## WA. UT. & TRANS. COMM. ORIGINAL UE-230505

## SUB Jul 18, 2023

12<sup>th</sup> Revision of Sheet No. 80-R Canceling 11<sup>th</sup> Revision of Sheet No. 80-R

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### PUGET SOUND ENERGY Electric Tariff G

# SCHEDULE 80 GENERAL RULES AND PROVISIONS (Continued)

#### 17. **DISCONTINUANCE OF SERVICE:** (Continued)

If the Company initiates discontinuance of service and the service address is different from the billing address, the Company shall also provide prior notice of such discontinuance to the service address unless the Company determines the Customer of record and the service user are the same party. Discontinuance of service shall not occur earlier than five business days after provision of notice to the serving address.

If a Customer of record initiates discontinuance of service where the service address is different from the billing address and the Company discovers that the service user has no prior notice of discontinuance, the Company shall delay discontinuance at least one complete business day following notice to the actual service user.

The Company will postpone termination of service for thirty days, or will reinstate service for thirty days if already terminated, upon receipt by the Company of a certificate by a licensed physician, nurse practitioner or physician's assistant, which states that termination of service will aggravate an existing medical condition or will create a medical emergency for a permanent occupant of the premises affected. The certificate of medical emergency must be in writing, either electronic or paper, and show clearly the name of the person affected and the nature of the medical emergency.

The Company shall restore service where the causes for discontinuance have been removed and payment has been made of all proper charges due including proper deposit and including the reconnection charge. The Company shall not be required to provide service and may interrupt or discontinue service if all or any portion of its facilities or operating rights necessary to provide service are taken through the exercise of the power of eminent domain or are taken under threat thereof or are otherwise lost, terminated, or canceled.

The Company shall promptly make a reasonable attempt to restore service to a residential Customer whose service has been discontinued for non-payment of bills or any proper charges including deposit, upon request, on any day for which the National Weather Service has issued or has announced that it intends to issue a heat-related alert. A heat-related alert includes an excessive heat warning, a heat advisory, an excessive heat watch, or a similar alert, for the area in which the residential Customer's service address is located. The Company may require the Customer to enter into a payment plan that complies with RCW 80.28.010(10) prior to restoring service.

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**Issued By Puget Sound Energy** 

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