

Tariff No. 3 1st Revised Page No. 16

Company Name/Permit Number: STANLEY'S SANITARY SERVICE LLC G-86
Registered Trade Name(s) STANLEY'S SANITARY SERVICE

Item 30 -- Limitations of Service

5 Missed service due unsafe weather conditions, road conditions, natural disaster or when government restricts access to local roads. (continued from page 15)

- b. If the company does not collect a customer's accumulated solid waste on the next scheduled service date on which the company determines it is safe to operate, the company is required to give credit, proportionate to the customer's monthly service charge, for all missed service(s)

6. Missed service due to a declared health emergency.

- a. Upon declaration of a public health emergency, or upon direction of a federal state or local authority, solid waste collection companies may alter services for the health and safety of the general public, its customers and its employees. This may include but is not limited to the altering of normal collection and administrative services.
- b. The company shall provide notice to the Commission when services have been altered. The company shall take reasonable actions to notify impacted customers of the situation. The company will maintain continuity of service throughout a public health emergency to the greatest extent practicable while conforming to the emergency declaration. The company will return to normal operations as soon as is reasonable give the circumstances of the emergency.
- c. All accumulated solid waste will be collected by the company on the customer's net regularly-scheduled service date following the resumption of normal operations. The company will not charge for extra waste set out in addition to customer's normal receptacle(s) if the amount extra waste does not exceed the amount that reasonably would be expected to accumulate due to missed service.

Issued By: Crystal Stanley, Manager

Issue Date 4/14/2020

Effective Date: 5/31/2020

(For Official Use Only)

Docket No. TG-_____ Date: _____ By: _____