

Stephanie D. Marsh
Senior Analyst – Regulatory Compliance
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Received
Records Management
Dec 4, 2024



December 4, 2024

Washington Utilities and Transportation Commission
Jeff Killip
Executive Director and Secretary
621 Woodland Square Loop SE
Lacey, WA 98503

RE: Docket UT-220749 - Action Required by December 31, 2024
Annual Compliance with Washington Administrative Code 480-120-414

Dear Ms. Hunter:

Please find attached the current emergency and non-emergency contact information for the following companies.

Broadview Networks, Inc.
CTC Communications Corp.
Deltacom, LLC
McLeodUSA Telecommunications Services, LLC
PaeTec Communications, LLC
Talk America, LLC
Windstream Communications, LLC
Windstream New Edge, LLC

If you have any questions regarding this submission, please contact me at 501-748-7897 or via email at stephanie.d.marsh@windstream.com.

Sincerely,

Stephanie D. Marsh

Stephanie D. Marsh

Attachments

Company Name					Broadview Networks, Inc			
Services Provided					CLEC, IXC			
Emergency Plan (Y/N)					Y			
Emergency Plan Filed with the UTC (Y/N)					N			
Network Operations Center (Y/N)					Y			
Network Operations Center Location					Greenville SC			
	<u>Name</u>	<u>24 Hour (Y/N)</u>	<u>Title</u>	<u>Address</u>	<u>Email</u>	<u>Telephone</u>	<u>Cell</u>	<u>Change from 2023 Submission (Y/N)</u>
Regulatory Contact	Nicole Winters		Senior Director-Regulatory Counsel	4005 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313		Y
Primary Emergency Contact	Joe Summitt	Y	Director – Network Operations	4009 N Rodney Parham Rd Little Rock, AR 72212	joe.summitt@windstream.com	501-748-6255	501-454-3446	N
Alternate Emergency Contact	Frank Kokosza		Senior Consultant - Network	Beaver Falls, PA 15010	frank.kokosza@windstream.com	724-762-0048	724-762-0048	N
Network Operations Center Contact	Wilfrid Monde		Staff Manager – Network Operations	Ocoee, FL 34761	wilfrid.monde@windstream.com	407-447-4164	407-212-5157	Y
24 Hour Emergency Contact	Randy Washburn Jr.	Y	Manager – Local Operations	40 East 100 South Salt Lake City, UT 84111	randy.washburn@windstream.com	801-509-3943	801-509-3943	Y
Signed: Stephanie D. Marsh, Senior Analyst – Regulatory Compliance					<i>Stephanie D. Marsh</i>			
Date: December 4, 2024								

Company Name					CTC Communications Corp.			
Services Provided					IXC			
Emergency Plan (Y/N)								
Emergency Plan Filed with the UTC (Y/N)								
Network Operations Center (Y/N)								
Network Operations Center Location								
	Name	24 Hour (Y/N)	Title	Address	Email	Telephone	Cell	Change from 2023 Submission (Y/N)
Regulatory Contact	Nicole Winters		Senior Director-Regulatory Counsel	4005 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313		Y
Primary Emergency Contact	Joe Summitt	Y	Director – Network Operations	4009 N Rodney Parham Rd Little Rock, AR 72212	joe.summitt@windstream.com	501-748-6255	501-454-3446	N
Alternate Emergency Contact	Frank Kokosza		Senior Consultant - Network	Beaver Falls, PA 15010	frank.kokosza@windstream.com	724-762-0048	724-762-0048	N
Network Operations Center Contact	Wilfrid Monde		Staff Manager – Network Operations	Ocoee, FL 34761	wilfrid.monde@windstream.com	407-447-4164	407-212-5157	Y
24 Hour Emergency Contact	Randy Washburn Jr.	Y	Manager – Local Operations	40 East 100 South Salt Lake City, UT 84111	randy.washburn@windstream.com	801-509-3943	801-509-3943	Y
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Date: December 4, 2024								

Company Name					DeltaCom, LLC			
Services Provided					CLEC			
Emergency Plan (Y/N)					Y			
Emergency Plan Filed with the UTC (Y/N)					N			
Network Operations Center (Y/N)					Y			
Network Operations Center Location					Greenville SC			
	Name	24 Hour (Y/N)	Title	Address	Email	Telephone	Cell	Change from 2023 Submission (Y/N)
Regulatory Contact	Nicole Winters		Senior Director-Regulatory Counsel	4005 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313		Y
Primary Emergency Contact	Joe Summitt	Y	Director – Network Operations	4009 N Rodney Parham Rd Little Rock, AR 72212	joe.summitt@windstream.com	501-748-6255	501-454-3446	N
Alternate Emergency Contact	Frank Kokosza		Senior Consultant - Network	Beaver Falls, PA 15010	frank.kokosza@windstream.com	724-762-0048	724-762-0048	N
Network Operations Center Contact	Wilfrid Monde		Staff Manager – Network Operations	Ocoee, FL 34761	wilfrid.monde@windstream.com	407-447-4164	407-212-5157	Y
24 Hour Emergency Contact	Randy Washburn Jr.	Y	Manager – Local Operations	40 East 100 South Salt Lake City, UT 84111	randy.washburn@windstream.com	801-509-3943	801-509-3943	Y
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Date: December 4, 2024								

Company Name					McLeodUSA Telecommunications Services, LLC			
Services Provided					CLEC, IXC			
Emergency Plan (Y/N)					Y			
Emergency Plan Filed with the UTC (Y/N)					N			
Network Operations Center (Y/N)					Y			
Network Operations Center Location					Greenville SC			
	Name	24 Hour (Y/N)	Title	Address	Email	Telephone	Cell	Change from 2023 Submission (Y/N)
Regulatory Contact	Nicole Winters		Senior Director-Regulatory Counsel	4005 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313		Y
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Date: December 4, 2024								

Company Name					PAETEC Communications, LLC			
Services Provided					IXC			
Emergency Plan (Y/N)								
Emergency Plan Filed with the UTC (Y/N)								
Network Operations Center (Y/N)								
Network Operations Center Location								
	Name	24 Hour (Y/N)	Title	Address	Email	Telephone	Cell	Change from 2023 Submission (Y/N)
Regulatory Contact	Nicole Winters		Senior Director-Regulatory Counsel	4005 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313		Y
Primary Emergency Contact	Joe Summitt	Y	Director – Network Operations	4009 N Rodney Parham Rd Little Rock, AR 72212	joe.summitt@windstream.com	501-748-6255	501-454-3446	N
Alternate Emergency Contact	Frank Kokosza		Senior Consultant - Network	Beaver Falls, PA 15010	frank.kokosza@windstream.com	724-762-0048	724-762-0048	N
Network Operations Center Contact	Wilfrid Monde		Staff Manager – Network Operations	Ocoee, FL 34761	wilfrid.monde@windstream.com	407-447-4164	407-212-5157	Y
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Date: December 4, 2024								

Company Name					Talk America, LLC			
Services Provided					CLEC, IXC			
Emergency Plan (Y/N)					Y			
Emergency Plan Filed with the UTC (Y/N)					N			
Network Operations Center (Y/N)					Y			
Network Operations Center Location					Greenville SC			
	Name	24 Hour (Y/N)	Title	Address	Email	Telephone	Cell	Change from 2023 Submission (Y/N)
Regulatory Contact	Nicole Winters		Senior Director-Regulatory Counsel	4005 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313		Y
Primary Emergency Contact	Joe Summitt	Y	Director – Network Operations	4009 N Rodney Parham Rd Little Rock, AR 72212	joe.summitt@windstream.com	501-748-6255	501-454-3446	N
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24 Hour Emergency Contact	Randy Washburn Jr.	Y	Manager – Local Operations	40 East 100 South Salt Lake City, UT 84111	randy.washburn@windstream.com	801-509-3943	801-509-3943	Y
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Date: December 4, 2024								

Company Name					Windstream Communications, LLC			
Services Provided					IXC			
Emergency Plan (Y/N)								
Emergency Plan Filed with the UTC (Y/N)								
Network Operations Center (Y/N)								
Network Operations Center Location								
	Name	24 Hour (Y/N)	Title	Address	Email	Telephone	Cell	Change from 2023 Submission (Y/N)
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Date: December 4, 2024								

Company Name					Windstream New Edge, LLC			
Services Provided					CLEC			
Emergency Plan (Y/N)					Y			
Emergency Plan Filed with the UTC (Y/N)					N			
Network Operations Center (Y/N)					Y			
Network Operations Center Location					Greenville SC			
	Name	24 Hour (Y/N)	Title	Address	Email	Telephone	Cell	Change from 2023 Submission (Y/N)
Regulatory Contact	Nicole Winters		Senior Director-Regulatory Counsel	4005 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313		Y
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