

## EXHIBIT F - SPECIAL REQUEST PROCESS

1. The Special Request Process shall be used for the following requests:
  - a. Requesting specific product feature(s) be made available by Qwest that are currently available in a switch, but which are not activated.
  - b. Requesting specific product feature(s) be made available by Qwest that are not currently available in a switch, but which are available from the switch vendor.
  - c. Requesting a combination of Unbundled Network Elements that is a combination not currently offered by Qwest as a standard product and:
    - i. that is made up of UNEs that are defined by Qwest as products, and
    - ii. that is made up of UNEs that are ordinarily combined in the Qwest network.
  - d. Requesting an Unbundled Network Element that has been defined by the FCC or the State Commission as a network element to which Qwest is obligated to provide unbundled access, but for which Qwest has not created a standard product, including UDIT and EEL between OC-3 and OC-192.
2. Any request that requires an analysis of technical feasibility shall be treated as a Bona Fide Request (BFR), and will follow the BFR Process set forth in this Agreement. The BFR process shall be used for, among other things, the following:
  - a. Requests for Interconnection not already available as described in this Agreement,
  - b. Requests for access to an unbundled network element that has not been defined by the FCC or the State Commission as a network element to which Qwest is obligated to provide unbundled access,
  - c. Requests for UDIT and EEL above the OC-192 level,
  - d. Requests for combinations of Unbundled Network Elements that include UNEs that are not defined by Qwest as products, and
  - e. Requests for combinations of Unbundled Network Elements that are not currently combined in the Qwest network.
3. A Special Request shall be submitted in writing and on the appropriate Qwest form, which is located on Qwest's website. The form must be completely filled out.
4. Qwest shall acknowledge receipt of the Special Request within 5 business days of receipt.
5. Qwest shall respond with a preliminary analysis, including costs and timeframes, within 15 business days of receipt of the Special Request. In the case of UNE

combinations, the preliminary analysis shall include whether the requested combination is a combination of elements that are ordinarily combined in the Qwest network. If the request is for a combination of elements that are not ordinarily combined in the Qwest network, the preliminary analysis shall indicate to CLEC that it should use the BFR process if CLEC elects to pursue its request.

6. All timeframes will be met unless extraordinary circumstances arise. In such a situation, CLEC and Qwest will negotiate a reasonable response timeframe.