

Page 1 BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION SANDRA JUDD, et al., Complainants,)) NO. UT-0420022 vs. AT&T COMMUNICATION of the PACIFIC NORTHWEST, INC.; and) T-NETIX, INC., Respondents.) DEPOSITION UPON ORAL EXAMINATION OF DANIEL GROSS 12:00 Noon June 4, 2009 719 Second Avenue, Suite 1100

Seattle, Washington

Pat Lessard
Court Reporter

- 1 so.
- Q. Do you know where he is now?
- A. I don't. He used to live in Steilacoom. I
- don't know where he is now.
- ⁵ Q. Okay. Anybody else?
- A. You're talking just on this side or in
- ⁷ general?
- 8 Q. Well, Airway Heights and --
- ⁹ A. Monroe.
- Q. -- the areas that would include Airway
- Heights and the west side.
- 12 A. I think those would be the only people
- involved with those sites.
- Q. And what about Clallam Bay, that same group?
- A. Well, Jacky was the main because she was
- fairly close. I don't recall anybody else.
- Q. On McNeil, you mentioned him.
- ¹⁸ A. Yes.
- Q. Anybody else for McNeil?
- A. McNeil. Ramona would handle McNeil on
- occasion. McNeil is a tough site to get to because
- you've got to take the ferry out there.
- Q. And Monroe we already talked about, I guess.
- ²⁴ A. Yes.
- Q. Okay. We've seen some indication of changes

- to the P-III system, chip changes where there would
- have to be an addition or change of voice chips and
- sometimes program chips.
- ⁴ Are you familiar with that?
- ⁵ A. Yes.
- ⁶ Q. Were you personally involved in changing
- ⁷ program chips?
- A. Yes.
- ⁹ Q. Were you personally involved in changing
- voice chips?
- ¹¹ A. Yes.
- Q. Did any of the level one folks do those chip
- changes as well?
- A. Yes.
- 15 Q. Is there any reason why you would do chip
- changes as opposed to them or --
- A. No. Maybe a scheduling or I would help them
- out, maybe. It wasn't because they couldn't do it, it
- was if they needed help -- like Airway Heights would
- be 160 chips you had to change.
- And when you're changing chips, you've got
- to remember the phones are down at the same time. So
- the faster you get it done, the faster you get the
- phones up.
- Q. Now we've been provided copies of your

- A. I believe so, yes.
- Q. And it says he called you back, and
- apparently you had called him about something?
- 1 A. I would guess, yes.
- ⁵ Q. And his reference is to Qwest announcements.
- Do you know what this discussion you were
- ⁷ having with Mr. Roth was about?
- 8 A. This was 2000?
- Q. This looks like August of 2000.
- A. I'd have to be guessing. I don't know. I
- have some ideas, but I would be guessing.
- Q. Well, your ideas are perhaps inspired by
- some work that you did in connection with this?
- A. Well, the main one, probably, is that we
- were still quoting -- not quoting, but announcing the
- local calls as U. S. West instead of Qwest.
- And it could be that it was in reference to
- that, when are they going to change the chips to allow
- us to change the announcement at that time frame.
- Q. Do you remember Mr. Roth was working on a
- project that involved changes to chips?
- A. I couldn't remember at that time.
- Q. I'm going to show you what's, around this
- time frame, what's been previously marked as
- 25 Exhibit 22.

- Exhibit 45, I'd like you just to read that and let me
- know when you're done, please.
- A. Okay.
- Q. Have you seen Exhibit 45 before?
- A. I think I have, yes.
- Q. I wanted to show Exhibit 45 to you to see if
- this brings back any more memories about the project
- 8 that Mr. Roth was doing regarding rate quotation in
- 9 Washington state which is called in this email
- "Operation cooperation rate quote, AT&T/Washington."
- Do you now have any further memory regarding
- the rate quoting project in the state?
- A. Well, this is in reference to us trying
- to -- Ken Stibler, when he came on, one of his things
- was revenue generation. And that was to get the
- people like partners to pay for additional items that
- we had been doing.
- We used to just change announcements and
- stuff, just -- we just did a change. They told us
- "Hey, we did a change. That shouldn't be AT&T, it
- should be Verizon" or whatever, and we went ahead and
- changed it and sent it out to the field, and expensed
- ²³ all the personnel cost and stuff to change that.
- What they were trying to do with that is to
- make them charge AT&T for us to recreate the chips and

- replace the chips, especially voice chips.
- So they went to Qwest to change it from
- U.S. West to Qwest. And AT&T had a bunch of changes
- and changing rate quoting, and so on. And so on.
- 5 So they wanted us to get reimbursed for
- that, and that's what part of this is. And that's
- what he's quoting at \$85,000. That's \$85,000 of what,
- 8 billing AT&T to change the stuff.
- ⁹ Q. Okay.
- A. And I know that was a contentious thing
- between us and AT&T at the time, and especially Qwest
- and U S West. Qwest refused to pay and said "Leave it
- as U S West."
- And i think to this day the one site we have
- left as P-III still quotes U S West for local calls,
- because they refused to pay to change the chip.
- Q. What site is that?
- A. It's a juvenile site. Multnomah Juvenile in
- 19 Portland.
- Q. So on any of the U S West sites here within
- the state of Washington there was no change made to
- change from U S West to Qwest?
- A. No, none.
- Q. Do you know whether U S West paid T-Netix to
- have rate quoting put on the systems?