



Avista Corp.  
1411 East Mission P.O. Box 3727  
Spokane, Washington 99220-0500  
Telephone 509-489-0500  
Toll Free 800-727-9170

December 1, 2020

Mark L. Johnson  
Executive Director and Secretary  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive S. W.  
Olympia, Washington 98504-7250

RE: U-200281 - Avista Utilities' COVID-19 Credit & Collections Report

Dear Mr. Johnson:

Avista Corporation, dba Avista Utilities (Avista or Company), submits its first COVID-19 report in accordance with Order 01 issued in Docket U-200281 on October 20, 2020, in response to the COVID-19 pandemic. This report outlines historical collections data starting with statistics for the time period of March 1, 2019 through December 31, 2019 and March 1, 2020 through September 30, 2020.

If you have any questions, please contact Amanda Ghering at 509-495-7950 or [amanda.ghering@avistacorp.com](mailto:amanda.ghering@avistacorp.com).

Sincerely,

*/s/ Shawn Bonfield*

Shawn Bonfield  
Sr. Manager, Regulatory Policy & Strategy

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UTIL. AND TRANSP.  
COMMISSION