



January 29, 2007

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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Attention: Kristen Russell
Robert Williamson

Reference: SERVICE QUALITY PERFORMANCE REPORT – December, 2006

Dear Ms. Russell:

Enclosed please find the combined performance results for CenturyTel of Washington for December, 2006. These statistics are based on criteria approved in Docket No UT-921192: General Order No. R-384.

If you have any questions, please feel free to contact the undersigned at 253-851-1450.

Sincerely,

Tim Grigar
General Manager, WA OR
CenturyTel of Washington, Inc

cc Distribution Listed Below:

Terry Beeler - Wentzville	Mark Johnston
Cal Simshaw - Vancouver	Ted Hankins – Monroe
Gig Harbor Call Center	Ty Lemaster
Mary Taylor	Dan Roso
Steve Densley	Ross Skinner



Trouble Ticket Report

December 2006

EXCHANGE	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06	Jul 06	Aug 06	Sep 06	Oct 06	Nov 06	December 2006		
													Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
ALMIRA	0.69%	4.87%	0.23%	1.16%	0.93%	2.78%	1.39%	1.36%	0.91%	0.70%	1.40%	0.70%	3	0.71%	
AMES LAKE	1.15%	1.16%	0.87%	1.46%	0.15%	2.20%	0.73%	1.32%	1.63%	0.45%	1.34%	3.12%	19	2.84%	
ARLETTA	0.77%	1.35%	1.42%	1.22%	1.05%	0.72%	1.07%	0.83%	0.95%	0.93%	1.29%	1.93%	45	1.56%	
ASHFORD	2.75%	3.78%	2.69%	1.58%	1.30%	1.66%	1.73%	1.19%	2.10%	0.65%	1.87%	2.52%	37	3.46%	
BASIN CITY	1.00%	1.14%	0.72%	1.29%	0.86%	3.46%	0.58%	0.87%	0.44%	0.30%	0.74%	1.48%	7	1.04%	
BEAVER	0.90%	1.79%	2.25%	0.22%	0.23%	0.23%	0.23%	0.70%	0.23%	1.18%	1.17%	2.84%	6	1.42%	
BLAKELY ISL	0.89%	0.00%	0.00%	1.79%	0.90%	0.60%	2.96%	0.30%	0.59%	0.31%	0.31%	0.00%	4	1.28%	
CARNATION	1.32%	1.78%	2.06%	1.13%	1.03%	1.89%	1.49%	0.63%	1.22%	1.72%	1.72%	2.71%	52	3.17%	
CATHLAMET	2.49%	1.63%	2.49%	2.08%	1.73%	1.88%	1.67%	1.29%	1.28%	1.37%	2.02%	2.38%	20	1.44%	
CHENEY / EWU	0.50%	1.12%	0.95%	0.59%	0.67%	0.69%	0.81%	1.24%	0.59%	0.71%	0.72%	1.59%	26	0.56%	
CHEWELAH / VALLEY	1.11%	1.88%	1.37%	1.61%	0.88%	1.44%	2.31%	1.77%	2.46%	1.31%	1.22%	1.12%	46	1.08%	
CHINOOK	2.43%	1.97%	1.24%	0.99%	1.49%	2.94%	0.98%	1.48%	2.46%	1.00%	1.24%	1.75%	2	0.51%	
CLALLAM BAY	1.04%	2.60%	2.22%	0.78%	0.79%	1.19%	1.59%	0.79%	0.92%	1.46%	1.20%	1.21%	23	3.09%	
CLEARWATER	0.00%	3.60%	2.17%	2.13%	0.71%	1.38%	1.41%	0.00%	0.00%	0.00%	0.76%	2.21%	2	1.50%	
CONNELL	0.58%	1.22%	0.51%	5.93%	0.77%	1.35%	0.84%	0.65%	0.45%	0.20%	0.67%	0.20%	5	0.33%	
COULÉE CITY	1.08%	1.45%	0.60%	0.97%	0.73%	1.09%	1.34%	1.09%	1.93%	0.88%	1.79%	1.70%	6	0.79%	
COWICHE	0.80%	0.70%	0.50%	1.09%	0.89%	0.50%	0.60%	0.70%	0.90%	0.50%	0.51%	1.22%	13	1.32%	
CRESTON	0.99%	0.74%	0.49%	0.49%	0.74%	0.98%	1.22%	0.49%	0.97%	0.75%	1.50%	1.51%	2	0.51%	
CURTIS	2.40%	1.60%	1.20%	0.80%	0.79%	0.40%	3.39%	1.39%	1.39%	1.26%	0.60%	1.61%	12	2.40%	
DAVENPORT	0.81%	1.14%	0.43%	0.91%	0.62%	0.77%	0.91%	0.67%	1.30%	0.98%	1.09%	0.90%	16	0.80%	
EASTSOUND	0.90%	0.96%	0.63%	0.94%	0.62%	0.87%	1.28%	0.72%	0.97%	1.21%	1.21%	1.32%	72	1.53%	
EDWALL-TYLER	3.58%	2.61%	2.63%	1.94%	2.39%	1.45%	1.68%	1.94%	2.18%	2.21%	0.73%	1.95%	6	1.46%	
ELMA _{Trouble Report}	1.72%	2.00%	2.15%	1.76%	1.42%	1.66%	1.25%	1.38%	1.77%	1.18%	1.41%	2.76%	105	2.54%	



Trouble Ticket Report

December 2006

EXCHANGE	December 2006												Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below.
	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06	Jul 06	Aug 06	Sep 06	Oct 06	Nov 06			
ELTOPIA	1.05%	2.81%	0.70%	1.04%	0.00%	1.41%	3.20%	1.77%	1.44%	0.73%	1.82%	1.83%	3	1.11%	
EUREKA	0.85%	1.12%	1.41%	2.51%	1.13%	3.69%	0.85%	0.87%	0.29%	1.57%	0.94%	0.94%	3	0.92%	
FALL CITY	1.34%	1.76%	1.15%	1.13%	0.96%	1.11%	1.62%	1.30%	1.41%	1.31%	1.51%	1.49%	40	1.28%	
FORKS	0.77%	1.13%	0.91%	0.80%	0.52%	0.50%	0.44%	0.52%	0.42%	0.58%	0.67%	2.00%	40	1.12%	
FOX ISLAND	1.41%	2.13%	1.62%	0.60%	1.16%	0.80%	1.18%	0.44%	1.01%	1.29%	1.11%	1.73%	20	1.34%	
FRIDAY HARBOR	2.20%	1.28%	1.37%	1.17%	0.80%	1.22%	1.35%	1.10%	1.89%	1.91%	1.52%	2.27%	107	1.61%	
GIG HARBOR	1.02%	1.13%	1.06%	0.85%	0.87%	0.73%	0.81%	0.81%	0.99%	0.92%	0.96%	1.28%	276	1.18%	
GLENOMA	4.18%	3.54%	3.32%	2.62%	2.90%	1.92%	3.35%	1.93%	0.48%	1.72%	1.48%	2.48%	15	3.71%	4
HANSVILLE	1.54%	1.76%	1.23%	0.81%	0.87%	1.43%	1.32%	1.00%	1.89%	1.75%	1.95%	1.90%	30	1.73%	
HARRINGTON	3.04%	2.85%	1.64%	1.24%	1.24%	1.25%	0.62%	2.08%	0.85%	0.22%	0.68%	0.23%	5	1.13%	
HUMPTULPS	0.82%	1.88%	1.36%	1.90%	1.34%	1.88%	1.87%	1.08%	1.66%	0.85%	2.82%	3.94%	5	1.43%	
INCHELIUM/HUNTERS	0.53%	0.87%	0.93%	0.80%	0.66%	0.99%	1.05%	0.66%	0.72%	0.80%	1.02%	0.89%	15	1.03%	
KAHLOTUS	0.00%	2.06%	1.55%	1.55%	0.52%	0.00%	1.03%	0.51%	0.00%	0.51%	0.00%	0.50%	2	1.01%	
KETTLE FALLS	1.50%	1.69%	1.57%	1.05%	1.31%	2.83%	2.27%	1.86%	1.45%	1.09%	1.09%	0.98%	21	0.79%	
KINGSTON	1.57%	1.71%	1.83%	1.44%	1.23%	1.22%	1.05%	0.84%	1.17%	1.23%	1.57%	1.57%	98	2.05%	
LAKE QUINAULT	2.45%	1.98%	1.98%	1.31%	1.46%	1.62%	1.29%	2.27%	1.46%	1.49%	0.82%	2.76%	15	2.46%	
LAKKBAY	1.53%	2.00%	2.86%	2.04%	1.29%	1.53%	1.38%	0.95%	1.27%	1.34%	1.46%	2.48%	125	2.31%	
LIND	0.38%	1.53%	0.77%	1.54%	1.17%	0.98%	1.77%	1.20%	1.01%	1.43%	0.82%	0.82%	1	0.21%	
LONG BEACH	1.54%	2.00%	1.20%	1.28%	1.26%	0.87%	1.06%	0.94%	1.09%	1.17%	1.10%	2.04%	37	0.91%	
LOPEZ	1.21%	0.71%	0.92%	1.05%	1.55%	0.88%	1.86%	0.99%	1.20%	1.17%	1.26%	2.14%	41	1.73%	
MATHEWS CORNER	1.23%	1.45%	0.63%	0.63%	1.88%	2.29%	5.03%	1.05%	0.63%	2.32%	1.50%	1.94%	8	1.73%	
MCCLEARY	1.03%	1.35%	1.89%	0.69%	0.69%	0.77%	1.01%	0.87%	0.79%	1.13%	1.47%	1.40%	15	1.25%	
MEDICAL LAKE <small>Volume Report</small>	1.05%	1.48%	0.76%	0.73%	0.93%	1.09%	1.17%	0.97%	1.30%	0.87%	0.64%	0.84%	12	0.40%	



Trouble Ticket Report

December 2006

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	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06	Jul 06	Aug 06	Sep 06	Oct 06	Nov 06			
MESA	0.97%	2.62%	1.33%	0.99%	0.66%	0.67%	0.34%	0.00%	0.00%	0.68%	0.35%	0.00%	0	0.00%	
MINERAL	5.13%	3.51%	1.58%	4.76%	3.51%	1.87%	3.45%	2.48%	3.41%	1.87%	1.88%	2.80%	11	3.40%	16
MONTESANO	0.85%	1.42%	1.55%	0.93%	0.52%	1.10%	0.63%	0.63%	0.72%	0.43%	1.06%	1.92%	57	1.57%	
MORTON	1.68%	1.30%	1.32%	1.65%	1.58%	1.71%	1.06%	1.58%	0.80%	1.20%	1.07%	1.78%	34	2.23%	
NEAH BAY	0.97%	0.65%	1.39%	1.18%	0.32%	1.30%	0.43%	1.19%	0.74%	1.06%	1.46%	1.05%	13	1.36%	
NESPELEM	0.87%	1.91%	1.34%	1.04%	1.75%	1.61%	2.45%	1.18%	2.33%	0.30%	1.07%	0.61%	4	0.61%	
NORTH BEND 831/888	0.97%	0.97%	1.02%	1.10%	0.58%	1.04%	0.98%	0.94%	1.00%	0.89%	1.14%	1.39%	97	1.25%	
NORTH VASHON	1.34%	2.91%	2.32%	1.13%	1.58%	0.83%	0.75%	1.50%	1.53%	1.94%	1.74%	2.37%	43	3.41%	69
OCEAN PARK	1.10%	1.27%	1.38%	1.52%	1.13%	0.58%	1.42%	0.72%	1.25%	0.79%	0.90%	2.47%	63	1.79%	
OCOSTA	3.04%	2.34%	1.40%	0.95%	0.73%	1.98%	0.99%	0.75%	0.51%	0.54%	0.54%	3.79%	5	1.37%	
ODESSA	1.20%	1.97%	0.77%	0.99%	0.88%	1.44%	0.99%	1.11%	1.11%	0.23%	1.14%	1.03%	15	1.74%	
ORTING	1.34%	1.21%	1.12%	1.47%	1.17%	1.47%	1.37%	1.58%	1.39%	1.02%	0.94%	1.32%	93	1.49%	
PACIFIC BEACH	1.74%	2.35%	1.44%	1.33%	1.03%	0.72%	1.64%	1.53%	0.30%	0.72%	1.50%	2.20%	10	1.01%	
PACKWOOD	1.36%	1.60%	1.76%	3.55%	0.85%	1.23%	1.22%	0.61%	1.53%	0.85%	0.94%	2.47%	17	1.35%	
PELL	1.08%	2.52%	2.40%	1.21%	1.22%	2.06%	2.06%	0.61%	2.10%	1.15%	1.38%	2.25%	21	2.64%	
PUGET ISLAND	3.17%	4.11%	2.30%	3.51%	1.64%	2.35%	2.35%	1.43%	3.60%	1.95%	1.94%	2.90%	8	1.94%	
RANDLE	2.35%	4.33%	2.27%	2.65%	1.62%	2.49%	1.82%	0.77%	0.86%	1.05%	1.15%	2.60%	30	2.89%	
RAYMOND-LEBAM	1.30%	3.08%	2.22%	1.02%	0.84%	0.82%	1.39%	1.25%	1.36%	0.98%	1.36%	1.64%	78	2.62%	
REARDAN	1.40%	3.30%	1.57%	1.24%	1.08%	0.58%	1.01%	1.08%	2.25%	0.93%	1.10%	1.35%	19	1.61%	
RIMROCK/WHITEPASS	0.35%	1.37%	1.04%	1.04%	0.69%	2.06%	0.68%	0.67%	0.33%	0.67%	0.00%	0.34%	5	1.68%	
RITZVILLE-BENGE	1.03%	0.54%	0.97%	1.03%	0.86%	1.10%	1.16%	0.80%	0.80%	0.76%	0.58%	0.45%	5	0.32%	
ROYAL CITY	0.69%	1.74%	1.55%	1.44%	0.70%	1.00%	0.96%	1.46%	1.62%	1.59%	0.93%	1.55%	14	0.73%	
SNOQUALMIE RIDGE 396 <small>Holiday Report</small>	0.33%	0.34%	0.53%	0.69%	1.11%	0.36%	0.52%	0.41%	1.39%	0.32%	0.60%	0.94%	20	1.12%	



Trouble Ticket Report

December 2006

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	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06	Jul 06	Aug 06	Sep 06	Oct 06	Nov 06			
SNOQUALMIE PASS 434	1.94%	0.00%	0.87%	1.32%	0.22%	0.23%	1.82%	1.35%	2.01%	1.37%	0.23%	0.91%	3	0.67%	
SOUTH BEND	1.68%	2.10%	1.57%	1.27%	1.15%	1.88%	1.40%	1.48%	0.93%	1.89%	1.33%	2.72%	30	1.91%	
SOUTH PRAIRIE	1.63%	1.30%	1.06%	1.15%	0.83%	1.78%	1.59%	1.60%	1.42%	1.31%	1.33%	1.67%	74	3.05%	
SPANGLER	0.92%	1.11%	1.11%	1.12%	0.56%	0.38%	0.57%	0.95%	1.72%	0.19%	0.77%	1.74%	5	0.95%	
SPRAGUE	2.93%	2.02%	0.55%	1.11%	1.48%	1.48%	0.55%	1.85%	1.85%	2.20%	1.02%	1.64%	2	0.41%	
STARBUCK	1.32%	1.32%	0.00%	3.33%	1.31%	2.58%	3.25%	0.65%	0.66%	0.00%	0.74%	0.75%	3	2.27%	
TIETON	0.80%	1.49%	1.49%	0.67%	0.54%	0.68%	0.95%	0.54%	0.54%	0.55%	0.83%	0.96%	7	0.96%	
TWISP	0.65%	1.40%	0.30%	1.26%	0.55%	1.01%	1.91%	1.61%	0.80%	1.04%	0.70%	2.27%	22	1.11%	
VADER	1.91%	1.73%	1.93%	1.02%	1.12%	0.92%	1.75%	1.24%	1.24%	2.12%	1.27%	2.24%	19	2.02%	
VASHON	1.42%	1.72%	1.26%	1.29%	1.11%	0.66%	1.10%	1.32%	1.14%	1.23%	1.34%	1.13%	161	3.22%	
WASHTUCNA	0.38%	1.89%	0.00%	0.00%	1.87%	0.38%	0.38%	0.77%	3.05%	1.55%	1.17%	0.78%	0	0.00%	
WILBUR	1.52%	2.00%	0.67%	1.65%	0.88%	1.20%	0.60%	1.10%	1.31%	0.62%	0.62%	0.62%	12	1.24%	
WILSON CREEK	1.09%	1.36%	0.54%	0.82%	0.00%	1.62%	0.27%	1.90%	3.00%	0.55%	1.40%	0.84%	2	0.56%	
WINTHROP	1.06%	1.39%	0.85%	0.27%	0.67%	0.90%	0.76%	1.42%	1.19%	0.75%	0.80%	0.89%	21	0.94%	
YACOLT	1.63%	1.40%	2.24%	1.91%	0.56%	1.11%	1.83%	1.16%	1.22%	0.67%	1.29%	1.18%	23	1.30%	
GRAND TOTAL	1.26%	1.52%	1.32%	1.23%	0.96%	1.12%	1.21%	1.05%	1.21%	1.06%	1.14%	1.62%	2,509	1.52%	

Quality of Service

December 2006

(3) Missed Appointments / Installation

Total Appointments	Missed Appointments	Excluded Appointments
8,754	577	82

(4) Installation or Activation of Basic Service

Exchange Name	Total Orders for Month	7 Days or Less
Monthly Report:	See Attachment A	
Quarterly Report:	See Attachment B	
Bi-Annual Report	See Attachment C	

(5) Major Outages Over 48 Hours

# Over 48 Hours:	Any major outages were due to force majeure. We will file the data as an attachment
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(7) Switches - Dial Tone

On Track for Month?	Yes
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(8) Trunk Blocking

On Track for Month?	Yes
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(9) Repair Report / Repair Appointments Met

Total OOS	Total OOS Exempted by Rule	Net Trouble (total exempt)	Total of Net Trouble Cleared in 48 Hrs (Appts Met)	Total Net Not Cleared within 48 Hrs (Appointments Missed)
1743	215	1527	1302	225
Total Other Regulated Tickets	Total Exempted	Net Trouble Tickets (total exempt)	Total of Net Trouble Cleared in 72 Hrs (Appts Met)	Total Net Tickets Cleared in 72 Hours (Appointments Missed)
1157	86	1071	966	105

(4) Installation or Activation of Basic Service
Attachment A for December 2006

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	7 Days or Less
ALMIRA	0	0
AMES LAKE	2	2
ARLETTA	18	18
ASHFORD	14	14
BASIN CITY	7	7
BEAVER	3	3
BLAKELY ISLAND/DECATURE	1	1
CARNATION	8	8
CATHLAMET	22	22
CHENEY	49	47
CHEWELAH	44	44
CHINOOK	1	1
CLALLAM BAY	7	7
CLEARWATER	2	2
CONNELL	19	19
COULEE CITY	6	6
COWICHE	17	17
CRESTON	2	2
CURTIS	4	4
DAVENPORT	25	25
E.W.U.	0	0
EAST SOUND	35	35
EDWALL-TYLER	3	3
ELMA	35	34
ELTOPIA	0	0
EUREKA	5	5
FALL CITY	13	13
FORKS	49	49
FOX ISLAND	4	4
FRIDAY HARBOR	66	66
GIG HARBOR	121	121
GLENOMA	6	6
HANSVILLE	11	11
HARRINGTON	9	9
HUMPTULIPS	2	1
HUNTERS/INCHELIUM	23	23
KAHLOTUS	2	2
KETTLE FALLS	30	30
KINGSTON	35	35
LAKE QUINAULT	6	6
LAKEBAY	47	47
LIND	5	5
LONG BEACH	45	44
LOPEZ/SHAW ISLAND	12	12

(4) Installation or Activation of Basic Service
Attachment A for December 2006

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	7 Days or Less
MATHEWS CORNER	3	3
MCCLEARY	10	10
MEDICAL LAKE	29	29
MESA	5	5
MINERAL	5	5
MONTESANO	32	32
MORTON	25	25
NEAH BAY	9	9
NESPELEM	11	11
NORTH VASHON	18	18
NORTHBEND	40	40
OCEAN PARK	36	36
OCOSTA	4	4
ODESSA	8	8
ORTING	63	62
PACIFIC BEACH	13	13
PACKWOOD	32	31
PE ELL	11	11
PUGET ISLAND	7	7
RANDLE	20	20
RAYMOND	27	25
RAYMOND/LEBAM	1	1
REARDAN	4	4
RIMROCK	3	3
RITZVILLE-BENGE	12	12
ROYAL CITY	30	30
SNOQUALMIE PASS	8	8
SNOQUALMIE RIDGE	16	16
SOUTH BEND	16	16
SOUTH PRAIRIE	18	18
SPANGLE	7	7
SPRAGUE	6	6
STARBUCK	2	2
TIETON	9	9
TWISP	17	16
VADER	10	10
VALLEY	11	11
VASHON	22	22
WASHTUCNA	2	2
WILBUR	4	4
WILSON CREEK	4	4
WINTHROP	16	16
YACOLT	22	22

(4) Installation or Activation of Basic Service

Attachment B

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 Days or Less
ALMIRA	0	0
AMES LAKE	2	2
ARLETTA	18	18
ASHFORD	14	14
BASIN CITY	7	7
BEAVER	3	3
BLAKELY ISLAND/DECATURE	1	1
CARNATION	8	8
CATHLAMET	22	22
CHENEY	49	49
CHEWELAH	44	44
CHINOOK	1	1
CLALLAM BAY	7	7
CLEARWATER	2	2
CONNELL	19	19
COULEE CITY	6	6
COWICHE	17	17
CRESTON	2	1
CURTIS	4	4
DAVENPORT	25	25
E.W.U.	0	0
EAST SOUND	35	35
EDWALL-TYLER	3	3
ELMA	35	35
ELTOPIA	0	0
EUREKA	5	5
FALL CITY	13	13
FORKS	49	49
FOX ISLAND	4	4
FRIDAY HARBOR	66	66
GIG HARBOR	121	121
GLENOMA	6	6
HANSVILLE	11	11
HARRINGTON	9	9
HUMPTULIPS	2	2
HUNTERS/INCHELIUM	23	22
KAHLOTUS	2	2
KETTLE FALLS	30	27
KINGSTON	35	35
LAKE QUINAULT	6	5
LAKEBAY	47	46
LIND	5	5
LONG BEACH	45	45
LOPEZ/SHAW ISLAND	12	12
MATHEWS CORNER	3	3
MCCLEARY	10	10
MEDICAL LAKE	29	29

(4) Installation or Activation of Basic Service

Attachment B

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 Days or Less
MESA	5	5
MINERAL	5	5
MONTESANO	32	32
MORTON	25	25
NEAH BAY	9	9
NESPELEM	11	10
NORTH VASHON	18	18
NORTHBEND	40	40
OCEAN PARK	36	36
OCOSTA	4	4
ODESSA	8	8
ORTING	63	63
PACIFIC BEACH	13	13
PACKWOOD	32	32
PE ELL	11	11
PUGET ISLAND	7	7
RANDLE	20	20
RAYMOND	27	27
RAYMOND/LEBAM	1	1
REARDAN	4	4
RIMROCK	3	3
RITZVILLE-BENGE	12	12
ROYAL CITY	30	30
SNOQUALMIE PASS	8	8
SNOQUALMIE RIDGE	16	16
SOUTH BEND	16	16
SOUTH PRAIRIE	18	18
SPANGLE	7	7
SPRAGUE	6	6
STARBUCK	2	2
TIETON	9	9
TWISP	17	16
VADER	10	9
VALLEY	11	11
VASHON	22	22
WASHTUCNA	2	2
WILBUR	4	4
WILSON CREEK	4	3
WINTHROP	16	15
YACOLT	22	21

(4) Installation or Activation of Basic Service

Attachment C

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	180 Days or Less
ALMIRA	0	0
AMES LAKE	2	2
ARLETTA	18	18
ASHFORD	14	14
BASIN CITY	7	7
BEAVER	3	3
BLAKELY ISLAND/DECATURE	1	1
CARNATION	8	8
CATHLAMET	22	22
CHENEY	49	49
CHEWELAH	44	44
CHINOOK	1	1
CLALLAM BAY	7	7
CLEARWATER	2	2
CONNELL	19	19
COULEE CITY	6	6
COWICHE	17	17
CRESTON	2	2
CURTIS	4	4
DAVENPORT	25	25
E.W.U.	0	0
EAST SOUND	35	35
EDWALL-TYLER	3	3
ELMA	35	35
ELTOPIA	0	0
EUREKA	5	5
FALL CITY	13	13
FORKS	49	49
FOX ISLAND	4	4
FRIDAY HARBOR	66	65
GIG HARBOR	121	121
GLENOMA	6	6
HANSVILLE	11	11
HARRINGTON	9	9
HUMPTULIPS	2	2
HUNTERS/INCHELIUM	23	23
KAHLOTUS	2	2
KETTLE FALLS	30	30
KINGSTON	35	35
LAKE QUINAULT	6	6
LAKEBAY	47	47
LIND	5	5
LONG BEACH	45	45
LOPEZ/SHAW ISLAND	12	12
MATHEWS CORNER	3	3
MCCLEARY	10	10
MEDICAL LAKE	29	29

(4) Installation or Activation of Basic Service

Attachment C

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	180 Days or Less
MESA	5	5
MINERAL	5	5
MONTESANO	32	32
MORTON	25	25
NEAH BAY	9	9
NESPELEM	11	11
NORTH VASHON	18	18
NORTHBEND	40	40
OCEAN PARK	36	36
OCOSTA	4	4
ODESSA	8	8
ORTING	63	63
PACIFIC BEACH	13	13
PACKWOOD	32	32
PE ELL	11	11
PUGET ISLAND	7	7
RANDLE	20	20
RAYMOND	27	27
RAYMOND/LEBAM	1	1
REARDAN	4	4
RIMROCK	3	3
RITZVILLE-BENGE	12	12
ROYAL CITY	30	30
SNOQUALMIE PASS	8	8
SNOQUALMIE RIDGE	16	16
SOUTH BEND	16	16
SOUTH PRAIRIE	18	18
SPANGLE	7	7
SPRAGUE	6	6
STARBUCK	2	2
TIETON	9	9
TWISP	17	17
VADER	10	10
VALLEY	11	11
VASHON	22	22
WASHTUCNA	2	2
WILBUR	4	4
WILSON CREEK	4	4
WINTHROP	16	16
YACOLT	22	22



WASHINGTON STATE SERVICE QUALITY REPORT
EXPLANATION OF EXCEPTIONS
December 2006

EXCHANGE	Month/Year	REASON TROUBLE INDEX IS OVER 4 % (If NO, add to this list)
Almira	January 2006	2 - Translation trouble
Connell	March 2006	Drop repair (4); cable repair (5); mice in ped (1); bad test module (2); switch down (1)
	February 2006	14 - Replaced module, bad pair, repaired cable, repaired drop, power supply problem, tree fell on line.
Mathews Corner	June 2006	21 - Blown fuse / raccoon damages
Puget Island	January 2006	3 - System 706 Sicscore Noisy