



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503  
P.O. Box 47250 • Olympia, Washington 98504-7250  
(360) 664-1160 • TTY (360) 586-8203

August 7, 2020

AAA Moving & Storage, Inc.  
717 E Ship Creek Avenue  
Anchorage, AK 99501

Re: TV-200630– Reinstating Temporary Household Goods Permit - THG011885

Dear AAA Moving & Storage, Inc.:

On July 9, 2020, AAA Moving & Storage, Inc. filed an application with the Washington Utilities and Transportation Commission (Commission) to reinstate its permit to provide residential household goods transportation services in the state of Washington. You have met the initial application requirements by attending Household Goods orientation training on July 22, 2020.

The Commission grants AAA Moving & Storage, Inc.'s request to reinstate permit THG011885 for household goods carrier authority and approves the application in full. Permit THG011885 issued in the name of AAA Moving & Storage, Inc. is enclosed, and the company may operate on a temporary basis.

The Commission will continue to evaluate whether AAA Moving & Storage, Inc. qualifies for permanent authority. To qualify for permanent authority, your company must satisfy the following requirements:

1. Personnel responsible for company management and operations **must** attend the one-day Commission-sponsored training class to learn about consumer protection rules, safety regulations and industry-wide tariff provisions that apply to your business. You are signed up for the next available class on August 19, 2020. The class will be conducted virtually. Please contact [emily.duke@utc.wa.gov](mailto:emily.duke@utc.wa.gov) if you need to reschedule.

Failure to attend the training will result in denial of your permanent authority.

2. Operate for at least six months.
3. Allow the Commission to review your business operations and records. Commission staff will review records and inspect vehicle(s), and you must receive a satisfactory safety rating as a result of that review.

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4. Complete a criminal background check on each person AAA Moving & Storage, Inc. employs or intends to employ. The Commission will not grant permanent authority if any company employee has been convicted of any crime within the past five years involving theft, burglary, assault, sexual misconduct, identity theft, fraud, false statements, or the manufacture, sale, or distribution of a controlled substance. Even if a conviction for any of these offenses is more than five years old, the Commission will not grant permanent authority if it determines that the nature or extent of the crime(s) will likely interfere with the proper operation of a household goods moving company.
5. Pay any outstanding monetary penalty or fee owed to the Commission.
6. Resolve all consumer complaints pending with the Commission.

AAA Moving & Storage, Inc. must continue to comply with state laws, Commission rules, and the provisions of Tariff 15-C. Failure to do so will result in Commission enforcement action, up to and including revocation of the company's permit.

If you have any questions, please contact Licensing Services at 360-664-1222 or [transportation@utc.wa.gov](mailto:transportation@utc.wa.gov).

Sincerely,

 Digitally signed by  
Stillwell, Suzanne (UTC)  
Date: 2020.08.07  
08:18:33 -07'00'

Suzanne Stillwell  
Licensing Services Manager

Enclosure

**NOTICE:** This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Your request should be addressed to Mark L. Johnson, Secretary, 621 Woodland Square Loop SE, Lacey, WA 98503, PO Box 47250, Olympia, WA 98504-7250. You may also email your request to [records@utc.wa.gov](mailto:records@utc.wa.gov). You must file a request for Commission review no later than 14 days after the date of this letter.