

Exhibit No. ____ (RP-3)
Docket U-111465
Witness: Rayne Pearson

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

DOCKET U-111465

**EXHIBIT TO
TESTIMONY OF**

Rayne Pearson

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

UTC Letter to Tom DeBoer, PSE, dated May 10, 2011

June 22, 2012



STATE OF WASHINGTON
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

May 10, 2011

Tom DeBoer
Director, Rates and Regulatory Affairs
Puget Sound Energy
P.O. Box 97034
MS: PSE-08N
Bellevue, WA 98009-9734

Dear Mr. DeBoer:

The Utilities and Transportation Commission is conducting an investigation into the business practices of Puget Sound Energy (PSE) related to disconnection fees charged for field visits for reasons other than disconnection of service, such as delivering a 24-hour notice.

Under Washington state law, RCW 80.04.090, the commission has the right to inspect the accounts, books, papers and documents of any investor-owned electric or natural gas company doing business in this state.

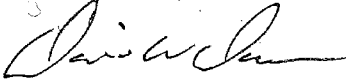
In order to complete this investigation, commission staff requires the following documents and information:

1. A list of all customers (electric and natural gas) in Washington state who received field visits for a purpose other than disconnection (e.g., 24-hour payment notice) that were charged a \$13.00 disconnection fee in the month of April 2011.
2. For each customer listed, provide a document or worksheet that shows the complete statement of debit and credit activity for the period of April 1, 2011, through April 30, 2011. This includes late fees, current charges, pledges, payments, reconnect fees, disconnect fees, etc. and the balances owing after each application. Please separate the account histories by product (gas or electric), and by account number or address, if different.
3. The name, title, telephone number, and e-mail address of the PSE contact person that our staff can work with directly for questions that may arise concerning any details of the data.

Tom DeBoer
May 10, 2011
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Please provide all requested documents and information by May 24, 2011. The response should be directed to Rayne Pearson, Compliance Investigator, Consumer Protection. Ms. Pearson can be reached at (360) 664-1111, or at rpearson@utc.wa.gov. You may also contact Ms. Pearson if you have any questions regarding this data request.

Sincerely,



David W. Danner
Executive Director and Secretary

cc: Michael Hobbs, Director, Operations