

Revised Attachment B  
Proposed Tariff Sheets

SUB Nov 13, 2023



WN U-76

First Revision of Sheet No. R4.3

**Rule 4**  
**GENERAL RULES AND REGULATIONS—APPLICATION FOR ELECTRIC SERVICE**

G. REFUSAL OF SERVICE:

1. The Company may refuse requests to provide service to a master meter in a building with permanent occupants when all of the following conditions exist:
  - a. The building or property has more than one dwelling unit;
  - b. The occupants control a significant part of the electricity used in the individual units; and
  - c. It is cost-effective for the occupants to have the utility purchase and install individual meters considering the long-run benefits of measuring and billing each occupant's electric use separately.
  
2. The Company may refuse to provide new or additional service if:
  - a. Providing service does not comply with government regulations or the electric industry accepted standards concerning the provision of service;
  - b. In the Company's reasonable judgment, the Applicant's or Customer's installation of wiring or electrical equipment is considered hazardous;
  - c. The Applicant or Customer does not comply with the Company's request that the Applicant or Customer provide and install protective devices as deemed necessary by the Company;
  - d. The Applicant or Customer does not comply with the Company's request that the Applicant or Customer provide and install protective devices, when the Company, in its reasonable judgment deems such protective devices are necessary to protect the Company's or other Customers' properties from theft or damage;
  - e. After reasonable efforts by the responsible party, all necessary rights of way, easements, approvals, and permits have not been secured; or
  - f. The Customer is known by the Company to have tampered with or stolen the Company's property, used service through an illegal connection, or fraudulently obtained service and the Company has complied with WAC 480-100-128(2), disconnection of service.
  
3. The Company may not refuse to provide new or additional service to a residential Applicant or residential Customer who has a prior obligation. A prior obligation is the dollar amount, excluding deposit amounts owed, the Company has billed to the Customer and for which the Company has not received payment at the time the service has been disconnected for nonpayment. The Company must provide service once the Customer or Applicant has paid all appropriate deposit and reconnection fees. This subsection does not apply to Customers that have been disconnected for failure to honor the terms of a winter low-income payment program.
  
4. The Company may not refuse to provide service to an Applicant or Customer because there are outstanding amounts due from a prior Customer at the same premises, unless the Company can determine, based on objective evidence, that a fraudulent act is being committed, such that the Applicant or Customer is acting in cooperation with the prior Customer with the intent to avoid payment.

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By:  Matthew McVee

Title: Vice President, Regulation

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Original Sheet No. R4.4

**Rule 4  
GENERAL RULES AND REGULATIONS—APPLICATION FOR ELECTRIC  
SERVICE**

H. LIMITATION OF LIABILITY

In any action between the parties arising out of the provision of electric service, the available damages shall be limited to actual economic damages. Neither party shall be liable to the other party for special, noneconomic, punitive, incidental, indirect, or consequential damages (including, without limitation, lost profits), regardless of whether such action is based in contract, tort (including, without limitation, negligence), strict liability, warranty or otherwise. By receiving electric service, Customer agrees to waive and release Company from any and all claims for special, noneconomic, punitive, incidental, indirect, or consequential damages (including, without limitation, lost profits) as part of any claim against Company related to or arising from Company's operations or electrical facilities. This provision shall not be binding where state law disallows limitations of liability.

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