

**WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**NOTICE OF PENALTIES INCURRED AND DUE  
FOR VIOLATIONS OF LAWS AND RULES**

PENALTY ASSESSMENT: TV-171143  
PENALTY AMOUNT: \$12,400

Robany Work Services, LLC  
204 Southwest 108<sup>th</sup> Street  
Seattle, WA 98146

The Washington Utilities and Transportation Commission (Commission) believes that Robany Work Services, LLC (Robany) has committed violations of Washington Administrative Code (WAC) 480-15-550 Cargo Insurance, and WAC 480-15-570 Driver Safety Requirements, which adopts Title 49 Code of Federal Regulations (CFR) Part 391 – Qualifications of Drivers.

Revised Code of Washington (RCW) 81.04.405 allows penalties of one hundred dollars for each violation. In the case of an ongoing violation, every day's continuance is considered a separate and distinct violation.

In November 2017, Commission Motor Carrier Investigator Sandi Yeomans completed a routine safety investigation of Robany and documented:

- **Sixty-two violations of WAC 480-15-550 – Cargo Insurance.** During the six months preceding the safety investigation, Robany operated a commercial motor vehicle on sixty-two occasions without the required level of cargo insurance in effect. The company operated six times in May, eight times in June, 13 times in July, 12 times in August, 17 times in September, and six times in October.
- **Sixty-two violations of Title 49 CFR Part 391.45(b)(1) – Using a driver not medically examined and certified.** During the six months preceding the safety investigation, Robany owner Hachimi Ouedraogo drove a commercial motor vehicle on sixty-two occasions without having been medically examined and certified. Mr. Ouedraogo drove six times in May, eight times in June, 13 times in July, 12 times in August, 17 times in September, and six times in October.

The Commission considered the following factors in determining the appropriate penalties for these violations:

1. **How serious or harmful the violation is to the public.** The violations noted are serious and potentially harmful to the public. Companies that use drivers not currently medically examined and certified put the traveling public at risk. A driver with an undetected medical condition presents serious safety concerns. In addition, a household goods carrier who fails to carry the required amount of insurance places the consumers' belongings at risk in the event of an accident.

2. **Whether the violation is intentional.** Considerations include:

- Whether the company ignored Commission staff's previous technical assistance; and
- Whether there is clear evidence through documentation or other means that shows the company knew of and failed to correct the violation.

In the company's January 2016, application for household goods moving authority, Robany owner Hachimi Ouedraogo acknowledged his responsibility for understanding and complying with applicable state and federal regulations. Mr. Ouedraogo also attended two sessions of household goods mover training provided by the Commission in March and August, 2016. Staff believes the company knew, or should have known about these requirements.

3. **Whether the company self-reported the violation.** The company did not self-report these violations.
4. **Whether the company was cooperative and responsive.** Robany was cooperative and responsive throughout the entire scope of the investigation.
5. **Whether the company promptly corrected the violations and remedied the impacts.** The company took immediate steps to correct the violations.
6. **The number of violations.** In total, staff identified five violation types with a total of 124 occurrences. This is a significant number of violations for a company the size of Robany.
7. **The number of customers affected.** The company traveled 10,068 miles and reported \$57,256 in gross revenue for 2016. A significant number of customers, as well as members of the traveling public may have been affected by these safety violations.
8. **The likelihood of recurrence.** The Commission does not know if Robany is likely to repeat these safety violations. However, the company was cooperative and responsive to staff, and has taken the appropriate steps to correct the safety violations documented in the routine safety investigation.
9. **The company's past performance regarding compliance, violations, and penalties.** This is the company's first routine safety investigation, and the first time the Commission has assessed penalties of any type.
10. **The company's existing compliance program.** Mr. Ouedraogo is the company owner and is responsible for the carrier's safety compliance program.
11. **The size of the company.** Robany is a small company with one driver and one commercial vehicle.



The Commission's Enforcement Policy provides that some Commission requirements are so fundamental to safe operations that the Commission will issue mandatory penalties for each occurrence of a first-time violation.<sup>1</sup> The Commission generally will assess penalties per type of violation, rather than per occurrence, for first-time violations of those critical regulations that do not meet the requirements for mandatory penalties. The Commission will assess penalties for any equipment violation meeting the Federal Motor Carrier Safety Administration's "out-of-service" criteria and also for repeat violations of critical regulations found in future compliance investigations, including each occurrence of a repeat violation.

The Commission has considered these factors and determined that it should penalize Robany \$12,400 for violations of WAC 480-15-570 Driver Safety Requirements, calculated as follows:

- Sixty-two violations of WAC 480-15-550 – Cargo Insurance. These are first-time violations, but they are violations of fundamental safety requirements. The Commission assesses penalties at the statutory amount of \$100 per occurrence, for a total of \$6,200.
- Sixty-two violations of Title 49 CFR Part 391.45(b)(1) – Using a driver not medically examined and certified. These are first-time violations, but they are violations of fundamental safety requirements. The Commission assesses penalties at the statutory amount of \$100 per occurrence, for a total of \$6,200.

This information, if proven at a hearing and not rebutted or explained, is sufficient to support the penalty assessment.

Your penalty is due and payable now. If you believe any or all of the violations did not occur, you may deny committing the violation(s) and contest the penalty assessment through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact concerning the violation(s) require consideration of evidence and resolution in a hearing. Any contest of the penalty assessment must include a written statement of the reasons supporting that contest. Failure to provide such a statement will result in denial of the contest.

If there is a reason for any or all of the violations that you believe should excuse you from the penalty, you may ask for mitigation (reduction) of this penalty through evidence presented at a hearing or in writing. The Commission will grant a request for hearing only if material issues of law or fact require consideration of evidence and resolution in a hearing. Any request for mitigation must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW 81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation(s) or application for mitigation in a Brief Adjudicative Proceeding before an administrative law judge. The administrative law judge will consider the evidence and will notify you of his or her decision.

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<sup>1</sup> Docket A-120061 – Enforcement Policy of the Washington Utilities & Transportation Commission – Section V.

**You must act within 15 days after receiving this notice** to do one of the following:

- Pay the amount due.
- Contest the occurrence of the violations.
- Request mitigation to contest the amount of the penalty.

Please indicate your selection on the enclosed form and send it to the Washington Utilities and Transportation Commission, Post Office Box 47250, Olympia, Washington 98504-7250, **within FIFTEEN (15) days** after you receive this notice.

**If you do not act within 15 days**, the Commission may take additional enforcement action, including but not necessarily limited to suspending or revoking your certificate to provide regulated service, assessing additional penalties, or referring this matter to the Office of the Attorney General for collection.

DATED at Olympia, Washington, and effective December 6, 2017.

*/s/ Gregory J. Kopta*  
GREGORY J. KOPTA  
Administrative Law Judge

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION  
PENALTY ASSESSMENT TV-171143

**PLEASE NOTE:** You must complete and sign this document, and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed. I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

2017 DEC 26 10:21 AM  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1. **Payment of penalty.** I admit that the violation occurred and enclose \$ \_\_\_\_\_ in payment of the penalty.

2. **Contest the violation.** I believe that the alleged violation did not occur for the reasons I describe below (if you do not include reasons supporting your contest here, your request will be denied):

a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision

OR  b) I ask for a Commission decision based solely on the information I provide above.

3. **Application for mitigation.** I admit the violation, but I believe that the penalty should be reduced for the reasons set out below (if you do not include reasons supporting your application here, your request will be denied):

*We had cargo insurance - just not the correct coverage amount. When we signed up for the temp business license the coverage was approved by UTC Tina Lipski.*

a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision

OR  b) I ask for a Commission decision based solely on the information I provide above.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing, including information I have presented on any attachments, is true and correct.

Dated: 12/15/17 [month/day/year], at Seattle, WA [city, state]

Robany Work Services LLC  
Name of Respondent (company) - please print

*Sarah Chung*  
Signature of Applicant

RCW 9A.72.020:

“Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor’s mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony.”