

# ATTACHMENT A

## EMERGENCY OPERATION INFORMATION – WAC 480-120-414 CENTURYLINK ENTITIES

**Company Name(s):**..... CenturyTel of Washington, Inc. d/b/a/ CenturyLink  
CenturyTel of Inter Island, d/b/a CenturyLink  
CenturyTel of Cowiche, d/b/a CenturyLink  
United Telephone of the Northwest d/b/a CenturyLink  
Qwest Corporation d/b/a, CenturyLink QC  
CenturyLink Communications LLC

**Service Provided:**..... Residential and business local and long distance  
telecommunications services

**Emergency Plan:** ..... Yes

**Emergency Plan Filed with UTC:**..... Yes

**Company Network Operations Center: ..** Yes

**Network Operations Center Location:....** 1600 7<sup>th</sup> Avenue, Seattle, Washington

**Regulatory Contact:**

David Namura, Dir. State & Local Government  
Affairs  
1600 7<sup>th</sup> Avenue, 15<sup>th</sup> Floor  
Seattle, Washington 98191  
[David.namura@lumen.com](mailto:David.namura@lumen.com)  
(206) 733-8645 – Direct Line  
(206) 601-9440 – Cellular [24-Hour]

**Alternate Emergency Contact:**

Laina Moris, Sr. Dir., Network Implementation,  
OR/WA  
6700 Via Austi Pkwy  
Las Vegas, Nevada 89119  
[Laina.moris@lumen.com](mailto:Laina.moris@lumen.com)  
(702) 244-7661 – Direct Line  
(702) 305-2380 – Cellular [24-Hour]

**[Regional] Network Operations Center Contact:**

Primary Emergency Contact: (24 hours)  
GNOC (Global Network Operations Center)  
(877) 453-8353

**Primary Emergency Contact:**

Laina Moris, Sr. Dir., Network Implementation,  
OR/WA  
6700 Via Austi Pkwy  
Las Vegas, Nevada 89119  
[Laina.moris@lumen.com](mailto:Laina.moris@lumen.com)  
(702) 244-7661 – Direct Line  
(702) 305-2380 – Cellular [24-Hour]

**[Local] Network Operations Center Contact:**

Shawn Gough, Director, Network Service Operations  
OR/WA  
23315 66<sup>th</sup> Avenue S.  
Kent, Washington 98032  
[Shawn.gough@lumen.com](mailto:Shawn.gough@lumen.com)  
(385) 306-5284 – Direct Line  
(801) 414-5478 – Cellular [24 Hour]

**[Local] Network Operations Center Contact:**

Shawn Gough, Director, Network Service Operations  
OR/WA  
23315 66<sup>th</sup> Avenue S.  
Kent, Washington 98032  
[Shawn.gough@lumen.com](mailto:Shawn.gough@lumen.com)  
(385) 306-5284 – Direct Line  
(801) 414-5478 – Cellular [24 Hour]

Signed: \_\_\_\_\_

  
David Namura, Director, State & Local Government Affairs

Date: January 5, 2022