

Gaps	Applications Impacted	Specific Issue	Interim Solution¹	Deployment Timeframe¹	Long-term Solution¹	Deployment Timeframe¹
Gap 1: LSR Modification & transmission of service order in system	IMA	Need a mechanism to identify shared line order. (Meet point, "CFA, UCA UPR", CLEC ID, TN, ADSL indicator).	Proprietary LSR based on USW and DLEC agreement. This may be done via email, fax, or by faking IMA to use existing fields. A team of service order writers and OBF reps could accomplish this goal.	TBD	Make the long term changes through the OBF, such that, common rules sets are established	TBD
Gap 2: Order writing (between ICADS and SOP)	ICADS (creating automation).	Need business rules added to process shared-line orders, and to create SO.	No Interim Requirement	No Interim Requirement	Dependant on the standards within OBF establishing a rule set.	4Q2000
	Fetch-n-stuff and Data Arbiter	Enhancement to perform shared line facility availability queries. Later phases.	No Interim Requirement	No Interim Requirement	These changes are understood and can be worked independently from the OBF issues.	TBD

¹ All timeframes and solution definitions are estimates based on pending requirements work and information to be provided by 3rd parties. These estimates should be considered as planning estimates, and are based on the current understanding of systems capabilities assessed during the operational impact review. For this reason, the estimates may be subject to change.

SOPAD, SOLAR, RSOLAR (creating automation).	An Enhancement is necessary to accept shared line orders and manage the service order flow with automation between systems.	No Interim Requirement	No Interim Requirement	Establish transformation from the OBF forms to the Internal USOCs and FIDs.	4Q2000
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	Manual SO Entry in SOPAD, SOLAR, RSOLAR	An Enhancement is necessary to accept shared line orders and manage the service order flow with a <u>manual</u> service order entry procedure.	Establish internal USOCs and FIDs for all systems within the Operational Support Systems environment.	1Q2000	See the automation items.	See the automation items.
Gap 3: Connecting Point Inventory	LFACS (All regions)	Current phase no impacts. Later phase, enhancements to allow for designated assignment locations (constrained loop assignment) and to reuse in place voice facilities.	Establish internal USOCs and FIDs. No substantial impacts to LFACS	1Q2000	Work any manual issues that may have been over sights.	2Q2000

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	SWITCH and APP	Enhancements to associate the customer's line with the connection points for the splitter, switch equipment, and ICDF, while reusing existing voice facilities.	Inventory the splitter in SWITCH as miscellaneous equipment. The resulting Manual assignments will fallout in the LPC. DLEC will pass ME FID on the LSR. APP -- To simulate the transactions performed by the loop provisioning personnel to clear RMAs in SWITCH. This is required to support volume growth.	1Q2000 in limited volume. 2Q2000 – APP, Automates portions of the manual process that falls out to the LPC.	Remove all the manual workarounds.	4Q2000 Telcordia offer.

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Gap 4: Repair Handling	WFA/C	Table work for proper dispatch and workflow.	No known issue.	No known issue.	Establish internal USOCs and FIDs.	1Q2000
	NSDB/WFA	Repair tickets will flow through. NSDB for the design portion of the service.	No Interim Requirement		Line assignments are required as a part of NSDB for the design portion of the repair.	1Q2000
	LMOS	Repair tickets will flow through. LMOS for the POTS portion of the service.	No Interim Requirement		Line assignments are required as a part of LMOS for the POTS portion of the repair.	1Q2000
Gap 5: No interface between FOMS and WFA/DI	FOMS and WFA/DI	Interface bring up and testing between FOMS and WFA/DI.	No Interim Requirement		Test and turn up on the interface based on a WC rollout plan. Determination of DLECs intended Service offering allows for a smoother implementation.	1Q2000 (ongoing dependant on the DLEC Rollout.

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Gap 6: Single product, multiple customer (need 2 billing records to be created from a single order.)	Billing (CRIS)	Enhancements to bill the Co-Provider for shared line charges. Must have 2 CSRs that are related.	<p>This is a Bulk bill solution (DLEC BAN per state). A DLEC will receive a bill that indicates that lines are shared, but to validate specific TN information requires that the CSR be reviewed.</p> <p>Back billing will be used to bring accounts up to date if service is provisioned before the interim solution can be implemented.</p>	2Q2000	<p>The interim billing mechanisms need to be modified to show TN detail, but this impact is unknown. Conversions will be needed once the billing systems are modified.</p>	TBD

Gap 7: Need to identify accounts that are resold in IMA so that CLEC's cannot place orders against the line for line-sharing

IMA

Identify resold accounts and reject line sharing orders as appropriate.

Similarly, identify line shared accounts and reject resale orders as appropriate.

CLECs will review CSRs prior to placing orders. U S WEST will also review CSRs as Service Orders are written.

Accounts will have the Line Sharing USOCs and FIDs on the CSRs. The handling of the End Customers and CLECs would then be handled via Methods.

See gap 6.

Required concurrent with order automation long term solutions in Gap 2.

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Gap 8: Identify a method to cause an entry to the DLECs loss report for disconnected service	Loss and Completion	Depending on specific scenarios for a customer transfer between providers, modifications to the Loss and Completion reports must be made.	No Interim Requirement		Pending the scenario work identified in the meeting 10/29/99	TBD