

**Exh. AR-5
Docket UE-220216
Witness: Andrew Roberts**

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Petition of

DOCKET UE-220216

PUGET SOUND ENERGY

**For Penalty Mitigation Associated with
Service Quality Index No. 11-Electric
Safety Response Time Annual
Performance for Period Ending
December 31, 2021**

EXHIBIT TO

TESTIMONY OF

ANDREW ROBERTS

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

PSE Response to Public Counsel Data Request No. 11

December 2, 2022

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**Docket UE-220216
Puget Sound Energy
PSE 2022 SQI No. 11 Penalty Mitigation Petition**

Public Counsel Data Request No. 011:

Please describe the Company's compliance program for Service Quality Index No. 11 accordingly:

- a) Since the program index was implemented in 2001.
- b) Specifically during 2021 and any compliance program changes during the same year.
- c) Changes to the compliance program since 2021.

Response:

Puget Sound Energy ("PSE") does not have a separate, additional service quality compliance program for the electric first responder response time other than Service Quality Index ("SQI") No. 11. Please see PSE's Response to Public Counsel Data Request No. 009 for the changes to SQI No. 11 and other updates to PSE's Service Quality Program.