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7	BEFORE THE WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION	
8	OTILITIES AND TRANSFORTA	TION COMMISSION
9	WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION	Docket No. TG-120840 No. TG-120842
10	Complainant,	No. TG-120843
11	vs.	
12	WASTE MANAGEMENT OF WASHINGTON,	STATEMENT OF INTERVENOR WASHINGTON REFUSE AND
13	INC., D/B/A WASTE MANAGEMENT OF THE NORTHWEST, WASTE MANAGEMENT OF	RECYCLING ASSOCIATION
14	SEATTLE AND SOUTH SOUND, AND WASTE MANAGEMENT OF SNO-KING,	
15	G-237,	
16	Respondents.	
17	* * * * * * * * * * * * * * * * * * * *	Docket No. TG-121366
18	WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION	No. TG-121367 No. TG-121369
19		No. TG-121370
20	Complainant,	No. TG-121371
21	vs.	
22	RABANCO, LTD., D/B/A CONTAINER HAULING, EASTSIDE DISPOSAL, RABANCO	
23	COMPANIES, RABANCO CONNECTIONS, LYNNWOOD DISPOSAL, ALLIED WASTE	
24	SERVICES OF KLICKITAT COUNTY, TRI- COUNTY DISPOSAL, ALLIED WASTE	
25	SERVICES OF KENT & RABANCO COMPANIES, AND SEATAC DISPOSAL (G-12),	
26	COM MILES, MILE SEATAC DISPOSAL (G-12),	
		JAMES K. SELLS Attorney at Law IB 22, 3110 Judson St., Gig Harbor, WA 98335 50.981.0168 / e-mail: jamessells@comcast.net
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AND FIORITO ENTERPRISES, INC. & RABANCO COMPANIES D/B/A KENT MERIDIAN DISPOSAL COMPANY (G-60),

Respondents.

**COMES NOW** Intervenor Washington Refuse and Recycling Association (WRRA) and respectfully submits the following:

**STATUS:** WRRA has been granted intervention in both Dockets for the primary reason that this particular forum has apparently been selected as a means of resolving the "Item 30" work stoppage issue for the entire industry, not just the parties here. WRRA has been an active participant in Docket TG-010374 which directly relates to the Commission's Tariff Template. There, of course, the issues of service disruption because of weather, road closures and the like were solved by agreement and will be part of the Template for the foreseeable future. Unfortunately, there was not, and is not now, agreement on "work stoppage" issues, i.e. strikes, or whatever other form a stoppage may take.

Although WRRA's members include unionized, publicly-traded and privately-owned companies, we have numerous smaller companies which are not unionized, nor are likely to become so. That should not be construed as reflecting a lack of interest in "work stoppages," as virtually every proposal put forth so far does not limit the term to lawful, union sanctioned strikes. There are other sorts of work stoppages and one has to presume that the eventual result of all this will be a template that applies equally to a national Teamsters strike and a local walkout of drivers (or office personnel or mechanics) protesting something or other at a small, local company.

WRRA wants to emphasize that the positions taken in this, and related, dockets are industry positions, developed by not only the primary parties but WRRA as a representative of the solid waste industry statewide. The positions taken by all parties here should be considered as such, and not just that of the named parties.

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<sup>&</sup>lt;sup>1</sup> In fact, Staff would not identify "specific labor disruptions" upon "advice of counsel." see <u>Staff Memo</u>, Item B1, Docket TG-010374 (May 29, 2013) Fn 1.

## WRRA ISSUES/COMMENTS

There are some specific issues, however, that Intervenor feels need to be addressed as industry-wide areas of concern:

**SAFETY:** There has been no end to discussion regarding when service should (or can) be restored in the event of a work stoppage. What seems to be lacking on the part of Staff is an understanding of the public and worker safety issues involved. Haulers cannot simply go out and find a bunch of unemployed people to drive route or transfer trucks. A "replacement" driver must have the appropriate CDL, be able to pass drug/alcohol testing and be physically able to do the job. If they are not able to meet all these (and more) criteria, they simply cannot be put behind the wheel. To do so would endanger the public and the driver. We cannot, and will not, place the public in danger in order to meet an artificially imposed, possibly unrealistic, deadline. Those companies (such as the parties here) do have plans and are able to respond appropriately, reasonably and safely to a labor stoppage. But, the Commission needs to understand that each situation is different and the best, perhaps only, source of reliable information on what can or cannot be done, is the company itself.

**CONSUMERS:** The Commission uses the word "consumer," while the industry (like any other business), uses the word "customer." There is no difference; nor is there any difference in the Commission's and the industry's objective: to serve the consumer/customer as efficiently, professionally, safely and cost effectively as possible. It is not "them and us" between the Commission and its regulated industries – the goal is the same.

The obvious point here is that the industry does not like "work stoppages" any more than does the Commission, probably much less. We do not like having our customers go without their regular (and expected) service. Not only can that become a health and safety problem, it is simply bad business (nor do we want our employees to go without a paycheck). Obviously, if we had our way, there would never be a strike or any other disruption of the normal service cycle. The realities, however, are different. There will always be weather/road condition issues (as well as vicious dogs, and on and on). Similarly, there will always be

the threat of a labor-related work stoppage. No one wants it, or likes it, but it is a "fact of life" with which the Commission and the industry must deal.

What we suspect the Commission may not fully appreciate is that the average consumer/customer understands that these problems will occur. There will be a time when one's driveway is covered with snow or ice, and it simply is not safe to pick up that receptacle next to the house. These folks also understand strikes and the necessity of "bringing in" replacement workers and/or supervisory personnel to pick up their garbage. They do not expect this to happen overnight, but they do expect it to happen. In fact, many of our customers are union members themselves and, perhaps, understand the dynamics and realities of a strike as well as do we.

The simple fact is that percentage-wise the number of customer complaints regarding a work stoppage are a very small portion of the customer base. The Commission should, at the very least, take this into consideration when advocating time lines as to when service must (or should) be reinstated. The goals proposed by the primary parties in this action are reasonable and, most importantly, "doable." No one wants a quick service restoration more than the company involved, and the Commission should understand and support that.

**SMALL/NON-UNION COMPANIES:** Many of our members are small, family-owned entities which are not unionized, and probably will never face a legal, union sanctioned strike. However, that does not mean there may not be a "wildcat" strike or other type of work stoppage in their future. Again, we hope it will not happen, but it could, and the Commission is correct in planning for the possibility, no matter how remote.

WRRA, in previous comments, has advocated that work stoppage provisions should simply be part and parcel of "paragraph 5" which already has been adopted in Docket TG-010374, Order 02. This was supported by WRRA and others in the industry and, in our view, presents a workable, common sense directive as to how to deal with service disruptions. We are still of the belief that it could, and should, be applicable to all types of work stoppages, including those which are the subject of this Docket. Whether or not that is a realistic possibility, the smaller union and non-union companies (all privately held)

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should come under paragraph 5 relative to work stoppages/strikes, rather than under a yet to be decided provision which clearly is (or will be) directed at large, publicly-owned companies, which are much more likely to be subjects of a legal, well-organized, perhaps even nationwide, strike.

**FILINGS:** Although the idea appears to have been abandoned, just in case, the Commission should be aware that WRRA will not advise its members to file any sort of contingency plan in case of a strike. It is our understanding, in any case, it would be "optional" and we see no reason why a company should make its strike response plans a public record, available to anyone, in particular the very union with whom the company is negotiating. If there were to be an appropriate confidentiality statute/rule in place, our position may well change. We have nothing to hide from the Commission; we just fail to see the wisdom in providing our opponents in ongoing labor negotiations with our strategy.

We do not necessarily have objections to providing the Commission with daily e-mails regarding progress in resolving a work stoppage, as proposed by Staff. Again, however, we would feel much better about doing so if there were some sort of confidentiality protection in place.

CONCLUSIONS: WRRA will defer to the primary parties to argue the law here, in confidence that they both will do it well. Our concerns are the same as theirs, and we urge the Commission to closely consider the impacts of this issue, not only to the consumer/customer, but to the service providers as well. The object here, as we have said over and over again, is to resume safe, efficient service as quickly as possible. That certainly is our objective and, we believe, is that of the Commission as well. We all need to work to achieve that objective, without allowing needless roadblocks to get in our way.

DATED this \_\_\_\_\_day of August 2013.

JAMES K. SELLS

WSBA No. 6040

General Counsel Washington Refuse and Recycling Association

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CERTIFICATE OF SERVICE

I hereby certify that I have this day served this document upon all parties of record in this proceeding, by the method as indicated below, pursuant to WAC 480-07-150.

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DATED at Silverdale, Washington, this day of August 2013.

Cheryl L. Sinclair

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