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STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION



Mark S. Reynolds  
Senior Director - Regulatory  
Policy and Law

February 27, 2007

Carole Washburn, Secretary  
Washington Utilities and  
Transportation Commission  
1300 S. Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

Attention: Kristen Russell, Bob Williamson  
Re: Docket Nos. UT-921192, UT-950200, UT-991358

Dear Ms. Washburn:

Enclosed are the February 2006 through October 2006 restated Trunk Blocking Service Quality Reports. During a recent service quality meeting with Commission Staff it was determined that Qwest was not reporting these results per WAC 480-120-439 (8) and WAC 480-120-401 (3)(5). Qwest was reporting more trunk groups not meeting standards than should have been reported. Qwest was reporting trunk groups that had blockage during ALL hours and not just the busy hour. Qwest was also reporting trunk groups out of standards for the current month only and not just those trunk groups not meeting standards for two or more consecutive months.

The restatement reflects a reduction in the original reporting due to Qwest being able to recreate the data to reflect those trunk groups not out of standards for two or more consecutive months. Qwest was unable to determine past busy hours so those trunk groups reported are still in these results. The new restated results still have more trunk groups listed than required, but Qwest does not have a way to retrieve the busy hour for those past months. Qwest was unable to fully recreate the data for months prior to February 2006. Starting in November of 2006 Qwest has modified their reporting to reflect only reporting as required by the rules.

Pursuant to WAC 480-07-160 (3), Qwest requests that the reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

A handwritten signature in cursive script that reads "Ron L. Trullinger".

By

\_\_\_\_\_  
Ron L. Trullinger for  
Mark Reynolds

Enclosures

cc: Lisa Andert

Washington E911, Local and Toll Trunk Blocking  
February 2006

Restated 02-07

**Trunks Blocking > 1% for the month of Feb 2006**

**E911**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Feb06	Explanantion/Details of Action Taken, Trunk Servicing Response -Feb06
AP088626	2			one way	E911	6.67%	BLOCKED MULTI HOURS IN FEB CAPS HAVE BEEN ISSUED 1/5/06 AND 2/9/06 NO RESPOSE FROM CUSTOMER
Percent of trunks meeting standard:						99.21%	
Total number of trunk groups:						127	
Number of trunk groups out of compliance for the month:						1	

**Trunks Blocking > 1% for the month of Feb 2006**

**LOCAL**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Feb06	Explanantion/Details of Action Taken, Trunk Servicing Response -Feb06
<b>NOTHING TO REPORT</b>							
Percent of trunks meeting standard:						100.00%	
Total number of trunk groups:						338	
Number of trunk groups out of compliance for the month:						0	

**Trunks Blocking > .5% for the month of Feb 2006**

**TOLL**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Feb06	Explanantion/Details of Action Taken, Trunk Servicing Response -Feb06
AP072418	216			two way	GOS	1.13%	BLOCKED HOUR 9 WEEK OF 2/6/06 HOUR 8 WEEK OF 2/20/06 HOUR 11 WEEK OF 2/27/06 SA TGSR ISSUED 2/3/06 OTHER TGSR ISSUED 2/28/06 FOR CARRYOVER BLOCKING WEEK OF 2/6/06
Percent of trunks meeting standard:						99.74%	
Total number of trunk groups:						378	
Number of trunk groups out of compliance for the month:						1	

**Trunks Blocking > 1% for the month of Mar 2006**

**E911**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Mar06	Explanantion/Details of Action Taken, Trunk Servicing Response -Mar06
AP088626	2			one way	E911	21.40%	CAP TGSR'S HAVE BEEN ISSUED 2/9/06 AND 3/16/06
Percent of trunks meeting standard:						99.21%	
Total number of trunk groups:						127	
Number of trunk groups out of compliance for the month:						1	

**Trunks Blocking > 1% for the month of Mar 2006**

**LOCAL**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Mar06	Explanantion/Details of Action Taken, Trunk Servicing Response -Mar06
<b>NOTHING TO REPORT</b>							
Percent of trunks meeting standard:						100.00%	
Total number of trunk groups:						339	
Number of trunk groups out of compliance for the month:						0	

**Trunks Blocking > .5% for the month of Mar 2006**

**TOLL**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Mar06	Explanantion/Details of Action Taken, Trunk Servicing Response -Mar06
AP072418	216			two way	GOS	2.11%	BLOCKED HOUR 9 WEEK OF 3/13/06 AND 3/20/06 SA ISSUED 3/10/06
AP081949	24			one way	GOS	2.71%	BLOCKED HOUR 8 WEEK OF 3/6/06 HOUR 9 WEEK OF 3/13/06 HOURS 9,18 WEEK OF 3/20/06
Percent of trunks meeting standard:						99.47%	
Total number of trunk groups:						378	
Number of trunk groups out of compliance for the month:						2	

Trunks Blocking >1% for the month of Apr 2006

E911

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Apr06	Explanantion/Details of Action Taken, Trunk Servicing Response -Apr06
						100.00%	
<b>Percent of trunks meeting standard:</b>							
<b>Total number of trunk groups:</b>						127	
<b>Number of trunk groups out of compliance for the month:</b>						0	

Trunks Blocking > 1% for the month of Apr 2006

LOCAL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Apr06	Explanantion/Details of Action Taken, Trunk Servicing Response -Apr06
<b>NOTHING TO REPORT</b>							
<b>Percent of trunks meeting standard:</b>						100.00%	
<b>Total number of trunk groups:</b>						339	
<b>Number of trunk groups out of compliance for the month:</b>						0	

Trunks Blocking > .5% for the month of Apr 2006

TOLL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Apr06	Explanantion/Details of Action Taken, Trunk Servicing Response -Apr06
AP072420	264			two way	GOS	2.40%	BLOCKED HOUR 9 WEEK OF 4/3/06 SA ISSUED 4/7/06
AP081949	24			one way	GOS	3.05%	BLOCKED HOURS 8-11 WEEK OF 4/17/06 PUT IN MORE TRUNKS NOM040194 +24 DD 5/1/06 PENDING ORDER TGSR ISSUED 5/1/06
AP072418	216			two way	GOS	3.50%	BLOCKED HOUR 8,14 WEEK OF 4/10/06 SA ISSUED 4/13/06
<b>Percent of trunks meeting standard:</b>						99.21%	
<b>Total number of trunk groups:</b>						378	
<b>Number of trunk groups out of compliance for the month:</b>						3	

Trunks Blocking >1% for the month of May 2006

E911

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for May06	Explanantion/Details of Action Taken, Trunk Servicing Response -May06
						100.00%	
<b>Percent of trunks meeting standard:</b>							
<b>Total number of trunk groups:</b>						127	
<b>Number of trunk groups out of compliance for the month:</b>						0	

Trunks Blocking > 1% for the month of May 2006

LOCAL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for May06	Explanantion/Details of Action Taken, Trunk Servicing Response -May06
							NOTHING TO REPORT
<b>NOTHING TO REPORT</b>							
<b>Percent of trunks meeting standard:</b>						100.00%	
<b>Total number of trunk groups:</b>						340	
<b>Number of trunk groups out of compliance for the month:</b>						0	

Trunks Blocking > .5% for the month of May 2006

TOLL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for May06	Explanantion/Details of Action Taken, Trunk Servicing Response -May06
AP072415	312			two way	GOS	0.60%	Blocked hour 8 weeks of 5/1 and 5/15 sa issued 5/8/06 no current blocking
AP072408	336			two way	GOS	0.75%	Blocked hours 8,10,13,17,20 week of 5/15/06 sa issued 5/30/06
AP081953	312			two way	GOS	1.15%	Blocked hours 8,11 week of 5/22/06 sa issued 6/2/06 no current blocking
AP081687	168			two way	GOS	1.49%	Blocked hours 8,11 week of 5/1/06 and hour 14 week of 5/8/06 sa issued 5/8/06 no current blocking
AP072418	216			two way	GOS	6.90%	Blocked hour 8 week of 5/15 hrs 8,13 week of 5/22 hr 8 week 5/29/06 sa issued 5/19/06 NOM040758 +24 due 6/15/06
AP072405	240			two way	GOS	8.35%	Blocked hours 8,11 week of 5/22/06 sa issued 5/30/06 no current blocking
<b>Percent of trunks meeting standard:</b>						98.41%	
<b>Total number of trunk groups:</b>						378	
<b>Number of trunk groups out of compliance for the month:</b>						6	

Trunks Blocking >1% for the month of June 2006							
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jun06	Explanantion/Details of Action Taken, Trunk Servicing Response -Jun06
AP069344	1			one way	E911	3.75%	BLOCKED 6/12/06 @18:00 SA TGSR ISSUED 7/7/06 NO CURRENT BLOCKING
Percent of trunks meeting standard:						99.21%	
Total number of trunk groups:						127	
Number of trunk groups out of compliance for the month:						1	

Trunks Blocking > 1% for the month of June 2006				LOCAL			
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jun06	Explanantion/Details of Action Taken, Trunk Servicing Response -Jun06
NOTHING TO REPORT							
Percent of trunks meeting standard:						100.00%	
Total number of trunk groups:						340	
Number of trunk groups out of compliance for the month:						0	

Trunks Blocking > .5% for the month of June 2006							
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jun06	Explanantion/Details of Action Taken, Trunk Servicing Response -Jun06
AP072405	240			two way	GOS	1.76%	BLOCKED HOURS 14-15 WEEK OF 6/19/06 SA TGSR ISSUED 6/23/06 NO CURRENT BLOCKING
AP077413	240			two way	GOS	3.22%	BLOCKED 6/26/06 BTWN 17-21:00 DUE TO TRKS MB SA ISSUED 7/6/06 NO CURRENT BLOCKING
AP072428	336			two way	GOS	3.72%	BLOCKED 6/13/06 BTWN 8-9:00 SA ISSUED 6/15/06 NO CURRENT BLOCKING
Percent of trunks meeting standard:						99.20%	
Total number of trunk groups:						376	
Number of trunk groups out of compliance for the month:						3	

Trunks Blocking >1% for the month of July 2006					E911		Explanantion/Details of Action Taken, Trunk Servicing Response - Jul06
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jul06	
		Percent of trunks meeting standard:				100.00%	
		Total number of trunk groups:				119	
		Number of trunk groups out of compliance for the month:				0	

Trunks Blocking > 1% for the month of July 2006					LOCAL		Explanantion/Details of Action Taken, Trunk Servicing Response - Jul06
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jul06	
<b>NOTHING TO REPORT</b>							
		Percent of trunks meeting standard:				100.00%	
		Total number of trunk groups:				340	
		Number of trunk groups out of compliance for the month:				0	

Trunks Blocking > .5% for the month of July 2006					TOLL		Explanantion/Details of Action Taken, Trunk Servicing Response - Jul06
Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Jul06	
AP072418	240			two way	GOS	0.72%	CARRYOVER BLOCKING HOUR 15 WEEK OF 6/19/06 SA ISSUED 7/24/06
AP077413	240			two way	GOS	0.79%	BLOCKED HOUR 9 WEEK OF 7/24/06 SA ISSUED 8/4/06
AP072428	336			two way	GOS	1.24%	CARRYOVER BLOCKING WEEK OF 6/12/06 SA ISSUED 7/13/06 BLOCKED HOUR 9 WEEK OF 7/24/06 SA ISSUED 8/11/06
AP077372	24			two way	TOLL-DDD	2.32%	SUSPECT SPOP DATA MISROUTED BTWN 16:30-22:0 ON 7/20/06 DATA HAS SINCE CLEARED SA ISSUED 8/8/06
		Percent of trunks meeting standard:				98.94%	
		Total number of trunk groups:				376	
		Number of trunk groups out of compliance for the month:				4	

**Trunks Blocking >1% for the month of August 2006**

**E911**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Aug06	Explanantion/Details of Action Taken, Trunk Servicing Response -Aug06
					E911		
<b>NOTHING TO REPORT</b>							
		Percent of trunks meeting standard:					100.00%
		Total number of trunk groups:					119
		Number of trunk groups out of compliance for the month:					0

**Trunks Blocking > 1% for the month of August 2006**

**LOCAL**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Aug06	Explanantion/Details of Action Taken, Trunk Servicing Response -Aug06
					LOCAL		
<b>NOTHING TO REPORT</b>							
		Percent of trunks meeting standard:					100.00%
		Total number of trunk groups:					340
		Number of trunk groups out of compliance for the month:					0

**Trunks Blocking > .5% for the month of August 2006**

**TOLL**

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Aug06	Explanantion/Details of Action Taken, Trunk Servicing Response -Aug06
AP072428	336			two way	GOS	2.06%	BLOCKED HOURS 17-18 WEEK OF 8/21/06
		Percent of trunks meeting standard:					99.73%
		Total number of trunk groups:					376
		Number of trunk groups out of compliance for the month:					1



WASHINGTON TRUNK BLOCKING - SEPTEMBER 2006

Restated 02-07

					SEP-06
E911					E911 Percent of trunks meeting standard = 100%, Total # of trunks in groups = 134, Number of trunks out of compliance for the month = 0
AP072428		TOLL	TWO_WAY		97.95% BLOCKED HOURS 18-19 WEEK OF 9/4/06 MASS CALLING EVENT IN STTLWA0303T SA ISSUED 9/19/06
TOLL					Toll Percent of trunks meeting standard = 99.75%, Total # of trunks in groups = 402, Number of trunks out of compliance for the month = 1
Local					Local Percent of trunks meeting standard = 100%, Total # of trunks in groups = 350, Number of trunks out of compliance for the month = 0

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WASHINGTON TRUNK BLOCKING - OCTOBER 2006

Restated 02-07

TRUNK GROUP ID	Number of Trunks in Trunk Group	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCKED	Explanation of Actions Taken
E911						OCT-06	<b>E911 Percent of Trunk Groups Meeting Standards =100%, Total Number of Trunk Groups= 134, Number of Trunk Groups Out of Compliance for the month = 0</b>
		TOLL					<b>TOLL Percent of Trunk Groups Meeting Standards = 96.27%, Total Number of Trunk Groups= 402, Number of Trunk Groups Out of Compliance for the month = 15</b>
AP072408	336			TOLL	TWO_WAY	98.35%	BLOCKED HOURS 9,13-16,18-19 WEEK OF 10/30/06 SA ISSUED 11/3/06 MASS CALLING EVENTS IN STTLWA0303T
AP072410	312			TOLL	TWO_WAY	97.31%	BLOCKED HOURS 12,14,16,18 WEEK OF 10/30/06 SA ISSUED 10/24/06 MASS CALLING EVENTS IN STTLWA0303T
AP072414	144			TOLL	TWO_WAY	94.14%	BLOCKED HOURS 12-14,16,18 WEEK OF 10/30/06 SA ISSUED 10/24/06 MASS CALLING EVENTS IN STTLWA0303T
AP072424	192			TOLL	TWO_WAY	98.95%	BLOCKED HOURS 14,17-19 WEEK OF 10/30/06 SA ISSUED 10/13/06 MASS CALLING EVENTS IN STTLWA0303T
AP072427	360			TOLL	TWO_WAY	99.48%	BLOCKED HOUR 11 WEEK OF 10/23/06 SA ISSUED 10/13/06 MASS CALLING EVENTS IN STTLWA0303T
AP072428	336			TOLL	TWO_WAY	96.62%	BLOCKED HOURS 18-19 WEEK OF 10/30/06 SA ISSUED 11/15/06 MASS CALLING EVENTS IN STTLWA0303T
AP072430	240			TOLL	TWO_WAY	95.56%	BLOCKED HOURS 15,19 WEEK OF 10/30/06 SA ISSUED 10/24/06 MASS CALLING EVENTS IN STTLWA0303T
AP074015	264			TOLL	TWO_WAY	97.92%	BLOCKED HOURS 10-11,13 WEEK OF 10/23/06 SA ISSUED 10/16/06 MASS CALLING EVENTS IN STTLWA0303T
AP077382	188			TOLL	TWO_WAY	97.05%	BLOCKED HOUR 12 WEEK OF 10/16/06 SA ISSUED 10/24/06 MASS CALLING EVENTS
AP080835	924			TOLL	TWO_WAY	98.44%	BLOCKED HOURS 16-21 WEEK OF 10/9/06 SA ISSUED 11/14/06 MASS CALLING EVENTS
AP081401	216			TOLL	TWO_WAY	96.13%	BLOCKED HOURS 17-18 WEEK OF 10/23/06 SA ISSUED 11/3/06 MASS CALLING EVENTS
AP081496	216			TOLL	TWO_WAY	94.96%	BLOCKED HOURS 16,19-20 WEEK OF 10/16/06 SA ISSUED 10/16/06
AP081687	168			TOLL	TWO_WAY	97.14%	BLOCKED HOURS 12-13 WEEK OF 10/30/06 SA ISSUED 10/24/06
AP081935	408			TOLL	TWO_WAY	97.61%	BLOCKED HOURS 17-18 WEEK OF 10/30/06 SA ISSUED 10/31/06 MASS CALLING EVENTS
AP081940	216			TOLL	TWO_WAY	98.17%	BLOCKED HOURS 9-10 WEEK OF 10/20/06 SA ISSUED 10/16/06 MASS CALLING EVENTS

				LOCAL			<b>LOCAL Percent of Trunk Groups Meeting Standards = 100%, Total Number of Trunk Groups= 354, Number of Trunk Groups Out of Compliance for the month = 0</b>
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