

BEFORE THE WASHINGTON STATE  
UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Joint Application of	)	Docket No. UT-100820
	)	
QWEST COMMUNICATIONS	)	
INTERNATIONAL, INC. AND	)	
CENTURYTEL, INC.	)	
	)	
For Approval of Indirect Transfer of	)	
Control of Qwest Corporation, Qwest	)	
Communications Company LLC, and	)	
Qwest LD Corp.	)	
	)	
.....	)	

EXHIBIT BJJ-22

TO THE

RESPONSIVE TESTIMONY

OF

BONNIE JOHNSON

ON BEHALF OF INTEGRA TELECOM

September 27, 2010

From: Urevig, Rita [mailto:Rita.Urevig@qwest.com]  
Sent: Monday, November 23, 2009 12:15 PM  
To: Herbold, Matthew  
Subject: RE: Service Interfering Bridged Tap – [CUSTOMER INFO REDACTED] - QW TT  
OW166931, OW166932 - TMS TT 1061714

**Matt,**

The Circuits are testing within specification of the loops ordered. Qwest considers this issue closed.

*Best regards,*

**Rita M. Urevig**  
*Qwest Service Manager*  
218-723-5801



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From: Herbold, Matthew [mailto:Matthew.Herbold@integratelecom.com]  
Sent: Monday, November 23, 2009 2:06 PM  
To: Urevig, Rita  
Cc: Isaacs, Kimberly D.; Johnson, Bonnie J.  
Subject: RE: Service Interfering Bridged Tap - [CUSTOMER INFO REDACTED] -QW TT  
OW166931, OW166932 - TMS TT 1061714

**Rita,**

You are our service manager for Qwest. I send these to you, because end user customers are being impacted, and you are our point of contact for resolving such service-impacting issues. It is my job to escalate these issues to your Tier, and Qwest may not dictate who at Integra escalates issues. If you want to escalate these internally, you may do so. Regardless, our expectation is that Qwest should remove the bridge taps and restore service. Our request for service restoration is ongoing.

**Matt**



**Matt Herbold** | Escalations Manager, Oregon Operations  
desk 503-953-7407 | cell 503-810-5895  
825 NE Multnomah St. | Suite 1400 | Portland, OR 97232

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From: Urevig, Rita [mailto:Rita.Urevig@qwest.com]  
Sent: Monday, November 23, 2009 10:35 AM  
To: Herbold, Matthew  
Cc: Urevig, Rita  
Subject: RE: Service Interfering Bridged Tap - [CUSTOMER INFO REDACTED] -QW TT  
OW166931, OW166932 - TMS TT 1061714

Matt,

Please have your GM/VP of Network contact Ken Beck for this type of request and approval consideration.

Ken's contact information is: [Ken.Beck@qwest.com](mailto:Ken.Beck@qwest.com) or Direct tn 303-896-8805.

*Best regards,*

Rita M. Urevig  
*Qwest Service Manager*  
218-723-5801



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From: Herbold, Matthew [mailto:Matthew.Herbold@integratelecom.com]  
Sent: Monday, November 23, 2009 10:19 AM  
To: Urevig, Rita  
Cc: Isaacs, Kimberly D.; Johnson, Bonnie J.; Clauson, Karen L.  
Subject: Service Interfering Bridged Tap - [CUSTOMER INFO REDACTED] -QW TT OW166931,  
OW166932 - TMS TT 1061714

Rita:

I have new xDSL circuits to report to you that Qwest TTs failed to resolve for service interfering Bridged Tap.

OW166931, OW166932.  
[CUSTOMER INFO REDACTED]  
4/LXFU/975861/PN, 4/LXFU/975862/PN

Issue is impacted speed on DSL. 1<sup>st</sup> loop detected 124' of BT, 388' from demarc. 2<sup>nd</sup> loop detected 1850' of BT, 720' from demarc.

Thank you,



**Matt Herbold** | Escalations Manager, Oregon Operations  
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