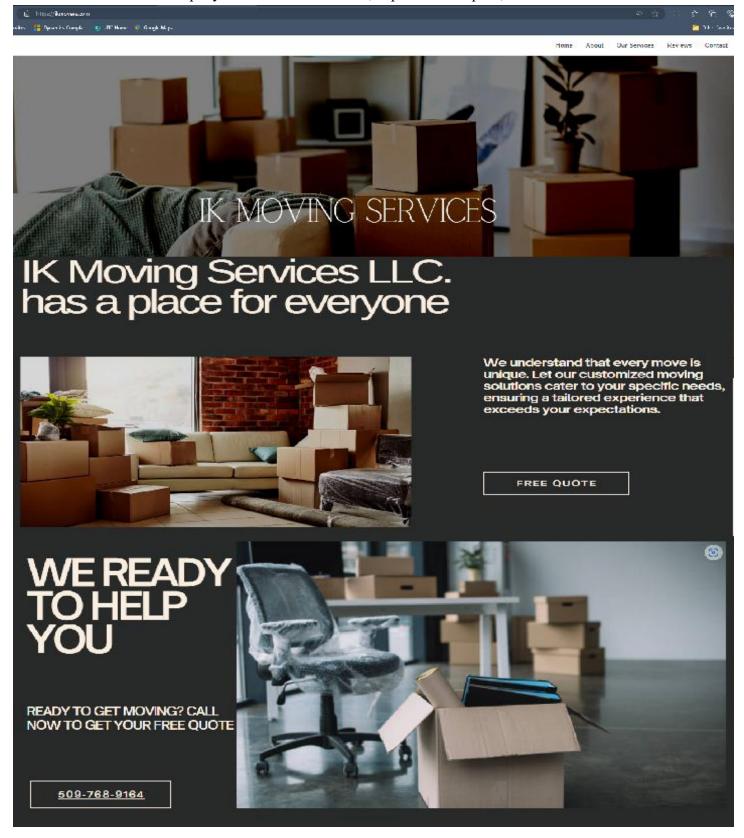
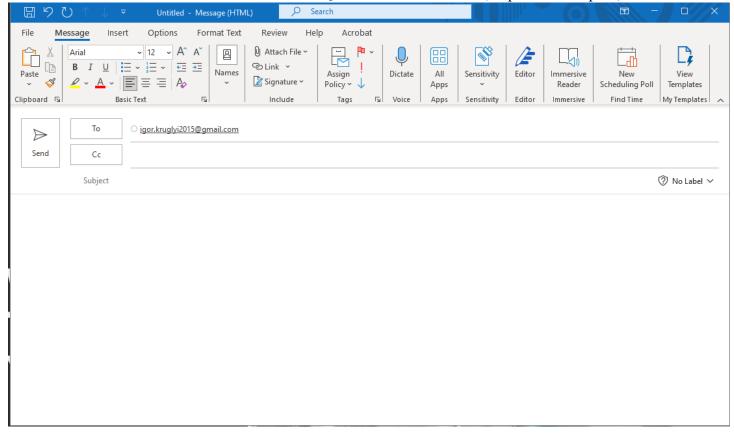
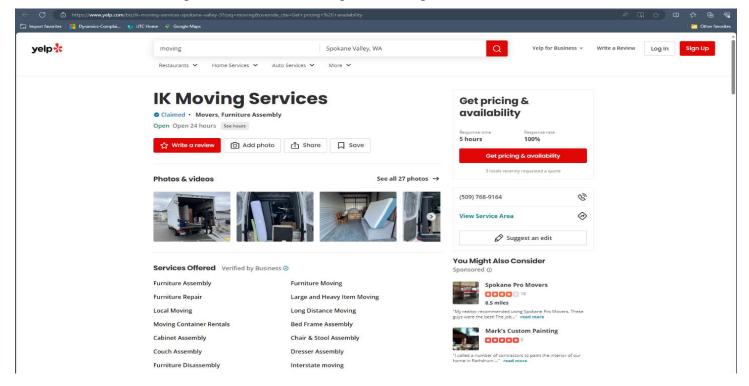
Attachment A: Company website ikmovers.com, captured on Sept. 7, 2023.



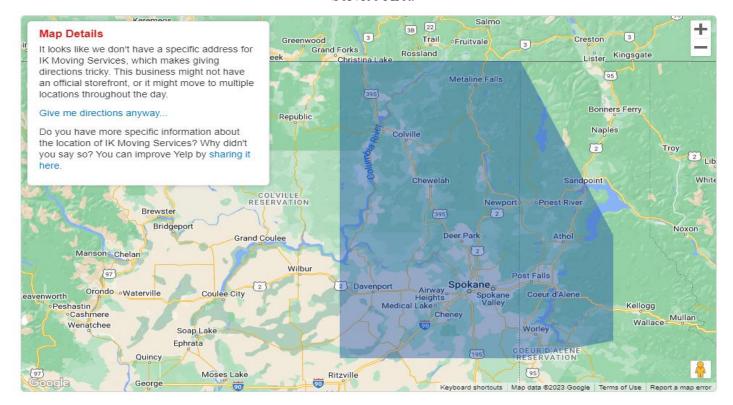
Attachment B: Email created from "Free Quote" button on website, captured on Sept. 7, 2023.



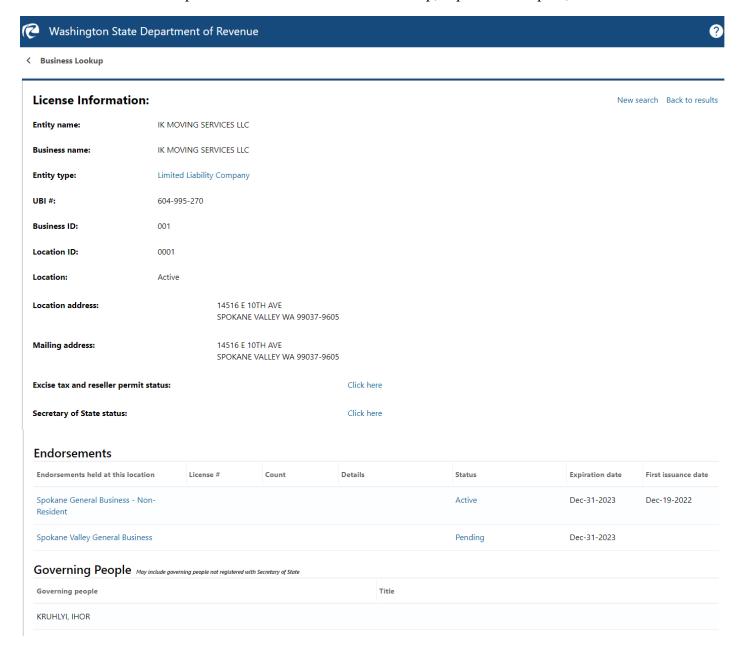
Attachment C: Yelp.com advertisement, captured on Sept. 7, 2023.



## Service Area



Attachment D: Department of Revenue Business Lookup, captured on Sept. 7, 2023.



Attachment E: Compliance letter dated September 7, 2023.



# STATE OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

# 621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY 1-800-833-6384 or 711

September 7, 2023

Igor Kruhlyi IK Moving Services LLC 14516 E 10th Ave., Spokane Valley WA 99037-9605

RE: Household Goods Moving in Washington State

Dear Igor Kruhlyi (IK Moving Services LLC):

The Washington Utilities and Transportation Commission (commission) has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on https://ikmovers.com. Conducting or advertising household goods moves requires a permit issued by the commission. You do not have a valid permit, as required by state law, to conduct this type of work.

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from IK Moving Services LLC.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned

1

<sup>&</sup>lt;sup>1</sup> RCW 81.80.075

#### Attachment D: Continued

Igor Kruhlyi IK Moving Services LLC September 7, 2023 Page 2

financial penalties, and you will be served with a subpoena and be required to appear before a judge.

To avoid enforcement action, you must stop operating and advertising as a household goods mover immediately. In addition, by September 22, 2023, you must do one of the following:

a) Submit completed household goods moving permit application, proof of insurance, supporting materials, and application fee. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at <a href="https://www.utc.wa.gov/MovingCompanies">https://www.utc.wa.gov/MovingCompanies</a>.

OR

b) Explain in writing why you believe your operations do not require authority from the commission. Please explain your operations in detail. Direct your written response to Jack Graham, Compliance Investigator, at <a href="mailto:Jack.Graham@UTC.wa.gov">Jack.Graham@UTC.wa.gov</a> or to P.O. Box 47250, Olympia, WA 98504.

If you have questions about the household goods laws, please contact Jack Graham at (360) 664-1143 or Jack.Graham@UTC.wa.gov.

Sincerely,

Digitally signed by Bridgit

Bridget Jelser Date: 2023.09.07 11:34:53

-07'00'

Bridgit Feeser, Assistant Director

**Consumer Protection** 

Attachment F: Compliance letter dated September 28, 2023.



#### STATE OF WASHINGTON

#### UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. . Lacey, Washington 98503 P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY 1-800-833-6384 or 711

September 28, 2023

Igor Kruhlyi IK Moving Services LLC 12608 E 13th Avenue Spokane Valley, WA 99216

RE: Household Goods Moving in Washington State

Dear Igor Kruhlyi (IK Moving Services LLC):

The Washington Utilities and Transportation Commission (commission) has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on https://ikmovers.com. Conducting or advertising household goods moves requires a permit issued by the commission. You do not have a valid permit, as required by state law, to conduct this type of work.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington **State.** Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from https://ikmovers.com.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned

<sup>&</sup>lt;sup>1</sup> RCW 81.80.075

# Attachment E: Continued

Igor Kruhlyi IK Moving Services LLC September 28, 2023 Page 2

financial penalties, and you will be served with a subpoena and be required to appear before a iudge.

To avoid enforcement action, you must stop operating and advertising as a household goods mover immediately. In addition, by October 13, 2023, you must do one of the following:

a) Confirm in writing that you have removed all advertisements to perform household goods moves and you will no longer offer or perform moves without the required commission-issued permit.

OR

b) Explain in writing why you believe your operations do not require authority from the commission. Please explain your operations in detail.

Direct your written response to Jack Graham, Compliance Investigator, P.O. Box 47250, Olympia, WA 98504, or to Jack.Graham@UTC.wa.gov.

To apply for a permit to advertise for and provide household goods moves, submit a completed household goods moving permit application, proof of insurance, supporting materials, and application fee. To request a permit application, you can call (360) 664-1222 or download an application from the commission's website at <a href="https://www.utc.wa.gov/MovingCompanies">https://www.utc.wa.gov/MovingCompanies</a>.

If you have questions about the household goods laws, please contact Jack Graham at (360) 664-1143 or <a href="mailto:Jack.Graham@UTC.wa.gov">Jack.Graham@UTC.wa.gov</a>.

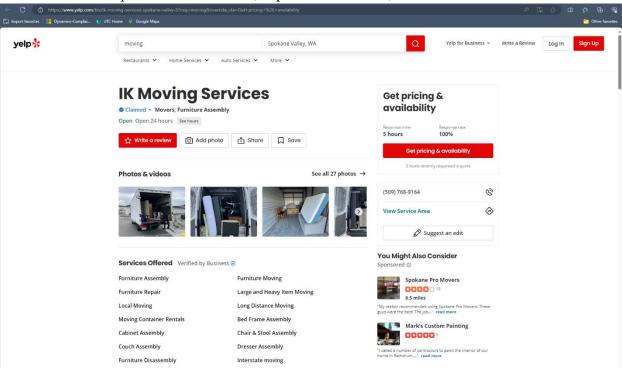
Sincerely,

Bridgit Feeser, Assistant Director

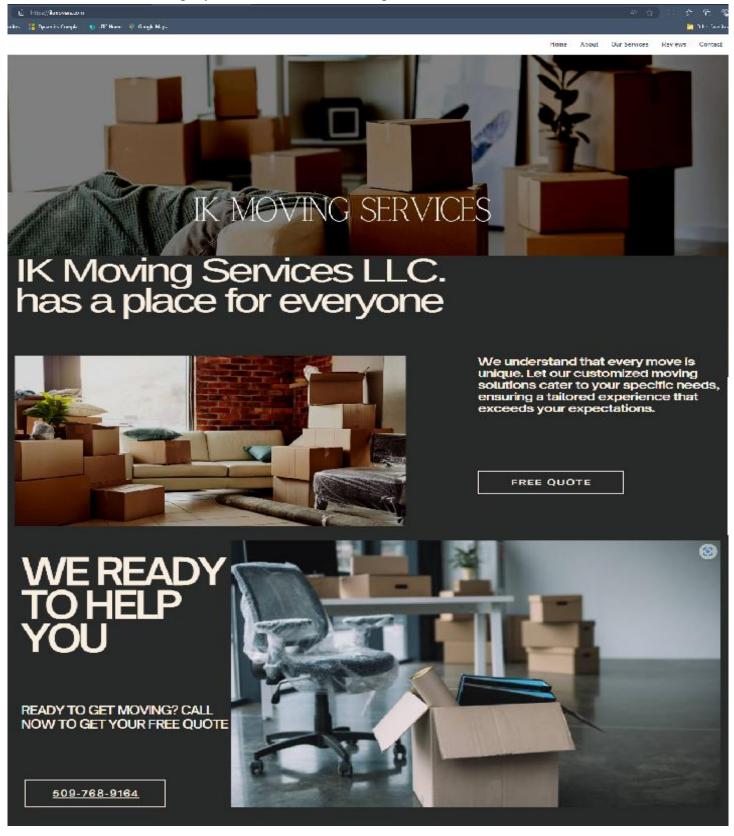
Bridget Seeser Date: 2023.09.26 15:08:57 -07'00'

Consumer Protection

Attachment G: Yelp.com advertisement, captured on Oct. 20, 2023.



Attachment H: company website ikmovers.com, captured on Oct. 20, 2023.



# Attachment I: Quote from IK Moving Services

Sent: Monday, October 23, 2023 at 2:36 PM

From: "Igor Kruglyi" <igor.kruglyi2015@gmail.com>

To: "Jay Gee" < Jay Dee Gee @ collector.org >

Subject: Re: Moving Quote

Hello. This is IK Moving Services. We charge \$150/hour. Minimum charge for 2 hours. And if you have stairs we charge extra + \$40 for additional floor. We provide our truck. And there will be 2 movers.

Thanks.

Igor Kruhlyi Owner

On Oct 23, 2023, at 2:34 PM, Jay Gee < JayDeeGee@collector.org > wrote:

Good afternoon,

I am looking for someone to move my Mother-in-Law's stuff into a storage unit. She has moved to an assisted living facility, and I need to move what is left of her stuff into storage. Will have everything in boxes by 10/26/2023. It is a small 1-bedroom home and most of her furniture and stuff are still there. We are not taking any of the appliances.

Her address in on E 15th Ave and we have secured a 10X20 storage unit on E Queen Ave.

How much do you charge and how soon can I be scheduled?

James D Grant Writer/Philosopher