

ATTACHMENT A

EMERGENCY OPERATION INFORMATION – WAC 480-120-414 CENTURYLINK ENTITIES

Company Name(s):..... CenturyTel of Washington, Inc. d/b/a/ CenturyLink
CenturyTel of Inter Island, d/b/a CenturyLink
CenturyTel of Cowiche, d/b/a CenturyLink
United Telephone of the Northwest d/b/a CenturyLink
Qwest Corporation d/b/a, CenturyLink QC
CenturyLink Communications LLC

Service Provided:..... Residential and business local and long distance
telecommunications services

Emergency Plan: Yes

Emergency Plan Filed with UTC:..... Yes

Company Network Operations Center: .. Yes

Network Operations Center Location:.... 120 Lenora Street, Seattle, Washington

Regulatory Contact:

Robert Thoms
Director, State & Local Government Affairs
120 Lenora Street, 5th floor
Robert.thoms@lumen.com
(253) 307-8422 – Cell [24-Hour]

Alternate Emergency Contact:

Vinh Nguyen, Mgr. Region Operations II
120 Lenora St., Floor 8
Seattle, WA 98121
Vinh.nguyen@lumen.com
(206) 380-0453 – Cell [24-Hour]

[Regional] Network Operations Center Contact:

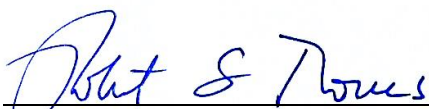
Primary Emergency Contact: (24 hours)
GNOC (Global Network Operations Center)
(877) 453-8353

Primary Emergency Contact:

John Bemis, Director, Network Services Operations
7850B S. Trafton St., BLDG B
Tacoma, WA 98409
John.bemis@lumen.com
(406) 250-9892 – Cell [24-Hour]

[Local] Network Operations Center Contact:

Kris Spong, Senior Director, NOC
70 W. 4th St.
St. Paul, MN 55102
Kristofer.spong@lumen.com
(651) 263-1630 – Cell [24 Hour]

Signed: 
Robert Thoms, Director, State & Local Government Affairs

Date: December 6, 2024