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August 11, 2017

Via Overnight Delivery and Electronic Filing

Mr. Steven V. King
Executive Director/Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
P.O Box 47250
Olympia, WA 98504-7250

Re: Notice of Transfer of Customers of TTI National, Inc. to MCI Communications Services, Inc. d/b/a Verizon Business Services

Dear Mr. King:

Enclosed is the original of the above referenced notice.

TTI National, Inc. (“TTI”) and MCI Communications Services, Inc. d/b/a Verizon Business Services (“MCI”) hereby notify the Washington Utilities and Transportation Commission (“Commission”) of the planned transfer of TTI’s customer base to MCI. This transaction is part of an internal corporate reorganization as described below that will reduce costs and provide enhanced operational and economic efficiencies for the surviving Verizon entities. Following the transfer, TTI will no longer operate. A request to cancel TTI’s applicable authorities will be filed at that time. The transfer is expected to occur on November 1, 2017.

TTI is a Delaware corporation that provides resold long distance service, including toll-free service. On June 26, 1996 in Docket No. UT-960725, TTI was granted authority to resell interexchange services in Washington. TTI is ultimately owned and controlled by Verizon Communications Inc., a Delaware corporation with its principal executive offices located at 1095 Avenue of the Americas, New York, NY.

MCI is a Delaware corporation that operates in 49 states. On September 30, 1986 in Cause No. U-86-101, the company that is now MCI Communications Services, Inc. d/b/a Verizon Business Services was granted authority to operate as an interexchange carrier in Washington. MCI is also ultimately owned and controlled by Verizon Communications Inc.

TTI’s customers will be transferred to MCI on November 1, 2017. Following the transfer, these customers will be served by MCI. MCI’s product guide will be revised to incorporate TTI’s

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long distance and toll-free services as applicable. TTI will cease to operate and a request to cancel its authority will be filed with the Commission at that time.

The transition to MCI will not result in a change of the affected customers' rates, terms, and conditions for their services. Services that were provided under a product guide by TTI will be available under MCI's product guide, which MCI will revise as necessary. TTI's customers will not incur any charges as a result of the change in service provider to MCI. If a Preferred Interexchange Carrier ("PIC") charge is assessed by the customer's local exchange carrier, MCI will issue a credit for such charge on or before the next billing cycle.

Written notice of the proposed transfer was provided to all TTI customers on or about August 1, 2017. The notice informed customers of the following:

1. Their interexchange service provider will change to MCI on November 1, 2017;
2. There will be no interruption in their service;
3. There will be no changes to the rates, terms or conditions for their services. MCI will notify customers of any future changes to rates, terms, and conditions by mail or in their bill;
4. They will not incur any change charges as a result of the transfer to MCI;
5. They have the right to select a different carrier, and if they do, TTI will impose no penalty; however, the alternate provider they select may impose a charge;
6. Any existing PIC freezes on their services will be lifted and the services transferred to MCI unless they select a different carrier before the transfer date. Customers must contact their local service provider to re-establish the freeze;
7. They may call a toll-free number to make a complaint prior to the transfer. They also may call a toll-free number to make a complaint during and after the transfer;

A copy of the customer notification is attached as Exhibit A.

Please contact me with any questions you may have about this filing.

Respectfully submitted,

Karl Tucker / eat

Karl Tucker

Attachment

EXHIBIT A (Customer Notification)

TTI National, Inc.
P.O. Box 31301
Salt Lake City, UT 84130-1301

MCI Communications Services, Inc.
P.O. Box 31303
Salt Lake City, UT 84130-1303



0001 0001 00001 01 SP 0.46

July 28, 2017

[REDACTED]
[REDACTED]
[REDACTED]

RE: [REDACTED]

**IMPORTANT NOTICE REGARDING A CHANGE
IN YOUR LONG DISTANCE SERVICE**

Dear [REDACTED],

This letter is to inform you of the forthcoming transfer of your long distance service from TTI National, Inc. to its affiliate, MCI Communications Services, Inc. doing business as Verizon Business Services (MCI), on or after **November 1, 2017 (Transfer Date ¹)**. Following the transfer, MCI will assume responsibility for all services previously provided to you by TTI National.

What does this mean to TTI National customers?

Please rest assured there will be no interruption to your services.

- **Your long distance service will not be disrupted in any way by this change.**
- There will be no change to the rates, terms or conditions of your services or calling plan. However, changes in taxes and fees may apply.
- Your account number will not change.
- Your payment due date and billing cycle dates will not change.
- No action is required by you to continue your service with MCI.
- You will not incur any charges for the automatic transfer to MCI.

Is there a change in bill payment?

- Your first MCI invoice will arrive after November 1, 2017.
- Please make all future payments to your account using the remit-to address shown on your new MCI invoice.

¹ Transfer Date is subject to regulatory approval in certain states.

Other important information

You always have the right to select another provider for your long distance service, if you wish to do so and another provider is available. If you would like to be served by another carrier you should contact that carrier (or your local service provider). This decision is entirely up to you, and you may choose to switch to another carrier for these services either before or after your service has been transferred. There will be no carrier change charge assessed on customers for the change to MCI. Selecting a carrier other than MCI, however, may result in a carrier change charge to you.

Please note that if you are a customer of TTI National on the Transfer Date, your account will automatically be transferred to MCI.

If TTI is your long distance provider and you have a preferred carrier freeze on these services, the freeze will be removed in order to transition these services from TTI to MCI. To reestablish a freeze, you must contact your local telephone company after the transfer to order a new freeze.

Upon completion of the proposed transfer, MCI will offer long distance telecommunications services to you under the same rates, terms, and conditions offered by TTI prior to the closing. Information regarding your current rates, terms, and conditions is reflected in your billing statement, as well as in relevant Verizon tariffs and product guides posted at www.verizon.com/tariffs. If, in the future, there are any changes to the rates, terms, or conditions of your service, MCI will notify you by mail or in your bill. MCI values your continued business and will gladly respond to any questions you may have about your service after the transfer.

For questions or complaints about this transition or about your service or billing, before the Transfer Date, you may contact a TTI customer service representative at 1-800-893-5094. During and after the Transfer Date, you should contact MCI customer service at 1-800-893-5094.

About MCI

MCI is affiliated with TTI National. Both companies are ultimately owned and controlled by Verizon Communications Inc., a publicly traded company.

Welcome to MCI. We thank you for your business and look forward to providing you with quality service.

Sincerely,

TTI National
MCI Communications