Service Date: November 17, 2022

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties Against:

NORTHWEST TOURING LLC D/B/A NW TOURING; NW TOURING & CONCIERGE: LAST MINUTE WINE TOURS; HERDING CATS WINE TOURS; ET AL

**DOCKET TE-210895** 

DECLARATION OF JASON HOXIT

- I, Jason Hoxit, under penalty of perjury under the laws of the state of Washington, declare as follows:
- I am over 18 years of age and competent to testify to the facts contained herein. 1.
- 2. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Transportation Safety Division. As a compliance investigator, my responsibilities include conducting investigations into the operations of regulated and unregulated transportation companies. As part of those duties, I investigate charter party or excursion service carriers that may be operating without the required Commission-issued certificate.
- 3. On April 12, 2021, the Commission received the application for Northwest Touring LLC d/b/a NW Touring; NW Touring & Concierge; Last Minute Wine Tours; Herding Cats Wine Tours, et al., (Northwest Touring or Company) to provide charter and excursion carrier services in the state of Washington. In the application, Northwest Touring LLC provided the phone number (503) 706-6168; listed UBI: 604-740-505; provided the email address of madsry@gmail.com; listed the physical and mailing address of 520 NE C Street, College Place, Washington, 99324; listed Ryan Madsen as the owner of Northwest Touring LLC; and listed a 15-passenger 2019 Ford Transit 350HD with a "pending" license plate number and vehicle identification number 1FBVU4XM7KKB88215.1
- 4. On April 29, 2021, the Commission granted Northwest Touring LLC authority for charter and excursion carrier services in Docket TE-210236.<sup>2</sup>
- 5. On May 25, 2021, the Commission notified Northwest Touring LLC that its certificate would be canceled if the Company failed to submit acceptable proof of insurance by June 30, 2021. On July 1, 2021, the Commission issued a cancellation letter to Northwest Touring

<sup>&</sup>lt;sup>1</sup> See Attachment A for a copy of the Company's application for charter and excursion service authority in Docket TE-210236, filed to the docket on April 12, 2021.

<sup>&</sup>lt;sup>2</sup> See Attachment B for a copy of Certificate No. CH069637, dated April 29, 2021.

LLC in Docket TE-210509 for failing to submit acceptable proof of insurance, which notified the Company that its authority to provide charter party or excursion carrier service was canceled and that the Company "must immediately cease all operations associated with this certificate." In addition, the letter informed Northwest Touring LLC that "if you advertise or operate without a valid certificate, the commission may take enforcement action against you." The cancellation letter was electronically served to Northwest Touring LLC at madsry@gmail.com.

- 6. On November 1, 2022, I searched Commission records, which showed that Northwest Touring LLC did not have the required authority to provide charter party or excursion carrier service in the state of Washington.<sup>6</sup>
- 7. On November 1, 2022, I searched Washington Department of Revenue's (DOR) Business Licensing Service, which produced records showing Northwest Touring LLC in active status in the state of Washington. DOR's records provided UBI: 604-740-505; listed 520 NE C Street, College Place, Washington, 99324, as both the location and mailing address; and identified Ryan Madsen as the governing person.<sup>7</sup>
- 8. On November 1, 2022, I searched Washington Secretary of State's (SOS) Corporations and Charities Filing System, which produced records showing Northwest Touring LLC in active status in the state of Washington. SOS's records provided UBI: 604-740-505; listed 520 NE C Street, College Place, Washington, 99324, as both the street and mailing address; and identified Ryan Madsen as the governing person.<sup>8</sup>
- 9. On November 1, 2022, I visited the Company's Facebook, www.facebook.com/NWTouring, which provided the phone number (541) 283-6379; listed the email address of info@nwtouring.com; and provided the website address of nwtouring.com/book. Northwest Touring LLC's Facebook page contained dozens of posts demonstrating that the Company has continued operating after the cancellation of its charter and excursion carrier service authority. One of those posts, dated September 30, 2022, advertised "a tour for \$79 per person October 1 or October 2" and provided a link to the Company's website, www.nwtouring.com/book, to make the reservation.

<sup>&</sup>lt;sup>3</sup> See Attachment C for a copy of the cancellation letter in Docket TE-210509, dated July 1, 2021.

<sup>&</sup>lt;sup>4</sup> *Id*.

<sup>&</sup>lt;sup>5</sup> See Attachment D for a copy of the proof of service in Docket TE-210509, dated July 1, 2021.

<sup>&</sup>lt;sup>6</sup> See Attachment E for a copy of Commission records documenting the Company's inactive status, captured on November 1, 2022.

<sup>&</sup>lt;sup>7</sup> See Attachment F for a copy of DOR's records, captured on November 1, 2022.

<sup>&</sup>lt;sup>8</sup> See Attachment G for a copy of SOS's records, captured on November 1, 2022.

<sup>&</sup>lt;sup>9</sup> See Attachment H for a copy of the Company's Facebook page, captured on November 1, 2022.

<sup>&</sup>lt;sup>10</sup> *Id*.

<sup>&</sup>lt;sup>11</sup> *Id*.

- 10. On November 1, 2022, I visited the "Reviews" tab on the Company's Facebook page, where I found numerous customer reviews referring to transportation services provided by Northwest Touring LLC after the cancellation of the Company's certificate.<sup>12</sup>
- 11. On November 1, 2022, I visited the Company's Instagram page, nwtouring, which shares many of the same photos provided on Northwest Touring LLC's Facebook page. 13
- 12. On November 1, 2022, I visited the Company's website, www.nwtouring.com, which listed the phone number of (541) 283-6379; listed the email address of info@nwtouring.com; identified Ryan Madsen as the owner; and provided a link to book a tour. 14 On the website's "Our Tours" page, Northwest Touring LLC provided multiple tour options, to include "midweek wine tours," "wine tours," and "corporate events." 15 On the website's "Book Now" page, under an assumed name, I requested wine tour transportation for 15 people on December 10, 2022, and requested that communication be done through text message. 16
- 13. On November 1, 2022, I received an email from info@nwtouring.com confirming the request I submitted through Northwest Touring LLC's website. The email provided the phone number of (541) 283-6379 and an address of 520 NE C Street, College Place, Washington, 99324.<sup>17</sup>
- 14. On November 1, 2022, I received a text message from phone number (541) 283-6379 from "Ryan from NW Touring" in response to the submission I made through the Company's website.<sup>18</sup>
- 15. On November 3, 2022, I responded to the Company's text message and stated that I was looking for wine tour transportation for 15 people from The Marcus Whitman Hotel in Walla Walla, Washington, to various wineries in the area, and then returned to the hotel. On November 3, Northwest Touring LLC responded to my text message and stated that its "vans are priced at 140 per hour and have a capacity up to 14." 19
- 16. On November 8, 2022, I visited the Company's claimed Yelp page, www.yelp.com/biz/nw-touring-and-concierge-walla-walla, which listed (541) 283-6379 as the phone number;

200

<sup>&</sup>lt;sup>12</sup> See Attachment I for a copy of the "Reviews" tab on the Company's Facebook page, captured on November 1, 2022

<sup>&</sup>lt;sup>13</sup> See Attachment J for a copy of the Company's Instagram page, captured on November 1, 2022.

<sup>&</sup>lt;sup>14</sup> See Attachment K for a copy of www.nwtouring.com, captured on November 1, 2022.

<sup>&</sup>lt;sup>15</sup> See Attachment L for a copy of the website's "Our Tours" page, captured on November 1, 2022.

<sup>&</sup>lt;sup>16</sup> See Attachment M for a copy of the completed "Book Now" page on Northwest Touring LLC's website, captured on November 1, 2022.

<sup>&</sup>lt;sup>17</sup> See Attachment N for a copy of the confirmation email from Northwest Touring LLC, dated November 1, 2022.

<sup>&</sup>lt;sup>18</sup> See Attachment O for a copy of the text messages with Northwest Touring LLC, received between November 1 and November 3, 2022.

<sup>&</sup>lt;sup>19</sup> *Id*.

provided the Company website of www.nwtouring.com/book; and under the "About the Business" section stated, "we specialize in facilitating wine tours, corporate events, wedding transport, and private car service. Under the "Recommended Reviews" section of the Yelp page, I found numerous customer reviews referring to transportation services provided by Northwest Touring LLC after the cancellation of the Company's certificate. <sup>21</sup>

- 17. On November 9, 2022, I searched Commission records, which showed that Northwest Touring LLC does not have the required authority to provide charter party or excursion carrier service in the state of Washington.<sup>22</sup>
- 18. Based on paragraphs 3 through 17 above, Commission staff finds that Northwest Touring LLC is operating as a charter party or excursion service carrier in the state of Washington without first obtaining the required certificate from the Commission.

DATED this 9<sup>th</sup> day of November 2022, at Lacey, Washington.

/s/ Jason Hoxit JASON HOXIT

 $<sup>^{20}</sup>$  See Attachment P for a copy of the Company's claimed Yelp page, captured on November 8, 2022.

<sup>&</sup>lt;sup>21</sup> *Id*.

<sup>&</sup>lt;sup>22</sup> See Attachment Q for a copy of Commission records documenting the Company's inactive status, captured on November 9, 2022.

# Attachment A



621 Woodland Square Loop SE Lacey, WA 98503 P.O. Box 47250 Olympia, WA 98504-7250 Phone: 360-664-1222

Email: transportation@utc.wa.gov

# APPLICATION FOR CHARTER AND EXCURSION CARRIER SERVICES CERTIFICATE

FOR OFFICAL USE ONLY					
Date Filed: 04/09/2021 Company: Northwest Touring LLC D				Dog	cket #: <b>TE-210236</b>
Receipt ID: 71623	Payment ID:	App Fee:\$200	Reg Fee: \$	25	Total Paid: \$225
111 0268	111 0268 232 01	111 0268 232 02		111	0268 232 03

Passenger Charter and Excursion Carrier Services WAC 480-30	Fee Required
<ul> <li>✓ New Authority – Complete this application.</li> <li>☐ Transfer an existing certificate to a new owner or business structure. Complete this application in addition to Attachment A – Joint Application for Transfer of Charter/Excursion Authority.</li> <li>☐ Reinstate a previously cancelled certificate; WAC-480-30-121.</li> </ul>	\$200
Additional Fees  Regulatory Fee - In accordance with RCW 81.70.350 "Regulatory Fees", the commission requires Charter and Excursion companies to file reports of the number of vehicles operated by the company and pay the sum of \$25 for each vehicle operated. There is a minimum fee of \$25.	
Total number of vehicles to be operated x \$25 per vehicle	= \$ 0
Total due (\$200, plus, \$25 per vehicle)	= \$ 200
Name Change - WAC 480-30-146 Application to change a company's corporate name, change a trade name, add a new trade name or change the surname of an individual owner or partner.  New Company Name:	\$35

#### **FILING YOUR APPLICATION**

Select **one** of the following:

- Scan/PDF your application to efileapp.utc.wa.gov and pay online at payments.utc.wa.gov or,
- Mail your application **with** your check or money order to the following address: UTC, PO Box 47250, Olympia, WA 98504-7250

ACH on-line (no service fee) or credit card on-line at payments.utc.wa.gov (2.5% or minimum of \$3.95 is charged by Official Payments for credit card processing).

## DO NOT EMAIL YOUR CREDIT CARD INFORMATION

3-2020 Page **3** of **6** 



621 Woodland Square Loop SE Lacey, WA 98503 P.O. Box 47250 Olympia, WA 98504-7250 Phone: 360-664-1222 Email: transportation@utc.wa.gov

Legal Name: Northwest Touring LLC  Trade Name, if applicable:  Physical Address: 520 NE C St College Place WA 99324  Mailing Address: 520 NE C St College Place WA 99324						
Physical Address: 520 NE C St College Place WA 99324						
Mailing Address: 520 NE C St College Place WA 99324						
Telephone Number: 5037066168 Email: madsry@gmail.com						
Contact Name: Ryan Madsen Website:						
USDOT#: 3603851 If you do not have a USDOT number, go online at https://cms8.fmcsa.dot.gov						
to apply or call 360-596-3812 for assistance.						
Is your business registered with the <b>Department of Revenue</b> ? No Yes						
Business License/UBI#: 604740505						
Business Structure						
Individual Partnership Corporation ✓ Other (LP, LLP, LLC) State of Incorporation Washington   List the name, title and percentage of all partner's share or stock distribution for major stockholders:	Washington ▼					
Name Title Stock Distribution/% of Shares						
Ryan D Madsen Owner 100						
Business Operations						
1. Describe the type of tours/excursions you plan on providing:						
Private wine tours, private events charter, private excursions.						
2. Have you or your company ever been cited for business-related violations of state laws or commiss	ion					
rules by the UTC or any other federal or state agency? No Yes If yes, please explain:						

3-2020 Page **4** of **6** 



621 Woodland Square Loop SE Lacey, WA 98503 P.O. Box 47250 Olympia, WA 98504-7250 Phone: 360-664-1222 Email: transportation@utc.wa.gov

3. Will you be employing C	:DL drivers?	Yes 🗸	$\sqrt{N}$
----------------------------	--------------	-------	------------

If "yes" you must submit proof of enrollment in a drug and alcohol testing program.

#### **Section 2 - EQUIPMENT LIST**

Describe the equipment that will be used (attach additional sheets if necessary). All vehicles must pass a Commercial Vehicle Safety Alliance inspection before a permit is granted. All fields are required. Per WAC 480-30-036 (2), "Party Bus" means any motor vehicle whose interior enables passengers to stand and circulate throughout the vehicle because seating is placed around the perimeter of the bus or is nonexistent and in which food, beverages, or entertainment may be provided. A motor vehicle configured in the traditional manner of forward-facing seating with a center aisle is not a party bus.

Year	Make	License Number	Vehicle ID (VIN)	Seating Capacity	Party Bus	
2019	Ford Transit 350HD	pending	1FBVU4XM7KKB88215	15	NO	

<sup>\*</sup>attach additional pages if necessary

#### **Section 3 - SAFETY**

Identify the person and position responsible for understanding and complying with the Federal Motor Carrier Safety Regulations (FMCSR) and Washington state laws and rules. Please refer to the WAC rules, fact sheets and the publication "Your Guide to Achieving a Satisfactory Safety Rating" for assistance with requirements.

Commercial Driver's License (CDL) Standards, Requirements and Penalties (Title 49, Code of Federal Regulations Part 383). If you operate commercial motor vehicles, your drivers must have a valid CDL.

Driver Qualification Requirements (Title 49, Code of Federal Regulations Part 391). Each of your drivers must meet minimum qualification requirements. You must maintain driver qualification files for each driver.

Drivers Hours of Service (Title 49, Code of Federal Regulations Part 395). Each of your drivers must maintain hours of service logs. You must maintain true and accurate hours of service records for each driver.

Controlled Substance and Alcohol Use and Testing (Title 49, Code of Federal Regulations Part 382 and Part 40). If you operate commercial motor vehicles, your drivers must be in a Controlled Substance and Alcohol Use and Testing program. Please attach evidence of your enrollment in a drug and alcohol testing program if your

company has commercial vehicles and employs CDL drivers.

Inspection, Repair and Maintenance (Title 49, Code of Federal Regulations Part 396). You must systematically

inspection, Repair and maintain all motor vehicles.

**Safety Regulations, General** (Title 49, Code of Federal Regulations Part 390). You must follow safety regulations.

**Driving Commercial Motor Vehicles** (Title 49, Code of Federal Regulations Part 392). You must follow regulations for driving commercial motor vehicles.

**Parts and Accessories Necessary for Safe Operation** (Title 49, Code of Federal Regulations Part 393). You must maintain parts and accessories in safe condition.

Name: Ryan D Madsen Position: Owner

3-2020 Page **5** of **6** 



621 Woodland Square Loop SE Lacey, WA 98503 P.O. Box 47250 Olympia, WA 98504-7250 Phone: 360-664-1222

Email: transportation@utc.wa.gov

Position: Owner

#### **Section 4- OPERATIONAL RESPONSIBILITIES**

Identify the person and position responsible for understanding and complying with the requirements of each category shown below.

**Annual Reports and Regulatory Fees.** You must file an annual financial report with the commission and pay regulatory fees by May 1 of each year.

Name:Ryan D Madsen

State of Washington General Laws, Rules and Regulations. You must comply with the regulations of local, state, and federal agencies such as, but not limited to: Department of Labor and Industries, Department of Licensing, Secretary of State, Department of Revenue, Internal Revenue Service and Employment Security.

Name: Ryan D Madsen Position: Owner

	Section 5 - DECLARATION OF APPLICANT				
INITIAL					
RM	I understand that filing this application $\frac{\text{does not}}{\text{does not}}$ in itself constitute authority to charter and excursion carrier.	operate as a passenger			
RM	As the applicant for a passenger charter and excursion certificate, I understand charter and excursion carrier, and I am in compliance with all local, state, governing business in the state of Washington.	the responsibilities of a and federal regulations			
RM	I certify under penalty of perjury under the laws of the state of Washington that contained in this application is true and correct.	the information			
RM	I certify that I am the applicant, or I am authorized to execute and file this docum applicant.	ent on behalf of the			
Nam	e: Ryan D Madsen	Date: <b>04/09/2021</b>			

#### Section 6 - ADDITIONAL REQUIRED ATTACHMENTS

For Transfer an existing certificate to a new owner or business structure:	include	"attachment A	_
JOINT APPLICATION FOR TRANSFER OF CHARTER/EXCURSION AUTHORITY".			

3-2020 Page **6** of **6** 

# Attachment B

## WASHINGTON STATE UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E., Lacey, Washington 98503
PO Box 47250, Olympia, WA 98504-7250
(360) 664-1222

This certificate authorizes the following operations under the provisions of RCW Title 81:

Northwest Touring LLC 520 NE C St College Place, WA 99324 Certificate No. CH069637

Charter and Excursion Carrier Services in the state of Washington.

TE-210236 April 29, 2021

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION



Ву

James Digitally signed by Suzanne L. Stillwell Date: 2021.04.29 14.08.14.0700'

## **Attachment C**



#### STATE OF WASHINGTON

#### UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503 P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY 1-800-833-6384 or 711

July 1, 2021

Northwest Touring LLC 520 NE C St College Place, WA 99324

TE210509 - Cancellation of Certificate CH069637 Due To Insufficient Proof of Insurance

Dear Northwest Touring LLC:

On May 25, 2021, the Washington Utilities and Transportation Commission (Commission) notified you that your transportation certificate would be canceled unless you submitted acceptable proof of insurance by June 30, 2021. Our records show that you failed to submit acceptable proof of insurance by that deadline. As a consequence, the Commission has CANCELED your certificate. You must immediately CEASE all operations associated with this certificate. If you advertise or operate without a valid certificate, the commission may take enforcement action against you.

You have the right to a hearing. If you believe the Commission should not have canceled your certificate, you may ask the Commission to schedule a hearing before an administrative law judge. At the hearing the only issue the Commission will address is whether you had proof of insurance on file to avoid cancellation. Email your request to Mark L. Johnson, Secretary, at <a href="mailto:records@utc.wa.gov">records@utc.wa.gov</a>. You may also mail your request to WUTC, PO Box 47250, Olympia, WA 98504-7250. The Commission must receive your request within 14 days after the date of this letter.

You may apply to reinstate your certificate. Download the reinstatement application at <a href="www.utc.wa.gov">www.utc.wa.gov</a>. To locate application instructions, type "File Your Transportation Application Electronically" in the site search bar, and select this link. Then, click on the appropriate industry application.

If you have questions about this notice, please contact Licensing Services at (360) 664-1222. You may also email us at <a href="mailto:transportation@utc.wa.gov">transportation@utc.wa.gov</a>.

Sincerely,

Suzanne L. Stillwell Date: 2021.07.01 09:36:29-07'00'

Suzanne Stillwell Licensing Services Manager

Respect. Professionalism. Integrity. Accountability.

NOTICE: This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Email your request to Mark L. Johnson, Secretary, at <a href="mailto:records@utc.wa.gov">records@utc.wa.gov</a>. You may also mail your request to 621 Woodland Square Loop SE, Lacey, WA 98503, PO Box 47250, Olympia, WA 98504-7250. You must file a request for Commission review no later than 14 days after the date of this letter.

## **Attachment D**

#### BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

#### PROOF OF SERVICE

#### **DOCKET 210509**

I HEREBY CERTIFY That I, as an employee of the Washington Utilities and Transportation Commission at Lacey, Washington, have served on 7/1/2021 the parties of record in this proceeding a true copy of the following document(s):

Northwest Touring LLC - Cancel for Insurance.

The copy of the document(s) was/were sent to each of the parties of record in this docket at the address shown in the official file and listed below, by electronic mail only.

/s/Pam Chiles

Pam Chiles, Customer Service Specialist

#### PARTIES OF RECORD AND OTHERS RECEIVING NOTICE

#### NOTIFIED BY E-MAIL:

Mathew Perkinson, WUTC, mathew.perkinson@utc.wa.gov Amanda Maxwell, WUTC, amanda.maxwell@utc.wa.gov

Betsy DeMarco, WUTC, betsy.demarco@utc.wa.gov

Betty Young, WUTC, betty.young@utc.wa.gov

John Cupp, WUTC, john.cupp@utc.wa.gov

Kathy Hunter, WUTC, kathy.hunter@utc.wa.gov

Kim Anderson, WUTC, kim.anderson@utc.wa.gov

Linda Anderson, WUTC, linda.anderson@utc.wa.gov

Lisa Wyse, WUTC, lisa.wyse@utc.wa.gov

Mike Young, WUTC, mike.young@utc.wa.gov

Rayne Pearson, WUTC, rayne.pearson@utc.wa.gov

Suzanne Stillwell, WUTC, suzanne.stillwell@utc.wa.gov

Michael Dotson, WUTC, michael.dotson@utc.wa.gov

Amy Andrews, WUTC, amy andrews@utc.wa.gov

Sally Brown, WUTC, sally.brown@utc.wa.gov

Eric Villar, WUTC, eric.villar@utc.wa.gov

Paige Doyle, WUTC, paige.doyle@utc.wa.gov

Francine Gagne, WUTC, francine.gagne@utc.wa.gov

Sandra Yeomans, WUTC, sandra.yeomans@utc.wa.gov

Kathryn McPherson, WUTC, kathryn.mcpherson@utc.wa.gov

Bridgit Feeser, WUTC, bridgit.feeser@utc.wa.gov

Amanda Hathaway, WUTC, amanda.hathaway@utc.wa.gov

Katie Hancock, WUTC, katie.hancock@utc.wa.gov

Andrew Roberts, WUTC, andrew.roberts@utc.wa.gov

Wayne Gilbert, WUTC, wayne.gilbert@utc.wa.gov

Jason Hoxit, WUTC, jason.hoxit@utc.wa.gov

Jason Sharp, WUTC, jason.sharp@utc.wa.gov

Edward Steiner, WUTC, edward.steiner@utc.wa.gov

Sean Mayo, WUTC, sean.mayo@utc.wa.gov

Dean Pertner, WUTC, dean.pertner@utc.wa.gov

Mark Johnson, WUTC, mark.l.johnson@utc.wa.gov

Kate Griffith, WUTC, kate.griffith@utc.wa.gov

Lisa Faker, WUTC, lisa.faker@utc.wa.gov

Stacey Brewster, WUTC, stacey.brewster@utc.wa.gov

Ryan Grimes, WUTC, ryan.grimes@utc.wa.gov

Morgan Moore, WUTC, morgan.moore@utc.wa.gov

Andrew Sellards, WUTC, andrew.sellards@utc.wa.gov

Jacque Hawkins-Jones, WUTC, jacque.hawkins-jones@utc.wa.gov

Ryan Smith, ryan.smith@utc.wa.gov

Patrick Remfrey, WUTC, patrick.remfrey@utc.wa.gov

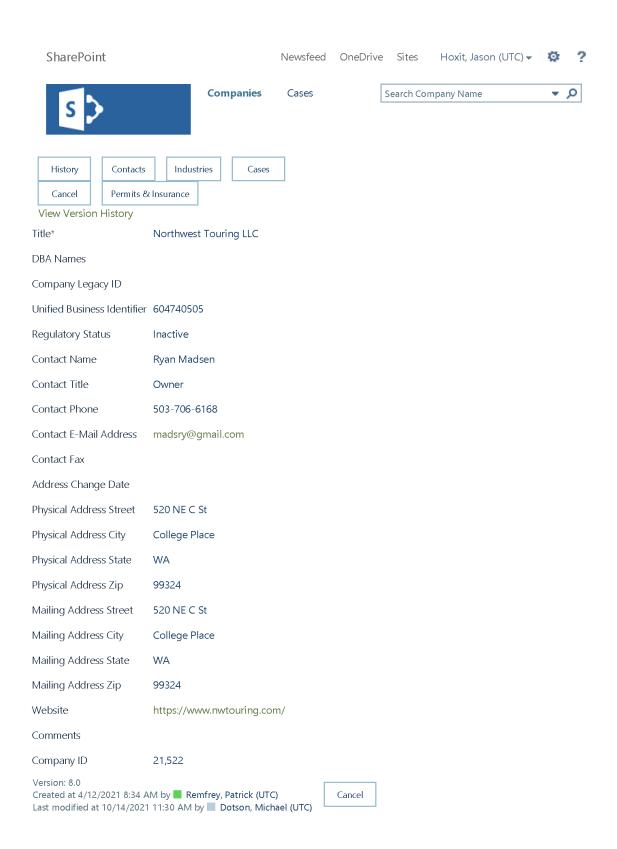
Emilie Brown, WUTC, emilie.brown@utc.wa.gov

Elaina Young, WUTC, elaina.young@utc.wa.gov

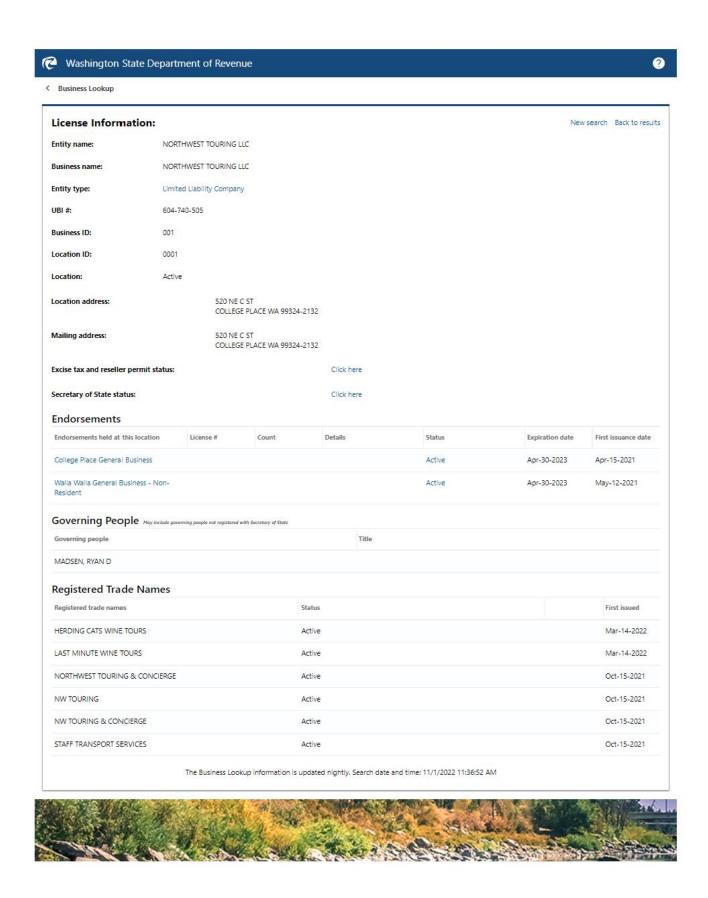
Northwest Touring LLC, madsry@gmail.com

Erika Summers, WUTC, erika.summers@utc.wa.gov

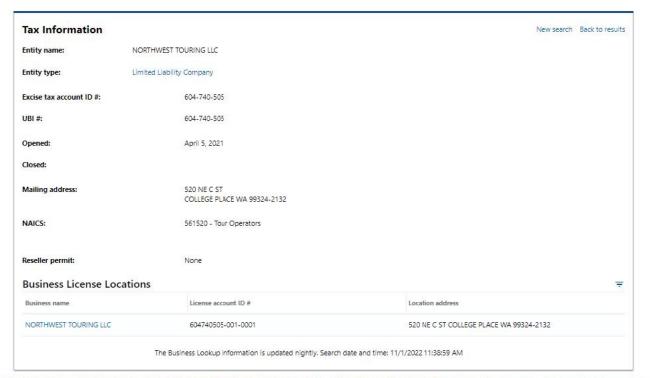
# Attachment E



## Attachment F



< Business Lookup





Contact us

How are we doing? Take our survey!

Don't see what you expected?

Check if your browser is supported

# Attachment G

11/1/22, 11:42 AM

Corporations and Charities System

# **BUSINESS INFORMATION**

Business Name:

NORTHWEST TOURING LLC

UBI Number:

604 740 505

Business Type:

WA LIMITED LIABILITY COMPANY

Business Status:

ACTIVE

Principal Office Street Address:

520 NE C ST, COLLEGE PLACE, WA, 99324-2132, UNITED STATES

Principal Office Mailing Address:

520 NE C ST, COLLEGE PLACE, WA, 99324-2132, UNITED STATES

Expiration Date:

04/30/2023

Jurisdiction:

UNITED STATES, WASHINGTON

Formation/Registration Date:

04/02/2021

Period of Duration:

PERPETUAL

Inactive Date:

Nature of Business:

TRANSPORTATION & WAREHOUSING, CHARTER/ TOURS

## REGISTERED AGENT INFORMATION

Registered Agent Name:

RYAN D MADSEN

Street Address:

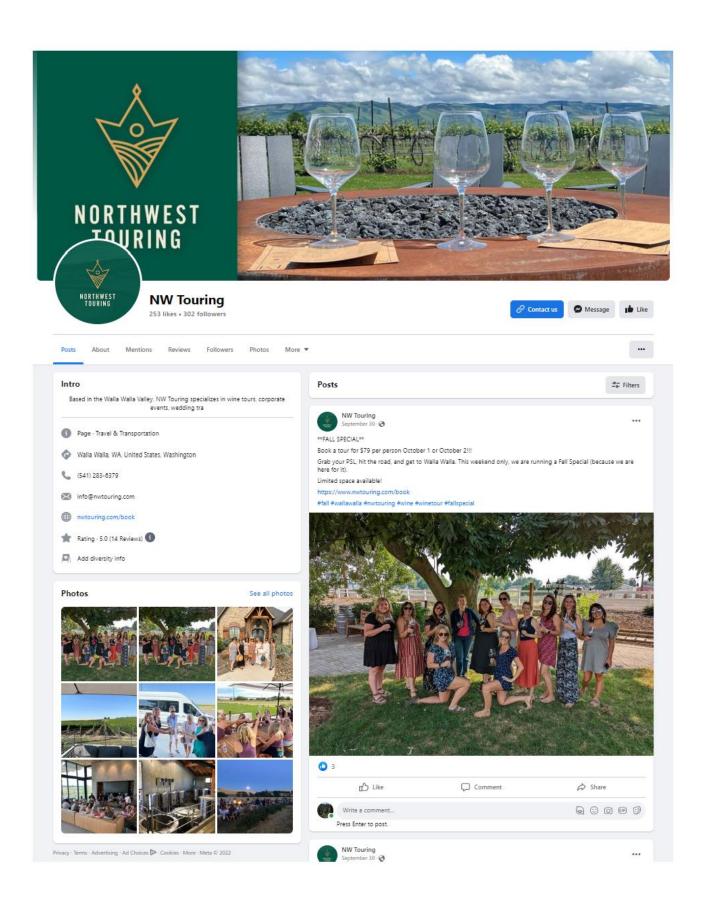
520 NE C ST, COLLEGE PLACE, WA, 99324-2132, UNITED STATES

Mailing Address:

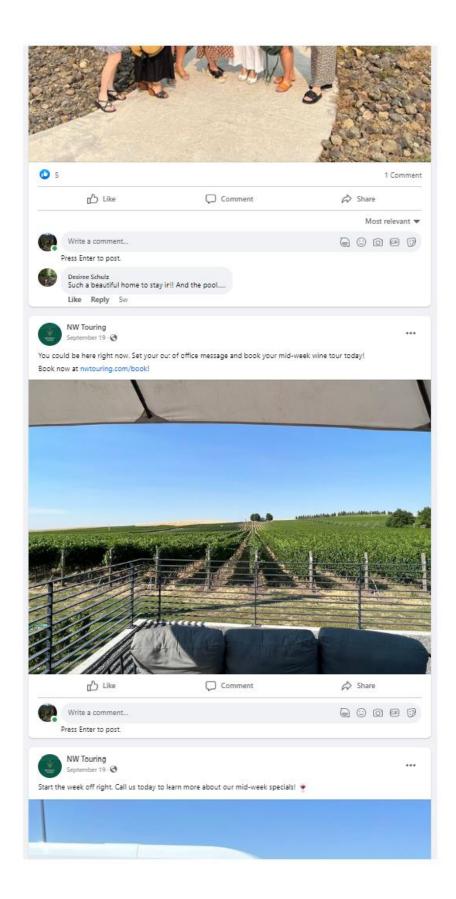
#### **GOVERNORS**

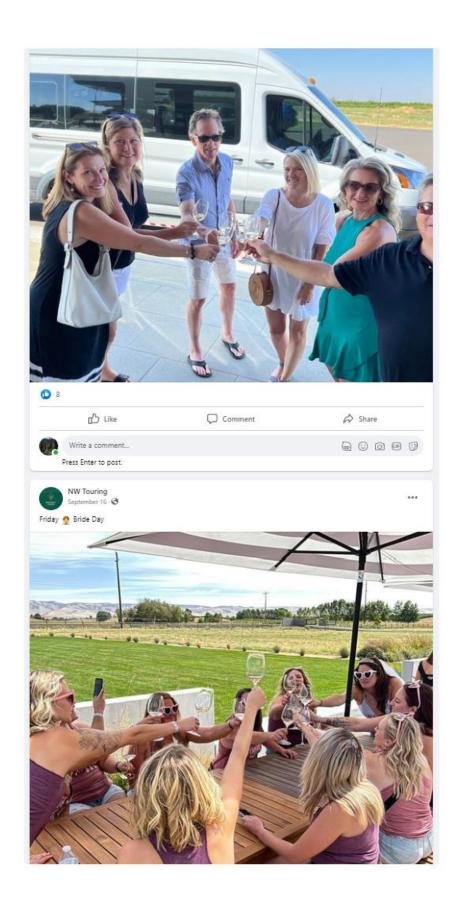
Title	Governors Type	Entity Name	First Name	Last Name
GOVERNOR	INDIVIDUAL		RYAN D	MADSEN

# **Attachment H**

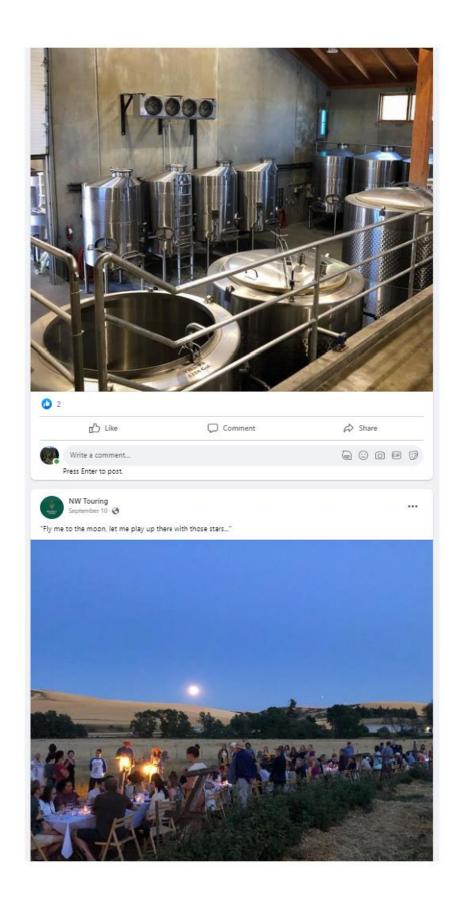


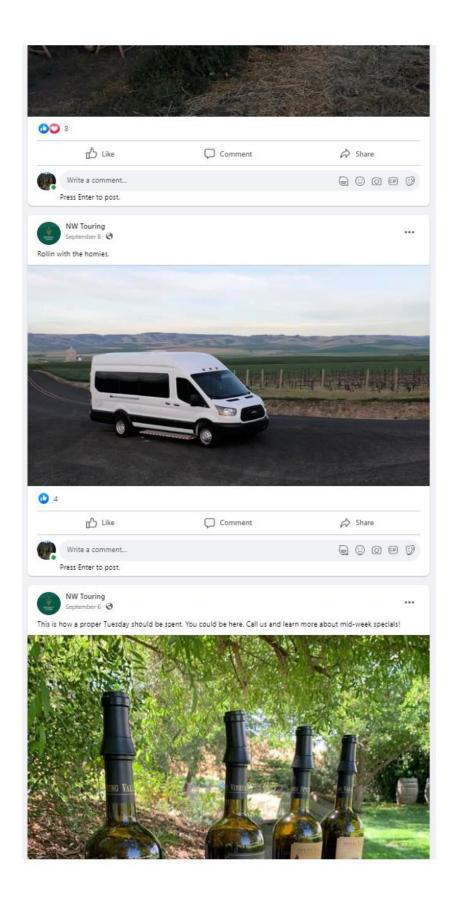


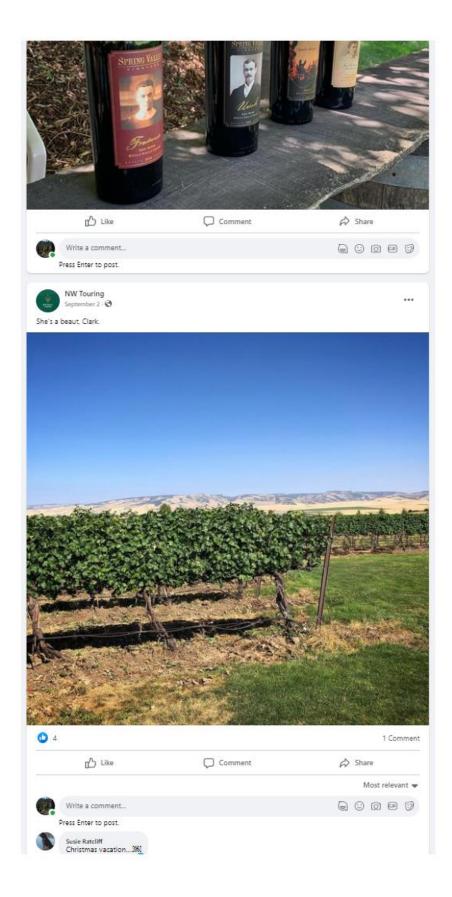




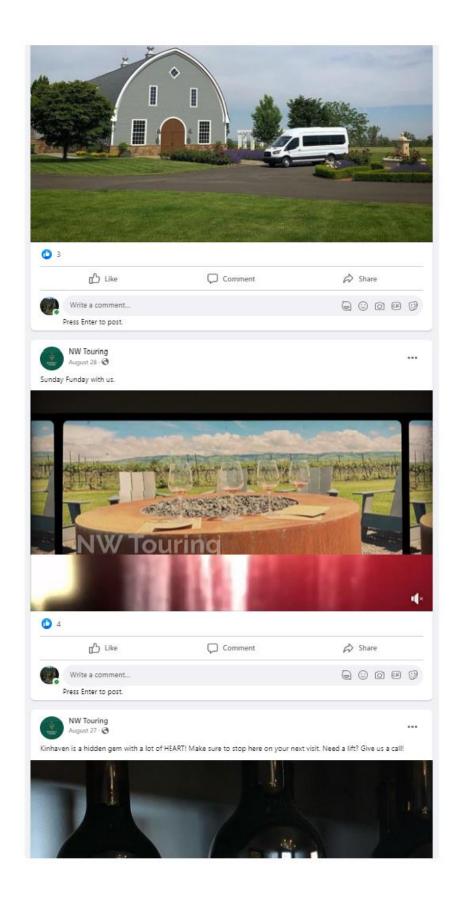


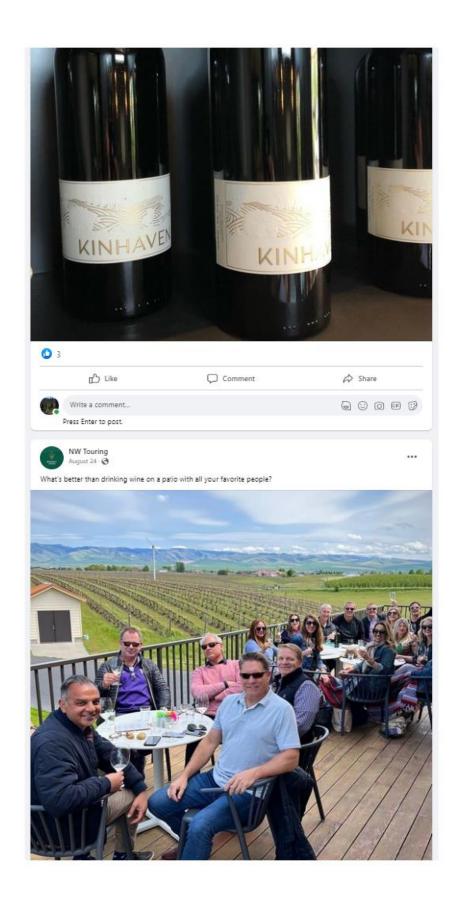


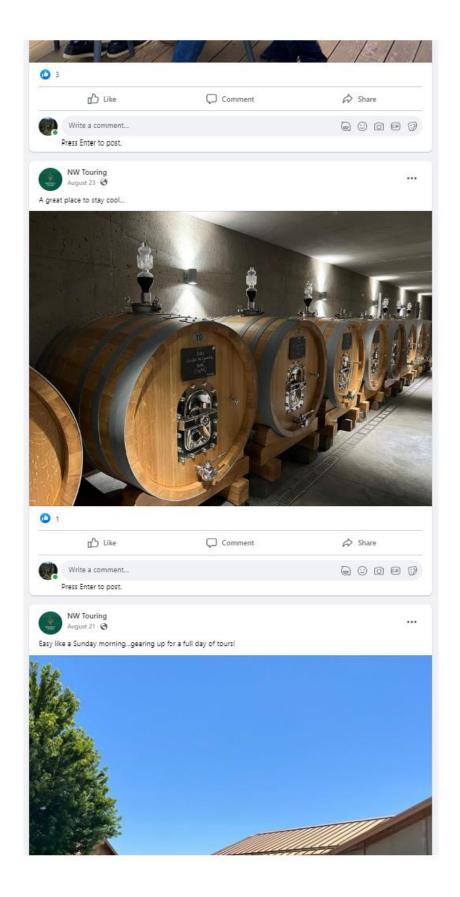


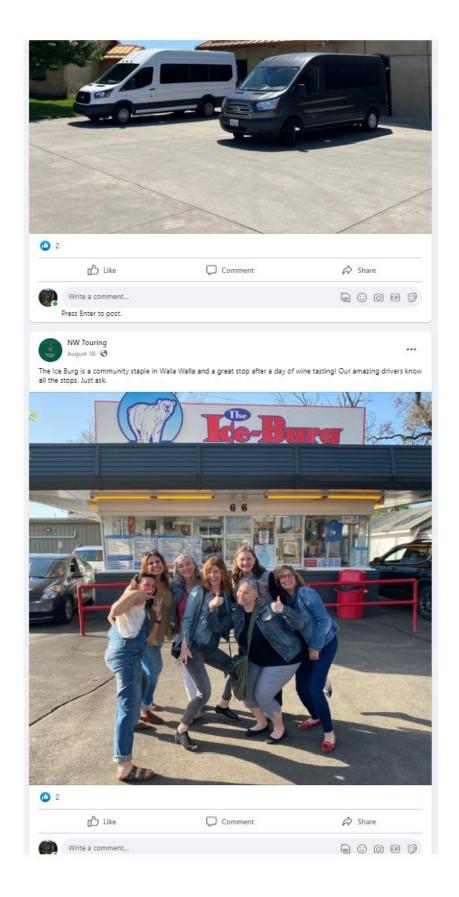


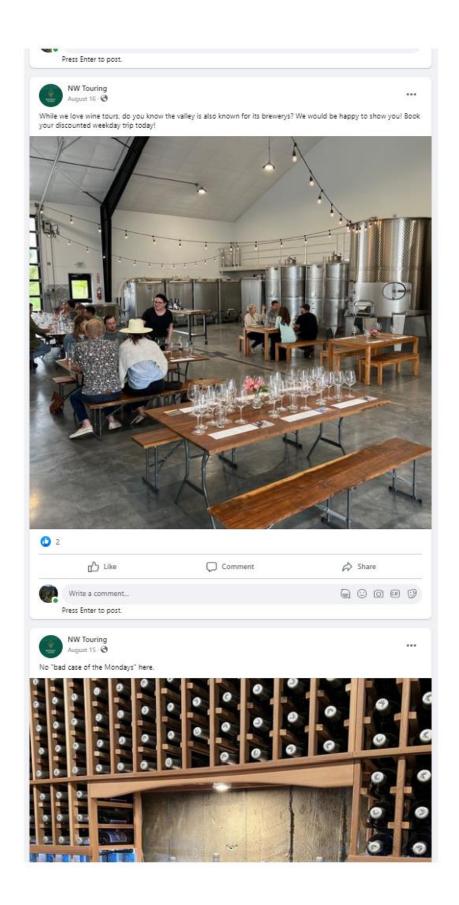


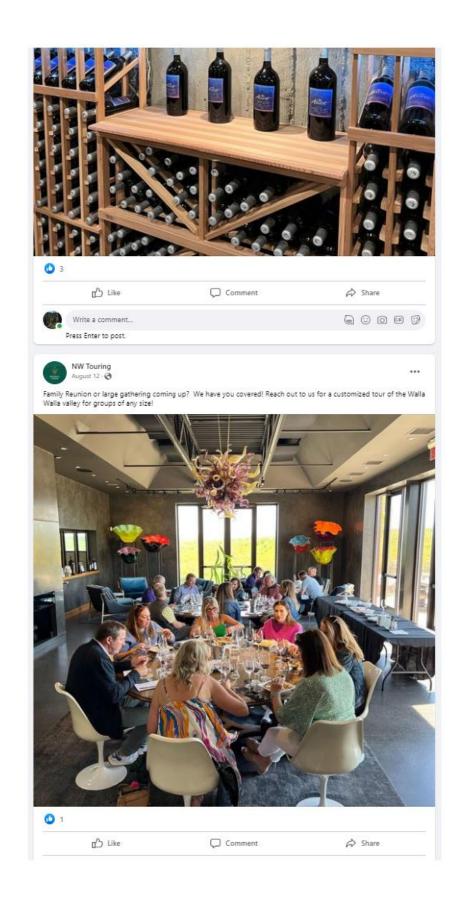




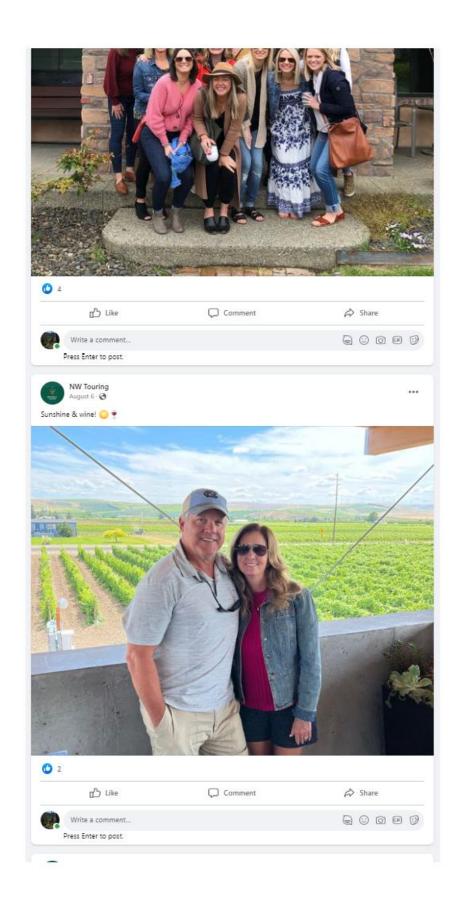




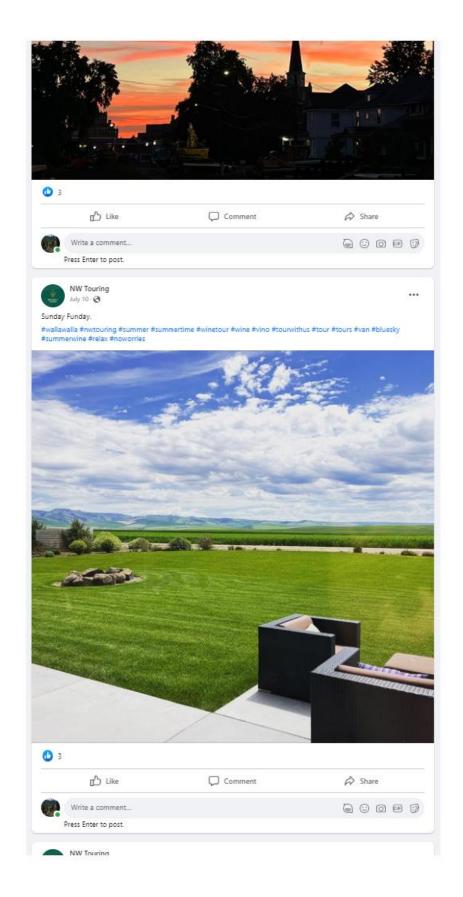


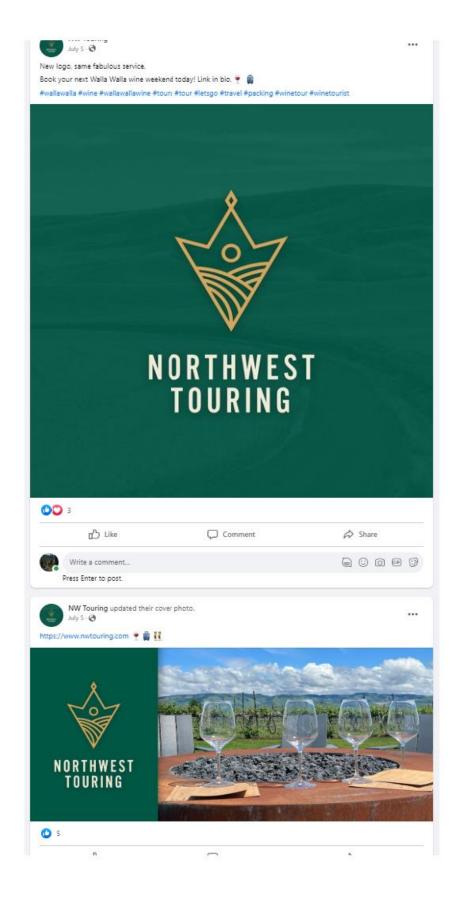


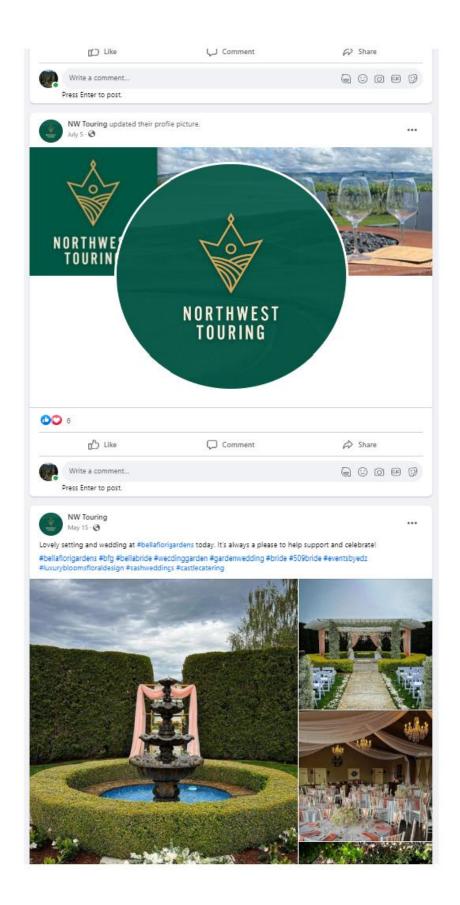


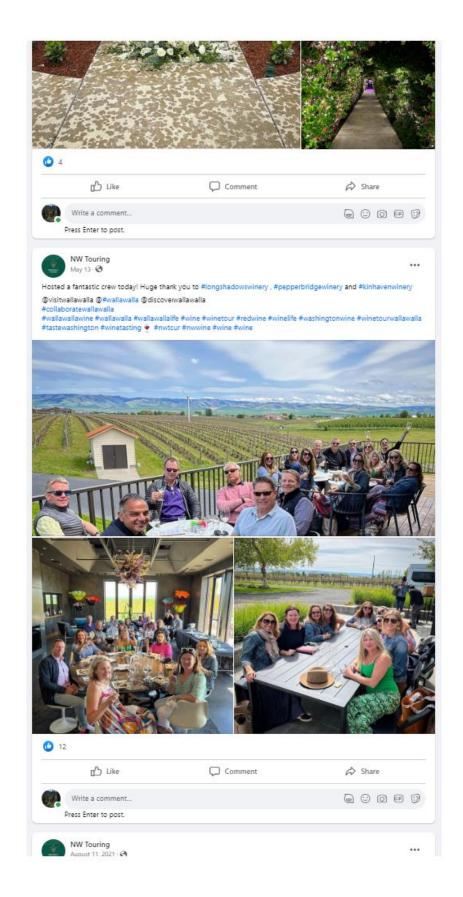


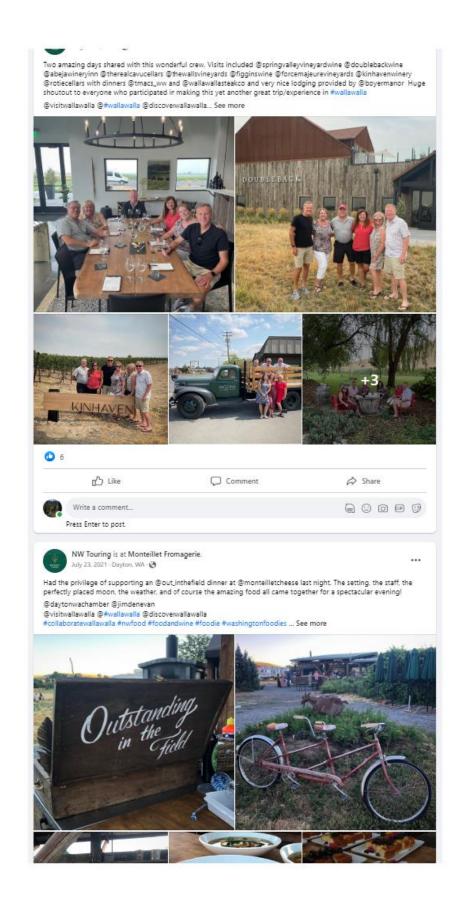


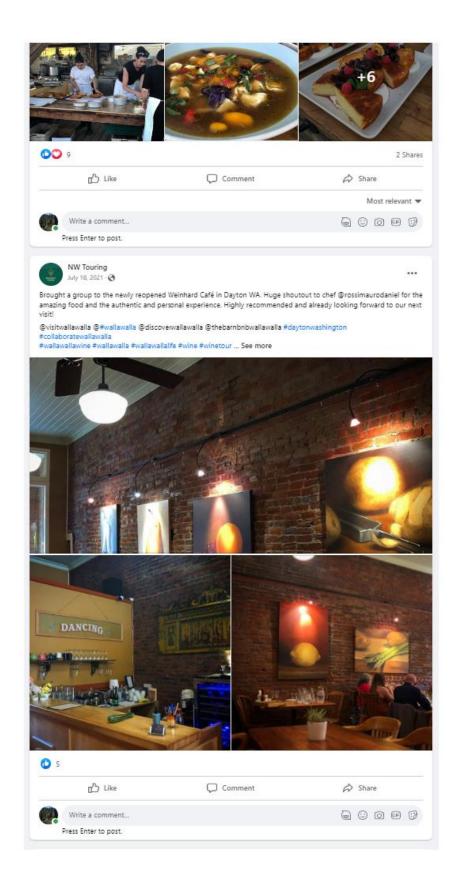




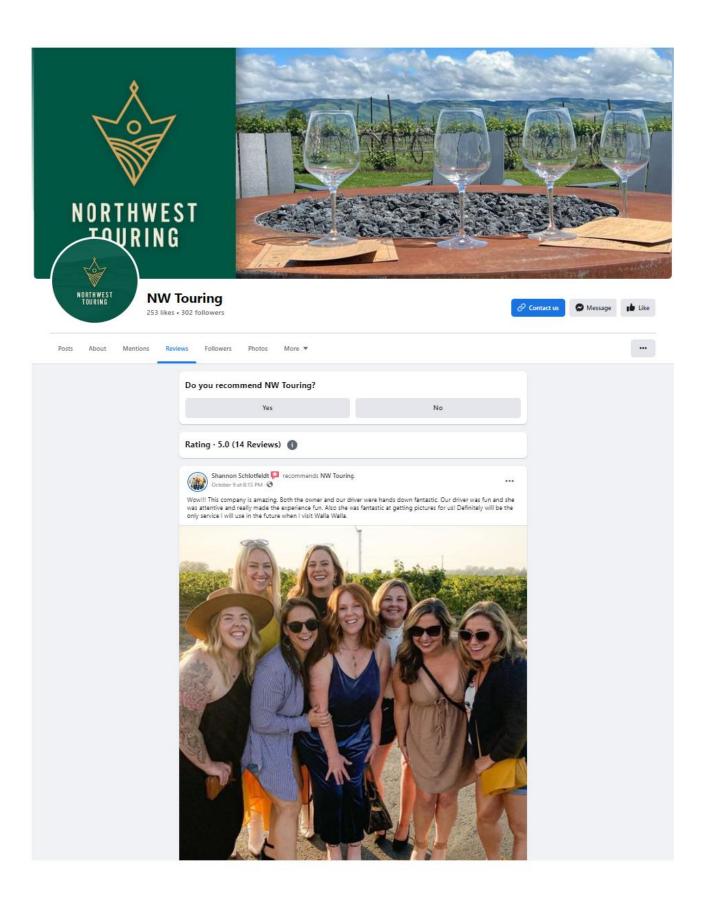


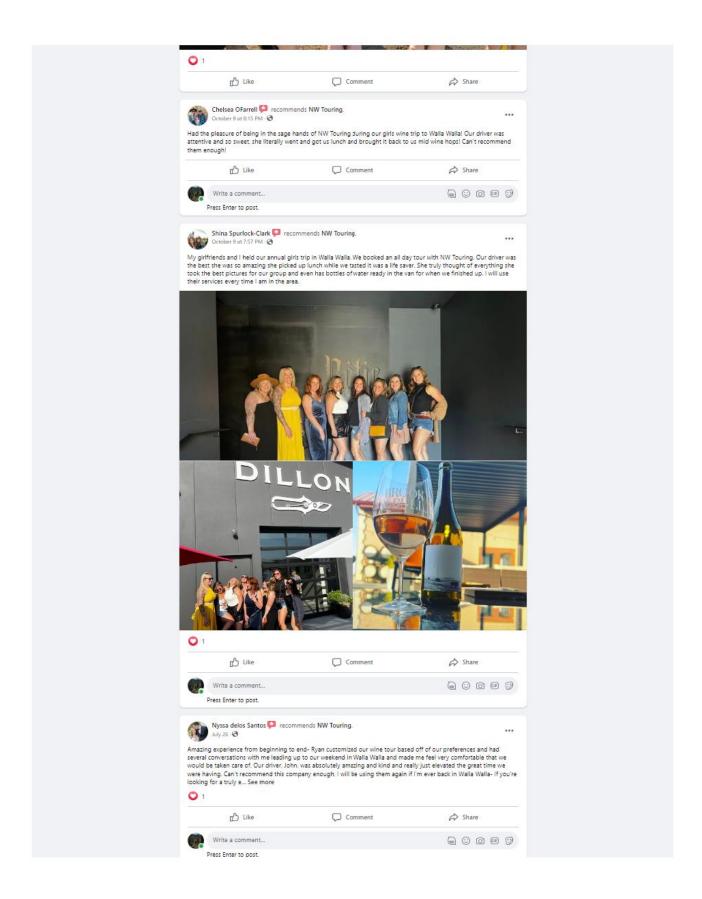


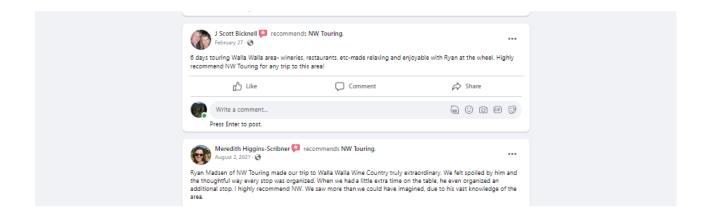




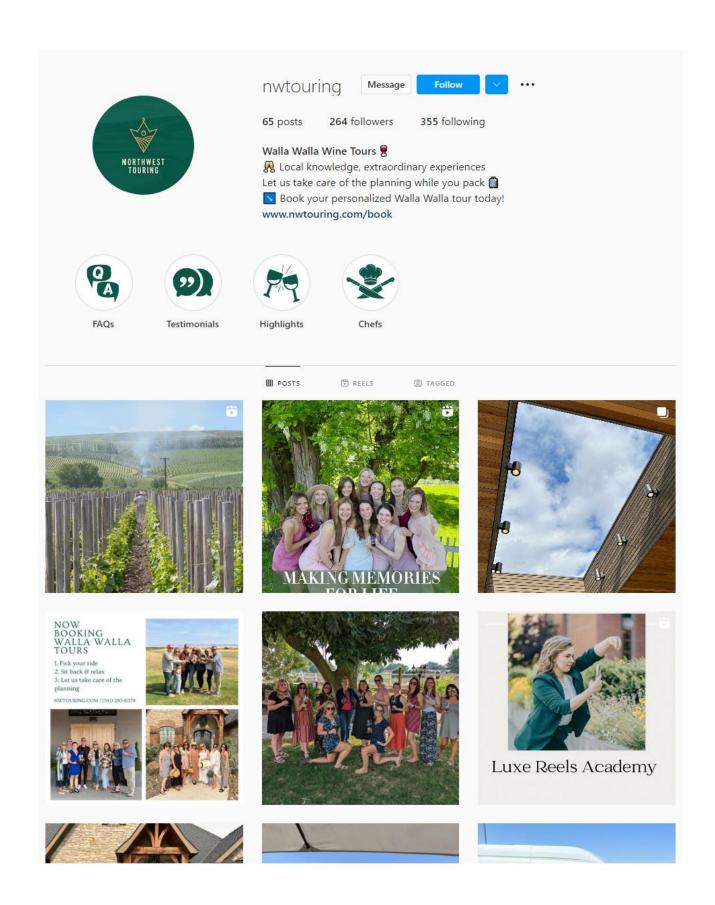
# **Attachment I**







# **Attachment J**





















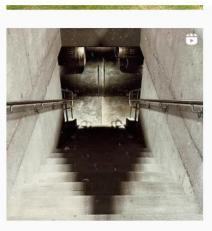






















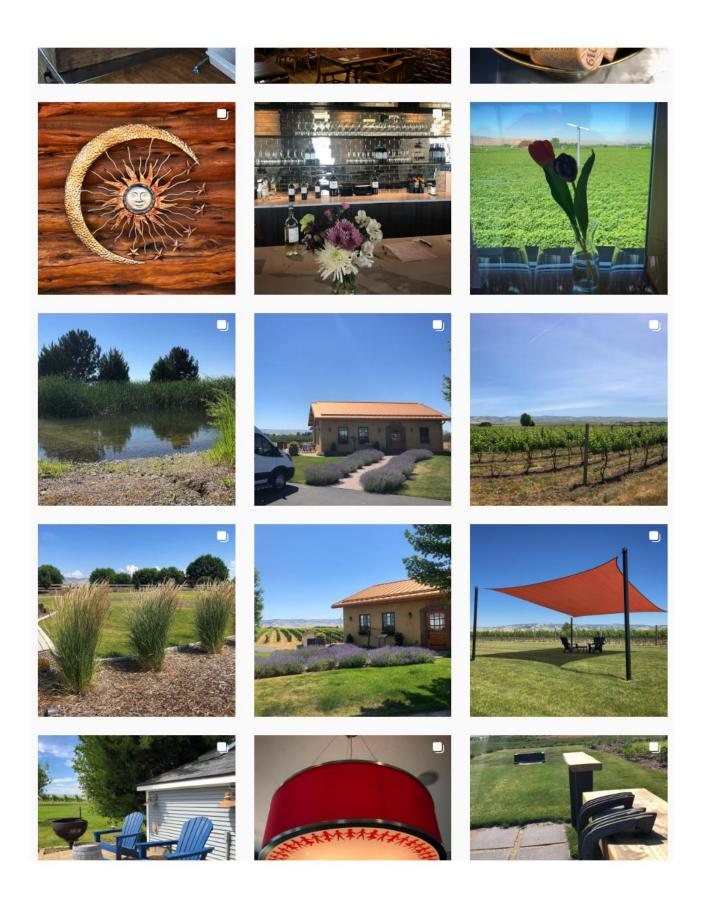












































Meta About Blog Jobs Help API Privacy Terms Top Accounts Hashtags Locations Instagram Lite Contact Uploading & Non-Users

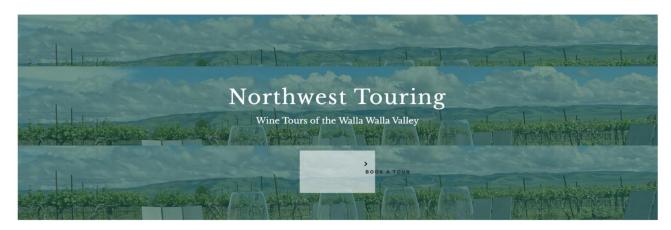
English  $\vee$  © 2022 Instagram from Meta

# Attachment K



#### ABOUT NORTHWEST TOURING

When you book Northwest Touring for a wine tour, we plan a custom experience based on your tastes scheduling needs for your day of wine tasting. Not only do we book your stating times, but we ensure preferences with you flist, and then we immediately begin planning your custom tour of Walla Walla Valley and the Rocks AVA wineries. Weeks, or custom dining experiences that your group may be craving.

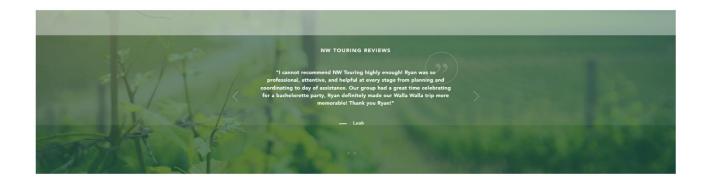


#### WHAT'S NEW

INQUIRE ABOUT MIDWEEK SPECIALS

MONDAY-WEDNESDAY





MEET OUR GUIDES





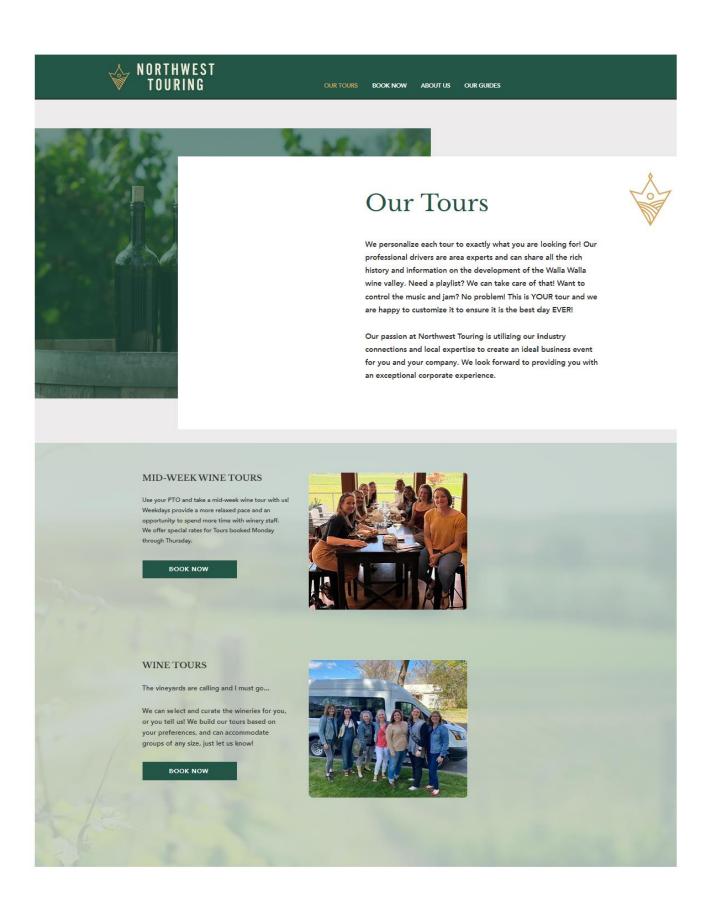




Facilitator, optimist, Dad, musician, entrepreneur, and host extraordinalre. Just a few words to try and convey a little bit about Ryan. He's wonderful to chat with, so give Ryan a call to discuss your next Walla Walla weekend. He genuinely loves building meaningful experiences.



# Attachment L







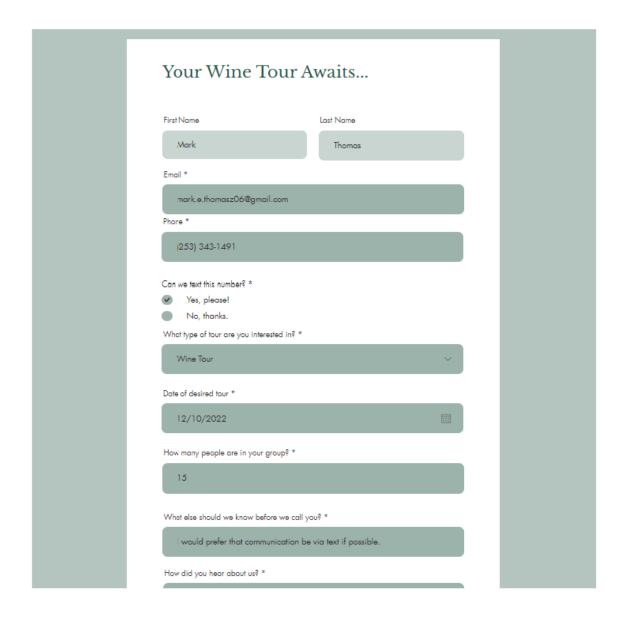
# **Attachment M**

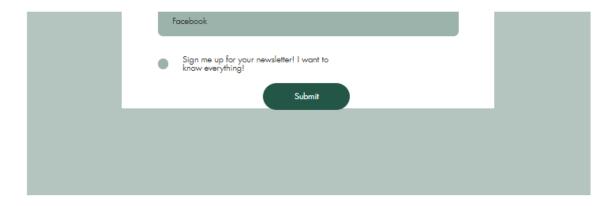


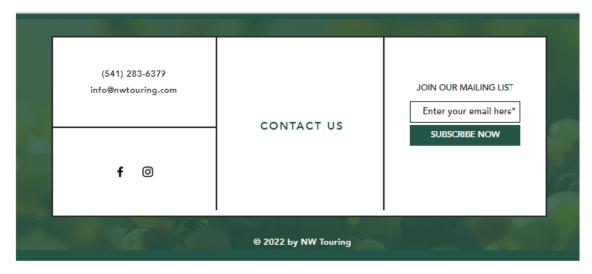
# **Book Your Tour Now!**

We cannot wait to create a personalized tour just for you!

Please fill out the form below and we will contact you within 24 hours to finalize. Please note that we require a 10% non-refundable booking charge.

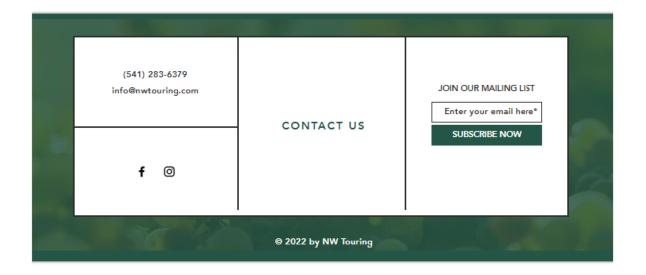








Thank you for your interest in touring with us! We will reach out to you shortly to finalize your tour!



NORTHWEST TOURING

## Attachment N

11/8/22, 7:47 PM

Gmail - Pack your bags...you are going to Walla Walla!



Mark Thomas <mark.e.thomasz06@gmail.com>

#### Pack your bags...you are going to Walla Walla!

1 message

NW Touring <info@nwtouring.com> Reply-To: info@nwtouring.com To: Mark Thomas <mark.e.thomasz06@gmail.com> Tue, Nov 1, 2022 at 2:33 PM

Can't see this message? View in a browser



# Thanks for reaching out to **NW Touring!**



We can't wait to see you in the Walla Walla Valley for your upcoming trip! We will be in touch with you within 24 hours to finalize your trip!

Back to Site

520 Northeast C Street, College Place, WA, 99324 (541) 283-6379

You've received this email because you are a subscriber of this site If you feel you received it by mistake or wish to unsubscribe, please click here.

#### **Attachment O**

1:34

**(**541) 283-6379



Hi Mark. This is Ryan from NW Touring in Walla Walla. We'd love to host. How can we help?

(541) 283-6379 · Nov 1 at 2:39 PM

Hey there! I was hoping to reserve wine tour transportation for our small business of 15 people. I have reserved a block of rooms at The Marcus Whitman Hotel in Walla Walla, so I would like for us to all be picked up there, transported to the wineries in the area, and then returned to the hotel. I have the following questions:

1) Can all 15 of us fit comfortably in your vehicle?

- 2) Does your company organize the tour and select the wineries or should I be doing that?
- 3) Are there any wineries with a dinner menu or should I plan on adding a stop at a restaurant?
- 4) What are your prices?

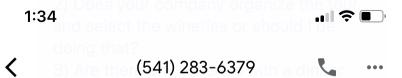
Thu 9:41 AM

Capacity for vehicles, short of a true bus, cap at 14 passengers. I do have additional vehicles that would then accommodate 15 between them.

I'm happy to organize and book the tour.

Valdamar daga haya good food

Type a message



a restaurant?4) What are your prices?

Thu 9:41 AM

 $\Rightarrow$ 

Capacity for vehicles, short of a true bus, cap at 14 passengers. I do have additional vehicles that would then accommodate 15 between them.

I'm happy to organize and book the tour.

Valdemar does have good food, albeit somewhat smaller portions. It works well to share family style. I also work with some chefs for private dinners at various locations, which is a great option too. I can also help coordinate a high quality picnic style lunch during the tour as well.

We have wonderful restaurants here, so that options is always a good one as well.

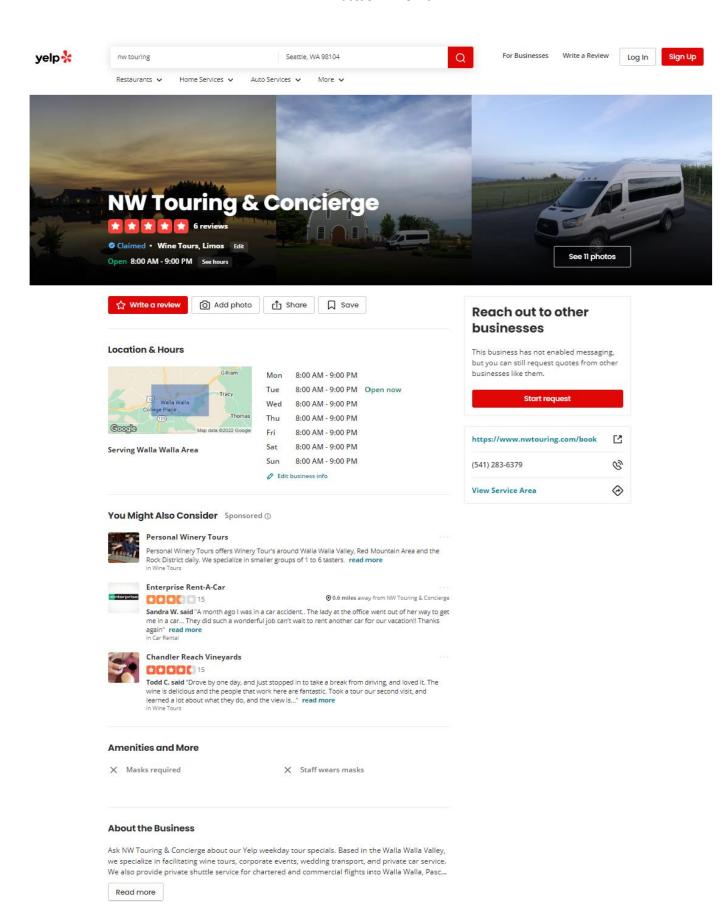
My vans are priced at 140 per hour and have a capacity up to 14. I have a mini-limo that could supplement a van for this group, and discount it to 100 in tandem with a van. Let me know if you have any other questions.



(541) 283-6379 • Thu 9:04 PM



## Attachment P

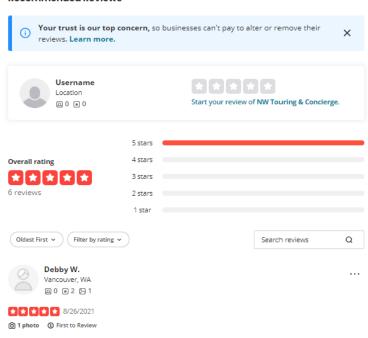




Ask a question +

Yelp users haven't asked any questions yet about NW Touring & Concierge.

#### **Recommended Reviews**



Shout out to Ryan at Northwest Touring. There were 9 of us going wine tasting in Walla Walla and we didn't want to drive ourselves. I did a bunch of research and there weren't too many companies that could handle the size of our group in one vehicle. Ryan was recommended by another company and I gave him a call. He took a lot of time with me finding out our preferences and came up with some great ideas. I felt very comfortable with him and decided to hire him. I had a lot of questions before our trip and he was very responsive. He put together our itinerary for our wine tasting day, made our reservations and ensured we were either outside or in a private room. He even ordered and picked up a box lunch that we were able to eat at our second tasting. He did his best to keep us on schedule which I'm sure was a challenge with 9 of us. The van had plenty of room and was really comfortable. Ryan wore a mask the whole time so we felt very safe.

I had trouble trying to make an outdoor dinner reservation for the group on a Saturday night so I asked Ryan if he had any suggestions. He mentioned a friend who does catering and I called him and was able to hire Rogue Chef Catering for a catered dinner at a very reasonable price. It made it a special night for us. Ryan even drove us to and from the dinner for an extra cost.

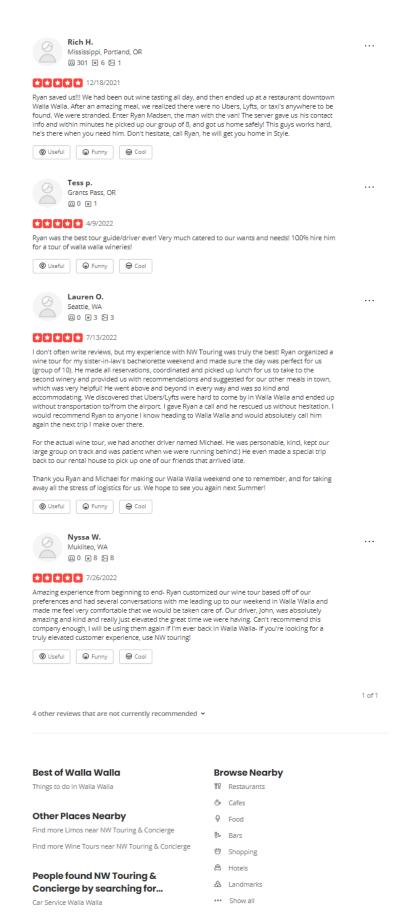
Ryan went above and beyond for us. I would definitely hire him again and highly recommend him to others. Thank you Ryan for making this a very memorable trip! See you next year....





10/10/2021

Ryan was a great driver. He was prompt and coordinated an amazing day for my bachelorette party. He organized lunch and was very accommodating in driving us to our after-event evening plans. His van fit all of our friends which Uber or Lyft couldn't have even come close to doing, Highly recommend!



Wine Tour Walla Walla

# Frequently Asked Questions about NW Touring & Concierge

#### How is NW Touring & Concierge rated?

NW Touring & Concierge has 5 stars.

#### What days are NW Touring & Concierge open?

 $\operatorname{NW}\nolimits$  Touring & Concierge is open Mon, Tue, Wed, Thu, Fri, Sat, Sun.

About	Discover	Yelp for Business	Languages
About Yelp	Yelp Project Cost Guides	Claim your Business Page	English ~
Careers	Collections	Advertise on Yelp	Countries
Press	Talk	Yelp for Restaurant Owners	United States ∨
Investor Relations	Events	Table Management	
Trust & Safety	Yelp Blog	Business Success Stories	
Content Guidelines	Support	Business Support	
Accessibility Statement	Yelp Mobile	Yelp Blog for Business	
Terms of Service	Developers		
Privacy Policy	RSS		
Ad Choices			
Manage Cookies			
Copyright © 2004–2022 Yelp Inc. Yelp, y	elp 🛠 🤸 and related marks are registered trademarl	ks of Yelp.	

# Attachment Q

