

<010> Study Area Code	522426
<015> Study Area Name	KALAMA TEL CO
<020> Program Year	2017
<030> Contact Name: Person USAC should contact with questions about this data	Rick Vitzthum
<035> Contact Telephone Number: Number of the person identified in data line <030>	3602642915 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	rick@scattercreek.net
Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	522426
<015>	Study Area Name	KALAMA TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Rick Vitzthum
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

WA522426WA112.pdf , WA522426WA113.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes <input type="text"/>
<114>	Report how much universal service (USF) support was received	Yes <input type="text"/>
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes <input type="text"/>
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes <input type="text"/>
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes <input type="text"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes <input type="text"/>

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<210> For the prior calendar year, were there any reportable voice service outages? No

	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures	

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net	
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice		0 . 0
<420>	Complaints per 1000 customers for mobile voice		
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband		0 . 0
<450>	Complaints per 1000 customers for mobile broadband		

**(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes

WA522426WA510 .pdf

<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance

**(600) Functionality in Emergency Situations
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	522426
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<035> Contact Telephone Number - Number of person identified in data line <030>	3602642915 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	WA522426WA610.pdf

**(710) Broadband Price Offerings
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }

-- See attached worksheet --

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<039> Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance WA522426WA1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance WA522426WA1030.pdf

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	522426
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<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	522426
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<1210> Terms & Conditions of Voice Telephony Lifeline Plans	WA522426WA1210.pdf Name of Attached Document
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<1220> Link to Public Website	HTTP
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“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|---|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input style="width: 20px; height: 15px;" type="checkbox"/> |
|--|---|
- | | |
|---|---|
| <1222> Details on the number of minutes provided as part of the plan, | <input style="width: 20px; height: 15px;" type="checkbox"/> |
|---|---|
- | | |
|---|---|
| <1223> Additional charges for toll calls, and rates for each such plan. | <input style="width: 20px; height: 15px;" type="checkbox"/> |
|---|---|

(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	July 2013

<010>	Study Area Code	522426
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<030>	Contact Name - Person USAC should contact regarding this data	Rick Vitzthum
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support	<input style="width: 100%; height: 20px;" type="text"/>	
<2011> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support	<input style="width: 100%; height: 20px;" type="text"/>	
<2022> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100%; height: 20px;" type="text"/>	
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100%; height: 20px;" type="text"/>	
<2024A> Round 2 Recipient of Incremental Support?	<input style="width: 100%; height: 20px;" type="text"/>	<input style="width: 100%; height: 50px;" type="text"/>
<2024B> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	<input style="width: 100%; height: 50px;" type="text"/>
<2025A> Round 1 or Round 2 Recipient of Incremental Support?	<input style="width: 100%; height: 20px;" type="text"/>	
<2025B> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information	<input style="width: 100%; height: 50px;" type="text"/>
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<input style="width: 100%; height: 20px;" type="text"/>

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Milestone Certification {47 CFR § 54.313(f)(1)(i)} Yes - Attach Certification

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} No - No New Community Anchors

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No) Yes No

(3014) If yes, does your company file the RUS annual report (Yes/No) Yes No

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) Yes No

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or

(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

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Financial Data Summary

(3027) Revenue	[REDACTED]
(3028) Operating Expenses	[REDACTED]
(3029) Net Income	[REDACTED]
(3030) Telephone Plant In Service(TPIS)	[REDACTED]
(3031) Total Assets	[REDACTED]
(3032) Total Debt	[REDACTED]
(3033) Total Equity	[REDACTED]
(3034) Dividends	[REDACTED]

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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	KALAMA TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/23/2016
Printed name of Authorized Officer:	Rick Vitzthum
Title or position of Authorized Officer:	Chief Financial Officer
Telephone number of Authorized Officer:	3602642915 ext.
Study Area Code of Reporting Carrier:	522426 Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

**Kalama Telephone Company
FCC Form 481 (July 2016), Line 112
Five-Year Service Quality Improvement Plan
pursuant to 47 C.F.R. § 54.313(a)(1) Per Instructions
for Completing FCC Form 481**

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Kalama Telephone Company
FCC Form 481 (July 2016), Line 112
Five-Year Service Quality Improvement Plan
pursuant to 47 C.F.R. § 54.313(a)(1) Per Instructions
for Completing FCC Form 481

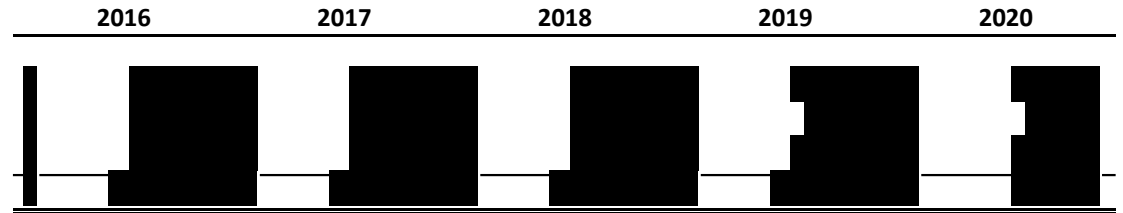
	2015	2016
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* 2016 data is actual support received and actual expenditures made from January 1, 2016 to June 20, 2016 as recorded in the company's general ledger as of June 20, 2016.

REDACTED

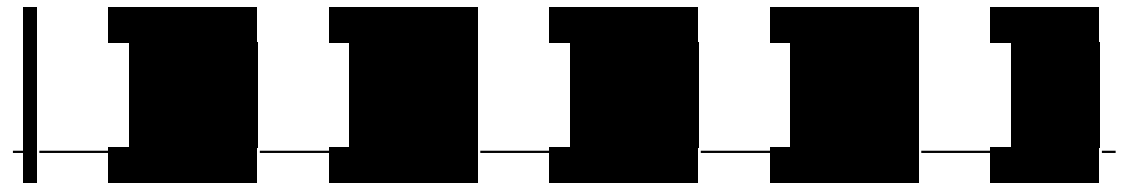
Kalama Telephone Company
FCC Form 481 (July 2016), Line 112
Five-Year Service Quality Improvement Plan
pursuant to 47 C.F.R. § 54.313(a)(1) Per Instructions
for Completing FCC Form 481

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**Kalama Telephone Company
FCC Form 481 (July 2016), Line 118
Explanation of network improvement targets not met
in the prior calendar year
pursuant to 47 C.F.R. § 54.313(a)(1) Per Instructions
for Completing FCC Form 481**

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Kalama Telephone Company
FCC Form 481 (July 2016), Line 510
Description of Processes and Procedures to Ensure
Compliance with Service Quality Standards and
Consumer Protection Rules Per Instructions
for Completing FCC Form 481

This document details the processes and procedures that Kalama Telephone Company (the “Company”) follows to ensure compliance with service quality standards and consumer protections rules as set forth in the Instructions for Completing FCC Form 481.

For service quality standards that are affected by plant issues, the Company engineers and installs its plant and other facilities in such a way as to ensure, to the greatest extent possible, compliance with service quality standards that exist at the time that the plant and facilities are constructed. Plant is augmented, upgraded and/or reconfigured as service needs evolve.

In addition, Company employees are periodically briefed on issues involving service quality standards and consumer protection rules. In particular, if any set of issues appear to be prevalent, employees are given briefings on how to handle such issues. An example is the call completion problems that have arisen over the last several years and the customer calls that are generated as a result. Although this is not a service quality problem caused by the Company, it does affect customers of the Company and, therefore, deserves the attention of the Company employees.

The Company also periodically reviews its operating procedures to be sure that those operating procedures are in compliance with service quality standards and that the operating procedures are not in violation of consumer protection rules. If questions arise, legal counsel is sought as needed.

If a complaint pertaining to the Company’s compliance with service quality standards or consumer protection rules is received by the Company, the complaint is promptly investigated, the matter tracked and any corrective action noted. This process ensures that issues involved in the matter are addressed and corrections made, if needed. It should be noted that the Company has received no customer complaints in the past five years regarding service quality standards or consumer protection rules as they relate to the service offered by the Company other than call completion issues, which, as noted above, are not caused by the Company.

**Kalama Telephone Company
FCC Form 481 (July 2016), Line 610
Statement Describing Ability to Function
in Emergency Situations Per Instructions
for Completing FCC Form 481**

At line 600 of FCC Form 481, Kalama Telephone Company (the “Company”) certified that it is able to function in emergency situations as set forth in 47 C.F.R § 54.202(a)(2). This means that the Company has a reasonable amount of back-up power to ensure functionality without an external source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. This statement describes how the Company is prepared to provide continued service in an emergency situation.

The Company has back-up batteries that provide service for its central office during a commercial power outage, with the capacity to function for at least eight hours. In addition, there is a natural gas powered generator available which can operate as long as the natural gas supply is not interrupted. The generator will also operate with propane in case the natural gas supply is interrupted. The generator automatically starts during any power outage or spike in commercial power that powers the central office and business office. Further, the Company has propane generators installed at all but two of its remote sites. The two remote sites that do not have an install generator are supplied with a portable generator in case of a power outage.

The Company has route redundancy and diversity for interexchange access service, E-911 trunking and SS7 signaling circuits.

The Company’s outside plant is primarily buried and, thus, protected from most weather events. The Company’s central office switch capacity is engineered to accommodate traffic spikes, and its interexchange facilities also have the capacity to provide additional circuits for interexchange carriers should the need arise.

In the case of isolated groups of customers that may suffer damage due to a cable cut, the Company maintains sufficient staff and other resources to be able to put customers back in service in a very short amount of time. The Company’s emergency service equipment is located within its exchange and requires very little time to dispatch.

**Kalama Telephone Company
FCC Form 481 (July 2016), Line 1010
Voice Services Comparability Report
for Completing FCC Form 481**

Pursuant to 47 C.F.R. § 54.313 (a) (10) Kalama Telephone Company (Kalama) is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$41.07 as specified in Public Notice DA 16-362 issued on April 5, 2016. Kalama's current total local end-user rate¹ of \$18.00 (which includes a local fee of \$18.00, no mandated state fees and no mandatory extended area service charges) is not above the standard deviation as specified in the USF/ICC Transformation Order.²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Kalama Telephone Company
FCC Form 481 (July 2016), Line 1030
Broadband Comparability Certification Report
for Completing FCC Form 481

Pursuant to 47 C.F.R. § 54.313 (a) (12) Kalama Telephone Company (Kalama) certifies that it is in compliance with the requirement that Kalama's broadband service offering for 10 Mbps download and 1 Mbps upload is less than the national average for such service. The national average for 10 Mbps download and 1 Mbps upload with unlimited usage allowance as specified in Public Notice DA 15-470 issued on April 16, 2015 is \$77.80 per month. The national average for 10 Mbps download and 1 Mbps upload with unlimited usage allowance as specified in Public Notice DA 16-362 issued on April 5, 2016 is \$75.20 per month. Kalama's current broadband service rate that meets or exceeds the 10 Mbps download and 1 Mbps upload with unlimited usage requirement is \$59.95.

Kalama Telephone Company
FCC Form 481 (July 2016), Line 1210 and
FCC Form 481 (July 2016), Line 1221

WN U-1

Description of Terms & Conditions of Voice Telephony Lifeline Plans and
Description of Information describing the terms and conditions of any voice
telephony service plans offered to Lifeline subscribers
Per Instructions for Completing FCC Form 481

SIXTH REVISION OF SHEET NO. 29
CANCELING FIFTH REVISION OF SHEET NO. 29

KALAMA TELEPHONE COMPANY

SCHEDULE NO. 6

TELEPHONE ASSISTANCE PROGRAM

(T)

(D)

(D)

The Company participates in the Lifeline program. Subscribers may be eligible for the Lifeline service offering (“Lifeline service”) under Subpart E of Part 54 of Title 47, Code of Federal Regulations (“CFR”). Within the service areas for which the Company is designated as an “eligible telecommunications carrier” pursuant to Subpart C of Part 54 of Title 47 CFR, the Company offers Lifeline service to qualifying low-income consumers.

(T)

Lifeline service is a non-transferable retail local service offering that is available only to qualifying low-income consumers and for which qualifying low-income consumers pay charges that have been reduced in accordance with Subpart E of Part 54 of Title 47 CFR. In addition, for an “eligible resident of Tribal lands,” as defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR, the Company's Lifeline service charges are further reduced in accordance with Subpart E of Part 54 of Title 47 CFR.

(T)

(T)

The Company's offering of Lifeline service includes “toll limitation” only in the form of “toll blocking” (and not “toll control”), as those terms are defined in Subpart E of Part 54 of Title 47 CFR. “Toll blocking” is available with respect to Company-provided Lifeline service at no Company charge to the Company's subscriber to such Lifeline service.

On the issue date of this tariff sheet, “toll blocking” is defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR, as “a service provided by an eligible telecommunications carrier that lets subscribers elect not to allow the completion of outgoing toll calls from their telecommunications channel.” “Toll blocking” does not necessarily result in the blocking of collect calls to the subscriber's telephone line or the blocking of calls billed from another location to the subscriber's telephone line.

Issued: July 15, 2015

Effective: September 1, 2015

Issued by: Kalama Telephone Company

By: Richard A. Finnigan

Title: Attorney

WN U-1

SECOND REVISION OF SHEET NO. 29.1
CANCELING FIRST REVISION OF SHEET NO. 29.1

KALAMA TELEPHONE COMPANY

SCHEDULE 6 (Continued)

TELEPHONE ASSISTANCE PROGRAM (Continued)

(T)

If the service areas for which the Company is designated as an “eligible telecommunications carrier” pursuant to Subpart C of Part 54 of Title 47 CFR includes any “Tribal lands,” as that term is used in § 54.413 of Subpart E of Part 54 of Title 47 CFR, then, with respect to such “Tribal lands,” the Company also offers “Tribal Link Up,” as defined in § 54.413 of Subpart E of Part 54 of Title 47 CFR to each “eligible resident of Tribal lands,” as defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR. Tribal Link Up provides, under certain circumstances, (i) a reduction of the customary charge for commencing telecommunications service and (ii) other benefits pertaining to such charge and to interest charges, if any, that may apply thereto, all as specified more fully in Subpart E of Part 54 of Title 47 CFR.

(T)

The availability of the telephone assistance programs described in this schedule, or any of them, to any otherwise eligible subscriber or applicant may be subject to such subscriber or applicant granting his or her written consent to disclosure and/or transmission by the Company of certain information pertaining to that subscriber or applicant, including, but not necessarily limited to, his or her name, other subscriber- or applicant-identifying information, the service address to which the relevant telephone assistance program service is being applied for and/or is being furnished, the specific assistance program in which the subscriber or applicant participates or has applied to participate, and the date or dates of such participation or requested participation, all in accordance with Subpart E of Part 54 of Title 47 CFR.

(T)

Issued: July 15, 2015

Effective: September 1, 2015

Issued by: Kalama Telephone Company

By: Richard A. Finnigan

Title: Attorney

Kalama Telephone Company
FCC Form 481 (July 2016), Line 1210 and
FCC Form 481 (July 2016), Line 1221
Description of Terms & Conditions of Voice
Telephony Lifeline Plans and Description of
Information describing the terms and conditions
of any voice telephony service plans offered to
Lifeline subscribers
Per Instructions for Completing FCC Form 481

❖ Eligible Telecommunications Carrier

Kalama Telephone Company has been the local telephone company service in the Kalama area since 1904. During the intervening years, we have worked hard to build a telephone system that would provide high quality telecommunications service to the communities we serve. We have done this, notwithstanding the higher cost of serving areas in the State of Washington and when few, if any, other telephone companies are interested in serving our communities.

We have served and intend to continue to serve both residential and business customers in our service area with advanced telecommunications including internet access, high speed data services, special calling features and voice mail.

The basic services offered by Kalama Telephone Company are comprised of several components. At minimum, these include:

Services offered

Single party, voice grade access to the public switched network, including an unlimited amount of local usage (basic grade of service)

Monthly Charge
Residence \$16.00 Business \$21.00

Dual tone multi-frequency signaling or its functional equivalent (i.e., tone dialing)
No additional charge

Access to emergency 911 services

There is no additional charge by Kalama Telephone Company to end user customers for the ability to access emergency 911 services. ****

Access to operator service

There is no additional charge by Kalama Telephone Company for the ability to call the operator. However, the call may involve a charge depending on the service requested and the rates of the company whose operator handles the call.

Access to inter-exchange (Long Distance) services

There is no additional charge by Kalama Telephone Company to end-user customers for the ability to place and receive calls through long distance networks of inter-exchange carriers that offer service through our network. However, the call may involve a charge from the inter-exchange (long distance) carrier depending on the type of the call.

Access to directory assistance

There is no additional charge by Kalama Telephone Company to end user customers for the ability to call Directory Assistance. However, the call may involve a Directory Assistance charge, the amount of which depends on the area called and the rates of the company whose operators accessed.

Toll limitations service for qualifying low-income customers

There is no additional charge by Kalama Telephone Company to qualifying low income consumers for toll blocking service. Qualifying low-income customers are generally those participating in the Lifeline program.

Lifeline Program

Kalama Telephone Company participates in the federal Lifeline program. Under this program, Kalama Telephone Company offers to qualifying low-income customers a discount off of the monthly rate for basic residential exchange service. For service on non-tribal reservation lands, Kalama Telephone Company current discounted monthly rate for Lifeline residential service is \$13.25. Additional discounts may apply for service to qualifying low-income customers on tribal property.

*The charges set forth are subject to change, and in some instances are subject to change without notice. Certain non-recurring charges may also apply to installation or change of service. **Applicable Federal, State, County and municipal taxes and surcharges, including a federally-mandated end user surcharge per line are in addition to these amounts. *** Discounts off of this rate are available to qualifying low-income customers. ****State and County taxes apply per line to fund the provisions of this capability.

These services are available to all qualifying subscribers of Kalama Telephone Company. The charges for these services are reflected each month on our normal telephone bill and may be accompanied by charges for services provided by Kalama Telephone Company. The services listed above are those that Kalama Telephone Company offers and must advertise in order to be eligible for federal support funds that are used to help offset the high cost of serving rural areas and bringing affordable telephone service to residents and businesses in rural areas. Other services are available by contacting Kalama Telephone Company's business office at 673-2755.

PAID ADVERTISEMENT

Kalama Telephone Company has been the local telephone company service in the Kalama area since 1904. During the intervening years, we have worked hard to build a telephone system that would provide high quality telecommunications services to the communities we serve. We have done this notwithstanding the higher cost of serving rural areas in the State of Washington and when few, if any, other telephone companies were interested in serving our communities.

We have served and intend to continue to serve both residential and business customers in our service area with advanced telecommunication services, including internet access, high speed data services, special calling features and voice mail.

The basic services offered by Kalama Telephone Company are comprised of several components. At a minimum, these include:

SERVICE OFFERED:	MONTHLY CHARGE*	
	Residence	Business
	\$16.00**/**	\$21.00

Single party, voice grade access to the public switched network, including an unlimited amount of local usage (basic grade of service)

Dual tone multi-frequency signaling or its functional equivalent (i.e. tone dialing) No additional Charge

Access to emergency 911 There is no additional charge by Kalama Telephone Company to end user customers for the ability to access emergency 911 services. ****

Access to operator service There is no additional charge by Kalama Telephone Company for the ability to call the operator. However, the call may involve a charge depending on the service requested and the rates of the company whose operator handles the call.

Access to interchange (long distance) services There is no additional charge by Kalama Telephone Company to end user customers for the ability to place and receive calls through long distance networks of interexchange carriers that offers services through our network. However, the call may involve a charge from the interexchange (long distance) carrier depending on the type of call.

Access to directory assistance There is no additional charge by Kalama Telephone Company to end user customers for the ability to call Directory Assistance. However, the call may involve a Directory Assistance charge, the amount of which depends on the area called and the rates of the company whose operators accessed.

Toll limitation service for qualifying low-income customers There is no additional charge by Kalama Telephone Company to qualifying low-income customers for toll blocking service. Qualifying low-income customers are generally those participating in the Lifeline program.

Lifeline Program Kalama Telephone Company participates in the federal Lifeline program. Under this program, Kalama Telephone Company offers to qualifying low-income customers a discount off of the monthly rate for basic residential exchange lands. For service on nontribal reservation lands, Kalama Telephone Company's current discounted monthly rate for residential service is \$13.25. Additional discounts may apply for service to qualifying low-income customers on tribal lands.

* The charges set forth are subject to change, and in some instances are subject to change without notice. Certain non-recurring charges may also apply to installation or change of service. ** Applicable Federal State, County and municipal taxes and surcharges, including a federally mandated end user surcharge per line, are in addition to these amounts. *** Discounts of this rate are available to qualifying low-income consumers. **** State and Country taxes apply per line to fund the provision to this capability.

These services are available to all qualifying subscribers of Kalama Telephone Company. The charges for these services are reflected each month on our normal telephone bill, and may be accompanied by charges for other services provided by Kalama Telephone Company. The services listed above are those that are used to help offset the high cost of serving rural areas and bringing affordable telephone service to residents and businesses in rural areas. Other services are available by contacting Kalama Telephone Company business office at 673-2755.

KALAMA TELEPHONE COMPANY

PAID ADVERTISEMENT

**Kalama Telephone Company
FCC Form 481 (July 2016), Line 1222
Description of Details on the number of minutes
provided as part of the plan Per Instructions
for Completing FCC Form 481**

Kalama Telephone Company only provides its lifeline customers a flat rate local service which includes unlimited local and extended area service (EAS) calling.

**Kalama Telephone Company
FCC Form 481 (July 2016), Line 1223
Description of,
and rates for each such plan Per Instructions
for Completing FCC Form 481**

Kalama Telephone Company does not provide toll services directly to subscribers. Kalama Telephone Company does provide its subscribers with access to toll providers (long distance carriers). A lifeline subscriber may choose their own toll provider and are subject to the rates of the selected toll provider.



June 22, 2016

Ms. Marlene H. Dortch, Secretary
Federal Communication Commission
Office of the Secretary
455 12th Street, SW
Washington, DC 20554

RE: WC Docket No. 14-58 –
Annual Report Due July 1, 2016, FCC Form 481 for
Rate of Return Carriers Receiving High-Cost Support –
47 C.F.R. § 54.313(f)(1) “Milestone Certification”

Dear Ms. Dortch:

In compliance with the filing requirements associated with FCC Form 481 due July 1, 2016, and in compliance with Section 53.313(f)(1) of the Commission’s rules, Kalama Telephone Company (Study Area 522426) hereby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

Sincerely,

KALAMA TELEPHONE COMPANY

A handwritten signature in black ink, appearing to read "S. Hanson", is written over a horizontal line.

Steven D. Hanson
President

Kalama Telephone Company

FCC Form 481 (July 2016),

Line 3022 Copy of Financial Statement, Line 2023 Reviewed by Certified Public Account,
and Line 3025 Document with Balance Sheet, Income Statement and Statement of Cash Flows
provided as part of the plan Per Instructions for Completing FCC Form 481

**KALAMA TELEPHONE
COMPANY, INC.**

(A Wholly-Owned Subsidiary of
Scatter Creek, Ltd.)

Financial Statements

December 31, 2015 (Reviewed) and 2014 (Audited)

KALAMA TELEPHONE COMPANY, INC.
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

Financial Statements

December 31, 2015 (Reviewed) and 2014 (Audited)

INDEPENDENT ACCOUNTANT'S REVIEW REPORT 1-2

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Statements of Cash Flows6-7

Notes to Financial Statements8-16



1501 Regents Blvd., Suite 100
Fircrest, WA 98466-6060

Independent Accountant's Review Report

Board of Directors
Kalama Telephone Company, Inc.
Kalama, Washington

We have reviewed the accompanying financial statements of Kalama Telephone Company, Inc. (a wholly-owned subsidiary of Scatter Creek, Ltd.) (the "Company"), which comprise the balance sheet as of December 31, 2015, and the related statements of operations and retained earnings and cash flows for the year then ended, and the related notes to the financial statements. A review includes primarily applying analytical procedures to management's financial data and making inquiries of company management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement whether due to fraud or error.

Accountant's Responsibility

Our responsibility is to conduct the review engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the American Institute of Certified Public Accountants. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial statements for them to be in accordance with accounting principles generally accepted in the United States of America. We believe that the results of our procedures provide a reasonable basis for our conclusion.

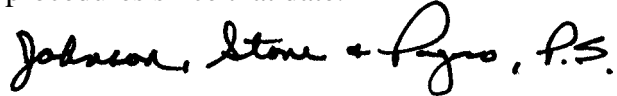
Accountant's Conclusion

Based on our review, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in accordance with accounting principles generally accepted in the United States of America.

Board of Directors provided as part of the plan Per Instructions for Completing FCC Form 481
Kalama Telephone Company, Inc.

Prior Period Financial Statements

The 2014 financial statements were audited by us, and we expressed an unqualified opinion on them in our report dated March 11, 2015, but we have not performed any auditing procedures since that date.



JOHNSON, STONE & PAGANO, P.S.

February 17, 2016

Kalama Telephone Company
FCC Form 481 (July 2016),
Line 3022 Copy of Financial Statement, Line 2023 Reviewed by Certified Public Account,
and Line 3025 Document with Balance Sheet, Income Statement and Statement of Cash Flows
provided as part of the plan Per Instructions for Completing FCC Form 481

FINANCIAL STATEMENTS

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**Kalama Telephone Company
FCC Form 481 (July 2016), Line 3024
Certification of Underlying Information by a Company Officer
provided as part of the plan Per Instructions
for Completing FCC Form 481**

In compliance with the filing requirements associated with FCC Form 481 due July 1, 2016, and in compliance with Section 53.313(f)(2) of the Commission's rules, Kalama Telephone Company (Study Area 522426) hereby certifies that Kalama Telephone Company was not audited by independent certified public accountant in the ordinary course of business for the preceding fiscal year ending December 31, 2015; and that the data, as reported in the FCC Form 481, is accurate.



Steven D. Hanson
President