

Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington March 2017 - March 2017

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

May 9, 2017

CenturyLink QC Performance Results – Current 271 PID

CenturyLink Confidential

Redacted Per WAC 480-07-160

Month State		PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017 WA March 2017 WA	XXX	Pre-Ordering Billing	PO-3X BI-4A	Electronic LSRs Rejected Manually UNEs and Resale Aggregate	Product Aggregate UNEs and Resale Aggregate	Diagnostic Parity	N/A N/A	XXX	XXX	0:37	0.00%	50.152	50,697	98.92%	10.31%	-0.589511	1 -1.35839
March 2017 WA	XXX	Maintenance and Repair	MR-8	33 3	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.0076	0,132	56.137	0.00%	10.5170	-0.503511	-1.00000
March 2017 WA	XXX	Maintenance and Repair	MR-8		Residence	Parity	N/A	XXX	XXX	0.00%		4,813	317,622	1.52%	12.22%	-0.124042	2 -1.07541
March 2017 WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%		-				
March 2017 WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017 WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017 WA	XXX	Billing	BI-4A	33 3	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-1.344926	-1.81765
March 2017 WA	XXX	Maintenance and Repair	MR-5A		UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017 WA	XXX	Maintenance and Repair	MR-5A		Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	0.00%							
March 2017 WA	XXX	Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	50.00%	50.00%	16	25	64.00%	48.00%		-0.76303
March 2017 WA	XXX	Maintenance and Repair	MR-5B MR-6D		Enhanced Extended Loops - DS1 Capable	Parity	N/A N/A	XXX	XXX	100.00%	0.00%	5	15	33.33%	47.14%	-1.369306	-1.83247
March 2017 WA March 2017 WA	XXX	Maintenance and Repair Maintenance and Repair	MR-6D		UNBUNDLED LOOP - ADSL COMPATIBLE Unbundled Loop - 2 Wire Non-Loaded	Parity Parity	N/A	XXX	XXX	3:50 8:18	0:00 1:25						-
March 2017 WA	XXX	Maintenance and Repair	MR-6D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	4:16	1:46	84:52	18	4:43	4:00	0.200070	9 -1.17562
March 2017 WA	XXX	Maintenance and Repair	MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	8:13	12:04	160922:45	4.230	38:03	41:18		-2.95922
March 2017 WA	XXX	Maintenance and Repair	MR-6E		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	3:34	0:00	84:25	4,230	6:30	3:55		1 -1.43720
March 2017 WA	XXX	Maintenance and Repair	MR-7D		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%	0.00%	01.20	.0	0.00	0.00	0.710101	11.10720
March 2017 WA	XXX	Maintenance and Repair	MR-7D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017 WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	20.00%	40.00%	3	25	12.00%	32.50%	0.13409	-0.918479
March 2017 WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	5.00%	21.79%	612	4,713	12.99%	33.61%	-1.060149	-1.644525
March 2017 WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	4	15	26.67%	44.22%	-0.583874	-1.3549
March 2017 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	2.04%	14.14%	37	2,358	1.57%	12.43%	-0.113309	-1.068887
March 2017 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,813	317,622	1.52%	12.22%	-0.124042	-1.075412
March 2017 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.51%	7.14%	0	917	0.00%		0.933195	-0.432658
March 2017 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.32%	5.64%	0	917	0.00%			
March 2017 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.09%	10.39%	40	2,399	1.67%	12.80%	-1.157503	-1.703712
March 2017 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	XXX	XXX	0.00%		40	2,675	1.50%	12.14%	-0.174178	-1.105892
March 2017 WA	XXX		MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.43%	6.56%	5,839	473,114	1.23%	11.04%	-4.912336	-3.986488
March 2017 WA	XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	100.00%							
March 2017 WA	XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	57.89%	49.37%						
March 2017 WA	XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark		XXX	XXX	100.00%							
March 2017 WA	XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	2.00							-
March 2017 WA March 2017 WA	XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop Analog	Benchmark		XXX	XXX	13.89							_
	XXX	Ordering and Provisioning				Benchmark	6.00 N/A	XXX			0.00%	2	2	100.00%	0.00%		_
March 2017 WA	XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	4	2	100.00%	0.00%		_
March 2017 WA March 2017 WA	XXX	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop Analog	Parity Parity	N/A	XXX	XXX	75.00%	43.30%	1,888	2,014	93.74%	24.22%	0.741704	1 -0.54902
March 2017 WA	XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate		N/A	XXX	XXX	83.56%	43.30%	1,000	2,014	93.7470	24.2270	0.741794	-0.54902
March 2017 WA	XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							-
March 2017 WA	XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	3:38							-
March 2017 WA	XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%				_			_
March 2017 WA	XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	80.00%				\rightarrow			_
March 2017 WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	50.00%	50.00%	1	87	1.15%	10.66%	-15.914854	#######
March 2017 WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017 WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation		N/A	XXX	XXX	100.00%							
March 2017 WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-1.249164	1 -1.759438
March 2017 WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017 WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	50.00%	50.00%	5	15	33.33%	47.14%	-0.469668	-1.285538
March 2017 WA	XXX	Maintenance and Repair	MR-5B		Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017 WA	XXX	Maintenance and Repair	MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	7:58	2:04	160922:45	4,230	38:03	41:18		-1.62589
March 2017 WA	XXX	Maintenance and Repair	MR-6E		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	3:24	4:21	84:25	13	6:30	3:55	-1.035677	-1.629647
March 2017 WA	XXX	Maintenance and Repair	MR-6E		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	2:21	0:00						-
March 2017 WA	XXX	Maintenance and Repair	MR-6E		Unbundled Loop Analog	Parity	N/A	XXX	XXX	7:54	0:00	41977:26	1,045	40:10	45:33		
March 2017 WA	XXX	Maintenance and Repair	MR-7D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	612	4,713	12.99%	33.61%		-1.332068
March 2017 WA	XXX	Maintenance and Repair	MR-7E	1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	4	15	26.67%	44.22%	-0.801069	-1.487015
March 2017 WA	XXX	Maintenance and Repair	MR-7E		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%	404	4.400	10.750/	20.070/	0.24000	1.01005
March 2017 WA March 2017 WA	XXX	Maintenance and Repair	MR-7E MR-8		Unbundled Loop Analog	Parity	N/A N/A	XXX	XXX	0.00% 2.99%	0.00% 17.02%	121	1,126 2.358	10.75%	30.97% 12.43%		3 -1.210858
March 2017 WA March 2017 WA	XXX	Maintenance and Repair Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable LIS Trunk	Parity Parity	N/A N/A	XXX	XXX	0.00%	17.02%	0	2,358 56,137	0.00%	12.43%	0.543896	-0.669335
March 2017 WA	XXX	Maintenance and Repair	MR-8		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			_
	XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	3.48%	0	917	0.00%			-
	XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.12%	3.40%	40	2.399	1.67%	12.80%	-2.858475	5 -2.73783
March 2017 WA		manteriarios and repail			Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.10%	3.14%	5,839	473,114	1.23%	11.04%		6 -4.434455
March 2017 WA		Maintenance and Renair	MR-8					^^^	^^^	0.10/0	3.1470	0,009	773,114	1.20/0	1 I .U4 /0	-0.0+31/0	
March 2017 WA March 2017 WA	XXX	Maintenance and Repair	MR-8 NI-1A			/		XYY	XYY	0.00%	0.00%						
March 2017 WA		Maintenance and Repair Network Performance Network Performance	MR-8 NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						- 4
March 2017 WA March 2017 WA March 2017 WA	XXX	Network Performance	NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	/	N/A N/A		XXX XXX XXX	0.00% 0.00% 100.00%	0.00%						

Month March 2017	State	Carrier	PID Category Ordering and Provisioning	PID OP-3E	PID Title	Product Category Unbundled Loop - DS1 Capable		Benchmark N/A	CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score 2.592656	Parity Score
March 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark		XXX	XXX	100.00%	0.0070	-	7	100.0070	0.0070	2.002000	0.57 02.
March 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark		XXX	XXX	3.00							_
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Benchmark		XXX	XXX	7.00							-
March 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark		XXX	XXX	5.00							-
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		-
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		-
March 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog		N/A	XXX	XXX	66.67%	47.14%	1,888	2,014	93.74%	24.22%	0.925578	0.427
March 2017		XXX	Pre-Ordering	PO-2A	*	I NP	Diagnostic		XXX	XXX	100.00%	47.1470	1,000	2,014	55.1470	24.22/0	0.525576	*0.437
March 2017		XXX				2.11			XXX		67.74%							-
			Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic			XXX								-
March 2017		XXX	Pre-Ordering	PO-2B	7 III 7 IOW II II OUGH Eligible Corte	L141	Diagnostic		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	3:11							
March 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	0.00%	0.00%	1	87	1.15%	10.66%	-1.443299	-1.877
March 2017	7 WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	7 WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017	7 WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	LIS Trunk	Parity	N/A	XXX	XXX	1.49%	2.28%						1.
March 2017	7 WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%							
March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e			N/A	XXX	XXX	1.49%							
March 2017		XXX	Ordering and Provisioning	OP-3D	~	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		_
March 2017		XXX	Ordering and Provisioning			LIS Trunk		N/A	XXX	XXX	100.00%	0.00%			100.0070	0.0070		-
March 2017		XXX				LIS Trunk	Parity	N/A	XXX	XXX	3.00	0.00						-
March 2017 March 2017		XXX	Ordering and Provisioning			LIS Trunk		N/A	XXX	XXX	100.00%	0.00%	1	4	100.00%	0.00%		-
			Ordering and Provisioning				Parity	14/71	7001			0.00%	4	4	100.00%	0.00%		-
March 2017		XXX	Pre-Ordering	PO-2A		LNP	- 5	N/A	XXX	XXX	82.49%							
March 2017		XXX	Pre-Ordering	PO-2B		LNP		N/A	XXX	XXX	99.81%							
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:46							
March 2017	7 WA	XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	XXX	XXX	75.00%							
March 2017	7 WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.510572	-1.310
March 2017	7 WA	XXX	Maintenance and Repair	MR-8		Residence	Parity	N/A	XXX	XXX	0.00%		4.813	317,622	1.52%	12.22%	-0.175421	-1.106
March 2017	7 WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							_
March 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							_
March 2017		XXX	Billing	BI-3A	,	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							-
		XXX	9	BI-4A		00 0		N/A	XXX		100.00%	0.00%	50.450	50.697	98.92%	10.31%	-0.208481	1 -1.126
March 2017			Billing		00 0	UNEs and Resale Aggregate	,			XXX		0.00%	50,152	50,097	90.92%	10.31%	-0.200401	-1.120
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.675303	-1.410
March 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	50.00%							
March 2017		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	75.00%							
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:13							
March 2017	7 WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.294825	-1.179
March 2017	7 WA	XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%		117 41				
March 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						+-
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	4.68%	0.0078						-
March 2017 March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	0.00%							-
March 2017 March 2017		XXX			Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							-
			Ordering and Provisioning															-
March 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	72.97%							-
March 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	97.30%							
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:51							
March 2017	7 WA	XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	7 WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark	85.00%	XXX	XXX	0.00%							
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	- 5	N/A	XXX	XXX	100.00%	0.00%	50,152	50.697	98.92%	10.31%	-1.106904	1 -1.6
March 2017		XXX		MR-5A	00 0	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic		XXX	XXX	0.00%	0.0070	00,102	33,337	00.0270	10.0170		0
March 2017 March 2017		XXX	Maintenance and Repair	MR-5A		Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity	N/A		XXX	50.00%	50.00%	16	25	64.0001	48.00%	0.205004	4.47
									XXX				16	25	64.00%	48.00%	-0.285934	-1.173
March 2017		XXX		MR-6D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	5:58	1:12						_
	7 WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	3:09	4:23	84:52	18	4:43	4:00	-0.525924	-1.31

Month March 2017		Carrier	PID Category Maintenance and Repair	PID MR-7D	PID Title Repair Repeat Report Rate-Zone 1	Product Category Unbundled Loop - 2 Wire Non-Loaded	Standard Parity	Benchmark N/A	CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	3	25	12.00%	32.50%	-0.502519	-1.3055
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.11%	3.30%	0	917	0.00%			
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.61%	7.78%	40	2.399	1.67%	12.80%	-1.403038	-1.852986
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	XXX	XXX	0.00%		40	2.675	1.50%	12.14%	-0.535155	
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%		5,839	473.114	1.23%	11.04%	-0.111785	
March 2017	WA >	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	9.00	0.00	.,,,,,					
March 2017	WA >	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%						
March 2017	WA >	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%						
March 2017	WA >	XXX	Ordering and Provisioning		Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
March 2017	WA >	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	5.00							
March 2017	WA >	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
March 2017	WA >	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		
March 2017	WA >	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	85.39%							
March 2017	WA >	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2:14							
March 2017	WA >	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA >	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.361072	-1.219516
March 2017	WA >	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	16	25	64.00%	48.00%	0.293381	-0.821637
March 2017	WA >	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	66.67%	47.14%	5	15	33.33%	47.14%	-1.118034	-1.679716
March 2017	WA >	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	4:59	0:00	84:52	18	4:43	4:00	0.377234	-0.770658
March 2017	WA >	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	4:45	4:13	84:25	13	6:30	3:55	-0.691866	-1.420624
March 2017	WA >	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	3	25	12.00%	32.50%	-0.362103	-1.220143
March 2017	WA >	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	66.67%	47.14%	4	15	26.67%	44.22%	0.689997	-0.580512
March 2017	WA >	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.96%	9.74%	37	2,358	1.57%	12.43%	-0.816793	-1.496575
March 2017	WA >	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA >	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.20%	10.91%	40	2,399	1.67%	12.80%	-0.32355	-1.196704
March 2017	WA >	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-8
March 2017	WA >	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017	WA >	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	85.71%							
March 2017	WA >	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	10.17							
March 2017	WA >	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA)	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	98.78%							
March 2017	WA >	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	86.87%							
March 2017	WA >	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	81.73%							
March 2017	WA >	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:17							
March 2017	WA >	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA >	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-1.015101	-1.617138
March 2017	WA >	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,813	317,622	1.52%	12.22%	-0.124042	-1.075412
March 2017	WA D	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	1:16							
March 2017	WA >	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA >	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	23:36	0:00	160922:45	4,230	38:03	41:18	-0.349718	-1.212614
March 2017	WA >	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	612	4,713	12.99%	33.61%	-0.386264	-1.234832
March 2017	WA >	XXX	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	0.00%		40	2,682	1.49%	12.12%	-0.245906	-1.149501
March 2017	WA >	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
March 2017	WA D	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017	WA >	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA >	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA D	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-1.092144	-1.663976
March 2017	WA D	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA >	XXX	Maintenance and Repair	MR-5A		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	14	22	63.64%	48.10%	-0.739313	-1.44947
March 2017	WA >	XXX	Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	50.00%	50.00%	16	25	64.00%	48.00%	0.186078	-0.886873
			Maintenance and Repair	MR-6D		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	3:37	0:00	75:09	16	4:42	4:03		-1.157174
March 2017	WA D	XXX																
		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	6:33	6:53	84:52	18	4:43	4:00	0.88529	-0.461782

Month March 2017	State WA	Carrier	PID Category Maintenance and Repair	PID MR-7D	PID Title Repair Repeat Report Rate-Zone 1	Product Category Enhanced Extended Loops - DS1 Capable	Standard Parity	Benchmark N/A	CLEC Numerator XXX	CLEC Denominator	CLEC Result 0.00%	CLEC Standard Deviation 0.00%	CTL-Q Numerator	CTL-Q Denominator 25	CTL-Q Result 12.00%	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	50.00%	50.00%	3	25	12.00%	32.50%	1.484841	
March 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	612		12.99%	33.61%	-1.02131	
March 2017		XXX	Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	1.01%	10.00%	37	2,358	1.57%	12.43%	-0.438454	
March 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			
March 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.53%	12.29%	40	2,399	1.67%	12.80%	-0.190217	-1.1156
March 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.44%	6.64%	5,839	473,114	1.23%	11.04%	-2.841641	-2.7275
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	0.00%							
March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e			N/A	XXX	XXX	0.00%							
March 2017		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX	XXX	71.00	0.00	34,441	315	109.34	175.96	-0.30714	
March 2017		XXX			3	Unbundled Loop Analog		N/A	XXX	XXX	0.00%	0.00%	146	315	46.35%	49.87%	-1.310309	-1.7966
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	50.00%							_
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A	XXX	XXX	60.00%	48.99%						
March 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark Benchmark		XXX	XXX	20.00%							
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX		4.80							
March 2017 March 2017		XXX	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop Analog	Benchmark		XXX	XXX	18.09							
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		_
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		_
March 2017		XXX	Ordering and Provisioning			Unbundled Loop Analog		N/A	XXX	XXX	90.91%	28.75%	1,888	2.014	93.74%	24.22%	-0.026215	1.0150
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%	20.7376	1,000	2,014	33.1470	24.22/0	*0.020213	-1.0133
March 2017		XXX	Pre-Ordering	PO-2A		INP	Diagnostic		XXX	XXX	57.14%							_
March 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	73.33%							_
March 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							_
March 2017	WA :	XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	0.00%	0.00%	1	87	1.15%	10.66%	-0.835085	-1.5076
March 2017	WA :	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.389994	-1.23
March 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk		N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	0.00%							
March 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	0.00%							_
March 2017		XXX	Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							_
March 2017 March 2017		XXX	Billing Billing	BI-3A BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate UNEs and Resale Aggregate	Diagnostic Parity	N/A	XXX	XXX	99.24%	8.70%	50.152	50.697	98.92%	10.31%	-0.345454	4.0400
March 2017		XXX	Maintenance and Repair	MR-8	00 0	Residence		N/A	XXX	XXX	0.00%	8.70%	4.813	317.622	1.52%	10.31%	-0.345454	
March 2017		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	72.73%		4,013	317,022	1.52%	12.2270	-0.124042	-1.0754
March 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:40							_
March 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							_
March 2017		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							_
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A	3	UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	50.152	50.697	98.92%	10.31%	-0.104244	-1.0633
March 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%							
March 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk		N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA :	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017	WA :	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
			Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							

Month March 2017	State	Carrier	PID Category	PID BI-4A	PID Title UNEs and Resale Aggregate	Product Category UNEs and Resale Aggregate	Standard Parity	Benchmark N/A	CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator 50.152	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017		XXX	Maintenance and Repair	MR-6B		Residence	-	N/A	XXX	XXX	100.00%	0.00%	36422:09	859	98.92% 42:24	10.31% 47:54	-0.147421	
					Mean Time to Restore disp out MSA		Parity					0.00				11101		
March 2017		XXX	Maintenance and Repair	MR-7B	1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Residence	Parity	N/A	XXX	XXX	100.00%	0.00%	102	901	11.32%	31.68%	1.204539	
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	7.14%	25.75%	4,813	317,622	1.52%	12.22%	0.868731	
March 2017		XXX	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A	XXX	XXX	100.00%	0.00%	781	901	86.68%	33.98%	-0.391764	-1.2381
March 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS		N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	99.44%	7.46%	50.152	50.697	98.92%	10.31%	-0.939898	-1.5714
March 2017		XXX	Maintenance and Repair	MR-5X		Business	Parity	N/A	XXX	XXX	47.06%	49.91%	488	809	60.32%	48.92%	0.858144	-0.4782
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%	10.0170	4.813	317.622	1.52%	12.22%	-0.124042	
March 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS		N/A	XXX	XXX	18.75%		4,013	317,022	1.52 /6	12.22/0	*0.124042	-1.0754
																		-
March 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	0.0.0070	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.104244	-1.0633
March 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017		XXX	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic		XXX	XXX	17:10							_
March 2017		XXX	Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark		XXX	XXX	100.00%							_
						33 - 3												-
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.180552	-1.1097
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017		XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	82.35%							_
		XXX				I NP			XXX		100.00%							_
March 2017			Pre-Ordering	PO-2B			Diagnostic			XXX								
March 2017	WA	XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56.137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	0.00%	0.0070						-
															_			-
March 2017		XXX	Billing	BI-3A	3	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.208481	-1.1267
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		37	2,358	1.57%	12.43%	-0.282025	-1.1714
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		40	2,399	1.67%	12.80%	-0.130189	-1.079
March 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%			_				
March 2017		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							_
																		_
March 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							-
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo	=: ::	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50.152	50,697	98.92%	10.31%	-0.233087	-1.1417
March 2017		XXX	Maintenance and Repair	MR-8		Residence	Parity	N/A	XXX	XXX	0.00%	2.2370	4.813	317.622	1.52%	12.22%	-0.277364	
							7						4,013	317,022	1.04 70	12.2270	-0.211304	71.1000
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	0:49							
March 2017	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%		-				
March 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						_
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%	0.0070						-
											0.00,0							-
March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	0.00%							_
March 2017		XXX	Billing	BI-3A	3 , ., .,	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.616507	-1.374
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		37	2,358	1.57%	12.43%	-0.652338	-1.3965
March 2017	WA	XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56.137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.05%		55,157	0.0070			-2.9322
		XXX										0.05%						-2.9322
March 2017			Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.02%							

Month March 2017	State	e Carrier	PID Category Ordering and Provisioning	PID OP-3D	PID Title	Product Category Enhanced Extended Loops - DS1 Capable	Standard Benchmark	Benchmark	CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	5.00							-
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							_
March 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic		XXX	XXX	53.20%							-
March 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic		XXX	XXX	23:15							-
March 2017		XXX	Pre-Ordering Pre-Ordering	PO-3X		Product Aggregate Product Aggregate	Diagnostic		XXX	XXX	1:08							-
March 2017		XXX	Pre-Ordering	PO-5A-(c)		I NP	Benchmark		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-FFLs	Benchmark		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-5B-(c)		I NP	Benchmark		XXX	XXX	99.08%							_
March 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							-
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.104244	1 1 062
March 2017		XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	XXX	XXX	100.00%	0.00%	488	809	60.32%	48.92%	-1.618086	
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%	400	56.137	0.00%	40.92%	-1.010000	-1.903
March 2017		XXX		MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4.813	317.622	1.52%	12.22%	-0.277364	1 -1.168
			Maintenance and Repair				7						4,813	317,622	1.52%	12.22%	-0.277364	-1.168
March 2017		XXX	Network Performance	NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						-
March 2017		XXX	Network Performance		Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic				0.00,0							-
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic		XXX	XXX	66.67%							
March 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	7.69%							
March 2017		XXX	Pre-Ordering	PO-2B	3 3 4 4 4	LNP	. 5	N/A	XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX		PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	50.152	50,697	98.92%	10.31%	-2.159988	-2.313
March 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.91405	5 -1.555
March 2017		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	14	22	63.64%	48.10%	-0.739313	
March 2017		XXX		MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable		N/A	XXX	XXX	100.00%	0.00%	16	25	64.00%	48.00%	-1.020621	
		XXX	Maintenance and Repair				Parity					0.0070					-0.605562	
March 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	2:10	0:00	75:09	16	4:42 4:43	4:03	0.000002	1.000
March 2017		,,,,,,	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	2:13	0:18	84:52	18	1.10	4:00	-0.83681	
March 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	12:59	11:32	160922:45	4,230	38:03	41:18	-1.213136	
March 2017		XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	3:50	0:00	41977:26	1,045	40:10	45:33	-0.797227	
March 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	3	25	12.00%	32.50%	-0.362103	
March 2017		XXX		MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	3	25	12.00%	32.50%	-0.502519	
March 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	25.00%	43.30%	612	4,713	12.99%	33.61%	0.183777	-0.888
March 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	121	1,126	10.75%	30.97%	-0.34683	-1.210
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.60%	7.69%	37	2,358	1.57%	12.43%	-0.981351	-1.596
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	1.00%	9.95%	40	2,399	1.67%	12.80%	-0.708149	-1.430
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.38%	6.17%	5,839	473,114	1.23%	11.04%	-2.788803	-2.695
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						1
March 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							_
March 2017		XXX	Ordering and Provisioning		Interval Zone 1 Areas		Parity	N/A	XXX	XXX	100.00%	0.00%						1
March 2017		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	79.31%	0.0070						_
March 2017		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	2.00							-
March 2017		XXX	Ordering and Provisioning		New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	A	4	100.00%	0.00%		-
March 2017		XXX	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1.888	2.014	93.74%	24.22%	-1.381271	1.000
												0.00%	1,888	2,014	93.74%	24.22%	-1.3812/1	-1.839
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							-
March 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic		XXX	XXX	42.86%							-
March 2017		XXX		PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	80.49%							-
March 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX	XXX	2:34							
March 2017		XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	0.00%	0.00%	1	87	1.15%	10.66%	-1.517929	-1.92
March 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%	2.2270		31				
March 2017		XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX	XXX	100.00%							-
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50.152	50.697	98.92%	10.31%	-0.521095	1 240
												0.00%	50,152	1,69,00	96.92%	10.31%	-0.521095	-1.316
March 2017	WA.	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	100.00%							

Month March 2017	State	Carrier	PID Category Maintenance and Repair	PID MR-8	PID Title	Product Category LIS Trunk	Standard Parity	Benchmark	CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,813		1.52%	12.22%	-0.303836	-1.18471
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		0.00%		0.010	917	0.00%	12.2270	0.000000	1.10171
March 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A	XXX		0.00%		5.839	473.114	1.23%	11.04%	-2.054406	-2.2489
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%	0,000	110,111	1.2070	11.0170	2.001100	2.2.100
March 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX		0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTI -Q Tandem Ofc w/o TGS		Diagnostic		XXX		0.00%	0.0070						<u> </u>
March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX		0.00%							_
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX		100.00%							_
March 2017	WA	XXX	Pre-Ordering	PO-2A	All Flectronic I SRs	INP	Diagnostic	N/A	XXX		61.67%							
March 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX		94.87%							_
March 2017		XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX		1:52							_
March 2017		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							_
March 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	100.00%							_
March 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk		N/A	XXX	XXX	0.00%		0	56,137	0.00%			_
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTI -Q Tandem Ofc wi TGSF			N/A	XXX		0.00%	0.00%	U	30,137	0.0076			-3
March 2017		XXX	Network Performance	NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	0.00%	0.00%						~
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX		100.00%							_
		XXX				INP			XXX	XXX	59.38%							-
March 2017			Pre-Ordering	PO-2A		2141	Diagnostic											
March 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							_
March 2017		XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX		0:29							_
March 2017		XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX		100.00%							
March 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX		100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.147421	-1.089626
March 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic		XXX	XXX	83.33%							
March 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX		100.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA :	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA :	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.541527	-1.329225
March 2017	WA :	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	XXX	XXX	100.00%	0.00%	488	809	60.32%	48.92%	-0.81054	-1.492773
March 2017	WA :	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017	WA :	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA :	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA :	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
March 2017	WA :	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX		0.00%							
March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	0.00%							_
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX		100.00%							
March 2017		XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX		100.00%							_
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A	XXX		100.00%	0.00%	50,152	50.697	98.92%	10.31%	-1.062003	-1.645652
March 2017		XXX	Billing	BI-4B	Reciprocal Compensation (MOLI):	Reciprocal Compensation	Diagnostic		XXX		100.00%	0.0070	00,102	00,007	00.0270	10.0170	1.002000	1.010002
March 2017		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		66.67%	47.14%	14	22	63.64%	48.10%	-0.102353	-1.062226
March 2017		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX		100.00%	47.1470	1-4	22	03.0470	40.1070	-0.102333	-1.002220
March 2017			Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable		N/A	XXX		71.43%	45.18%	16	25	64.00%	40.000/	0.264046	-1.220029
March 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	4:22	5:54	75:09	25 16	4:42	48.00% 4:03		
March 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1		Parity	N/A	XXX	XXX	3:47	0:00	75:09	16	4.42	4.03	-0.131056	-1.060041
				MR-6D MR-6D		Unbundled Loop - 2 Wire Non-Loaded		N/A N/A					04.50		4:43	1.00	0.7700==	4.4704
March 2017		XXX	Maintenance and Repair			Unbundled Loop - DS1 Capable	Parity		XXX		3:20	1:07	84:52	18		4:00		-1.473156
March 2017		XXX	Maintenance and Repair	MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	8:05	6:21	160922:45	4,230	38:03	41:18		-1.881746
March 2017		XXX	Maintenance and Repair	MR-7D	The state of the s	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		0.00%	0.00%	3	25	12.00%	32.50%	-0.604367	-1.367429
March 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		0.00%	0.00%						
March 2017		XXX	Maintenance and Repair	MR-7D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX		0.00%	0.00%	3	25	12.00%	32.50%	-0.863562	
March 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	25.00%	43.30%	612	4,713	12.99%	33.61%	0.183777	
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		1.10%	10.44%	37		1.57%	12.43%	-0.585791	-1.356135
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX		0.00%		0	56,137	0.00%			
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.08%	2.81%	0	917	0.00%			
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		1.01%	10.01%	40	2,399	1.67%	12.80%		-1.721605
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.41%	6.39%	5,839	473,114	1.23%	11.04%	-2.330169	
	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX		0.00%	0.00%						-3
March 2017	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
March 2017 March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
	WA :				E . D	LIO Torrell	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS I TUNK	Diagnoono											
March 2017 March 2017	WA	XXX	Network Performance Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	100.00%							
March 2017 March 2017 March 2017	WA :			OP-3D	Interval Zone 1 Areas		Benchmark		XXX	XXX	100.00% 50.00%	50.00%						
March 2017 March 2017 March 2017 March 2017	WA :	XXX	Ordering and Provisioning	OP-3D OP-3D	Interval Zone 1 Areas Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00% N/A				50.00%						

Month larch 2017	State	Carrier	PID Category	PID OR 4D	PID Title Interval Zone 1 Areas	Product Category Unbundled Loop Analog	Standard Benchmark	Benchmark	CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity
larch 2017 larch 2017		XXX	Ordering and Provisioning Ordering and Provisioning		New Service Installation Quality	Unbundled Loop Analog Unbundled Loop - 2 Wire Non-Loaded		6.00 N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		-
larch 2017		XXX	Ordering and Provisioning		New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		-
larch 2017		XXX	Ordering and Provisioning		New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1.888	2.014	93.74%	24.22%	-0.258272	-1 157
larch 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%	0.0076	1,000	2,014	33.1470	24.2270	-0.230212	-1.1570
larch 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	66.67%							_
larch 2017		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	82.05%							-
larch 2017		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	100.00%							-
larch 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							-
larch 2017	WA	XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	2:07							_
larch 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							-
larch 2017		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							-
larch 2017		XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	95.83%							-
larch 2017		XXX	Pre-Ordering	PO-5B-(c)		I NP	Benchmark		XXX	XXX	100.00%							_
larch 2017		XXX	Pre-Ordering	PO-9B		Unbundled Loops and Number Portability		N/A	XXX	XXX	33.33%	47.14%	- 1	87	1.15%	10.66%	-5.141713	-/ 12
larch 2017		XXX	Billing	BI-3A	1	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%	47.1470	'	07	1.1070	10.0070	-0.141710	7.12
larch 2017		XXX		MR-8	Trouble Rate	Residence		N/A	XXX	XXX	0.00%		4.813	317.622	1.52%	12.22%	-0.248082	-1 15
larch 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%		4,010	317,022	1.0270	12.2270	-0.240002	-1.13
larch 2017		XXX	Billing	RI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	50,152	50.697	98.92%	10.31%	-0.345703	-1 21
larch 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	0.00%	0.00%	0,132	917	0.00%	10.3176	*0.343703	*1.21
larch 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable	Parity	N/A N/A	XXX	XXX	0.00%		40	2.399	1.67%	12.80%	-0.708807	7 -1.43
larch 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	. ,	N/A	XXX	XXX	100.00%		40	۷,399	1.07%	12.00%	-0.700007	-1.43
larch 2017 larch 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							-
						33 3												-
larch 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							-
arch 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	100.00%							-
arch 2017		XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark		XXX	XXX	100.00%							-
larch 2017		XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							_
arch 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
arch 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
arch 2017		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded	. ,	N/A	XXX	XXX	0.00%		0	917	0.00%			
larch 2017		XXX		MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		40	2,399	1.67%	12.80%	-0.260216	3 -1
larch 2017	WA :	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	0.00%							
larch 2017	WA :	XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	0.00%							
larch 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
larch 2017	WA :	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
larch 2017	WA :	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
larch 2017	WA :	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		
larch 2017	WA :	XXX	Ordering and Provisioning		New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		
larch 2017	WA :	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
larch 2017	WA :	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
larch 2017	WA :	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%	0.00%	50.152	50.697	98.92%	10.31%	-0.180552	-1.10
arch 2017		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	20.00%			00,001				
arch 2017		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							-
arch 2017		XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark		XXX	XXX	100.00%							_
arch 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							-
arch 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							-
arch 2017		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-2.468485	-2.50
arch 2017		XXX		MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	14	22	63.64%	48.10%	-1.023533	
arch 2017		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1		. ,	N/A	XXX	XXX	40.00%	0.0070	14	22	03.0470	40.1070	-1.020000	-1.02
arch 2017		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	84.62%							-
arch 2017 arch 2017		XXX	Maintenance and Repair	MR-5A		Unbundled Loop - 2 Wire Non-Loaded Unbundled Loop - DS1 Capable		N/A	XXX	XXX	77.78%	41.57%	16	25	64.00%	48.00%	-0.738397	7 -1.4
arch 2017		XXX	Maintenance and Repair	MR-6D		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	1:04	41.57%	75:09	25 16	4:42	48.00%	-0.738397	
arch 2017		XXX	Maintenance and Repair	MR-6D		UNBUNDLED LOOP - ADSL COMPATIBLE	7	N/A	XXX	XXX	1:04 5:01	3:23	75.09	16	4.42	4.03	-1.191357	-1.
									XXX	XXX		0.00						-
arch 2017		XXX	Maintenance and Repair	MR-6D MR-6D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A N/A	XXX		3:03	1:28	84:52	18	4:43	4.00	0.05705-	,
arch 2017			Maintenance and Repair			Unbundled Loop - DS1 Capable	Parity			XXX	0.00	1:59		10	11.14	4:00	-0.657937	
rch 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	14:58	23:31	160922:45	4,230	38:03	41:18	-2.946454	
arch 2017		XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	4:11	0:00	41977:26	1,045	40:10	45:33	-0.789548	
arch 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	50.00%	50.00%	3	25	12.00%	32.50%	0.585213	-0.6
arch 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.00%	0.00%						
arch 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%	0.00%						
arch 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	11.11%	31.43%	3	25	12.00%	32.50%	-0.070367	
arch 2017	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	3.57%	18.56%	612	4,713	12.99%	33.61%	-1.477545	-1.8
arch 2017	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	121	1,126	10.75%	30.97%	-0.34683	-1.2
arch 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.95%	9.71%	37	2,358	1.57%	12.43%	-0.689121	-1.4
arch 2017	WA :	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
		XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	0.38%	6.19%	0	917	0.00%			
larch 2017			4.0		Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Desite	N/A	XXX	XXX	0.20%	4.44%	0	917	0.00%			
arch 2017	WA	XXX	Maintenance and Repair	MR-8	I rouble Rate	Unburidled Loop - 2 Wife Nori-Loaded	Parity											

Month March 2017	State	Carrier	PID Category Maintenance and Repair	PID MR-8	PID Title	Product Category Unbundled Loop Analog	Standard Parity	Benchmark N/A	CLEC Numerator XXX	CLEC Denominator XXX	CLEC Result 0.27%	CLEC Standard Deviation 5.22%	CTL-Q Numerator 5,839	CTL-Q Denominator 473,114	CTL-Q Result 1.23%	CTL-Q Standard Deviation 11.04%	Modified Z Score -8.873217	Parity Score -6.394533
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.27%	0.00%	5,039	473,114	1.23%	11.04%	-0.073217	-0.39453
March 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		. ,	N/A	XXX	XXX	0.00%	0.007						
March 2017	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	0.00%							
March 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	31.00	0.00						
March 2017	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX	XXX	160.00	0.00	34,441	315	109.34	175.96	0.892733	-0.45725
March 2017		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	-					
March 2017	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	XXX	XXX	0.00%	0.00%	146	315	46.35%	49.87%	-2.893654	-2.75921
March 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	84.52%							
March 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	66.67%	47.14%						
March 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	4	4	100.00%	0.00%	1.902216	0.15646
March 2017	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.52							
March 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	4.89							
March 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	3.89							
March 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	7.00							
March 2017	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	4.00							
March 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
March 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	91.11%	28.46%	2	2	100.00%	0.00%	-0.965193	-1.58679
March 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	100.00%	0.00%	4	4	100.00%	0.00%		
March 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	100.00%	0.00%	1,888	2,014	93.74%	24.22%	-1.357579	-1.8253
March 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	83.41%							
March 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	98.88%							
March 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	1:04							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	90.70%							
March 2017	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	35.14%	47.74%	1	87	1.15%	10.66%	-16.244862	#######
March 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2:01							
March 2017	WA	XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8		SUB-LOOP UNBUNDLING		N/A	XXX	XXX	0.00%		40	2,682	1.49%	12.12%	-0.123022	-1.074792
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,813	317,622	1.52%	12.22%	-0.175421	-1.106648
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-1.092144	-1.663976
March 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	75.00%							
March 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						-3
March 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic		XXX	XXX	50.00%							
March 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic		XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	2:10							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering			LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.233087	-1.141707
March 2017	WA	XXX	Maintenance and Repair	MR-8	00 0	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	0.00%		40	2,682	1.49%	12.12%	-1.743407	-2.059916
March 2017		XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Sub-Loop Unbundling	Diagnostic	N/A	XXX	XXX	5.00		-	=				
March 2017		XXX	Ordering and Provisioning		Dispatches within MSAs	Sub-Loop Unbundling	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Ordering and Provisioning			Sub-Loop Unbundling	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Ordering and Provisioning			Sub-Loop Unbundling	Benchmark	6.00	XXX	XXX	3.00							
March 2017		XXX	Ordering and Provisioning		,	Sub-Loop Unbundling	Benchmark		XXX	XXX	3.00							
March 2017		XXX	Ordering and Provisioning			SUB-LOOP UNBUNDLING		N/A	XXX	XXX	100.00%	0.00%	5	5	100.00%	0.00%		
March 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:46		-	-				
March 2017		XXX	Pre-Ordering			Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%					$\overline{}$		
March 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	44.76%					$\overline{}$		
March 2017		XXX	Pre-Ordering	PO-2B		I NP	Diagnostic		XXX	XXX	95.92%					$\overline{}$		
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	1:39							_
March 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(c)		I NP	Benchmark		XXX	XXX	100.00%							_
March 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	100.00%							-
March 2017			Maintenance and Repair			LIS Trunk		90.00% N/A	XXX	XXX	0.00%		0	56,137	0.00%	\longrightarrow		-
March 2017	vv A	^^^	ivialitieriarice and Repair	IVIIT-O	HOUDIE RAILE	LIG TIUTIK	r'anty	IN/M	XXX	XXX	0.00%		0	761,00	0.00%			

Month March 2017	State		PID Category Maintenance and Repair	PID MR-8	PID Title	Product Category		Benchmark N/A	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator 56.137	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017			Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX		0.00%	0.00%	0	30,137	0.0070			
March 2017	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%							
March 2017			Pre-Ordering	PO-2A		LNP		N/A	XXX		100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX		0.00%		0	56,137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX		0.00%	0.00%						
March 2017			Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX		0.00%							
March 2017		XXX	Pre-Ordering	PO-2A		LNP	. 5	N/A	XXX		83.33%							
March 2017			Pre-Ordering	PO-2B		LNP	Diagnostic		XXX		100.00%							
March 2017 March 2017			Pre-Ordering	PO-5A-(c)		LNP LNP	Benchmark Benchmark		XXX		100.00%							
March 2017 March 2017			Pre-Ordering Maintenance and Repair	PO-5B-(c) MR-8		LNP LIS Trunk	Parity	90.00% N/A	XXX		0.00%		0	56.137	0.00%			
March 2017 March 2017			Network Performance		Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		- /	N/A	XXX		0.00%	0.00%	0	56,137	0.00%			
March 2017 March 2017			Network Performance	NI-1A NI-1B	Trunk Blockage to CTL-Q Tandem Ofc WiTGSF Trunk Blockage to CTL-Q End Ofc wiTGSR exc		Parity Parity	N/A N/A	XXX		0.00%	0.00%						-1.90666
March 2017			Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX		0.00%	0.4170						-1.5000
March 2017			Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		. 5		XXX		0.36%							
March 2017		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks		Benchmark		XXX		100.00%							
March 2017		XXX		OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX		100.00%							
March 2017		XXX	Pre-Ordering	PO-2A		I NP	Diagnostic		XXX		91.67%							
March 2017			Pre-Ordering	PO-2B		LNP	Diagnostic		XXX		100.00%							
March 2017		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX		1:31							
March 2017			Pre-Ordering	PO-5A-(c)		I NP	Benchmark		XXX		100.00%							
March 2017			Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX		100.00%							
March 2017			Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX		100.00%							
March 2017			Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX		100.00%	0.00%	50.152	50.697	98.92%	10.31%	-0.208481	-1.1267
March 2017			Maintenance and Repair	MR-5A	33 - 3	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	33.33%							
March 2017			Maintenance and Repair	MR-6D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		10:17	8:05						
March 2017			Maintenance and Repair	MR-7D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		33.33%	47.14%						
March 2017	WA	XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		4.35%	20.39%	0	917	0.00%		3.406551	1.07103
March 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable		N/A	XXX		0.00%		40	2,399	1.67%	12.80%	-0.565366	-1.3437
March 2017	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	3.00							
March 2017	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	100.00%	0.00%	2	2	100.00%	0.00%		
March 2017	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	40.00%							
March 2017	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:27							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.521095	-1.31680
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX		100.00%							
March 2017			Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX		100.00%	0.00%	50,152		98.92%	10.31%	-0.561215	
March 2017			Maintenance and Repair	MR-6C		Residence	Parity	N/A	XXX		0:55	0:32	3940:28		16:01	24:19	-0.874383	
March 2017		XXX	Maintenance and Repair	MR-7C	11.0	Residence	Parity	N/A	XXX		50.00%	50.00%	36		12.68%	33.27%	0.698604	-0.5752
March 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX		0.00%		0		0.00%			
March 2017		XXX	Maintenance and Repair	MR-8		Residence	Parity	N/A	XXX		100.00%		4,813		1.52%	12.22%	2.165981	0.3168
March 2017			Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		0.00%		0		0.00%			
March 2017		XXX	Maintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A	XXX		0.00%		5,839		1.23%	11.04%	-2.610531	-2.587
March 2017		XXX	Maintenance and Repair	MR-9C	Repair Appointments Met-No Dispatch	Residence	Parity	N/A	XXX		100.00%	0.00%	270	284	95.07%	21.65%	-0.320903	-1.1950
March 2017			Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX		0.00%	0.00%						
March 2017			Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX		0.00%	0.00%						
March 2017			Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX		0.00%							
March 2017			Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		- 5	N/A	XXX		0.00%							
March 2017			Ordering and Provisioning			LIS Trunk	Parity	N/A	XXX		100.00%	0.00%			400			
March 2017			Ordering and Provisioning			LIS Trunk	Parity	N/A	XXX		100.00%	0.00%	4	4	100.00%	0.00%		
March 2017			Ordering and Provisioning		Number Portability Timeliness without Loop Coo	LNP I NP	Benchmark		XXX		99.92% 76.74%							
March 2017 March 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2A		=- *:	Diagnostic Diagnostic		XXX		0.00%							
March 2017 March 2017		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		Unbundled Loop Aggregate	- 5		XXX		100.00%							
		XXX		PO-2B PO-3X			Diagnostic				100.00%							
March 2017			Pre-Ordering			Product Aggregate LNP	Diagnostic		XXX									
March 2017 March 2017		XXX	Pre-Ordering Pre-Ordering	PO-5A-(c) PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark Benchmark		XXX		100.00%							
March 2017 March 2017				PO-5B-(c)		I NP	Benchmark				100.00%							
March 2017 March 2017			Pre-Ordering Pre-Ordering	PO-5B-(c) PO-5D	FOCs on Time for Electronic/Manual LSRs FOCs provided for ASRs requesting LIS Trunks.		Benchmark Benchmark	0.0.0070	XXX		0.00%							
warch 2017			3															
March 2017			Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	IN/A	XXX	XXX	100.00%							

Month March 2017	State	e Carrier	PID Category Billing	PID BI-3B	PID Title Billing Accuracy - Adjustments for Errors	Product Category Reciprocal Compensation	Standard Diagnostic		CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017		XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic		XXX	XXX	100.00%							_
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		37	2.358	1.57%	12.43%	-0.417781	-1.2539
March 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX		0.00%		0	56,137	0.00%	12.4070	-0.417701	-1.2000
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			_
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		0.00%		40	2.399	1.67%	12.80%	-0.29087	-1.1768
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX		0.00%	0.00%	.0	2,000	1.07 70	12.0070	0.20001	1.1700
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX		0.00%	0.0070						_
March 2017		XXX	Pre-Ordering	PO-3X	Flectronic I SRs Rejected Manually	Product Aggregate	Diagnostic		XXX		4:35							_
March 2017		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	100.00%							-
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX		100.00%							
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX		100.00%	0.00%	50.152	50.697	98.92%	10.31%	-0.312706	-1.190
March 2017		XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation		N/A	XXX		100.00%	0.0070	30,132	30,037	30.32 /0	10.5170	-0.512700	-1.130
March 2017		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		100.00%	0.00%	14	22	63.64%	48.10%	-1.023533	-1.622
March 2017		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	3:46	0:00%	75:09	16	4:42	4:03	-0.305976	
March 2017		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	0.00%	0.00%	75.09	25	12.00%	32.50%	-0.503570	
March 2017		XXX		MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	5.13%	22.06%	37	2.358	1.57%	12.43%	1.120235	
March 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%	22.00%	0	56.137	0.00%	12.4370	1.120233	-0.516
												0.000/	U	56,137	0.00%			_
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX		0.00%	0.00%						-
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	0.00%							-
March 2017		XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX		100.00%							_
March 2017		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX		100.00%							
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							
March 2017		XXX		OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2A	7 til Elooti offio Eofto	LNP	Diagnostic		XXX	XXX	88.24%							
March 2017	WA	XXX	Pre-Ordering	PO-2B		LNP	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:16							
March 2017	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.180552	-1.109
March 2017	WA	XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	0.00%		0	917	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	0.00%							
March 2017		XXX	Billing	BI-3A		UNEs and Resale Aggregate		N/A	XXX	XXX	100.00%							_
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		0.00%		37	2.358	1.57%	12.43%	-0.356511	-1 216
March 2017		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56.137	0.00%	12.10%	0.000011	1.21
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.21%	0.00%	Ü	30,137	0.0070			-
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX		0.21%	0.00%						-
March 2017		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate		N/A	XXX		100.00%							-
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX		0.00%		4.813	317.622	1.52%	12.22%	-0.429686	-1.2
		XXX		BI-3A				N/A	XXX		100.00%		4,813	317,622	1.52%	12.22%	-0.429686	-1.20
March 2017			Billing		Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate				XXX								
March 2017		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX		100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.104244	
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	0.00%		40	2,399	1.67%	12.80%	-0.130189	-1.0
March 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	90.91%							_
March 2017		XXX	Pre-Ordering	PO-2B	7 III T IOW II II OUGHT Eligible Eerte	LNP	Diagnostic		XXX	XXX	90.91%							
March 2017		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX		100.00%							
March 2017		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	100.00%							
March 2017		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	0.00%							
March 2017	WA	XXX	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A	XXX	XXX	99.94%							
March 2017	WA	XXX	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocation	All	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017	WA	XXX	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	XXX	XXX	1.08							
March 2017	WA	XXX	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	XXX	XXX	0.18							
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	0.00%	0.02%						-2.99
March 2017		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX		0.01%	0.08%						-2.97
March 2017		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	0.00%	/0						
March 2017		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX		0.00%							_
March 2017		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	95.11%							-
March 2017		XXX		RI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	100.00%							-
		,,,,,,	Billing	BI-4A		00 0					100.0070	0.00%	50.450	E0 607	00.000/	10.2407	0.22004.0	4.00
March 2017		XXX	Billing		UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	100.00%		50,152	50,697	98.92%	10.31%	-0.329618	
March 2017		XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	XXX		33.33%	47.14%	488	809	60.32%	48.92%	0.389023	
March 2017		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,813	317,622	1.52%	12.22%	-0.124042	
March 2017	M/A	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	0.00%		4,813	317,622	1.52%	12.22%	-0.124042	-1.075

Month 5	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2017 V		(XX	Pre-Ordering	PO-2A	All Electronic LSRs	I NP	Diagnostic		XXX		87.45%	Deviation	Numerator	Denominator	I/G2UIL	Deviation	2 30016	Score
March 2017 V		(XX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic		XXX		99.51%							
March 2017 V		(XX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX		0:41							
March 2017 V		(XX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark		XXX		100.00%							
March 2017 V		(XX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark		XXX		100.00%							
March 2017 V		(XX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX		100.00%							
March 2017 V		(XX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX		100.00%	0.00%	50,152	50,697	98.92%	10.31%	-0.329618	-1 2003
March 2017 V		(XX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		100.00%	0.00%	14		63.64%	48.10%	-0.739313	
March 2017 V		(XX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		100.00%	0.00%	5	15	33.33%	47.14%	-1.878673	
March 2017 V		(XX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		100.00%	0.00%	5	15	33.33%	47.14%	-1.369306	
March 2017 V		(XX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		3:58	0:00	75:09	16	4:42	4:03	-0.174762	
March 2017 V		(XX	Maintenance and Repair	MR-6F	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		2:40	1:14	84:25	13	6:30	3:55	-1.284643	
March 2017 V		(XX	Maintenance and Repair	MR-6F	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		1:21	0:00	84:25		6:30	3:55	-1.263762	
March 2017 V		(XX		MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		0.00%	0.00%	04.25	25	12.00%	32.50%	-0.362103	
		(XX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 1		-	N/A	XXX		100.00%	0.00%	4	15	26.67%	44.22%	1.224965	
March 2017 V			Maintenance and Repair		11.00	Enhanced Extended Loops - DS1 Capable	Parity											
March 2017 V		(XX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		100.00%	0.00%	4	15	26.67%	44.22%	0.488776	
March 2017 V		(XX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX		5.08%	21.97%	37		1.57%	12.43%	1.459852	-0.1124
March 2017 V		(XX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX		0.00%		0	56,137	0.00%			
March 2017 V		(XX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX		0.00%		0	917	0.00%			
March 2017 V		(XX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX		5.88%	23.53%	40	2,399	1.67%	12.80%	0.664482	-0.596
March 2017 V		(XX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS		Parity	N/A	XXX		0.00%	0.00%						
March 2017 V		(XX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG		Diagnostic		XXX		0.00%							
March 2017 V		(XX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX		66.67%							
March 2017 V		(XX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic		XXX		100.00%							
March 2017 V		(XX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX		100.00%							
March 2017 V		ΚΧΧ	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX		100.00%							
March 2017 V		(XX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX		0:27							
March 2017 V		(XX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark		XXX		100.00%							
March 2017 V		(XX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX		100.00%							
March 2017 V		(XX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark		XXX		100.00%							
March 2017 V		(XX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX		0.00%		0	56,137	0.00%			
March 2017 V		(XX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS		Parity	N/A	XXX		0.00%	0.00%						
March 2017 V		(XX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG		Diagnostic		XXX		0.00%							
March 2017 V		(XX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic		XXX		87.16%							
March 2017 V		(XX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX		99.48%							
March 2017 V	VA X	(XX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:46							
March 2017 V	VA X	(XX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017 V	VA X	(XX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017 V	VA X	(XX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017 V	VA X	(XX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	F LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017 V	VA X	(XX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017 V	VA X	(XX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	25.00%							
March 2017 V	VA X	(XX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017 V	VA X	(XX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	0:34							
March 2017 V	VA X	ΚΧΧ	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017 V	VA X	ΚΧΧ	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	100.00%							
March 2017 V	VA X	ΚΧΧ	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	0.00%		0	56,137	0.00%			
March 2017 V	VA X	ΚΧΧ	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	F LIS Trunk	Parity	N/A	XXX	XXX	0.00%	0.00%						
March 2017 V	VA X	ΚΧΧ	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG	LIS Trunk	Diagnostic	N/A	XXX	XXX	0.00%							
March 2017 V	VA X	ΚΧΧ	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	100.00%							
March 2017 V	VA X	ΚΧΧ	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	87.50%							
March 2017 V	VA X	ΚΧΧ	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	100.00%							
March 2017 V		ΚΧΧ	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark		XXX		100.00%							
		(XX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark		XXX		100.00%							
March 2017 V																		-1.1097