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SEAL OF THE
UTIL. AND TRANSP.
COMMISSION

August 1, 2006

Ms. Carole J. Washburn, Executive Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250

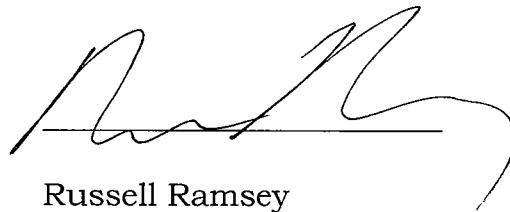
Re: Request for Certification Pursuant to WAC 480-123-060 and
47 C.F.R. §54.314

Dear Ms. Washburn:

Pursuant to WAC 480-123-060, The Toledo Telephone Co., Inc. ("Company") hereby requests that the Washington Utilities and Transportation Commission certify that the Company has met the requirements of 47 C.F.R. §54.314 for eligibility for continued receipt of federal high-cost funds.

The certifications and reports that are specified in WAC 480-123-060, WAC 480-123-070 and WAC 480-123-080 are enclosed.

Sincerely,

A handwritten signature in black ink, appearing to read "Russell Ramsey", written over a horizontal line.

Russell Ramsey
Vice President/CTO

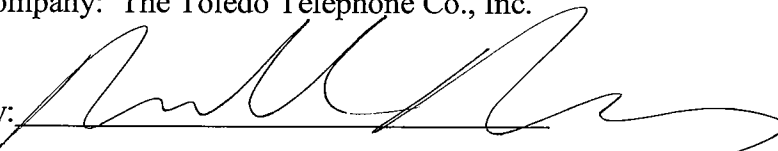
**AFFIDAVIT CONTAINING CERTIFICATIONS
AS REQUIRED BY WAC 480-123-060 AND WAC 480-123-070**

I, Russell Ramsey, being of lawful age and duly sworn, on my oath state that I am Vice President of The Toledo Telephone Co., Inc. ("Company"), that I am authorized to execute this Affidavit on behalf of the Company, and that the facts set forth in this Affidavit are true to the best of my knowledge, information and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54.314, as follows:

- (1) That the funds from the sources described in 47 C.F.R. §54.314 received by the Company will be used only for the provision, maintenance and upgrading of the facilities and services for which the support is intended;
- (2) That during the 2005 calendar year, the Company met substantially the applicable service quality standard found in WAC 480-123-030(1)(h);
- (3) That during the 2005 calendar year, the Company maintained the ability to function in emergency situations under the standard found in WAC 480-123-030(1)(g), as such standard relates to functionality of wireline carriers in emergency situations; and
- (4) That during the 2005 calendar year, the Company publicized the availability of its applicable telephone assistance programs in a manner reasonably designed to reach those likely to qualify for service and in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

Dated this 1st day of August, 2006.

Company: The Toledo Telephone Co., Inc.

By: 

Its: Russell Ramsey
Vice President

**REPORTS AS REQUESTED
BY WAC 480-123-070
AND WAC 480-123-080**

The Toledo Telephone Co., Inc (the "Company") hereby submits the following reports in accordance with WAC 480-123-070 and WAC 480-123-080.¹

Report 1: WAC 480-123-070(1)(a): Attached is a copy of the Company's NECA Report for the calendar year 2005, that, as of the date of the report, the Company has reported as the expected basis for support from the federal high-cost fund.

Report 2: WAC 480-123-070(1)(b): The Company reports that the investments and expenses reported under Report 1, above, benefited customers as follows:

Through the expenditure of these funds, the Company was able to continue to provide services at a level that the Company believes meets the intent set forth in 47 U.S.C. §254 of providing high quality telecommunications services to customers in the service area for which the Company is designated as an ETC.² The Company has made substantial investments over the past several years which allow it to provide quality telecommunications services to its customers in its designated ETC service area. Those expenditures and investments, including those reflected in Report 1, above, generally benefit all customers receiving the federal high-cost fund supported services from the Company within its designated service area. In addition, during 2005, the Company was engaged in major investment projects within its designated ETC service area as described below:

The Company replaced sixteen customer service areas (CSAs) at a cost in excess of \$740,000. The installation of CSAs provides a dual ring configuration which improves the reliability of service. In addition, the latest generation equipment and use of fiber optic cable in the CSAs provides additional capacity for customers and provides a platform on which additional telecommunications services, including, but not limited to, advanced services, can be provided to customers within our rural exchange. This project improves service to 100% of the Company's customers in its designated ETC service area.

The Company also replaced our 17 year old Central Office Switch with a new "Soft Switch" at a cost in excess of \$310,595 which represents the latest in switching technology. Enhanced voice calling features and a next-generation platform that is capable of Voice Over Internet Protocol

¹ It is the Company's understanding that it is not required to submit the reports described in WAC 480-123-070(2) and (3).

² The term "ETC" is used in the same sense as the term is used in Chapter 480-123 WAC.

(VoIP) will also improve service to 100% of the Company's customers in its designated ETC service area.

The Company extended its fiber optic network to provide redundant routes to and from the Company's exchange thereby increasing reliability and eliminating the possibility for a single point of failure for EAS, Toll and 911 access at a cost in excess of \$122,000. This project will benefit 100% of our customers within the Company's designated ETC service area.

Report 3: WAC 480-123-070(4): The Company reports that the Company is not aware of any complaints during calendar year 2005 to the Federal Communications Commission or the Consumer Protection Division of the Office of the Attorney General of the State of Washington concerning the services provided to its customers by the Company that are either subject to the regulatory jurisdiction of the Washington Utilities and Transportation Commission or among the services supported by the federal high-cost fund.³

Report 4: WAC 480-123-080(1)(b): The Company reports as follows:

As they are known to the Company at the date of this Report, the planned investment and expenses related to Washington state for the period January 1, 2006, through December 30, 2006, that the Company expects to use as a basis to request federal high-cost support are expected to have relatively similar expenses the Company has set forth in its information filed under Report 1. However, there will be a lower investment level filed under Report 1, above, since those projects were a major undertaking that the Company would not build on a yearly basis. The lower investment level for future years from the report year is due to the Company's switch replacement and CSA replacement. The Company expects that levels of expenses will remain relatively the same as those it experienced in calendar year 2005, subject to the effects of inflation and other commonly experienced changes in cost of labor and materials. The Company does not anticipate major adjustments in staffing levels for the relevant period. The Company's investment plans directly affecting federal high-cost supported services offered by it in its designated ETC service area do not include a major construction project at the present time. The Company expects that it will have relatively the same level of investment related to maintenance, replacement and minor upgrades of equipment and plant as occurred in calendar year 2005. The Company has not completed its budgeting process and does not have final numbers prepared for investment and expense levels for 2007.

The expected benefit to customers from the anticipated investment and expenditures is that customers will continue to receive a high level of telecommunications service.

³ The references to the services supported by the federal high-cost fund is to the services designated for support as set forth in 47 C.F.R. §54.101(a).

Report 5: WAC 480-123-080(2): As noted in Report 2, the Company has just finished a major set of projects. As a result, the Company does not have any new, major projects planned for 2007. However, the Company expects that it will use federal high-cost support funds in 2007 in a manner that will enable the Company to continue to provide the supported services at rates that are comparable to the rates for such services in urban areas.

STUDY AREA: 522447 Name: Toledo Telephone Company
 CONTACT: Warinner, Gesinger & Associates REGION: 4
 PHONE: 913-599-3236 COLLECTION PERIOD: 2006-1

Data Line	Description	Latest View 2005-1 Amount	Pending View 2006-1 Amount	Change
II. WORKING LOOPS				
(060)	Total Loops (Cat 1.1, 1.2 and 1.3)	<u>2,288</u>	<u>2,395</u>	107
(070)	Category 1.3 Loops (Excluding Cat 1.3 TWX Loops)	<u>2,271</u>	<u>2,374</u>	103
III. INVESTMENT, EXPENSE AND TAXES				
NET PLANT INVESTMENT				
(160)	Acct 2001 Telephone Plant in Service	<u>18,302,516</u>	<u>18,756,356</u>	453,840
(170)	Acct 1220 - Materials and Supplies	<u>138,693</u>	<u>94,701</u>	-43,992
(190)	Acct 3100 - Accumulated Depreciation	<u>10,296,075</u>	<u>10,684,573</u>	388,498
(195)	Acct 3400 - Accumulated Amortization - Tangible	<u>584</u>	<u>582</u>	-2
(210)	Acct 4340 - Net Noncurrent Deferred Operating Income Taxes	<u>718,876</u>	<u>597,558</u>	-121,318
(220)	Net Plant Investment	<u>7,425,674</u>	<u>7,568,344</u>	142,670
SELECTED PLANT ACCOUNTS				
(230)	Acct 2210 - Central Office Switching Equipment	<u>1,608,741</u>	<u>1,323,131</u>	-285,610
(235)	Acct 2220 - Operator System Equipment	<u>0</u>	<u>0</u>	0
(240)	Acct 2230 - Central Office Transmission Equipment	<u>3,310,031</u>	<u>3,199,988</u>	-110,044
(245)	Total Central Office Equipment	<u>4,918,772</u>	<u>4,523,118</u>	-395,654
(250)	Circuit Equip. Category 4.13	<u>2,713,869</u>	<u>2,488,603</u>	-225,266

PROPRIETARY INFORMATION

STUDY AREA: 522447 Name: Toledo Telephone Company
 CONTACT: Warinner, Gesinger & Associates REGION: 4
 PHONE: 913-599-3236 COLLECTION PERIOD: 2006-1

Data Line	Description	Latest View 2005-1 Amount	Pending View 2006-1 Amount	Change
(255)	Acct 2410 - Cable and Wire Facilities - Total	<u>8,972,861</u>	<u>9,489,680</u>	516,819
(260)	Acct 3100 (2210) - Accumulated Depreciation - Central Office Switching Equipment	<u>1,076,681</u>	<u>1,081,315</u>	4,634
(265)	Acct 3100 (2220) - Accumulated Depreciation - Operator System Equipment	<u>0</u>	<u>0</u>	0
(270)	Acct 3100 (2230) - Accumulated Depreciation - Central Office Transmission Equipment	<u>2,548,208</u>	<u>2,428,644</u>	-119,564
(275)	Acct 3100 (2210 thru 2230) - Total Accumulated Depreciation - Central Office Equipment	<u>3,624,889</u>	<u>3,509,959</u>	-114,930
(280)	Acct 3100 (2410) - Accumulated Depreciation - Cable and Wire Facilities	<u>3,959,697</u>	<u>4,442,590</u>	482,893
(310)	Acct 4340 (2210) - Net Noncurrent Deferred Operating Income Taxes - Central Office Switching Equipment	<u>30,237</u>	<u>6,178</u>	-24,058
(315)	Acct 4340 (2220) - Net Noncurrent Deferred Operating Income Taxes - Operator System Equipment	<u>0</u>	<u>0</u>	0
(320)	Acct 4340 (2230) - Net Noncurrent Deferred Operating Income Taxes - Central Office Transmission Equipment	<u>168,608</u>	<u>142,530</u>	-26,078
(325)	Acct 4340 (2210 thru 2230) Net Noncurrent Deferred Operating Income Taxes - Central Office Equipment (Sum of 4340 (2210) through (2230))	<u>198,845</u>	<u>148,709</u>	-50,136
(330)	Acct 4340 (2410) - Net Noncurrent Deferred Operating Income Taxes - Cable and Wire Facilities	<u>362,734</u>	<u>311,291</u>	-51,443

PROPRIETARY INFORMATION

STUDY AREA: 522447 Name: Toledo Telephone Company
 CONTACT: Warinner, Gesinger & Associates REGION: 4
 PHONE: 913-599-3236 COLLECTION PERIOD: 2006-1

Data Line	Description	Latest View 2005-1 Amount	Pending View 2006-1 Amount	Change
PLANT SPECIFIC OPERATION EXPENSE				
(335)	Acct 6110 - Network Support Expense Total	2,034	4,386	2,352
(340)	Acct 6110 - Benefits Portion of Network Support Expense	2,290	210	-2,080
(345)	Acct 6110 - Rents Portion of Network Support Expense	0	0	0
(350)	Acct 6120 - General Support Expense Total	185,025	243,642	58,617
(355)	Acct 6120 - Benefits Portion of General Support Expense	11,755	15,731	3,976
(360)	Acct 6120 - Rents Portion of General Support Expense	9,680	7,156	-2,524
(365)	Acct 6210 - Central Office Switching Expense - Total	76,736	94,824	18,089
(370)	Acct 6210 - Benefits Portion of Central Office Switching Expense	16,179	19,193	3,014
(375)	Acct 6210 - Rents Portion of Central Office Switching Expense	0	0	0
(380)	Acct 6220 - Operator System Expense - Total	0	0	0
(385)	Acct 6220 - Benefits Portion of Operator System Expense	0	0	0
(390)	Acct 6220 - Rents Portion of Operator System Expense	0	0	0
(395)	Acct 6230 - Central Office Transmission Expense - Total	108,408	104,046	-4,362
(400)	Acct 6230 - Benefits Portion of Central Office Transmission Expense	8,140	7,813	-328
(405)	Acct 6230 - Rents Portion of Central Office Transmission Expense	2,336	9,344	7,008

PROPRIETARY INFORMATION

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 PHONE: 913-599-3236 COLLECTION PERIOD: 2006-1

Data Line	Description	Latest View 2005-1 Amount	Pending View 2006-1 Amount	Change
(410)	Accts 6210 - 6230 - Central Office Expense - Total	185,144	198,871	13,727
(430)	Acct 6410 - Cable and Wire Facilities Expense - Total	348,596	263,825	-84,771
(435)	Acct 6410 - Benefits Portion Cable and Wire Facilities Expense	60,791	46,053	-14,738
(440)	Acct 6410 - Rents Portion Cable and Wire Facilities Expense	1,926	2,731	805
(445)	Total Plant Specific Expense	720,799	710,724	-10,075
PLANT NON-SPECIFIC EXPENSE				
(450)	Acct 6530 - Network Operations Expense - Total	88,935	139,189	50,254
(455)	Acct 6530 - Benefits Portion of Network Operations Expense	29,410	42,499	13,089
DEPRECIATION & AMORTIZATION EXPENSE				
(510)	Acct 6560 (2210) - Depreciation and Amortization Expense - Central Office Switching Equip	130,631	121,685	-8,946
(515)	Acct 6560 (2220) - Depreciation and Amortization Expense - Operator System Equipment	0	0	0
(520)	Acct 6560 (2230) - Depreciation and Amortization Expense - Central Office Transmission Equipment	312,569	312,233	-337
(525)	Acct 6560 (2210 thru 2230) - Depreciation and Amortization Central Office Equipment	443,200	433,918	-9,282
(530)	Acct 6560 (2410) - Depreciation and Amortization Expense - Cable and Wire Facilities	454,055	482,891	28,836

PROPRIETARY INFORMATION

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 PHONE: 913-599-3236 COLLECTION PERIOD: 2006-1

Data Line	Description	Latest View 2005-1 Amount	Pending View 2006-1 Amount	Change
CORPORATE OPERATIONS EXPENSE				
(535)	Acct 6710 - Executive and Planning Expense - Total	<u>360,214</u>	<u>306,925</u>	-53,289
(540)	Acct 6710 - Benefits Portion of Executive and Planning Expense	<u>94,208</u>	<u>76,061</u>	-18,146
(550)	Acct 6720 - General Administrative Expense - Total	<u>582,868</u>	<u>636,662</u>	53,794
(555)	Acct 6720 - Benefits Portion of General Administrative Expense	<u>64,572</u>	<u>55,921</u>	-8,651
(565)	Total Corporate Operations Expense	<u>943,082</u>	<u>943,588</u>	505
OTHER EXPENSE				
(600)	Benefits Portion of All Operating Expenses - Total	<u>357,427</u>	<u>502,197</u>	144,771
(610)	Rents Portion of Plant Specific Operating Expenses - Total	<u>13,942</u>	<u>19,231</u>	5,289
TAXES				
(650)	Acct 7200 - Operating Taxes	<u>262,382</u>	<u>696,122</u>	433,739
IV. PART 36 - COST STUDY DATA				
(700)	Cost Study Average Cable and Wire Facilities - Acct 2410	<u>8,719,590</u>	<u>9,231,270</u>	511,680
(710)	Cost Study Average Cable and Wire Facilities Cat 1 - Total Exchange Line C&WF Excluding Wideband	<u>8,310,184</u>	<u>8,769,169</u>	458,985
V. AMORTIZABLE TANGIBLE ASSETS (REFER TO INSTRUCTIONS PRIOR TO COMPLETING THIS SECTION)				
(800)	Acct 2680 - Amortizable Tangible Assets	<u>0</u>	<u>0</u>	0

PROPRIETARY INFORMATION

STUDY AREA: 522447 Name: Toledo Telephone Company
 CONTACT: Warinner, Gesinger & Associates REGION: 4
 PHONE: 913-599-3236 COLLECTION PERIOD: 2006-1

Data Line	Description	Latest View 2005-1 Amount	Pending View 2006-1 Amount	Change
(805)	Acct 2680 (2230) - Amortizable Tangible Assets - Central Office Transmission Equipment	0	0	0
(810)	Acct 2680 (2230) Amortizable Tangible Assets - Central Office Transmission Equip. Assigned to Category 4.13	0	0	0
(815)	Acct 2680 (2410) - Amortizable Tangible Assets - Cable and Wire Facilities	0	0	0
(820)	Acct 2680 (2410) - Amortizable Tangible Assets - Cable and Wire Facilities Assigned to Category 1	0	0	0
(830)	Acct 6560 (2680) - Depreciation and Amortization Expense - Amortizable Tangible Assets	0	0	0

VI. COMMENTS/SIGNIFICANT CHANGE EXPLANATIONS:

VIA. RENT REVENUE/EXPENSE OFFSET

Account 6120 - General Support Expense	0	0
Account 6210 - Central Office Switching Expense	0	0
Account 6230 - Central Office Transmission Expense	0	0
Account 6310 - Information Orig/Term Expense	0	0
Account 6410 - Cable and Wire Facilities Expense	0	0
Account 6620 - Customer Operations Services Exp.	0	0
Account 7900 - Nonoperating Expense	0	0
TOTAL	0	0

PROPRIETARY INFORMATION

AFFIDAVIT OF PUBLICATION

IN THE MATTER NOTICE OF PUBLICATION

Ad Number 299056

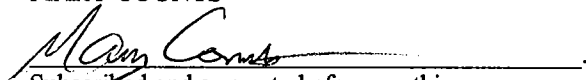
THE TOLEDO TELEPHONE CO.

PUBLIC NOTICE

STATE OF WASHINGTON
COUNTY OF COWLITZ

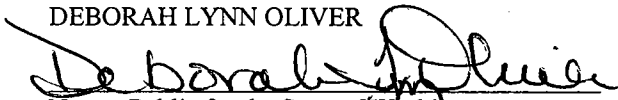
MARY COUNTS being duly sworn says that she is the CHIEF CLERK of THE DAILY NEWS. And that THE DAILY NEWS, published in Cowlitz County, has been approved as a Legal newspaper by order of the Superior court of the State of Washington of Cowlitz County, and that the Annexed printed copy is a true copy of the notice in the above entitled matter as it was printed in the regular entire issue of said paper for a period of one insertions commencing May 28, 2006 and ending on May 28, 2006 and that said newspaper was regularly distributed to its subscribers during all of said period, and that said notice was published in said paper and not in a supplement form. That the full amount of the fee charged for said forgoing publication is the sum of \$138.00 at the rate of \$1.15 per line for the first insertion and \$1.04 per line for each subsequent insertion. There is also an additional charge of \$10.00 for every additional affidavit copy over two copies.

MARY COUNTS

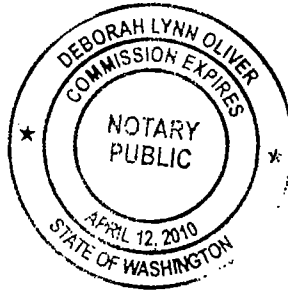


Subscribed and sworn to before me this
30th Day of May, 2006

DEBORAH LYNN OLIVER



Notary Public for the State of Washington
Residing in Cowlitz County



10
Legals

100
Legals

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Legals

PUBLIC NOTICE

The Toledo Telephone Co., Inc. has been the local Telephone Company serving the Toledo area since 1906. We began business when no one else would provide telecommunication services because of the higher costs of serving rural areas of Washington. We have served and intend to continue to serve both residential and commercial customers in our rural communities with quality telecommunications services at competitive rates. In addition to our basic telephone services, we bring advanced telecommunications services to our rural communities, including Internet access, high-speed data services, special calling features and voice mail. Our basic services are comprised of several components, which at minimum include:

Service Provided	Monthly Charge	
	Residence	Business
Single party voice grade access To the public network, including Unlimited local calls	\$10.94	\$11.00
Touch calling	No charge	No charge
Access to emergency 911 services		
State/County mandated surcharges	.20	.50

Access to operator services - There is no charge from The Toledo Telephone Co., Inc. for the ability to call the operator. However, the call may involve a charge depending on the service requested and the rates of the company whose operator handled the call.

Access to directory assistance - There is no charge from The Toledo Telephone Co., Inc. for the ability to call Directory Assistance; however, the call will involve a Directory Assistance charge, the amount of which depends on the area called and the rates of the company whose operator provided the information.

Access to long distance carriers - There is no charge from The Toledo Telephone Co., Inc. for the ability to place and receive calls through long distance carriers that offer service through our network. However, the call may involve a charge from the long distance carrier depending on the type of call.

These services are available to all consumers of The Toledo Telephone Co., Inc. The costs associated with each are reflected each month on the regular telephone bill along with other charges for services provided by The Toledo Telephone Co., Inc. The services listed above are available by contacting The Toledo Telephone Co., Inc.'s business office at (360) 864-4552.

The Toledo Telephone Co., participates in the Federal Lifeline and Link-Up Programs, as well as the Washington Telephone Assistance Program ("WTAP"). Under these programs, The Toledo Telephone Co. offers to qualifying low-income customers a discount off the monthly rate for basic residential exchange service. The Toledo Telephone Co. current discounted monthly rate for Lifeline residential service is \$8.00, while the installation charge for such service may be discounted under the Link-Up Program and WTAP by up to \$25.00.

Toll limitation services - Currently there is no charge from The Toledo Telephone Co. for toll blocking service to low-income customers participating in the Lifeline program.
Publish: May 28, 2006

AFFIDAVIT OF PUBLICATION

STATE OF WASHINGTON }
COUNTY OF LEWIS } SS

Jeanne Rudeen, says that she is the legal clerk of

The Chronicle

a daily newspaper, which has been established published in the English language, and circulated continuously as a daily newspaper in the City of Centralia, and in said County and State, and of general circulation in said county for more than six (6) months prior to the date of the first publication of the Notice hereto attached, and that the said Chronicle was on the 7th day of July 1941 approved as a legal newspaper by the Superior Court of said Lewis County.

And that the attached is a true copy and was published in regular issues (and not in supplement form) of said newspaper as Legal # 0574,

once each day for a period of 1

consecutive day,

commencing on the

29th day of May, 2006

and ending on the

29th day of May, 2006, and both dates inclusive, and that such newspaper was regularly distributed to its subscribers during all of said period. That the full amount of the fee charged for the foregoing publication is the sum of

\$207.⁰⁰

Jeanne Rudeen

Subscribed and sworn to before me this

30th day of MAY, 2006.

ANTA S FLECK

Notary Public in and for the State of Washington, residing at

CENTRALIA WA 98531

The Toledo Telephone Co., Inc. has been the local Telephone Company serving the Toledo area since 1906. We began business when no one else would provide telecommunication services because of higher costs in serving rural areas of Washington.

We have served and intend to continue to serve both residential and commercial customers in our rural communities with quality telecommunications services at competitive rates.

In addition to our basic telephone services, we bring advanced telecommunications services to our rural communities, including Internet access, high-speed data services, special calling features and voice mail. Our basic services are comprised of several components, which at minimum, include:

Service Provided

Single party voice grade access to the public network, including Unlimited local calls.

Monthly Charge

Residence	Business
\$10.94	\$11.00

Touch calling

No charge No charge

Access to emergency 911 services

State/County mandated surcharges

20 / .50

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of which depends on the area called and the rates of the company whose operator provided the information.

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These services are available to all consumers of The Toledo Telephone Co., Inc. The costs associated with each are reflected each month on the regular telephone bill along with other charges for services provided by The Toledo Telephone Co., Inc. The services listed above are the basic services offered by our company. Other services are available by contacting The Toledo Telephone Co., Inc.'s business office at (360) 864-4552.

The Toledo Telephone Co. participates in the Federal Lifeline and Link-Up Programs as well as the Washington Telephone Assistance Program ("WTAP"). Under these programs, The Toledo Telephone Co. offers to qualifying low-income customers a discount off the monthly rate for basic residential exchange service. The Toledo Telephone Co. current discounted monthly rate for Lifeline residential service is \$8.00, while the installation charge for such service may be discounted under the Link-Up Program and WTAP by up to \$25.00.

Toll limitation services-

Currently there is no charge from the Toledo Telephone Co. for toll blocking service to low-income customers participating in the Lifeline program. L#0574 May 29, 2006

Consumer Information

ESTABLISHMENT OF CREDIT

An applicant may establish credit by demonstrating to the utility any one of the following.

- a) Prior service with a telephone company during the previous 12 months for at least 6 consecutive months, during which service was rendered without receipt of more than one delinquency notice.
- b) Full-time consecutive employment with the same employer during the entire 12 months previous to the application for service, and applicant is currently employed or has regular source of income.
- c) Ownership of a significant legal interest in the premises to be served.
- d) Furnishing of a satisfactory guarantor to secure payment of bills for service requested in a specific amount.
- e) Ownership of two major credit cards, or other credit references which may be quickly and easily checked by the utility.
- f) Credit check - Low Risk

HOW TO SOLVE PROBLEMS

Any customer who may have a problem concerning billing, service or any other matter related to telephone service, is invited to contact our Business Office where every effort will be made to resolve the problem. If the problem cannot be resolved at first contact levels, supervisory personnel are available to review the matter.

The Washington Utilities and Transportation Commission can be requested to review the problem by formal or informal complaint if the problem is not resolved.

WASHINGTON TELEPHONE ASSISTANCE PROGRAM

The Toledo Telephone Co., Inc. participates in a program to make residential phone service more affordable to certain eligible individuals and families. Washington Telephone Assistance Program is funded through a monthly surcharge on all telephone customers in the state. Eligible customers should receive a certificate from the State Department of Social and Health Services. The certificate should be taken or mailed to The Toledo Telephone Co., Inc.

SERVICES FOR THE HEARING IMPAIRED

State law enables hearing-impaired individuals to receive Telecommunication Devices for the Deaf. Washington State Department of Social and Health Services determines eligibility.

The office for deaf services is located at:

14th and Jefferson
Office Bldg. #2
Capital Campus
Olympia, WA 98504

(Voice) (360)-586-8250
(TDD) (360)-586-8249

DEPOSITS

In instances where a deposit may be required by the utility, the deposit shall not exceed two-twelfths of estimated annual billings.

REFUND OF DEPOSITS

Deposits plus accrued interest shall be refunded under the following circumstances:

- a) Where the customer has for six consecutive months paid for service when due, without receiving delinquency notices.
- b) Upon termination of the service, the utility shall return to the customer the amount on deposit plus accrued interest, less any amounts due to the utility by the customer for service rendered.
- c) Nothing shall prevent the requirement of a larger deposit or a new deposit when conditions warrant.

DELINQUENCY

The Toledo Telephone Co., Inc.'s, bills are sent monthly to customers on or around the first of each month. That month's bill becomes delinquent 15 days thereafter.

DISCONTINUANCE OF SERVICE

To discontinue service with Toledo Telephone Co., Inc., please contact our business office.

The Telephone Company may discontinue service for nonpayment of bills. The Telephone Company may require that bills for service be paid within a specified time after issuance. The minimum specified time shall be 15 days. Upon the expiration of said specified time the bill will be considered delinquent.

HANG UP ON OBSCENE PHONE CALLS

Hang up immediately. That's the best advice for handling an obscene or nuisance telephone call. Don't say one word and don't make any noises. Most annoyance calls are placed at random to see what the response will be. If the callers get no such satisfaction, they usually will stop.

If these calls continue, report them to your telephone company's Business Office. If you are threatened or fear personal harm, call the police.

Other helpful safety tips for you:

- Teach your children and baby-sitters to be cautious with unknown callers. Instruct that a message be taken-with no indication that you are away.
- Leave the phone number where your sitter can call you, and also leave emergency numbers. Provide a pencil and paper for messages.
- Don't identify yourself to unfamiliar callers, and don't tell them you are alone.
- Don't provide your number if someone calls you by mistake. Simply ask what number the caller is trying to reach, and then either say that the wrong number has been reached or suggest checking the directory for the correct number.
- Teach children how to use the phone in emergencies. Demonstrate with a toy phone, or use your own phone while holding down the on/off switch.

Consumer Information

ESTABLISHMENT OF CREDIT

An applicant may establish credit by demonstrating to the utility any one of the following.

- a) Prior service with a telephone company during the previous 12 months for at least 6 consecutive months, during which service was rendered without receipt of more than one delinquency notice.
- b) Full-time consecutive employment with the same employer during the entire 12 months previous to the application for service, and applicant is currently employed or has regular source of income.
- c) Ownership of a significant legal interest in the premises to be served.
- d) Furnishing of a satisfactory guarantor to secure payment of bills for service requested in a specific amount.
- e) Ownership of two major credit cards, or other credit references which may be quickly and easily checked by the utility.
- f) Credit check - Low Risk

HOW TO SOLVE PROBLEMS

Any customer who may have a problem concerning billing, service or any other matter related to telephone service, is invited to contact our Business Office where every effort will be made to resolve the problem. If the problem cannot be resolved at first contact levels, supervisory personnel are available to review the matter.

The Washington Utilities and Transportation Commission can be requested to review the problem by formal or informal complaint if the problem is not resolved.

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- c) Nothing shall prevent the requirement of a larger deposit or a new deposit when conditions warrant. Should a larger or new deposit be required, the reasons therefore shall be specified in writing to the customer.

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Local CONNECTION

A COMMUNICATIONS PUBLICATION PROVIDED BY THE TOLEDO TELEPHONE CO., INC.

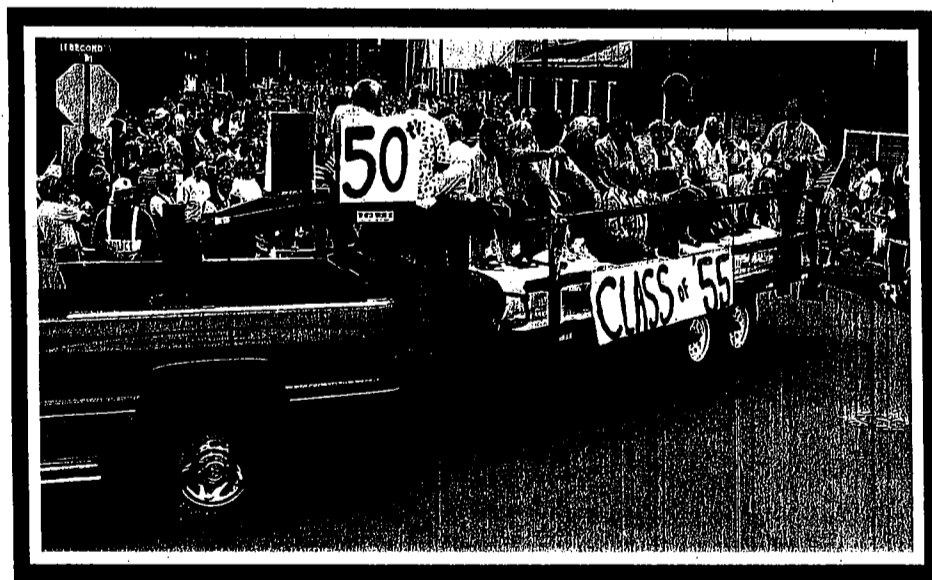
Continued from page 1

Phil and his wife Jennifer, have two sons, Daniel age 4 and Garret 18 months, and a dog, Bailey. He has taken up running as his main stress relief. He ran several Hood to Coast races and four marathons since his move out West.

Phil is looking forward to being a part of The Toledo Telephone Co., Inc., "This Company is truly a part of the community from the Ramsey family to the staff. It will be an exciting challenge to continue to bring the highest quality of service at the affordable rate this community has grown to expect," explains Phil.

Toledo Telephone employees proudly served the community by serving lemonade during the Cheese Day's parade. Everyone enjoyed the festivities in the traditional manner. I'd like to express special thanks to all those who work hard to make community events successful.

Glenn



The Toledo High School Class of '55 enjoys being part of the annual Cheese Day's celebration.

Do You Need Help With Telephone Costs?

The State of Washington, the Federal Government and Toledo Telephone Company manage a program that helps maintain phone service for financially stressed households. The Washington Telephone Assistance Program (WTAP) is Washington States portion, helping people acquire telephone service, by reducing the financial hurdles associated with the service.

If you'd like to learn more about this program and to find out if you are eligible, stop by our business office, or call 864-4552 for more information.

To enroll, you will need to give us your DSHS client identification number. We then verify your eligibility with DSHS. All information you supply is confidential. Benefits begin on the date of application and will be visible on the telephone bill.

*****SPECIAL NOTICE TO LOCAL ORGANIZATIONS AND ACTIVITIES*****

Each year Toledo Telephone puts together a complimentary section in the preliminary pages of our telephone directory. This includes listings for local groups, organizations, and activities. If you are listed in these pages and have a change for the 2006 book, or you would like to be included, now is the time to let us know. You can submit your request or change to info@toledotel.com or call 864-2025.