



1809 E BROADWAY ST  
SUITE 348  
OVIEDO, FL 32765-8597  
**UT-220749**

Received  
Records Management  
Nov 20, 2024

**Via Electronic Filing**

November 20, 2024

Jeff Killip  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
Attention Records Center (Docket UT-220749)  
P.O. Box 47250  
Olympia, WA 98504-7250

RE: Docket UT-220749  
Annual Compliance with Washington Administrative Code 480 120 414

Dear Mr. Killip:

Please find attached to this cover letter the electronic submission of the current emergency and non emergency contact information for Belcom Corp. If you have any questions regarding this filing, please do not hesitate to contact me.

Best Regards,

**Colette Robertson**  
**President**

Service Date: October 15, 2024



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

October 15, 2024

Telecommunications Companies

**RE: Docket UT-220749 - Action Required by December 31, 2024**  
**Annual Compliance with Washington Administrative Code 480-120-414**

Dear Service Provider:

Please provide your current emergency and non-emergency contact information to the Washington Utilities and Transportation Commission (Commission) staff in compliance with WAC 480-120-414. Please verify the Commission has accurate information by December 31, 2024.

You may submit the information electronically at [efiling.utc.wa.gov/form](https://efiling.utc.wa.gov/form), Please select *WAC Required Reports* for the Filing Type, select 220749 for the docket number, and attach a cover letter and the information requested. The information can also be submitted by regular mail to Jeff Killip, Executive Director and Secretary, Washington Utilities and Transportation Commission, Attention Records Center (Docket UT-220749), P.O. Box 47250, Olympia, WA 98504-7250.

The Commission maintains a list of contacts for registered telecommunications providers in Washington. If you are a service provider and have customers in Washington State, the Commission must know how to reach the correct personnel in both the event of an emergency and non-emergency. The Commission and the Washington Military Department, Emergency Operations Center, maintain duplicate lists of contacts. If you have inquiries about this matter, please contact Avan Hassan at (360) 664-1156, [avan.hassan@utc.wa.gov](mailto:avan.hassan@utc.wa.gov).

Information requested may be found in the tables below.

1	Company name	Belcom Corp.
2	Services provided	Telecommunications
3	Emergency plan (Y/N)	Y
4	Emergency plan filed with the UTC (Y/N)	N
5	Company network operations center (Y/N)	N
6	Network operation center location	

Respect. Professionalism. Integrity. Accountability.

		Name	Title	24-hour (Y/N)	Address	Email	Tel	Cell	Change from 2022 submission (Y/N)
7	Regulatory contact	Colette Robertson	President		1809 E Broadway St Suite 348 Oviedo, FL 32765	colette@belcom.us	(866) 839-8916		N
8	Primary emergency contact	Colette Robertson	President		1809 E Broadway St Suite 348 Oviedo, FL 32765	colette@belcom.us	(866) 839-8916		N
9	Alternate emergency contact	Colette Robertson	President		1809 E Broadway St Suite 348 Oviedo, FL 32765	colette@belcom.us	(866) 839-8916		N
10	Network operations center	Colette Robertson	President		1809 E Broadway St Suite 348 Oviedo, FL 32765	colette@belcom.us	(866) 839-8916		N
11	24-hour emergency contact	Colette Robertson	President	Y	1809 E Broadway St Suite 348 Oviedo, FL 32765	colette@belcom.us	(866) 839-8916		N

**WAC-480-120-414 Emergency operation.**

(1) Each company must maintain, revise, and provide to the commission the following:

(a) The titles and telephone numbers of the company’s disaster services coordinator and alternates; and

(b) Upon request of the commission, the company’s current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.

(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company’s:

- (a) Local network operations center;
- (b) Regional network operations center; or
- (c) Emergency operations center.

Sincerely,

Jeff Killip  
Executive Director and Secretary