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Mark S. Reynolds Senior Director - Regulatory **Policy and Law** 

February 27, 2007

RECEIVED RECORDS MANAGEMENT

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STATE OF WASH. UTIL. AND TRANSP. COMMISSION



Carole Washburn, Secretary Washington Utilities and **Transportation Commission** 1300 S. Evergreen Park Dr. SW Olympia, Washington 98504-7250

Attention: Kristen Russell, Bob Williamson

Re: Docket Nos. UT-921192, UT-950200, UT-991358

## Dear Ms. Washburn:

Enclosed are the February 2006 through October 2006 restated Trunk Blocking Service Quality Reports. During a recent service quality meeting with Commission Staff it was determined that Owest was not reporting these results per WAC 480-120-439 (8) and WAC 480-120-401 (3)(5). Qwest was reporting more trunk groups not meeting standards than should have been reported. Qwest was reporting trunk groups that had blockage during ALL hours and not just the busy hour. Qwest was also reporting trunk groups out of standards for the current month only and not just those trunk groups not meeting standards for two or more consecutive months.

The restatement reflects a reduction in the original reporting due to Owest being able to recreate the data to reflect those trunk groups not out of standards for two or more consecutive months. Qwest was unable to determine past busy hours so those trunk groups reported are still in these results. The new restated results still have more trunk groups listed than required, but Owest does not have a way to retrieve the busy hour for those past months. Owest was unable to fully recreate the data for months prior to February 2006. Starting in November of 2006 Qwest has modified their reporting to reflect only reporting as required by the rules.

Pursuant to WAC 480-07-160 (3), Qwest requests that the reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By

Ron L. Trullinger for Mark Reynolds

Row L Taullinger

**Enclosures** 

on Tim Anderl

Trunks Blocking > 1% for the month of Feb 2006 E911

| *************************************** | J. 170                 | ioi tile inolliti oli | 05 2000          |              | E911       |                  |                                 |
|---|------------------------|-----------------------|------------------|--------------|------------|------------------|---------------------------------|
|   | Number of<br>Trunks in |                       |                  |              |            | Monthly          | Explanantion/Details of Action  |
| Trunk                                   | Trunk                  |                       |                  |              |            | , ,              |                                 |
|   |                        |                       |                  |              | 1 **       | Performance      | Taken, Trunk Servicing Response |
| Group ID                                | Group                  | A Location            | Z Location       | Direction    | Carried    | Result for Feb06 | -Feb06                          |
| 1                                       |                        |                       |                  |              |            |                  | BLOCKED MULTI HOURS IN          |
|   |                        |                       |                  |              |            |                  | FEB CAPS HAVE BEEN ISSUED       |
|   | <b>l</b> 1             |                       |                  |              |            |                  | 1/5/06 AND 2/9/06 NO RESPOSE    |
| AP088626                                | 2                      |                       |                  | one way      | E911       | 6.67%            | FROM CUSTOMER                   |
|   |                        |                       |                  |              |            |                  |                                 |
|   |                        | Percent of trunks r   | meeting standar  | d:           |            | 99.21%           | ***                             |
|   |                        | Total number of tru   | unk groups:      |              |            | 127              |                                 |
|   |                        | Number of trunk g     | roups out of con | npliance for | the month: | 1                |                                 |

| Trunks Bl         | ocking > 1%                              | for the month of   | Feb 2006                              |              | LOCAL         |  |   |
|-------------------|--|--------------------|---------------------------------------|--------------|---------------|--|---|
| Trunk<br>Group ID | Number of<br>Trunks in<br>Trunk<br>Group | A Location         | Z Location                            | Direction    | Type of Calls | Monthly<br>Performance<br>Result for Feb06 | Explanantion/Details of Action<br>Taken, Trunk Servicing Response<br>-Feb06 |
|                   | 1  | ·                  | · · · · · · · · · · · · · · · · · · · | NOTHING T    | O REPORT      | J  |   |
|                   |  |                    |                                       | <del>-</del> |               |  |   |
|                   |  | Percent of trunks  | meeting standa                        | rd:          | į             | 100.00%                                    |   |
|                   | 1  | Total number of tr | unk groups:                           |              |               | 338  |   |
|                   |  | Number of trunk g  | roups out of co                       | mpliance for | the month:    | 0  |   |

| Trunks Blo        | cking > .5%                              | for the month of    | Feb 2006   |             | TOLL       |  |  |
|-------------------|--|---------------------|------------|-------------|------------|--|--|
| Trunk<br>Group ID | Number of<br>Trunks in<br>Trunk<br>Group | A Location          | Z Location | Direction   | 1          | Monthly<br>Performance<br>Result for Feb06 | Explanantion/Details of Action<br>Taken, Trunk Servicing Response<br>-Feb06  |
| AP072418          | 216                                      |                     |            | two way     | GOS        | 1.13%                                      | BLOCKED HOUR 9 WEEK OF<br>2/6/06 HOUR 8 WEEK OF<br>2/20/06 HOUR 11 WEEK OF<br>2/27/06 SA TGSR ISSUED 2/3/06<br>OTHER TGSR ISSUED 2/28/06<br>FOR CARRYOVER BLOCKING<br>WEEK OF 2/6/06 |
|                   |  | Percent of trunks r | <u>v</u>   | 1:          |            | 99.7 <b>4</b> %<br>378                     |  |
|                   |  | Number of trunk g   |            | pliance for | the month: | 1  |  |

Trunks Blocking > 1% for the month of Mar 2006 E911

| [        | Number of   |                    |                  |              |               | Monthly          |   |
|----------|-------------|--------------------|------------------|--------------|---------------|------------------|---|
| Trunk    | Trunks in   |                    |                  |              | Type of Calls | Performance      | Explanantion/Details of Action Taken, Trunk |
| Group ID | Trunk Group | A Location         | Z Location       | Direction    | Carried       | Result for Mar06 | Servicing Response -Mar06                   |
|          |             |                    |                  |              |               |                  | CAP TGSR'S HAVE BEEN ISSUED 2/9/06 AND      |
| AP088626 | 2           |                    |                  | one way      | E911          | 21.40%           | 3/16/06                                     |
|          |             |                    |                  |              |               |                  |   |
|          |             | Percent of trunks  | meeting standar  | d:           |               | 99.21%           |   |
|          |             | Total number of tr | unk groups:      |              |               | 127              |   |
|          |             | Number of trunk g  | roups out of con | npliance for | the month:    | 1                |   |

| Trunks Bl         | ocking > 1% fo                        | or the month of M                    | ar 2006                               |              | LOCAL                    |         |  |  |  |
|-------------------|---------------------------------------|--------------------------------------|---------------------------------------|--------------|--------------------------|---------|--|--|--|
| Trunk<br>Group ID | Number of<br>Trunks in<br>Trunk Group | A Location                           | Z Location                            | Direction    | Type of Calls<br>Carried |         | Explanantion/Details of Action Taken, Trunk<br>Servicing Response -Mar06 |  |  |
|                   | · · · · · · · · · · · · · · · · · · · |                                      | · · · · · · · · · · · · · · · · · · · | NOT          | HING TO REPO             | ORT     |  |  |  |
|                   |                                       | Percent of trunks Total number of tr |                                       | rd:          |                          | 100.00% |  |  |  |
|                   |                                       | Number of trunk g                    | roups out of cor                      | npliance for | the month:               | 0       |  |  |  |

| Trunks Blo | cking > .5% f | or the month of N  | Nar 2006         |              | TOLL          |             |   |
|------------|---------------|--------------------|------------------|--------------|---------------|-------------|---|
|            | Number of     |                    |                  |              |               | Monthly     |   |
| Frunk      | Trunks in     |                    | 1                | 1            | Type of Calls | Performance | Explanantion/Details of Action Taken, Trunk |
| Group ID   | Trunk Group   | A Location         | Z Location       | Direction    | Carried       |             | Servicing Response -Mar06                   |
|            |               |                    |                  |              |               |             | BLOCKED HOUR 9 WEEK OF 3/13/06 AND          |
| AP072418   | 216           |                    |                  | two way      | GOS           | 2.11%       | 3/20/06 SA ISSUED 3/10/06                   |
|            |               |                    |                  |              |               |             | BLOCKED HOUR 8 WEEK OF 3/6/06 HOUR 9        |
|            | 1             |                    |                  |              |               |             | WEEK OF 3/13/06 HOURS 9,18 WEEK OF          |
| AP081949   | 24            |                    |                  | one way      | GOS           | 2.71%       | 3/20/06                                     |
|            |               | Percent of trunks  | meeting standar  | d:           |               | 99.47%      |   |
|            |               | Total number of to | runk groups:     |              |               | 378         |   |
|            |               | Number of trunk of | roups out of con | npliance for | the month:    | 2           |   |

| Trunks Blo        | ocking >1% for the                 | month of Apr 2006                          |  |             | E911       |                |  |
|-------------------|------------------------------------|--|--|-------------|------------|----------------|--|
| Trunk<br>Group ID | Number of Trunks<br>in Trunk Group | 1  |  | Direction   |            |                | Explanantion/Details of Action Taken,<br>Trunk Servicing Response -Apr06 |
|                   |                                    | Percent of trunks n<br>Total number of tru |  | <br>:       |            | 100.00%<br>127 |  |
|                   |                                    | Number of trunk gr                         |  | pliance for | the month: | 0              |  |

| Trunks Blo        | ocking > 1% for the                          | month of Apr 2006                          |            |                | LOCAL    |         |  |
|-------------------|--|--|------------|----------------|----------|---------|--|
| Trunk<br>Group ID | Number of Trunks<br>in Trunk Group           | A Location                                 | Z Location | Direction      |          |         | Explanantion/Details of Action Taken,<br>Trunk Servicing Response -Apr06 |
|                   |  |  |            | I<br>NOTHING T | O REPORT |         |  |
|                   |  | Percent of trunks m<br>Total number of tru |            |                |          | 100.00% |  |
|                   | Number of trunk groups out of compliance for |  |            |                |          | 0       |  |

| Trunks Blo | cking > .5% for the | e month of Apr 2006  |                |              | TOLL          |                    |                                       |
|------------|---------------------|----------------------|----------------|--------------|---------------|--------------------|---------------------------------------|
|            |                     |                      | •              |              |               | Monthly            |                                       |
| Trunk      | Number of Trunks    |                      |                | 1            | Type of Calls | Performance Result | Explanantion/Details of Action Taken, |
| Group ID   | in Trunk Group      | A Location           | Z Location     | Direction    | Carried       | for Apr06          | Trunk Servicing Response -Apr06       |
|            |                     |                      |                |              |               |                    | BLOCKED HOUR 9 WEEK OF 4/3/06 SA      |
| AP072420   | 264                 |                      |                | two way      | GOS           | 2.40%              | ISSUED 4/7/06                         |
| 1          |                     |                      |                |              |               |                    | BLOCKED HOURS 8-11 WEEK OF            |
|            |                     |                      |                |              |               |                    | 4/17/06 PUT IN MORE TRUNKS            |
|            |                     |                      |                |              |               |                    | NOM040194 +24 DD 5/1/06 PENDING       |
| AP081949   | 24                  |                      |                | one way      | GOS           | 3.05%              | ORDER TGSR ISSUED 5/1/06              |
|            |                     |                      |                |              |               |                    | BLOCKED HOUR 8,14 WEEK OF 4/10/06     |
| AP072418   | 216                 |                      |                | two way      | GOS           | 3.50%              | SA ISSUED 4/13/06                     |
|            |                     |                      |                |              |               |                    |                                       |
|            |                     | Percent of trunks me |                | 1:           |               | 99.21%             |                                       |
|            |                     | Total number of trun | ık groups:     |              |               | 378                |                                       |
|            |                     | Number of trunk gro  | ups out of con | ipliance for | the month:    | 3                  |                                       |

Trunks Blocking >1% for the month of May 2006

Trunk Group Number of Trunks
ID in Trunk Group

| m | onth of May 2006      |                 |           | E911                     |            |   |
|---|-----------------------|-----------------|-----------|--------------------------|------------|---|
| s | A Location            | Z Location      | Direction | Type of Calls<br>Carried | Result for | Explanantion/Details of Action<br>Taken, Trunk Servicing<br>Response -May06 |
|   | Percent of trunks med | eting standard: |           | <del></del>              | 100.00%    |   |
|   | Total number of trunk | groups:         |           |                          | 127        |   |
|   | Number of trunk grou  | ps out of compl | 0         | -                        |            |   |
| _ |                       |                 |           |                          |            |   |

| Trunks Bloc | king > 1% for the n | nonth of May 2006    |                   |              | LOCAL         |                        |                                |
|-------------|---------------------|----------------------|-------------------|--------------|---------------|------------------------|--------------------------------|
|             |                     |                      |                   |              |               | Monthly<br>Performance | Explanantion/Details of Action |
| Trunk Group | Number of Trunks    |                      |                   |              | Type of Calls | Result for             | Taken, Trunk Servicing         |
| ID          | in Trunk Group      | A Location           | Z Location        | Direction    | Carried       | May06                  | Response -May06                |
|             |                     |                      |                   |              |               |                        | NOTHING TO REPORT              |
|             |                     | NOTHIN               | G TO REPORT       |              |               |                        |                                |
|             |                     |                      |                   |              |               |                        |                                |
|             |                     | Percent of trunks m  |                   |              |               | 100.00%                |                                |
|             |                     | Total number of true | nk groups:        |              |               | 340                    | · · ·                          |
|             |                     | Number of trunk gro  | oups out of compl | iance for th | ne month:     | 0                      |                                |

| Trunks Bloc | king > .5% for the r | month of May 2006      |                  |              | TOLL          |             |                                  |
|-------------|----------------------|------------------------|------------------|--------------|---------------|-------------|----------------------------------|
|             |                      |                        |                  |              |               | Monthly     |                                  |
|             |                      |                        |                  | ĺ            |               | Performance | Explanantion/Details of Action   |
| Trunk Group | Number of Trunks     |                        |                  |              | Type of Calls | Result for  | Taken, Trunk Servicing           |
| ID          | in Trunk Group       | A Location             | Z Location       | Direction    | Carried       | May06       | Response -May06                  |
|             |                      |                        |                  |              |               |             | Blocked hour 8 weeks of 5/1 and  |
|             |                      |                        |                  |              |               |             | 5/15 sa issued 5/8/06 no current |
| AP072415    | 312                  |                        |                  | two way      | GOS           | 0.60%       | blocking                         |
|             |                      |                        |                  |              |               |             | Blocked hours 8,10,13,17,20      |
|             |                      |                        |                  |              |               |             | week of 5/15/06 sa issued        |
| AP072408    | 336                  |                        |                  | two way      | GOS           | 0.75%       | 5/30/06                          |
|             |                      |                        |                  |              |               |             | Blocked hours 8,11 week of       |
|             |                      |                        |                  |              |               |             | 5/22/06 sa issued 6/2/06 no      |
| AP081953    | 312                  |                        |                  | two way      | GOS           | 1.15%       | current blocking                 |
|             |                      |                        |                  |              |               |             | Blocked hours 8,11 week of       |
|             |                      |                        |                  |              |               |             | 5/1/06 and hour 14 week of       |
|             |                      |                        |                  |              |               |             | 5/8/06 sa issued 5/8/06 no       |
| AP081687    | 168                  |                        |                  | two way      | GOS           | 1.49%       | current blocking                 |
|             |                      |                        |                  |              |               |             | Blocked hour 8 week of 5/15 hrs  |
|             |                      |                        |                  |              |               |             | 8,13 week of 5/22 hr 8 week      |
|             |                      |                        |                  |              |               |             | 5/29/06 sa issued 5/19/06        |
| AP072418    | 216                  |                        |                  | two way      | Gos           | 6.90%       | NOM040758 +24 due 6/15/06        |
|             |                      |                        |                  |              |               |             | Blocked hours 8,11 week of       |
|             |                      |                        |                  |              |               |             | 5/22/06 sa issued 5/30/06 no     |
| AP072405    | 240                  |                        |                  | two way      | GOS           | 8.35%       | current blocking                 |
|             | ***                  | Percent of trunks m    | ooting standard: |              |               | 09.440/     |                                  |
| -           |                      | Total number of tru    |                  |              |               | 98.41%      |                                  |
|             | <del>.</del> .       | Number of trunk gro    |                  | ianos for 44 | o month:      | 378         | ·· <del>·</del>                  |
|             |                      | Indition of trutik gre | out of combi     | iance for tr | ie month:     | 6           |                                  |

| Trunks Blo | cking >1% fo | r the month of June   | 2006                |              |         |                  |  |
|------------|--------------|-----------------------|---------------------|--------------|---------|------------------|--|
|            | Number of    |                       |                     |              | Type of | Monthly          |  |
| Trunk      | Trunks in    |                       |                     |              | Calls   | Performance      | Explanantion/Details of Action Taken,                                  |
| Group ID   | Trunk Group  | A Location            | Z Location          | Direction    | Carried | Result for Jun06 | Trunk Servicing Response -Jun06  |
| AP069344   | 1            |                       |                     | one way      | E911    |                  | BLOCKED 6/12/06 @18:00 SA TGSR<br>ISSUED 7/7/06 NO CURRENT<br>BLOCKING |
|            |              | Percent of trunks me  |                     | +            | ļ       | 99.21%           |  |
|            |              | Total number of trunk | c groups:           |              |         | 127              |  |
|            |              | Number of trunk grou  | ips out of complian | ce for the m | onth:   | 1                |  |

| Trunks Blo |             | or the month of June          | 2006               |                | LOCAL   |                  |                                       |
|------------|-------------|-------------------------------|--------------------|----------------|---------|------------------|---------------------------------------|
|            | Number of   |                               |                    |                | Type of | Monthly          | 1                                     |
| Trunk      | Trunks in   |                               |                    | 1              | Calls   | Performance      | Explanantion/Details of Action Taken, |
| Group ID   | Trunk Group | A Location                    | Z Location         | Direction      | Carried | Result for Jun06 | Trunk Servicing Response -Jun06       |
|            | ļ           |                               |                    |                |         |                  |                                       |
|            | <u> </u>    | 1107111110                    |                    |                |         |                  |                                       |
|            |             | NOTHING TO                    | REPORT             | т .            |         |                  |                                       |
| <u> </u>   | J           |                               |                    |                |         |                  |                                       |
|            |             | Percent of trunks med         |                    |                | 100.00% |                  |                                       |
|            |             | Total number of trunk groups: |                    |                |         | 340              |                                       |
|            |             | Number of trunk grou          | ps out of compliar | nce for the me | onth:   | 0                |                                       |

| Trunks Blo | cking > .5% f | or the month of June                | 2006             |               |         |                  |                                       |
|------------|---------------|-------------------------------------|------------------|---------------|---------|------------------|---------------------------------------|
|            | Number of     |                                     |                  |               | Type of | Monthly          |                                       |
| Trunk      | Trunks in     |                                     |                  |               | Calls   | Performance      | Explanantion/Details of Action Taken, |
| Group ID   | Trunk Group   | A Location                          | Z Location       | Direction     | Carried | Result for Jun06 | Trunk Servicing Response -Jun06       |
| 1          |               |                                     |                  |               |         |                  | BLOCKED HOURS 14-15 WEEK OF           |
|            | 1             |                                     |                  |               |         |                  | 6/19/06 SA TGSR ISSUED 6/23/06 NO     |
| AP072405   | 240           |                                     |                  | two way       | GOS     | 1.76%            | CURRENT BLOCKING                      |
| ľ          | 1             |                                     |                  |               |         | · ·              | BLOCKED 6/26/06 BTWN 17-21:00         |
| Ì          | 1             |                                     |                  |               |         | i                | DUE TO TRKS MB SA ISSUED 7/6/06       |
| AP077413   | 240           |                                     |                  | two way       | GOS     | 3.22%            | NO CURRENT BLOCKING                   |
|            |               |                                     |                  |               |         |                  | BLOCKED 6/13/06 BTWN 8-9:00 SA        |
|            | 1             |                                     |                  |               |         |                  | ISSUED 6/15/06 NO CURRENT             |
| AP072428   | 336           |                                     |                  | two way       | GOS     | 3.72%            | BLOCKING                              |
|            |               |                                     |                  |               |         |                  |                                       |
|            |               | Percent of trunks meeting standard: |                  |               |         | 99.20%           |                                       |
|            |               | Total number of trunk               |                  |               |         | 376              |                                       |
|            | <u> </u>      | Number of trunk group               | s out of complia | nce for the m | onth:   | 3                |                                       |

| Trunks Bloc | cking >1% for                               | the month of July 20                | 06         | 1             | E911          |                     | ]                                 |
|-------------|---|-------------------------------------|------------|---------------|---------------|---------------------|-----------------------------------|
|             | Number of                                   |                                     |            |               |               |                     | Explanantion/Details of Action    |
| Trunk       | Trunks in                                   |                                     |            | 1             | Type of Calls | Monthly Performance | Taken, Trunk Servicing Response - |
| Group ID    | Trunk Group                                 | A Location                          | Z Location | Direction     | Carried       | Result for Jui06    | Jul06                             |
|             |   | ~                                   |            |               |               |                     |                                   |
|             |   | Percent of trunks meeting standard: |            |               |               | 100.00%             |                                   |
|             | Total number of trunk groups:               |                                     |            |               | 119           |                     |                                   |
|             | Number of trunk groups out of compliance fo |                                     |            | ice for the m | onth:         | 0                   |                                   |

| Trunks Bloc       | cking > 1% for                        | the month of July 2   | 006                 |               | LOCAL                    |   |  |
|-------------------|---------------------------------------|---|---------------------|---------------|--------------------------|---|--|
| Trunk<br>Group ID | Number of<br>Trunks in<br>Trunk Group | A Location  | Z Location          | Direction     | Type of Calls<br>Carried | Monthly Performance<br>Result for Jul06 | Explanantion/Details of Action<br>Taken, Trunk Servicing Response -<br>Jul06 |
|                   |                                       | NOTHING TO  | REPORT              |               |                          |   |  |
|                   |                                       | Percent of trunks meeting standard: Total number of trunk groups: |                     |               |                          | 100.00%<br>340                          |  |
|                   | L                                     | Number of trunk grou  | ips out of compliai | nce for the m | onth:                    | 0                                       |  |

| Trunks Bloc | cking > .5% for | r the month of July 20 | 006                |               | TOLL          |                     |                                   |  |
|-------------|-----------------|------------------------|--------------------|---------------|---------------|---------------------|-----------------------------------|--|
|             | Number of       |                        |                    |               |               |                     | Explanantion/Details of Action    |  |
| Trunk       | Trunks in       | 1                      |                    |               | Type of Calls | Monthly Performance | Taken, Trunk Servicing Response - |  |
| Group ID    | Trunk Group     | A Location             | Z Location         | Direction     | Carried       | Result for Jul06    | Jul06                             |  |
| l           |                 |                        |                    |               |               |                     | CARRYOVER BLOCKING HOUR 15        |  |
|             |                 |                        |                    |               |               |                     | WEEK OF 6/19/06 SA ISSUED         |  |
| AP072418    | 240             |                        |                    | two way       | GOS           | 0.72%               | 7/24/06                           |  |
| ļ           | }               |                        |                    |               | ļ             |                     | BLOCKED HOUR 9 WEEK OF            |  |
| AP077413    | 240             |                        |                    | two way       | GOS           | 0.79%               | 7/24/06 SA ISSUED 8/4/06          |  |
|             |                 |                        |                    |               |               |                     | CARRYOVER BLOCKING WEEK           |  |
| i           |                 |                        |                    |               |               |                     | OF 6/12/06 SA ISSUED 7/13/06      |  |
|             |                 |                        |                    |               |               |                     | BLOCKED HOUR 9 WEEK OF            |  |
| AP072428    | 336             |                        |                    | two way       | GOS           | 1.24%               | 7/24/06 SA ISSUED 8/11/06         |  |
|             | ľ               |                        |                    |               |               |                     | SUSPECT SPOP DATA                 |  |
|             |                 |                        |                    |               |               |                     | MISROUTED BTWN 16:30-22:0 ON      |  |
|             |                 |                        |                    |               |               |                     | 7/20/06 DATA HAS SINCE            |  |
| AP077372    | 24              |                        |                    | two way       | TOLL-DDD      | 2.32%               | CLEARED SA ISSUED 8/8/06          |  |
|             |                 |                        |                    |               |               |                     |                                   |  |
|             |                 | Percent of trunks mee  |                    |               |               | 98.94%              |                                   |  |
|             |                 | Total number of trunk  | <u> </u>           |               |               | 376                 |                                   |  |
|             |                 | Number of trunk group  | os out of compliar | nce for the m | onth:         | 4                   |                                   |  |

| HUIKS DIC |           | for the month of A  | ugust 2006          |               | E911    |             |                                       |
|-----------|-----------|---|---------------------|---------------|---------|-------------|---------------------------------------|
|           | Number    |   |                     |               |         | Monthly     |                                       |
|           | of Trunks |   | ľ                   |               | Type of | Performance |                                       |
| Trunk     | in Trunk  |   |                     | l             | Calls   | Result for  | Explanantion/Details of Action Taken, |
| Group ID  | Group     | A Location  | Z Location          | Direction     | Carried | Aug06       | Trunk Servicing Response -Aug06       |
|           |           |   |                     |               | E911    |             |                                       |
|           | <u> </u>  |   | NO.                 | THING TO F    | EPORT   | L           |                                       |
|           | i         |   |                     |               |         |             | <u> </u>                              |
|           |           |   |                     |               |         | 1           |                                       |
|           |           | Percent of trunks meeting standard: Total number of trunk groups: |                     |               |         | 100.00%     |                                       |
|           |           |   |                     |               |         | 119         |                                       |
|           |           | Number of trunk gro   | ups out of compliar | ice for the m | onth:   | 0           |                                       |

| Trunks Blo | cking > 19 | 6 for the month of A  | ugust 2006         |               | LOCAL   |             |                                       |
|------------|------------|---|--------------------|---------------|---------|-------------|---------------------------------------|
|            | Number     |   |                    |               |         | Monthly     |                                       |
|            | of Trunks  |   |                    |               | Type of | Performance |                                       |
| Trunk      | in Trunk   |   |                    |               | Calls   | Result for  | Explanantion/Details of Action Taken, |
| Group ID   | Group      | A Location  | Z Location         | Direction     | Carried | Aug06       | Trunk Servicing Response -Aug06       |
|            |            |   |                    |               | LOCAL   |             |                                       |
|            | <u>L</u>   |   |                    |               |         |             |                                       |
|            | <u>,</u>   | NOTHING T   | O REPORT           |               |         |             |                                       |
|            |            |   | l                  |               |         |             |                                       |
|            |            | Percent of trunks meeting standard: Total number of trunk groups: |                    |               |         | 100.00%     |                                       |
|            |            |   |                    | 1             |         | 340         |                                       |
|            |            | Number of trunk group   | ups out of complia | nce for the m | onth:   | 0           |                                       |

| Trunks Blo | cking > .5° | % for the month of A  | ugust 2006        |               | TOLL              |             |                                       |
|------------|-------------|-----------------------|-------------------|---------------|-------------------|-------------|---------------------------------------|
|            | Number      |                       |                   |               |                   | Monthly     |                                       |
|            | of Trunks   |                       |                   | 1             | Type of           | Performance |                                       |
| Trunk      | in Trunk    |                       |                   | 1             | Calls             | Result for  | Explanantion/Details of Action Taken, |
| Group ID   | Group       | A Location            | Z Location        | Direction     | Carried           | Aug06       | Trunk Servicing Response -Aug06       |
| 1          |             |                       |                   |               |                   |             | BLOCKED HOURS 17-18 WEEK OF           |
| AP072428   | 336         |                       |                   | two way       | GOS               | 2.06%       | 8/21/06                               |
|            |             |                       |                   |               |                   |             |                                       |
|            |             | Percent of trunks mee |                   |               | 99.73%            |             |                                       |
|            |             | Total number of trunk |                   |               | 376               |             |                                       |
|            |             | Number of trunk grou  | ps out of complia | nce for the m | ce for the month: |             |                                       |

## WASHINGTON TRUNK BLOCKING - SEPTEMBER 2006

Restated 02-07

|          |  |      |         | SEP-06   |
|----------|--|------|---------|--|
| E911     |  |      |         | E911 Percent of trunks meeting standard = 100%, Total # of trunks in groups = 134, Number of trunks out of compliance for the month = 0  |
|          |  |      |         | The state of the s |
| AP072428 |  | TOLL | TWO_WAY | 97.95% BLOCKED HOURS 18-19 WEEK OF 9/4/06 MASS CALLING EVENT IN STTLWA0303T SA ISSUED 9/19/06  |
| TOLL     |  |      |         | Toll Percent of trunks meeting standard = 99.75%, Total # of trunks in groups = 402, Number of trunks out of<br>compliance for the month = 1   |
|          |  |      |         |  |
| Local    |  |      |         | Local Percent of trunks meeting standard = 100%, Total # of trunks in groups = 350, Number of trunks out of<br>compliance for the month = 0  |

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| TRUNK<br>GROUP<br>ID | Number<br>of Trunks<br>in Trunk<br>Group | A LOCATION | Z LOCATION | TYPE OF<br>CALLS<br>CARRIED                               | DIRECTION | %<br>BLOCKED | Explanation of Actions Taken  |
|----------------------|--|------------|------------|---|-----------|--------------|---|
|                      |  | E          | 5911       |   |           | OCT-06       | E911 Percent of Trunk Groups<br>Meeting Standards =100%, Total<br>Number of Trunk Groups= 134,<br>Number of Trunk Groups Out of<br>Compliance for the month = 0 |
|                      | :  |            | TOLL       | 1 1 2 2 4 4 5 3 3 5 5 5 5 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 |           |              | TOLL Percent of Trunk Groups Meeting Standards = 96.27%, Total Number of Trunk Groups= 402, Number of Trunk Groups Out of Compliance for the month = 15         |
| AP072408             | 336                                      |            |            | TOLL  | TWO_WAY   | 98.35%       | BLOCKED HOURS 9,13-16,18-19 WEEK<br>OF 10/30/06 SA ISSUED 11/3/06 MASS<br>CALLING EVENTS IN STTLWA0303T   |
| AP072410             | 312                                      |            |            | TOLL  | TWO_WAY   | 97.31%       | BLOCKED HOURS 12,14,16,18 WEEK OF<br>10/30/06 SA ISSUED 10/24/06 MASS<br>CALLING EVENTS IN STTLWA0303T  |
| AP072414             | 144                                      |            |            | TOLL  | TWO_WAY   | 94.14%       | BLOCKED HOURS 12-14,16,18 WEEK OF<br>10/30/06 SA ISSUED 10/24/06 MASS<br>CALLING EVENTS IN STTLWA0303T  |
| AP072424             | 192                                      |            |            | TOLL  | TWO_WAY   | 98.95%       | BLOCKED HOURS 14,17-19 WEEK OF<br>10/30/06 SA ISSUED 10/13/06 MASS<br>CALLING EVENTS IN STTLWA0303T   |
| AP072427             | 360                                      |            |            | TOLL  | TWO_WAY   | 99.48%       | BLOCKED HOUR 11 WEEK OF 10/23/06<br>SA ISSUED 10/13/06 MASS CALLING<br>EVENTS IN STTLWA0303T  |
| AP072428             | 336                                      |            |            | TOLL  | TWO_WAY   | 96.62%       | BLOCKED HOURS 18-19 WEEK OF<br>10/30/06 SA ISSUED 11/15/06 MASS<br>CALLING EVENTS IN STTLWA0303T  |
| AP072430             | 240                                      |            |            | TOLL  | TWO_WAY   | 95.56%       | BLOCKED HOURS 15,19 WEEK OF<br>10/30/06 SA ISSUED 10/24/06 MASS<br>CALLING EVENTS IN STTLWA0303T  |
| AP074015             | 264                                      |            |            | TÖLL  | TWO_WAY   | 97.92%       | BLOCKED HOURS 10-11,13 WEEK OF<br>10/23/06 SA ISSUED 10/16/06 MASS<br>CALLING EVENTS IN STTLWA0303T   |
| AP077382             | 188                                      |            |            | TOLL  | TWO_WAY   | 97.05%       | BLOCKED HOUR 12 WEEK OF 10/16/06<br>SA ISSUED 10/24/06 MASS CALLING<br>EVENTS   |
| AP080835             | 924                                      |            |            | TOLL  | TWO_WAY   |              | BLOCKED HOURS 16-21 WEEK OF<br>10/9/06 SA ISSUED 11/14/06 MASS<br>CALLING EVENTS  |
| AP081401             | 216                                      |            |            | TOLL  | TWO_WAY   | 96.13%       | BLOCKED HOURS 17-18 WEEK OF<br>10/23/06 SA ISSUED 11/3/06 MASS<br>CALLING EVENTS  |
| AP081496             | 216                                      |            |            | TOLL  | TWO_WAY   | 94.96%       | BLOCKED HOURS 16,19-20 WEEK OF<br>10/16/06 SA ISSUED 10/16/06   |
| AP081687             | 168                                      |            |            |   | TWO_WAY   |              | BLOCKED HOURS 12-13 WEEK OF<br>10/30/06 SA ISSUED 10/24/06  |
| AP081935             | 408                                      |            |            | 1<br>2  | TWO_WAY   | 97.61%       | BLOCKED HOURS 17-18 WEEK OF<br>10/30/06 SA ISSUED 10/31/06 MASS<br>CALLING EVENTS   |
| AP081940             | 216                                      |            |            | TOLL  | TWO_WAY   | 98.17%       | BLOCKED HOURS 9-10 WEEK OF<br>10/20/06 SA ISSUED 10/16/06 MASS<br>CALLING EVENTS  |

|       | LOCAL Percent of Trunk Groups   |
|-------|---------------------------------|
|       | Meeting Standards = 100%, Total |
| LOCAL | Number of Trunk Groups= 354,    |
|       | Number of Trunk Groups Out of   |
|       | Compliance for the month = 0    |
|       | LOCAL                           |