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July 2, 2012

*Via ECFS*

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

Re: T-Mobile USA Inc. Eligible Telecommunications Carrier Annual Report and  
Certifications (Washington)  
WC Docket No. 10-90

Dear Ms. Dortch:

On behalf of T-Mobile USA, Inc. ("T-Mobile") and pursuant to Section 54.313 of the Commission's rules,<sup>1</sup> enclosed please find the redacted, public version of T-Mobile's Eligible Telecommunications Carrier Annual Report and Certifications ("Annual Report") relating to its designation as an eligible telecommunications carrier in certain areas in Washington. A confidential version of the Annual Report also is being submitted to your office under separate cover, including a request for confidential treatment pursuant to Section 0.459 of the Commission's rules, and to the administrator of the universal service fund.<sup>2</sup>

If you have any questions regarding this filing, please contact the undersigned.

Very truly yours,

/s/ Jennifer L. Kostyu

Jennifer L. Kostyu  
*Counsel to T-Mobile USA, Inc.*

Enclosures

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<sup>1</sup> 47 C.F.R. § 54.313.

<sup>2</sup> *Id.* § 0.459.

**T-MOBILE USA, INC. ELIGIBLE TELECOMMUNICATIONS CARRIER  
ANNUAL REPORT AND CERTIFICATIONS**

Filed Pursuant To:  
47 C.F.R. § 54.313  
WC Docket No. 10-90

July 2, 2012

T-Mobile USA, Inc., parent company to T-Mobile West Corporation<sup>1</sup>, a wholly-owned subsidiary of T-Mobile USA, Inc. (collectively referred to and doing business as “T-Mobile”) hereby submits its Annual Report and Certifications (“Annual Report”), pursuant to 47 C.F.R. § 54.313 on behalf of its Eligible Telecommunications Carrier (“ETC”) designation in Washington for Universal Service Administrative Company (“USAC”) assigned study area code 529013.<sup>2</sup>

On October 27, 2011, the Federal Communications Commission (“Commission”) adopted broad changes to certain Universal Service Fund mechanisms, including modifications to the requirements for ETC reporting and recertification.<sup>3</sup> In the *USF/ICC Transformation Order*, the Commission adopted new annual reporting requirements for ETCs.<sup>4</sup> The Commission also delegated to the Wireline Competition Bureau and the Wireless Telecommunications Bureau (“Bureaus”) the authority to revise and clarify rules as necessary to ensure that the reforms adopted in the *USF/ICC Transformation Order* were properly reflected in the rules. Thereafter, on February 3, 2012, the Bureaus

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<sup>1</sup> On June 25, 2012, T-Mobile West Corporation converted to a Limited Liability Corporation and was renamed to T-Mobile West LLC; T-Mobile is in the process of making all necessary submissions to effectuate this change.

<sup>2</sup> *In the Matter of the Petition of T-Mobile West Corporation For Designation as an Eligible Telecommunications Carrier and a Temporary Partial Exemption from WAC 480-123-030(1)(g) and WAC 480-123-070(6)*, Washington Utilities and Transportation Commission (“WUTC”), Order No. 01, Docket UT-101060, released October 14, 2010 (“*Designating Order*”).

<sup>3</sup> See *Connect America Fund*, Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd 17663 (2011) (“*USF/ICC Transformation Order*”).

<sup>4</sup> See 47 C.F.R. § 54.313.

released an Order clarifying certain reporting requirements, including those specifically related to ETCs that are subject to state commission authority.<sup>5</sup> The Bureaus noted that they would provide impacted ETCs sufficient time to file the annual reports after the FCC obtained approval for the information collection from the Office of Management and Budget under the Paperwork Reduction Act. On May 8, 2012, the Wireline Competition Bureau notified carriers that the annual reports for 2011 would be due on July 2, 2012.<sup>6</sup> Accordingly, this annual report and the certifications contained herein and attached comply with the new reporting requirements found in 47 C.F.R. § 54.313, which reflect the rule changes adopted in the *USF/ICC Transformation Order* and the *Clarifying Order*.

**1. Service Area**

In the *Designating Order*, the WUTC designated T-Mobile as an ETC, pursuant to 47 U.S.C. § 214(e)(2), in certain non-rural and rural telephone company wire centers in Washington for purposes of receiving federal universal service support. Attached as Exhibit A is a list of the non-rural and rural telephone company wire centers included in T-Mobile's ETC service area in Washington.

**2. Washington Reporting Requirements**

The Bureaus concluded in the *Clarifying Order* that if state-designated ETCs are required to report to the state commission some or all of the information required in the newly adopted Section 54.313(a)(2) – (a)(6), the ETCs also should file a copy of that

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<sup>5</sup> See *Connect America Fund*, Order, 27 FCC Rcd 605, 606-08 (WCB & WTB, 2012) (“*Clarifying Order*”).

<sup>6</sup> See Wireline Competition Bureau Announces Filing Deadline of July 2, 2012 for Eligible Telecommunications Carriers to File Reports Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Commission's Rules, *Public Notice*, DA 12-829, (released May 8, 2012) (“*Annual Report PN*”).

information with the Commission in 2012.<sup>7</sup> T-Mobile is required to provide the following information to the WUTC and therefore is providing a copy to the Commission, consistent with the *Clarifying Order*.

**a. Network Outages**

47 C.F.R. § 54.313(a)(2) requires ETCs to submit detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. § 4.5, of at least 30 minutes in duration for each service area in which the ETC is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affects: (i) at least ten percent of the end users served in a designated service area; or (ii) a 911 special facility, as defined in 47 C.F.R. § 4.5(e). Specifically, ETCs' annual report must include information detailing:

- (a) the date and time of onset of the outage;
- (b) a brief description of the outage and its resolution;
- (c) the particular services affected;
- (d) the geographic areas affected by the outage;
- (e) steps taken to prevent a similar situation in the future; and
- (f) the estimated number of customers affected.

Attached as Confidential Exhibit B is a compilation of outage information for the period of January through December 2011 for Washington. Each network outage is evaluated on a case-by-case basis to determine the cause of the outage, the impact on services and customers, a resolution, T-Mobile's ability to meet its service provisioning obligations, including the availability of 911 services, and the steps that can be taken to

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<sup>7</sup> See *Clarifying Order*, 27 FCC Rcd at 608.

prevent future outages. T-Mobile commits to remain vigilant to prevent outages in the future as well.

**b. Unfulfilled Requests For Service**

47 C.F.R. § 54.313(a)(3) requires ETCs to submit the number of requests for service from potential customers within the ETCs' service areas that were unfulfilled during the prior calendar year, and an explanation of how the ETC attempted to provide service to those potential customers. T-Mobile includes as Confidential Exhibit C its unfulfilled service request report for 2011.

**c. Complaints Per 1,000 Connections**

47 C.F.R. § 54.313(a)(4) requires ETCs to submit the number of complaints per 1,000 connections. Standard 4 of the *Washington Certification Requirements* requires an ETC to report the number of complaints, per 1,000 handsets or lines, made to the FCC, or (separately) to the consumer protection division of the Office of the Attorney General of Washington during the previous calendar year.<sup>8</sup> Accordingly, T-Mobile submits as Confidential Exhibit D the number of complaints filed with the Commission or (separately) to the consumer protection division of the Office of the Attorney General of Washington per 1,000 connections T-Mobile addressed for the period of January through December 2011.

**3. Price Offerings**

47 C.F.R. § 54.313(a)(7) requires ETCs to provide their price offerings in a format as specified by the Wireline Competition Bureau ("WCB"). T-Mobile makes available several different rate plans with varying amounts of intra and interstate usage, variant calling services and different calling areas, in addition to offerings that include

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<sup>8</sup> WAC 480-123-070(4)

additional services. The WCB has not yet provided guidance regarding the specific format of the pricing data, therefore, T-Mobile includes details regarding some of its currently offered rate plans, which is attached as Exhibit E. T-Mobile commits to amend this list to comply with any later WCB guidance to the extent required or requested to do so.

**4. Entity Affiliation**

47 C.F.R. § 54.313(a)(8) requires ETCs to identify any holding company, operating companies, affiliates, and any branding, as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by the Administrator. T-Mobile West Corporation is a wholly-owned subsidiary and operating entity of T-Mobile, with USAC assigned study area code 529013 to represent its service area in Washington. T-Mobile West Corporation provides service under the T-Mobile brand name.

**5. Annual Report Certifications**

47 C.F.R. § 54.313 requires ETCs to include certain certifications in their annual report. Each certification that T-Mobile is required to make is discussed in detail below, and T-Mobile's certification to each requirement is included as Exhibit F.

**a. Service Quality Certification**

47 C.F.R. § 54.313(a)(5) requires ETCs to certify that they are complying with applicable service quality standards and consumer protection rules. T-Mobile is a signatory to CTIA-The Wireless Association's® Consumer Code for Wireless Service, which is the applicable service quality and consumer protection standard for wireless carriers. T-Mobile has been consistently certified by CTIA-The Wireless Association® as being compliant with this code since 2003. T-Mobile was most recently re-certified by

CTIA-The Wireless Association® as being compliant with this code on October 7, 2011. A copy of T-Mobile's most recent letter confirming its certification from CTIA-The Wireless Association® is attached as Exhibit G.

By the attached certification, T-Mobile hereby certifies that it complies with applicable service quality standards and consumer protection rules.<sup>9</sup>

**b. Ability To Remain Functional In Emergency Situations Certification**

47 C.F.R. § 54.313(a)(6) requires ETCs to certify that they are able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2). T-Mobile is able to function in emergency situations and demonstrates “that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”<sup>10</sup> In particular, T-Mobile has the following capabilities to remain functional in emergency situations:

- Availability of fixed and portable back-up power generators at various network locations throughout T-Mobile's network that can be deployed in emergency situations.
- Ability to reroute traffic around damaged or out-of-service facilities through the deployment of cell-on-wheels (“COWs”),

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<sup>9</sup> See CTIA-The Wireless Association's® Consumer Code for Wireless Service, *available at* [http://files.ctia.org/pdf/The\\_Code.pdf](http://files.ctia.org/pdf/The_Code.pdf). Signatories to the CTIA Consumer Code agree to: (1) disclose rates and terms of service to consumers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6); separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; (10) abide by policies for protection of customer privacy; and (11) provide consumers with free notifications for voice, data, and messaging usage, and international usage.

<sup>10</sup> 47 C.F.R. § 54.202(a)(2).

redundant facilities, and dynamic rerouting of traffic over alternate facilities.

- A network control center that monitors network traffic and anticipates traffic spikes, and can then: (i) deploy network facilities to accommodate capacity needs; (ii) change call routing translations; and (iii) deploy COWs to temporarily meet traffic needs until longer-term solutions, such as additional capacity and antenna towers, can be deployed.
- In the limited instances where T-Mobile has sites not equipped with fixed generators, the majority have battery back-up systems installed to maintain service in the event of a widespread power outage.

By the attached certification, T-Mobile hereby certifies that it is able to function in emergency situations.

**6. Other Reporting Requirements Not Applicable in 2012**

47 C.F.R. § 54.313 also identifies other reporting requirements, but the Commission has concluded that certain reporting requirements may not be applicable in 2012 for various reasons. Included below are the reporting requirements that are not applicable to T-Mobile in 2012.

**a. Service Improvement Plans**

47 C.F.R. § 54.313(a)(1) requires ETCs to submit a progress report on its five-year service quality improvement plan (“SIP”) filed pursuant to 47 C.F.R. §54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of



how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. Pursuant to the *Clarifying Order*, state-designated ETCs need not file progress reports on their SIPs in 2012.<sup>11</sup> T-Mobile will provide a copy of its progress report on its SIP to the Commission in 2013, consistent with the *Clarifying Order* and any later guidance provided by the Commission.

**b. Tribal Lands**

47 C.F.R. § 54.313(a)(9) requires ETCs serving in federally recognized Tribal lands, beginning April 1, 2013 to the extent it serves Tribal lands, file documents or information demonstrating that the ETC had discussions with Tribal governments that, at a minimum, included:

- (i) A needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- (ii) Feasibility and sustainability planning;
- (iii) Marketing services in a culturally sensitive manner;
- (iv) Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and
- (v) Compliance with Tribal business and licensing requirements.

T-Mobile's ETC service area in Washington includes a portion of or the entirety of the following federally recognized Tribal Lands: the Couer d'Alene Reservation, the Lower Elwha Reservation, the Lummi Reservation, the Muckleshoot Reservation, the Nisqually Reservation, the Puyallup Reservation, Samish TDSA, the Snoqualmie Reservation, the Spokane Reservation, the Squaxin Island Reservation, the Stillaguamish

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<sup>11</sup>See *Clarifying Order*, 27 FCC Rcd at 607.

Reservation, the Swinomish Reservation, the Tulalip Reservation, the Upper Skagit Reservation, and the Yakima Nation Reservation. Consistent with 47 C.F.R. § 54.313(a)(9) and the *Clarifying Order*,<sup>12</sup> T-Mobile will undertake the required tribal consultation in 2012 and include the information identified above in its 2013 annual report.

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<sup>12</sup> *See id.* at 608.

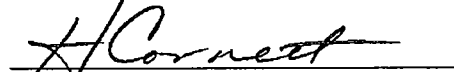
CONCLUSION

Based on the foregoing information, T-Mobile respectfully requests the Commission accept its 2012 Annual Report for receipt of high-cost federal universal service support in accordance with 47 C.F.R. § 54.313, find that T-Mobile is in compliance with the same, and certify that T-Mobile is eligible to receive high-cost federal universal service support.

**RESPECTFULLY SUBMITTED,**

**T-MOBILE USA, INC.**

By:



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T-Mobile USA, Inc.  
12920 SE 38<sup>th</sup> Street  
Bellevue, WA 98006  
425-383-4000 (tel)

July 2, 2012

**EXHIBITS TO ANNUAL REPORT**

Exhibit A:	List of the Non-Rural and Rural Telephone Company Areas Included in T-Mobile's ETC Service Areas
Exhibit B (Confidential):	Network Outages
Exhibit C (Confidential):	Unfulfilled Requests For Service
Exhibit D (Confidential):	Complaints Per 1,000 Connections
Exhibit E:	T-Mobile Rate Plans
Exhibit F:	Certifications
Exhibit G:	CTIA – The Wireless Association Confirmation Letter

REDACTED FOR PUBLIC INSPECTION

**EXHIBIT A**

**LIST OF THE NON-RURAL AND RURAL TELEPHONE COMPANY  
AREAS INCLUDED IN T-MOBILE'S ETC SERVICE AREAS**

**T-Mobile West Corporation  
Areas for Eligible Telecommunications Carrier Designation**

<b>Incumbent Local Exchange Carrier</b>	<b>CLLI</b>	<b>Wire Center</b>	<b>Exchange</b>
ASOTIN TELEPHONE CO.	ASOTWAXA	ASOTIN	ASOTIN
CENTURYTEL OF COWICHE, INC.	CWCHWAXX	COWICHE	COWICHE
CENTURYTEL OF INTER-ISLAND, INC.	BLKIWAXX	BLAKELY ISLAND	BLAKELY ISLAND
	ESNDWAXA	EAST SOUND	EAST SOUND
	FRHRWAXA	FRIDAY HARBOR	FRIDAY HARBOR
	LOPZWAXX	LOPEZ	LOPEZ
CENTURYTEL OF WASHINGTON, INC.	ASLKWAXA	AMES LAKE	AMES LAKE
	BSCTWAXX	BASIN CITY	BASIN CITY
	CHNYWAXC	CHENEY	CHENEY
	CHWLWAXX	CHEWELAH	CHEWELAH
	CNNLWAXA	CONNELL	CONNELL
	CRNTWAXX	CARNATION	CARNATION
	DVPTWAXX	DAVENPORT	DAVENPORT
	EDWLWAXA	EDWALLTYLR	EDWALL-TYLER
	ELMAWAXA	ELMA	ELMA
	ELTPWAXX	ELTOPIA	ELTOPIA
	FLCYWAXX	FALL CITY	FALL CITY
	LINDWAXA	LIND	LIND
	LNBHWAXA	LONG BEACH	CHINOOK
	LNBHWAXA	LONG BEACH	LONG BEACH
	MCCLWAXA	MCCLEARY	MCCLEARY
	MDLKWAXX	MEDICAL LK	MEDICAL LAKE
	MESAWAXX	MESA	MESA
	MNTSWAXA	MONTESANO	MONTESANO
	MTCOWAXX	MATHEWSCOR	MATHEWS CORNER
	NBNDWAXA	NORTH BEND	NORTH BEND
	OCPKWAXX	OCEAN PARK	OCEAN PARK
	ORNGWAXA	ORTING	ORTING

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	RRDNWAXX	REARDAN	REARDAN
	RTVLWAXA	BENGE	BENGE
	RTVLWAXA	RITZVILLE	RITZVILLE
	RYMNWAXA	RAYMOND	RAYMOND
	SBNDWAXA	SOUTH BEND	SOUTH BEND
	SPNGWAXA	SPANGLE	SPANGLE
	SPRGWAXA	SPRAGUE	SPRAGUE
	SPRRWAXX	SO PRAIRIE	SOUTH PRAIRIE
	VLLYWAXX	VALLEY	CHEWELAH
	VSHNWAXA	VASHON	VASHON
	VSHNWAXB	VASHON	VASHON
	WNTHWAXA	WINTHROP	WINTHROP
	YCLTWAXA	YACOLT	YACOLT
ELLENSBURG TELEPHONE CO.	ELBGWAXA	ELLENSBURG	ELLENSBURG
	ELBGWAXA	KITTITAS	KITTITAS
	ELBGWAXA	LAUDERDALE	LAUDERDALE
	ELBGWAXA	SELAH	SELAH
	ELBGWAXA	THORP	THORP
	ELBGWAXA	VANTAGE	VANTAGE
INLAND TELEPHONE CO.			
	UNTWAXA	UNIONTOWN	UNIONTOWN
KALAMA TELEPHONE CO.	KALMWAXB	KALAMA	KALAMA
LEWIS RIVER TELEPHONE CO., INC.	AMBYWAXA	AMBOY	AMBOY
	COGRWAXX	COUGAR	COUGAR
	LACTWAXA	LA CENTER	LA CENTER
MASHELL TELECOM, INC.	ETVLWAXC	EATONVILLE	EATONVILLE
PIONEER TELEPHONE CO.	ENDCWAXA	ENDICOTT	ENDICOTT
QWEST CORPORATION	ABRDWA01	ABERDEEN	ABERDEEN-HOQUIAM

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	AUBNWA01	AUBURN	AUBURN
	BCKLWA01	BUCKLEY	BUCKLEY
	BDMDWA01	BLACK DIAMOND	BLACK DIAMOND
	BLHMWA01	BELLINGHAM REGENT	BELLINGHAM-GTLD
	BLHMWALU	BELLINGHAM LUMMI	BELLINGHAM-GTLD
	BLLVWAGL	BELLEVUE GLENCOURT	BELLEVUE
	BLLVWASH	BELLEVUE SHERWOOD	BELLEVUE
	BNISWA01	BAINBRIDGE ISLAND	BAINBRIDGE ISLAND
	BTLGWA01	BATTLEGROUND	BATTLE GROUND
	BYLKWA01	BONNEY LAKE	SUMNER
	CENLWA01	CENTRALIA	CENTRALIA
	CHHLWA01	CHEHALIS	CHEHALIS
	CLELWA01	CLE ELUM	CLE ELUM
	CLFXWA01	COLFAX	COLFAX
	CSRKWA01	CASTLE ROCK	CASTLE ROCK
	DESMWA01	DES MOINES-TA-TR	DES MOINES
	DRPKWA01	DEER PARK	DEER PARK
	ENMCWA01	ENUMCLAW	ENUMCLAW
	EPHRWA01	EPHRATA	EPHRATA
	ESTNWA01	EASTON	EASTON
	FDWYWA01	FEDERAL WAY	DES MOINES
	GRBLWA01	GREEN BLUFF	GREEN BLUFF
	GRHMWAGR	GRAHAM	GRAHAM
	ISQHWAEX	ISSAQUAH	ISSAQUAH
	KENTWA01	KENT ULRICK	KENT
	KENTWAME	KENT MERIDIAN	KENT
	KENTWAOB	KENT O BRIEN	KENT
	KENTWAOB	KENT O BRIEN	RENTON
	KENTWAOB	KENT O BRIEN	SEATTLE



Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	KENTWA0B	KENT O BRIEN	SEATTLE SOUTH
	LACYWA01	LACEY	OLYMPIA
	LBLKWA01	LIBERTY LAKE	LIBERTY LAKE
	LGVWWA02	LONGVIEW	LONGVIEW-KELSO
	LNLKWA01	LOON LAKE	LOON LAKE
	MPVYWAMV	MAPLE VALLEY	MAPLE VALLEY
	MRISWA01	MERCER ISLAND	SEATTLE
	MRISWA01	MERCER ISLAND	SEATTLE ADAMS
	MSLKWA01	MOSES LAKE ALDER	MOSES LAKE
	MSLKWAAB	MOSES LAKE AFB	MOSES LAKE
	NWLKWA01	NEWMAN LAKE	NEWMAN LAKE
	OCSHWA01	COPALIS-OCEAN SHORES	COPALIS
	OLYMWA02	OLYMPIA WHITEHALL	OLYMPIA
	OLYMWA01	OLYMPIA EVERGREEN	OLYMPIA
	ORCHWA01	ORCHARDS	VANCOUVER
	OTHEWA01	OTHELLO	OTHELLO-OTHELLO
	PASCWA01	PASCO	PASCO
	PMRYWA01	POMEROY	POMEROY
	PTANWA01	PORT ANGELES	PORT ANGELES
	PTLWWA01	PORT LUDLOW	PORT LUDLOW
	PTTWWA01	PORT TOWNSEND	PORT TOWNSEND
	PYLPWA01	PUYALLUP	PUYALLUP
	RDFDWA01	RIDGEFIELD	RIDGEFIELD
	RNTNWA01	RENTON	RENTON
	RNTNWA01	RENTON	SEATTLE
	SEQMWA01	SEQUIM	PORT ANGELES
	SEQMWA01	SEQUIM	SEQUIM
	SHTNWA01	SHELTON	SHELTON
	SMNRWA01	SUMNER	SUMNER
	SPDLWA01	SPRINGDALE	SPRINGDALE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	SPKNWA01	SPOKANE RIVERSIDE	SPOKANE
	SPKNWACH	SPOKANE CHESTNUT	SPOKANE
	SPKNWAF A	SPOKANE FAIRFAX	SPOKANE
	SPKNWAHD	SPOKANE HUDSON	SPOKANE
	SPKNWAKY	SPOKANE KEYSTONE	SPOKANE
	SPKNWAMO	SPOKANE MORAN	SPOKANE
	SPKNWAWA	SPOKANE WALNUT	SPOKANE
	SPKNWAWH	SPOKANE WHITWORTH	SPOKANE
	STTLWA03	SEATTLE EAST	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE
	STTLWA04	SEATTLE EMERSON	SEATTLE NORTH
	STTLWA05	SEATTLE ATWATER	SEATTLE
	STTLWA05	SEATTLE ATWATER	SEATTLE SOUTH
	STTLWA06	SEATTLE MAIN	SEATTLE
	STTLWA06	SEATTLE MAIN	SEATTLE ADAMS
	STTLWA06	SEATTLE MAIN	SEATTLE NORTH
	STTLWACA	SEATTLE CAMPUS	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE
	STTLWACH	SEATTLE CHERRY	SEATTLE SOUTH
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE
	STTLWADU	SEATTLE DUMWAMISH	SEATTLE SOUTH
	STTLW AEL	SEATTLE ELLIOTT	SEATTLE

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	STTLWAE1	SEATTLE ELLIOTT	SEATTLE NORTH
	STTLWAE2	SEATTLE ELLIOTT	SEATTLE SOUTH
	STTLWALA	SEATTLE LAKEVIEW	SEATTLE
	STTLWAPA	SEATTLE PARKWAY	SEATTLE
	STTLWASU	SEATTLE SUNSET	SEATTLE
	STTLWAVE	SEATTLE WEST	SEATTLE
	TACMWAF1	TACOMA FAWCETT	TACOMA
	TACMWAF2	TACOMA FT LEWIS	TACOMA
	TACMWAGF	TACOMA GREENFIELD	TACOMA
	TACMWAJU	TACOMA JUNIPER	TACOMA
	TACMWALE	TACOMA LENOX	TACOMA
	TACMWALO	TACOMA LOGAN	TACOMA
	TACMWASY	TACOMA SKYLINE	TACOMA
	TACMWAWA	TACOMA WAVERLY 2	TACOMA WAVERLY
	TACMWAWV	DES MOINES	DES MOINES
	TACMWAWV	TACOMA WAVERLY 7	TACOMA WAVERLY
	VANCWA01	VANCOUVER OXFORD	VANCOUVER
	VANCWANO	VANCOUVER NORTH	VANCOUVER
	WRDNWA01	WARDEN	WARDEN
	YAKMWA02	YAKIMA CHESTNUT	YAKIMA
	YAKMWAVE	YAKIMA WEST	YAKIMA
ST JOHN TELEPHONE CO.	STJHWAXA	ST JOHN	ST JOHN
TENINO TELEPHONE CO.	TENNWAXA	BUCODA	BUCODA

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	TENNWAXA	TENINO	TENINO
UNITED TELEPHONE - NORTHWEST	BCTNWAXX	BICKLETON	MABTON
	CNTRWAXX	CHIMACUM CENTER	CHIMACUM-CENTER
	DLPTWAAC	DALLESFORT	DALLESFORT
	GDVWWAXA	GRANDVIEW	GRANDVIEW
	GRNGWAXA	GRANGER	GRANGER
	GRNRWAXX	GARDINER	PORT ANGELES-GARDINER
	HRRHWAXA	HARRAH	HARRAH
	LYLEWAXA	LYLE	LYLE
	MBTNWAXX	MABTON	MABTON
	PASNWAXA	PATERSON	PATERSON
	PRSRWAXA	PROSSER	PROSSER
	QLCNWAXA	QUILCENE	HOOD CANAL
	RSVTWAXA	ROOSEVELT	ROOSEVELT
	SNSDWAXX	SUNNYSIDE	SUNNYSIDE
	STSNWAXA	STEVENSON	STEVENSON
	TPNSWAXX	TOPPENISH	TOPPENISH
	WHSWAXX	WHITE SALMON	WHITE SALMON
	WHSWWAXX	WHITE SWAN	WHITE SWAN
	WHTSWAXA	WHITSTRAN	WHITSTRAN
	WLRDWAXX	WILLARD	WILLARD
	WPATWAXX	WAPATO	WAPATO
	WSHRWAXA	WISHRAM	DALLESFORT
	ZLLHWAXA	ZILLAH	TOPPENISH
VERIZON NORTHWEST INC.-WA	ANCRWAXX	ANACORTES	ANACORTES
	ARTNWAXX	ARLINGTON	ARLINGTON
	BNCYWAXX	BENTON CITY	BENTON CITY
	BOTHWAXB	BOTHELL	BOTHELL1
	BOTHWAXB	KIRKLAND	KIRKLAND
	BURLWAXA	BURLINGTON	SEDRO WOOLLEY
	CAMSWAXX	CAMAS	CAMAS-WASHOUGAL
	CAMSWAXX	VANCOUVER	VANCOUVER

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	CHLNWAXX	CHELAN	WENATCHEE
	CLVWWAXA	CLEARVIEW	SNOHOMISH
	CMISWAXA	CAMANO ISLAND	STANWOOD
	CSHRWAXX	CASHMERE	CASHMERE
	DVLLWAXX	DUVALL EAST	BOTHELL1
	DVLLWAXX	DUVALL EAST	BOTHELL2
	ENTTWAXX	ENTIAT	ENTIAT
	EVRTWAXA	EVERETT PRIMARY CENTER	EVERETT
	EVRTWAXC	EVERETT CASINO	EVERETT
	EVRTWAXF	EVERETT MAIN	EVERETT
	EWNCWAXA	EAST WENATCHEE	WENATCHEE
	FRFDWAXA	FAIRFIELD	FAIRFIELD
	GERGWAXX	GEORGE	GEORGE
	GRFLWAXX	GRANITE FALLS	GRANITE FALLS
	HLLKWAXX	HALLS LAKE	HALLS LAKE
	JUNTWAXA	JUANITA	KIRKLAND
	KNWCWAXA	KENNEWICK-HIGHLANDS	KENNEWICK
	KNWCWAXB	KENNEWICK MAIN	KENNEWICK
	KNWCWAXC	KENNEWICK-MEADOW SPRINGS	KENNEWICK
	KRLDWAXX	KIRKLAND	KIRKLAND
	LKGWWAXA	LAKE GOODWIN	MARYSVILLE
	LKSTWAXA	LAKE STEVENS	EVERETT
	LVWOWAXX	LEAVENWORTH	LEAVENWORTH
	MLDNWAXA	MALDEN	ROSALIA
	MNSNWAXA	MANSON	CHELAN
	MONRWAXX	MONROE	MONROE
	MRWYWAXA	MANOR WAY	HALLS LAKE
	MYVIWAXX	MARYSVILLE	MARYSVILLE2
	OKDLWAXX	OAKESDALE	OAKESDALE
	PLMNWAXX	PULLMAN	PULLMAN
	QNCYWAXX	QUINCY	QUINCY

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	RCBHWAXX	RICHMOND BEACH	RICHMOND BEACH
	RCFRWAXB	ROCKFORD	ROCKFORD
	RCLDWAXA	NORTH RICHLAND	RICHLAND
	RCLDWAXB	RICHLAND	RICHLAND
	RDMDWAXA	REDMOND	KIRKLAND
	ROSLWAXA	ROSALIA	ROSALIA
	SKYKWAXX	SKYKOMISH	SKYKOMISH
	SLKWAXA	SILVER LAKE	SILVER LAKE
	SMSHWAXA	SAMMAMISH	KIRKLAND
	SNHSWAXX	SNOHOMISH	SNOHOMISH
	SOLKWAXX	SOAP LAKE	SOAP LAKE
	STWDWAXX	STANWOOD	STANWOOD
	SWLYWAXA	SEDRO WOOLLEY	SEDRO WOOLLEY
	THTNWAXA	THORNTON	ROSALIA
	WDLWAXA	WOODLAND	WOODLAND
	WNTCWAXX	WENATCHEE	WENATCHEE
	WRLDWAXA	WEST RICHLAND	RICHLAND
	WSHGWAXA	WASHOUGAL	CAMAS-WASHOUGAL
	WSRVWAXA	WASHOUGAL RIVER	CAMAS-WASHOUGAL
	WTVLWAXA	WATERVILLE	WATERVILLE
	ACMEWAXA	ACME	ACME-DEMING-WHATCOMCTY
	ALGRWAXX	ALGER	ALGER
	BGLKWAXX	BIG LAKE	BIG LAKE
	BLANWAXB	BLAINE	BLAINE-BIRCH BAY-GTLD
	BRBAWAXA	BIRCH BAY	BLAINE-BIRCH BAY-GTLD
	BURLWAXX	BURLINGTON	CONTEL-SEDRO WOOLLEY

Incumbent Local Exchange Carrier	CLLI	Wire Center	Exchange
	CNWWAXX	CONWAY	CONWAY
	CSTRWAXA	CUSTER	CUSTER-GTLD
	DMNGWAXA	DEMING	DEMING-WHATCOMCTY
	EDSNWAXX	EDISON	EDISON
	EVSNWAXX	EVERSON	EVERSON-GTLD
	FNDLWAXA	FERNDALE	BELLINGHAM-GTLD
	FNDLWAXA	FERNDALE	FERNDALE-GTLD
	LACNWAXX	LA CONNER	LA CONNER
	LARLWAXX	LAUREL	LAUREL-WHATCOMCTY
	LYNDWAXX	LYNDEN	LYNDEN-MAPLE FALLS-GTLD
	NCHSWAXX	NACHES	NACHES
	SUMSWAXX	SUMAS	SUMAS-GTLD
	SWLYWAXX	SEDRO WOOLLEY	CONTEL-SEDRO WOOLLEY
	WSPTWAXA	WESTPORT	WESTPORT
WESTERN WAHAKI KUM COUNTY TELEPHONE CO.	GRRVWAXA	GRAYS RIVER	GRAYS RIVER
YCOM NETWORKS, INC.	YELMWAXA	RAINIER	RAINIER
	YELMWAXA	YELM	YELM

**REDACTED FOR PUBLIC INSPECTION**

**EXHIBIT B**  
**NETWORK OUTAGES**

**THIS EXHIBIT IS BEING WITHHELD FROM PUBLIC INSPECTION**



**REDACTED FOR PUBLIC INSPECTION**

**EXHIBIT C**  
**UNFULFILLED REQUESTS FOR SERVICE**

**THIS EXHIBIT IS BEING WITHHELD FROM PUBLIC INSPECTION**

**REDACTED FOR PUBLIC INSPECTION**

**EXHIBIT D**

**COMPLAINTS PER 1,000 CONNECTIONS**

**THIS EXHIBIT IS BEING WITHHELD FROM PUBLIC INSPECTION**

REDACTED FOR PUBLIC INSPECTION

**EXHIBIT E**

**T-MOBILE RATE PLANS**

# T-Mobile Classic Plans for Individuals

T-Mobile offers a variety of rate plans, so you can pick the perfect plan. All of the Classic plans come with great phone discounts, UNLIMITED nationwide T-Mobile to T-Mobile calling and UNLIMITED Nights and Weekends. A two-year contract is required.

## Classic Individual Plans

Price	Talk	Text	Data
\$39 <sup>99</sup>	500 Whenever Minutes <sup>®</sup>	—	—
\$49 <sup>99</sup>	500 Whenever Minutes	Unlimited	—
\$49 <sup>99</sup>	1000 Whenever Minutes	—	—
\$59 <sup>99</sup>	Unlimited	Unlimited	—
\$69 <sup>99</sup>	500 Whenever Minutes	Unlimited	Unlimited—Plus with 2 GB of high-speed data
\$79 <sup>99</sup>	Unlimited	Unlimited	—
\$79 <sup>99</sup>	500 Whenever Minutes	Unlimited	Unlimited—Premium with 5 GB of high-speed data
\$89 <sup>99</sup>	Unlimited	Unlimited	—
\$109 <sup>99</sup>	500 Whenever Minutes	Unlimited	Unlimited—Ultra with 10 GB of high-speed data
\$119 <sup>99</sup>	Unlimited	Unlimited	—

### How much high-speed data do you need?

- With T-Mobile's unlimited data plans (2 GB, 5 GB and 10 GB of high-speed data), you'll never have surprise costs or be cut off.
- If you use more high-speed data than your unlimited plan covers, we simply allow you to access the Web at up to 2G speeds.
- You can upgrade to a bigger data plan at any time.

### Find the data plan that fits you.

#### Recommended for, but not limited to:

- Occasional email with attachments
- Occasional Web surfing (checking news, weather and sports scores)
- Navigation
- Social networking posts and photo uploads
- Downloading music and games

#### Recommended for, but not limited to:

- Frequent email with attachments
- Daily Web surfing and online gaming
- Social networking posts and photo/video uploads
- Downloading music, games and movies
- Streaming music, TV, movies and video chat

#### Recommended for, but not limited to:

- All of the above with increased frequency or extended use of streaming activities
- Also compatible with tethering plans (available at an additional monthly charge)

Add 200 MB of high-speed data to Talk + Text plans for just \$10 more per month. Overages are 10¢ per MB.

Prices reflect monthly recurring charges; taxes and fees additional. Text plans include unlimited nationwide text, and picture and video messaging.

The ability to send/receive messages is included with all T-Mobile service, and the ability to access data (e.g., the Web) is included with all post-paid service, on compatible devices. Some plans and features include unlimited messaging/data or message/data allotments. If you don't have a plan or feature that includes messaging/data, messages you send/receive and data that you use will be charged to your account on a per use basis. See [www.T-Mobile.com](http://www.T-Mobile.com) for messaging/data rates and for message blocking and data usage opt-out options.



### Still have questions?

See a Sales Associate, or visit our online data calculator at [www.T-Mobile.com/calculator](http://www.T-Mobile.com/calculator)

**All Pricing:** Limited-time offers, subject to change. Taxes and fees additional. Post-paid only. Rates apply only to services used and calls originating and received within the U.S. (unless stated otherwise). International use incurs additional separate charges. Compatible device required; not all features or plans available on all devices. **Unlimited features for direct U.S. communications between two people.** **General Terms:** Credit approval, \$35 per line activation fee, deposit and two-year agreement with up to \$200/line early cancellation fee required. If you switch plans you may be bound by existing or extended contract term (including early cancellation provisions) and/or charged an up to \$200 fee. You may be unable to switch to some plans. Additional requirements may apply to business customers. **Premium and other business/association discounts** may not be available. **Regulatory Programs Fee** (not a tax or government-mandated charge) of up to \$1.61 per line/month applies. Taxes approximately 6%–28% of your monthly bill. **Overage usage extra:** partial minutes/megabytes rounded up. **Talk:** overage charge of \$0.45/minute. Some calls/features involve multiple calls, each call incurs separate charges. **Nights and Weekends:** Weekends are midnight Friday to midnight Sunday, and nights are 9:00 p.m. to 6:00 a.m. Monday–Friday, based upon start time of call. Different terms apply to FlexPay and prepaid. **T-Mobile to T-Mobile** calls are directly dialed between T-Mobile customer devices while on the T-Mobile USA network (and not roaming on any domestic or international network); calls to voicemail and other T-Mobile service numbers not included. **Messaging:** You will be charged for all messages you send and that are sent to you even if they aren't received. Length/size of messages may be limited. **Web/Data:** For unlimited data plans, full speeds available up to monthly data allotment; after allotment used, speeds slowed to up to 2G speeds for remainder of billing cycle. For 200 MB plan, overage of \$0.10/MB after monthly data allotment is used. **Your data session, plan or service may be slowed, suspended, terminated or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses. **Tethering and Wi-Fi Sharing:** Monthly data allotment included with qualifying phone data plan applies. Use of connected devices subject to T-Mobile terms and conditions. **Downloads/Applications:** Additional charges may apply, not all downloads are available on all phones. T-Mobile is not responsible for any third-party content or website you may be able to access using your phone. You obtain no rights in downloads; duration of use may be limited and downloads may be stored solely for use with your phone. T-Mobile is not responsible for any download lost due to your error. T-Mobile is not responsible for apps, including download, installation, use, transmission failure, interruption or delay, third-party advertisements you may encounter while using an app, alterations any app may make to the functionality of your device, including any changes that may affect your T-Mobile plan, service, or billing, or any content or website you may be able to access through an app. **Coverage:** Not available everywhere. **Abnormal Usage:** Service may be limited or terminated for misuse, abnormal usage or significant roaming. **Bill Details:** Your bill summarizes your charges, fees and taxes, but does not include the details of services used. You may view bill details at [my.T-Mobile.com](http://my.T-Mobile.com) or, for an additional charge, we will provide detailed bills. We do not provide bills to FlexPay and prepaid customers. See brochures and **Terms and Conditions (including arbitration provision)** at [www.T-Mobile.com](http://www.T-Mobile.com) for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. Whenever Minutes is a registered trademark of T-Mobile USA, Inc. © 2011 T-Mobile USA, Inc.

# T-Mobile Classic Plans for Families

T-Mobile offers a variety of rate plans, so you can pick the perfect plan for your family. All of the Classic plans come with great phone discounts, UNLIMITED nationwide T-Mobile to T-Mobile calling and UNLIMITED Nights and Weekends. A two-year contract is required.

Classic Family Plans			
Price (per line)	Talk*	Text	Data
\$29.99	1000 Whenever Minutes®	—	—
\$39.99	1000 Whenever Minutes	Unlimited	—
\$39.99	2000 Whenever Minutes	—	—
\$49.99	Unlimited	Unlimited	—
\$59.99	1000 Whenever Minutes	Unlimited	Unlimited—Plus with 2 GB of high-speed data
\$69.99	Unlimited	Unlimited	Unlimited—Plus with 2 GB of high-speed data
\$69.99	1000 Whenever Minutes	Unlimited	Unlimited—Premium with 5 GB of high-speed data
\$79.99	Unlimited	Unlimited	Unlimited—Premium with 5 GB of high-speed data
\$99.99	1000 Whenever Minutes	Unlimited	Unlimited—Ultra with 10 GB of high-speed data
\$109.99	Unlimited	Unlimited	Unlimited—Ultra with 10 GB of high-speed data

## How much high-speed data do you need?

- With T-Mobile's unlimited data plans (2 GB, 5 GB and 10 GB of high-speed data), you'll never have surprise costs or be cut off.
- If you use more high-speed data than your unlimited plan covers, we simply allow you to access the Web at up to 2G speeds.
- You can upgrade to a bigger data plan at any time.

## Find the data plan that fits you.

Recommended for, but not limited to:

- Occasional email with attachments
- Occasional Web surfing (checking news, weather and sports scores)
- Navigation
- Social networking posts and photo uploads
- Downloading music and games

Recommended for, but not limited to:

- Frequent email with attachments
- Daily Web surfing and online gaming
- Social networking posts and photo/video uploads
- Downloading music, games and movies
- Streaming music, TV, movies and video chat

Recommended for, but not limited to:

- All of the above with increased frequency or extended use of streaming activities
- Also compatible with tethering plans (available at an additional monthly charge)

Add 200 MB of high-speed data to Talk + Text plans for just \$10 more per month per line. Overages are 10¢ per MB.

\* Whenever Minutes are shared by the two lines.

Prices reflect monthly recurring charges per line for each of your first two lines; two-line minimum. Taxes and fees additional. Text plans include unlimited nationwide text, and picture and video messaging.

Add a Line (Talk)	
Classic Shared Minute Add a Line—shares existing Whenever Minutes, only available on Classic Minute™ plans	\$10
Classic 500 Add a Line—500 Whenever Minutes per line, only available on Classic Unlimited™ plans	\$10
Classic Unlimited Add a Line—only available on Classic Unlimited plans	\$30

Add Data	
Simple—with 200 MB of high-speed data. Overages are 10¢ per MB.	\$10
Unlimited—Plus—with 2 GB of high-speed data	\$20
Unlimited—Premium—with 5 GB of high-speed data	\$30
Unlimited—Ultra—with 10 GB of high-speed data	\$60

Prices reflect monthly recurring charges per line; taxes and fees additional. Adding data for additional lines requires an add-a-line talk plan; stand-alone data plans not available. All family plans with unlimited text provide unlimited text for all additional lines.

The ability to send/receive messages is included with all T-Mobile service, and the ability to access data (e.g., the Web) is included with all post-paid service, on compatible devices. Some plans and features include unlimited messaging/data or messaging/data allotments. If you don't have a plan or feature that includes messaging/data, messages you send/receive and data that you use will be charged to your account on a per use basis. See [www.T-Mobile.com](http://www.T-Mobile.com) for messaging/data rates and for message blocking and data usage opt-out options.



## Still have questions?

See a Sales Associate, or visit our online data calculator at [www.T-Mobile.com/calculator](http://www.T-Mobile.com/calculator)

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# T-Mobile Value Plans for Individuals

T-Mobile offers a variety of rate plans, so you can pick the perfect plan. All of the Value plans have UNLIMITED nationwide T-Mobile to T-Mobile calling and UNLIMITED Nights and Weekends. A two-year contract is required.

## Buy a phone or use one you already have.

With T-Mobile's Value plans, you can either use your own phone, or purchase a new one with our convenient Equipment Installment Plan. Our Equipment Installment Plan lets you spread out the cost of a new phone over time with interest-free payments. A down payment is due upon purchase, and remaining payments will be charged to your monthly bill over time. It's that easy. Don't forget to ask about Premium Handset Protection® for your phone. It's an affordable way to protect your investment and enjoy peace of mind.

### Value Individual Plans

Price	Talk	Text	Data
\$34.99	500 Whenever Minutes*	—	—
\$39.99	500 Whenever Minutes	Unlimited	—
\$44.99	1000 Whenever Minutes	—	—
\$49.99	Unlimited	Unlimited	—
\$49.99	500 Whenever Minutes	Unlimited	Unlimited—Plus with 2 GB of high-speed data
\$59.99	Unlimited	Unlimited	Unlimited—Plus with 2 GB of high-speed data
\$64.99	500 Whenever Minutes	Unlimited	Unlimited—Premium with 5 GB of high-speed data
\$74.99	Unlimited	Unlimited	Unlimited—Premium with 5 GB of high-speed data
\$94.99	500 Whenever Minutes	Unlimited	Unlimited—Ultra with 10 GB of high-speed data
\$104.99	Unlimited	Unlimited	Unlimited—Ultra with 10 GB of high-speed data

### How much high-speed data do you need?

- With T-Mobile's unlimited data plans (2 GB, 5 GB and 10 GB of high-speed data), you'll never have surprise costs or be cut off.
- If you use more high-speed data than your unlimited plan covers, we simply allow you to access the Web at up to 2G speeds.
- You can upgrade to a bigger data plan at any time.

### Find the data plan that fits you.

#### Recommended for, but not limited to:

- Occasional email with attachments
- Occasional Web surfing (checking news, weather and sports scores)
- Navigation
- Social networking posts and photo uploads
- Downloading music and games

#### Recommended for, but not limited to:

- Frequent email with attachments
- Daily Web surfing and online gaming
- Social networking posts and photo/video uploads
- Downloading music, games and movies
- Streaming music, TV, movies and video chat

#### Recommended for, but not limited to:

- All of the above with increased frequency or extended use of streaming activities
- Also compatible with tethering plans (available at an additional monthly charge)

Add 200 MB of high-speed data to Talk + Text plans for just \$5 more per month. Overages are 10¢ per MB.

Prices reflect monthly recurring charges; taxes and fees additional. Text plans include unlimited nationwide text, and picture and video messaging.

The ability to send/receive messages is included with all T-Mobile service, and the ability to access data (e.g., the Web) is included with all post-paid service, on compatible devices. Some plans and features include unlimited messaging/data or message/data allotments. If you don't have a plan or feature that includes messaging/data, messages you send/receive and data that you use will be charged to your account on a per use basis. See [www.T-Mobile.com](http://www.T-Mobile.com) for messaging/data rates and for message blocking and data usage opt-out options.



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## Buy a phone or use one you already have.

With T-Mobile's Value plans, you can either use your own phone, or purchase a new one with our convenient Equipment Installment Plan. Our Equipment Installment Plan lets you spread out the cost of a new phone over time with interest-free payments. A down payment is due upon purchase, and remaining payments will be charged to your monthly bill over time. It's that easy. Don't forget to ask about Premium Handset Protection® for your phone. It's an affordable way to protect your investment and enjoy peace of mind.

Value Family Plans			
Price (per line)	Talk*	Text	Data
\$24.99	1000 Whenever Minutes®	—	—
\$29.99	1000 Whenever Minutes	Unlimited	—
\$34.99	2000 Whenever Minutes	—	—
\$39.99	Unlimited	Unlimited	—
\$39.99	1000 Whenever Minutes	Unlimited	Unlimited—Plus with 2 GB of high-speed data
\$49.99	Unlimited	Unlimited	Unlimited—Plus with 2 GB of high-speed data
\$54.99	1000 Whenever Minutes	Unlimited	Unlimited—Premium with 5 GB of high-speed data
\$64.99	Unlimited	Unlimited	Unlimited—Premium with 5 GB of high-speed data
\$84.99	1000 Whenever Minutes	Unlimited	Unlimited—Ultra with 10 GB of high-speed data
\$94.99	Unlimited	Unlimited	Unlimited—Ultra with 10 GB of high-speed data

## How much high-speed data do you need?

- With T-Mobile's unlimited data plans (2 GB, 5 GB and 10 GB of high-speed data), you'll never have surprise costs or be cut off.
- If you use more high-speed data than your unlimited plan covers, we simply allow you to access the Web at up to 2G speeds.
- You can upgrade to a bigger data plan at any time.

## Find the data plan that fits you.

Recommended for, but not limited to:

- Occasional email with attachments
- Web surfing (checking news, weather and sports scores)
- Navigation
- Social networking posts and photo uploads
- Downloading music and games

Recommended for, but not limited to:

- Frequent email with attachments
- Daily Web surfing and online gaming
- Social networking posts and photo/video uploads
- Downloading music, games and movies
- Streaming music, TV, movies and video chat

Recommended for, but not limited to:

- All of the above with increased frequency or extended use of streaming activities
- Also compatible with tethering plans (available at an additional monthly charge)

Add 200 MB of high-speed data to Talk + Text plans for just \$5 more per month per line. Overages are 10¢ per MB.

\* Whenever Minutes are shared by the two lines.

Prices reflect monthly recurring charges per line for each of your first two lines; two-line minimum. Taxes and fees additional. Text plans include unlimited nationwide text, and picture and video messaging.

Add a Line (Talk)	
Shared Minute Value Add a Line—shares existing Whenever Minutes, only available on Minute Value™ plans	\$5
500 Value Add a Line—500 Whenever Minutes per line, only available on Unlimited Value™ plans	\$5
Unlimited Value Add a Line—only available with Unlimited Value plans	\$25

Prices reflect monthly recurring charges per line; taxes and fees additional. Adding data for additional lines requires an add-a-line talk plan; stand-alone data plans not available. All family plans with unlimited text provide unlimited text for all additional lines.

The ability to send/receive messages is included with all T-Mobile service, and the ability to access data (e.g., the Web) is included with all post-paid service, on compatible devices. Some plans and features include unlimited messaging/data or message/data allotments. If you don't have a plan or feature that includes messaging/data, messages you send/receive and data that you use will be charged to your account on a per use basis. See [www.T-Mobile.com](http://www.T-Mobile.com) for messaging/data rates and for message blocking and data usage opt-out options.

Add Data	
Simple—with 200 MB of high-speed data. Overages are 10¢ per MB.	\$5
Unlimited—Plus—with 2 GB of high-speed data	\$10
Unlimited—Premium—with 5 GB of high-speed data	\$25
Unlimited—Ultra—with 10 GB of high-speed data	\$55



## Still have questions?

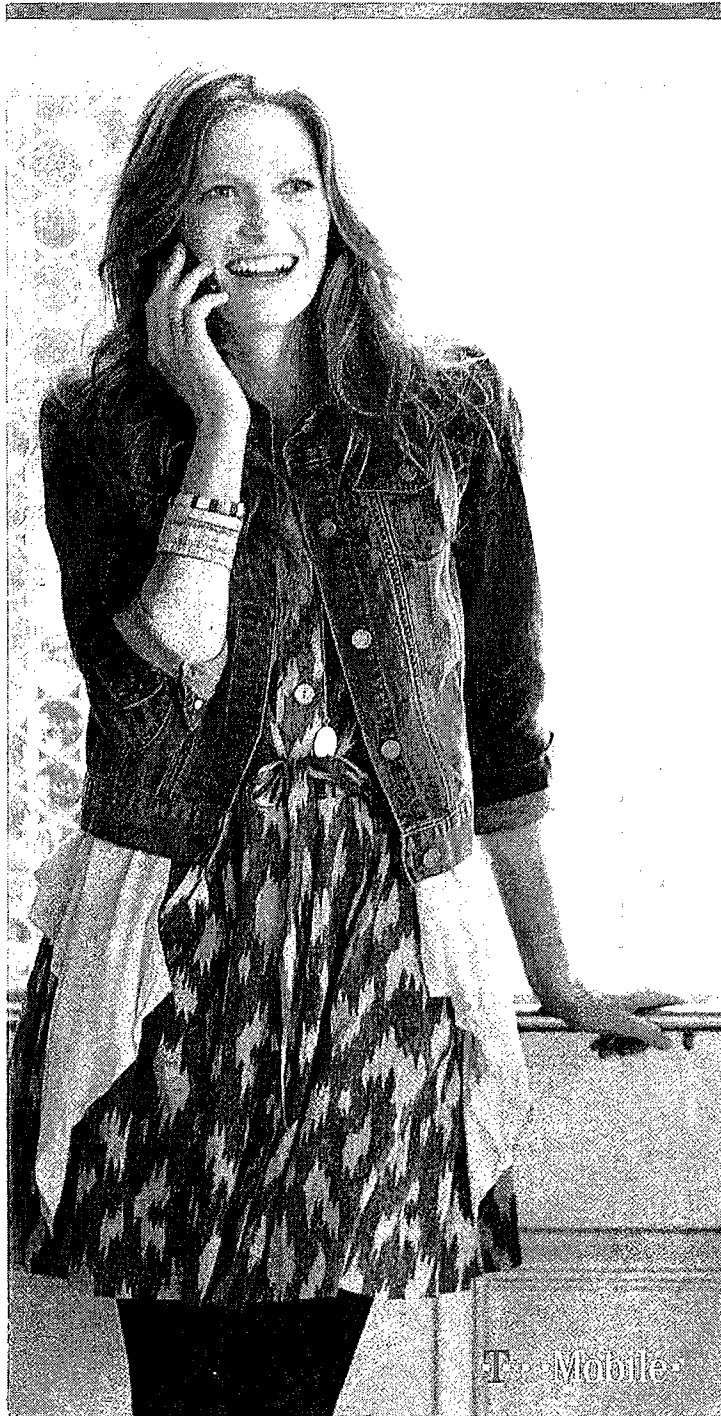
See a Sales Associate, or visit our online data calculator at [www.T-Mobile.com/calculator](http://www.T-Mobile.com/calculator)

**All Pricing:** Limited-time offers; subject to change. Taxes and fees additional. Post-paid only. Rates apply only to services used and calls originating and received within the U.S. (unless stated otherwise). International use incurs additional separate charges. Compatible device required; not all features or plans available on all devices. **Unlimited features for direct U.S. communications between two people.** **General Terms:** Credit approval, \$35 per line activation fee, deposit and two-year agreement with up to \$200/line early cancellation fee required. If you switch plans you may be bound by existing or extended contract term (including early cancellation provisions) and/or charged an up to \$200 fee. You may be unable to switch to some plans. Additional requirements may apply to business customers. Premier and other business/association discounts may not be available. Regulatory Programs Fee (not a tax or government-mandated charge) of up to \$1.61 per line/month applies. Taxes approximately 6%–28% of your monthly bill. Overage usage extra; partial minutes/megabytes rounded up. Talk overage charge of \$0.45/minute. Some calls/features involve multiple calls; each call incurs separate charges. **Nights and Weekends:** Weekends are midnight Friday to midnight Sunday, and nights are 9:00 p.m. to 6:59 a.m. Monday–Friday, based upon start time of call. Different terms apply to FlexPay and prepaid. **Family Plans:** Limit five lines. All lines of service must be activated in the same T-Mobile market and have the same billing address and area code. **T-Mobile to T-Mobile calls** are directly dialed between T-Mobile customer devices while on the T-Mobile USA network (and not roaming on any domestic or international network); calls to voicemail and other T-Mobile service numbers not included. **Messaging:** You will be charged for all messages you send and that are sent to you even if they aren't received. Length/size of messages may be limited. **Web/Data:** For unlimited data plans, full speeds available up to monthly data allotment; after allotment used, speeds slowed to up to 2G speeds for remainder of billing cycle. For 200 MB plan, coverage of \$0.10/MB after monthly data allotment is used. **Your data session, plan or service may be slowed, suspended, terminated or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users. If you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses. **Tethering and Wi-Fi Sharing:** Monthly data allotment included with qualifying phone data plan applies. Use of connected devices subject to T-Mobile terms and conditions. **Downloads/Applications:** Additional charges may apply; not all downloads are available on all phones. T-Mobile is not responsible for any third-party content or website you may be able to access using your phone. You obtain no rights in downloads; duration of use may be limited and downloads may be stored solely for use with your phone. T-Mobile is not responsible for any download lost due to your error. T-Mobile is not responsible for apps, including download, installation, use, transmission failure, interruption or delay, third-party advertisements you may encounter while using an app, alterations any app may make to the functionality of your device, including any changes that may affect your T-Mobile plan, service, or billing, or any content or website you may be able to access through an app. **Coverage:** Not available everywhere. **Abnormal Usage:** Service may be limited or terminated for misuse, abnormal usage or significant roaming. **Equipment Installment Plan:** Availability and amount of EIP financing subject to credit approval. Down payment required at time of purchase. Remaining payments to be made evenly over time; EIP not available in Washington, D.C. Qualifying rate plans required, and account must remain in good standing. Taxes, late/non-payment fees and other upfront and monthly charges may apply. Available only at participating locations; see store for details. **Bill Details:** Your bill summarizes your charges, fees and taxes, but does not include the details of services used. You may view bill details at [my.T-Mobile.com](http://my.T-Mobile.com) or, for an additional charge, we will provide detailed bills. We do not provide bills to FlexPay and prepaid customers. See brochures and **Terms and Conditions (including arbitration provision)** at [www.T-Mobile.com](http://www.T-Mobile.com) for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. Whenever Minutes and Premium Handset Protection are registered trademarks, and Unlimited Value and Minute Value are trademarks, of T-Mobile USA, Inc. © 2011 T-Mobile USA, Inc.

# Monthly4G™

Unlimited Talk, Text & Web available

No  
Annual  
Contract





T-Mobile  
**monthly4G™**

Talk, text and surf the  
Web on T-Mobile's  
nationwide network.

- 24/7 customer support
- No annual contract, no credit check  
and no deposit
- No surprise bills or hidden fees

## Monthly Plans

### Unlimited Talk, Text\* & Web

**\$50** (First 100 MB of data at up to 4G speed\*\*)

Great for emails, Facebook, directions, Web surfing and more

**\$60** (First 2 GB of data at up to 4G speed\*\*)

Great for GPS navigation and downloading apps/music/games

**\$70** (First 5 GB of data at up to 4G speed\*\*)

Great for video chat, streaming music/movies/TV and playing  
online games

Also available for the above plans, for only  
\$10 more per month:

### BlackBerry® Internet Services

Includes BlackBerry Messenger, BlackBerry App World™ and more

### Unlimited International Talk & Text

Unlimited calling to landlines in more than 50 countries†

Unlimited texting to mobile phones in more than 200 countries

Also available:

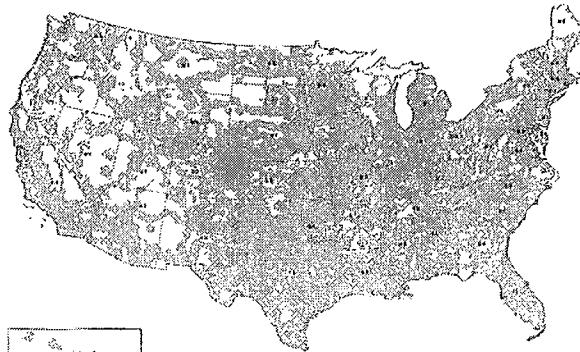
**\$30 1500 Talk & Text\*** (Includes 30 MB of data)

Use any combination of minutes or messages up to 1500

Great for occasional emails, directions and Web surfing

\* Text includes pictures and video messaging.  
\*\* Capable device required for 4G speed.

Coverage



Map applies to No Annual Contract voice and messaging services; data only available on the T-Mobile network (roaming not available).

While in this area, make calls to anyone in the United States and Puerto Rico – with no nationwide roaming or nationwide long distance charges – with any T-Mobile national rate plan. Visit [www.T-Mobile.com/morecoverage](http://www.T-Mobile.com/morecoverage) for answers to frequently asked questions about our coverage.

No coverage

**Other Plans**

**Pay By The Day**

- \$3 Unlimited Talk, Text\* & Web (first 200 MB/day at up to 4G speed\*\*)
- \$2 Unlimited Talk, Text\* & 2G Web
- \$1 Unlimited Text\* and 10¢/minute Talk

Pay only on days used.

**Pay By The Minute**

**Best Value: \$15/month**  
 Unlimited Text\* and 10¢/minute Talk

**Pay As You Go**

Talk as low as 10¢/minute

Refill	Minutes	Availability
\$10	30	90 days
\$30	160	90 days
\$50	400	90 days
\$100	1000	1 year

**Per Message**

Text: 10¢ to send/receive  
 Picture and video: 25¢ to send/receive

**Gold Rewards**

After \$100 in refills, get 15% more minutes on all refills. (\$100 refill already includes bonus minutes.)



### Refer-a-Friend

Tell your friends how much you love T-Mobile and you can each earn up to \$250 a year in T-Mobile gift cards! Visit [www.T-Mobile.com/referral](http://www.T-Mobile.com/referral) to learn how.

## International Rates

### Calling and messaging from the U.S.:

**Best Value:** \$10/month Unlimited International Talk & Text

- Unlimited calling to landlines in more than 50 countries†
- Unlimited texting to mobile phones in more than 200 countries
- Discounted calling to mobile phones and landlines in more than 150 countries

Available on \$50/month and greater monthly plans.

**Also available:** Pay by the minute or message.

### Calling and messaging while traveling:

Keep in touch with family and friends while travelling, including Mexico, Canada and more than 70 other countries.

See all current international rates at [www.T-Mobile.com/Monthly4Ginternational](http://www.T-Mobile.com/Monthly4Ginternational)

† Unlimited calling to landlines in the following countries:

Andorra	Dominican Republic	Jordan	Romania
Argentina	Estonia	Latvia	Singapore
Australia	France	Luxembourg	Slovenia
Austria	Germany	Macau	South Africa
Bahamas	Greece	Macedonia	South Korea
Belgium	Guadeloupe/ French Antilles	Martinique/ French Antilles	Spain
Brazil	Hong Kong	Malaysia	Switzerland
Brunei	Hungary	Mexico	Taiwan
Canada	India	Netherlands	Thailand
Chile	Ireland	New Zealand	Turkey
China	Israel	Norway	United Kingdom
Colombia	Italy/Vatican	Panama	Uruguay
Costa Rica	Japan	Poland	Venezuela
Croatia		Portugal	Zambia
Cyprus			

Countries subject to change; visit [www.T-Mobile.com/Monthly4Ginternational](http://www.T-Mobile.com/Monthly4Ginternational) for complete list of countries.

Monthly4G is easy to use.

**Manage:** Visit my.T-Mobile.com. From your phone, go to My Account or dial #BAL# (#225#).

**Pay:** For monthly plans, ensure continuous service by paying before the end of the month.

- Sign up for convenient monthly payments on my.T-Mobile.com.
- Pay as needed in four easy ways:

**Web:** Visit my.T-Mobile.com.

**Text:** Fastest way to pay; see my.T-Mobile.com for details.

**Phone:** Call \*233 (\*ADD) or use My Account.

**Store:** Buy refill cards at more than 120,000 convenient locations nationwide.

Questions?  
Ask a Sales Associate or  
visit [www.T-Mobile.com](http://www.T-Mobile.com).



T-Mobile's HSPA+ 4G network not available everywhere.

Monthly4G provides wireless service; capable device required to achieve 4G speed.

**Prepaid Service:** Limited-time offer; all rates, offers, pricing and features subject to change without notice. Taxes and fees additional. Plans provide domestic use only; separate charges apply for international use. Not all features or plans available on all devices; capable device required. Some add-on features may not be available with all plans; not all plans available in all locations. **Unlimited features are only for direct communication between two people.** **Monthly Plans:** Plan features available for 30 days; if sufficient account balance, plans automatically renew at the end of 30 days. If balance is insufficient to renew for 60 days, account will be converted to Pay As You Go. **Pay As You Go:** Service available for 90 days (one year for Gold Rewards) after activation/refill/conversion. After that, your account will be suspended and no service will be available. **Gold Rewards** requires activation of \$100 in refills; you must refill while on Pay As You Go plan to obtain full Gold Rewards benefits. **Pay By The Day:** Service available for 90 days (one year for \$100 refills) after activation/refill. You will be charged for each day you use plan services. Daily rate charges apply when you send or receive any call, including calls to voicemail and other calling features, and when you make or receive any message. Plans with data are charged the daily rate when any data usage occurs, including background data connections or automatic data syncing by phone applications or features. If you sign up for plan more than one time in a day or switch between plans, the daily rate for each plan will be deducted each time. Day is 12:00 a.m. to 11:59 p.m., based on time zone associated with your phone number. If call spans multiple days (e.g., starts at 11:30 p.m. and ends at 12:05 a.m.), you may be charged the daily rate for each day. **Plan Changes or Renewals:** When you switch between plans or renew a monthly plan, features or credits associated with your prior plan will no longer be available, and you are not able to switch back to some plans. Some plans will not allow early renewal. **International Talk and Text:** International calling applies to landlines in select countries only and decrements limited plan minutes (domestic coverage rates apply). Unlimited international calling requires qualifying unlimited domestic calling plan. Text messaging applies to mobile phones only; other types of international messages (e.g., picture messages) are charged per message. Calls and text messages must originate in U.S.; standard international roaming rates apply. **BlackBerry Internet Service (BIS):** Qualifying rate plan required; data usage restrictions of rate plan apply to BIS feature. Does not include BES access. **Prepaid General Terms:** Sufficient balance required to use service. Calls rated on a per-minute basis and partial minutes rounded up; data usage rounded up to the nearest KB each use. Some plans do not permit use of features after included amounts are depleted. No cash redemption value. Non-refundable. Not responsible if lost or stolen. If you transfer your number to another carrier, your account will be deactivated and no service will be available. Devices sold for use on T-Mobile prepaid service are to be activated on that service, not transferred for resale, modification or export. **Data Usage:** Domestic and international roaming not available. Some plans include specified data speeds. Where indicated, full speeds available up to data allotment; after data allotment used, speeds slowed up to 2G speeds. **Your data session, plan or service may be slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth. You may not use your plan or device for prohibited uses. **Downloads/Apps:** Additional charges apply; not all downloads/apps available on all devices. Not all sites optimized for mobile browsers. You obtain no rights in downloads; duration of use may be limited; may be stored solely for use with your device. T-Mobile is not responsible for any download lost due to your error. T-Mobile is also not responsible for apps, including download, installation, use, transmission failure, interruption or delay, third-party advertisements you may encounter when using an app, alterations any app may make to the functionality of your device, **including any changes that may affect your plan or service**, or any content or website you may be able to access through an app. **Messaging:** You will be charged for all data sent by or to you through the network, regardless of whether received. Character length or file size of messages/attachments may be limited. T-Mobile is not liable for any failures, delays or errors in any T-Mobile-generated alerts or notifications. **Coverage:** Service is not available everywhere. **Map Information:** Maps approximate anticipated coverage outdoors, which varies by location, may include limited or no coverage areas, and do not guarantee service availability. Within coverage areas, network changes, traffic volume, outages, technical limitations, signal strength, your equipment, obstructions, weather and other conditions may interfere with service quality and availability. Portions of the maps include networks operated by our roaming partners; we are not responsible for their performance. Devices not purchased from T-Mobile or an authorized dealer may not work on our network. **Roaming:** Nationwide roaming refers to usage while on a roaming partner's network within coverage area. International roaming incurs additional charges and refers to usage outside of the U.S. 850 Roaming Coverage requires a multi-band device. Certain devices and features will not work when roaming. If you travel outside of coverage areas, your device will not work. **Abnormal Usage:** Service may be limited or terminated for misuse, abnormal usage, or significant roaming. **Bill Details:** We do not provide bills to prepaid customers. By using service, you accept **T-Mobile's Terms and Conditions (including arbitration provision)**, located at [www.T-Mobile.com](http://www.T-Mobile.com). See Sales Associate, brochures and **Terms and Conditions (including arbitration provision)** at [www.T-Mobile.com](http://www.T-Mobile.com) for additional information. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. Monthly4G and T5030.10.4x9 are trademarks of T-Mobile USA, Inc. © 2011 T-Mobile USA, Inc.

REDACTED FOR PUBLIC INSPECTION

**EXHIBIT F**  
**CERTIFICATIONS**

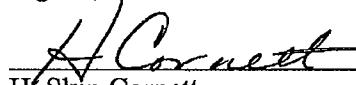
**T-MOBILE USA, INC.  
ELIGIBLE TELECOMMUNICATIONS CARRIER  
ANNUAL CERTIFICATION**

I am H. Skip Cornett, Vice President of Tax for T-Mobile USA, Inc., which is the parent company of and controls T-Mobile West Corporation<sup>1</sup>. On behalf of T-Mobile West Corporation (hereinafter, "T-Mobile"), I submit this certification in support of T-Mobile's Annual Report and Certification as an Eligible Telecommunications Carrier pursuant to 47 C.F.R. § 54.313.

I certify that, to the best of my knowledge and belief, T-Mobile (1) complies with the applicable service quality standards and consumer protection rules (specifically, the CTIA-The Wireless Association's® Consumer Code for Wireless Service); and, (2) is able to function in emergency situations.

I am authorized to make this certification on behalf of T-Mobile.

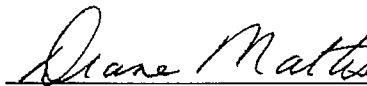
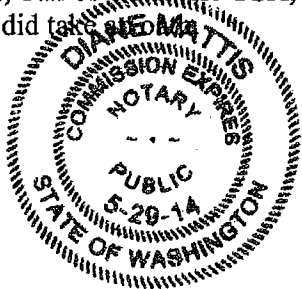
Signed,



H. Skip Cornett  
Vice President, Tax  
T-Mobile USA, Inc.  
12920 SE 38<sup>th</sup> Street  
Bellevue, WA 98006

STATE OF WASHINGTON  
COUNTY OF KING

Acknowledged before me this 29<sup>th</sup> day of June, 2012, by H. Skip Cornett, as Vice President, Tax of T-Mobile USA, Inc., who is personally known to me or produced identification and who did take

  
\_\_\_\_\_  
Notary Public

<sup>1</sup> On June 25, 2012, T-Mobile West Corporation converted to a Limited Liability Corporation and was renamed to T-Mobile West LLC; T-Mobile is in the process of making all necessary submissions to effectuate this change.

**REDACTED FOR PUBLIC INSPECTION**

**EXHIBIT G**

**CTIA – THE WIRELESS ASSOCIATION CONFIRMATION LETTER**





Expanding the Wireless Frontier

**Steve Largent**  
President/CEO

October 7, 2011

Ms. Kelsey Joyce  
Director of Legal Affairs  
Marketing  
T-Mobile USA, Inc.  
12920 SE 38<sup>th</sup> Street  
Bellevue, WA 98006

Dear Kelsey:

Congratulations! This letter is to notify you that T-Mobile USA ("T-Mobile") has completed the recertification process for the CTIA Consumer Code for Wireless Service ("Voluntary Consumer Code") for the period January 1, 2011 – December 31, 2011, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, T-Mobile is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of T-Mobile review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. Upon request, we will provide two specimens (color and black/white) of the Seal for T-Mobile's use on its website or collateral materials. If you should have any questions concerning the recertification process or use of the Seal, please contact Andrea Williams, CTIA's Vice President of Law and Assistant General Counsel, at (202) 736-3215 or [awilliams@ctia.org](mailto:awilliams@ctia.org).

CTIA commends T-Mobile for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with T-Mobile on this important industry initiative.

Sincerely,

*Congratulations!*

*Steve Largent*  
Steve Largent

Attachment

cc: Philipp Humm  
Dave Miller

