

**Exh. MY-8
UW-240079/UW-230598
Witness: Mike Young**

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

**WASHINGTON WATER SUPPLY,
INC.,**

Respondent.

**DOCKETS UW-240079 and
UW-230598 (Consolidated)**

In the Matter of the Request of

**WASHINGTON WATER SUPPLY,
INC.,**

**To Approve Tariff Revisions Regarding
a Temporary Surcharge for Recovery of
Purchased Water Expenses**

EXHIBIT TO TESTIMONY OF

MIKE YOUNG

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

Washington Water Response to Staff Data Request No. 14

August 27, 2024

Dockets UW-240079 and UW-230598
WWS Responses to
UTC Staff Data Request Nos. 13-15
August 23, 2024
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UTC STAFF DATA REQUEST NO. 14:

Please describe the process the company followed, and specific actions taken, to distribute communications to customers related to the Boil Water Advisory issued on or about August 7, 2023, and any Boil Water Advisory issued between June 1, 2023 and September 1, 2023.

WWS Response to Data Request No. 14:

- **July 5, 2023 - WWS had a telephone conversation with DOH about the need for a boil water advisory.**
- **July 5, 2023 – WWS emailed Echo Glen customers about the boil water advisory and instructed them to boil drinking water.**
- **September 20, 2023 – WWS emailed Echo Glen customers that the boil water advisory was still in effect.**
- **September 27, 2023 – WWS emailed responses to various Echo Glen customers’ questions about the boil water advisory.**
- **September 30, 2023 – WWS emailed Echo Glen customers that the water quality testing came back negative, so the boil water advisory was lifted.**

WAC 480-07-405(7)(a)(iii) Requirements:

- **Response produced August 23, 2024.**
- **Response prepared by Alysa M. Grimes and John Poppe for WWS.**
- **John Poppe can testify on behalf of WWS regarding this information.**