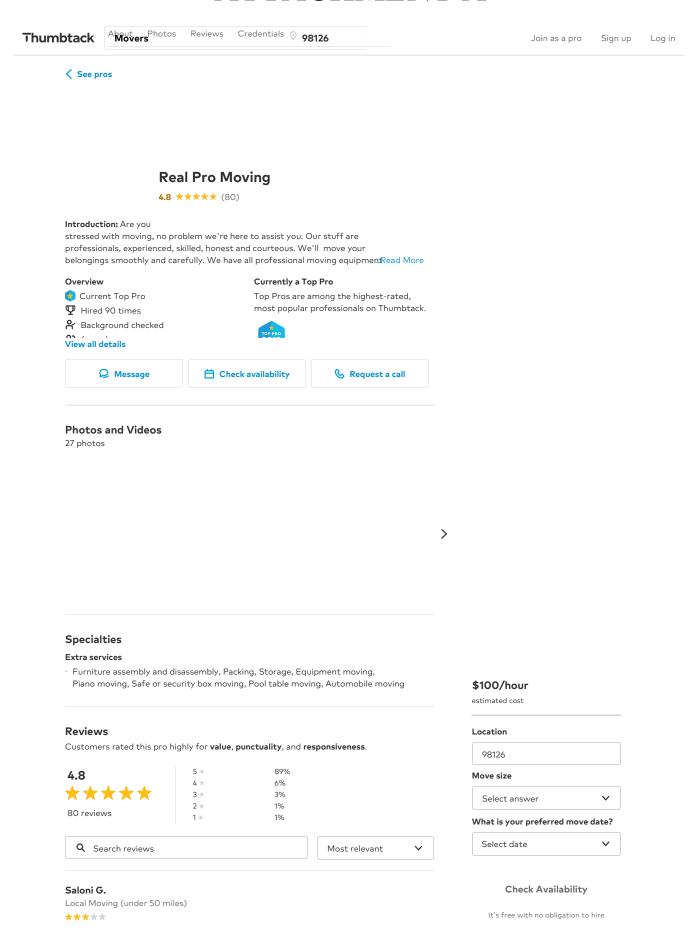
ATTACHMENT A



Photos Reviews Credentials About

They Arrived very late. We kept waiting for there was no response from the owner or the people were supposed to arrive. While **moving** our furniture they dinged the walls and

Oct 8, 2019 •

Abhishek K.

Local Moving (under 50 miles)

Recently i used their service to move a 1 bed apartment. Had two guys show up for my moving recently both were really helpful in the entire process. The movers had proper equipment to help with the move. Overall no complaints. I would use their services for any moves in the future.

Oct 1, 2019 •

Real Pro Moving's reply

Thank you Abhishek!

Divya k.

Local Moving (under 50 miles)

I never imagined my last move would turn out to be so easy. I hired Real Pro after reading reviews on thumbtack. Their quote was quite low which made me wonder about their capabilities. But the **movers** turned out to be gems. They showed up on time. The loading process went very smoothly. Even the van they brought was very spacious. All mired More

Aug 13, 2019 •

Real Pro Moving's reply

Thank you Divya!

Kalani N.

Local Moving (under 50 miles)

Roberto and Paulo are the best damn movers! 5 star service hands down!!Saved my roommate and I so much money and did such a great job **moving** our big couch into a small space with ease. Hire them! You won't be disappointed.

Sep 27, 2019 •

Real Pro Moving's reply

Thank you Kalani!

Lynda J.

Local Moving (under 50 miles)

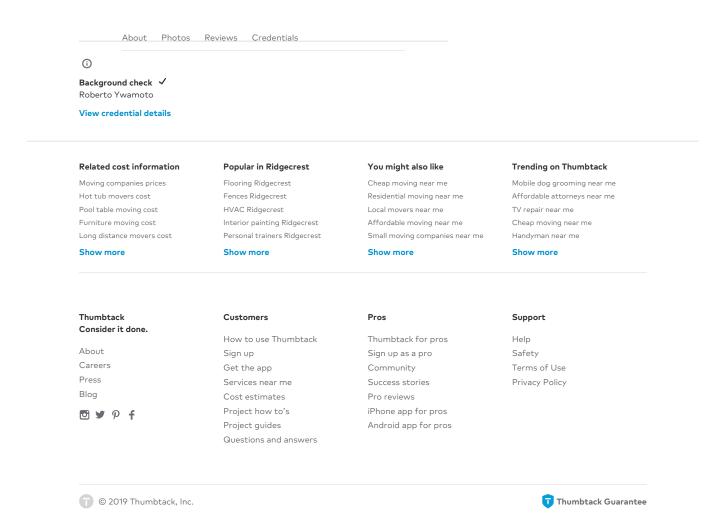
Roberto & Linard were great to work with. They were personable, quick, and carefully moved my things including a very heavy and large piece of exercise equipment into a storage unit. I will use them again and can confidently recommend Real Pro Moving.

Oct 1, 2019 •

Real Pro Moving's reply

Thank you Lynda!

3 ... 16 >



About Photos Reviews Credentials

ATTACHMENT B



STATE OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503
P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

November 4, 2019

Roberto Yam Ywamoto d/b/a Real Pro Moving 6707 196th St. SW Apt 405 Lynnwood, WA 98036

RE: Household Goods Moving in Washington State

Dear Roberto Yam Ywamoto:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on thumbtack.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **November 18, 2019.**

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation.¹ This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Roberto Yam Ywamoto d/b/a Real Pro Moving.

¹ RCW 81.80.075

Roberto Yam Ywamoto d/b/a Real Pro Moving Nov. 4, 2019 Page 2

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by **November 18, 2019.** In addition, you must stop operating and advertising as a household goods mover immediately.

If you have questions about the household goods laws, please contact Brian Braun, Compliance Investigator, at (360) 664-1129.

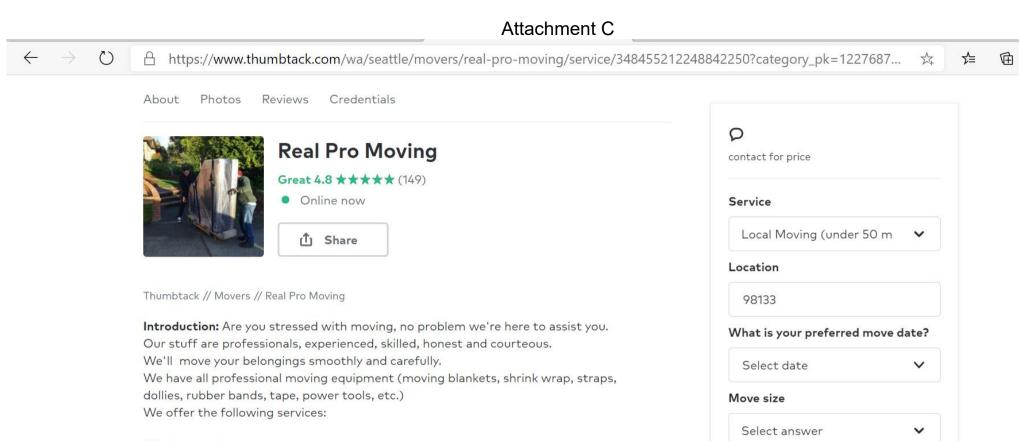
Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington state until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

Bridgit Feeser

Assistant Director, Consumer Protection

Bridget Seesen



*Moving service Residential and Commercial Big or small moving Local or long distance moving

*Packing service Packing or unpacking assistance

*Only labor service



0











This pro might not be the best

match for your project.

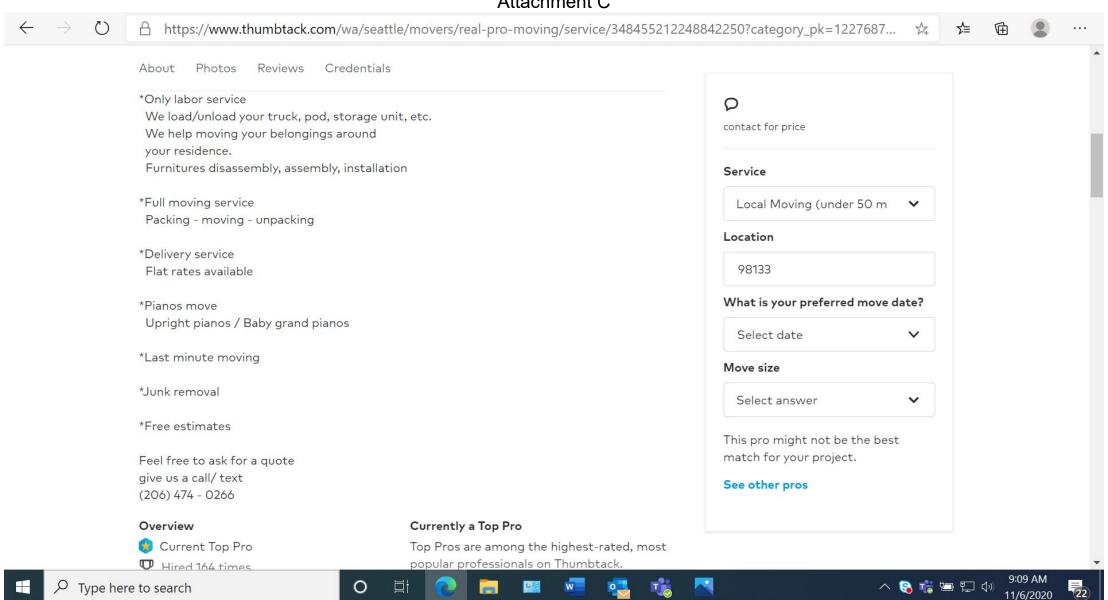
See other pros







Attachment C





Washington State Department of Revenue

Susiness Lookup

License Information:

New search Back to results

Entity name: YWAMOTO, ROBERTO YAM

Business

REAL PRO MOVING

name:

Entity type: Sole Proprietor

UBI #: 604-409-648

Business ID: 001

Location ID: 0001

Location: Active

Location address: 6707 196TH ST SW

APT 405

LYNNWOOD WA 98036-5993

Mailing address: 6707 196TH ST SW

APT 405

LYNNWOOD WA 98036-5993

Excise tax and reseller permit status: Click here

Governing People May include governing people not registered with Secretary of State

Governing people Title

YWAMOTO, ROBERTO YAM



Washington State Department of Revenue

Registered Trade Names		
Registered trade names	Status	First issued
REAL PRO MOVING	Active	Mar-13-2019
		The Business Lookup information is updated nightly. Search date and time: 11/24/2020 11:00:57 AM

Contact us

How are we doing? **Take our survey!**

Don't see what you expected?

Check if your browser is supported



11:19 AM





+1 (206) 474-0266>

Tue, Dec 15, 10:17 AM

Hi, I saw ur ad on thumbtack. Are you available to do a move at the end of the month?

Hi, thank you for contacting Real-Pro Moving Can I have your name and how big is your moving home

Sure.

My name is Zach Case

It is a 1bed apartment











11:20 AM





+1 (206) 474-0266>

Ok, we're available in Saturday 12/26

Ok that works for me

How big is your truck? I have some exercise equipment and a couple bicycles that I need to move, will u be able to fit that?

Usually we use a 16' box truck for one and two bedrooms home with no problem

Could you tell me what else are we moving and if there's any stairs or steps at both places







11:20 AM





+1 (206) 474-0266 >

Tue, Dec 15, 1:01 PM

Ok thank you yes there are stairs at both places

I live on the second floor at my current apartment and the one I'm moving to is on the 5th floor

I have a full bed, 2 night tables, 2 book cases, 1 couch, 1 coffee table, 1 bench, some free weights, a stationary bike, 2 bicycles

Maybe 20-25 boxes. Have not finished packing yet

Tue, Dec 15, 3:01 PM







11:20 AM





+1 (206) 474-0266>

Tue, Dec 15, 3:01 PM

Is this enough information?

Ok thank you, is there any elevator at the destination place

There's an extra fee for exercise equipment as an elliptical, no for a stationary bike

Yes there is an elevator

Ok it is a stationary bike not an elliptical

Ok, our rate is \$100 Hourly This includes 2 movers







11:20 AM





+1 (206) 474-0266 >

not an elliptical

Ok, our rate is \$100
Hourly
This includes 2 movers
+ a 16' box truck

We charge 2 Hours minimum + 50 one time flat travel fee

Thank u

Do u need the 2 addresses or towns to give me an estimate??

Hard for me to guess

In Kirkland now. New apt is in Bellevue









11:21 AM





+1 (206) 474-0266 >

It might take from 3 to 5 hours
This depends on how much stuff you have, how good everything is packed up in boxes and the access for places

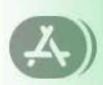
If you want me to book you I will need your full name, phone number, e-mail address, loading address and destination address

Ok is there a deposit required?

No deposit required







Text Message



11:21 AM





+1 (206) 474-0266>

Ok

Zach Case <u>ZachCase253@gmail.co</u> <u>m</u>

Current address 13215 ne 123rd st kirkland 98034

New address 10344 ne 10th st Bellevue 98004

This number is good

Ok we'll send a contract confirmation to your e-mail address as soon as possible Thank you

Thank u





Text Message



Verizon LTE

11:21 AM





+1 (206) 474-0266>



Start time 9 - 10:00 A.M. works for you

Wed, Dec 23, 11:21 AM

Hi Zach, this is Real-Pro Moving You're on our schedule for moving service on Saturday December 26 at 10:00 AM Please confirm

Wed, Dec 23, 9:33 PM

Unfortunately If we don't get a confirmation from you before tomorrow at 12:00 PM we'll have to cancel the









11:21 AM





+1 (206) 474-0266>

A.M. works for you

Wed, Dec 23, 11:21 AM

Hi Zach, this is Real-Pro Moving You're on our schedule for moving service on Saturday December 26 at 10:00 AM Please confirm

Wed, Dec 23, 9:33 PM

Unfortunately If we don't get a confirmation from you before tomorrow at 12:00 PM we'll have to cancel the service
We hope you understand







Attachment F



Screen shot of UTC's Companies database captured on Jan. 14, 2021.