1.0 Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade), 2-Wire Analog Distribution Loop:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	

(d) Established Service Intervals for existing DS-1 Capable Loops, DS1 Capable Feeder Loop:

a)	1 – 24 lines	9 Business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 Business days
b)	4 or more	ICB

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a)	1-8 lines	5 Business days (3 Business days, effective July 1, 2001)
b)	9-16 lines	6 Business days (3 Business days, effective July 1, 2001)
c)	17-24 lines	7 Business days (3 Business days, effective July 1, 2001)
d)	25 or More	ICB

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a)	1-8 lines	15 Business days	
b)	9 or more	ICB	

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing, Line Splitting, and Shared Distribution Loop:

2	4 Hours OSS
48	8 Hours AS

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, xDSL-I Capable Loops, DS1 Capable Loops, DS3 Capable Loops, and Ocn Capable Loops:

4 Hours

(j) Quick Loop

a)	1 to 8 Lines	Three (3) Business Days
b)	9 to 16 Lines	Three (3) Business Days
c)	17 to 24 Lines	Three (3) Business Days
d)	25 or more Lines	ICB

(k) OCn Loop

1 or more Lines	ICB	
-----------------	-----	--

(I) Shared Distribution Loop

1 or more Lines	Five (5) Business Days	

2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
UDIT, EUDIT, UCCRE			
DS0	1 to 8	High Density: Five (5)	4 hrs. High
		Business Days	Density
		Low Density: Six (6)	4 hrs. Low
	9 to 16	Business Days High Density: Six (6)	Density 4 hrs. High
	91010	Business Days	Density
		Business Days	Density
		Low Density: Seven (7)	4 hrs. Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs. High
		Business Days	Density
		Low Density: Eight (8)	4 hrs. Low
	0.5	Business Days	Density
DC4	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5) Business Days	4 hrs High Density
		Business Days	Density
		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs High
		Business Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
DS3	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
		Business Days	Density
		·	
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs
UDIT AND EUDIT Facility	Single Band Width	UDIT Interval + 3 days	

3.0 Unbundled Local Switching Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
Feature(s) (Features change without inward line activity and not impacting	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
the design of the circuit.)	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a U S WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density
		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through Customized Routing		ICB	24 hrs.

Unbundled Switching – DS1 Trunk	1 to 9 Dorto	High Donaity, Five (F)	24 bro High
Port Port	1 to 8 Ports	High Density: Five (5)	24 hrs. High
1 011		Business Days	Density
		Low Donaity Civ (C)	O4 has I am
		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Ports	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	17 to 24 Ports	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Ports	ICB	24 hrs.
Unbundled Switching – Message	High Density	Seven (7) Business	24 hrs.
Trunk Groups		Days	
Translation questionnaire	1 to 24		
required	25 to 48	Eight (8) Business Days	24 hrs.
Routing to trunks is ordered	49 to 72	Ten (10) Business Days	24 hrs.
separately as Customized	73 to 96	Twelve (12) Business	24 hrs.
Routing		Days	
DS1 trunk port & UDIT in place.	97 to 120	Fourteen (14) Business	24 hrs.
		Days	
	121 to 144	Fifteen (15) Business	24 hrs.
		Days	
	145 to 168	Sixteen (16) Business	24 hrs.
		Days	
	169 to 240	Eighteen (18) Business	24 hrs.
		Days	
	241 or more	ICB	24 hrs.
	Low Density	Eighteen (18) Business	24 hrs.
	1 to 24	Days	
	25 to 72	Nineteen (19) Business	24 hrs.
		Days	
	73 to 120	Twenty (20) Business	24 hrs.
		Days	
	121 or more	ICB	24 hrs.
Unbundled Switching – Two Way	1 to 8 Trunks	High Density: Five (5)	24 hrs. High
and DID Equivalent Group		Business Days	Density
(add/change/increase)			
DS1 trunk port in place		Low Density: Six (6)	24 hrs. Low
	0	Business Days	Density
	9 to 16 Trunks	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Law Danaita Carra (7)	04 has 1
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density

			1
	17 to 24 Trunks	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		-	-
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Trunks	ICB	24 hrs.
Unbundled Switching – PRI-ISDN	1 to 8	High Density: Five (5)	4 hrs. High
Capable Trunk-Side		Business Days	Density
DS1 Trunk port in place			
		Low Density: Six (6)	4 hrs. Low
		Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs. High
		Business Days	Density
		,	,
		Low Density: Seven (7)	4 hrs. Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs. High
		Business Days	Density
		,	,
		Low Density: Eight (8)	4 hrs. Low
		Business Days	Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	Design changes –	New service request –	24 hrs
	8 Business days	10 Business days	
	Non-design	j	
	changes – 5		
	Business days		
	Service changes –		
	5 Business days		
	5 Daoin 1000 days		

4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Dark Fiber					
Initial Records Inquiry (IRI) (simple & complex)			N/A	Ten (10) Business Days	N/A
Field Verification And Quote Preparation (FVOP)			N/A	Twenty (20) Business Days	N/A
Provisioning (non- FVOP requests)			N/A	Twenty (20) Business Days	
OC3 and Higher			N/A	ICB	

5.0 Unbundled Network Elements Platform (UNE-P) Service Interval Table:

			Repair
Product	Services Ordered	Installation Commitments	Commitments
UNE-P POTS 'New'- Soft Dial Tone (SDT) [Where available] Facility Check indicates "AVAILABLE (SDT)" and DISPATCH "NO"		Two (2) Business Days (regardless of the time of day the request is received)	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Flow Through, Fully Electronic	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Flow Through, Fully Electronic	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	20-39 Lines	Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Simple CO Features, or Number	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Simple CO Features, or Number	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes	20-39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Suspend/Restore	Customers with service placed on "vacation"	Next Business Day	24 hrs OOS 48 hrs AS
	Treatment for Non- payment issues	Same Business Day as payment receipt validated	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence New Installs, Address Changes, Changes with inward line activity Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"	1 to 39 Lines	Next available due date as indicated by Appointment Scheduler Note: Appointment Scheduler minimum default interval is 3 (Three) Business Days.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS

LINE D DOTS 'Now' Business	1 to 10 Lin	Next evelleble due date es	24 hrs 000
UNE-P POTS 'New'-Business	1 to 19 Lines	Next available due date as	24 hrs OOS
New Installs, Address Changes,		indicated by Appointment	48 hrs AS
Changes with inward line activity		Scheduler	
Facility Check indicates		Note: Appointment Scheduler	
"AVAILABLE DISP. REQ" and		minimum default interval is 3	
DISPATCH "YES"		(Three) Business Days.	
	20-39 Lines	Four (4) Business Days or	24 hrs OOS
		next available due date	48 hrs AS
		thereafter as indicated by	
	40	Appointment Scheduler.	244 222
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-	1-10 Listings	Two (2) Business Days	
Directory Listings Changes	11 to 20 Listings	Five (5) Business Days	
(R Orders)	21-50 Listings	Ten (10) Business Days	
	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
	Add Voice Mail to	Three (3) Business Days	
	POTS line		
Voice Mail			
Conversions to UNE-P POTS-	1 to 39 Lines	Three (3) Business days	24 hrs OOS
POTS Residence to UNE-P			48 hrs AS
- Conversion as Specified	40 or more lines	ICB	24 hrs OOS
- Simple CO Features			48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS	1 10 00 200	received before 12:00 p.m., or,	48 hrs AS
Residence		Next Business Day if received	101110710
- Conversion as Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 19 Lines	Three (3) Business days	24 hrs OOS
POTS Business to UNE-P			48 hrs AS
- Conversion As Specified	20 to 39 Lines	Four (4) Business Days	24 hrs OOS
- Simple CO Features			48 hrs AS
	40 or more Line	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Business		Next Business Day if received	
- Conversion As Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P Line Splitting –	1 to 8 Lines	High Density: Five (5)	24 hrs OOS
UNE-P POTS to UNE-P POTS		Business Days	48 hrs AS
with Line Splitting		,	
- Conversion As Specified		Low Density: Six (6) Business	
· ·		Days	

	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
	9 to 10 Lines	days	48 hrs AS
		dayo	10 1110 710
		Low Density: (9) Business	
		Days	
	17 to 24 Lines	High Density: (7) Business	24 hrs OOS
	17 10 24 21103	Days	48 hrs AS
	25-39 Lines	ICB	24 hrs OOS
	20-03 LIIIC3	l lob	48 hrs AS
	40 or more Lines or	ICB High Density: Five (5)	24 hrs OOS
	if Conditioning is	Business Days	48 hrs AS
	required	Business Bays	401113710
UNE-P Line Splitting –	1 to 8 Lines	High Density: Six (5) Business	24 hrs OOS
POTS Residence or POTS	1 to 0 Lines	days	48 hrs AS
Business with Line Sharing to		days	401113710
UNE-P POTS with Line Splitting		Low Density: Six (6) Business	
- Conversion as Specified		Days	
gentarion de opcomod	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
	O TO LINGS	days	48 hrs AS
		dayo	-10 1110 710
		Low Density: Nine (9)	
		Business Days	
	17 to 24 Lines	High Density: Seven (7)	24 hrs OOS
	17 to 2 1 2.1100	Business Days	48 hrs AS
		Buomoco Buyo	10 1110 710
		Low Density: Ten (10)	
		Business Days	
	25-39 Lines	ICB	24 hrs OOS
			48 hrs AS
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
	9 to 16 Trunks	Six (6) Business Days	4 hrs
		, ,	
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
Conversions to UNE-P PBX –	1 to 8 Trunks	Five (5) Business Days	4 hrs
Conversion As Specified or			
Conversion As Is	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	. 10 0 =11100	1 (=0) Duoniooo Duyo	0

	10 to 12 Lines	Twenty four (24) Business	4 hrs
	TO TO TE EITICS	Days	71113
	13 or more Lines	ICB	4 hrs
Conversions to UNE-P DSS-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversions to UNE-P DSS-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
New Installs, Address Changes, Change to add Loop (N2Q)	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Three (3) Business Days	24 hrs
Add or Change Feature(s), Add Primary Directory Number (PDN) to established Loop (N2Q), Add Call Appearance	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN	1 to 10 Lines	Three (3) Business Days	24 hrs
BRI- Conversion As Is	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if a Loop is added or changed	24 hrs
	11 or more Lines	ICB	24 hrs
UNE-P ISDN PRI 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3	Nine (9) Business Days	4 hrs
PRI- T1 Facility	4 or more	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3 Lines	Twelve (12) Business Days	4 hrs
PRI-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs

	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 -	1 to 10 Lines	Five (5) Business Days	24 hrs OOS
Non Designed-			48 hrs AS
Conversions as Specified	11 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P Centrex 21 -	1 to 10 Lines	Five (5) Business Days or	24 hrs OOS
Non Designed-	[Facility check	Next available due date	48 hrs AS
New Installations	indicates "Available	thereafter as indicated by	
	Dispatch Required"	Appointment Scheduler.	
	and Dispatch "Yes".]	IOD	04 1 000
	11 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P Centrex Plus / UNE-P	1 to 10 Lines - No	Twenty (20) Business Days	24 hrs OOS
Centron	Optional Features	Wellty (20) Dusiliess Days	48 hrs AS
[Centron is MN only]	1 to 10 Lines - w/	ICB	24 hrs OOS
Common Block Configuration	Optional Features	100	48 hrs AS
Required	(i.e., ARS, DFIs,		10107.0
- Establish Common Block	SMDR, UCD, etc.)		
	11-21 Lines – No	Twenty (20) Business Days	24 hrs OOS
	Optional Features		48 hrs AS
	11 to 21 Lines –	ICB	24 hrs OOS
	w/Optional Features		48 hrs AS
	(i.e., ARS, DFIs,		
	SMDR, UCD, etc.)	100	0.00
	22 or more Lines	ICB	24 hrs OOS
	with or without		48 hrs AS
UNE-P Centrex Plus / UNE-P	Optional Features 1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS
Centron	I TO TO LINES	werity (20) business bays	48 hrs AS
[Centron is MN only]	11 or more Lines	ICB	24 hrs OOS
Common Block Configuration	. I OI MOIO LINGS		48 hrs AS
Required			.51575
- Feature Additions requiring			
Common Block activity per			
Common Block			
UNE-P Centrex Plus / UNE-P	Per Common Block	Five (5) Business Days	24 hrs OOS
Centron	(must be existing		48 hrs AS
[Centron is MN only]	Line Class		
Common Block Configuration	Codes(LCCs)/		
Required	CAT/NCOS/DPAT)		
- Line Class Codes (LCCs)/ CAT/NCOS/DPAT			
additions/changes requiring			
Common Block work.			
Common Blook Work	If new	Twenty (20) Business Days	24 hrs OOS
	LCC/CAT/NCOS or		48 hrs AS
	DPAT		

UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Centrex Management System (CMS)	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed)	Twenty (20) Business Days (after the initial Common Block & associated lines are installed)	N/A
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	Thirteen (13) Business Days (may be longer due to facility due date requirements)	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only]	Additional/New Station Lines to be added to CMS	Five (5) Business Days after line is installed	N/A
No Common Block	Additions	Five (5) Business Days	N/A
Configuration Required - Centrex Management System (CMS) Network Access Registers (NARs)	Change from Non Blocked to Blocked Service	ICB	N/A
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	1 to 10 Lines per location	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation.	11 to 20 Lines per location	Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	21 or more Lines per location	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] No Common Block Configuration Required Line Feature changes/additions/ Removals	20 or more Lines	ICB	24 hrs OOS 48 hrs AS

INC. 20 (20 (100 - 100	T. I. (5-1/5)	T:: (10) D : D	0.11
UNE-P Centrex Plus / UNE-P	Tie Lines/DFI/FX	Thirteen (13) Business Days	24 hrs OOS
Centron		(may be longer due to facility	48 hrs AS
[Centron is MN only]		due date requirements)	
No Common Block			
Configuration Required			
Designed Services subsequent			
to initial Common Block			
installation			
UNE-P Centrex Plus / UNE-P	Subsequent to	Twenty (20) Business Days	24 hrs OOS
Centron	Common Block	(may be longer if the activation	48 hrs AS
[Centron is MN only]	Installation	of ARS is tied to a Private Line	
No Common Block		facility installation)	
Configuration Required	Changes to	Business Days:	24 hrs OOS
Automatic Route Selection	Patterns:	Five (5) days	48 hrs AS
(ARS)	1 to 25 changes	Ten (10) days	
	26 to 50 changes	Twenty (20) days	
	51 or more changes		
	Adding new Patterns	Twenty (20) Business Days	24 hrs OOS
	7.00	(=0, =0000 = 0,0	48 hrs AS
UNE-P Centrex Plus / UNE-P	Per Request	Thirteen (13) Business Days	24 hrs OOS
Centron			48 hrs AS
[Centron is MN only]			
No Common Block			
Configuration Required			
Uniform Call Distribution (UCD)			
UNE-P Centrex Plus / UNE-P	Blocks	Five (5) Business Days	N/A
Centron	(No limit on amount	l ivo (5) Basilloss Bays	1 4// 1
[Centron is MN only]	of numbers.)		
No Common Block			
Configuration Required			
Additional Numbers subsequent			
to initial Common Block			
installation			
NOTE: Additional numbers are			
"chipped" into the Common			
Block at the time of request.			

6.0 Enhanced Extended Loop Service Interval Table (EEL):

			Repair
Product	Services Ordered	Installation Commitments	Commitments
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL)-		Business Days	Density
DS0 or Voice Grade		Law Dagaita Civ (6) Duainean	4 6 70 1 000
Equivalent		Low Density: Six (6) Business	4 hrs Low
	9 to 16	Days High Density: Six (6) Business	Density
	9 10 16		4 hrs High Density
		Days	Density
		Low Density: Seven (7)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL) –		Business Days	Density
DS1		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
	9 10 10	Days	Density
		Lays	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
	05	Business Days	Density
Enhanced Entended Later	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
(EEL) – DS3		Business Days	Density
555		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	4 or more Circuits	ICB	4 hrs
	1 . or more officials	1.00	. 1110

Enhanced Extended Loop Conversions (EEL-C) –	ICB	24 hrs OOS 48 hrs AS
Private Line (PLTS) - Conversion as is		

* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).