483,887	1.05							
11184.69	85,551	0.13							
83,238	84,090	98.99%							
				8.01	1	8.01			
29,160	29,160	100.00%							
30,600	30,600	100.00%							
86,372	86,400	99.97%							
22,860	22,860	100.00%							
84,360	84,360	100.00%							
0	0								
29,160	29,160	100.00%							
3	7	42.86%	49.49%	544	1,653	32.91%	46.99%	0.200493	-0.878109
0	2	0.00%	0.00%	9	21	42.86%	49.49%	-1.170284	-1.711482
0	1	0.00%	0.00%	3	9	33.33%	47.14%	-0.67082	-1.40783
1	2	50.00%	50.00%	2,665	9,003	29.60%	45.65%	-0.011251	-1.00684
6,354	7,861	80.83%	39.36%	170,949	212,055	80.62%	39.53%	-0.471325	-1.286545
0	1	0.00%	0.00%	675	1,488	45.36%	49.78%	-0.117267	-1.071293
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
10	10	100.00%	0.00%	2	2	100.00%	0.00%		
9	10	90.00%	30.00%	2	2	100.00%	0.00%	-0.967422	-1.588151
64	69	92.75%	25.93%	698	1,512	46.16%	49.85%	-7.591636	-5.615387
3	5	60.00%	48.99%	191	395	48.35%	49.97%	-0.517821	-1.314813
1	2	50.00%	50.00%	7	8	87.50%	33.07%	0.311322	-0.810729
1	1	100.00%	0.00%	3,807	5,155	73.85%	43.94%	-0.594992	-1.36173
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
1	2	50.00%	50.00%	125	151	82.78%	37.75%	0.460008	-0.720335
2	2	100.00%	0.00%	126	127	99.21%	8.84%	-0.125008	-1.075999
1	1	100.00%	0.00%	345	351	98.29%	12.96%	-0.131689	-1.080061
13	13	100.00%	0.00%	2	2	100.00%	0.00%		
14	15	93.33%	24.94%	2	2	100.00%	0.00%	-1.186831	-1.721542
111	114	97.37%	16.01%	4,204	5,555	75.68%	42.90%	-5.343217	-4.248446
2	2	100.00%	0.00%						
9	10	90.00%	30.00%	1,116	1,448	77.07%	42.04%	-0.969193	-1.589227
2	2	100.00%	0.00%	43	64	67.19%	46.95%	-0.973214	-1.591672
2	2	100.00%	0.00%	39	47	82.98%	37.58%	-0.627305	-1.381374
1	1	100.00%							
38	47	80.85%	39.35%	34	42	80.95%	39.27%	-0.520146	-2.316226
1	1	100.00%	0.00%						
1	2	50.00%	50.00%	1	1	100.00%	0.00%	-0.861454	-2.523728
39	55	70.91%	45.42%	36	44	81.82%	38.57%	2.045308	-0.75654
6	10	60.00%	48.99%	25	30	83.33%	37.27%	2.178568	-0.675524
0	3	0.00%	0.00%						
1	1	100.00%	0.00%	3	3	100.00%	0.00%		
10	13	76.92%	42.13%	25	30	83.33%	37.27%	0.212274	-1.870946
55:30	2	27:45	36:02	182:07	8	22:46	13:36	0.524909	-1.680878
46:55	1	46:55	0:00	193610:10	5,155	37:33	42:52	1.178766	-1.283361
1:03	1	1:03	0:00	45:55	2	22:57	0:22	-97.926056	-61.534814
113:11	2	56:35	22:20	4764:45	151	31:33	42:34	1.093897	-0.334958
113:11	2	56:35	22:20	4764:45	151	31:33	42:34	1.011034	-0.385335
2:18	2	1:09	0:24	623:26	81	7:42	11:16	-0.811537	-1.493379
2:18	2	1:09	0:24	629:32	127	4:57	9:42	-0.551011	-1.334991
4:26	2	2:13	0:45	373:13	64	5:50	9:47	-0.514305	-1.312675
1:20	1	1:20							
0:01	1	0:01							
4:26	2	2:13	0:45	370:53	55	6:45	10:17	-0.611504	-1.371768
3:54	2	1:57	0:34	111:24	34	3:17	2:52	-0.636347	-1.386872

1:20	1	1:20							
168:59	47	3:36	3:21	100:43	30	3:21	3:02	0.326561	-0.801465
0:01	1	0:01							
6:42	2	3:21	2:10	2:42	1	2:42	0:00		
56:06	13	4:19	2:28	6:41	1	6:41	0:00		
170:50	15	11:23	29:46	6:41	1	6:41	0:00		
240:02	55	4:22	5:42	105:03	31	3:23	2:57	0.796055	-0.516033
1308:37	114	11:29	13:44	195879:35	5,386	36:22	42:26	-6.196717	-4.767337
1:37	1	1:37	0:00	3:34	3	1:11	0:38	-0.010027	-1.006096
40:30	9	4:30	3:48	92:17	24	3:51	4:52	0.396142	-0.759163
80:31	3	26:50	26:18						
1:37	1	1:37	0:00	3:34	3	1:11	0:38	-0.047644	-1.028965
7:57	2	3:58	0:13						
41:49	13	3:13	2:07	92:17	24	3:51	4:52	-0.375565	-1.228327
257:12	10	25:43	51:44	52595:00	1,425	36:55	61:45	-0.571009	-1.347149
0	2	0.00%	0.00%	1	9	11.11%	31.43%	-0.452267	-1.274959
0	1	0.00%	0.00%	539	5,513	9.78%	29.70%	-0.329156	-1.200113
0	1	0.00%	0.00%	0	2	0.00%	0.00%		
0	2	0.00%	0.00%	16	174	9.20%	28.90%	-0.447471	-1.272043
0	2	0.00%	0.00%	10	131	7.63%	26.55%	-0.403489	-1.245304
0	1	0.00%	0.00%	47	353	13.31%	33.97%	-0.391358	-1.237929
0	2	0.00%	0.00%	14	64	21.88%	41.34%	-0.736906	-1.448007
0	2	0.00%	0.00%	5	47	10.64%	30.83%	-0.477888	-1.290535
0	1	0.00%							
6	47	12.77%	33.37%	5	47	10.64%	30.83%	0	-1
0	1	0.00%							
0	2	0.00%	0.00%	0	1	0.00%	0.00%		
1	14	7.14%	25.75%	0	2	0.00%	0.00%	-1.150349	-1.699363
0	15	0.00%	0.00%	0	2	0.00%	0.00%		
5	55	9.09%	28.75%	5	47	10.64%	30.83%	-0.252649	-1.1536
2	114	1.75%	13.13%	587	5,917	9.92%	29.89%	-2.888993	-2.756383
2	10	20.00%	40.00%	2	30	6.67%	24.94%	0.656095	-0.601122
0	3	0.00%	0.00%						
0	1	0.00%	0.00%	0	3	0.00%	0.00%		
0	2	0.00%	0.00%						
2	13	15.38%	36.08%	2	30	6.67%	24.94%	0.384631	-0.766161
0	10	0.00%	0.00%	144	1,530	9.41%	29.20%	-1.01598	-1.617672
0	111	0.00%		2	1,697	0.12%	3.43%	-0.350617	-1.21316
4	1,978	0.20%	4.49%	1,109	204,635	0.54%	7.34%	-2.048069	-2.245137
0	202	0.00%		35	30,115	0.12%	3.41%	-0.483191	-1.293759
2	418	0.48%	6.90%	12	3,510	0.34%	5.84%	0.130164	-0.920866
57	2,780	2.05%	14.17%	72	4,641	1.55%	12.36%	1.683473	0.023479
5	94,641	0.01%	0.73%	1	84,129	0.00%	0.34%	2.506332	0.523741
0	551	0.00%		7,447	705,666	1.06%	10.22%	-2.423266	-2.473241
1	41	2.44%	15.43%	7,447	705,666	1.06%	10.22%	0.377904	-0.770251
1	722	0.14%	3.72%	6	19,221	0.03%	1.77%	1.602116	-0.025983
1	139	0.72%	8.45%	6,338	501,031	1.26%	11.18%	-0.575461	-1.349855
0	109	0.00%							
15	5,001	0.30%	5.47%	2	1,687	0.12%	3.44%	1.872158	0.138192
0	16	0.00%		7,447	705,666	1.06%	10.22%	-0.413095	-1.251144
15	14,083	0.11%	3.26%	2	1,687	0.12%	3.44%	-0.13583	-1.082579
68	6,401	1.06%	10.25%	74	4,526	1.63%	12.68%	-2.325153	-2.413593
0	64	0.00%		77	4,961	1.55%	12.36%	-0.998077	-1.606788
124	39,582	0.31%	5.59%	7,447	705,672	1.06%	10.22%	-14.058389	-9.546894
1	2	50.00%	50.00%	8	9	88.89%	31.43%	0.397622	-0.758263
2	2	100.00%	0.00%	148	174	85.06%	35.65%	-0.589371	-1.358312
2	2	100.00%	0.00%	129	131	98.47%	12.26%	-0.174761	-1.106247
1	1	100.00%	0.00%	348	353	98.58%	11.82%	-0.119696	-1.07277
25	41,974	0.06%	0.39%						-2.82265
1	15,775	0.00%	0.04%						-2.98681
65	42,310	0.15%							
1	15,775	0.00%							
				7.48	1	7.48			
29	30	96.67%							
0	30	0.00%							
8	1	8.00							
168	3	56.00	76.21						
114	2	57.00	0.00						
448	2	224.00	0.00	1,953	64	30.52	15.54	3.719016	1.261001
0	2	0.00	0.00	14,829	244	60.77	82.02	-1.043594	-1.63446
1	1	100.00%							
0	2	0.00%							
2	2	100.00%							
2	2	100.00%							
5,595	5,595	100.00%							
5,595	5,595	100.00%							
4,510	4,723	95.49%	20.75%	717,918	1,181,538	60.76%	48.83%		
2	2	100.00%	0.00%	781	813	96.06%	19.45%	-0.285911	-1.173822
2	3	66.67%	47.14%	2,503	2,593	96.53%	18.30%	1.272734	-0.226233
9	9	100.00%	0.00%	190	190	100.00%	0.00%		

1	1	100.00%	0.00%	6	6	100.00%	0.00%		
12	12	100.00%							
3	5	60.00%	48.99%	1	1	100.00%	0.00%	-0.430727	-1.261864
76	77	98.70%							
392	413	94.92%							
89	97	91.75%	27.51%	5	6	83.33%	37.27%	-0.53701	-1.326479
283	293	96.59%							
4	9	44.44%							
25	26	96.15%							
6	6	100.00%	0.00%	8	8	100.00%	0.00%		
6	6	100.00%							
12	12	100.00%							
4	4	100.00%	0.00%	6	7	85.71%	34.99%	-0.651339	-1.395986
28	28	100.00%							
4	2	2.00	0.00	2,468	590	4.18	5.07	-0.607343	-1.369238
10	3	3.33	0.58	7,754	1,991	3.89	3.95	-0.246129	-1.149636
8	8	1.00	0.00	147	106	1.39	1.18	-0.891149	-1.54178
3	1	3.00	0.00	25	5	5.00	1.22	-1.490712	-1.906289
50	12	4.17							
198	76	2.61							
941	293	3.21							
470	95	4.95							
884	212	4.17							
270	9	30.00							
12	1	12.00	0.00						
114	24	4.75							
12	4	3.00							
27	9	3.00							
20	4	5.00							
113	23	4.91							
12	1	12.00	0.00	96	8	12.00	0.00		
1	1	100.00%	0.00%	7	7	100.00%	0.00%		
11	11	100.00%	0.00%	1,020	1,096	93.07%	25.40%	-0.900813	-1.547655
2	2	100.00%	0.00%	9	9	100.00%	0.00%		
32	38	84.21%	36.46%	16	16	100.00%	0.00%	1.243235	-0.244167
12	12	100.00%	0.00%	9	9	100.00%	0.00%		
3	3	100.00%	0.00%	5,145	5,709	90.12%	29.84%	-0.573315	-1.348551
88	90	97.78%	14.74%	7	7	100.00%	0.00%	-1.08113	-1.657281
419	432	96.99%	17.08%	7	7	100.00%	0.00%	-0.874399	-1.531597
95	103	92.23%	26.77%	15	15	100.00%	0.00%	0.453696	-0.724172
318	321	99.07%	9.62%	3,644	3,951	92.23%	26.77%	-4.399629	-3.674784
1	1	100.00%							
11	11	100.00%							
38	38	100.00%							
3	3	100.00%							
90	90	100.00%							
432	432	100.00%							
103	103	100.00%							
321	321	100.00%							
2	8	25.00%							
0	13	0.00%							
0	8	0.00%							
0	3	0.00%							
1	1	100.00%							
11	11	100.00%							
32	38	84.21%							
3	3	100.00%							
88	90	97.78%							
419	432	96.99%							
95	103	92.23%							
318	321	99.07%							
1	1	1.00	0.00	88	49	1.80	2.38	-0.331017	-1.201244
2	2	1.00	0.00						
3	1	3.00	0.00						
18	2	9.00	9.90						
14	4	3.50	1.73	11	1	11.00	0.00		
2	1	2.00	0.00	114	65	1.75	2.28	0.778966	-0.526423
45	19	2.37	0.76						
53	6	8.83	2.99	8	1	8.00	0.00		
89	9	9.89	4.96	863	58	14.88	17.71	-0.786611	-1.478225
7	1	7.00							
2:49	81	0:02							
69	69	100.00%							
5,504	5,505	99.98%							
1616.67	12,530	0.13							
8806.84	4,893	1.80							
10423.51	12,530	0.83							
258.64	2,147	0.12							
3520.06	2,147	1.64							
146.62	1,187	0.12							

2433.48	606	4.02							
2580.10	1,187	2.17							
300.71	2,471	0.12							
17317.50	1,889	9.17							
17618.21	2,471	7.13							
468.72	3,960	0.12							
10273.61	8,622	1.19							
10742.33	3,960	2.71							
134.18	1,054	0.13							
3105.51	688	4.51							
3239.69	1,054	3.07							
359.68	3,103	0.12							
9071.72	5,448	1.67							
9431.40	3,103	3.04							
731.17	1,137	0.64							
244.86	1,889	0.13							
2521.29	1,139	2.21							
3497.32	1,889	1.85							
218.70	1,710	0.13							
15150.65	987	15.35							
15369.35	1,710	8.99							
10828.18	6,523	1.66							
1030.17	4,479	0.23							
74773.92	7,176	10.42							
25880.94	7,311	3.54							
40974.96	4,568	8.97							
3991.25	775	5.15							
19800.00	5,280	3.75							
9368.80	3,346	2.80							
5958.12	1,722	3.46							
76	1,398	0.05	0.24	422	20,482	0.02	0.16	7.540194	3.584112
1	1	100.00%							
174	177	98.31%							
64	65	98.46%							
259	259	100.00%							
4,647	5,412	85.86%							
59	169	34.91%							
948	1,240	76.45%							
249	453	54.97%							
45	123	36.59%							
288	441	65.31%							
4,647	4,665	99.61%							
59	67	88.06%							
948	970	97.73%							
249	251	99.20%							
45	53	84.91%							
288	295	97.63%							
1:21	1	1:21							
466:32	349	1:20							
771	21,177	3.64%							
9,941	21,177	46.94%							
1	5	20.00%							
57	57	100.00%							
719	719	100.00%							
4,245	4,245	100.00%							
85	85	100.00%							
577	594	97.14%							
683	683	100.00%							
1	1	100.00%							
19	19	100.00%							
771:42	4,991	0:09							
1,566	1,566	100.00%	0.00%	160,857	160,857	100.00%	0.00%		
3	3	1.00	1.00	41	39	1.05	1.30	-0.217267	-1.132089
227	92	2.47	1.73	41	39	1.05	1.30	-5.715279	-4.474643
1	11	9.09%	28.75%	21	129	16.28%	36.92%	0.107042	-0.934923
21	68	30.88%	46.20%	21	129	16.28%	36.92%	-2.63958	-2.604751
0	1	0.00%	0.00%	0	1	0.00%	0.00%		
5,271,502	2,256,650	2.34	0.49	1,875,491	483,897	3.88	5.26	-184.884356	-113.401707
19,643,480	19,643,482	100.00%							
14	7	2.00	0.00	1,875,491	483,897	3.88	5.26	-0.944004	-1.573914
5,271,488	2,256,643	2.34	0.49	1,875,491	483,897	3.88	5.26	-184.88418	-113.401601
1,352	1,352	100.00%							
1,967,970	1,967,970	100.00%							
25,712	25,712	100.00%							
4,067	4,070	99.93%	2.71%	80,047	80,588	99.33%	8.17%	-4.555252	-3.769396
25,712	25,712	100.00%							
1	1	100.00%							
29	3	9.67							
3	3	100.00%							
610:28	27,177	0:01							

3,530,681	3,398,312	1.04							
10877.40	88,087	0.12							
86,469	87,087	99.29%							
				8.14	1	8.14			
28,980	28,980	100.00%							
28,980	28,980	100.00%							
82,825	82,920	99.89%							
21,060	21,060	100.00%							
80,738	80,760	99.97%							
0	0								
28,976	28,980	99.99%							
1	1	100.00%	0.00%	1	2	50.00%	50.00%	-0.430727	-1.261864
12	20	60.00%	48.99%	482	1,531	31.48%	46.44%	2.392505	0.45454
1	2	50.00%	50.00%	2,588	8,822	29.34%	45.53%	-0.00187	-1.001137
6,763	8,323	81.26%	39.03%	162,429	251,080	64.69%	47.79%	-31.108475	-19.91261
0	1	0.00%	0.00%	69	178	38.76%	48.72%	-0.291133	-1.176996
2	2	100.00%	0.00%	1	1	100.00%	0.00%		
17	17	100.00%	0.00%	1	1	100.00%	0.00%		
40	41	97.56%	15.43%	501	1,425	35.16%	47.75%	-8.250845	-6.016158
4	4	100.00%	0.00%						
1	1	100.00%	0.00%						
4	4	100.00%	0.00%	309	572	54.02%	49.84%	-1.838719	-2.117862
1	1	100.00%	0.00%						
4	7	57.14%	49.49%	457	620	73.71%	44.02%	0.600525	-0.634907
0	1	0.00%	0.00%	2,677	4,149	64.52%	47.84%	0.372018	-0.773829
2	2	100.00%							
1	1	100.00%	0.00%	74	75	98.67%	11.47%	-0.11548	-1.070207
7	7	100.00%	0.00%	1	1	100.00%	0.00%		
28	28	100.00%	0.00%	1	1	100.00%	0.00%		
97	97	100.00%	0.00%	3,441	5,093	67.56%	46.81%	-6.760078	-5.109836
7	7	100.00%	0.00%						
2	2	100.00%	0.00%						
8	8	100.00%	0.00%	1,354	1,824	74.23%	43.74%	-1.662778	-2.010897
1	1	100.00%	0.00%						
2	2	100.00%	0.00%	27	49	55.10%	49.74%	-1.251288	-1.760729
22	28	78.57%	41.03%	25	45	55.56%	49.69%	-3.848654	-4.339816
3	3	100.00%	0.00%						
1	1	100.00%	0.00%	1	2	50.00%	50.00%	-0.816497	-1.496395
58	67	86.57%	34.10%	22	42	52.38%	49.94%	-6.95589	-6.228882
15	19	78.95%	40.77%	43	55	78.18%	41.30%	-0.13931	-2.084694
1	1	100.00%	0.00%	16	20	80.00%	40.00%	-0.48795	-1.296653
13	14	92.86%	25.75%	42	53	79.25%	40.56%	-2.233916	-3.358124
352:17	7	50:20	40:25	22396:35	620	36:07	27:36	2.507473	-0.475565
51:26	2	25:43	33:03	208116:29	4,769	43:38	41:53	-1.210122	-2.735702
68:40	1	68:40	0:00	185719:54	4,149	44:46	43:30	0.834499	-0.492661
36:04	2	18:02							
36:04	2	18:02							
2:28	1	2:28	0:00	385:47	44	8:46	15:03	-0.414118	-1.251766
17:32	1	17:32	0:00	3652:05	254	14:23	22:10	0.473299	-0.712255
2:28	1	2:28	0:00	391:32	75	5:13	12:14	-0.2236	-1.135939
17:32	1	17:32	0:00	3676:22	415	8:52	18:40	0.820379	-0.501245
0:48	1	0:48	0:00	6:40	2	3:20	4:37	-0.447742	-1.272208
3:01	2	1:31	0:04	207:00	47	4:24	3:28	-1.15925	-1.704774
89:44	27	3:19	3:33	194:33	44	4:25	3:34	-1.256514	-1.763906
4:55	3	1:38	1:25						
0:48	1	0:48	0:00	6:36	1	6:36	0:00		
17:39	7	2:31	0:36	3:09	1	3:09	0:00		
125:58	28	4:30	4:26	3:09	1	3:09	0:00		
193:17	63	3:04	2:49	188:30	41	4:36	3:39	-2.091392	-2.271476
988:47	97	10:12	6:51	211046:17	4,967	42:29	41:41	-7.557641	-5.594719
1:51	1	1:51	0:00	57:25	20	2:52	2:04	-0.480641	-1.292209
1:24	1	1:24	0:00						
57:31	17	3:23	2:13	133:51	43	3:07	2:03	0.521527	-0.682934
1:51	1	1:51	0:00	55:09	16	3:27	1:55	-0.811179	-1.493162
75:44	7	10:49	9:57						
11:42	2	5:51	4:39						
40:23	14	2:53	1:43	127:56	42	3:03	2:01	-0.258895	-1.157397
69:26	8	8:41	3:49	67567:39	1,787	37:49	41:36	-1.975942	-2.201287
1:24	1	1:24	0:00						
1	7	14.29%	34.99%	72	725	9.93%	29.91%	-0.055716	-1.033873
0	2	0.00%	0.00%	502	5,065	9.91%	29.88%	-0.468982	-1.285121
0	1	0.00%	0.00%	430	4,340	9.91%	29.88%	-0.331586	-1.20159
0	2	0.00%							
0	1	0.00%	0.00%	4	80	5.00%	21.79%	-0.227995	-1.138611
0	1	0.00%	0.00%	53	422	12.56%	33.14%	-0.378539	-1.230135
0	2	0.00%	0.00%	8	49	16.33%	36.96%	-0.612324	-1.372266
6	28	21.43%	41.03%	8	49	16.33%	36.96%	0.267346	-0.837465
0	3	0.00%	0.00%						
0	1	0.00%	0.00%	0	2	0.00%	0.00%		
0	7	0.00%	0.00%	0	1	0.00%	0.00%		

1	28	3.57%	18.56%	0	1	0.00%	0.00%	-1.818646	-2.105658
6	67	8.96%	28.55%	8	49	16.33%	36.96%	-1.060987	-1.645034
7	97	7.22%	25.88%	538	5,395	9.97%	29.96%	-0.897769	-1.545805
3	19	15.79%	36.46%	6	55	10.91%	31.18%	0.203949	-0.876008
0	1	0.00%	0.00%	0	20	0.00%	0.00%		
2	7	28.57%	45.18%						
0	2	0.00%	0.00%						
4	14	28.57%	45.18%	6	55	10.91%	31.18%	1.231259	-0.251447
0	8	0.00%	0.00%	211	1,888	11.18%	31.51%	-1.001155	-1.608659
0	1	0.00%	0.00%						
0	111	0.00%		1	1,726	0.06%	2.41%	-0.245885	-1.149488
8	1,939	0.41%	6.41%	1,049	206,006	0.51%	7.12%	-0.594981	-1.361723
0	202	0.00%		36	30,329	0.12%	3.44%	-0.488331	-1.296884
0	421	0.00%		12	3,531	0.34%	5.82%	-1.132563	-1.68855
47	2,816	1.67%	12.81%	100	4,795	2.09%	14.29%	-1.227569	-1.746309
3	94,299	0.00%	0.56%	0	85,224	0.00%			
3	558	0.54%	7.31%	7,283	713,140	1.02%	10.05%	-1.135837	-1.69054
0	43	0.00%		7,283	713,140	1.02%	10.05%	-0.666067	-1.40494
0	719	0.00%		14	19,545	0.07%	2.68%	-0.705053	-1.428641
1	147	0.68%	8.22%	6,234	507,134	1.23%	11.02%	-0.603981	-1.367194
2	90	2.22%							
14	5,018	0.28%	5.27%	1	1,716	0.06%	2.41%	3.27051	0.988329
0	17	0.00%		7,283	713,140	1.02%	10.05%	-0.418809	-1.254618
30	13,951	0.22%	4.63%	1	1,716	0.06%	2.41%	2.539206	0.543728
81	6,447	1.26%	11.14%	95	4,683	2.03%	14.10%	-2.852875	-2.734425
0	65	0.00%		104	5,121	2.03%	14.11%	-1.153486	-1.70127
105	40,080	0.26%	5.11%	7,283	713,146	1.02%	10.05%	-14.711323	-9.943849
6	7	85.71%	34.99%	648	725	89.38%	30.81%	-0.118419	-1.071994
1	1	100.00%	0.00%	4,001	4,340	92.19%	26.83%	-0.291049	-1.176945
1	1	100.00%	0.00%	76	80	95.00%	21.79%	-0.227995	-1.138611
19	41,926	0.05%	0.24%						-2.864951
0	15,775	0.00%	0.01%						-2.998357
39	42,310	0.09%							
0	15,775	0.00%							
1	1	100.00%	0.00%						
0	1	0.00%							
				7.16	1	7.16			
14	14	100.00%							
0	14	0.00%							
4	1	4.00							
207	2	103.50	24.75						
2,379	8	297.38	607.29						
402	2	201.00	0.00	1,040	57	18.25	10.11	3.719016	1.261001
340	17	20.00	0.00	12,706	265	47.95	74.00	-1.509422	-1.917664
1	1	100.00%							
4	8	50.00%							
2	2	100.00%							
17	17	100.00%							
3,992	3,992	100.00%							
3,992	3,992	100.00%							
3,901	4,197	92.95%	25.60%	491,942	1,165,901	42.19%	49.39%		
0	1	0.00%	0.00%	666	706	94.33%	23.12%	1.57186	-0.044377
4	4	100.00%	0.00%	2,575	2,675	96.26%	18.97%	-0.393837	-1.239436
3	3	100.00%	0.00%	92	97	94.85%	22.11%	-0.397684	-1.241774
11	11	100.00%	0.00%	143	144	99.31%	8.30%	-0.267328	-1.162524
1	1	100.00%	0.00%	2,510	2,511	99.96%	2.00%	-0.019956	-1.012132
11	11	100.00%							
14	14	100.00%	0.00%	5	5	100.00%	0.00%		
78	79	98.73%							
343	352	97.44%							
81	89	91.01%	28.60%	12	13	92.31%	26.65%	-0.463154	-1.281577
236	260	90.77%							
2	2	100.00%							
25	25	100.00%							
3	3	100.00%	0.00%	9	9	100.00%	0.00%		
2	2	100.00%							
9	9	100.00%							
10	12	83.33%	37.27%	2	2	100.00%	0.00%	-0.598584	-1.363913
14	14	100.00%							
10	4	2.50	0.58	7,372	2,001	3.68	3.02	-0.782879	-1.475957
5	2	2.50	0.71	267	75	3.56	4.24	-0.348652	-1.211965
10	10	1.00	0.00	97	72	1.35	1.08	-0.955531	-1.580922
55	11	5.00							
210	73	2.88							
603	213	2.83							
468	85	5.51							
1,124	237	4.74							
30	2	15.00							
24	2	12.00	0.00						
108	24	4.50							

6	2	3.00							
24	8	3.00							
84	12	7.00							
67	14	4.79							
24	2	12.00	0.00	264	22	12.00	0.00		
15	15	100.00%	0.00%	886	948	93.46%	24.72%	-1.016519	-1.618
4	4	100.00%	0.00%	24	24	100.00%	0.00%		
34	36	94.44%	22.91%	17	18	94.44%	22.91%	0	-1
17	18	94.44%	22.91%	16	16	100.00%	0.00%	-0.073791	-1.044862
5	5	100.00%	0.00%	4,979	5,560	89.55%	30.59%	-0.763496	-1.464173
80	83	96.39%	18.66%	10	10	100.00%	0.00%	-0.547701	-1.332979
359	361	99.45%	7.42%	10	10	100.00%	0.00%	-1.614101	-1.981304
96	101	95.05%	21.69%	16	16	100.00%	0.00%	0.068365	-0.958437
262	274	95.62%	20.46%	3,553	3,852	92.24%	26.76%	-2.021914	-2.229236
15	15	100.00%							
36	36	100.00%							
5	5	100.00%							
83	83	100.00%							
361	361	100.00%							
101	101	100.00%							
274	274	100.00%							
0	2	0.00%							
0	1	0.00%							
0	2	0.00%							
0	5	0.00%							
1	13	7.69%							
15	15	100.00%							
34	36	94.44%							
5	5	100.00%							
80	83	96.39%							
359	361	99.45%							
96	101	95.05%							
262	274	95.62%							
1	1	1.00	0.00	89	25	3.56	6.60	-0.380579	-1.231376
1	1	1.00	0.00						
8	8	1.00	0.00						
6	2	3.00	1.41						
23	18	1.28	0.46	248	92	2.70	4.21	-1.306504	-1.794298
1	1	1.00	0.00						
78	6	13.00	15.49	10	1	10.00	0.00		
14	6	2.33	0.52	807	54	14.94	19.24	-1.523492	-1.926217
26	2	13.00	0.00						
2:05	37	0:03							
35	35	100.00%							
3,828	3,829	99.97%							
2519.53	20,072	0.13							
16120.96	7,919	2.04							
18640.49	20,072	0.93							
409.17	3,450	0.12							
6076.80	3,450	1.76							
243.02	2,047	0.12							
4396.27	1,150	3.82							
4639.29	2,047	2.27							
477.53	4,017	0.12							
28735.67	3,135	9.17							
29213.20	4,017	7.27							
751.18	6,475	0.12							
17263.85	14,331	1.20							
18015.03	6,475	2.78							
211.89	1,696	0.12							
5446.64	1,149	4.74							
5658.53	1,696	3.34							
578.05	5,079	0.11							
13915.73	8,880	1.57							
14493.78	5,079	2.85							
1116.59	1,799	0.62							
359.32	2,915	0.12							
4125.50	1,799	2.29							
5601.41	2,915	1.92							
345.60	2,706	0.13							
26253.52	943	18.84							
26599.12	2,706	9.83							
16879.72	7,486	2.16							
1380.54	5,187	0.24							
60119.57	7,531	9.97							
32392.71	8,371	3.67							
60203.11	3,817	17.85							
4346.69	872	5.23							
27152.16	6,022	4.30							
12554.19	3,846	3.26							

7250.04	1,953	3.71							
91	1,386	0.07	0.27	373	19,776	0.02	0.15	10.971263	5.670054
2	2	100.00%							
347	350	99.14%							
349	350	99.71%							
349	350	99.71%							
37	37	100.00%							
258	267	96.63%							
4,679	5,373	87.08%							
76	126	60.32%							
802	1,102	72.78%							
224	376	59.57%							
50	93	53.76%							
313	477	65.62%							
4,679	4,696	99.64%							
76	78	97.44%							
802	816	98.28%							
224	226	99.12%							
50	52	96.15%							
313	317	98.74%							
7:25	2	3:42							
551:06	273	2:01							
642	18,494	3.47%							
8,203	18,494	44.35%							
2	2	100.00%							
70	70	100.00%							
605	608	99.51%							
4,274	4,292	99.58%							
35	35	100.00%							
540	557	96.95%							
620	620	100.00%							
26	26	100.00%							
847:17	4,471	0:11							
1,466	1,466	100.00%	0.00%	147,107	147,107	100.00%	0.00%		
2	1	2.00	0.00	20	40	0.50	0.51	-2.925914	-2.77883
41	17	2.41	2.00	20	40	0.50	0.51	-13.040186	-8.92787
1	10	10.00%	30.00%	17	138	12.32%	32.87%	-0.387417	-1.235533
4	62	6.45%	24.57%	17	138	12.32%	32.87%	1.002722	-0.390388
5,392,663	2,299,374	2.35	0.50	1,840,826	497,862	3.70	4.69	-184.400325	-113.107438
20,994,490	20,994,490	100.00%							
17	8	2.13	0.35	1,840,826	497,862	3.70	4.69	-0.948095	-1.576401
5,392,646	2,299,366	2.35	0.50	1,840,826	497,862	3.70	4.69	-184.400164	-113.107339
1,532	1,533	99.93%							
1,986,305	1,986,497	99.99%							
25,803	25,803	100.00%							
4,255	4,268	99.70%	5.51%	79,437	79,884	99.44%	7.46%	-2.175665	-2.32271
25,803	25,803	100.00%							
100	1	100.00							
1	1	100.00%							
1	1	100.00%							
591:54	28,492	0:01							
4,516,629	4,398,795	1.03							
8836.08	71,459	0.12							
70,646	71,271	99.12%							
				8.15	1	8.15			
30,355	30,420	99.79%							
30,420	30,420	100.00%							
86,123	86,280	99.82%							
22,500	22,500	100.00%							
83,720	83,850	99.84%							
0	0								
30,355	30,420	99.79%							
1	1	100.00%	0.00%	3	4	75.00%	43.30%	-0.841621	-1.511669
6	17	35.29%	47.79%	501	1,488	33.67%	47.26%	-0.088543	-1.05383
0	1	0.00%	0.00%	10	30	33.33%	47.14%	-0.695608	-1.4229
0	1	0.00%	0.00%	7	17	41.18%	49.22%	-0.813087	-1.494322
1	1	100.00%	0.00%	446	465	95.91%	19.80%	-0.206178	-1.125347
6,560	7,299	89.88%	30.17%	188,346	214,623	87.76%	32.78%	-5.430501	-4.30151
0	1	0.00%	0.00%	100	205	48.78%	49.99%	-0.036512	-1.022198
2	3	66.67%	47.14%	1	1	100.00%	0.00%	-0.67449	-1.410061
13	13	100.00%	0.00%	1	1	100.00%	0.00%		
53	57	92.98%	25.54%	674	1,439	46.84%	49.90%	-6.847325	-5.162878
4	4	100.00%	0.00%	263	416	63.22%	48.22%	-1.518168	-1.922981
3	10	30.00%	45.83%	490	600	81.67%	38.69%	3.245166	0.972921
1	1	100.00%	0.00%	5	11	45.45%	49.79%	-1.048809	-1.637631
1	1	100.00%	0.00%	8	9	88.89%	31.43%	-0.33541	-1.203915
1	1	100.00%	0.00%	86	89	96.63%	18.05%	-0.185731	-1.112917
1	1	100.00%	0.00%	446	465	95.91%	19.80%	-0.206178	-1.125347
10	10	100.00%	0.00%	1	1	100.00%	0.00%		
27	27	100.00%	0.00%	1	1	100.00%	0.00%		

84	85	98.82%	10.78%	3,697	4,733	78.11%	41.35%	-4.57727	-3.782783
9	9	100.00%	0.00%	1,218	1,376	88.52%	31.88%	-1.076987	-1.654762
29	38	76.32%	42.51%	21	24	87.50%	33.07%	1.492486	-1.092634
4	4	100.00%	0.00%						
0	1	0.00%	0.00%	0	1	0.00%	0.00%		
1	1	100.00%	0.00%	26	30	86.67%	33.99%	-0.385854	-1.234583
66	82	80.49%	39.63%	24	28	85.71%	34.99%	0.612978	-1.627336
1	1	100.00%	0.00%	4	4	100.00%	0.00%		
14	16	87.50%	33.07%	41	51	80.39%	39.70%	-1.24955	-2.759672
1	1	100.00%	0.00%						
9	11	81.82%	38.57%	40	49	81.63%	38.72%	-0.028722	-2.017462
467:17	10	46:44	26:23	19166:54	599	32:00	29:40	1.506262	-0.084258
467:17	10	46:44	26:23	19167:42	600	31:57	29:40	1.461056	-0.111741
39:59	1	39:59	0:00	805:13	11	73:12	62:08	-1.023838	-2.62245
23:19	1	23:19	0:00	199:03	9	22:07	14:56	0.370586	-1.774699
0:50	1	0:50	0:00	3422:09	297	11:31	17:07	-0.623284	-1.37893
0:03	1	0:03	0:00	492:08	89	5:32	12:37	-0.431844	-1.262542
0:50	1	0:50	0:00	3439:35	465	7:24	14:44	-0.444924	-1.270495
8:48	4	2:12							
1:49	1	1:49	0:00	54:27	30	1:49	1:50	0.224973	-0.863226
100:54	36	2:48	2:03	39:39	16	2:29	1:48	0.481727	-0.707131
8:48	4	2:12							
14:25	1	14:25	0:00	6:16	1	6:16	0:00		
63:13	10	6:19	6:54	2:13	1	2:13	0:00		
88:41	27	3:17	2:11	2:13	1	2:13	0:00		
1:49	1	1:49	0:00	51:43	21	2:28	1:49	-0.346005	-1.210356
253:40	79	3:13	2:45	49:15	20	2:28	1:52	1.116987	-0.32092
1083:58	85	12:45	9:22	151327:59	4,597	32:55	28:02	-6.57268	-4.995906
0:39	1	0:39	0:00	5:49	4	1:27	1:29	-0.483358	-1.293861
0:39	1	0:39	0:00	5:49	4	1:27	1:29	-0.483358	-1.293861
47:20	15	3:09	1:00	111:29	37	3:01	1:59	0.204452	-0.875702
3:11	1	3:11	0:00						
52:03	11	4:44	5:16	104:48	36	2:55	1:54	1.563224	-0.049628
96:45	9	10:45	9:14	31492:00	1,342	23:28	21:32	-1.76587	-2.073573
2	10	20.00%	40.00%	61	708	8.62%	28.06%	0.784716	-0.522927
0	1	0.00%	0.00%	0	12	0.00%	0.00%		
0	1	0.00%	0.00%	0	9	0.00%	0.00%		
0	1	0.00%	0.00%	10	95	10.53%	30.69%	-0.341206	-1.207439
0	1	0.00%	0.00%	45	476	9.45%	29.26%	-0.322784	-1.196239
2	38	5.26%	22.33%	4	30	13.33%	33.99%	-0.972043	-1.59096
0	4	0.00%							
0	1	0.00%	0.00%	0	1	0.00%	0.00%		
3	10	30.00%	45.83%	0	1	0.00%	0.00%	-0.604585	-1.367562
3	27	11.11%	31.43%	0	1	0.00%	0.00%	-1.241867	-1.755001
0	1	0.00%	0.00%	4	30	13.33%	33.99%	-0.385854	-1.234583
9	82	10.98%	31.26%	4	30	13.33%	33.99%	-0.325054	-1.197619
2	85	2.35%	15.16%	511	5,044	10.13%	30.17%	-2.356759	-2.432808
0	1	0.00%	0.00%	0	4	0.00%	0.00%		
3	16	18.75%	39.03%	8	51	15.69%	36.37%	-0.049535	-1.030115
0	1	0.00%	0.00%						
3	11	27.27%	44.54%	8	51	15.69%	36.37%	0.522806	-0.682157
0	9	0.00%	0.00%	186	1,451	12.82%	33.43%	-1.146805	-1.697208
0	112	0.00%		1	1,729	0.06%	2.40%	-0.246722	-1.149996
11	1,964	0.56%	7.46%	987	207,306	0.48%	6.88%	0.538084	-0.672868
1	202	0.50%	7.02%	20	30,459	0.07%	2.56%	1.128068	-0.314183
1	423	0.24%	4.86%	10	3,581	0.28%	5.28%	-0.157919	-1.096008
54	2,822	1.91%	13.70%	75	4,918	1.53%	12.25%	1.342528	-0.183801
2	92,693	0.00%	0.46%	1	85,710	0.00%	0.34%	0.612212	-0.627802
0	565	0.00%		6,495	720,771	0.90%	9.45%	-2.265743	-2.377474
1	43	2.33%	15.07%	6,495	720,771	0.90%	9.45%	0.460833	-0.719833
0	688	0.00%		11	19,694	0.06%	2.36%	-0.609521	-1.370562
0	153	0.00%		5,508	513,465	1.07%	10.30%	-1.287848	-1.782956
0	69	0.00%							
10	5,052	0.20%	4.44%	1	1,719	0.06%	2.41%	2.075943	0.262084
0	19	0.00%		6,495	720,771	0.90%	9.45%	-0.41565	-1.252697
27	13,870	0.19%	4.41%	1	1,719	0.06%	2.41%	2.213791	0.345889
93	6,443	1.44%	11.93%	77	4,809	1.60%	12.55%	-0.659445	-1.400914
0	68	0.00%		81	5,254	1.54%	12.32%	-1.025258	-1.623313
94	40,536	0.23%	4.81%	6,495	720,777	0.90%	9.45%	-13.87342	-9.434441
7	10	70.00%	45.83%	622	708	87.85%	32.67%	1.196042	-0.272858
1	1	100.00%	0.00%	8	11	72.73%	44.54%	-0.586302	-1.356446
1	1	100.00%	0.00%	9	9	100.00%	0.00%		
1	1	100.00%	0.00%	92	95	96.84%	17.49%	-0.179636	-1.109211
15	42,310	0.04%	0.19%						-2.891396
0	15,775	0.00%	0.01%						-2.995892
28	42,526	0.07%							
0	15,775	0.00%							
				7.47	1	7.47			
14	14	100.00%							
0	14	0.00%							

759	1	759.00							
147	2	73.50							
12,415	13	955.00	798.13						
9,279	10	927.90	762.03						
382	5	76.40	95.57	166	44	3.77	4.78	3.719016	1.261001
0	17	0.00	0.00	10,912	215	50.75	82.47	-2.442753	-2.485088
1	1	100.00%							
2	2	100.00%							
10	13	76.92%							
4	5	80.00%							
17	17	100.00%							
6,847	6,847	100.00%							
6,847	6,847	100.00%							
3,958	4,240	93.35%	24.92%	330,980	1,131,805	29.24%	45.49%		
2	2	100.00%	0.00%	710	754	94.16%	23.44%	-0.35159	-1.213752
2	2	100.00%	0.00%	103	110	93.64%	24.41%	-0.36537	-1.222129
9	9	100.00%	0.00%	176	178	98.88%	10.54%	-0.31201	-1.189689
6	6	100.00%	0.00%	4	4	100.00%	0.00%		
3	3	100.00%							
2	2	100.00%	0.00%	4	4	100.00%	0.00%		
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
351	353	99.43%							
86	86	100.00%							
111	112	99.11%	9.41%	4	5	80.00%	40.00%	-1.045049	-1.635345
151	152	99.34%							
3	5	60.00%							
7	7	100.00%	0.00%						
23	24	95.83%							
3	3	100.00%	0.00%	5	5	100.00%	0.00%		
11	13	84.62%							
3	3	100.00%							
11	11	100.00%	0.00%	13	15	86.67%	33.99%	-0.988095	-1.600719
5	7	71.43%							
7	7	100.00%	0.00%						
2	1	2.00	0.00	2,646	548	4.83	7.18	-0.393615	-1.239301
5	2	2.50	0.71	380	76	5.00	7.27	-0.480162	-1.291918
6	6	1.00	0.00	158	104	1.52	1.16	-1.068553	-1.649634
30	6	5.00	0.00	16	2	8.00	0.00		
15	3	5.00							
5	1	5.00	0.00	5	1	5.00	0.00		
466	165	2.82							
222	78	2.85							
497	103	4.83							
644	136	4.74							
68	5	13.60							
12	1	12.00	0.00						
111	23	4.83							
24	8	3.00							
6	3	2.00							
45	9	5.00							
33	7	4.71							
12	1	12.00	0.00	72	6	12.00	0.00		
12	13	92.31%	26.65%	998	1,045	95.50%	20.73%	0.112829	-0.931405
6	6	100.00%	0.00%	8	10	80.00%	40.00%	-0.968246	-1.588652
34	34	100.00%	0.00%	7	7	100.00%	0.00%		
22	27	81.48%	38.84%	24	24	100.00%	0.00%	1.820165	0.106582
5	5	100.00%	0.00%	10	10	100.00%	0.00%		
1	1	100.00%	0.00%	6,577	7,252	90.69%	29.05%	-0.320338	-1.194751
1	1	100.00%	0.00%	4	4	100.00%	0.00%		
89	92	96.74%	17.76%	14	14	100.00%	0.00%	-0.387869	-1.235807
365	368	99.18%	8.99%	14	14	100.00%	0.00%	-1.246799	-1.758
121	123	98.37%	12.65%	22	22	100.00%	0.00%	-0.578919	-1.351958
155	159	97.48%	15.66%	4,003	4,308	92.92%	25.65%	-2.203531	-2.339652
13	13	100.00%							
6	6	100.00%							
27	27	100.00%							
1	1	100.00%							
1	1	100.00%							
92	92	100.00%							
368	368	100.00%							
123	123	100.00%							
159	159	100.00%							
0	1	0.00%							
0	5	0.00%							
1	4	25.00%							
0	2	0.00%							
0	4	0.00%							
12	13	92.31%							
6	6	100.00%							
22	27	81.48%							

1	1	100.00%							
1	1	100.00%							
89	92	96.74%							
365	368	99.18%							
121	123	98.37%							
155	159	97.48%							
2	2	1.00	0.00	45	16	2.81	4.82	-0.501418	-1.304841
5	2	2.50	2.12	12	2	6.00	0.00		
9	1	9.00	0.00	16	1	16.00	0.00		
44	1	44.00	0.00	603	54	11.17	11.30	1.943134	0.181341
9	1	9.00							
14	2	7.00	0.00						
0:48	25	0:02							
20	20	100.00%							
6,774	6,774	100.00%							
2133.02	16,616	0.13							
17854.55	6,443	2.77							
19987.57	16,616	1.20							
347.46	2,847	0.12							
5666.97	2,847	1.99							
196.65	1,594	0.12							
3642.54	865	4.21							
3839.19	1,594	2.41							
405.53	3,293	0.12							
25443.43	2,564	9.92							
25848.96	3,293	7.85							
627.01	5,307	0.12							
15648.93	11,820	1.32							
16275.94	5,307	3.07							
177.17	1,407	0.13							
4616.49	954	4.84							
4793.66	1,407	3.41							
491.11	4,207	0.12							
11629.01	7,388	1.57							
12120.12	4,207	2.88							
919.11	1,525	0.60							
310.64	2,470	0.13							
4657.12	1,526	3.05							
5886.87	2,470	2.38							
278.67	2,221	0.13							
28695.16	1,807	15.88							
28973.83	2,221	13.05							
16179.72	7,486	2.16							
1180.54	5,187	0.23							
71119.57	7,131	9.97							
32362.71	8,371	3.87							
68877.42	4,078	16.89							
4486.69	882	5.09							
26052.16	6,022	4.33							
12554.19	3,846	3.26							
7250.04	1,953	3.71							
104	1,300	0.08	0.29	431	19,737	0.02	0.17	12.194626	6.413806
1	1	100.00%							
27	27	100.00%							
234	237	98.73%							
4,758	5,507	86.40%							
89	190	46.84%							
935	1,199	77.98%							
242	396	61.11%							
49	138	35.51%							
340	496	68.55%							
4,758	4,790	99.33%							
89	90	98.89%							
935	953	98.11%							
242	245	98.78%							
49	50	98.00%							
340	347	97.98%							
6:33	2	3:17							
248:19	249	1:00							
614	19,832	3.10%							
8,888	19,832	44.82%							
2	4	50.00%							
85	85	100.00%							
670	670	100.00%							
4,329	4,329	100.00%							
58	58	100.00%							
554	583	95.03%							
686	686	100.00%							
2	2	100.00%							
58	58	100.00%							

492:58	4,140	0:07							
1,453	1,453	100.00%	0.00%	143,875	143,875	100.00%	0.00%		
0	1	0.00	0.00	23	35	0.66	0.64	0.189118	-0.885024
0	7	0.00%	0.00%	14	131	10.69%	30.89%	0.088851	-0.945983
0	33	0.00%	0.00%	14	131	10.69%	30.89%	1.785513	0.085515
5,651,573	2,411,369	2.34	0.49	1,900,281	533,218	3.56	4.56	-176.989637	-108.602059
23,943,169	23,943,189	100.00%							
23	10	2.30	0.48	1,900,281	533,218	3.56	4.56	-0.877327	-1.533377
5,651,550	2,411,359	2.34	0.49	1,900,281	533,218	3.56	4.56	-176.989545	-108.602003
1,506	1,506	100.00%							
2,105,071	2,105,071	100.00%							
24,456	24,456	100.00%							
4,387	4,399	99.73%	5.22%	73,303	73,895	99.20%	8.91%	-3.818856	-3.321699
24,456	24,456	100.00%							
1	1	100.00%							
9	1	9.00							
1	1	100.00%							
854:27	36,338	0:01							
3,839,805	3,724,831	1.03							
14382.46	79,838	0.18							
78,866	79,647	99.02%							
				8.68	1	8.68			
30,600	30,600	100.00%							
30,600	30,600	100.00%							
86,400	86,400	100.00%							
22,860	22,860	100.00%							
84,360	84,360	100.00%							
0	0								
30,600	30,600	100.00%							
3	3	100.00%	0.00%	2	4	50.00%	50.00%	0.565949	-0.655928
4	18	22.22%	41.57%	499	1,434	34.80%	47.63%	-1.113134	-1.676737
0	10	0.00%	0.00%	5	13	38.46%	48.65%	-1.879524	-2.142669
2	2	100.00%	0.00%	4	13	30.77%	46.15%	1.067571	-0.350963
1	1	100.00%	0.00%	2,253	7,740	29.11%	45.43%	0.54995	-0.665654
5,936	7,002	84.78%	35.93%	177,602	231,273	76.79%	42.22%	-15.588602	-10.477197
0	1	0.00%	0.00%	114	201	56.72%	49.55%	0.162024	-0.901497
12	12	100.00%	0.00%	2	2	100.00%	0.00%		
26	26	100.00%	0.00%	2	2	100.00%	0.00%		
51	54	94.44%	22.91%	652	1,369	47.63%	49.94%	-6.756677	-5.107768
8	8	100.00%	0.00%	241	389	61.95%	48.55%	-2.194052	-2.333889
7	9	77.78%	41.57%	459	569	80.67%	39.49%	-0.11619	-1.070638
7	9	77.78%	41.57%	3	4	75.00%	43.30%	-0.106752	-1.064901
1	3	33.33%	47.14%	142	155	91.61%	27.72%	1.977614	0.202304
1	1	100.00%	0.00%	103	107	96.26%	18.97%	-0.196151	-1.119252
21	21	100.00%	0.00%	2	2	100.00%	0.00%		
32	32	100.00%	0.00%	2	2	100.00%	0.00%		
1	1	100.00%	0.00%	35	35	100.00%	0.00%		
97	99	97.98%	14.07%	3,575	4,692	76.19%	42.59%	-5.036861	-4.062194
1	1	100.00%	0.00%						
10	10	100.00%	0.00%	1,199	1,382	86.76%	33.89%	-1.230978	-1.748382
1	1	100.00%	0.00%	28	35	80.00%	40.00%	-0.493007	-1.299727
23	30	76.67%	42.30%	23	30	76.67%	42.30%	0	-2
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
46	66	69.70%	45.96%	23	29	79.31%	40.51%	1.418878	-1.137384
6	8	75.00%	43.30%	40	48	83.33%	37.27%	0.304448	-1.814908
7	10	70.00%	45.83%	40	48	83.33%	37.27%	1.153538	-1.2987
300:34	9	33:24	27:18	18519:14	569	32:33	29:41	0.548445	-1.666569
255:10	9	28:21	24:06	149:53	4	37:28	25:15	-1.201796	-2.73064
165:11	3	55:04	46:23	2906:34	154	18:52	17:34	2.408916	0.464517
165:11	3	55:04	46:23	2907:34	155	18:46	17:34	2.575829	0.565993
16:09	1	16:09	0:00	726:09	81	8:58	16:23	0.703089	-0.572552
16:09	1	16:09	0:00	730:28	107	6:50	14:43	0.88529	-0.461782
110:59	30	3:42	3:15	90:17	24	3:46	2:57	-0.077022	-1.046826
3:15	1	3:15	0:00	1:34	1	1:34	0:00		
78:51	21	3:45	2:29	5:06	2	2:33	1:12	0.501527	-0.695093
184:24	32	5:46	5:43	5:06	2	2:33	1:12	0.07527	-0.954239
249:15	64	3:54	3:21	75:37	22	3:26	2:49	0.459326	-0.72075
2:06	1	2:06	0:00	94:49	27	3:31	2:52	-0.482246	-1.293184
1216:28	99	12:17	10:01	160689:15	4,544	35:22	30:22	-7.481754	-5.548583
22:49	8	2:51	1:01	129:20	42	3:05	2:51	-0.206542	-1.125569
0:55	1	0:55	0:00						
36:15	10	3:37	2:00	129:20	42	3:05	2:51	0.671346	-0.59185
97:01	10	9:42	4:00	34533:56	1,342	25:44	27:40	-1.825663	-2.109924
3	10	30.00%	45.83%	49	647	7.57%	26.46%	1.777574	0.080688
0	10	0.00%	0.00%	1	6	16.67%	37.27%	-0.866025	-1.526506
1	3	33.33%	47.14%	16	178	8.99%	28.60%	0.651315	-0.604028
0	1	0.00%	0.00%	16	110	14.55%	35.26%	-0.410706	-1.249691
0	1	0.00%	0.00%	1	35	2.86%	16.66%	-0.1691	-1.102805
13	30	43.33%	49.55%	1	35	2.86%	16.66%	3.804285	1.312841
0	1	0.00%	0.00%	0	1	0.00%	0.00%		

2	21	9.52%	29.35%	0	2	0.00%	0.00%	-0.954321	-1.580186
2	32	6.25%	24.21%	0	2	0.00%	0.00%	-1.195917	-1.727066
11	66	16.67%	37.27%	1	35	2.86%	16.66%	1.803357	0.096363
0	1	0.00%	0.00%	1	35	2.86%	16.66%	-0.1691	-1.102805
3	99	3.03%	17.14%						
2	8	25.00%	43.30%	10	48	20.83%	40.61%	-0.129474	-1.078714
0	1	0.00%	0.00%						
1	10	10.00%	30.00%	10	48	20.83%	40.61%	-0.767394	-1.466542
0	10	0.00%	0.00%						
0	114	0.00%		2	1,737	0.12%	3.39%	-0.351168	-1.213495
14	1,960	0.71%	8.42%	935	208,640	0.45%	6.68%	1.75584	0.067475
0	209	0.00%		22	30,665	0.07%	2.68%	-0.38605	-1.234702
10	426	2.35%	15.14%	8	3,641	0.22%	4.68%	4.533818	1.756366
38	2,854	1.33%	11.46%	78	4,968	1.57%	12.43%	-0.817108	-1.496766
1	94,531	0.00%	0.33%	2	85,186	0.00%	0.48%	-0.563539	-1.342607
0	579	0.00%		6,422	728,010	0.88%	9.35%	-2.269118	-2.379526
0	45	0.00%		6,422	728,010	0.88%	9.35%	-0.632825	-1.38473
0	665	0.00%		9	19,912	0.05%	2.13%	-0.539435	-1.327953
0	157	0.00%		5,487	519,370	1.06%	10.22%	-1.294552	-1.787032
0	62	0.00%							
22	5,068	0.43%	6.57%	2	1,727	0.12%	3.40%	3.358718	1.041955
0	19	0.00%		6,422	728,010	0.88%	9.35%	-0.411208	-1.249997
32	13,827	0.23%	4.81%	2	1,727	0.12%	3.40%	1.332042	-0.190176
76	6,457	1.18%	10.79%	77	4,859	1.58%	12.49%	-1.718893	-2.045013
1	71	1.41%	11.78%	83	5,303	1.57%	12.41%	-0.105672	-1.064244
109	41,186	0.26%	5.14%	6,422	728,016	0.88%	9.35%	-13.037687	-8.926351
9	10	90.00%	30.00%	564	647	87.17%	33.44%	-0.265425	-1.161367
10	10	100.00%	0.00%	5	6	83.33%	37.27%	-0.866025	-1.526506
3	3	100.00%	0.00%	160	178	89.89%	30.15%	-0.576113	-1.350252
1	1	100.00%	0.00%	107	110	97.27%	16.29%	-0.166688	-1.101339
8	42,430	0.02%	0.11%						-2.940994
0	15,775	0.00%	0.02%						-2.99717
8	42,430	0.02%							
0	15,775	0.00%							
1	1	100.00%	0.00%						
0	1	0.00%							
				7.31	1	7.31			
32	32	100.00%							
0	1	0.00%							
0	32	0.00%							
1	1	100.00%							
737	2	368.50							
115	1	115.00							
9,089	8	1136.13	666.12	5	2	2.50	2.12	2.144411	0.303709
12,155	13	935.00	795.58	5	2	2.50	2.12	1.750686	0.064342
1,028	6	171.33	171.45	73	5	14.60	10.60	3.090232	0.878728
1,108	15	73.87	40.44						
1	2	50.00%							
1	1	100.00%							
12	13	92.31%							
3	6	50.00%							
15	15	100.00%							
6,019	6,019	100.00%							
6,019	6,019	100.00%							
4,161	4,576	90.93%	28.72%	658,295	919,860	71.56%	45.11%		
6	6	100.00%	0.00%	702	745	94.23%	23.32%	-0.603809	-1.36709
3	3	100.00%	0.00%	2,908	2,980	97.58%	15.35%	-0.272403	-1.165609
18	18	100.00%	0.00%	259	263	98.48%	12.24%	-0.510083	-1.310109
5	5	100.00%	0.00%	4	6	66.67%	47.14%	-1.167748	-1.709941
3	3	100.00%							
6	6	100.00%	0.00%	11	11	100.00%	0.00%		
1	1	100.00%	0.00%						
50	50	100.00%							
322	326	98.77%							
117	128	91.41%	28.03%	4	4	100.00%	0.00%	-0.533338	-1.324247
204	215	94.88%							
10	10	100.00%							
28	32	87.50%							
1	1	100.00%							
2	2	100.00%	0.00%	3	3	100.00%	0.00%		
12	12	100.00%							
19	21	90.48%							
11	11	100.00%	0.00%	9	11	81.82%	38.57%	-1.105542	-1.672122
15	15	100.00%							
2	2	1.00	0.00	2,361	512	4.61	7.95	-0.640873	-1.389623
3	1	3.00	0.00	7,232	2,270	3.19	2.56	-0.072492	-1.044072
1	1	1.00	0.00	246	134	1.84	1.16	-0.719021	-1.437134
11	4	2.75	0.50	20	4	5.00	2.83	-1.125	-1.683951
10	2	5.00							
119	42	2.83							

596	199	2.99							
677	124	5.46							
773	176	4.39							
150	10	15.00							
118	24	4.92							
25	9	2.78							
9	7	1.29							
52	11	4.73							
44	13	3.38							
84	7	12.00	0.00	84	7	12.00	0.00		
5	5	100.00%	0.00%	7	8	87.50%	33.07%	-0.662994	-1.403071
24	24	100.00%	0.00%	1,045	1,107	94.40%	22.99%	-1.180554	-1.717726
7	7	100.00%	0.00%	10	10	100.00%	0.00%		
36	36	100.00%	0.00%	16	16	100.00%	0.00%		
1	1	100.00%							
11	11	100.00%	0.00%	14	14	100.00%	0.00%		
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
3	3	100.00%	0.00%	5,561	6,172	90.10%	29.87%	-0.573983	-1.348957
64	65	98.46%	12.31%	7	8	87.50%	33.07%	-0.884612	-1.537806
360	363	99.17%	9.05%	7	8	87.50%	33.07%	-0.987542	-1.600383
133	139	95.68%	20.32%	15	15	100.00%	0.00%	-0.087621	-1.05327
225	230	97.83%	14.58%						
5	5	100.00%							
24	24	100.00%							
35	36	97.22%							
1	1	100.00%							
1	1	100.00%							
3	3	100.00%							
65	65	100.00%							
363	363	100.00%							
139	139	100.00%							
230	230	100.00%							
0	1	0.00%							
0	3	0.00%							
0	6	0.00%							
0	5	0.00%							
5	5	100.00%							
24	24	100.00%							
35	36	97.22%							
1	1	100.00%							
1	1	100.00%							
3	3	100.00%							
64	65	98.46%							
360	363	99.17%							
133	139	95.68%							
225	230	97.83%							
8	8	1.00	0.00	3	2	1.50	0.71	-0.894427	-1.543773
3	1	3.00	0.00						
19	11	1.73	1.62	139	74	1.88	3.26	-0.143615	-1.087312
1	1	1.00	0.00	4	1	4.00	0.00		
28	4	7.00	0.00						
75	10	7.50	4.74						
6	3	2.00							
10	2	5.00	0.00						
6:46	53	0:08							
51	51	100.00%							
5,951	5,951	100.00%							
2585.38	20,240	0.13							
20579.95	8,044	2.56							
23165.33	20,240	1.14							
464.02	3,562	0.13							
6839.22	3,562	1.92							
265.39	2,132	0.12							
5052.88	1,250	4.04							
5318.27	2,132	2.49							
509.97	4,150	0.12							
30873.95	3,293	9.38							
31383.92	4,150	7.56							
808.31	6,693	0.12							
17317.15	15,018	1.15							
18125.46	6,693	2.71							
222.67	1,725	0.13							
5825.00	1,187	4.91							
6047.67	1,725	3.51							
622.04	5,223	0.12							
14137.46	9,210	1.54							
14759.50	5,223	2.83							
1438.16	1,890	0.76							
381.88	2,988	0.13							
6640.69	1,890	3.51							

8460.73	2,988	2.83							
341.11	2,737	0.12							
16866.36	2,037	8.28							
17207.47	2,737	6.29							
14359.05	7,227	1.99							
1133.10	4,992	0.23							
92168.78	7,811	11.80							
30054.22	8,085	3.72							
41797.14	4,578	9.13							
4440.60	858	5.18							
23857.48	5,842	4.08							
13641.92	3,697	3.69							
8035.96	1,890	4.25							
65	1,298	0.05	0.25	410	18,638	0.02	0.16	6.232897	2.789332
0	0	100.00%							
32	32	100.00%							
265	266	99.62%							
4,437	5,192	85.46%							
70	165	42.42%							
919	1,213	75.76%							
192	372	51.61%							
52	134	38.81%							
369	551	66.97%							
4,437	4,470	99.26%							
70	72	97.22%							
919	942	97.56%							
192	195	98.46%							
52	54	96.30%							
369	380	97.11%							
32:56	2	16:28							
442:12	300	1:28							
818	22,288	3.67%							
8,930	22,288	40.07%							
2	5	40.00%							
65	65	100.00%							
699	699	100.00%							
4,114	4,117	99.93%							
69	69	100.00%							
549	570	96.32%							
685	685	100.00%							
2	2	100.00%							
25	25	100.00%							
693:57	4,696	0:09							
1,644	1,644	100.00%	0.00%	152,567	152,567	100.00%	0.00%		
1	1	1.00	0.00	21	26	0.81	0.49	-0.38398	-1.233443
4	1	4.00	0.00	21	26	0.81	0.49	-6.374064	-4.875155
1	8	12.50%	33.07%	8	122	6.56%	24.75%	-0.6578	-1.399914
1	41	2.44%	15.43%	8	122	6.56%	24.75%	0.556138	-0.661892
0	2	0.00%	0.00%						
5,593,718	2,378,622	2.35	0.50	1,805,667	484,386	3.73	4.80	-181.880999	-111.575796
21,393,472	21,393,583	100.00%							
26	13	2.00	0.00	1,805,667	484,386	3.73	4.80	-1.297901	-1.789068
5,593,692	2,378,609	2.35	0.50	1,805,667	484,386	3.73	4.80	-181.880661	-111.57559
1,524	1,524	100.00%							
1,942,317	1,942,524	99.99%							
20,931	20,931	100.00%							
4,740	4,746	99.87%	3.55%	74,298	74,749	99.40%	7.74%	-4.11415	-3.501226
20,931	20,931	100.00%							
94	1	94.00							
1	1	100.00%							
36	4	9.00							
4	4	100.00%							
565:24	27,998	0:01							
4,096,058	3,996,355	1.02							
12212.93	105,009	0.12							
103,891	104,695	99.23%							
				8.39	1	8.39			
28,788	28,800	99.96%							
28,800	28,800	100.00%							
82,371	82,800	99.48%							
20,700	20,700	100.00%							
80,017	80,250	99.71%							
0	0								
28,788	28,800	99.96%							
8	16	50.00%	50.00%	412	1,254	32.85%	46.97%	1.173551	-0.286532
0	1	0.00%	0.00%	7	29	24.14%	42.79%	-0.554595	-1.33717
0	3	0.00%	0.00%	2,048	7,238	28.30%	45.04%	-1.087807	-1.66134
5,800	6,808	85.19%	35.52%	156,500	200,343	78.12%	41.35%	-13.890635	-9.444906
0	1	0.00%	0.00%	131	185	70.81%	45.46%	0.536811	-0.673642
1	1	100.00%							

7	7	100.00%	0.00%	3	3	100.00%	0.00%		
12	12	100.00%	0.00%	3	3	100.00%	0.00%		
71	74	95.95%	19.72%	814	1,234	65.96%	47.38%	-5.28692	-4.214219
2	2	100.00%	0.00%						
1	1	100.00%	0.00%						
8	8	100.00%	0.00%	312	427	73.07%	44.36%	-1.70132	-2.034329
3	5	60.00%	48.99%	482	533	90.43%	29.42%	1.415355	-0.139525
1	1	100.00%	0.00%	13	14	92.86%	25.75%	-0.267946	-1.162899
2	2	100.00%	0.00%	3,078	3,507	87.77%	32.77%	-0.52782	-1.320892
1	1	100.00%							
3	3	100.00%	0.00%	135	150	90.00%	30.00%	-0.571662	-1.347546
1	1	100.00%	0.00%	417	429	97.20%	16.49%	-0.16944	-1.103012
18	18	100.00%	0.00%	3	3	100.00%	0.00%		
20	20	100.00%	0.00%	3	3	100.00%	0.00%		
144	144	100.00%	0.00%	3,895	4,383	88.87%	31.46%	-4.179438	-3.540918
2	2	100.00%	0.00%						
1	1	100.00%	0.00%						
14	14	100.00%	0.00%	1,168	1,307	89.36%	30.83%	-1.283915	-1.780565
40	46	86.96%	33.68%	24	33	72.73%	44.54%	-2.801054	-3.70292
1	1	100.00%	0.00%						
50	59	84.75%	35.95%	24	33	72.73%	44.54%	-2.482882	-3.509484
1	1	100.00%	0.00%						
18	23	78.26%	41.25%	17	29	58.62%	49.25%	-2.856404	-3.73657
11	12	91.67%	27.64%	17	29	58.62%	49.25%	-3.909572	-4.37685
257:08	5	51:26	57:33	12063:38	533	22:38	21:36	4.267017	0.594162
11:03	1	11:03	0:00	324:27	14	23:10	11:38	-2.015166	-3.225134
50:38	2	25:19	28:51	95876:53	3,506	27:21	39:39	-0.072378	-1.044003
3:16	1	3:16							
70:24	3	23:28	2:06	2886:56	150	19:15	19:01	0.56217	-0.658225
70:24	3	23:28	2:06	2886:56	150	19:15	19:01	0.533049	-0.67593
15:48	1	15:48	0:00	3059:41	267	11:28	20:26	0.582842	-0.645658
15:48	1	15:48	0:00	3078:44	429	7:11	17:01	0.962099	-0.415085
158:35	46	3:27	4:33	101:47	27	3:46	3:20	-0.398737	-1.242415
0:27	1	0:27	0:00						
67:33	18	3:45	1:45	6:23	3	2:08	1:04	1.190118	-0.27646
85:38	20	4:17	4:50	6:23	3	2:08	1:04	0.585815	-0.64385
170:49	59	2:54	1:44	104:37	28	3:44	3:17	-1.11872	-1.680134
1120:04	144	7:47	6:13	110337:44	4,249	25:58	37:18	-5.755594	-4.499153
1:53	1	1:53	0:00						
1:53	1	1:53	0:00						
71:22	21	3:24	1:59	144:09	29	4:58	4:30	-1.21854	-1.74082
8:05	2	4:02	0:22						
9:25	1	9:25	0:00						
27:24	11	2:29	1:53	144:09	29	4:58	4:30	-1.555125	-1.945449
77:28	14	5:32	3:01	28897:15	1,278	22:37	21:08	-3.007551	-2.828461
1	5	20.00%	40.00%	43	612	7.03%	25.56%	0.495648	-0.698668
0	1	0.00%	0.00%	0	16	0.00%	0.00%		
0	3	0.00%	0.00%	328	3,707	8.85%	28.40%	-0.539421	-1.327945
0	1	0.00%							
0	3	0.00%	0.00%	13	165	7.88%	26.94%	-0.501993	-1.30519
0	1	0.00%	0.00%	51	432	11.81%	32.27%	-0.365444	-1.222174
8	46	17.39%	37.90%	6	36	16.67%	37.27%	-0.216039	-1.131342
0	1	0.00%	0.00%						
1	18	5.56%	22.91%	0	3	0.00%	0.00%	-1.067571	-1.649037
0	20	0.00%	0.00%	0	3	0.00%	0.00%		
5	59	8.47%	27.85%	6	36	16.67%	37.27%	-1.039385	-1.631901
12	144	8.33%	27.64%	413	4,665	8.85%	28.41%	-0.216282	-1.13149
0	1	0.00%	0.00%						
7	23	30.43%	46.01%	6	29	20.69%	40.51%	0.486914	-0.703977
0	2	0.00%	0.00%						
0	1	0.00%	0.00%						
4	12	33.33%	47.14%	6	29	20.69%	40.51%	0.478992	-0.708793
0	14	0.00%	0.00%	169	1,367	12.36%	32.92%	-1.398191	-1.85004
0	108	0.00%		3	1,778	0.17%	4.10%	-0.414828	-1.252198
8	1,943	0.41%	6.40%	842	210,056	0.40%	6.32%	0.075615	-0.95403
1	209	0.48%	6.90%	22	30,785	0.07%	2.67%	1.061801	-0.354471
0	433	0.00%		7	3,701	0.19%	4.34%	-0.857075	-1.521065
69	2,872	2.40%	15.31%	62	5,044	1.23%	11.02%	4.555354	1.769458
1	93,955	0.00%	0.33%	0	86,218	0.00%			
0	600	0.00%		6,032	735,108	0.82%	9.02%	-2.227115	-2.35399
1	45	2.22%	14.74%	6,032	735,108	0.82%	9.02%	0.496317	-0.698261
0	644	0.00%		12	20,142	0.06%	2.44%	-0.609927	-1.370809
3	155	1.94%	13.78%	5,190	525,052	0.99%	9.89%	0.846057	-0.485634
1	59	1.69%							
20	5,158	0.39%	6.21%	3	1,768	0.17%	4.12%	1.922532	0.168817
0	19	0.00%		6,032	735,108	0.82%	9.02%	-0.396475	-1.241039
21	13,788	0.15%	3.90%	3	1,768	0.17%	4.12%	-0.167134	-1.10161
71	6,436	1.10%	10.45%	62	4,941	1.25%	11.13%	-0.720212	-1.437858
0	77	0.00%		65	5,389	1.21%	10.92%	-0.962725	-1.585295
158	41,844	0.38%	6.13%	6,032	735,114	0.82%	9.02%	-9.770022	-6.939752

4	5	80.00%	40.00%	533	612	87.09%	33.53%	-0.004547	-1.002764
1	1	100.00%	0.00%	14	16	87.50%	33.07%	-0.366679	-1.222925
3	3	100.00%	0.00%	3,378	3,707	91.12%	28.44%	-0.540323	-1.328493
2	3	66.67%	47.14%	134	165	81.21%	39.06%	0.070884	-0.956905
13	42,142	0.03%	0.20%						-2.907433
0	15,751	0.00%	0.02%						-2.995977
13	42,142	0.03%							
0	15,775	0.00%							
1	1	100.00%	0.00%						
0	1	0.00%							
				7.69	1	7.69			
132	137	96.35%							
0	137	0.00%							
717	2	358.50							
93	1	93.00							
8,913	8	1114.13	666.12						
11,903	11	1082.09	745.06						
913	12	76.08	138.62	14	5	2.80	2.68	1.425544	-0.133331
41	3	13.67	0.58						
2	2	100.00%							
1	1	100.00%							
10	11	90.91%							
11	12	91.67%							
1	3	33.33%							
5,781	5,781	100.00%							
5,781	5,781	100.00%							
4,118	4,395	93.70%	24.30%	658,295	929,035	70.86%	45.44%		
2	2	100.00%	0.00%	727	755	96.29%	18.90%	-0.277174	-1.16851
3	3	100.00%	0.00%	2,690	2,760	97.46%	15.72%	-0.279253	-1.169774
4	4	100.00%	0.00%	151	152	99.34%	8.08%	-0.160658	-1.097673
1	1	100.00%	0.00%	2,558	2,561	99.88%	3.42%	-0.034239	-1.020816
1	1	100.00%	0.00%	4	4	100.00%	0.00%		
5	5	100.00%	0.00%	11	12	91.67%	27.64%	-0.566441	-1.344372
2	2	100.00%							
3	3	100.00%							
1	1	100.00%	0.00%	14	14	100.00%	0.00%		
1	1	100.00%	0.00%						
100	102	98.04%							
267	269	99.26%							
82	83	98.80%	10.91%	19	19	100.00%	0.00%	-0.891709	-1.54212
400	411	97.32%							
17	19	89.47%							
26	29	89.66%							
5	5	100.00%	0.00%	7	7	100.00%	0.00%		
2	2	100.00%	0.00%	2	3	66.67%	47.14%	-0.774597	-1.470921
5	5	100.00%							
7	7	100.00%							
19	19	100.00%	0.00%	13	14	92.86%	25.75%	-0.78743	-1.478724
207	209	99.04%							
18	18	100.00%	0.00%						
5	2	2.50	0.71	2,217	494	4.49	7.56	-0.370906	-1.225495
3	1	3.00	0.00	6,539	2,016	3.24	4.12	-0.05911	-1.035936
2	2	1.00	0.00	119	86	1.38	1.09	-0.493761	-1.300185
25	5	5.00	0.00	43	10	4.30	1.34	0.859617	-0.47739
26	2	13.00							
15	3	5.00							
5	1	5.00	0.00						
217	80	2.71							
446	159	2.81							
361	76	4.75							
1,590	330	4.82							
132	11	12.00							
11	1	11.00	0.00						
120	25	4.80							
11	2	5.50	0.71	20	3	6.67	3.06	-0.41833	-1.254327
8	3	2.67							
18	6	3.00							
92	19	4.84							
164	33	4.97							
313	26	12.04	0.45						
1	1	100.00%	0.00%	7	7	100.00%	0.00%		
5	6	83.33%	37.27%	950	1,004	94.62%	22.56%	0.56521	-0.656377
5	5	100.00%	0.00%	21	21	100.00%	0.00%		
2	2	100.00%							
36	36	100.00%	0.00%						
31	33	93.94%	23.86%	29	31	93.55%	24.57%	-0.063633	-1.038686
6	6	100.00%	0.00%	22	22	100.00%	0.00%		
3	3	100.00%	0.00%	3	3	100.00%	0.00%		
3	4	75.00%	43.30%	5,192	5,765	90.06%	29.92%	0.405626	-0.753397
102	112	91.07%	28.52%	7	7	100.00%	0.00%	-0.080096	-1.048695

276	290	95.17%	21.43%	7	7	100.00%	0.00%	-0.555342	-1.337624
97	103	94.17%	23.42%	31	33	93.94%	23.86%	-0.049313	-1.02998
613	620	98.87%	10.57%	3,759	4,053	92.75%	25.94%	-5.475815	-4.329059
1	1	100.00%							
6	6	100.00%							
5	5	100.00%							
33	33	100.00%							
3	3	100.00%							
4	4	100.00%							
112	112	100.00%							
290	290	100.00%							
103	103	100.00%							
620	620	100.00%							
0	1	0.00%							
0	2	0.00%							
0	1	0.00%							
1	15	6.67%							
0	6	0.00%							
0	7	0.00%							
1	1	100.00%							
5	6	83.33%							
5	5	100.00%							
31	33	93.94%							
3	3	100.00%							
3	4	75.00%							
102	112	91.07%							
276	290	95.17%							
97	103	94.17%							
613	620	98.87%							
2	2	1.00	0.00						
1	1	1.00	0.00						
4	1	4.00	0.00						
13	11	1.18	0.40	100	55	1.82	2.48	-0.776819	-1.472273
2	2	1.00	0.00	1	1	1.00	0.00		
5	2	2.50	2.12	25	12	2.08	1.83	0.323918	-0.803072
41	1	41.00	0.00						
3	1	3.00							
35:35	361	0:06							
337	337	100.00%							
5,178	5,183	99.90%							
768.36	6,403	0.12							
15239.14	6,403	2.38							
16007.50	6,403	2.50							
267.00	2,225	0.12							
4939.50	2,225	2.22							
144.00	1,200	0.12							
4776.00	1,200	3.98							
4920.00	1,200	4.10							
417.48	3,479	0.12							
32076.38	3,479	9.22							
32493.86	3,479	9.34							
676.80	5,640	0.12							
6486.00	5,640	1.15							
7162.80	5,640	1.27							
1578.61	1,397	1.13							
6705.60	1,397	4.80							
8284.21	1,397	5.93							
524.76	4,373	0.12							
6646.96	4,373	1.52							
7171.72	4,373	1.64							
1535.16	2,326	0.66							
279.12	2,326	0.12							
8536.42	2,326	3.67							
10350.70	2,326	4.45							
242.76	2,023	0.12							
11409.72	2,023	5.64							
11652.48	2,023	5.76							
65	1,532	0.04	0.21	346	17,423	0.02	0.16	5.434524	2.303956
2	2	100.00%							
26	26	100.00%							
304	305	99.67%							
4,304	4,952	86.91%							
40	89	44.94%							
971	1,234	78.69%							
181	315	57.46%							
23	64	35.94%							
398	506	78.66%							
4,304	4,324	99.54%							
40	40	100.00%							
971	983	98.78%							

181	184	98.37%							
23	23	100.00%							
398	401	99.25%							
100:22	7	14:20							
260:12	227	1:09							
759	20,323	3.73%							
8,241	20,323	40.55%							
7	8	87.50%							
40	40	100.00%							
745	745	100.00%							
3,955	3,955	100.00%							
27	27	100.00%							
561	582	96.39%							
554	554	100.00%							
1	1	100.00%							
11	11	100.00%							
439:42	4,087	0:06							
1,487	1,487	100.00%	0.00%	151,738	151,738	100.00%	0.00%		
0	1	0.00	0.00	32	40	0.80	0.76	0.467699	-0.715659
9	3	3.00	1.00	32	40	0.80	0.76	-4.849393	-3.948222
0	4	0.00%	0.00%	8	106	7.55%	26.42%	-0.631333	-1.383823
2	34	5.88%	23.53%	8	106	7.55%	26.42%	-0.113245	-1.068848
6,367,286	2,718,100	2.34	0.51	2,031,612	554,971	3.66	4.51	-198.30511	-121.560946
25,289,627	25,289,635	100.00%							
36	17	2.12	0.33	2,031,612	554,971	3.66	4.51	-1.409857	-1.857132
6,367,250	2,718,083	2.34	0.51	2,031,612	554,971	3.66	4.51	-198.304793	-121.560754
1,465	1,465	100.00%							
2,049,836	2,049,836	100.00%							
26,762	26,762	100.00%							
4,727	4,734	99.85%	3.84%	72,973	73,451	99.35%	8.04%	-4.171018	-3.535799
26,762	26,762	100.00%							
114	1	114.00							
1	1	100.00%							
19	2	9.50							
2	2	100.00%							
571:27	29,468	0:01							
3,857,145	3,750,589	1.03							
9968.46	79,387	0.13							
77,790	78,564	99.01%							
				8.83	1	8.83			
29,160	29,160	100.00%							
30,600	30,600	100.00%							
86,400	86,400	100.00%							
22,860	22,860	100.00%							
84,360	84,360	100.00%							
0	0								
29,160	29,160	100.00%							
1	4	25.00%	43.30%	463	1,427	32.45%	46.82%	-0.31763	-1.193106
3	4	75.00%	43.30%	8	27	29.63%	45.66%	1.198474	-0.27138
0	1	0.00%	0.00%	2,051	7,438	27.57%	44.69%	-0.616993	-1.375105
5,543	6,760	82.00%	38.42%	144,685	204,025	70.92%	45.42%	-19.737854	-12.999763
0	1	0.00%	0.00%	166	215	77.21%	41.95%	0.733977	-0.553774
10	10	100.00%	0.00%	3	3	100.00%	0.00%		
15	15	100.00%	0.00%	3	3	100.00%	0.00%		
58	58	100.00%	0.00%	1,057	1,503	70.33%	45.68%	-4.854248	-3.951173
1	1	100.00%	0.00%						
2	2	100.00%	0.00%						
7	14	50.00%	50.00%	312	408	76.47%	42.42%	1.860202	0.130923
2	3	66.67%	47.14%	596	633	94.15%	23.46%	0.958129	-0.417499
1	1	100.00%	0.00%	10	11	90.91%	28.75%	-0.302765	-1.184068
1	1	100.00%	0.00%	3,400	3,742	90.86%	28.82%	-0.317114	-1.192792
1	1	100.00%							
12	12	100.00%	0.00%	3	3	100.00%	0.00%		
23	23	100.00%	0.00%	3	3	100.00%	0.00%		
99	99	100.00%	0.00%	4,352	4,736	91.89%	27.30%	-2.925138	-2.778358
1	1	100.00%	0.00%	3	3	100.00%	0.00%		
1	1	100.00%	0.00%						
3	3	100.00%	0.00%						
17	27	62.96%	48.29%	1,117	1,283	87.06%	33.56%	2.948296	0.792437
4	4	100.00%	0.00%	51	55	92.73%	25.97%	-0.540792	-1.328778
25	30	83.33%	37.27%	50	54	92.59%	26.19%	1.898564	-0.845756
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
54	68	79.41%	40.43%	48	51	94.12%	23.53%	4.11994	0.504746
0	1	0.00%	0.00%	46	55	83.64%	36.99%	0.920823	-0.440179
16	18	88.89%	31.43%	46	55	83.64%	36.99%	-1.045724	-2.635754
1	1	100.00%	0.00%						
1	1	100.00%	0.00%	14	19	73.68%	44.03%	-0.582482	-1.354124
1	1	100.00%	0.00%						
11	16	68.75%	46.35%	45	54	83.33%	37.27%	1.86362	-0.867
148:45	3	49:35	18:30	13589:12	633	21:28	22:11	3.807631	0.314874

24:05	1	24:05	0:00	310:07	11	28:12	15:35	-0.50469	-2.30683
7:57	1	7:57	0:00	105600:36	4,374	24:09	21:18	-0.759866	-1.461966
7:57	1	7:57	0:00	105601:33	4,375	24:08	21:18	-0.759601	-1.461805
43:20	1	43:20	0:00	92011:24	3,741	24:36	21:08	1.040732	-0.36728
26:45	1	26:45							
26:45	1	26:45							
28:50	1	28:50	0:00	2434:28	266	9:09	14:09	1.644854	0
28:50	1	28:50	0:00	2449:29	428	5:43	11:59	1.695398	0.030729
1:13	1	1:13	0:00	6:54	3	2:18	3:14	-0.289425	-1.175958
6:44	4	1:41	0:45	106:09	43	2:28	1:36	-0.939772	-1.571341
93:33	30	3:07	2:55	104:07	42	2:29	1:37	1.418654	-0.13752
0:43	1	0:43	0:00	1:01	1	1:01	0:00		
49:08	12	4:06	4:01	6:02	1	6:02	0:00		
77:03	23	3:21	2:00	6:02	1	6:02	0:00		
199:46	67	2:59	1:52	95:56	40	2:24	1:37	1.514102	-0.079491
700:08	99	7:04	4:34	107594:22	4,600	23:23	21:14	-7.566934	-5.600369
1:13	1	1:13	0:00	6:02	1	6:02	0:00		
1:33	1	1:33							
3:16	1	3:16	0:00	79:48	19	4:12	5:40	-0.160653	-1.09767
5:56	1	5:56	0:00	167:15	46	3:38	6:57	1.322505	-0.195974
60:21	17	3:33	5:21	167:15	46	3:38	6:57	-0.043491	-1.026441
1:33	1	1:33							
3:16	1	3:16	0:00	79:47	18	4:26	5:44	-0.197927	-1.120331
0:34	1	0:34	0:00						
5:31	1	5:31	0:00						
32:34	3	10:51	6:01						
203:08	16	12:42	20:00	167:15	46	3:38	6:57	2.747781	0.670532
1304:15	27	48:18	48:14	31682:45	1,256	25:14	25:13	3.719016	1.261001
0	3	0.00%	0.00%	53	715	7.41%	26.20%	-0.489058	-1.297326
0	1	0.00%	0.00%	0	13	0.00%	0.00%		
0	1	0.00%	0.00%	375	4,655	8.06%	27.22%	-0.29597	-1.179937
0	1	0.00%	0.00%	322	3,940	8.17%	27.39%	-0.29829	-1.181347
0	1	0.00%							
0	1	0.00%	0.00%	55	436	12.61%	33.20%	-0.379508	-1.230725
0	4	0.00%	0.00%	13	55	23.64%	42.48%	-1.074317	-1.653138
4	30	13.33%	33.99%	13	55	23.64%	42.48%	-1.068474	-1.649586
0	1	0.00%	0.00%	0	1	0.00%	0.00%		
0	12	0.00%	0.00%	2	3	66.67%	47.14%	-2.19089	-2.331967
1	23	4.35%	20.39%	2	3	66.67%	47.14%	-2.153592	-2.309291
9	68	13.24%	33.89%	13	55	23.64%	42.48%	-1.349981	-1.82073
4	99	4.04%	19.69%	421	5,024	8.38%	27.71%	-1.543104	-1.938141
0	1	0.00%	0.00%	2	3	66.67%	47.14%	-1.224745	-1.744592
0	1	0.00%	0.00%	4	55	7.27%	25.97%	-0.277544	-1.168735
3	18	16.67%	37.27%	4	55	7.27%	25.97%	0.743694	-0.547866
0	1	0.00%							
0	1	0.00%	0.00%	0	19	0.00%	0.00%		
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	3	0.00%	0.00%						
2	16	12.50%	33.07%	4	55	7.27%	25.97%	0.230251	-0.860017
1	27	3.70%	18.89%	144	1,326	10.86%	31.11%	-1.183124	-1.719288
0	107	0.00%		3	1,795	0.17%	4.08%	-0.41116	-1.249967
3	1,945	0.15%	3.92%	964	211,061	0.46%	6.74%	-1.969475	-2.197356
1	209	0.48%	6.90%	19	31,014	0.06%	2.47%	1.146807	-0.302791
0	437	0.00%		15	3,766	0.40%	6.30%	-1.251334	-1.760757
48	2,912	1.65%	12.73%	109	5,085	2.14%	14.48%	-1.471305	-1.89449
2	94,435	0.00%	0.46%	1	86,890	0.00%	0.34%	0.606355	-0.631363
2	609	0.33%	5.72%	6,351	741,643	0.86%	9.21%	-1.413366	-1.859265
0	47	0.00%		6,351	741,643	0.86%	9.21%	-0.637127	-1.387346
0	615	0.00%		15	20,401	0.07%	2.71%	-0.662778	-1.40294
1	158	0.63%	7.93%	5,387	530,582	1.02%	10.02%	-0.479389	-1.291448
1	57	1.75%							
13	5,141	0.25%	5.02%	3	1,785	0.17%	4.10%	0.753583	-0.541854
0	19	0.00%		6,351	741,643	0.86%	9.21%	-0.4051	-1.246283
26	13,762	0.19%	4.34%	3	1,785	0.17%	4.10%	0.202418	-0.876938
84	6,425	1.31%	11.36%	105	4,985	2.11%	14.36%	-2.947769	-2.792116
0	84	0.00%		110	5,433	2.02%	14.08%	-1.307453	-1.794875
126	41,977	0.30%	5.47%	6,351	741,649	0.86%	9.21%	-12.031069	-8.31437
3	3	100.00%	0.00%	622	715	86.99%	33.64%	-0.66834	-1.406322
1	1	100.00%	0.00%	11	13	84.62%	36.08%	-0.410891	-1.249804
1	1	100.00%	0.00%	3,646	3,940	92.54%	26.28%	-0.283929	-1.172617
40	41,974	0.09%	0.45%						-2.717139
0	15,751	0.00%	0.01%						-2.995292
69	42,286	0.16%							
2	15,775	0.01%							
				7.48	1	7.48			
55	56	98.21%							
0	57	0.00%							
695	1	695.00							
73	1	73.00							

8,753	8	1094.13	666.12						
11,446	9	1271.78	649.99						
776	6	129.33	171.45						
16	2	8.00	0.00	1,976	50	39.52	70.61	-0.61905	-1.376356
1	1	100.00%							
1	1	100.00%							
8	9	88.89%							
6	6	100.00%							
0	2	0.00%							
4,558	4,558	100.00%							
4,558	4,558	100.00%							
4,228	4,450	95.01%	21.77%	852,560	1,007,556	84.62%	36.08%		
3	3	100.00%	0.00%	723	766	94.39%	23.02%	-0.421577	-1.256301
1	1	100.00%	0.00%	121	124	97.58%	15.36%	-0.156828	-1.095345
12	12	100.00%	0.00%	209	209	100.00%	0.00%		
1	1	100.00%	0.00%						
2	2	100.00%							
6	7	85.71%	34.99%	4	4	100.00%	0.00%	-0.348756	-1.212028
90	93	96.77%							
360	376	95.74%							
128	131	97.71%	14.96%	3	4	75.00%	43.30%	-1.03327	-1.628184
410	415	98.80%							
14	30	46.67%							
2	2	100.00%	0.00%	0	1	0.00%	0.00%		
22	25	88.00%							
5	5	100.00%	0.00%	2	2	100.00%	0.00%		
9	9	100.00%							
8	8	100.00%							
13	13	100.00%	0.00%	13	20	65.00%	47.70%	-2.059715	-2.252218
38	39	97.44%							
2	2	100.00%	0.00%						
4	2	2.00	0.00	2,045	522	3.92	5.29	-0.511959	-1.311249
1	1	1.00	0.00	281	87	3.23	3.05	-0.728134	-1.442674
1	1	1.00	0.00	140	105	1.33	1.01	-0.329651	-1.200413
1	1	1.00	0.00						
7	2	3.50							
233	78	2.99							
768	263	2.92							
576	127	4.54							
1,222	293	4.17							
354	22	16.09							
86	18	4.78							
18	6	3.00							
3	1	3.00							
64	13	4.92							
122	28	4.36							
24	2	12.00	0.00	36	3	12.00	0.00		
16	16	100.00%	0.00%	1,053	1,102	95.55%	20.61%	-0.85667	-1.520819
2	2	100.00%	0.00%	8	9	88.89%	31.43%	-0.452267	-1.274959
4	4	100.00%	0.00%	3	3	100.00%	0.00%		
23	27	85.19%	35.52%	18	21	85.71%	34.99%	-0.368512	-1.22404
12	12	100.00%	0.00%	6	6	100.00%	0.00%		
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
103	106	97.17%	16.58%	7	7	100.00%	0.00%	-0.930584	-1.565755
401	410	97.80%	14.65%	7	7	100.00%	0.00%	-1.068691	-1.649718
134	145	92.41%	26.48%	22	24	91.67%	27.64%	-0.122666	-1.074576
441	454	97.14%	16.68%	3,900	4,146	94.07%	23.62%	-2.628637	-2.598098
16	16	100.00%							
2	2	100.00%							
27	27	100.00%							
1	1	100.00%							
106	106	100.00%							
410	410	100.00%							
145	145	100.00%							
454	454	100.00%							
2	6	33.33%							
0	9	0.00%							
0	11	0.00%							
0	13	0.00%							
16	16	100.00%							
2	2	100.00%							
23	27	85.19%							
1	1	100.00%							
103	106	97.17%							
401	410	97.80%							
134	145	92.41%							
441	454	97.14%							
14	8	1.75	0.46						
3	3	1.00	0.00	3	1	3.00	0.00		
7	4	1.75	0.96	83	48	1.73	1.84	0.230118	-0.860098

1	1	1.00	0.00	25	12	2.08	2.47	-0.421998	-1.256556
1	1	1.00	0.00						
12	3	4.00	1.73						
24	8	3.00	0.00						
2	1	2.00	0.00	747	50	14.94	19.17	-0.668514	-1.406427
8	3	2.67							
9:12	143	0:04							
136	136	100.00%							
4,317	4,317	100.00%							
979.16	7,532	0.13							
13482.28	7,532	1.79							
14461.44	7,532	1.92							
300.72	2,506	0.12							
5137.30	2,506	2.05							
172.32	1,436	0.12							
5715.28	1,436	3.98							
5887.60	1,436	4.10							
388.68	3,239	0.12							
28017.35	3,239	8.65							
28406.03	3,239	8.77							
756.72	6,306	0.12							
7378.02	6,306	1.17							
8134.74	6,306	1.29							
137.40	1,145	0.12							
5175.40	1,145	4.52							
5312.80	1,145	4.64							
585.36	4,878	0.12							
7609.68	4,878	1.56							
8195.04	4,878	1.68							
1105.50	1,675	0.66							
201.00	1,675	0.12							
5427.00	1,675	3.24							
6733.50	1,675	4.02							
239.40	1,995	0.12							
10892.70	1,995	5.46							
11132.10	1,995	5.58							
108	1,509	0.07	0.28	322	18,042	0.02	0.14	14.108928	7.577619
2	2	100.00%							
175	177	98.87%							
22	22	100.00%							
283	287	98.61%							
4,674	5,348	87.40%							
58	117	49.57%							
1,140	1,459	78.14%							
241	379	63.59%							
35	81	43.21%							
491	690	71.16%							
4,674	4,694	99.57%							
58	58	100.00%							
1,140	1,153	98.87%							
241	243	99.18%							
35	35	100.00%							
491	498	98.59%							
19:59	2	10:00							
175:16	228	0:46							
750	21,981	3.41%							
9,624	21,981	43.78%							
2	4	50.00%							
56	56	100.00%							
875	875	100.00%							
4,273	4,273	100.00%							
40	40	100.00%							
575	606	94.88%							
602	602	100.00%							
2	2	100.00%							
18	18	100.00%							
434:16	4,870	0:05							
2,474	2,474	100.00%	0.00%	151,875	151,875	100.00%	0.00%		
240	81	2.96	2.09	32	36	0.89	0.75	-13.852368	-9.421642
0	3	0.00%	0.00%	19	108	17.59%	38.08%	-0.166574	-1.10127
16	42	38.10%	48.56%	19	108	17.59%	38.08%	-2.961098	-2.80022