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February 1, 2021

VIA ELECTRONIC FILING

Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E.
Lacey, Washington 98503

Re: U-200281—NW Natural’s Data Report Required By Order 01

Received
Records Management
02/01/21 09:36
State Of WASH.
UTIL. AND TRANSP.
COMMISSION

Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), provides the enclosed data report in compliance with Order 01 in docket U-200281 and as outlined in the approved term sheet. Data is provided by month for the 4th quarter of 2020 and as described below.

NW Natural notes the following items that are not included in this report:

- Item 2d – Disconnections – this item seeks the number of disconnections that would have occurred but for the disconnection moratorium. The Company is unable to provide this information because we do not have the data associated with this scenario. We will continue to explore options that may result in meaningful data for this item and will supplement our response if such data becomes available.
- Item 5 – Medical Certificates – NW Natural has completed the manual collection of this data and includes this data for the time period of 4th quarter 2020 and March 1 – September 2020 and March 1 – December 2019.
- Item 6 – Deposits – NW Natural has verified the data for this item and has included it for the time period of March 1 – September 2020 and March 1 – December 2019 in addition to the 4th quarter 2020 data.

The data provided includes five-digit zip code level. NW Natural has zip+4 data but is not providing it due to a concern for customer privacy as zip+4’s may often reflect one individual household or premise, enabling users to match confidential customer data and billing characteristics to an address or premise. In addition, the nature of this data would be voluminous, making this reporting cumbersome for users.

Please address correspondence on this matter to me with copies to the following:

eFiling
Rates & Regulatory Affairs
NW Natural
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Sincerely,

/s/ Natasha Siores

Natasha Siores
Manager, Rates and Regulatory Affairs
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Attachment:

200281-NWN-COVID-Data-Rpt-2-1-2021