

**Exh. SP-7  
Docket UT-171082  
Witness: Susie Paul**

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**QWEST CORPORATION D/B/A  
CENTURYLINK QC,**

**Respondent.**

**DOCKET UT-171082**

**EXHIBIT TO  
TESTIMONY OF**

**Susie Paul**

**STAFF OF  
WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

*Email from CenturyLink to Staff, dated March 29, 2017*

**April 6, 2018**

**Activity Type: Email**

**Activity Date: 3/29/2017, 8:25:12 AM**

**To: afiman@utc.wa.gov;**

**From: Jerolyn.Ochs@CenturyLink.com**

**Subject: RE: FW: WA UTC Complaint CAS-20417-Y7K6M8 for Robert Saum Jr. CRM:0043044**

**Attachments: 0**

**Body:**

Alice-

Our terms and conditions state that if someone lives in a development and, the developer was offered and refused PAHD, we do not have to serve. In this case the *Developer* was offered a PAHD and refused. In these cases, it is our discretion/option to serve or not and, in this case, we choose not to serve unless the customer provides that path to his residence.

Please advise how the customer wishes to proceed.

Thank you.