## Appendix A

#### ALL STAR TRANSFER, LARON WILLIAMS, INC.

#### 24111 HIGHWAY 99 SUITE 303

#### EDMONDS, WA 98026

#### WUTC

**ATT: Sean Benett** 

1300 S. Evergreen Park Dr. S.W.

Olympia, WA 98504

9-1-16

RECEIVED SEP 1 4 2016 WASH. UT. & TP. COMM

#### Sean,

I have enclosed the completed annual report as you requested. The way I understand the rules is that if a company operates in WA during the calendar year of the report then one is due. Since All Star did not perform regulated jobs in the state of WA then we would not be obligated to file. I have enclosed and highlighted the that rule. I have filled the report out regardless but I refuse to pay a \$1,000.00 late fee when no money was due. As I stated previously, I would like to retain my permit status but I will not pay a ridiculous late fee when my company not only didn't do any business but wasn't even an operating corporation for the majority of the year. I hope the commission finds the sense in this and we can move forward. Thank you

ran Laron Williams





## Bob Ferguson ATTORNEY GENERAL OF WASHINGTON

Utilities and Transportation Division

1400 S Evergreen Park Drive SW • PO Box 40128 • Olympia WA 98504-0128 • (360) 664-1183

February 3, 2017

All Star Transfer, Laron Williams, Inc. 24111 Hwy. 99, Suite 303 Edmonds, WA 98026

#### RE: Notice of Intent to Send to Collections, Penalty Assessment No. TV-160612

Dear Sir or Madam:

As you are aware, on June 28, 2016, the Washington Utilities and Transportation Commission issued a Penalty Assessment against All Star Transfer, Laron Williams, Inc. in the amount of \$1,000 for violation of WAC 480-15-480, which requires household goods carrier companies to file an annual report and pay regulatory fees with the Commission by May 1 each year, or by May 2 since May 1 was a Sunday. As of May 16, 2016, All Star Transfer, Laron Williams, Inc. has not filed its 2015 annual report or paid its 2016 regulatory fee, and has incurred a penalty of \$1,000. The Commission sent you a Final Notice dated September 26, 2016, indicating that the balance of \$1,000 was due.

The Commission has not received the \$1,000 payment due and owing.

This is to notify you that the Commission intends to forward your outstanding debt to a collection agency for collection. You likely will incur additional expenses and fees, including costs of collection, attorney's fees, and interest. These expenses and fees will be added to your outstanding \$1,000 balance.

If you have any questions about this letter or about the company's obligations under Commission rules, you may contact Sondra Walsh at (360) 664-1286.

Very truly yours,

Senior Assistant Attorney General

cc: Sondra Walsh, Director, Administrative Svcs.

Mail payment to: 1300 S. Evergreen Park Drive S.W. P.O. Box 47250 Olympia, WA 98504 Make online payment at: payments.utc.wa.gov

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# Appendix C

# Washington State Complaint: CAS-04185-Q4J0N9

Company: All Star Transfer, Laron Williams Inc.
Industry: Household Goods Carriers
Customer:
Alt Contact:
Account Number:
Service Phone:
E-mail Address:
Service Address: NW Richmond Beach Road Shoreline King WA 98177
Complaint: CAS-04185-Q4J0N9
Type: Complaint
Serviced By: Sheri Hoyt
Grouped By: Customer Service
Opened On: 11/19/2012, 9:00:00 PM
Closed On: 1/2/2013, 9:00:00 PM
Disposition: Company upheld with violations
Violations Total: 42
TA Total: 0
Amount Customer Saved: \$168.13
Description:

## Appendix C (continued)

More the All Star Transfer to conduct a local move. In the process, his king size mattress was damaged when the company shrink wrapped it. When he contacted the company a couple of weeks later, the company sent an email acknowledging the claim and telling him it will take up to 120 days to evaluate his claim. He only had basic value protection because he was talked into choosing that option. 11/20/12 11:45am. Passed to All Star Transfer via email. Response due 11/29/12 5pm.

## **Result:**

The company denies damaging the mattress during shrink wrapping or talking the customer into selecting the at-no-cost basic value protection. The bill of lading reflects the customer was directed to select the basic valuation protection because the company placed "x" marks next to the option and also directed the customer to initial that selection with a "SIGN HERE" stamp next to it, along with the same directions next to the non-binding estimate option and where the customer should sign for receipt of goods. The company states it did not direct the customer's choices, instead marking those areas so their customers can see them. The company offered to settle the damage claim at the \$0.60 per pound valuation option the customer initialed, a total of \$294.00. The customer was overcharged \$168.13 and received a refund check on December 19. Numerous violations were recorded and technical assistance provided to the company for paperwork deficiencies. VIOLATIONS RECORDED - 42

## Violations

## WAC or RCW: Tariff 15-C, Item 95, 1.a.

Count: 4

## TA:

Description: FOUR VIOLATIONS: The Bill of Lading does not include the company's permit number (HG-11846), website (www.allstartransfer.com), fax number (425-774-0984) or email address (customerservice@allstartransfer.com). The company was notified of the violations.

## WAC or RCW: Tariff 15-C, Item 95, 1.g.

## Count: 1

## TA:

Description: VIOLATION: The Bill of Lading lacks language required in subparagraphs i., ii. and iii. regarding storage. The form indicates that storage in transit is a period of less than 180 days and that permanent storage is storage for more than 180 days. In addition, the form states, "This shipment is to be placed in storage (in transit for an unknown period of time). I understand that on the 180th day of storage the shipment becomes permanent storage." Storage in transit is storage for 90 days or less and permanent storage is storage for more than 90 days. The company was notified of the violation.

WAC or RCW: 480-15-620(1)

Count: 1

TA:

Description: VIOLATION: The company failed to provide the customer with a copy of the publication, "Your Guide to Moving in Washington State" at the time the company provided the customer a written estimate. The company emailed a link to the publication to the customer on November 26; after the move was performed and the complaint was filed with the commission. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 85, 2. a.

Count: 1

TA:

Description: VIOLATION: The estimate form does not include the company's email address (customerservice@allstartransfer.com). The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 85 2. b.

Count: 1

## TA:

Description: VIOLATION: The estimate form does not include whether the estimate is binding or non-binding. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 85, 2. c.

Count: 1

TA:

Description: VIOLATION: The estimate form does not include a space for the customer to initial or sign to acknowledge receipt of the brochure, "Your Guide to Moving in Washington State." The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 85, 2. m.

Count: 1

TA:

Description: VIOLATION: The estimate form does not include the customer's options for loss or damage protection coverage (valuation) and the associated costs for each option. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 85, 2. q.

Count: 4

TA:

Description: FOUR VIOLATIONS: The estimate form does not include the required language for nonbinding estimates found in i., ii., iii. and iv. The company was notified of the violations.

## **Appendix C (continued)**

WAC or RCW: Tariff 15-C, Item 85, 2. r.

Count: 1

TA:

**Description: VIOLATION:** The estimate form does not include the forms of payment the carrier will accept. The company was notified of the violations.

WAC or RCW: 480-15-630(8)

Count: 1

TA:

Description: VIOLATION: The estimate form was not signed and dated by both the carrier and the customer. This is also a violation of Tariff 15-C, Item 85, 2. s. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 230, 7. a.

Count: 1

TA:

Description: VIOLATION: The estimate form states the company has a two hour minimum on all jobs. The two hour minimum statement is repeated on a form titled, "Confirmation Notice!!!!!" The tariff requires a one hour minimum Monday through Friday between the hours of 8:00 a.m. and 5:00 p.m. and a four hour minimum on Saturdays, Sundays, State holidays and before 8:00 a.m. and after 5:00 p.m. The company was notified of the violation.

WAC or RCW: 480-15-390(1)

Count: 4

TA:

Description: VIOLATIONS: A carrier must conduct operations under the exact name shown on its household goods permit. The carrier's permit name is All Star Transfer, Laron Williams Inc. and its registered trade names are All Star Moving & Storage, Careful Movers and Allstar Movers. The estimate form indicates the company's name to be All Star Movers and Allstar Transfer & Storage, Inc. The bill of lading form indicates the company's name to be All Star Transfer. In addition, a sales receipt issued by the company to the customer for the cost of the move indicates the company's name is Northwest Cartage, Inc. dba All Star Transfer. Four violations are recorded, one for each name that is not registered with the commission.

WAC or RCW: 480-15-630(6)(b)

Count: 1

TA:

Description: VIOLATION: WAC 480-15-630(6)(b) The customer-completed hard-copy calculation sheet does not include the customer's signature or the date it was completed. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 225

Count: 5

TA:

Description: FIVE VIOLATIONS: 1) The form titled, "Confirmation Notice!!!!!" offers services and containers at rates that are not in compliance with Tariff 15-C. 2) Under "Tips for Making Your Move Easier," item eight "(8)" indicates the company provides picture cartons for "pictures/glass" at the rate of \$21 per carton. The tariff allows a minimum of \$8.04 and a maximum of \$16.75 for a mirror carton. If the company is referring to a crate or container, which can be used for mirrors or glass, the rate is a minimum of \$1.85 and a maximum of \$3.88 per cubic foot, with a minimum charge of \$6.35 and a maximum of \$13.24. 3) Under "Additional Services" wardrobe rentals are offered at a rate of \$5 each. The tariff allows a minimum charge of \$7.91 and a maximum charge of \$16.46. 4) Under "Additional Services" shrink wrap service

## Appendix C (continued)

is offered at a per piece rate starting at \$10 for "small dressers/wooden pieces" up to \$35 for a "large sofa or armoire." The tariff does not allow a household goods moving company to charge for packing supplies such as tape, shrink wrap or bubble wrap. 5) On the estimate form, under "Materials Needed," dish pack containers are priced at \$10 each. The tariff allows a minimum charge of \$10.05 and a maximum charge of \$20.93. The company was notified of the violations.

WAC or RCW: Tariff 15-C, Item 95, 1. m

Count: 2

TA:

Description: TWO VIOLATIONS: The tariff requires household goods carriers to include the time the vehicle leaves the carrier's terminal and the time it returns to the terminal, or when the carrier was released to go to another customer, and the start, stop, and any interruption time for each employee involved in the move. The Bill of Lading has only a start time, stop time and total hours for each worker to record their time. In addition, the bill of lading indicates three laborers were used for the move yet only one employee's hours were recorded. The company was notified of the violations.

WAC or RCW: Tariff 15-C, Item 95,1. k.

Count: 1

TA:

**Description: VIOLATION:** The Bill of Lading is lacking required language for valuation options. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 95, 1. h.

Count: 1

TA:

Description: VIOLATION: The tariff requires the bill of lading include a separate section that indicates whether the associated estimate is binding or nonbinding. The company's form offers a third option which states, "I did not request a written estimate on this shipment and understand I will be requires to pay charges shown on this contract." The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 95, 2

Count: 1

TA:

Description: VIOLATION: The bill of lading does not include all information that must be included on the back of the form. The information must be exactly as stated in the tariff. The company's form is missing required language and includes language not in the tariff. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 90, 9.

Count: 1

TA:

Description: VIOLATION: The tariff indicates the customer may choose from three valuation options to determine the liability the carrier must assume for loss or damage. The bill of lading provided to the customer by the company does not include all required language for each of the three valuation options. In addition, there is a hand-written "x" placed next to the basic value protection option, indicating to the customer where he was to initial. The company was notified of the violation.

WAC or RCW: Tariff 15-C, Item 95, 1. j.

Count: 1

TA:

Description: VIOLATION: The customer was charged more than 125 percent of the estimated cost of the move. The estimate indicated the total price was \$793.50. The most the customer should have been asked to pay was \$991.87. The customer paid \$1,160; \$168.13 more than allowed by the tariff. The company was notified of the violation.

WAC or RCW: 480-15-890(2)

Count: 1

TA:

Description: VIOLATION: The deadline to provide all document for this move was December 3 by 5:00 p.m. The company provided the Table of Measurement form on December 4. The company was notified of the violation.

WAC or RCW: 480-15-810(1)

Count: 1

TA:

Description: VIOLATION: When the company notified the customer in writing that it received his damage claim, it failed to inform the customer of the availability of the commission for further review by providing the commission's toll-free number and mailing address. The company was notified of the violation.

WAC or RCW: 480-15-890(2)

Count: 1

TA:

Description: VIOLATION: The company's response to my December 4 request for additional information was due December 11 by 5:00 p.m. I did not receive the response until December 13. One violation is recorded. The company was notified daily violations will be recorded violations until I receive a response. WAC or RCW: 480-15-890(2)

Count: 5

TA:

Description: FIVE VIOLATIONS: All Star Transfer failed to respond timely to a December 13 request for additional information. The response was due December 20. I received the response on December 28. The company was notified daily violations will be recorded until such time as I have received the response. Violations are recorded for December 20, December 21, December 24, December 26 and December 27.

## Activities

Activity Type: Fax

**Activity Date:** 

**Direction: Outgoing** 

**Customer: Joe Smith** 

**UTC POC: William Jacobson** 

Subject:

## **Description:**

-SEE ATTACHMENT- Received three page fax including cover sheet. Page two is an undated inventory sheet filled out by the customer, provided previously Page three is Table of Measurements form dated October 8, 2012. The bottom is cut off, I cannot see wha

Activity Type: Fax

**Activity Date:** 

## Appendix D

[Service date April 2, 2015]

#### BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

) DOCKET TV-143648
)
)
) ORDER 01
)
)
)
) INITIAL ORDER APPROVING
) SETTLEMENT AGREEMENT
)
)
)
)
)

#### BACKGROUND

 On February 11, 2015, the Washington Utilities and Transportation Commission (Commission) through its regulatory staff (Staff)<sup>1</sup> filed a complaint against All Star Transfer, Laron Williams, Inc., d/b/a Allstar Moving & Storage, Allstar Movers, and Careful Movers (All Star Transfer or Company) and issued a Notice of Brief Adjudicative Proceeding set for March 20, 2015, at 9:30 a.m. The complaint alleges that the Company committed 254 violations of Commission rules and state laws, and seeks monetary penalties in addition to customer refunds of \$2,378.32.

2 On March 11, 2015, Staff notified the Commission that the parties had reached a settlement in principle. On March 25, 2015, Staff filed a settlement agreement on behalf of the parties (Settlement Agreement) and requested that the Commission cancel the scheduled hearing. In the Settlement Agreement, All Star Transfer admits

<sup>&</sup>lt;sup>1</sup> In formal proceedings, such as this, the Commission's regulatory staff participates like any other party, while the Commissioners make the decision. To assure fairness, the Commissioners, the presiding administrative law judge, and the Commissioners' policy and accounting advisors do not discuss the merits of the proceeding with the regulatory staff, or any other party, without giving notice and opportunity for all parties to participate. *See* RCW 34.05.455.

#### DOCKET TV-143648 ORDER 01

that it violated WAC 480-15-390, WAC 480-15-490, WAC 480-15-630, WAC 480-15-710, and Tariff 15-C, Items 80, 85, 95, and 230, as alleged in the complaint.

- <sup>3</sup> The parties agree that the Commission should assess a penalty of \$1,700. The parties agree that the entire penalty should be suspended for a period of one year from the date the Commission approves the settlement agreement on the condition that All Star Transfer substantially complies with Commission rules and Tariff 15-C. Staff will conduct a follow-up investigation within one year from the date the Commission approves the Settlement and will provide a recommendation regarding whether the Commission should waive or impose the penalty.
- 4 Staff recommends, and the parties agree, that All Star Transfer will not refund customers for the violations alleged in the complaint because the Company did not overcharge customers. Rather, the Company failed to properly document the services it provided, and those violations are accounted for in the penalty.
- 5 Christopher Casey, Assistant Attorney General, Olympia, Washington, represents the Staff. Laron Williams, Owner, Edmonds, Washington, represents All Star Transfer.

## **DISCUSSION AND DECISION**

- 6 WAC 480-07-750(1) states in part: "The commission will approve settlements when doing so is lawful, the settlement terms are supported by an appropriate record, and when the result is consistent with the public interest in light of all the information available to the commission." Thus, the Commission considers the individual components of the Settlement Agreement under a three-part inquiry, asking:
  - Whether any aspect of the proposal is contrary to law.
  - Whether any aspect of the proposal offends public policy.
  - Whether the evidence supports the proposed elements of the Settlement Agreement as a reasonable resolution of the issue(s) at hand.

The Commission must determine one of three possible results:

- Approve the proposed settlement without condition.
- Approve the proposed settlement subject to conditions.
- Reject the proposed settlement.

DOCKET TV-143648 ORDER 01

7

8

9

We approve the Settlement Agreement without condition. The parties made concessions relative to their respective litigation positions to arrive at end results that are supported by the evidence in the record. All Star Transfer admits to violations of WAC 480-15-390, WAC 480-15-490, WAC 480-15-630, WAC 480-15-710, and Tariff 15-C, Items 80, 85, 95, and 230. The penalty the Company agrees to pay is reasonable, and suspending the penalty on the condition of future compliance is appropriate to deter repeat violations.

The terms of the Settlement Agreement are not contrary to law or public policy and reasonably resolve all issues in this proceeding. The Settlement Agreement supports the Commission's goal of compliance by permitting the Company to pay a penalty that will be suspended, then waived, provided the Company does not incur repeat violations of WAC 480-15-390, WAC 480-15-490, WAC 480-15-630, WAC 480-15-710, and Tariff 15-C, Items 80, 85, 95, and 230, and complies with the terms of the Settlement Agreement. Given these factors, we find the Settlement Agreement is consistent with the public interest and should be approved as filed.

#### ORDER

#### THE COMMISSION ORDERS:

- The Settlement Agreement between All Star Transfer, Laron Williams, Inc.,
   d/b/a Allstar Moving & Storage, Allstar Movers, and Careful Movers and
   Commission Staff, attached as Exhibit A to, and incorporated into, this Order,
   is approved as the final resolution of the disputed issues in this docket subject
   to the conditions set out in this Order.
- (2) All Star Transfer, Laron Williams, Inc., d/b/a Allstar Moving & Storage, Allstar Movers, and Careful Movers is assessed a penalty of \$1,700, which is suspended for a period of one year from the effective date of this Order conditioned on All Star Transfer, Laron Williams, Inc., d/b/a Allstar Moving & Storage, Allstar Movers, and Careful Movers complying with the terms of this Order.

#### DOCKET TV-143648 ORDER 01

- (3) Within one year from the date of this Order, Commission Staff shall conduct a review of the operations of All Star Transfer, Laron Williams, Inc., d/b/a Allstar Moving & Storage, Allstar Movers, and Careful Movers to determine its compliance with applicable statutes and rules. If All Star Transfer, Laron Williams, Inc., d/b/a Allstar Moving & Storage, Allstar Movers, and Careful Movers has substantially complied with applicable statutes and rules, the Commission will waive the penalty. If All Star Transfer, Laron Williams, Inc., d/b/a Allstar Moving & Storage, Allstar Movers, and Careful Movers has not substantially complied with applicable statutes and rules, the substantial statutes and rules are statutes and rules statutes and rules statutes and rules are statutes and rules statutes and rules statutes and rules statutes a
- 12 (4) The Commission retains jurisdiction to effectuate the terms of this Order.

Dated at Olympia, Washington, and effective April 2, 2015.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

RAYNE PEARSON Administrative Law Judge

# Washington State Complaint: CAS-07484-G0S4G7

Company: All Star Transfer, Laron Williams Inc.

**Industry: Household Goods Carriers** 

**Customer:** 

Alt Contact:

Account Number:

Service Phone:

E-mail Address:

Service Address: Street Port Townsend Jefferson WA 98368

Complaint: CAS-07484-G0S4G7

**Type:** Complaint

Serviced By: William Jacobson

**Grouped By: Miscellancous** 

Opened On: 7/14/2015, 9:00:00 PM

Closed On: 10/14/2015, 5:00:00 PM

Disposition: Company upheld with violations and arrangements

**Violations Total: 13** 

TA Total: 0

Amount Customer Saved: \$62.50

### **Description:**

Name of Carrier: Retained: Careful Movers, Kitsap County (Internet site below) Careful Movers - Kitsap County Moving, Local, Interstate, Long ... www.carefulmovers.net/kitsap\_county\_moving.html Yes Careful Movers services Kitsap County, WA. ... Ozette, Pacific Beach, Port Angeles, Port Hadlock, Port Ludlow, Port Townsend, Potlatch, Quilcene, Quinault, Bill of Lading: Northwest All Star Movers, Edmonds Principle: Martin Williams (425) 745-7559 Date of Move: Original dates July 1, 2015 and July 2, 2015 confirmed June 23, 2015 email. Actual date July 2, 2015 Pickup Address: Gise Street, Port Townsend, WA Delivery Address: R" Street, Port Townsend, WA Billing: Uniform Household Goods Bill of Lading received, and signed, by me

7/17/2017

# Appendix E (continued)

at the end of the move for \$1,581.25. Personal check written for \$1,000, and handed to the young man who declared himself the owner's son. The scheduled two-day move reduced the day before the move was condensed to one marathon eleven-hour day with two untrained workers supplemented mid-day with a third untrained worker. Moving van arrived without boxes or packing paper. I supplied boxes from a previous move. Unmarked boxes held (1.) unwrapped contents, or (2.) contents wrapped in hand woven Irish spreads, hand stitched quilts, afghans, household linens including towels, sheets, bedding, etc. Framed photos and lamps were strewn about, unwrapped, among armoires, glass cupboards, sofas, Irish cabin chairs, and so on. The move was chaotic, uncoordinated, haphazard, exhausting and enraging, which took me, an 81-year-old woman downsizing into a small house, two weeks to sort out with the addition of an assortment of helpers. If, miraculously, the moving company, under whatever name, has a license, it must be revoked to prevent others from being hoodwinked via the internet and email; if not, why is it able to operate in the state of Washington? Staff request for information: -Original estimate was condensed from two-day move to one-day move. Was a supplemental estimate prepared? -Please explain why the company failed to bring boxes or packing paper. Did the company charge the consumer for the additional time required due to this oversight on the company's part? - Please provide the detailed efforts the company made to resolve the customer's complaint. - Please provide the any documentation the company has for this move, including but not limited to the bill of lading, any estimates, the inventory, all correspondence with the customer, and all other documents the company may have. 7/16/15 (8:30 a.m.) Complaint passed to All Star Transfer via email (customerservice@allstartransfer.com). Response due July 23 by 5:00 p.m.

## **Result:**

July 15, 2015 - assigned to Roger The company's account does not agree with customer's account of the service requested. The company did agree that the original request was to move belongings in two days; one day to move furniture and day two to move boxes. The company informed me that packing services was not requested. I providing a copy of the company's response to the consumer. I reviewed the calculation of the cost of the move. My investigation revealed that the company failed to provide a complete estimate prior to the start of the move. My investigation revealed that the company actually completed its estimated during the day of the move. Therefore the company is not allowed to charge for the initial travel time (30 minutes) to your previous residence. The cost of the move should be reduced by \$62.50. The company billed \$1,581.25 for the move. Customer paid \$1,000. This left a \$581.75 balance owing. The company should subtract \$62.50 from the balance owing leaving the corrected balance owing of \$518.75.

## Violations

WAC or RCW: 480-15-620(1)

Count: 1

TA:

Description: Estimate: Failure to obtain signature acknowledging receipt of "Guide to Moving" brochure.

WAC or RCW: 480-15-630(8)

Count: 1

TA:

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Description: Estimate: Failure to obtain signatures of carrier personnel and customer.

WAC or RCW: 480-15-630(7)

Count: 2

TA:

Description: Estimate: 1. No valuation selection. 2. No binding or non-binding selection

WAC or RCW: 480-15-630(5)

Count: 1

TA:

Description: Estimate: Visual inspection of goods - company did no complete cube sheet until day of move (7/2). Estimate was completed on 6/23.

WAC or RCW: 480-15-660(3)

Jount: 1

TA:

Description: Supplemental Estimate: Supplemental estimate failed to include carrier's name, address and phone number.

WAC or RCW: 230(6)(b)(ii)

Count: 1

TA:

Description: Supplemental Estimate: Undercharged for additional worker to pack. Charged \$25 per hour. Should be \$29.63 (minimum) per 85(2)(i).

WAC or RCW: 480-15-710(3)

Count: 6

TA:

# Appendix E (continued)

4/13/2017

Description: Bill of Lading - Violations of Tariff 15-C; Item 95 1. Item 95(a) No website listed; no email address listed; no permit number listed. 2. Item 95(b) No telephone number of customer. 3. Item 95(h) No customer initials acknowledging the estimate is nonbinding. Required customer to initial statement that she did not request a written estimate. WAC 480-15-630 requires carrier to provide a written estimate. 4. Item 95(m) did not include time vehicle left motor pool and whn it returned to the motor pool. Did not list start and stop times for each employee. 5. Item 95(m) Did not list any interruption times for each employee (i.e., breaks, and lunch). Unable to calculate correct charge based on information on bill of lading. 6. Item 95(n) Did not list packing material.

Activities	
Activity Type: Fax	
Activity Date:	
Direction: Outgoing	
Customer: company	
UTC POC: William Jacobson	
Subject:	
Description:	
July 16, 2015 0 2	
Activity Type: Fax	
Activity Date:	
Direction: Outgoing	
Customer: Laron Williams	
UTC POC: William Jacobson	
Subject:	
Description:	
Confirmation receipt that the fax was received (see attachment field of this activity).	

#### Activity Type: Fax

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#### **Appendix F**



#### STATE OF WASHINGTON

#### UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

September 26, 2016

Laron Williams All Star Transfer, Laron Williams Inc. 24111 Hwy 99, Suite 303 Edmonds, WA 98026

#### **RE: Data Request**

#### Dear Mr. Williams:

Under Washington State law (Revised Code of Washington 81.04.070), the Utilities and Transportation Commission has the authority to inspect the accounts, books, papers and documents of any household goods moving company doing business in this state.

On April 28, 2016, commission staff sent you a data request for information and documents related to residential moves your company performed for the month of March 2016. In your May 13, 2016, response to that request, you stated that you performed "exactly 0 residential jobs in that time frame." In order to review your household goods company's business practices, we are again requesting the following documents:

As part of a staff review of your household goods company's business practices, please send us the following information and documents:

- 1. For the last 25 residential moves performed within the state of Washington, please provide all <u>original</u> supporting documents related to each customer's move, including, but not limited to, the bill of lading, estimate, supplemental estimate, inventory records, weight slips, and all documents related to temporary storage of the goods. Please note that the commission requires original documents. <u>Photocopies will not be accepted</u>.
- 2. A copy of the company's customer complaint and claims register, listing all complaints and claims received from Jan. 1, 2016, to present, and including all documents related to each complaint and claim.

## **Appendix F (continued)**

All Star Transfer, Laron Williams Inc. September 26, 2016 Page 2

You are required to furnish the above requested documents no later than 5 p.m., Oct. 10, 2016. Please address them to Susie Paul, Compliance Investigator and attach a copy of this letter to the documents for reference.

If you have any questions about this request you may contact Ms. Paul at (360) 664-1105 or spaul@utc.wa.gov. Thank you for your attention to this matter.

Sincerely,

m VI-

Steven V. King Executive Director and Secretary

#### Appendix G

# ALL STAR TRANSFER, LARON WILLIAMS, INC. 24111 HIGHWAY 99 SUITE 303 EDMONDS, WA 98026

Oct. 10, 2016

WUTC

**ATT: Susie Paul** 

Ms. Paul,

As Steven and Sean have requested I have enclosed our last 25 jobs performed and claims. I am only aware of one claim that we are dealing with so I have included all related docs that I was able to obtain on short notice. I detected a tone of disbelief in the data request letter by Steven King written Sept 26<sup>th</sup> 2016. He made a point to quote my phrase in my response to the commissions last request for data when you requested March 2016 jobs so I included the month of March as well so you can get an idea for the type of jobs that we have focused on. We have generally tried to avoid performing regulated household jobs as I have stated several times in the past since your deep administrative detail inquiry began and we realized that the commission has targeted us for scrutiny.

I also will forward a check for the \$1000 late fee filing for our 2015 no business conducted report that the commission is demanding. I will wait for the outcome of this inquiry first so we can include any creative penalties that you can conjure up. I look forward to your response and hope that we can go back to being movers instead of lawyers very soon. Thank you for your involvement and your anticipated understanding for our tiny companies plight and desire to stay in this great industry that I helped build one move at a time!

Very sincerely yours,

Laron Williams/ President

Allstar Transfer, Laron Williams, Inc.

Appendix H

Page 1 of 3

OUR NAME SAVS IT ALL!



W.U.T.C. HG No.11846 US DOT #533989 MC#266394

#### ESTIMATED COSTS FOR SERVICES Non-Binding

Dear Charlie

Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	Leslie Ln., Sequim, WASHINGTON 98382
Destination	INe. 170Th St., Shoreline, WASHINGTON 98155

Reference #	Customer:				Move Date:
1123972	Charlie		×		8/22/2016
Rate: Miscella * Reason basec * 6-700 ick an	aneous Items hable travel d on actual lb/ 29"hx23 hd 1 step at	Time to and fro time	ed, cost is as foll rkr(s) @ 5 hrs x \$1 m the job included, ground level 1 step ound trip ferry tol	65.00 ea = \$825.0 Price = p at p =	0
Total	Price:			\$975.00	
BALAN	CE DUE:			\$975.00	

#### Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.

DISCOVER MasterCord

Please Initial: I understand the above payment methods.

ESTIMATE: It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A household goods carrier may not charge more than twenty-five percent above its written non-binding estimate unless the household

## **Appendix I**

From:CHARLIETo:FerQuson, Kristi (UTC)Subject:Fw: PRELIMINARY ESTIMATE From Careful Movers DenieseDate:Monday, July 17, 2017 3:28:47 PMAttachments:1123972.pdf

#### Kristi

Here is the invoice from Careful Movers. I didn't realize it was over \$1100. That is terrible.

# Sincerely Deniese

From: Allstar & Careful Movers <movers@carefulmovers.net> Sent: Monday, July 17, 2017 3:24 PM

To: @msn.com Subject: PRELIMINARY ESTIMATE From Careful Movers

Allstar Transfer & Storage, Inc. 24111 Hwy 99 suite #303 Edmonds WA, 98026

Dear Charlie:

Attached to this email you will find a PDF document in regards to your upcoming move.

Allstar & Careful Movers movers@carefulmovers.net 425 745 7559

## **Appendix I (continued)**



## FLAT

Dear Charlie

Origin	Leslie Ln., Sequim, WASHINGTON 98382 85Cf - 600Lbs
Destination	Ne. 170Th St., Shoreline, WASHINGTON 98155

Reference #	Customer:	Move Date:
1123972	Charlie	8/22/2016

#### Quote

Based on the information you provided, cost is as follows:
Rate:
Miscellaneous Items:
<pre>* Reasonable travel Time to and from the job included, Price based on actual time =</pre>
<pre>* 6-700 lb/ 29"hx23"wx23"deep /safe ground level 1 step at p ick and 1 step at delivery =</pre>
* Yo Erike TristonFlus round trip ferry tolls Yo Erike Tris = \$150.00
Total Price: \$1,140.00
Payment #1 (Check) \$1,140.00
BALANCE DUE:\$0.00

Feel free to contact us with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Allstar & Careful Movers

## Appendix I (continued)

Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 <u>http://carefulmovers.net/</u> <u>movers@carefulmovers.net</u> Phone425 745 7559 Fax425.774.0984

Qt   ]	Item Name	Volume	Ori	Des	Qt Item Name	Volume	Ori	Des
1 0	Gun safe	(85 Cuft)	OR	DS				

There is a 3% price increase for Credit/Debit Card unless prepaid.



Ą



### Appendix J

OUR NAME SAYS IT ALL!



8868 W.U.T.C. HG No.11846 US DOT #533989 MC#266

FLAT ESTIMATE

Dear Paula

Origin	14Th Dr. Se., Mill Creek, WASHINGTON 98012
Destination	3Rd Dr. Se., Millcreek, WASHINGTON 98012

Reference #	Customer:	Move Date:
1124014	Paula	8/23/2016

Quote

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Cecile Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 http://carefulmovers.net/ cecile@allstartransfer.com

http://localhost/MX/MoverworX\_Software.aspx

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MoverworX® :: Moving Company Management v.6.1.25 ....;

Phone206 734 3006 Fax425.774.0984

http://localhost/MX/MoverworX\_Software.aspx

## **Appendix J (continued)**

DESCOVER VISA MasteCare

There is a 3% price increase for Credit/Debit Card unless prepaid.

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# Appendix K

# All Star Transfer, Laron Williams, Inc. - HG11846 24111 Highway 99, Suite 303, Edmonds, Washington 98026

Nº

1989

(425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984 www.allstartransfer.com • Email: Customerservice@allstartransfer.com

## **Uniform Household Goods Bill of Lading**

Customer: This bill of ladir store, and/or perform serv explanation of anything the to conditions on the back	vices shown. Befo at is not clear	re you sign this	document it	is importa	int that	you first read t	he documents	, including the	back, and that	you ask for an
Origin Address		miller	de a G	8012	Dest	ination Addres	e	3rd C	e Se.	
A 4			w, was p		Desi				8012	
Customer <u>Paula</u> Phone		-								
Phone	Cel									
Address of Additional Sto	ps				Othe	r				
Billing Address			<u>-</u>		-					
					/					
TRANSPORTATION CH	IARGE -	d TRI	5							
HOURLY RATED MOVE	Personnel		Arrive	Brea	aks	Depart	End	Total Hrs.	Rate	Charges
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0173116 1		1.50					9.70		1201 201	1215
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options selected.						AGE RAIED I	NOVES:			
Storage in Transit:	a ta ha placad in	atarana far a r	ariad of 00 a		Milea	ae				
less. I understand that or	s to be placed in the 91st day of s					s eight (lbs)				
manent storage.	and brockey of b	torago aro omp				Neight				
Permanent Storage:					Rate					
The storage Shipmont is	e location will be a s to be placed i <b>n</b> s		than 90 day		Other					
Storage in-Vehicle:	s to be placed in s	lorage for more	e illali 30 uay	/5.	Total	Charges				
-	I have requested	Storage-in-Vel	nicle for a per	riod of						
days at an a	agreed upon rate	of \$	_ per day.		PACK	KING Materials	s. Additional	Services, Des	cribe:	
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Signature of Customer	Unit	Rate	Total					at	per unit	
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Whse Handling	lbs								per unit	
Add'I Valuation \$	at		wt						per unit	
Total storage charges	at		\$						per unit	
									per unit	
LOSS AND DAMAGE P		uation): The c	ustomer mus	tselect	-				p or ann	
and initial only one coup Basic Value Pro		this shipment to	h a value of 6	Cents	Total	Packing Cha	rges			
for pound per article, at	no cost to me. Thi	is means I will b	be paid 60 ce	nts per	-					
pound for the net weight	of the lost or dam	aged item, reg	ardless of the	actual	OTHE	ER CHARGES	:			
value of the item.	ost Coverage wit	h \$300 Deduc	tible which in	cludes	_			at	per unit	
a \$300 deductible paid b	y me: This option	will cost \$	The	value I	-			at	per unit	
declare must be at least	\$5.00 times the n	et weight of the	e shipment.		-			at	per unit	
	ost Coverage v							_ at	per unit	
\$ The value of the shipments.	e i declare must de	at least \$5.00	times the net	weight				_ at	per unit	
I declare a total lump su	m value for this st	ninment at \$		- 1		0/1 01				
And and the state of			-	-	lotal	Other Charge	es		N.C. 191-	
Total Valuation Charge		Ş	_		MOV			S STODACE		
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be required to pay t	he amount shown	on the estima	te.		Trong	portation Ch		hech t	7	
1 understand this	shipent is movin	g under a non-	-binding estir	nate. If		•	arges _			
the charges shown on the estimate given me by the					Stora Valua					
upon payment of no mor	e that 110% of the	estimated cha	rges and will	extend						
credit for at leat 30 days						ing Materials	÷	A	-	
(The 125% does not inclu	de any finance-rela	ated charges th	e carrier may	assess	1.0	Moving Char		11		
for extending eredit, such	h as interest or lat	e payment fee	s.)		1	Amount Paid		\$	1- 00	
Customer, Release:) have household woods in the early household woods in t	e read and under	stand this conti terms and cond	itions of this o	ase my	Balar	nce Due		4 31	02	,
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Signature of (	Customer		Date		Cust	onier acknow	eques carrie	r delivered a	in it is	
		08	122/1	6						
Signatore of Carrie	er Representative		/ Date /			Signatur	e of Customer		Date	
							58		2 Pag	ge 51

Appendix L

OUR NAME SAYS IT ALL!



8868 W.U.T.C. HG No.11846 US DOT #533989 MC#266

FLAT ESTIMATE

Dear Cheri

Origin	80Th Ave. W. #D, Edmonds, WASHINGTON 98026
Destination	143Rd St. Sw. #B, Lynnwood, WASHINGTON 98087

Reference #	Customer:	Move Date:
1123996	Cheri	8/26/2016

Quote

-
Based on the information you provided, cost is as follows:
Rate: 2 Wrkr(s) @ 3 hrs x \$125.00 ea = \$375.00
Miscellaneous Items:
* Reasonable travel time to and from job included = * Price based on moving a 4'10" BBG with 2 steps on pick and
2 steps at delivery =
* 3 hour flat rate =
Total Price:\$375.00
BALANCE DUE:

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Cecile Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 http://carefulmovers.net/ cecile@allstartransfer.com

http://localhost/MX/MoverworX\_Software.aspx

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:....: Phone206 734 3006

Fax425.774.0984

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There is a 3% price increase for Credit/Debit Card unless prepaid.

Appendix L (continued)

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Appendix M	Ap	pen	dix	Μ
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Nº 1979

All Star Transfer, Laron Williams, Inc. - HG11846 24111 Highway 99, Suite 303, Edmonds, Washington 98026 (425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984 www.allstartransfer.com • Email: Customerservice@allstartransfer.com

#### Uniform Household Goods Bill of Lading

Customer: This bill of lading establishes a contract between you and the household goods carrier. It confirms Instructions and authorizes the carrier to move, pack, store, and/or perform services shown. Before you sign this document it is important that you first read the documents, including the back, and that you ask for an explanation of anything that is not clear pris different from any previous Information received from the carrier or carrier's representatives This contract is subject

to conditions on	the back of t	his form. / A			nublic.	
Origin Address	Occ	Vental Ave	S seattle.	W4 9810	Destination Address	irview Ave N.
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manent storag	8.				Tare Weight	
Permanent St					Rate	
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Storage In-Ve		de placed in st	orage for more	man 90 days.	Total Charges	
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d	lavs.at an agr	ed upon rate	of \$	_per day.		
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of the shipmer		cuare must be	al least \$5.00 l	IIIES IIIE HOLWO	at	per unit
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Appendix N

OUR NAME SAYS IT ALL!



W.U.T.C. HG No.11846 US DOT #533989 MC#266

FLAT ESTIMATE

Dear Kim

Origin	Ne. 161St PL, Kenmore, WASHINGTON 98028
Destination	236Th St. Sw., Mountlake Terrace, WASHINGTON 98043

Reference #	Customer:	Move Date:
1123753	Kim	7/1/2016

Quote

Based on the information you provided, cost is as follows: Miscellaneous Items:
* Based on a full size upright from Kenmore to Mountlake Ter race =
<pre>* 2 steps at pick and flat at delivery = * Flat price= = \$325.0</pre>
Total Price:\$325.00
BALANCE DUE:\$325.00

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Cecile		
Careful Movers		
24111 Hwy 99 suite #303		
EdmondsWA98026		
http://carefulmovers.net/		
cecile@allstartransfer.com		

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6/29/2016

MoverworX® :: Moving Company Management v.6.1.25 ::::::

Phone206 734 3006 Fax425.774.0984

# Appendix N (continued)



There is a 3% price increase for Credit/Debit Card unless prepaid.

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MoverworX® :: Moving Company Management v.6.1.25

Appendix N (continued)

OUR NAME SAYS IT ALL!



8868 W.U.T.C. HG No.11846 US DOT #533989 MC#266

#### FLAT ESTIMATE

Dear Gale

Origin	172Nd St. Se., Bothell, WASHINGTON 98012	
Destination	Ne 175Th St. D-101, Kenmore, WASHINGTON 98028	

Reference # Customer:	· · · · · · · · · · · · · · · · · · ·	Move Date:
1123750 Gale		7/1/2016

Quote

-
Based on the information you provided, cost is as follows:
Miscellaneous Items:
* Based on moving a 4'10" BBG. Bothell to Kenmore =
* 2 steps at pick, and flat on delivery=
* Flat price= = \$325.00
Total Price: \$325.00
A005.00
BALANCE DUE: \$325.00

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Martin Williams Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 <u>http://carefulmovers.net/</u> <u>movers@carefulmovers.net</u> Phone425 745 7559

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- Fax425.774.0984

# Appendix N (continued)



There is a 3% price increase for Credit/Debit Card unless prepaid.

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OUR NAME SAYS IT ALL!



P **ILMOVERS**800 475 8868 Ы 

> W.U.T.C. HG No.11846 US DOT #533989 MC#266394

#### **ESTIMATED COSTS FOR SERVICES** Non-Binding

Dear Kimberly

#### Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	Fairview Ave. N. C-009, Seattle, WASHINGTON 98109	
Destination	Country Chib Dr. D-302, Millcreek, WASHINGTON 98012	

Reference #	Customer:	Move Date:
1123744	Kimberly	7/5/2016
Rate: Miscellan * Reasona based * Customa	the information you provided, cost is as follows: 	=
Total	Price:\$500.00	)
BALANC	E DUE:\$500.00	

#### **Materials Needed-**

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.



urderstand the above payment methods. Please Initial:

> ES TIMATE It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A household goods carrier may not charge more than twenty-five percent above its written non-

#### http://localhost/MX/MoverworX\_Software.aspx

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binding estimate unless the household goods carrier preparers and you sign a supplemental estimate. All estimates include reasonable drive time to and from the the job. This means the shipment is moving under a guaranteed price. The carrier will not charge more then the estimated charges without preparing a supplement estimate.

Please Initial: This is a non-binding estimate for above shipment.

# LOSS AND DAMAGE PROTECTION (Valuation):

OPTION 1— Basic Value Protection is the minimum level of liability a mover may assume when moving your goods. The mover's liability is 60 cents per pound per item. If a two-pound vase were broken, the company would pay you \$1.20 (2 lb x \$.60 per lb). There is no charge for this coverage.

OPTION 2— Replacement Cost Coverage with Deductible provides full coverage, less a \$300 deductible. The mover's maximum liability is your declared value of the belongings, or \$5 times the weight of the shipment, whichever is greater (less the \$300 deductible). The movers will repair the damage to your satisfaction (less the \$300 deductible), reimburse the customer, or replace the damaged goods for any amount above the \$300 deductible. The \$300 deductible applies to the entire shipment rater than each individual article. The mover may charge a minimum of 55 cents and a maximum of \$1.15 per \$100 of declared value. Declared value may not be less than \$5 per pound of the total shipment weight.

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Loss and Damage Exceptions Coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind, Jewelry, precious stones or precious metals, mechanical condition of electronics, Items previously damaged, Items of extraordinary value, Items requiring temperature control, Household pets, Live plants, Perishable items, Furniture or other items made of press board, particle board, or similar press material.

Movers will not accept the Following Items for Shipment Explosives, Dangerous goods, Property liable to damage the mover's equipment or other property.

All claims for loss or damage must be filed in writing with the mover. Contact the claim department 425 318-1260 for a claim form. Claims must be filed within nine months from the date of delivery. If your shipment is lost, the claim must be filed within nine months of the date upon which delivery should have been made. Please report loss or damage as soon as you discover it. File your claims as soon as possible while memories are fresh.

Please Initial: Whave read and understood above Valuation options.

# CUSTOMER GUIDE TO MOVING:

http://professionalmovers.com/residential-and-household-moving/long-distance-rights-andreponsibilities/

http://www.utc.wa.gov/consumers/Documents/2009-8-HouseholdGoods-ConsumerGuide-PrinterFriendly.pdf

http://localhost/MX/MoverworX\_Software.aspx

6/28/2016 Moverwor X® .. Moving Company Management v.6.1.2 Appendix N. (continued) Please Initial: \_\_\_\_\_\_ I received an e-mailed link to the above brochures.

Thank you again for choosing Careful Movers for your relocation needs. Please fax, send US mail, or email back a signed copy and one of our sales associates will confirm your moving date.

6/28/2016

Martin Williams 24111 Hwy 99 suite #303 EdmondsWA98026 <u>movers@carefilmovers.net</u> Phone425 745 7559 Fax425.774.0984

Carrier Representatives Signature\_

6/28/2016

Customer Signatur

(A computer/generated signature is acceptable)

Remove from Email List

http://localhost/MX/MoverworX\_Software.aspx



James

# Non-Binding Estimate From Careful Movers

1 message

Martin Williams <movers@carefulmovers.net> Reply-To: Martin Williams <movers@carefulmovers.net> To: james Wed, Jul 20, 2016 at 11:40 AM

OUR NAME SAYS IT ALL!



W.U.T.C. HG No.11846 US DOT #533989 MC#266394

#### ESTIMATED COSTS FOR SERVICES Non-Binding

Dear James

Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	East Johnson Rd., Mount Vernon, WASHINGTON 98274
Destination	N. 125Th St., Seattle, WASHINGTON 98133

Reference #	Customer:	Move Date:
1123867	James	7/22/2016

#### Quote

BALANCE DUE: ..... \$437.50

#### Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.



Please Initial: M I understand the above payment methods.

**ESTIMATE**indisigntpertast tof theerestaechtagtexcoeechtainestistatuath you encode that the dititional states is to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A household goods carrier may not charge more than twenty-five percent above its written non-binding estimate unless the household goods carrier preparers and you sign a supplemental estimate. All estimates include reasonable drive time to and from the the job.

This means the shipment is moving under a guaranteed price. The carrier will not charge more then the estimated charges without preparing a supplement estimate.

Please Initial: \_\_\_\_\_ This is a non-binding estimate for above shipment.

#### LOSS AND DAMAGE PROTECTION (Valuation):

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Please Initial: An I have read and understood above Valuation options.

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http://www.utc.wa.gov/consumers/Documents/2009-8-HouseholdGoods-ConsumerGuide-PrinterFriendly.pdf

Please Initial: A l received an e-mailed link to the above brochures.

Thank you again for choosing Careful Movers for your relocation needs. Please fax, send US mail, or email back a signed copy and one of our sales associates will confirm your moving date.

Martin Williams 24111 Hwy 99 suite #303 EdmondsWA98026 movers@carefulmovers.net Phone425 745 7559 Fax425.774.0984

Carrier Representatives Signature	Appendix N (continued)
Çustomer Signature (A computer generated signa	ture is acceptable)

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MoverworX® :: Moving Company Management v.6.1.25 :::



W.U.T.C. HG No.11846 US DOT #533989 MC#266394

#### ESTIMATED COSTS FOR SERVICES Non-Binding

Dear Sarab,

#### Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	Occidental Ave. S. #1109, Seattle, WASHINGTON 98104
Destination	Fairview Ave. N, Seattle, WASHINGTON 98109

Reference #	Customer:	Move Date:
1123873	Sarah,	7/26/2016
Rate: Miscella * Reason based * Some p dition	the information you provided, cost is as follows: 	50.00
Total	Price:\$750.00	
BALANC	E DUE:\$750.00	

#### Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.

VISA MasterCard Discover	VISA	MasterCard	DISCOVER	
--------------------------	------	------------	----------	--

Please Initial: I understand the above payment methods.

> ESTIMATE: It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A

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#### 7/25/2016

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household goods carrier may not charge more than twenty-five percent above its written nonbinding estimate unless the household goods carrier preparers and you sign a supplemental estimate. All estimates include reasonable drive time to and from the the job.

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Please Initia! This is a non-binding estimate for above shipment.

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Please Initial: (A) I have read and understood above Valuation options.

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http://www.utc.wa.gov/consumers/Documents/2009-8-HouseholdGoods-ConsumerGuide-

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MoverworX® :: Moving Company Management v.6.1.25 :::::::: <u>PrinterFriendly.pdf</u>

Please Initial: \_\_\_\_\_ I received an e-mailed link to the above brochures.

Thank you again for choosing Careful Movers for your relocation needs. Please fax, send US mail, or email back a signed copy and one of our sales associates will confirm your moving date.

7/25/2016

Cecile 24111 Hwy 99 suite #303 EdmondsWA98026 cecile@allstartransfer.com Phone206 734 3006 Fax425.774.0984

Carrier Representatives Signature\_

7/25/2016

Customer Signature

(A computer second ated signature is acceptable)

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Page 67

OUR NAME SAYS IT ALL!



W.U.T.C. HG No.11846 US DOT #533989 MC#266394

#### ESTIMATED COSTS FOR SERVICES Non-Binding

Dear Judy

#### Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	Country Club Dr , Millcreek, WASHINGTON 98012 183Cf - 1281Lbs
Destination	Fairview Ave. N. C-009, Seattle, WASHINGTON 98109

Reference #	Customer:	*	Move Date:
1123891	Judy	30 minute call a head,	7/29/2016
Rate: Miscella * Est ba * Est @ * Reason	neous Items: sed on inven 3/5hrs able drive t	tion you provided, cost is as follows 2 Wrkr(s) @ 4 hrs x \$125 tory/access/location/customer prep . ime charged to and from the job sites	.00 ea = \$500.00 = = s/po
Total	Price:	\$!	500.00
BALAN	CE DUE:	\$!	500.00

#### Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.

DISCOVER VISA

Please Initial

understand the above payment methods.

ESTIMATE: It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A household goods carrier may not charge more than twenty-five percent above its written non-binding estimate unless the household

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7/27/2016

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Please Initia Linave read and understood above Valuation options.

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7/27/2016

Thank you again for choosing Careful Movers for your relocation needs. Please fax, send US mail, or email back a signed copy and one of our sales associates will confirm your moving date.

Martin Williams 24111 Hwy 99 suite #303 EdmondsWA98026 movers@carefulmovers.net Phone425 745 7559 Fax425.774.0984

Carrier Representatives Signature

7/27/2016

Customer Signature

# 7/27/2016 (A computer generated signature is acceptable)

Qt	Item Name	Volume	Ori	Des	Qt	Item Name	Volume	Ori	Des
1	Sofa, Loveseat	(35 Cuft)	OR	DS	2	Tables, End	(10 Cuft)	OR	DS
1	Dining Table	(30 Cuft)	OR	DS	1	Dining Chair	(5 Cuft)	OR	DS
1	Bed, Queen	(65 Cuft)	OR	DS	2	Chairs, Metal	(6 Cuft)	OR	DS
1	Table, Small	(2 Cuft)	OR	DS	10	Box, Medium	(30 Cuft)	OR	DS

Remove from Email List

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7/27/2016

Page 1 of 2

OUR NAME SAYS IT ALL!



8868 W.U.T.C. HG No.11846 US DOT #533989 MC#266

#### **FLAT ESTIMATE**

Dear Diann/Julie

Origin	Ave. W #201, Everett, WASHINGTON 98204
Destination	58Th Pl W., Edmonds, WASHINGTON 98026

Reference #	Customer:	Move Date:
1123912	Diann/Julie	8/1/2016

Quote

- Based on the information you provided, cost is as follows: Rate: ..... 2 Wrkr(s) @ 2 hrs x \$125.00 ea = \$250.00 Miscellaneous Items:
- \* ESTIMATE BASED ON SPINNETT/ FLAT ACCESS @ LOAD AND UNLOAD
- = \* THANK YOU FOR CHOOSING CAREFUL MOVERS .....

Total Price:	 \$250.00
BALANCE DUE:	 \$250.00

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Cecile Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 http://carefulmovers.net/ cecile@allstartransfer.com Phone206 734 3006 Fax425.774.0984

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7/29/2016



W.U.T.C. HG No.11846 US DOT #533989 MC#266394

#### ESTIMATED COSTS FOR SERVICES Non-Binding

Dear Charlie

Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	Leslie Ln., Sequim, WASHINGTON 98382
Destination	Ne. 170Th St., Shoreline, WASHINGTON 98155

<b>Reference</b> #	Customer:			Move Date:
1123972	Charlie		4	8/22/2016
	the information you provid			25.00
		Vrkr(s) @ 5 hrs x \$	165.00  ea = 382	25.00
	able travel Time to and fro	-		
	on actual time			
	lb/ 29"hx23"wx23"deep /safe d 1 step at delivery			
	d out for 4-6 hours. Plus			. 00
Total	Price:	• • • • • • • • • • • • • • •	\$975.00	
			1075 00	
BALAN	CE DUE:	• • • • • • • • • • • • •	<b>\$975.00</b>	

#### Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.

VISA MasterCard	DISCOVER	****** ****	NO BUCK
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Please Initial: I understand the above payment methods.

ESTIMATE: It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A household goods carrier may not charge more than twenty-five percent above its written non-binding estimate unless the household

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8/19/2016

goods carrier preparers and you sign a supplemental estimate. All estimates include reasonable drive time to and from the the job. This means the shipment is moving under a guaranteed price. The carrier will not charge more then the estimated charges without

preparing a supplement estimate.

Please Initial: 🛝 This is a non-binding estimate for above shipment.

#### LOSS AND DAMAGE PROTECTION (Valuation):

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Please Initial: VY I have read and understood above Valuation options.

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8/19/2016

Thank you again for choosing Careful Movers for your relocation needs. Please fax, send US mail, or email back a signed copy and one of our sales associates will confirm your moving date.

Martin Williams 24111 Hwy 99 suite #303 EdmondsWA98026 <u>movers@carefulmovers.net</u> Phone425 745 7559 Fax425.774.0984

Carrier Representatives Signature

8/19/2016

Customer Signature \_

8/19/2016

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8/19/2016

#### OUR NAME SAYS IT ALL!



8868 W.U.T.C. HG No.11846 US DOT #533989 MC#266

FLAT ESTIMATE

Dear Paula

Origin	14Th Dr. Se., Mill Creek, WASHINGTON 98012
Destination	3Rd Dr. Se., Millcreek, WASHINGTON 98012

Reference # Custome	r:	Move Date:
1124014 Paula		8/23/2016

Quote

Based on the information you provided, cost is as follows:
Rate: 2 Wrkr(s) @ 3 hrs x \$125.00 ea = \$375.00
Miscellaneous Items:
* Reasonable travel to and from =
* Moving 1 Tread mill down 1 flight. Mill Creek to Mill Cree
k =
* 3 hour mini =
Total Price:\$375.00
BALANCE DUE:\$375.00

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Cecile Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 http://carefulmovers.net/ cecile@allstartransfer.com

http://localhost/MX/MoverworX\_Software.aspx

. 8/22/2016. Phone206 734 3006 Fax425.774.0984

-

MasterGare DISCOVER VISA

There is a 3% price increase for Credit/Debit Card unless prepaid.

[noemail\_link\_redirec



8868 W.U.T.C. HG No.11846 US DOT #533989 MC#266

FLAT ESTIMATE

Dear Cheri

8/17/2016

Origin	80Th Ave. W. #D, Edmonds, WASHINGTON 98026	
Destination	143Rd St. Sw. #B, Lynnwood, WASHINGTON 98087	

Reference #	Customer:	Move Date:
1123996	Cheri	8/26/2016

Quote

2001e
Based on the information you provided, cost is as follows:
Rate: 2 Wrkr(s) @ 3 hrs x \$125.00 ea = \$375.00
Miscellaneous Items:
* Reasonable travel time to and from job included =
* Price based on moving a 4'10" BBG with 2 steps on pick and
2 steps at delivery =
* 3 hour flat rate =
Total Price:\$375.00
BALANCE DUE:\$375.00

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Cecile Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 http://carefulmovers.net/ cecile@allstattransfer.com

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Phone206 734 3006 Fax425.774.0984

DISCOVER VISA MasterCard

There is a 3% price increase for Credit/Debit Card unless prepaid.

[noemail\_link\_redirec

OUR NAME SAYS IT ALL!

9/12/2016

CAREFULMOVERS 800 475 8868

W.U.T.C. HG No.11846 US DOT #533989 MC#266394

# ESTIMATED COSTS FOR SERVICES

Non-Binding

Dear Judy

#### Estimated Time of Arrival 9:00 AM - 10:00 AM

MoverworX® :: Moving Company Management v.6.1.25 ::::::

Origin	Fairview Ave. N. C-009, Seattle, WASHINGTON 98109
Destination	Kirkland Circle C-305, Kirkland, WASHINGTON 98033

Reference # Customer:	Move Date:
1124083 Judy	9/16/2016
<pre>Quote Based on the information you provided, cost is as follows: Rate:</pre>	= \$625.00
Total Price:	N.

#### Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.



Please Initial I understand the above payment methods.

ES TIMATE: It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A household goods carrier may not charge more than twenty-five percent above its written non-

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9/12/2016

#### Appendix N (continued)

binding estimate unless the household goods carrier preparers and you sign a supplemental estimate. All estimates include reasonable drive time to and from the the job. This means the shipment is moving under a guaranteed price. The carrier will not charge more then the estimated charges without preparing a supplement estimate.

# Please Initial: This is a non-binding estimate for above shipment.

# LOSSAND DAMAGE PROTECTION (Valuation):

MoverworX® :: Moving Company Management

OPTION 1— Basic Value Protection is the minimum level of liability a mover may assume when moving your goods. The mover's liability is 60 cents per pound per item. If a two-pound vase were broken, the company would pay you 1.20 (2 lb x 60 per lb). There is no charge for this coverage.

OPTION 2— Replacement Cost Coverage with Deductible provides full coverage, less a \$300 deductible. The mover's maximum liability is your declared value of the belongings, or \$5 times the weight of the shipment, whichever is greater (less the \$300 deductible). The movers will repair the damage to your satisfaction (less the \$300 deductible), reimburse the customer, or replace the damaged goods for any amount above the \$300 deductible. The \$300 deductible applies to the entire shipment rater than each individual article. The mover may charge a minimum of 55 cents and a maximum of \$1.15 per \$100 of declared value. Declared value may not be less than \$5 per pound of the total shipment weight.

OPTION 3—Replacement Cost Coverage with No Deductible provides full value replacement coverage for your belongings. The mover's maximum liability is your declared value, or \$5 times the weight of the shipment, whichever is greater. The moves will repair damage to your satisfaction, reimburse you for the replacement cost, or replace lost or damaged articles. The mover may charge a minimum of \$0.66 and a maximum of \$1.40 per \$100 of your declared value. Declared value may not be less than \$5 per pound of the total shipment weight. If you do not select an option, Option 2 will be applied and charged to you.

Loss and Damage Exceptions Coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind, Jewelry, precious stones or precious metals, mechanical condition of electronics, Items previously damaged, Items of extraordinary value, Items requiring temperature control, Household pets, Live plants, Perishable items, Furniture or other items made of press board, particle board, or similar press material.

Movers will not accept the Following Items for Shipment Explosives, Dangerous goods, Property liable to damage the mover's equipment or other property.

All claims for loss or damage must be filed in writing with the mover. Contact the claim department 425 318-1260 for a claim form. Claims must be filed within nine months from the date of delivery. If your shipment is lost, the claim must be filed within nine months of the date upon which delivery should have been made. Please report loss or damage as soon as you discover it. File your claims as soon as possible while memories are fresh.

Please Initial: Thave read and understood above Valuation options.

# CUSTOMER GUIDE TO MOVING:

http://p ofessionalmovers.com/residential-and-household-moving/long-distance-rights-andreponsibilities/

http://www.utc.wa.gov/consumers/Documents/2009-8-HouseholdGoods-ConsumerGuide-PrinterFriendly.pdf

http://localhost/MX/MoverworX\_Software.aspx

9/12/2016

9/12/2016 MoverworX® :: Moving Company Management v.6.1.25

Thank you again for choosing Careful Movers for your relocation needs. Please fax, send US mail, or email back a signed copy and one of our sales associates will confirm your moving date.

Martin Williams 24111 Hwy 99 suite #303 EdmondsWA98026 <u>movers@carefulmovers.net</u> Phone425 745 7559 Fax425.774.0984

Carrier Representatives Signature

9/12/2016

Customer Signature

(A computer generated signature is acceptable)

Remove from Email List

http://localhost/MX/MoverworX\_Software.aspx

OUR NAME SAYS IT ALL!

# CAREFUL MOVERS 800 475

8868

W.U.T.C. HG No.11846 US DOT #533989 MC#266

#### FLAT ESTIMATE

Dear Lj

1.2

Origin	44Th Ave. W, Lynnwood, WASHINGTON 98037	
Destination	Tahoma Pl W., University Pl, WASHINGTON 98466	

Reference # Customer:	Move Date:
1124104 Lj	9/20/2016

Quote
Based on the information you provided, cost is as follows:
Rate: 2 Wrkr(s) @ 3 hrs x \$125.00 ea = \$375.00
Miscellaneous Items:
* Flat Est @ =
* Upright =
Total Price:\$375.00
BALANCE DUE:\$375.00
BALANCE DUE

Feel free to contact me with any questions you have and thank you for considering Careful Movers for your relocation needs. All estimates include reasonable drive time to and from the the job.

Martin Williams Careful Movers 24111 Hwy 99 suite #303 EdmondsWA98026 http://carefulmovers.net/ movers@carefulmovers.net Phone425 745 7559

http://10.1.10.50/mx/MoverworX\_Software.aspx

, Fax425.774.0984

# Appendix N (continued)



There is a 3% price increase for Credit/Debit Card unless prepaid.

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http://10.1.10.50/mx/MoverworX\_Software.aspx

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OUR NAME SAYS IT ALL!



W.U.T.C. HG No.11846 US DOT #533989 MC#266394

# ESTIMATED COSTS FOR SERVICES Non-Binding

Dear Kimberly

10/3/2016

#### Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	Fairview Ave. N. C-009, Seattle, WASHINGTON 98109	
Destination	Trossachs blvd. se. # 1205, Sammarnish, WASHINGTON 98075	

lecterence n	Customer:	Move Date:
1124149	Kimberly	10/4/2016
Quote		
Based or	the information you provided, cost is as for	llows:
	2 Wrkr(s) @ 4.5 hrs x 3	
Miscella	neous Items:	
	<pre>sed on inventory/access/location = reasonable ortal/portal</pre>	
	te @ 4-5 hrs	
	ute call a head	

## Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.



Please Initial: Junderstand the above payment methods.

ESTIMATE: It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A household goods carrier may not charge more than twenty-five percent above its written non-

http://localhost/MX/MoverworX\_Software.aspx

MoverworX® :: Moving Company Management Ppgndix N (continued)

binding estimate unless the household goods carrier preparers and you sign a supplemental estimate. All estimates include reasonable drive time to and from the the job.

This means the shipment is moving under a guaranteed price. The carrier will not charge more then the estimated charges without preparing a supplement estimate.

Please Initial: \_\_\_\_\_ This is a non-binding estimate for above shipment.

# LOSS AND DAMAGE PROTECTION (Valuation):

10/3/2016

OPTION 1— Basic Value Protection is the minimum level of liability a mover may assume when moving your goods. The mover's liability is 60 cents per pound per item. If a two-pound vase were broken, the company would pay you \$1.20 (2 lb x \$.60 per lb). There is no charge for this coverage.

OPTION 2— Replacement Cost Coverage with Deductible provides full coverage, less a \$300 deductible. The mover's maximum liability is your declared value of the belongings, or \$5 times the weight of the shipment, whichever is greater (less the \$300 deductible). The movers will repair the damage to your satisfaction (less the \$300 deductible), reimburse the customer, or replace the damaged goods for any amount above the \$300 deductible. The \$300 deductible applies to the entire shipment rater than each individual article. The mover may charge a minimum of 55 cents and a maximum of \$1.15 per \$100 of declared value. Declared value may not be less than \$5 per pound of the total shipment weight.

OPTION 3—Replacement Cost Coverage with No Deductible provides full value replacement coverage for your belongings. The mover's maximum liability is your declared value, or \$5 times the weight of the shipment, whichever is greater. The moves will repair damage to your satisfaction, reimburse you for the replacement cost, or replace lost or damaged articles. The mover may charge a minimum of \$0.66 and a maximum of \$1.40 per \$100 of your declared value. Declared value may not be less than \$5 per pound of the total shipment weight. If you do not select an option, Option 2 will be applied and charged to you.

Loss and Damage Exceptions Coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind, Jewelry, precious stones or precious metals, mechanical condition of electronics, Items previously damaged, Items of extraordinary value, Items requiring temperature control, Household pets, Live plants, Perishable items, Furniture or other items made of press board, particle board, or similar press material.

Movers will not accept the Following Items for Shipment Explosives, Dangerous goods, Property liable to damage the mover's equipment or other property.

All claims for loss or damage must be filed in writing with the mover. Contact the claim department 425 318-1260 for a claim form. Claims must be filed within nine months from the date of delivery. If your shipment is lost, the claim must be filed within nine months of the date upon which delivery should have been made. Please report loss or damage as soon as you discover it. File your claims as soon as possible while memories are fresh.

Please Initial: \_\_\_\_\_\_ Lhave read and understood above Valuation options.

# CUSTOMER GUIDE TO MOVING:

http://professionalmovers.com/residential-and-household-moving/long-distance-rights-and-reponsibilities/

http://www.utc.wa.gov/consumers/Documents/2009-8-HouseholdGoods-ConsumerGuide-PrinterFriendly.pdf

http://localhost/MX/MoverworX\_Software.aspx

, 10/3/2016 MoverworX® :: Moving Company Management Appendix N. (continued)

Please Initial: \_\_\_\_\_ I received an e-mailed link to the above brochures.

Thank you again for choosing Careful Movers for your relocation needs. Please fax, send US mail, or email back a signed copy and one of our sales associates will confirm your moving date.

10/3/2016

Martin Williams 24111 Hwy 99 suite #303 EdmondsWA98026 movers@carefulmovers.net Phone425 745 7559 Fax425.774.0984

Carrier Representatives Signature

10/3/2016

Customer Signature

2

(A computer generated signature is acceptable)

Remove from Email List

http://localhost/MX/MoverworX\_Software.aspx

#### **Appendix O**

7/25/2016,

MoverworX® :: Moving Company Management v.6.1.25 ::::::::::

OUR NAME SAYS IT ALL!



#### W.U.T.C. HG No.11846 US DOT #533989 MC#266394

# **ESTIMATED COSTS FOR SERVICES**

Non-Binding

Dear Sarah,

#### Estimated Time of Arrival 9:00 AM - 10:00 AM

Origin	Occidental Ave. S. #1109, Seattle, WASHINGTON 98104
Destination	Fairview Ave. N, Seattle, WASHINGTON 98109

Reference #	Customer:		Move Date:
1123873	Sarah,	Sarah	7/26/2016
Rate: Miscella * Reason based * Some p dition	the information you provide 	<pre>kr(s) @ 6 hrs x \$125.00 ea = + the job included, Price  = red, packing material ad  =</pre>	\$750.00
Total	Price:	\$750.00	
BALANC	CE DUE:	\$750.00	

#### Materials Needed-

Payment is collected at delivery. We accept Washington State personal checks, major credit cards with 3% service charge, or cash.



Please Initia I: 1 I unders

I understand the above payment methods.

ESTIMATE: It is important to understand that a non-binding estimate covers only the articles listed. If it is not-binding, the cost of the move may exceed the estimate. If you request additional services to complete the move or add articles to the inventory, the household goods mover must prepare a supplemental estimate which will change the amount of the original estimate. Household goods carriers are required by law to collect transportation and other incidental charges. A

Appendix	
DOM Sept -16	FULMOVERS
	EDMONDS WA 98026
TIME 9-10 am 425 755 75	59         800 475 8868         CONTACT           DATE:
CLIENT JUdy	ТІМЕ: РНОNE нм
ADDRES E. rules Ave. N. Seattle, var. 98109	PHONE WK.
APT/HUUSE/CONDO/TOWNHOUSE/STORAGE	SQUARE FT YEARS
Del. TO Kirkland circle	COMPLEX / HOUSING DEV.
Minkland, W.g. 98033 APT/HOUSE/CONDO/TOWNHOUSE/STORAGE	PICK-UP STAIRS / ELEVATOR / HIKE DELIVERY STAIRS ELEVATOR / HIKE
LIVING ROOM; Everything and picking sofa ENT.CENTER Some Stuffered LOVE SEAT T.V. A Delivered	# OF BEDROOMS
SOFAENT.CENTER_GAME_SWY, CEU LOVE SEATT,VA_DEU HIDE A BEDT.V. STANDOVDUU ARM CHAIREND TABLE RECLINERCOFFEE TABLE LAMPSPICTURES	BEDROOM #1 BED K Q F DRESSER NIGHT STANDS LAMPS ARMOIRE BOXES MISC
BOXES MISC DINING ROOM; Company from Fairvier These air from Fairvier Storge	BEDROOM #2.         BED K Q F DRESSER         NIGHTSTAND LAMPS         ARMOIRE BOXES         MISC
DINING TABLE       HUTCH         CHAIRS       4-6         BUFFETT       BOXES         MISC	MISC.
KITCHEN; TABLEREFRIGERATOR	DESK COMPUTER COMPUTER STAND CREDENZA MISC
CHAIRS FREEZER STOVE MICRO WASHER DRYER BOXES	GARAGE STORAGE PLAYROOM SHOP TOOLS DECK FURN EXER, EQUIP WORK BENCH B-B-D BHS BIKES
MISC. ITEMS;	LAWN MOWER PLANTS CHILD TOYS GARDEN EQUIP PICNIC TABLE
PIANO PLANTS BOOK CASES MISC	SPECIAL NOTES;
SECOND DROP/ THIRD DROP SECOND PICK- UP / THIRD	· · · · · · · · · · · · · · · · · · ·
ESTIMATED TIME $\frac{4/6}{4}$ # OF MEN $\frac{2}{2}$ METHOD OF PAYMENT / CASH / CHECK / VISA / MASTERC	TRUCKS 1 ARD / OTHER 17. 17.5, °per.

From:	Ferguson, Kristi (UTC)
To:	<u>"movers@carefulmovers.net"</u>
Subject:	Additional documents
Date:	Thursday, June 08, 2017 11:03:00 AM
Importance:	High

#### Hello Laron,

This is Kristi Ferguson with the Utilities and Transportation Commission. I spoke to you today about additional move related documents and wanted to follow up with an email. You submitted documents to Susie Paul and I am reviewing these.

While looking at the on-line estimate page you submitted, I see there are additional tabs across the top. If I could please see all additional documents that fall under these tabs, I would appreciate it.

The Item List on your website and any other move related documents pertaining to the moves below would be part of this review. I do have the on-line estimate, the bill of lading and the copy of the check/payment you submitted already.

Television and an entertain state of			
3/8/2016	Matt		
3/17/2016	Chad		
4/19/2016	Korrin		
5/16/2016	Leah		
7/1/2016	Kim		
7/1/2016	Gael		
7/5/2016	Kimberly		
7/22/2016	James		
7/26/2016	Afi		
7/29/2016	Judy		
8/1/2016	Diann		
8/22/2016	Charlie		
8/22/2016	Paula		
8/26/2016	Cheri		
9/16/2016	Judy		
9/20/2016	Lj		
10/4/2016	Kimberly		

The moves I would like additional documentation on are below

These documents can be scanned and emailed directly to me or mailed to: Washington Utilities and Transportation Commission Attn: Kristi Ferguson PO Box 47250 Olympia, WA 98504-7250

I will let you know when I receive these. Thank you,

Kristi

# Kristi Ferguson Compliance Investigator Consumer Protection kferguso@utc.wa.gov

360-664-1108

#### **Utilities and Transportation Commission**

Respect. Professionalism. Integrity. Accountability. <u>www.utc.wa.gov</u>
# Appendix **R**

-----Original Message-----From: laron williams [mailto:laronw@hotmail.com] Sent: Friday, June 9, 2017 3:13 PM To: Ferguson, Kristi (UTC) <kferguso@utc.wa.gov> Subject: Additional documents

Hello Kristi,

I received your request about the additional tabs at the top of our General information sheets that I supplied with the moves. I am pretty sure that I supplied the required docs with the packet including the hand written or website generated items lists. The tabs at the top do not necessarily represent any additional documents that we use. They are just there for navigating through the site. If there are specific the forms/pages that are required and are missing then please let me know specifically which ones and what customers and I would be happy to supply those for you. Laron

Sent from my iPhone

## **Appendix S**

### Ferguson, Kristi (UTC)

Ferguson, Kristi (UTC)
Monday, June 12, 2017 1:17 PM
'laron williams'
<b>RE: Additional documents</b>

Hello Laron,

Thanks for the response and the clarification. The documents I am looking for specifically that were not included in the packets of information originally submitted are the table of measurements (cube sheets). On your website, you call it an Items List.

I would like to see completed lists for the following customers please:

3/8/2016	Matt
3/17/2016	Chad
4/19/2016	Korrin
5/16/2016	Leah
7/1/2016	Kim
7/1/2016	Gael
7/5/2016	Kimberly
7/22/2016	James
7/26/2016	Afi
7/29/2016	Judy
8/1/2016	Diann
8/22/2016	Charlie <b>Charlie</b>
8/22/2016	Paula
8/26/2016	Cheri
9/16/2016	Judy
9/20/2016	Lj
10/4/2016	Kimberly

These documents can be scanned and emailed directly to me or mailed to: Washington Utilities and Transportation Commission Attn: Kristi Ferguson PO Box 47250 Olympia, WA 98504-7250

Thank you, Kristi

Kristi Ferguson Compliance Investigator Consumer Protection kferguso@utc.wa.gov 360-664-1108

Utilities and Transportation Commission Respect. Professionalism. Integrity. Accountability. www.utc.wa.gov Appendix T

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1961

All Star Transfer, Laron Williams, Inc. - HG11846 24111 Highway 99, Suite 303, Edmonds, Washington 98026 (425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984 www.allstartransfer.com • Email: Customerservice@allstartransfer.com

Customer: This bill of lading establishes a contract between you and the househol store, and/or perform services shown. Before you sign this document it is importate explanation of anything that is not clear or is different from any previous information to conditions on the back of this form	ant that you first read the documents, including the back, and that you ask for an
Origin Address KIE. 161 St Pl. Kenmore	Destination Address
Customer	Mountake Terrace 98043
PhoneCeli	Name of Consignee (if different)
Email	Phone
Address of Additional Stops	Other
Billing Address	
TRANSPORTATION CHARGE -	
HOURLY RATED MOVES: 40 + Stale	
Date Vans Personnel Start Arrive Brea	aks Depart End Total Hrs. Rate / Charges
7/1/1/2 2	325
<b>STORAGE</b> - If shipment will be placed into storage, the customer must initial options selected.	TRANSPORTATION CHARGES - MILEAGE RATED MOVES:
	WILLEAGE RATED NIOVES:
Storage in Transit:	Mileage
Shipment is to be placed in storage for a period of 90 days or less. I understand that on the 91st day of storage the shipment becomes per-	
manent storage.	• • • •
Permanent Storage:	Tare Weight
The storage location will be at	Rate
Shipment is to be placed in storage for more than 90 days.	Other
Storage In-Vehicle:	Total Charges
l certify that I have requested Storage-in-Vehicle for a period of days at an agreed upon rate of \$ per day.	
	PACKING Materials, Additional Services, Describe:
Signature of Customer	# of Units
Unit Rate Total	er unit
Storage In Transit Ibs Net	per unit
Whse Handling Ibs Cwt	at per unit
Add'l Valuation \$ at Cwt	
Total storage charges \$	at per unit
	at per unit
LOSS AND DAMAGE PROTECTION (Valuation): The customer must select	
and initial only one coupon.	Total Packing Charges
per pound per article, at no cost to me. This means I will be paid 60 cents per	
pound for the net weight of the lost or damaged item, regardless of the actual	OTHER CHARGES:
value of the item.	at per unit
Replacement Cost Coverage with \$300 Deductible which includes	atper unit
a \$300 deductible paid by me: This option will cost \$ The value I declare must be at least \$5.00 times the net weight of the shipment.	atper unit
Relacement Cost Coverage with no Deductible at a cost of	
\$	atper unit
of the shipments.	at per unit
I declare a total lump sum value for this shipment at \$	Total Other Charges
ESTIMATES: Customer must initial one option.	MOVING, PACKING, MATERIALS, STORAGE CHARGES:
I will be required to pay the amount shown on the estimate.	1209
understand this shipent is moving under a non-binding estimate. If	Transportation Charges
the charges shown on the bill of lading exceed the charges on the nonbinding estimate given me by the carrier, the carrier must release the shipment to me	Storage
upon payment of no more that 110% of the estimated charges and will extend	Valuation
credit for at leat 30 days in which I must pay the remainder due. In no case will	Packing Materials
I be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess	Total Moving Charges
for extending credit, such as interest or late payment fees.)	Total Amount Paid
Customer Release: I have read and understand this contract, and release my	Balance Due 325.25
househ old goods to the carrier subject to the terms and conditions of this contract.	
Signature of Customer Date	Customer acknowledges carrier delivered goods:
07/01/16	7,110
Signature of Carrier Representative	Signature of Cüstomer

Nº 1962

<u>Customer</u> : This bill of lading establishes a contract between you and the househo store, and/or perform services shown. Before you sign this document it is important explanation of anything that is not clear or i Strerent from any pre you format to conditions on the back of this form.							
Origin Address	Destination Address NE 175 St. D-19						
1							
Customer	KENMOL-MIA 18028.						
Phone Cell _	Name of Consignee (if different)						
Email	Phone						
Address of Additional Stops	Other						
Billing Address							
TRANSPORTATION CHARGE - Yo + Steven HOURLY RATED MOVES: Yo + Steven Date Vans Personnel Start Arrive Brea	aks De Art End Total Hrs. Rate Charges						
Date Vans Personnel Start Arrive Brea							
7/1/1/6	325						
Storage in Transit:	TRANSPORTATION CHARGES - MILEAGE RATED MOVES: Mileage						
less. I understand that on the 91st day of storage the shipment becomes per-	Gross eight (Ibs)						
manent storage. Permanent Storage:	Tare Weight						
The storage location will be at	Rate						
Shipment is to be placed in storage for more than 90 days.	Other						
Storage In-Vehicle:	Total Charges						
I certify that I have requested Storage-in-Vehicle for a period of							
l days at an agreed upon rate of \$per day.	PACKING Materials, Additional Services, Describe:						
Signature of Customer	# of Units						
Unit Rate Total	atper unit						
Storage In TransitlbsNet	at						
Whse HandlinglbsCwt							
Add'l Valuation \$atCwt							
Total storage charges \$	atper unit						
UOSS AND DAMAGE PROTECTION (Valuation): The customer must select	atper unit						
and nitial only one coupon.	Total Packing Charges						
Basic Value Protection I release this shipment to a value of 60 cents							
per pound per article, at no cost to me. This means I will be paid 60 cents per pound for the net weight of the lost or damaged item, regardless of the actual	OTHER CHARGES:						
value of the item.							
Replacement Cost Coverage with \$300 Deductible which includes							
a \$300 deductible paid by me: This option will cost \$The value I	atper unit						
declare must be at least \$5.00 times the net weight of the shipment.	atper unit						
Relacement Cost Coverage with no Deductible at a cost of The value I declare must be at least \$5.00 times the net weight	atper unit						
of the shipments.	at per unit						
Ideclare a total lump sum value for this shipment at \$	T ( 1 0 // 0 )						
·	Total Other Charges						
Total Valuation Charges \$							
<b>ISTIMA</b> E: Customer must initial in a glion. Inderstand this shipent is moving under a binding estimate and that	MOVING, PACKING, MATERIALS, STORAGE CHARGES:						
$M_{\rm be}$ required to pay the amount shown on the estimate.	11						
I understand this shipent is moving under a non-binding estimate. If	Transportation Charges						
the charges shown on the bill of lading exceed the charges on the nonbinding	Storage						
estimate given me by the carrier, the carrier must release the shipment to me upon payment of no more that 110% of the estimated charges and will extend	Valuation						
dredit for at leat 30 days in which I must pay the remainder due. In no case will	Packing Materials						
be required to pay more than 125% of the estimate, plus any supplement.	Total Moving Charges						
(The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.)	Total Amount Paid						
Customer Release: I have 199 and understand this criteriat, and release my	Balance Due (9725 33)						
Customer Release: I have feet and understand this criptract, and release my household g consto the camer subject to the terms and constants of this contract.	+ 507						
	Customer acknowledges carrier delivered goods:						
Signature Discustomer							
07/01/16	D.7101119-						
Signature of Carrier Representative	Signature of Customer ) Page 01 Date						

Nº

1963

Origin Address       Schuttery (July 2) Dr.         Catemer Hissbordy       Cate Construction (July 2) Dr.         Prone       Cate Construction (July 2) Dr.         Final       Cate Construction (July 2) Dr.         Final       Cate Construction (July 2) Dr.         Final       Cate Construction (July 2) Dr.         Final (July 2) Dr.       Cate Construction (July 2) Dr.         Final (July 2) Dr.       Cate Construction (July 2) Dr.         Final (July 2) Dr.       Date Construction (July 2) Dr.         Date Date Construction (July 2) Dr.       Date Date Construction (July 2) Dr.         Date Date Date Construction (July 2) Dr.       Date Date Construction (July 2) Dr.         Storage In Transit:       Depart Inter Storage Internation (July 2) Dr.         Storage In Transit:       Discore (July 2) Dr.         Storage In Transit:       Date Date Construction (July 2) Dr.         Storage In Transit:       Date Date Construction (July 2) Dr.         Storage In Transit:       Date Date Construction (July 2) Dr.         Storage In Transit:       Date Date Construction (July 2) Dr.         Storage In Transit:       Date Date Construction (July 2) Dr.         Storage In Transit:       Date Date Date Date Date Date Date Date	store, and/or perform services shown. Before you sign this document it is import explanation of anything that is not clear or is different from any previous informa to conditions on the back of this form.	old goods carrier. It confirms instructions and authorizes the carrier to move, pack ant that you first read the documents, <u>including the back</u> , and that you ask for an tion received from the carrier or carrier's representatives This contract is subject
Catherer       Kissbork       Catherer         Priore		Destroites Address
Prone	Customer Kinghander	
Email       Phone         Address Additional Stops       Other         Billing Address       Other         Date       Values Personance         Date       Values Personance         Date       Values Personance         Storage       Storage         Date       Values Personance         Storage       Storage         Storage In Transit       Storage in Transit         Storage In Transit       Ibs         Other       Total Packing Charges         Storage In Transit       Ibs         Other       Total Actional Storage Charges	Phone Cell	
Address       Other         TRANSPORTATION CHARGE - Voltage - Voltage       Example - Voltage - Volta		
Billing Actives         Treatesore         Date         Storage In Transit         Date       Total Base         Storage In Transit       Date         Date       Total Charges         Date       Total Main         Date       Total Main         Date       Total Main         Date       Tot	Address of Additional Stops	
TRANSPORTATION CHARGE       Vio       E21KE         Date       Varia       Breaks       Date       Charges         Dist       Varia       Study       Arrive       Breaks       Date       Charges         Storge In Fishing       Iso       Storge In Fishing       Storge In Storge       Storge In Fishing		
HOURLY RATED MOVES:       Ya		
Other       Disk       Upper       Disk       Upper       Disk       Other         STORAGE_Instructure       Storage in Transit:       Transport is to be placed in storage for a period of 00 days or Shoment is to be placed in storage for a period of 00 days or Shoment is to be placed in storage for more than 90 days.       If RANSPORTATION CHARGES_MILLES (USA)         Willage Permanent Storage: The storage location will be at Storage in Transit:       Shoment is to be placed in storage for more than 90 days.       If Rate         Storage in Transit: Storage in Transit:       Bis       Cott       Rate       Other         Storage in Transit: Storage in Transit:       Bis       Cott       Rate       Other       Total Charges         Storage in Transit: Storage in Transit:       Bis       Cott       Cott       Rate       Other         Storage in Transit: Storage in Transit: Bis       Cott       Cott       Rate       Other       Total Charges         Storage in Transit: Bis       Cott       Rate       Other       Total Packing Charges       Other         Storage in Transit: Bis       Cott       Rate       Other       Total Packing Charges       Other         Storage in Transit: Bis       Cott       Rate       Other       Total Packing Charges       Other         Storage in transit: Bis       Cott       Rate	TRANSPORTATION CHARGE - 1/	× · · · · · · · · · · · · · · · · · · ·
Other       Other       Other         Storage In Transit:       Shipment is to be placed in storage for a period of 00 days or Shipment is to be placed in storage for a period of 00 days or Shipment is to be placed in storage for more than 90 days.       Millage         Create Intransit:       Shipment is to be placed in storage for a period of 00 days or Shipment is to be placed in storage for more than 90 days.       Millage         Storage In Transit:       Shipment is to be placed in storage for more than 90 days.       Millage         Storage In Transit:       Shipment is to be placed in storage for more than 90 days.       Millage         Storage In Transit:       Bb       Cvt         Addt Valuation S       at       Cvt         Storage In Transit:       Bb       Cvt         Storage In Transit:       Bb       Cvt         Storage In Transit:       Bb	HOURLY RATED MOVES: YO GERIKE	1
SIQRAGE       If shipment will be placed into storage, the customer must initial plants and plantts and plants and	Date Vans reisonner Start Arrive Bre	
SIQRAGE       If shipment will be placed into storage, the customer must initial plants and plantts and plants and	75/16 1 2 8:45 9:10 0	8 12:20 12:45 4.0 12:00 500 9
cptions selected.         Storage in Transit:		
cptions selected.         Storage in Transit:	STORAGE - If shipment will be placed into storage, the customer must initial	TRANSPORTATION CHARGES -
Storage in Transit:		
Shipment is to be placed in storage for a period 50 days or manent storage.       Illeage         Corse sight (lbs)       Illeage         The storage location will be at       Illeage         Shipment is to be placed in storage for more than 90 days.       Illeage         Signature of Customer       Interview of the storage in Perday.         Signature of Customer       Interview of the storage of the storage in Perday.         Signature of Customer       Interview of the storage of the		
less. Lunderstand that on the 91st day of storage the shipment becomes per- menent storage.       forces eight (lbs)         Permanent Storage:       The storage location will be at         The storage location will be at       Storage in Vehicle:         I certify that I have requested Storage in-Vehicle for a period of days at an agreed upon rate of S       per day.         Signature of Customer       Unit       Rate         Unit       Rate       Total Charges         Storage In Transit       Ibs       Net         Whee Handling       Ibs       Cut         Add Valuation \$       at       per unit         Total storage charges       \$       at       per unit         I cartify any one coupton.       Total storage charges       \$       Total Packing Charges         Of all Packing Charges       The value i declare must be at least \$\$:00 times the net weight of the lost on the net weight of the lost of admage dime, regardless of the actual value of the item.       The value i declare must be at least \$\$:00 times the net weight of the storage coupt on the bit of the shipment at       The value i declare must be at least \$\$:00 times the net weight of the lost on the shipment at       The value i declare must be at least \$\$:00 times the net weight of the storage and the shipment at       The value i declare must be at least \$\$:00 times the net weight of the storage and the shipment at       The value i declare must be at least \$\$:00 times the net weight of the storage and the sh	5	Mileage
manent storage:         Permanent Storage:         Storage In Vehicle:         I certify hat I have requested Storage in Vehicle for a period of drys at an agreed upon rate of S         Signature of Customer         Unit       Rate         Storage In Transit       Ibs         Ibs       Net         Whee Handling       Ibs         Add Valuation \$       at         at       per unit         Add Valuation \$       at         Add Valuation \$       at         Definition \$       per unit         Definition \$       at         Per unit       at </td <td></td> <td>Gross eight (lbs)</td>		Gross eight (lbs)
Permanent Storage       Storage location will be at	manent storage.	
Ine storage location will be all       Ine storage location will be all         Storage in-Vehicle:       Inertify that I have requested Storage-in-Vehicle for a period of days at an agreed upon rate of \$ per day.         Signature of Customer       Unit       Rate         Total Charges       Intertify that I have requested Storage-in-Vehicle for a period of days at an agreed upon rate of \$ per day.         Signature of Customer       Unit       Rate         Storage In Transit       Ibs       Over         Add I Valuation \$ at		D-4
Storage In V-Philde:       I certify that I have requested Storage in-Vehicle for a period of days at an agreed upon rate of Sper day.         Signature of Customer       Unit       Rate       Total         Storage In Transit       Ibs       Net       Mathematical Storage in-Vehicle for a period of days at an agreed upon rate of Sper day.         Signature of Customer       Unit       Rate       Total         More Handling       Ibs       Cust         Add'I Valuation \$		
I certify that I have requested Storage-in-Vehicle for a period of days at an agreed upon rate of \$per day.  Signature of Customer		
days at an agreed upon rate of \$per day.         Signature of Customer         Signature of Customer         Unit       Rate         Storage In Transit       Ibs         Most Handling       Ibs         Add'I Valuation \$stat       Cwt         Add'I Valuation \$stat       Cwt         Add'I Valuation \$stat       Cwt         Add'I Valuation \$stat       Cwt         Add I Valuation \$stat       Support the lem.         Age: Value Protection Irelease this shipment to avalue of 60 cents per onit         Replacement Cost Coverage with 5300 Deductible avich includes         a \$300 deductible paid by me: This option will cost \$		10tar Charges
Signature of Customer       Unit       Rate       Total         Storage in Transit       Ibs       Net       at       per unit         More Handling       Ibs       Cvt       at       per unit         Add'I Valuation \$       at       Cvt       at       per unit         Total storage charges       \$       at       per unit         Ito on yon e coupon.       Value Condection I release this shipment to a value of 60 cents per Unit       at       per unit         Value Cale Alues 2006ction I release this shipment.       Replacement Cost Coverage with 300 Deductible value of 60 cents per Unit       Total Packing Charges         OTHER CHARGES:       at       per unit       at       per unit         Replacement Cost Coverage with 300 Deductible value of 60 cents per Unit       at       per unit       at       per unit         dcatare must be alteast \$5.00 times the net weight of the shipment.       Replacement Cost Coverage with no. Deductible alt cost of at per unit       at       per unit       at       per unit         Ito al Value ton Charges       \$       Moving, PACKING, MATERIALS, STORAGE CHARGES:       Noving, PACKING, MATERIALS, STORAGE CHARGES:         Ito al Value ton Charges       \$       1000 ving Charges       123.2       Storage         Storage in he value in the bill of ladingexoceed th		
Unit       Rate       Total         Storage In Transit       Ibs       Net         Whse Handling       Ibs       Cvt         Add 'I Valuation \$       at       per unit         Cost SAND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         Mode Adue Protection I release this shipment to a value of 60 cents per unit       at       per unit         Beplacement Cost Coverage with S300 Deductible which includes       at       per unit         S = 300 deductible paid by me: This option will cost \$       The value 1 dedare must be at least \$5.00 times the net weight of the shipment.       at       per unit         Relacement Cost Coverage with no Deductible and thet hipments.       at       per unit       at       per unit         Total Valuation Charges       \$		
Storage In Transit       Ibs       Net         Whse Handling       Ibs       Cwt         Add I Valuation \$       at       per unit         Add I Valuation \$       at       cwt         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         at       per unit       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation): The customer must select       at       per unit         ILOSS AND DAMAGE PROTECTION (Valuation the last of the shipment to avalue of the shipment to so the envisit.       Total Other Charges         Indeclare tatal lump sum value for this shipment at spipent is moving under a shipment setimate dharges and will extend credif to at l		
Whee Handling       Ibs       Cwt         Add'I Valuation \$       at       Cwt         Add'I Valuation \$       at       Cwt         Total storage charges       \$       at       per unit         Indi Ni and yo ne ocupon.       Whase Kalles and the shipment to a value of 60 cents per dy' for the net weight of the lost of damaged tem, regardless of the actual per unit       at       per unit         get Mind per article, at no cost to me. This means I will be paid 60 cents per dy' for the lost of damaged tem, regardless of the actual value of the litem.       Total Packing Charges         OTHER CHARGES:       at       per unit         a \$300 deductible paid by me: This option will cost \$       The value of the litem.       at       per unit         Replacement Cost Coverage with 0 cost \$       The value of the shipment.       at       per unit         declare must be at least \$5.00 times the net weight of the shipment.       at       per unit         declare must be at least \$5.00 times the net weight of the shipment at \$       Total Other Charges         Total Valuation Charges       \$       Total Other Charges         Total Valuation Charges       \$       Total Other Charges         Inderstand this shipent is moving under a binding estimate. It means and will exident is noving under a binding estimate. It means and will exident is noving under a binding estimate. It means will exide and will exident is		·
Add'l Valuation \$       at       Cvt         Total storage charges       \$       at       per unit         LOSS AND DAMAGE PROTECTION (Valuation): The customer must select and II to only one coupon.       at       per unit         Value Protection I release this shipment to a value of 60 cents per poly of tor the net weight of the lost or damaged item, regardless of the actual value of the time.       Beplacement Cost Coverage with 3300 Deductible which includes at a cost of \$         a \$300 deductible paid by me: This option will cost \$       The value i declare must be at least \$5.00 times the net weight of the shipment.         Relacement Cost Coverage with 300 Deductible which includes at a cost of \$       The value i declare must be at least \$5.00 times the net weight of the shipment.         Relacement Cost Coverage with and Deductible at a cost of \$       The value i declare must be at least \$5.00 times the net weight of the shipment.         Relacement Cost Coverage with no Deductible at a cost of \$       The value i declare must be at least \$5.00 times the net weight of the shipment at \$         Inderstand this shipent is moving under a non-binding estimate. If the shipment is moving under a non-binding estimate. If the arge shown on the bill of lading exceed the charges on the nonbinding Stimate. If the arge with 10% of the estimate charges and will exceed the charges on the nonbinding Stimate. If the arge with 10% of the estimate of this shipment to mean will exceed the charges on the nonbinding Stimate. If the arge with 10% of the estimate of this shipment to mean will be added the arge when theast is shipment to mean will exceed the charges the carrier may a	Storage In Transit Ibs Net	atper unit
Total storage charges       \$	Whse Handling Ibs Cwt	atper unit
LOSS AND DAMAGE PROTECTION (Valuation): The customer must select and 11% only one coupon.       at       per unit         Addition only one coupon.       Total Packing Charges       OTHER CHARGES:         Degree of the item.       Replacement Cost Coverage with S300 Deductible which includes a \$300 deductible paid by me: This option will cost \$       The value 1         Replacement Cost Coverage with S300 Deductible which includes a \$300 deductible paid by me: This option will cost \$       The value 1         Replacement Cost Coverage with S300 Deductible which includes a \$300 deductible paid by me: This option will cost \$       The value 1         Replacement Cost Coverage with S300 Deductible which includes at the at the stipment.       at       per unit         Replacement Cost Coverage with S300 imes the net weight of the shipments.       at       per unit         Ideclare a total lump sum value for this shipment at \$		
LOSS AND DAMAGE PROTECTION Valuation, The customer must select and if if only one coupon.       Total Packing Charges         If the one tweight of the lost or damaged item, regardless of the actual value of the item.       Total Packing Charges         Wases Value Protection I release this shipment to a value of 60 cents per poly of or the net weight of the lost or damaged item, regardless of the actual value of the item.       Total Packing Charges         Replacement Cost Coverage with 3300 Deductible which includes a 300 deductible paid by me: This option will cost 5 The value I declare must be at least \$5.00 times the net weight of the shipment.       at	Add'I Valuation \$at Cwt	atper unit
and if the only one coupon.       Total Packing Charges		
Ibrail Packing Charges         Ibrail Packing Charg	Total storage charges \$	at per unit
pg1 Pund per article, at no cost to me. This means I will be paid 60 cents per pd with for the net weight of the lost or damaged item, regardless of the actual value of the item. <b>Replacement Cost Coverage with 3300 Deductible</b> which includes a \$300 deductible paid by me: This option will cost \$	Total storage charges       \$         LOSS AND DAMAGE PROTECTION (Valuation): The customer must select	at per unit at per unit
value of the item.       Replacement Cost Coverage with \$300 Deductible which includes         300 deductible paid by me: This option will cost 5       The value 1         declare must be at least \$5.00 times the net weight of the shipment.       at	Total storage charges       \$	at per unit at per unit
Replacement Cost Coverage with \$300 Deductible which includes         a \$300 deductible paid by me: This option will cost \$	Total storage charges       \$         LOSS AND DAMAGE PROTECTION (Valuation):       The customer must select and if the only one coupon.         Image: Comparison of the customer must select and if the only one coupon.       Image: Comparison of the customer must select and if the customer must select a	at     per unit        at     per unit       Total Packing Charges
a \$300 deductible paid by me: This option will cost \$	Total storage charges       \$         LOSS AND DAMAGE PROTECTION (Valuation): The customer must select and if the only one coupon.       The customer must select be added and the only one coupon.         Value Protection       I release this shipment to a value of 60 cents per pound per article, at no cost to me. This means I will be paid 60 cents per pound for the net weight of the lost or damaged item, regardless of the actual	at     per unit        at     per unit       Total Packing Charges
Relacement Cost Coverage with no Deductible_at a cost of \$         Image: Second Seco	Total storage charges       \$         LOSS AND DAMAGE PROTECTION (Valuation):       The customer must select and if if a only one coupon.         Image: Value Protection       I release this shipment to a value of 60 cents per point of the lost or damaged item, regardless of the actual value of the item.	
\$	Total storage charges       \$         LOSS AND DAMAGE PROTECTION (Valuation):       The customer must select and i/i if a only one coupon.         VBasic Value Protection       I release this shipment to a value of 60 cents per pay d for the net weight of the lost or me. This means I will be paid 60 cents per pay d for the net weight of the lost or damaged item, regardless of the actual value of the item.         Replacement Cost Coverage with \$300 Deductible       which includes	
of the shipments.       at	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
Ideclare a total lump sum value for this shipment at       \$	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
Total Valuation Charges       \$	Total storage charges       \$	at    per unit      at    per unit      Total Packing Charges
ESTIMATES: Customer must initial one option.       I understand this shipent is moving under a binding estimate and that the required to pay the amount shown on the estimate.       MOVING, PACKING, MATERIALS, STORAGE CHARGES:         If the required to pay the amount shown on the estimate.       If the carrier must release the charges on the nonbinding estimate given me by the carrier must release the shipment to me upon payment of no more that 110% of the estimated charges and will extend credit for at leat 30 days in which I must pay the remainder due. In no case will I be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.)       Moving Charges         Customer Release:       I have read and inderstand this contract, and release my household goods to the torms and conditions of this contract.       Moving Charges         Signature of Customer       Date       Customer acknowledges carrier delivered grounder:         Signature of Carrier Representative       Date       Added to the conditions of this contract.	Total storage charges       \$	at    per unit      at    per unit      Total Packing Charges
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It ing Charges shown on the bill of lading exceed the charges on the nonbinding estimate given me by the carrier, the carrier must release the shipment to me upon payment of no more that 110% of the estimated charges and will extend credit for at leat 30 days in which I must pay the remainder due. In no case will I be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.)       Storage         Customer Release:       I be required to the carrier store and and the estimated, this contract, and release my household goods to the carrier store.       Total Amount Paid Balance Due         Signature of Customer       Date       Customer acknowledges carrier delivered goods:         Signature of Carrier Representative       Date       Customer	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
It ing Charges shown on the bill of lading exceed the charges on the nonbinding estimate given me by the carrier, the carrier must release the shipment to me upon payment of no more that 110% of the estimated charges and will extend credit for at leat 30 days in which I must pay the remainder due. In no case will I be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.)       Storage         Customer Release:       I be required to the carrier store and and the estimated, this contract, and release my household goods to the carrier store.       Total Amount Paid Balance Due         Signature of Customer       Date       Customer acknowledges carrier delivered goods:         Signature of Carrier Representative       Date       Customer	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
It ing Charges shown on the bill of lading exceed the charges on the nonbinding estimate given me by the carrier, the carrier must release the shipment to me upon payment of no more that 110% of the estimated charges and will extend credit for at leat 30 days in which I must pay the remainder due. In no case will I be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.)       Storage         Customer Release:       I be required to the carrier store and and the estimated, this contract, and release my household goods to the carrier store.       Total Amount Paid Balance Due         Signature of Customer       Date       Customer acknowledges carrier delivered goods:         Signature of Carrier Representative       Date       Customer	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
upon payment of no more that 110% of the estimated charges and will extend credit for at leat 30 days in which I must pay the remainder due. In no case will I be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.)       Packing Materials         Customer Release: I have read and understand this contract, and release my household g bots to the carrier to the torms and conditions of this contract.       Total Amount Paid         Balance Due       Signature of Customer       Customer acknowledges carrier delivered groupe:         Signature of Customer       Date       Customer acknowledges carrier delivered groupe:	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
Credit for at leat 30 days in which I must pay the remainder due. In no case will I be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.) Customer Release: I have read and inderstand this contract, and release my household g 20ds to the carrier subject to the torms and conditions of this contract. Signature of Customer Signature of Carrier Representative Date	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
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for extending credit, such as interest or late payment fees.) Customer Release: I have read and inderstand this contract, and release my household g Odds to the carrier stollec, to the torms and conditions of this contract. Signature of Customer Signature of Carrier Representative Date Date	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
Customer Release: I have read and inderstand this contract, and release my household goods to the corner and conditions of this contract.  Signature of Customer  Signature of Carrier Representative  Date  Date  Balance Due  H 500 59  H 500 59  Customer acknowledges carrier delivered goods:  Customer acknowledges carr	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
household goods to the carrier delivered conditions of this contract. Signature of Customer Signature of Carrier Representative Date Date Date	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
Signature of Carrier Representative Date Date Signature of COstomer	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
Signature of Carrier Representative Date Date Signature of COstomer	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
Signature of Carrier Representative Date Date Signature of COstomer	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges
	Total storage charges       \$	at       per unit         at
	Total storage charges       \$	at       per unit         at
Page 95	Total storage charges       \$	at       per unit         at       per unit         Total Packing Charges

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Customer: This bill of lading store, and/or perform servi explanation of anything tha to conditions on the back of	ces shown. Befo at is not clear or i	re you sign this is different from	document it is	importa	nt that	you first read t	the docun	nents, <u>inclu</u>	ding the	back. and that	you ask for an
Origin Address	E. Johnson	C Mati	lesson at	2274	Dest	tination Addres	is	N.	125	th st	
Customer James				,		Seath	0 -	. 98	3133		
Phone	Ce										
 Email						•	·	·			
Address of Additional Stop				_							
Billing Address			5	_	Ound						
							int	u -	547.	20	
TRANSPORTATION CHA				0	1						
HOURLY RATED MOVES			VEN-								
Date Vans	Persónnel	Start	Arrive	Brea	ks	Depart	End		al Hrs.	Rate	Clarges
7/22/16 1	2	8:45	9:47	L		10:45	1:00	<u> </u>	25	125. per	531.2
										í í	
STORAGE - If shipment v	vill be placed into	o storage, the c	ustomer must i	initial		NSPORTATION		SES -			
options selected.					MILE	AGE RATED I	MOVES:				
Storage in Transit:	te he pleased in	ataraaa far a a	ariad of 00 da		Milea	de					
less. I understand that on	to be placed in the 91st day of s					s eight (Ibs)		1			12
manent storage.	,	5 1				Weight					
Permanent Storage:	location will be a	.+			Rate	-					
	to be placed in s		than 90 days.		Othe	r					
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days at an a	greed upon rate	01.⊅	_per day.		PACI	KING Material	s, Additio	onal Servic	es, Des	cribe:	
Signature of Customer					# of l	Jnits			•		
	Unit	Rate	Total							per unit	
Storage In Transit	lbs		et								
Whse Handling	lbs		wt								
Add'I Valuation \$	at	C								per unit	
Total storage charges			\$		-					per unit	
LOSS AND DAMAGE PR		luation); The cu	ustomer must s	select	-			at		per unit	
and initial only one coupo		this chinmont to	a value of 60	conte	Total	Packing Cha	rges			_	
per pound per article, at n										A	
pound for the net weight of	of the lost or dam	aged item, rega	ardless of the a	actual	ОТН	ER CHARGES	:				
value of the item. Replacement Co	st Coverage wit	th \$300 Deduct	tible which incl	ludes						per unit	
a \$300 deductible paid by	me: This option	will cost \$	The va							per unit	
declare must be at least \$										per unit	
<u>Relacement_Co</u> \$ The value I										per unit	
of the shipments.					-			at		per unit	
I declare a total lump sum	value for this sh	nipment at \$_			Total	Other Charge	es				
Total Valuation Charges		\$									
ESTIMATES: Customer		e option.	and the second se		MON	ING. PACKIN	G MATE	RIALS ST	ORAGE	CHARGES	1.25
l understand this	shipent is movin	g under a bindir		d that				and the second second	Participant and and a second second	and the second s	25
I will be required to pay the second this				ate If	Tran	sportation Ch	arges	Chech	サレ	5.40 - 3	331.20
the charges shown on the	bill of lading exc	eed the charge	s on the nonbi	nding	Stora	age			200	ac Lus	L.
estimate given me by the upon payment of no more					Valua	ation	í.				1
credit for at leat 30 days in	which I must pay	y the remainder	due. In no cas	se will	Pack	ing Materials				/	1.
I be required to pay more (The 125% does not include						Movi <b>n</b> g Char	-	/	4		
for extending credit, such	as interest or la	te payment fees	s.)			Amount Paid			# =	21 22	
Customer Release: I have household goods to the car					Bala	nce Due			- 2	21.20	
nousenoid goods to the cal				111201.	=			1	1		
X		<u></u>	22/16	_	Curr	tomer acknow	ladaca -	arriarAal			
Signatilize of C	Istomer	1	Date		Cust	Unier acknow	neudes C	amewaell	vereu go		1.
**		01	22/1	o	.1					1/22	16
Signature of Carrier	Representative_	1000	Data		-	Signatur	e øf Custo	omer H	Pa	ge 96 Dat	e /
		a residence of	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.								

# Appendix T (continued)

# All Star Transfer, Laron Williams, Inc. - HG11846

24111 Highway 99, Suite 303, Edmonds, Washington 98026 (425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984 www.allstartransfer.com • Email: Customerservice@allstartransfer.com

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Customer: This	s bill of lading e	stablishes a co				d goods carrier. It conf	acting rms instructions and authorized	es the carrier to me	ove, pack,
store, and/or p	erform service:	s shown. Before	e you sign this	document it is	importa	ant that you first read th	ne documents, including the b	ack. and that you	ask for an
	n the back of t	his form. / A	9			ion received from the	arrier or carrier's represental	ives i his contract	is subject
Origin Address	Dec	idental Ave	Stea the	WG 7814	041	Destination Address			
Customer		AFi					c, m. 98109.		
	72	Cell					(if different)		
						,			
Address of Ad	ditional Stops	СX.				Other			
							(	1	
Dining, idul obe	_			Le.		-	R.1921	Ke	
	TATION CHAR	GE -				TRISU	m, cr	¥.	
HOURLY RA	TED MOVES: Vans	Personnel	Start		Dro	aks Depart	End   Total Hrs.	Rate	Charges Car
1		2	1-4C	Arrive 9 B			End Total Hrs. 7:00 10,25		1212
126116	1	\$	_ <u>D=1</u>	1.20	1 14	min 6:30	1,00 10,00	125 per 1	1300
TODACE	f a hinne and will	h a placed into			in Mal	TRANSPORTATION			281.1
options select		be placed into	storage, the cl	ustomer must	Initial	TRANSPORTATION			
Storage in Tr	ansit:								
	Shipment is to	be placed in s				Mileage			
less. I unders manent storage		e 91st day of sto	orage the shipr	ment becomes	s per-	<b>Gr</b> oss eight (lbs)			
Permanent S						Tare Weight Rate			
		cation will be at be placed in sto		than 00 days		Other			
\$torage In-Ve			orage for more	andri 50 uays.	•	Total Charges			
		ave requested S	-		od of				
1 <u>-</u>	days.at an agro	eed upon rate o	λφ	_per day.		PACKING Material	s, Additional Services, Desc	ribe:	
Signature of (			2			# of Units	5 5	- r	50
Ctorono In Tr	ransit		Rate	Total		12 1	. <u>)</u> at <u>3</u>	_ per unit	d
Whse Handli		Ibs Ibs	Ne	and the second s		17 7	1 55 at 7	_ per unit	00
Add'l Valuati		ibs at	Ci		-	-+	DIC Bat M	_ per unit	421
Total storage		u		\$	-	Paper	Facts Car He	per unit	3,2
		TECTION (Valu	ation): The cu		coloct		APIS 3 atri	per unit 10	1
a minitial only	y one coupon.					//		- 11 - 1	par
		tion I release the transformed set to the tent of tent				Total Packing Cha	ges Paper 2	5105 f	5.0
		he lost or dama				OTHER CHARGES	. 1 7	ital F	acture
value of the it		Coverage with	\$200 Doduct	ible which incl	ludos		at	_ per unit	1/200
		e: This option v					at	per u nit	TZ.
		00 times the ne			at of		at		the I
<u></u> <u>Rela</u>		t Coverage w eclare must be					at	per unit	10-
of the shipme					Ū		at	per unit	
I declare a to	otal lump sum	value for this sh	ipment at \$			Total Other Charge	S	· · · · ·	
Total Valuati	ion Charges		\$						
		ust initial one		a optimate on	d that	MOVING, PACKING	, MATERIALS, STORAGE C	HARGES:	- 1
		ipent is moving amount shown			uınaı	Tropoportation Ch	1700		
I unde	erstand this sh	ipent is moving	under a non-	binding estimation		Transportation Cha Storage		10	50
estimate give	n me by the ca	rrier, the carrier	r must release	the shipment t	to me	Valuation	0	21	1281.2
		at 110% of the hich I must pay				Packing Materials	10	7 - 40	12.01
be required	to pay more th	nan 125% of th	e estimate, plu	us any supplei	ment.	Total Moving Char	yes La	H?	
for extending	credit, such as	any finance-rela s interest or late	e payment fees	5.)		Total Amount Paid			50
		ead and unders				Balance Due	/	Sag	-75
					audol.		=	11	197
			1	100/16		Customer acknow	edges carrier delivered go	ods:	(()
( )ST	gnature of Cust	iomer						741.	
Signatu	re of Carrier Re	epresentative		Date	5		e or customer Page	07 Date	

Nº 1981

<u>Customer:</u> This bill of lading establishes a contract between you and the househol store, and/or perform services shown. Before you sign this document <i>it is importa</i> explanation of anything that is not clear or is different from any previous informat to conditions on the back of this form.	d goods carrier. It confirms instructions and authorizes the carrier to move, pack, ant that you first read the documents, <u>including the back</u> , and that you ask for an ion received from the carrier or carrier's representatives This contract is subject
Origin Address Club. Dr.	Destination Address TUBLIC Gorag 78/09
Customer 7404 # D-302	FAIRUIEW AVE.N. COO9
Phone Celt	Name of Consignee (if different)
	Phone
Address of Additional Stops	Other
Billing Address	
TRANSPORTATION CHARGE - 7	
HOURLY RATED MOVES: VO & TEKSTAN	*
	aks Depart End Total Hrs. Rate Charges
7/29/10 2. 9:00	12:30 3.5 125 437.50
STORAGE - If shipment will be placed into storage, the customer must initial	TRANSPORTATION CHARGES -
options selected.	MILEAGE RATED MOVES:
Storage in Transit:	
Shipment is to be placed in storage for a period of 90 days or	Mileage
less. I understand that on the 91st day of storage the shipment becomes per- manent storage.	Gross eight (lbs)
Permanent Storage:	Tare Weight
The storage location will be at	Rate
Shipment is to be placed in storage for more than 90 days.	Other
Storage In-Vehicle: I certify that I have requested Storage-in-Vehicle for a period of	Total Charges
days at an agreed upon rate of \$ per day.	DACKING Materials, Additional Services, Describes
	PACKING Materials, Additional Services, Describe: # of Units
Signature of Customer Unit Rate Total	
	at per unit
-	at per unit
Whee Handling lbs Cwt	at per unit
Add'I Valuation \$ at Cwt	at per unit
Total storage charges \$	at per unit at per unit
LOSS AND DAMAGE PROTECTION (Valuation): The customer must select	at per unit
and initial only one coupon. Basic Value Protection I release this shipment to a value of 60 cents	Total Packing Charges
per port not per article, at no cost to me. This means I will be paid 60 cents per	· · · · · · · · · · · · · · · · · · ·
pound for the net weight of the lost or damaged item, regardless of the actual	OTHER CHARGES:
value of the item. <u>Replacement Cost Coverage with \$300 Deductible</u> which includes	at per unit
a \$300 deductible paid by me: This option will cost \$ The value	at per unit
declare must be at least \$5.00 times the net weight of the shipment.	at per unit
Relacement Cost Coverage with no Deductible at a cost of	at per unit
of the shipments.	at per unit
I declare a total lump sum value for this shipment at \$	Total Other Charges
Total Valuation Charges 5	MOVING, PACKING, MATERIALS, STORAGE CHARGES:
1 Sind this shipent is moving under a binding estimate and that	
Kwill the equired to pay the amount shown on the estimate.	Transportation Charges
understand this shipent is moving under a non-binding estimate. If the charges shown on the bill of lading exceed the charges on the nonbinding	Storage
estimate given me by the carrier, the carrier must release the shipment to me	Valuation
upon payment of no more that 110% of the estimated charges and will extend credit for at leat 30 days in which I must pay the remainder due. In no case will	Packing Materials
I be required to pay more than 125% of the estimate, plus any supplement.	Total Moving Charges
(The 125% does not include any finance-related charges the carrier may assess for extending credit, such as interest or late payment fees.)	Total Amount Paid
Customer Release: I have read and understand this contract, and release my	Balance Due
household goods to the carrier subject of the terms and conditions of this contract.	
- loa	
Signature of Customer	Customer acknowledges carrier-delivered goods:
07 29 16	- 69
Signature of Carrier Representative	Signature of Customer
บายาสเขาง งา ชุลากอา กงยายออกเลเพช	Page 98

Nº

1983

<u>Customer:</u> This bill of lading store, and/or perform servi explanation of anything that to conditions on the back of	ces shown. Befor at is not clear onis	ntract betwee e you sign this different from	s document <i>it i</i> any previous	household is importar informatio	Igoods	carrier. It confi ou first read th	irmsinstru he docum	ents, including	the back, and that	t you ask for an
Origin Address		BUT. U		201	Desti	nation Address			58 mp	1 1.
Customer Dinn			JULI						9802	
Phone			Jack	t					1802	
						-				
	·			_						
Address of Additional Stop					Other					
Billing Address										
										i
TRANSPORTATION CHA		FF	160		-2					
Date , Vans	Personnel	Start_	Arrive	Brea	ks	Depart	End	Total Hr		Charges
8/1/10 1	2.	1:00	115	Ø		2145	3:0	0 2	12500	250
777	20					ľ				
STORAGE - If shipment v	vill be placed into	storage, the o	ustomer must	t initial	TRAN	SPORTATION	CHARGE	ES -		
options selected.	·	*				GE RATED M				
Storage in Transit:										
	to be placed in s				Mileag				- ×	
less. I understand that on manent storage.	ine sist day of st	orage the ship	ment become	I	Gross Tare V	eight (lbs) leight				
Permanent Storage:					Rate	veignt	_			
	location will be at				Other					
Shipment is Storage In-Vehicle:	to be placed in st	orage for mor	e than 90 days	<sup>3.</sup>		Charges				
	have requested	Storage-in-Vel	hicle for a peri		10101	Jilliges	-			·
	greed upon rate of				PACK	NG Materials	Additio	nal Services, I	Describe:	
Signature of Customor					# of U		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Signature of Customer	Unit	Rate	Total	-				at	per unit	
Storage In Transit			let					at		
Whse Handling	lbs		wt							
Add'I Valuation \$	at		wt						per unit _	
Total storage charges			\$						per unit	
		untion). The e							per unit _	
LOSS AND DAMAGE PR and initial only one coupo		<u>uation):</u> The c	ustomer must				125			
Basic Value Prot	ection I release t				Total	Packing Char	ges		±/	
per pound per article, at n pound for the net weight o										
value of the item.		igeu item, reg		actual		R CHARGES:		-4		
Replacement Co									per unit	
a \$300 deductible paid by declare must be at least \$				value I					per unit _ per unit _	
Relacement Co				ost of					per unit _	
	declare must be	at least \$5.00	times the net v	weight					per unit _	
of the shipments.					_					
I declare a total lump sum	value for this shi	ipment at \$			Total	Other Charges	s			
Total Valuation Charges		\$								
ESTIMATES: Customer			na optimato o	ad that	MOVI	NG, PACKING	<u>, Mater</u>	IALS, STORA	GE CHARGES:	
I understand this					-			Marke	# 940	20
A understand this	shipent is moving	g under a non	-binding estim	iale. II	Storage	portation Cha	rges _	Crein		
the charges shown on the estimate given me by the					Valuat		-	1		
upon payment of no more	that 110% of the	estimated cha	irges and will e	extend		ng Materials	-	6		
credit for at leat 30 days in I be required to pay more						Moving Charg	-	!/		
(The 125% does not includ	le any finance-rela	ited charges th	e carrier may a			Amount Paid	-	11		
for extending credit, such Customer Release: I have	read and unders	tand this cont	ract. and relea			ce Due	-	P	7500	
household goods to the car										$ \rightarrow =$
		<	5/1/14					/	/	
Signature of Cu	uštomer		Date		Custo	mer acknowl	edges ca	arriel delivere	goods:	
		in	a ].						SIL	14
Signature-of Carrier	Representative		Date	b	-	Signature	of Custon	ner	7 Date	
	ropresentative		Date						Page 99	

# Appendix T (continued)

# All Star Transfer, Laron Williams, Inc. - HG11846 24111 Highway 99, Suite 303, Edmonds, Washington 98026

(425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984 www.allstartransfer.com • Email: Customerservice@allstartransfer.com

1987

Nº

<u>Customer:</u> This bill of lading store, and/or perform servi explanation of anything that to conditions on the back of	ices shown. Befo at is not clear or i	re you sign this	s document it i	is important that information rec	you first read	the documents	s, <u>including the</u>	back, and that	it you ask for an
Origin Address	LESLIC	Lo.			tination Addre	ss	NE.	170	th st.
Custome CHACLE			FOI			٤	MA	90	155-
Phone		<b>/</b>				ee (if different)			
Email									
Address of Additional Stop					er				
Billing Address				_			/		
TRANSPORTATION OU							w/cc,	1014.70	
TRANSPORTATION CHA	S:	FRIKEd	TRIS				7	150 00	
Date / Vans	Personnel	Start	Allive	Breaks	De part	End	Total Hrs.	Rate	Charges
8/2/16 1	2	7:30	9:45			1:30	(o.D	1650	1990°
STORAGE - If shipment	will be placed into	storage, the c	ustomer must			N CHARGES	:		
options selected.		6		MILE	AGE RATED	MOVES:			
Storage in Transit:				ave or Milea					10 C 10
Shipment is Jless. I understand that on	to be placed in the 91st day of s				s eight (Ibs)				
manent storage.	110 3131 day 013	storage the ship			Weight				
Permanent Storage:				Rate			_		
I The storage									
Storage In-Vehicle:	to be placed in s	lorage for mon	e man 90 days	5.	Charges				
I certify that I					3				
l days at an a	igreed upon rate	of \$	_per day.	PAC	KING Material	ls, Additional	Services. Des	cribe:	
Signature of Customer _				# of		,			
	Unit	Rate	Total				at	per unit	
Storage In Transit	lbs	N	et				at		
Whse Handling	lbs		wt				at		
Add'l Valuation \$	at		wt				at		
Total storage charges			\$	Date:			at	per unit	
LOSS AND DAMAGE PR		uation): The e							
and initial only one coupo	n. tection I release	this shipment to	o a value of 60	cents Tota	Packing Cha	arges			
pound for the net weight of						S:			
value of the item.		the 6200 De due	All In which in a	-ludes     -			at	per unit	21
Replacement Co	me: This option	will cost \$	The voice .			ŵ.			
declare must be at least \$	\$5.00 times the n	et weight of the	e shipment.						
	ost Coverage v			ostof			at	per unit	×
of the shipments.	I declare must be	e al least \$5.00	umes the net v				at	per unit	
I declare a total lump sur	n value for this st	nioment at \$		Tota	Other Charg	100			
Total Valuation Charges		\$			Other Onary	63			
ESTIMATES: Customer		ontion					0.0700405		
I will be required to pay the inderstand this the charges shown on the estimate given me by the upon payment of no more	shipent is moving the amount show shipent is movin e bill of lading exc carrier, the carrie	g under a bindir n on the estimang under a non ceed the charge er must release	ate. binding estimes on the nonb the shipment	nd that Transition		IG. MATERI <u>AL</u> harges _ <u>/</u>		\$150	) <u>ee</u>
credit for at leat 30 days in	which I must pay	y the remainde	r due. In no ca	se will Pack	ing Materials			- 5	
I be required to pay more (The 125% does not include				229220	Moving Cha			1990	22
for extending credit, such	as interest or lat	e payment fee	s.)	liota	Amount Paid	d			
Customer Release: 1 have house hold goods to the call					nce Due			1140	). 🚈
	WEI SUUIECI IO INE	IEIIIIS AND CONC							
			Dete	C110	omer ackney	viedaes carrie	r delivered au	ods:	
nature of C	ustomer		Date	us	United automotion	In the second second		: 7.21 79	
2 4		0)	1221	¥_				3-23	16
/e of Carrier	Representative		Date		SØ natur	re of Customer		- Da	te -
					57. 1		1	Page 100	

Nº 1989

<u>Customer</u> : This bill of lading establishes a contract between you and the househol store, and/or perform services shown. Before you sign this document <i>it is importa</i> explanation of anything that is not clear provide the back of this form.	d goods carrier. It confirms instructions and authorizes the carrier to move, pack, ant that you first read the documents, including the back, and that you ask for an
Origin Address 14th Dr. Se Mill Credy, was 98012	Destination Address 3rd Dr. Se.
Customer Paula	mill creek, wy. 48012
PhoneCell	Name of Consignee (if different)
Email	Phone
Address of Additional Stops	Other
Billing Address	
TRANSPORTATION CHARGE - D & TRIS	
HOURLY RATED MOVES: D. d. T.R.IS	
Date vans Person nei Start Arrive Brea	
8/23/16 1 2 1:30	4:30 3.0 125: per 375ª
STORAGE - If shipment will be placed into storage, the customer must initial	TRANSPORTATION CHARGES -
options selected.	MILEAGE RATED MOVES:
Storage in Transit:	
Shipment is to be placed in storage for a period of 90 days or	Mileage
less. I understand that on the 91st day of storage the shipment becomes per- manent storage.	Gross eight (lbs)
Permanent Storage:	Tare Weight
The storage location will be at	Rate
Shipment is to be placed in storage for more than 90 days. Storage in-Vehicle:	
I certify that I have requested Storage-in-Vehicle for a period of	Total Charges
days at an agreed upon rate of \$ per day.	PACKING Materials, Additional Services, Describe:
	# of Units
Signature of Customer	at per unit
Storage In TransitIbsNet	atper unit
Whise HandlingibsCwt	1
	atper unit
	at per unit
Total storage charges \$	at
LOSS AND DAMAGE PROTECTION (Valuation): The customer must select a prinitial only one coupon.	
Basic Value Protection I release this shipment to a value of 60 cents	Total Packing Charges
I pound per article, at no cost to me. This means I will be paid 60 cents per	
pound for the net weight of the lost or damaged item, regardless of the actual value of the item.	DTHER CHARGES:
Replacement Cost Coverage with \$300 Deductible which includes	atper unit
a \$300 deductible paid by me: This option will cost \$ The value I	atper unit
declare must be at least \$5.00 times the net weight of the shipment Relacement Cost Coverage with no Deductible at a cost of	atper unit
The value I declare must be at least \$5.00 times the net weight	atper unit
of the shipments.	atper unit
declare a total lump sum value for this shipment at \$	Total Other Charges
Total Valuation Charges \$	
ESTIMATES: Customer must initial one option.	MOVING, PACKING, MATERIALS, STORAGE CHARGES;
I understand this shipent is moving under a binding estimate and that	a 11 Hz 2020
understand this shipent is moving under a non-binding estimate. If	Transportation Charges _ Chech # 2930
Thecharges shown on the bill of lading exceed the charges on the nonbinding	Storage
estimate given me by the carrier, the carrier must release the shipment to me upon payment of no more that 110% of the estimated charges and will extend	Valuation
credit for at leat 30 days in which I must pay the remainder due. In no case will	Packing Materials
be required to pay more than 125% of the estimate, plus any supplement. (The 125% does not include any finance-related charges the carrier may assess	Total Moving Charges
for extendin gerecht such as inter est or late payment fees.)	Total Amount Paid
Customer, Pelease:) have read and understand this contract, and release my	Balance Due
hou state the second state of the terms and conditions of this contract.	
Date	Customer acknowledges carrier delivered goods
08/22/16	
Signative of Carrier Representative	Signature of Customer
	Page 101

Uniform Household Goods Bill of Lading

 Customer: This bill of lading establishes a contract between you and the household goods carrier. It confirms instructions and authorizes the carrier to move, pack, store, and/or perform services shown. Before you sign this document it is important that you first read the documents, including the back. and that you ask for an explanation of anything that is not clear or is different from any previous information received from the carrier or carrier's representatives This contract is subject to conditions on the back of this form.

 Origin Address
 80<sup>th</sup> Ays. W. #D.

 Destination Address
 143<sup>Lo</sup> St. Sk1<sup>#</sup>S

 QustomeCHER (
 98087

Origin Address	805	AVE. W	. FD.		nation Address	-			. Ski
Custome CHERI	1				YNN, 4	<u>ur .</u>	980	87	
Phone	Cel	Ι_		Nam	e of Consignee	e (if different)			
Email				Phor	e				
Address of Additional St	tops			Othe	r			4	
Billing Address									
<b>.</b>									
TRANSPORTATION C HOURLY RATED MOV	HARGE -	dit s	teven						-
Date / Vans	s Personnel	Start	Arrive	Breaks	Depart	End	Total Hrs.	Rate	Charges
8/20/16	1 2:		FL	AT					375
1.									
STORAGE - If shipmen	t will be placed into	storage, the c	ustomer must ir	nitial TRAN	SPORTATION	CHARGES	•		
options selected.				MILE	AGE RATED N	IOVES:			
Storage in Transit:				Milea		3			
less. I understand that of	is to be placed in s				s eight (lbs)				
manent storage.		orage the omp			Veight				
Permanent Storage:				Rate	J				
The storag	is to be placed in st			- Other					
Storage In-Vehicle:				Total	Charges				
I certify that	at I have requested	Storage-in-Veh	icle for a period	d of					
days at an	agreed upon rate o	or \$	_per day.	PACH	ING Materials	s, Additional	Services, Desc	ribe:	
Signature of Customer				# of L					
		Rate	Total				at		
Storage In Transit			et						
Whse Handling			wt						
Add'I Valuation \$		C	wt						
Total storage charges			\$				at at		
LOSS AND DAMAGE		uation); The cu	istomer must se	elect			at		
and initial only one cou		his shinment to	a value of 60 o	ents Total	Packing Char	rges		_	
per pound per article, at	t no cost to me. This	s means I will b	e paid 60 cents	s per 🛛 💳	-				
pound for the net weigh value of the item.	t of the lost or dama	aged item, rega	ardless of the ad	ctual OTHE	R CHARGES				
	Cost Coverage wit	h <u>\$300 Deduct</u>	tible_which inclu	udes					
a \$300 deductible paid									
declare must be at leas	Cost Coverage w	-	•	et of					
	le I declare must be						at		
of the shipments.			a station and a state						
I declare a total lump s	sum value for this sh	nipment at \$	i intestiocarii iz	Total	Other Charge	es Ch	eds # :	3238 -	
Total Valuation Charg		\$		_					_
ESTIMATES: Custome			a antimata and	MOV	ING, PACKING	G. MATERIAL	LS, STORAGE	CHARGES	
I will be required to pay					n antation. Cha	J.	275		
I understand thi	is shipent is moving	g under a non-	binding estimat		portation Cha	arges	211		
the charges shown on the stimate given me by the					•	- 1	ACIA		
upon payment of no mo	ore that 110% of the	estimated char	rges and will ex	tend	ng Materials		(J)C		
credit for at leat 30 days I be required to pay mo	ore than 125% of th	e estimate, plu	us any supplem	nent. Total	Moving Charg	des 🗸	10ml	<u> </u>	
(The 125% does not incl for extending credit, su				2292	Amount Paid		* Z/		
Customer, Release: I ha	ave read and unders	stand this contr	act, and release	e my Balar	ce Due	Ø	775		
household goods to the c	a prier subject to the	terms and condi	tions of this cont	tract.		4	~ ~ ~		
1		8	126/11.		Mhy asless	.	er delivered and	a das	
- Signature of	Customer	-	Date		THE ACKTOW		an openivered to be	15	)
-		6	15.6/	6				8/	26/11:
1			1001		6°	101.1	210	1	-114

Signature of Carrier Representative

Date

Date Page 102

Signature of Customer

Nº

1991

# Appendix T (continued) All Star Transfer, Laron Williams, Inc. - HG11846 24111 Highway 99, Suite 303, Edmonds, Washington 98026

(425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984 www.allstartransfer.com • Email: Customerservice@allstartransfer.com

Nº

1998 4

<u>Customer:</u> This bill of lading establishes a contract between you and the household store, and/or perform services shown. Before you sign this document <i>it is importa</i> explanation of anything that is not clear or "sdifferent from an upevious informati to conditions on the back of this form."	d goods carrier. It confirms instructions and authorizes the carrier to move, pack, ant that you first read the documents, including the back, and that you ask for an						
	Destination Address Kirkins Circa						
	KIRK. WA. 98033						
Customer							
	Name of Consignee (if different)						
Email	Phone						
	Other						
Billing Address Sch Wh 98/09							
-							
HOURLY RATED MOVES: 30 & ED	2						
Date / Vans Personnel Start Arrive Brea	aks Depart End Total Hrs. Rate Charges						
9/16/16 1 2 9:00	1:15 4.25 12500 531.23						
STORAGE = If shipment will be placed into storage, the customer must initial	TRANSPORTATION CHARGES -						
options selected.	MILEAGE RATED MOVES:						
Storage in Transit:							
Shipment is to be placed in storage for a period of 90 days or	Mileage						
less. I understand that on the 91st day of storage the shipment becomes per-	Gross eight (lbs)						
manent storage. Permanent Storage:	Tare Weight						
The storage location will be at	Rate						
Shipment is to be placed in storage for more than 90 days.	Other						
Storage In-Vehicle: l certify that I have requested Storage-in-Vehicle for a period of	Total Charges						
days at an agreed upon rate of \$per day.	PACKING Materials, Additional Services, Describe:						
Cranchure of Quartering	# of Units						
Signature of Customer	atper unit						
Storage In TransitIbs Net	atper unit						
Whee Handling         Ibs         Cwt	at						
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LOSS AND DAMAGE PROTECTION (Valuation): The customer must select	at per unit						
and the customer must select							
Basic Value Protection I release this shipment to a value of 60 cents	Total Packing Charges						
per found per article, at no cost to me. This means I will be paid 60 cents per pound for the net weight of the lost or damaged item, regardless of the actual	DTHER CHARGES: (1-4-44)						
y alle of the item.	other charges: Che ch # 4290						
Replacement Cost Coverage with \$300 Deductible which includes	atper unit						
a \$300 deductible paid by me: This option will cost \$ The value   declare must be at least \$5.00 times the net weight of the shipment.	at per unit						
<u>Relacement Cost Coverage with no Deductible at a cost of</u>	at per unit						
The value I declare must be at least \$5.00 times the net weight	atper unit						
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declare a total lump sum value for this shipment at \$	Total Other Charges						
Total Valuation Charges \$							
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will be required to pay the amount shown on the estimate.	Transactorian Charges and T DAV 1 DUP(V)						
I understand this shipent is moving under a non-binding estimate. If	Transportation Charges <u>SPIT</u> PAY ON CHECK						
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p propayment of no more that 110% of the estimated charges and will extend	Packing Materials						
Sedit for at leat 30 days in which I must pay the remainder due. In no case will be required to pay more than 125% of the estimate, plus any supplement.	Total Moving Charges						
(The 125% does not include any finance-related charges the carrier may assess	Total Amount Paid						
for extending credit, such as interest or lat e payment fees.) Customer Release: I have read and understand the contract, and release my	Balance Due						
household goods to the carrier subject to the ter my and conditions of this contract.							
Signature/of/Customer / Date	Customer acknowledges carrier delivered goods:						
07/16/16	the second s						
Signature of Carrier Representative	Page 103 Date						
	Page 103 Date						

# Appendix T (continued) All Star Transfer, Laron Williams, Inc. - HG11846 24111 Highway 99, Suite 303, Edmonds, Washington 98026

N⁰ 1999

(425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984

www.allstartransfer.com • Email: Customerservice@allstartransfer.com

ore, and/or people of a contract of a contra	erform service	s shown. Befo s not clear or i	ontract betweer re you sign this s different from	you and the h document <i>it is</i>	ousehold goo	ds carrier. It conf t you first read to ceived from the	firms instructio	including the	back. and that	you ask for an		
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# Uniform Household Goods Bill of Lading

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Nº 1412

Appendix U

# All Star Transfer, Laron Williams, Inc. - HG11846 24111 Highway 99, Suite 303, Edmonds, Washington 98026

Nº 1991

(425) 774-8128 • (206) 232-5803 • Fax (425) 774-0984 www.allstartransfer.com • Emall: Customerservice@allstartransfer.com

### Uniform Household Goods Bill of Lading

Customer: This bill of lading establishes a contract between you and the household goods carrier. It confirms instructions and authorizes the carrier to move, pack, store, and/or perform services shown. Before you sign this document it is important that you first read the documents, including the back, and that you ask for an explanation of anything that is not clear or is different from any previous information received from the carrier or carrier's representatives This contract is subject to conditions on the back of this form.

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Date / Page 106 Careful Movers - Greater Seattle Moving & Secure Storage

Appendix V



18. L

Seattle Moving

# **Local Seattle** moving across the Greater Puget Sound

Save on Interstate Moving to or from Seattle ... and ...

# Seattle Long Distance Moving Services

WE THANK OUR LONG TIME CUSTOMERS FOR YOUR REPEAT **BUSINESS OVER THE YEARS!** 

 Please "Like" Our Careful Movers Facebook page.

### SEATTLE MOVING

- Seattle Movers
- Seattle Moving & Storage Seattle Full Service Moving
- Seattle Interstate Movers
- Seattle Long Distance Moving
- attle Piano Moving **Compare Seattle Movers**
- Moving Seattle, Neighborhoods We Serve Seattle's Best Moving Companies

#### MOVING SERVICES

Careful Movers specializes in:

- **Residential Moving**
- Piano Moving
- Long Distance Moving
- Apartment Movers
- Hot Tub Moving
- **Pool Table Moving**
- Office Moving Packing and Crating
- **Corporate Relocation**
- Third Party Moving
- Seattle Piano Moving

LONG DISTANCE MOVING: CITIES

ASKABOUT

NATIONWIDE

MOVING SERVICES!

ALWAYS LOW RATES

SAVE WITH CAREFUL MOVERS

FREE QUOTE

# Appendix V (continued)



### All Star Transfer / All Star Movers - 11 Reviews - Movers - 24111 Highway 99, Edmonds, WA - Phone Number - Yelp Appendix V (continued)





### Ad On The Go Moving and Storage

### 45 reviews

11.4 miles away from All Star Transfer / All Star Movers

Micki S. said "I had had a previous bad experience with another moving company (took too many breaks and charged way above the quoted amount) so I was hesitant to hire a moving company again. Since I didn't want to lift..." read more

in Movers



### 140 reviews

Siamak E. said "Update: I'm not changing my original review below and would just like to update it. I was contacted by the company management and was compensated for the inconvenience. They were very professional and I am..." read more

in Movers

### Ask the Community

Yelp users haven't asked any questions yet about All Star Transfer / All Star Movers.

Ask a Question

### Recommended Reviews for All Star Transfer / All Star Movers

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. Learn more.

### **Request Quotes**

This provider has not enabled messaging on Yelp. Request a quote from other similar providers.

**Request Quotes** 

Today 7:00 am - 6:00 pm Open now

#### Hours

Mon	7:00 am - 6:00 pm
Tue	7:00 am - 6:00 pm
Wed	7:00 am - 6:00 pm
Thu	7:00 am - 6:00 pm <b>Open now</b>
Fri	7:00 am - 6:00 pm
Sat	7:00 am - 6:00 pm
Sun	Closed

Edit business info

#### More business info

Accepts Credit Cards Yes

First to review

### From the business

Specializes in household moving locally and around the nation, we also move pianos, hot tubs, and has over 20,000 sq. ft. of heated storage. We pride ourselves

## Appendix W



\* Periodically we are fully booked or not active in every state. Can we schedule your move? Get a Free Moving Quote to see if we're available for your nationwide move. If All Star is not available, we can refer you to other independent movers.

#### Moving When Times are Good

When the economy is going well, that is often a time people are making investments into new homes or seeking new jobs out of state in places with a better cost of living and or way of the in general. The fact is when times are good, this is a great time to consider moving. With a healthy economy, that means moving companies have to work harder to stand out and earn your business. That's the All Star way!

#### Moving During Uncertain Times

During uncertain times, a lot of people talk about relocating out of slate or across the country. You might be looking for a a better way of life and to escape high population areas, inexpensive land for growing food and even raising animals, or sometimes just building an 'off gird' cabin with all the amentites modern construction allows for. If that's you and you need nationwide moving, check us out for great rates on affordable moving and a get a free quote colone today.

Full Service Nationwide Moving and U.S. to Canada Long Distance Moving (and Referrals if Current Routes are Booked or not in Canada). Low Prices - We Might Be the Nation's Cheapest Nationwide Movers!!