

To whom it may concern,

I, Joel Cisneros, owner of Always Movin' Moving Company is well aware and admit to the violations that were found during my investigation with Edward Steiner. I am writing in order to provide additional reasoning to add with my Application for Mitigation.

I understand that one of the violations was not having the required minimum levels of insurance for my vehicles. I was under the impression that I did and had gone through my insurance company/agent who I thought had provided me with enough insurance to operate. I had sent in all necessary documents to the UTC before operating my business, did not receive any documentation, email, or phone call that the insurance level was below standards or I would have done changes immediately. I do not wish to blame anyone, and take full responsibility. I did attend the UTC classes and have the UTC hand book, but with so much information I did fail to see the requirement necessary for my business. Up until the day of my investigation, Edward was kind enough to take the time to explain what the insurance standards were.

As far as not having detailed background checks for my employees, I have not been dedicated directly to my moving company. I work construction with my father-in-law and help with his business. His business is family owned, and as far as having employees during my moves, I just simply was not busy enough to provide enough hours for the help, so therefore, I had my brother, and father in law to help me. I was unaware and unsure that background checks were needed for family. Again, after Edward clearly explained to me that it is for the safety of our clients when entering their homes during a job.

As far as the other violations that I committed, and discovered during my investigation I can say that I did learn a lot with the help from Edward answering many of my questions. I have attended UTC training and was signed up to take the class again, but was unable to attend because that same day my wife had our baby. I understand that the lack of knowledge on all the protocols was my fault for not clearing any doubts from the beginning, but it is A LOT OF INFORMATION and for the most part I thought I had understood of what the UTC regulations were, but was mistaken on my part and failed to look further in to truly correcting my protocols and paperwork. I am fairly new to the moving business, but am doing all that I can to correctly follow the UTC regulations in order to keep my clients/ public safe and my business and employees safe as well.

Having my penalty reduced would help significantly at this time, as said before my moving business is not as busy at this time as I continue to dedicate more of my time with my father-in-law's business. I am trying to slowly increase my time to my moving business but it has been difficult for my self to do so. And even now receiving my penalty during this time of the epidemic with Covid-19 happening, my work has been reduced significantly and has been on hold, I have been staying home to protect my family, and newborn baby. Paying a penalty this large would be very difficult to pay.

I hope you reconsider the penalty fee, and I thank you for your time.

Thank you,

Joel Cisneros

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