

# Case 17-014 & 17-028

Ticket Detail: 17219490



Ticket No: 17219490                      2 FULL BUSINESS DAYS  
Send To: GTE08              Seq No: 17      Map Ref:

Transmit              Date: 6/15/17      Time: 12:23 PM      Op: orcbee  
Original Call Date: 6/15/17      Time: 12:09 PM      Op: orcbee  
Work to Begin Date: 6/20/17      Time: 12:00 AM

State: WA                      County: BENTON                      Place: RICHLAND  
Address:                      Street: HOLLY ST  
Nearest Intersecting Street: SHASTA AVE

Twp: 10N      Rng: 28E      Sect-Qtr: 35-NW-NE  
Twp:              Rng:              Sect-Qtr:  
Ex. Coord NW Lat: 46.311063 Lon: -119.2786186SE Lat: 46.3101739Lon: -119.2733527

Type of Work: INSTALL POWER CONDUIT  
Location of Work: EXCAVATION SITE IS ON AN UNKNOWN SIDE OF THE ROAD.  
: SITE STARTS AT THE ABV INTER                      MARK E APX 1200FT  
: GOING ACROSS GEORGE WASHINGTON WAY CONTINUE N 100FT ENDING AT POLE NUMBER  
: H-1079                      AREA MARKED IN WHITE TO INCLUDE ALL EASMENTS AND ROW'S  
: ++CALLER STATES IF YOU HAVE ANY QUESTIONS TO PLEASE CALL CARDEL HOWELL  
: 509-818-6455++

Remarks: BEST INFORMATION AVAILABLE  
:

Company              : M & L CONSTRUCTION                      Best Time:  
Contact Name: CARDEL HOWELL                      Phone: (509)991-4129  
Email Address: cardel@MANDLCONSTRUCTION.NET  
Alt. Contact: SCOTT                      Phone: (509)991-4129  
Contact Fax :  
Work Being Done For: RICHLAND PUD  
Additional Members:  
CHTWA06      CNG18              QGS01              RICHE01

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Email\_From: wa@occinc.com  
Email\_Subject: 2 FULL BUSINESS DAYS 17219490  
Email\_Recv\_Date: 2017-06-15 14:23:35 CDT  
Email\_Sent\_Date: 2017-06-15 14:23:34 CDT  
Email\_MessageID: <20170615192334.F3AE22E81CFB@or.occinc.com>  
Email\_host: tickets7.811tickets.com  
Email\_user: 811.wa.oc  
Email\_To: 811.wa.oc@tickets.811tickets.com  
Email\_ContentType: text/plain  
Email\_Timestamp: 2017-06-15 14:23:52 CDT

6/28/2017

Gmail - Complaint Form



Shelley Cornelius &lt;safetycommitteewaucc@gmail.com&gt;

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## Complaint Form

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sendmail@washington-ucc.org <sendmail@washington-ucc.org>  
To: safetycommitteewaucc@gmail.com

Mon, Jun 26, 2017 at 1:16 PM

## Complaint Form Request

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### Requester Information

**Name:** scot w hattenburg  
**Company:** M & L Construction inc.  
**Company Phone:** (509)991-4129  
**Company Email:** [scot@mandlconstruction.net](mailto:scot@mandlconstruction.net)  
**Company Address:** 4103 E. Dalke, PO Box 6311, Spokane, 99217  
**Ticket Requested:** yes  
**Ticket Number:** 17219490  
**Ticket Date:** 06/15/2017

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### Violation Information

**Violation RCW Code:** 19.122.030 (4)  
**Violation Section:** failure to locate within 2 full business days  
**Violation Description:** On, 6/26 my crew showed up to begin excavation and the locates were incomplete. finally got a hold of locator and they couldn't show up until 6/27. Lost another whole day  
**Violation Address:** Holly st and shasta ave, Richland Wa.  
**Violation Date:** 06/26/2017

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### Alleged Violator

**Violator Name:** Frontier communications  
**Violator Phone Number:** (509)991-4129  
**Violator Email:** [west@frontier.com](mailto:west@frontier.com)  
**Violator Address:** 5097363700, Richland , 99336  
**Violator Employess On Site:** cardel howell

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### Other Information

**Other Information:**

# Washington One Call

**Ticket No:** 17219490  
 2 FULL BUSINESS DAYS  
**Updated by:** 17237544  
**Original Call Date:** 06/15/17 12:09 pm  
**Work to Begin Date:** 06/20/17 12:00 am

## CALLER INFORMATION

**Company Name:** M & L CONSTRUCTION  
**Contact Name:** CARDEL HOWELL  
**Phone:** 509-991-4129  
**Alt. Contact:** SCOTT  
**Phone:** 509-991-4129

**Fax Phone:**  
**Caller Address:** N 12918 FREYA ST MEAD, WA 99021  
**Email Address:** cardel@MANDLCONSTRUCTION.NET

## DIG SITE INFORMATION

**Type of Work:** INSTALL POWER CONDUIT  
**Work Being Done For:** RICHLAND PUD

## DIG SITE LOCATION

**State:** WA  
**County:** BENTON  
**Place:** RICHLAND  
**Address:**  
**Street:** HOLLY ST  
**Intersecting Street:** SHASTA AVE  
**Location of Work:** EXCAVATION SITE IS ON AN UNKNOWN SIDE OF THE ROAD. SITE STARTS AT THE ABV INTER MARK E APX 1200FT GOING ACROSS GEORGE WASHINGTON WAY CONTINUE N 100FT ENDING AT POLE NUMBER H-1079 AREA MARKED IN WHITE TO INCLUDE ALL EASMENTS AND ROW'S  
 ++CALLER STATES IF YOU HAVE ANY QUESTIONS TO PLEASE CALL CARDEL HOWELL 509-818-6455++  
**Remarks:** BEST INFORMATION AVAILABLE  
**Map Coord NW Lat:** 46.3110630  
**Lon:** -119.2786186  
**SE Lat:** 46.3101739  
**Lon:** -119.2733527

## MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair
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CHTWA06	CHARTER COMMUNICATIONS	800-778-9140	855-248-7822	855-248-7822
CNG18	CASCADE NATURAL GAS-KENNEWICK	509-783-7361	888-522-1130	888-522-1130
GTE08	FRONTIER COMMUNICATIONS NW INC	800-778-9140	877-462-8188	877-462-8188
QGS01	MISSION SUPPORT ALLIANCE LLC	509-372-3432	509-376-7927	509-372-3432
RICHE01	RICHLAND WTR & ELEC	509-942-7429	509-942-7429	509-942-7429

# Washington One Call

**Ticket No:** 17237544  
++EMERGENCY++

**Update of:** 17219490

**Original Call Date:** 06/27/17 11:17 am  
**Work to Begin Date:** 06/27/17 11:30 am

## CALLER INFORMATION

**Company Name:** M & L CONSTRUCTION  
**Contact Name:** CARDEL HOWELL  
**Phone:** 509-991-4129  
**Alt. Contact:** SCOTT  
**Phone:** 509-991-4129

**Fax Phone:**  
**Caller Address:** N 12918 FREYA ST MEAD,WA 99021  
**Email Address:** cardel@MANDLCONSTRUCTION.NET

## DIG SITE INFORMATION

**Type of Work:** EMERGENCY INSTALL POWER CONDUIT  
**Work Being Done For:** RICHLAND PUD

## DIG SITE LOCATION

**State:** WA  
**County:** BENTON  
**Place:** RICHLAND  
**Address:**  
**Street:** HOLLY ST  
**Intersecting Street:** SHASTA AVE  
**Location of Work:** EXCAVATION SITE IS ON AN UNKNOWN SIDE OF THE ROAD. SITE STARTS AT THE ABV INTER MARK E APX 1200FT GOING ACROSS GEORGE WASHINGTON WAY CONTINUE N 100FT ENDING AT POLE NUMBER H-1079 AREA MARKED IN WHITE TO INCLUDE ALL EASMENTS AND ROW'S  
++CALLER STATES IF YOU HAVE ANY QUESTIONS TO PLEASE CALL CARDEL HOWELL 509-818-6455++  
UPDATE TICKET TO ADD EMERGENCY STATUS

**Remarks:** READ EMERGENCY STATEMENT  
++CALLER REQUESTS AREA MARKED A.S.A.P++ CREW IS ON SITE NOW

**Map Coord NW Lat:** 46.3110630  
**Lon:** -119.2786186  
**SE Lat:** 46.3101739  
**Lon:** -119.2733527

## MEMBERS NOTIFIED

<b>District</b>	<b>Company Name</b>	<b>Marking Concerns</b>	<b>Customer Service</b>	<b>Repair</b>
CHTWA06	CHARTER COMMUNICATIONS	800-778-9140	855-248-7822	855-248-7822
CNG18	CASCADE NATURAL GAS-KENNEWICK	509-783-7361	888-522-1130	888-522-1130
GTE08	FRONTIER COMMUNICATIONS NW INC	800-778-9140	877-462-8188	877-462-8188
QGS01	MISSION SUPPORT ALLIANCE LLC	509-372-3432	509-376-7927	509-372-3432
RICHE01	RICHLAND WTR & ELEC	509-942-7429	509-942-7429	509-942-7429

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Ticket Detail: 17219490



Ticket Position: 46.3106185,-119.2759857

Locates on this ticket:

Utility	Term ID	Status	Detail	Assigned To	Locate Open?
CHARTER	CHTWA06	Marked	Paint Only	Gulchuk, Eduard	CLOSED
FRONTIER TEL	GTE08	Marked	Paint Only	Gulchuk, Eduard	CLOSED

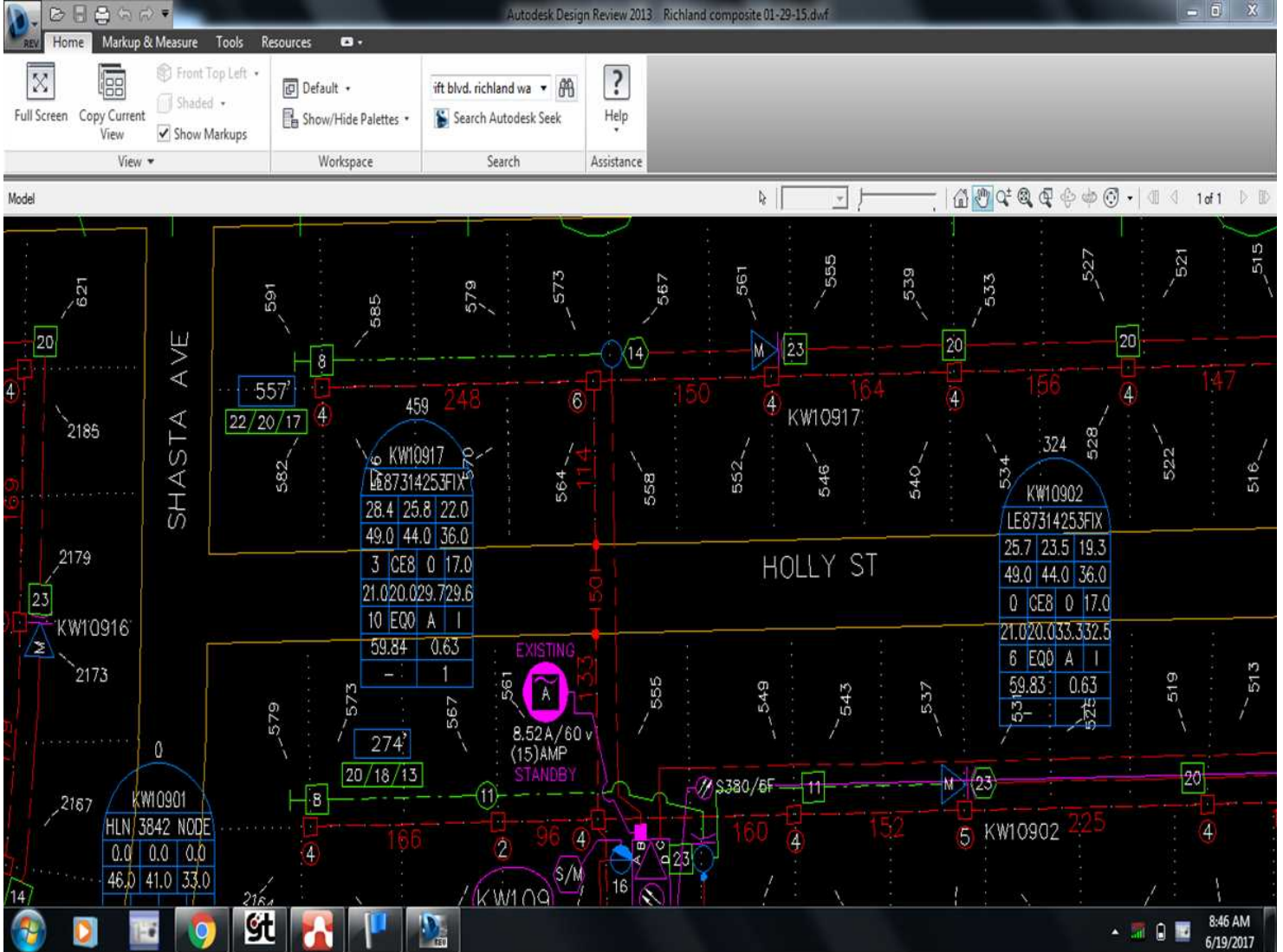
Ticket Activity History:

Date/Time	Type	User	Utility	Feet	Minute	Addr.	Description
6/15 02:24 PM CDT	Info	System	-	0	0	0	Emergency = false
6/15 02:24 PM CDT	Info	System	-	0	0	0	Meet = false
6/15 02:24 PM CDT	Info	System	-	0	0	0	Area = WA_SEA_YAK_400260.10
6/15 02:24 PM CDT	Parsed	-	CHARTER CATV WA,FRONTIER TEL WA	0	0	0	Transmission #: null Feed: WAOB
6/15 02:24 PM CDT	Parsed	-	CHARTER CATV WA,FRONTIER TEL WA	0	0	0	Time Type = Normal
6/15 02:24 PM CDT	Assigned	System	CHARTER CATV WA CHTWA06	0	0	0	Assigned from (-) to Williams, Jess
6/15 02:24 PM CDT	Assigned	System	FRONTIER TEL WA GTE08	0	0	0	Assigned from (-) to Williams, Jess
6/15 02:24 PM CDT	Parsed	-	-	0	0	0	Transmission #: null Feed: WAOB
6/15 02:24 PM CDT	Parsed	-	-	0	0	0	Time Type = Normal
6/15 06:57 PM CDT	Assigned	McGovern, Jeffrey	CHARTER CATV WA CHTWA06	0	0	0	Assigned from Williams, Jess to Gulchuk, Eduard
6/15 06:57 PM CDT	Assigned	McGovern, Jeffrey	FRONTIER TEL WA GTE08	0	0	0	Assigned from Williams, Jess to Gulchuk, Eduard
6/19 10:40 AM CDT	Visit / Work	Gulchuk, Eduard	-	0	0	0	Start: 6/19/17 10:40 AM CDT End: 6/19/17 11:24 AM CDT
6/19 11:24 AM CDT	Note	Gulchuk, Eduard	-	0	0	0	Located FTR from ped 404p1main going south. not in work area. Located CATV cable going from ped south across rd. not in work area. Located FTR from ped 401p10. one main going south across holly st. thru work area.
6/19 11:24 AM CDT	Status	Gulchuk, Eduard	CHARTER CATV WA CHTWA06	1	11	0	Marked - Paint Only (Closed)
6/19 11:24 AM CDT	Status	Gulchuk, Eduard	FRONTIER TEL WA GTE08	1	33	0	Marked - Paint Only (Closed)
6/26 02:32 PM CDT	Note	Carmer, Judy	-	0	0	0	PLEASE CALL CARDEL 509 818 6455, SAID THERE ARE 2 PH BOXES NOT LOCATED. SAID LOCATE NOT COMPLETE. THANK YOU
6/27 09:38 AM CDT	Note	Bunin, Greg	-	0	0	0	Please call and or return to site--contractor is stating incomplete markings--no paint in rear of areas crew is onsite



Attachments

Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619084648_scr eenshot.jpg	Jun 19, 2017 10:46 AM CDT	Gulchuk, Eduard		



Property of United States Infrastructure Corporation  
Screenshot taken on 6/19/2017 8:46:49 AM





Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090518_10 00653.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:05	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:05:18 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090522_10 00654.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:05	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:05:22 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090532_10 00655.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:05	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:05:32 AM

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Ticket Detail: 17219490



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090536_10 00656.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:05	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:05:36 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090552_10 00657.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:05	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:05:52 AM

# Case 17-014 & 17-028

Ticket Detail: 17219490



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090556_10 00658.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:05	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:05:56 AM

Case 17-014 & 17-028

Ticket Detail: 17219490



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090600_10 00659.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:05	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:06:00 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090622_10 00660.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard	6/19/17 9:06	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:06:22 AM





Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619090702_scr eenshot.jpg	Jun 19, 2017 11:07 AM CDT	Gulchuk, Eduard		

The screenshot shows the GTViewer application window with a technical drawing of a street layout. A horizontal dashed green line represents a street, with several circular markers indicating the locations of pedestals. A vertical dashed red line intersects this street. An 'Attribute Info - PEDESTALS' window is open on the left, displaying the following data:

Attribute	Value
TYPE	PED CAD8
COUNT	<math>XD.501+FF5ES\ 5,502-506+XD.507+FF5ES</math>!
ROUTE	404
ROTATION	-87.4671094331117
DEF_NAME	COPPER_PED
DIST	0
DIST_CD	
ID	542186
SPAN	

The drawing also shows a horizontal line labeled 'OLLY ST (HOLLY ST)'. The software interface includes a menu bar (File, View, Draw, Query, Applications, Tools, Options, Favorites, Window, Help), a toolbar with various drawing tools, and a status bar at the bottom showing 'For Help, press F1', 'x=-119.3 y=46.3 Zoom: 2.1', and 'Elements: 91'. The Windows taskbar at the bottom shows the system clock as 9:07 AM on 6/19/2017.

Property of United States Infrastructure Corporation  
Screenshot taken on 6/19/2017 9:07:02 AM

Case 17-014 & 17-028

Ticket Detail: 17219490



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619091900_10 00661.jpg	Jun 19, 2017 11:24 AM CDT	Gulchuk, Eduard	6/19/17 9:18	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:19:00 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619091904_10 00662.jpg	Jun 19, 2017 11:23 AM CDT	Gulchuk, Eduard	6/19/17 9:19	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:19:04 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619091908_10 00663.jpg	Jun 19, 2017 11:23 AM CDT	Gulchuk, Eduard	6/19/17 9:19	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:19:08 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619091912_10 00664.jpg	Jun 19, 2017 11:24 AM CDT	Gulchuk, Eduard	6/19/17 9:19	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:19:12 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619092010_10 00665.jpg	Jun 19, 2017 11:24 AM CDT	Gulchuk, Eduard	6/19/17 9:20	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:20:10 AM

# Case 17-014 & 17-028

Ticket Detail: 17219490



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619092016_10 00666.jpg	Jun 19, 2017 11:24 AM CDT	Gulchuk, Eduard	6/19/17 9:20	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:20:16 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619092020_10 00667.jpg	Jun 19, 2017 11:24 AM CDT	Gulchuk, Eduard	6/19/17 9:20	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:20:20 AM





Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619092337_scr eenshot.jpg	Jun 19, 2017 11:23 AM CDT	Gulchuk, Eduard		

Attribute Info - PEDESTALS

Attribute	Value
TYPE	PED
COUNT	
ROUTE	401
ROTATION	170.526280010048
DEF_NAME	COPPER_PED
DIST	0
DIST_CD	
ID	RCLDWAXA 401P11
SPAN	

OK Copy Print

For Help, press F1 | x=-119.3 y=46.3 Zoom: 2.1 | Elements: 92 | 9:23 AM 6/19/2017

Property of United States Infrastructure Corporation  
Screenshot taken on 6/19/2017 9:23:37 AM



Attached to	Name	Upload Date	Uploaded by	Created	Position
Ticket 17219490	20170619092350_10 00668.jpg	Jun 19, 2017 11:24 AM CDT	Gulchuk, Eduard	6/19/17 9:23	



Property of United States Infrastructure Corporation  
Photo taken on 6/19/2017 9:23:50 AM